



EPSON CPD-64864 All in One Printer User Guide

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EPSON

EPSON CPD-64864 All-in-One Printer



Product Information

Specifications

• Manufacturer: Epson America, Inc.

• Warranty Coverage: Limited

• Usage Limitation: Check status sheet printout or control panel display

• Consumables: Ink bottles, cartridges, supply units, packs

• Compatibility: United States, Canada, Puerto Rico

Product Usage Instructions

• Proper Usage Guidelines

Ensure the printer is used within the specified regions (United States, Canada, Puerto Rico).

Maintenance

Refer to the User's Guide for detailed instructions on user-level maintenance to avoid any damage caused by neglect or improper performance.

Ink Handling

Follow the User's Guide instructions for loading ink correctly to prevent damage to the unit or prints.

Handling of Consumables

Only use consumables provided by Epson to prevent any damage to the printer.

· Shipping and Returns

Use proper packaging materials and follow the recommended packing guidelines when returning a product for repair or replacement to avoid shipping damages.

Ideal for the busy home office, the WorkForce 645 is the hassle-free all-in-one that brings you the World's Fastest one- and two-sided print speeds in its class¹, plus automatic two-sided printing / copying / scanning. It boasts a 250-sheet paper tray, and you can save on ink with available Extra High-capacity ink cartridges — up to 40% less printing costs than color lasers¹. You can even save time with the WorkForce 645 with speeds of 15 ISO ppm (black) and 7.2 ISO ppm (color)¹. Use the 30-page ADF to quickly copy, scan or fax stacks of two-sided originals. Easily share your all-in-one with built-in wired and wireless networking¹. This powerful product is built to run your business at full speed.

- 4-in-1 with Wi-Fi®: Print / Copy / Scan / Fax
- Ink: 4-color DURABrite® Ultra pigment ink
- ISO Print Speed: Black: 15.0 ISO ppm 1; Color: 7.2 ISO ppm 1

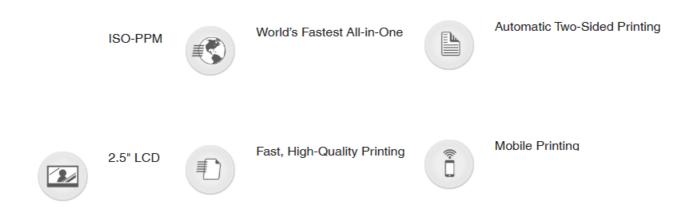
NOTE: Your printer status monitor may not display correct information for "Low Ink Reminder" and Black Ink Level. For more information visit epson.com/myinkinfo

• Model: C11CB86201

DIMENSION



OVERVIEW



• ISO-PPM

ISO print speeds of 15 ISO ppm (black) and 7.2 ISO ppm (color) 1

· World's Fastest All-in-One

Get black text documents fast, without compromising quality.

Automatic Two-Sided Printing

Save up to 50% on paper with the option of automatic two-sided printing.

• 2.5" LCD

Use the 2.5" LCD to preview, edit and print photos, without turning on your computer.

· Fast, High-Quality Printing

Quickly print documents and photos, and get sharp text and vivid, true-to-life color.

Mobile Printing

Wirelessly print documents, photos, calendars, contacts and more; and charge your mobile phone or MP3 Player using the USB port.

SPECIFICATION

Print:

Printing Technology:4-color (CMYK) drop-on-demand MicroPiezo® inkjet technology **Maximum Print Resolution:**5760 x 1440 optimized dpi**ISO Print Speed:**

- Black: 15 ISO ppm¹
- Color 7.2 ISO ppm¹

2-Sided ISO Print Speed:

- Black 7.5 ISO ppm¹
- Color 4.5 ISO ppm¹

Minimum Ink Droplet Size: 3 droplet sizes, as small as 2 picoliters

Ink:

Ink Type:DURABrite Ultra pigment ink (smudge, fade and water resistant)Ink Palette:Cyan, Magenta, Yellow and BlackInk Configuration:4 individual ink cartridgesReplacement Ink:

- 127 Extra High-capacity Black (T127120)
- 127 Extra High-capacity Cyan (T127220)
- 127 Extra High-capacity Magenta (T127320)
- 127 Extra High-capacity Yellow (T127420)
- 127 Extra High-capacity Multi-pack color (T127520)
- 126 High-capacity Black (T126120)
- 126 High-capacity Cyan (T126220)
- 126 High-capacity Magenta (T126320)
- 126 High-capacity Yellow (T126420)
- 126 High-capacity Multi-pack color (T126520)

See Note⁵Ink Yield Information:

Epson provides ink cartridge yields based on the ISO / IEC 24711 and 24712 standard for inkjet products, which excludes the first installed cartridges.

- High-capacity Black (T126120): About 385 pages
- High-capacity Cyan, Magenta and Yellow (T126220, T126320, T126420): About 470 pages per color
- Extra High-capacity Black (T127120): About 945 pages
- Extra High-capacity Cyan, Magenta and Yellow (T127220, T127320, T127420): About 755 pages

Click for more information regarding cartridge yields

Fade Resistance / Print Longevity: Up to 118 years⁴

General:

Operating Systems:

- Windows® 8, Windows 7, Windows Vista®, Windows XP, Windows XP x64
- Mac OS® X, 10.4.11, 10.5.8, 10.6.x, 10.7.x, and 10.8.x⁷

Temperature: Operating

• 50° to 95° F (10° to 35° C)

Storage

• -4° to 104° F (-20° to 40° C)

Humidity: Operating

· 20 – 80%

Storage

• 5 – 85% (no condensation)

Sound Level:38 dB(A)**Dimensions:**

Printing: 17.6" x 21.9" x 9.4" (W x D x H)
Storage: 17.6" x 14.2" x 8.9" (W x D x H)

Weight:17.6 lb**Safety Approvals:** Safety standards UL60950, CSA C22.2 No. 60950 EMI FCC Part 15 subpart B class B, CAN/CSA-CEI/IEC CISPR 22 class B

ACCESSORIES







Cables



Ink



Mobile Solutions



Paper & Media

Need Support?

Get the latest drivers, FAQs, manuals and more for your Epson product.

Notes:

Specifications Notes:

- ISO ppm is based on ISO 24734. Black and color print speeds are determined in default, single-side mode, in accordance with ISO/IEC 24734. Actual print times will vary based on system configuration, software, and page complexity. See www.epson.com/printspeed for more information about print speeds.
- Black and color copy speeds (CPM) are determined in default, single-sided mode, in accordance with ISO/IEC 29183. Actual copy times will vary based on system configuration and page complexity. See www.epson.com/copyspeed for details.
- 3. For sending faxes only
- 4. Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them.
- 5. Yields based on ISO/IEC 24711 in default mode printing continuously. Actual yields will be lower with higher-density images, hot or dusty conditions, less frequent printing, or printing predominantly with one color. All ink colors are used for printing and all-in-one maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. See www.epson.com/cartridgeinfo for more information about cartridges.
- 6. Wi-Fi 802.11 b/g/n certified; level of performance subject to the range of the router being used.
- 7. Some applications and/or functions may not be supported under Mac® OS X.
 - Fastest in its class; printing black text in default, single-side mode, or two-sided mode, in accordance with ISO/IEC 24734. Compared to inkjet all-in-ones priced at \$149or less, as of March 2011, based on manufacturers' rated ISO speeds or independent testing.
 - Up to 40% lower printing costs compared with best-selling color laser all-in-ones priced at \$499 or less, as of December 2010. Calculation based on continuous printing with highest-capacity cartridges. Actual savings will vary based on print task and use conditions.
 - See <u>www.epson.com/connect</u> regarding compatible devices and apps.
 - Get about two times more prints per cartridge compared with Epson's 126 Black ink cartridge.
 - Actual power savings will vary by product model and usage. Compared to the best-selling monochrome and color multifunction laser printers available for \$699 or less as of December 2010. Actual power savings will vary by product model and usage.
 - Epson provides phone support without charge for the life of the product. Telephone toll charges may apply.
 - See our website for convenient and reasonable recycling options at www.epson.com/recycle
 - SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces
 greenhouse gases and other air pollutants and improves fuel efficiency.

Epson America, Inc. Limited Warranty

Important Notice: This limited warranty contains important legal terms and conditions, including an arbitration provision. Please review carefully.

What Is Covered:

Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year or 25,000 printed sheets, whichever occurs first1. Note that a duplex print counts as two (2) sheets. For warranty service, you must provide proof of the date of original purchase. Epson also warrants that the included consumable ink will perform to the manufacturer's specified usage, which usage may expire before the expiration of the limited warranty for the printer.

What Epson Will Do To Correct Problems: "

Should your Epson printer prove defective during the limited warranty period, please call Epson at <u>562-276-4382</u> (United States) or <u>905-709-3839</u> (Canada) for warranty repair instructions and return authorization. An Epson technician will provide telephone diagnostics to determine whether the printer requires service. If service is required, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, as long as you use an address in the United States, Canada, or Puerto Rico. You are responsible for securely packaging the defective unit and returning it to Epson within seven (7) working days of receipt of the replacement.

Epson requires a debit or credit card number to secure the cost of the replacement printer in the event you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for securely packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of equal or superior value. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Limited Warranty Does Not Cover

- 1. Service when the printer is used outside the United States, Canada, and Puerto Rico.
- 2. Damage caused by excessive usage such as continuous or commercial use.
- 3. Any damage caused by improper use, neglect, or improper performance of user-level maintenance as documented in the User's Guide. See the maintenance section in the User's Guide for in-depth instructions.
- 4. Any color change or fading of prints or reimbursement of materials or services required for reprinting. 1 Use limit information can be viewed on a status sheet printout and/or on the control panel display.
- 5. Damage to the Epson product caused by parts or supplies not distributed by Epson.
- 6. Ink bottles, ink cartridges, ink supply units, ink packs, or other items identified as consumables in the User's Guide.
- 7. Damage to the unit caused by incorrectly loading ink into the product or loading the incorrect color/black ink or ink type into the product.
- 8. Damage to the unit or other property by incorrect handling of the ink bottles, ink cartridges, ink supply units, or ink packs.
- 9. Damage caused by third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer- or user-added boards or components.
- 10. Warranty service if the Epson label or logo or the rating label or serial number is removed.
- 11. Any cosmetic damage or wear to printer casings or covers.
- 12. Any damage caused by misuse, abuse, improper installation, or neglect; disasters such as fire, flood, or lightning; or improper electrical currents, software, or interaction with non-Epson products.
- 13. Any damage caused by using improper packaging materials or improper packing and shipping when returning a product for repair or replacement. You will be invoiced for such shipping damages to the product.

Note: If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred. This warranty is not transferable.

DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

- 1. Disputes: The terms of this Section D shall apply to all Disputes between you and Epson. The term "Dispute" is meant to have the broadest meaning permissible under law or in equity and includes any dispute, claim, controversy, or action between you and Epson arising out of or relating to this Agreement (including its formation, performance, or breach), the Software, Epson Hardware, the parties' relationship with each other, and/or any other transaction involving you and Epson, whether in contract, or with respect to warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis. However, a "Dispute" does not include a claim or cause of action for
 - 1. trademark infringement or dilution,
 - 2. patent infringement,
 - 3. copyright infringement or misuse, or
 - 4. trade secret misappropriation (an "IP Claim").
 A "Dispute" also does not include a request for public injunctive relief. You and Epson agree, consistent with Section D(6a), that a court, not an arbitrator, may decide if a claim or cause of action is for an IP Claim, as well as whether a claim seeks public injunctive relief.
- 2. **Initial Dispute Resolution:** Before submitting a claim for arbitration in accordance with this Section D(2), you and Epson agree to try, for sixty (60) days, to resolve any Dispute informally. If Epson and you do not reach an agreement to resolve the Dispute within the sixty (60) days, you or Epson may commence an arbitration in accordance with Section D(6).
 - Notice to Epson must be addressed to: Epson America, Inc., ATTN: Legal Department, 3131 Katella Ave., Los Alamitos, CA 90720, USA. Any notice of the Dispute shall include the sender's name, address and contact information, the facts giving rise to the Dispute, and the relief requested. Any notice sent to you will be sent to the most recent address Epson has in its records for you. For this reason, it is important to notify us if your address changes by emailing us at EAILegal@ea.epson.com or writing us at the address above. You and Epson agree to act in good faith to resolve the Dispute before commencing arbitration in accordance with this Section D. To minimize the cost and inconvenience to all parties, and to promote prompt resolution of Disputes, you and Epson agree that engaging in this initial dispute resolution process is a material term of this Agreement and a requirement that must be fulfilled before commencing any arbitration.
 - Consistent with Section D(6a), you and Epson agree that any disagreements regarding compliance with this Section D(2) shall be decided by a court, not an arbitrator; pending resolution of any such disagreements by a court, which may include requests to compel compliance with this Section D(2), you and Epson agree that arbitration (as well as any obligation to pay arbitration fees) shall be stayed until the initial dispute resolution process in Section D(2) is complete. You and Epson acknowledge that either party's failure to comply with the provisions of this Section D(2) would irreparably harm the other, and you and Epson agree that a court may issue an order staying arbitration (and any obligation to pay arbitration fees) until the initial dispute resolution process in this Section D(2) is complete.
- 3. **Binding Arbitration:** If we do not reach an agreed upon solution within a period of sixty (60) days from the time informal dispute resolution is pursued pursuant to Section D(2) above, then either party may initiate binding arbitration. Except as stated below in Section D(4), you and Epson agree that all Disputes shall be resolved by

binding arbitration according to this Agreement. ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING, AND YOUR RIGHT TO DISCOVERY AND GROUNDS FOR APPEAL ARE MORE LIMITED THAN IN COURT. Pursuant to this Agreement, and except as stated below in Section D(6h), binding arbitration shall be administered by JAMS, a nationally recognized arbitration provider, pursuant to the JAMS Streamlined Arbitration Rules and Procedures or its applicable code of procedures then in effect for consumer related disputes, but excluding any rules that permit class arbitration. (For more detail on the procedure to initiate arbitration and what your demand for arbitration should include, see Sections D(6g) and D(6h) below.) You and Epson understand and agree that

- 1. the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.) governs the interpretation and enforcement of this Section D.
- 2. this Agreement memorializes a transaction in interstate commerce, and
- 3. this Section D shall survive termination of this Agreement.
- 4. **Exception—Small Claims Court:** Notwithstanding the parties' agreement to resolve disputes through arbitration, you or Epson may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.
- 5. WAIVER OF CLASS ACTION AND CLASS ARBITRATION: YOU AND EPSON AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A CLASS ACTION OR CLASS ARBITRATION. IF ANY COURT OR ARBITRATOR DETERMINES THAT THE CLASS ACTION WAIVER SET FORTH IN THIS PARAGRAPH IS VOID OR UNENFORCEABLE FOR ANY REASON OR THAT AN ARBITRATION CAN PROCEED ON A CLASS BASIS, THEN THE ARBITRATION PROVISION SET FORTH ABOVE IN SECTION D(3) SHALL BE DEEMED NULL AND VOID IN ITS ENTIRETY AND THE PARTIES SHALL BE DEEMED TO HAVE NOT AGREED TO ARBITRATE DISPUTES.

6. Arbitration Procedure:

- 1. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity, except for requests for public injunctive relief, if any, which shall be decided by a court, not an arbitrator. If either party seeks public injunctive relief, that request for relief shall be severed from any arbitration proceeding and stayed pending a final determination of the arbitration. Nothing in Section D of this Agreement shall be construed as a waiver of either party's right to seek public injunctive relief, and you and Epson agree to cooperate to effect the stay of any requests for public injunctive relief.
 The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, and consistent with Sections D(1), D(2), D(6a) and D(6h) of this Agreement, a court may determine:
 - 1. the limited question of whether a claim or cause of action is for an IP Claim, which is excluded from the definition of "Disputes" in Section D(1) above;
 - 2. disagreements regarding compliance with the initial dispute resolution provisions in Section D(2) above;
 - 3. disagreements regarding claims for public injunctive relief as set forth in this Section D(6a); and/or
 - 4. disagreements regarding the provisions for "Mass Arbitration" in Section D(6h) below.
- 2. **Costs of Arbitration and Legal Fees:** In some instances, the costs of arbitration can exceed the costs of litigation. Each party will have the right to use legal counsel in connection with arbitration at its own expense. If, however, the arbitrator determines that a claim or defense asserted by you or Epson is

- patently frivolous or in bad faith, the arbitrator may award the reasonable legal fees and costs incurred by the other party defending against the claim or defense. By way of illustration only, and without limitation, a patently frivolous claim may be found where it is based on a product never purchased by a claimant.
- 3. **Discovery:** The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration. The right to discovery may be more limited in arbitration than in court.
- 4. **Awards**: The arbitrator's award is binding and may be entered as a judgment in any court of competent jurisdiction.
- 5. **Hearing Format and Location:** You may choose to engage in arbitration hearings by telephone or, if you and Epson both agree, to conduct it online, in lieu of appearing live. Arbitration hearings not conducted by telephone or online shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.
- 6. **Settlement Offers:** During the arbitration, the amount of any settlement offer made shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Epson is entitled.
- 7. Initiation of Arbitration Proceeding Before JAMS: Except as stated in Section D(6h) below, if you or Epson commences arbitration, the arbitration shall be governed by the JAMS Streamlined Arbitration Rules and Procedures or the applicable rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class-wide basis (the "JAMS Rules"), available at http://www.jamsadr.com or by calling 1-800-352-5267, and under the rules set forth in this Agreement. All Disputes shall be resolved by a single neutral arbitrator, which shall be selected in accordance with the JAMS Streamlined Arbitration Rules and Procedures, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. If either you or Epson decides to arbitrate a Dispute before JAMS, both parties agree to the following procedure:
 - Write a Demand for Arbitration: The demand must include a description of the Dispute and the
 amount of damages sought to be recovered. The demand also must identify the product purchased,
 identify the date and place of purchase and, if possible, provide proof of purchase. You can find a
 copy of a demand for arbitration at http://www.jamsadr.com.
 - 2. Send three (3) copies of the demand for arbitration, plus the appropriate filing fee, to: JAMS, 5 Park Plaza, Suite 400, Irvine, CA 92614, USA.
 - 3. Send one (1) copy of the demand for arbitration to the other party (at the same address as the notice of a dispute, above in Section D(2)), or as otherwise agreed by the parties.
- 8. Initiation of Mass Arbitration Before FedArb: Notwithstanding Sections D(3) and D(6g), if twenty (20) or more demands for arbitration are filed relating to the same or similar subject matter and sharing common issues of law or fact, and counsel for the parties submitting the demands are the same or coordinated, you and Epson agree that this will constitute a "Mass Arbitration." If a Mass Arbitration is commenced, you and Epson agree that it shall not be governed by JAMS Rules or administered by JAMS. Instead, a Mass Arbitration shall be administered by FedArb, a nationally recognized arbitration provider, and governed by the FedArb Rules in effect when the Mass Arbitration is filed, excluding any rules that permit arbitration on a class wide basis (the "FedArb Rules"), and under the rules set forth in this Agreement. The FedArb Rules are available at https://www.fedarb.com/ or by calling 1-650-328-9500. You and Epson agree that the Mass Arbitration shall be resolved using FedArb's Framework for Mass Arbitration Proceedings ADR-MDL, available at https://www.fedarb.com/.

Before any Mass Arbitration is filed with FedArb, you and Epson agree to contact FedArb jointly to advise that the parties intend to use FedArb's Framework for Mass Arbitration Proceedings ADR-MDL. The

individual demands comprising the Mass Arbitration shall be submitted on FedArb's claim form(s) and as directed by FedArb.

Consistent with Section D(6a) above, you and Epson agree that if either party fails or refuses to commence the Mass Arbitration before FedArb, you or Epson may seek an order from a court of competent jurisdiction compelling compliance with this Section D(6h) and compelling administration of the Mass Arbitration before FedArb. Pending resolution of any such requests to a court, you and Epson agree that all arbitrations comprising the Mass Arbitration (and any obligation to pay arbitration fees) shall be stayed. You and Epson acknowledge that either party's failure to comply with the provisions of this Section D(6h) would irreparably harm the other, and you and Epson agree that a court may issue an order staying the arbitrations (and any obligation to pay arbitration fees) until any disagreements over the provisions of this Section D(6h) are resolved by the court.

- 7. **30-Day Opt-out Right:** You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class proceedings set forth in Section D(3) to D(6) of this Agreement by sending a written letter to the Epson address listed above in Section D(2) within thirty (30) days of your assent to this Agreement that specifies
 - 1. your name,
 - 2. your mailing address, and
 - 3. your request to be excluded from the final, binding, individual arbitration procedure and waiver of class proceedings specified in this Section D.
 In the event that you opt-out consistent with the procedure set forth above, all other terms set forth in the Agreement, including this Section D, shall continue to apply, including the requirement to provide notice

prior to litigation. If you opt-out of these arbitration provisions, Epson will also not be bound by them.

- 8. **Amendments to Section D:** Notwithstanding any provision in this Agreement to the contrary, you and Epson agree that if Epson makes any future amendments to the dispute resolution procedure and class action waiver provisions (other than a change to Epson's address) in this Agreement, Epson will obtain your affirmative assent to the applicable amendment. If you do not affirmatively assent to the applicable amendment, you are agreeing that you will arbitrate any Dispute between the parties in accordance with the language of this Section D (or resolve disputes as provided for in Section D(7), if you timely elected to opt-out) when you first assented to this Agreement.
- 9. **Severability**: If any provision in this Section D is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. The foregoing shall not apply to the prohibition against class actions as provided in Section D(5). This means that if Section D(5) is found to be unenforceable, the entire Section D (but only Section D) shall be null and void.

For New Jersey Residents:

NOTWITHSTANDING ANY TERMS SET FORTH IN THIS AGREEMENT, IF ANY OF THE PROVISIONS SET FORTH IN SECTIONS F OR G ARE HELD UNENFORCEABLE, VOID OR INAPPLICABLE UNDER NEW JERSEY LAW, THEN ANY SUCH PROVISION SHALL NOT APPLY TO YOU BUT THE REST OF THE AGREEMENT SHALL REMAIN BINDING ON YOU AND EPSON. NOTWITHSTANDING ANY PROVISION IN THIS AGREEMENT, NOTHING IN THIS AGREEMENT IS INTENDED TO, NOR SHALL IT BE DEEMED OR CONSTRUED TO, LIMIT ANY RIGHTS AVAILABLE TO YOU UNDER THE TRUTH-IN-CONSUMER CONTRACT, WARRANTY AND NOTICE ACT.

REMEDIES;

DISCLAIMER OF WARRANTIES EPSON'S SOLE AND EXCLUSIVE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY SHALL BE LIMITED TO EITHER, AT EPSON'S OPTION, REPAIR OR REPLACEMENT AS SET FORTH ABOVE. THE WARRANTY AND REMEDY PROVIDED ARE EXCLUSIVE AND

IN LIEU OF ALL OTHER EXPRESSED OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND THE IMPLIED WARRANTY AGAINST INFRINGEMENT. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE TERM OF THIS AGREEMENT. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATION MADE BY ANY OTHER PERSON OR FIRM ARE VOID. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG IMPLIED WARRANTIES LAST, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

EXCLUSION OF DAMAGES; EPSON'S MAXIMUM LIABILITY

IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR ANY LOST PROFITS, COST OF SUBSTITUTE EQUIPMENT, DOWNTIME, CLAIMS OF THIRD PARTIES, INCLUDING END USERS OR CUSTOMERS, OR INJURY TO PROPERTY, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT OR OBTAIN SERVICE UNDER THIS AGREEMENT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY. IN NO EVENT SHALL EPSON OR ITS AFFILIATES BE LIABLE FOR DAMAGES OF ANY KIND IN EXCESS OF THE ORIGINAL RETAIL PURCHASE PRICE OF THE PRODUCT. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Other Provisions

- 1. **Other Rights You May Have:** This Epson limited warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
- 2. **Governing Law:** Except for claims subject to arbitration pursuant to Section D, you and Epson agree that the law of the state or country where you reside shall govern.
- 3. **Jurisdiction**: Except for claims subject to arbitration pursuant to Section D, in the event of a dispute you and Epson both consent to the jurisdiction of the courts in your state of residence or, if you do not reside in a state, then of the courts in Orange County, California.

To find the Epson-authorized reseller nearest you, please visit www.epson.com in the United States or www.epson.com in Canada.

FAQ

What happens if I use the printer outside specified regions?

Any service needed will not be covered under the warranty if the printer is used outside the United States, Canada, and Puerto Rico.

Can I use third-party ink supplies?

No, using parts or supplies not distributed by Epson can lead to damage not covered by the warranty.

What should I do if there is a color change in prints?

No reimbursement is provided for color changes or fading of prints as per the warranty terms.

Documents / Resources



EPSON CPD-64864 All in One Printer [pdf] User Guide CPD-64864 All in One Printer, CPD-64864, All in One Printer, Printer

References

- E Epson Global Portal
- E Epson Canada | Homepage
- E Epson Canada | Homepage
- E Epson Global Portal
- * JAMS: Mediation, Arbitration and ADR Services
- E Epson Global Portal
- FedArb Federal Arbitration Experience Expertise Results
- User Manual

Manuals+, Privacy Policy

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