

# **Entel GW-UNI 3.0 E-PoC Gateway User Guide**

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**Entel GW-UNI 3.0 E-PoC Gateway** 



# **Specifications**

• Product Name: E-PoC Gateway 3.0

• **Models:** GW-UNI, GW425, GW485

• Designed in: United Kingdom

# **Product Usage Instructions**

# **Controls, Indicators & Connectors**

- 1. Power LED
- 2. LCD Display
- 3. Mode / Settings button
- 4. LAN cable socket
- 5. Wireless LAN (Wi-Fi) antenna socket
- 6. External interface socket\*
- 7. Reset switch
- 8. Power socket
- 9. PMR antenna socket

# Installation

• Plug the LAN cable into the LAN socket.

# Wireless LAN (WiFi):

• Connect the included WiFi antenna to the WiFi antenna socket (ensuring the antenna is vertical).

# PMR Antenna (GW425 & GW485 models only):

• Connect the included PMR antenna and, if required, a 90-degree adapter to the PMR antenna socket (ensuring the antenna is vertical).

#### Powering the Gateway On:

The red Power LED will illuminate, and the LCD will display information based on the Gateway model type.

#### Connecting to a WiFi Network:

• To enter WiFi configuration mode, press and hold the mode button for at least 5 seconds. Follow on-screen instructions to connect to a WiFi network.

### Connecting to the Gateway via its Connected Network:

 Connect to the IP address shown appending with: 1234. Enter the default password 'gateway' and follow onscreen instructions.

#### **Gateway Ready Mode:**

• The Gateway will display the group (channel) name it is connected to and the number of users in the group when it's ready.

### **FAQ**

- Q: How do I access the Gateway's web configuration page?
  - A: The top line of the display will show the Gateway's SSID, and the URL will be displayed on the bottom line. Connect to the shown SSID using a smartphone or laptop and browse to the indicated URL, usually http://192.168.43.1.
- Q: How do I change the default password for the Gateway?
  - **A:** The default password is 'gateway,' and it should be changed when first configuring the gateway. Follow the instructions provided in section 2.10 of the user manual.

**IMPORTANT** By using this product you agree to the terms and conditions of Entel's E-PoC Service License which can be viewed here: <a href="www.entel.co.uk/EPoC\_LICENSE">www.entel.co.uk/EPoC\_LICENSE</a>

#### **CONTROLS INDICATORS & CONNECTORS**



- 1. Power LED
- 2. LCD Display
- 3. Mode / Settings button
- 4. LAN cable socket
- 5. Wireless LAN (Wi-Fi) antenna socket
- 6. External interface socket\*
- 7. Reset switch
- 8. Power socket
- 9. PMR antenna socket\*\*
  - Only fitted on the GWUNI version.
  - Only fitted on GW425 & GW485 versions.

#### **INSTALLATION**

• IMPORTANT – Ensure the power is disconnected

#### **WIRED LAN**

• Plug the LAN cable into the LAN socket 4

# **WIRELESS LAN (WiFi)**

• Connect the included WiFi antenna to the WiFi antenna socket 5 (ensuring the antenna is vertical)

# PMR ANTENNA (GW425 & GW485 models only)

- Connect the included PMR antenna and, if required, a 90-deg adapter to the PMR antenna socket 9 (ensuring the antenna is vertical)
- · Power the Gateway on

 The red Power LED 1 will illuminate and the LCD 2 will display the following screens (XX will be the Gateway model type):

Entel Gateway XX Booting...

-Starting...

• Once the Gateway has started it will either show the Ethernet connection address (if an Ethernet wire is connected), else will display the 'No Network' screen.

E 192.168.0.66

No Network

- If connected by Ethernet please skip to 2.5.5.
- · Connecting to a WiFi network
- To enter the WiFi configuration mode press and hold the mode button for at least 5s.
- Continue to hold and the display will indicate that it is scanning for available networks, the button can then be released.

Scanning Wifi Please Wait...

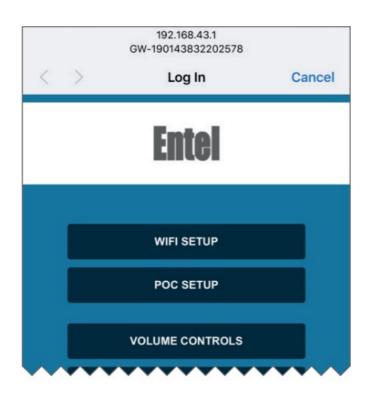
- You now need to connect to the Gateway's web configuration page.
- The top line displays the Gateway's SSID the URL is displayed on the bottom line (both fields will scroll).

Connect to: GW-4212 Browse to:

- Use a smartphone or laptop to connect to the shown SSID and then, if the login page is not automatically shown, browse to the indicated URL, <a href="http://192.168.43.1">http://192.168.43.1</a> (text will scroll on the display).
- If you want to exit WiFi configuration mode without connecting to a network, press and hold the mode button for 5s.

#### WiFi Hotspot connection main screen

• From the main Screen select 'WIFI SETUP'



# WiFi setup screen

- Select a network from the SSID pull-down.
- Select its security type and enter the network password.
- To save changes tap 'Apply' then 'Done, from the next Screen.



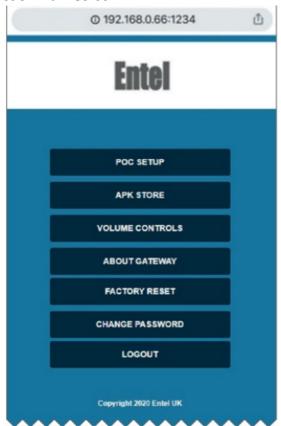
• Connecting to the gateway via its connected network Please connect to the IP address shown appending

### You will be presented with a login screen:



- Enter the default password 'gateway', which should be changed when first configuring the gateway (see 2.10 below).
- Enter the password correctly and press enter or tap LOGIN.

### Followed by the network connection main screen



- Choose an option by tapping on one of the buttons.
- You will note there is no option to setup WiFi, this must be done via the gateway's direct (WiFi hotspot) mode (see 2.5 above).

# Gateway ready mode

• When the Gateway is connected to a server and ready it will display the group (channel) name it is connected

to and the number of users in the group (including the Gateway itself).

# **Gateway TX mode**

 When a GW is receiving a valid PMR voice group call (or triggered from the external GPIO + voice audio if GWGG), it will 'transmit' (TX) to the PoC server on the default group/channel. The display will show TX followed by the group name.

# Gateway RX mode

- When a GW receives a PoC voice group call (on the displayed default group), it will relay the voice message over the programmed PMR channel (or send voice audio + PTT key logic if GWGG).
- The display will show RX followed by the PoC user 'alias' of the calling device.

#### No server connection

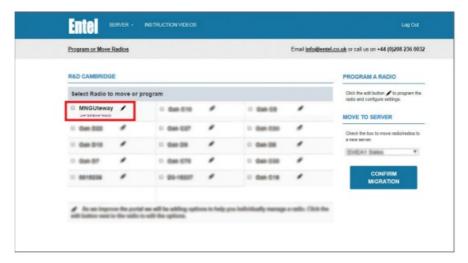
• If there is no connection to the server please check the following ports are open on your firewall:

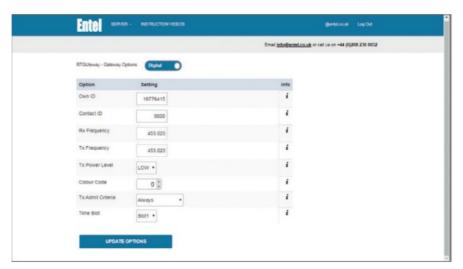
### To Entel's provisioning server (provisioning.entelpoc.net):

- 1234 TCP
- 1235 TCP
- 1236 TCP
- This is to enable remote programming of the Gateway by your Dealer.
- To Entel's E-PoC EMEA E-PoC server (emea2b.entelpoc.net \*)
- 80 TCP
- 443 TCP
- 4000 TCP
- And your unique server port (which will be advised by your Dealer) that is TCP & UDP
- If you are using a different server please substitute the address accordingly.
- To Entel's update server (server1.entelpoc.net)
- 80 TCP
- 443 TCP
- This is to allow for software updates. These ports must be opened to this server address no matter which PoC server address you are using.

#### PROGRAMMING THE GATEWAY

- · Browse to pocentel.co.uk and log in.
- Select the server the Gateway is being used on and click 'Manage radios'. You should see the Gateway serial number at the top of the list.
- You can now configure the Gateway's E-PoC Group etc. as well as the Gateway radio's RF channel, group, etc.

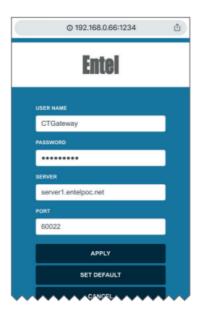




• You must use the Gateway's web page for the following settings.

# **POC Setup**

- This allows changing of the e-PoC credentials configured for the gateway by the provisioning server.
- It should be used with care as entering the wrong information can mean the gateway will not connect.
- To revert to the provisioned settings, tap on Set Default.
- Changing the gateway audio output level (PMR Network side)
- This allows the changing of the output volume from the gateway (towards the DMR network).
- To change move the slider left to decrease volume or right to increase volume.
- Changes are applied as soon as the slider is moved.



### Non-Entel and P1 servers

• If you are using a P1 or a non-Entel PoC server, for example, Tassta, it will be necessary to change the APK version to match your server version. see section 2.8.8



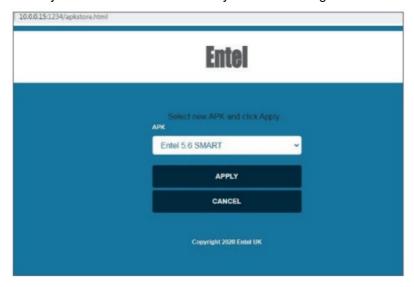
# **APK Store**

- To download and install a new APK, first connect to the gateway via its connected network (see section 2.6).
- Then select 'APK STORE'



- Select the required APK from the APK pulldown and click 'APPLY'
- The APK will be downloaded and installed. Please allow a few minutes for this process to be completed. The Gateway will display the download process.

• After installation, the Gateway will re-boot and connect to your server using the new APK.





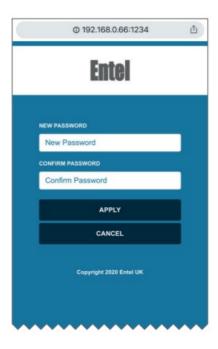
#### **About**

- This shows information about the gateway and its current connection.
- The information is refreshed every few seconds.



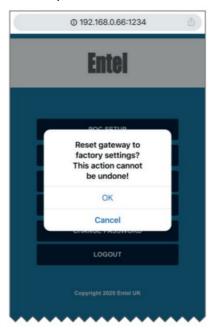
# **Change the Gateway Password**

- Enter the new password enter the same one in the confirmation field and then apply.
- You will need to log in again with the new password to continue.



# **Factory Reset**

- Factory reset will revert all settings to the factory defaults.
- The gateway will restart and it will take several minutes to complete this operation.
- WARNING: All PoC, WiFi, and network settings configured on the gateway will be lost. Settings configured via pocentel will be retained.
- Tap OK to proceed or Cancel to revert to the o previous screen.



Supplied accessories:					
CWCxx	Mains to 12v power supply				
CATxx	Radio antenna (should be cut to Centre frequency)				
CATWIFI	WIFI antenna				

- **NOTE:** The LAN cable connected to our device should be no longer than 10 meters.
- Entel's E-PoC software has been optimised in conjunction with TASSTA GmbH

• The product shall only be put into service after it has been professionally configured by a specialist radio communications dealer for the EU member state or geographical area it is intended to be operated.

### Intended country of use

!/	AT	BE	BG	СН	CY	cz	DE	DK	EE
	ES	FI	FR	EL	HR	HU	IE	IS	IT
	LI	LT	LU	LV	МТ	NL	NO	PL	PT
	RO	SE	SI	SK	TR	UK(NI)			

#### **DECLARATION OF CONFORMITY**

- Hereby, Entel UK Limited declares that the radio equipment type GW3.0 series complies with Directive 2014/53/EU and Radio Equipment Regulations 2017.
- The full text of the relevant declaration of conformity is available at the following address: EU www.entel.co.uk/red UK www.entel.co.uk/UKCA

### **FCC**

#### **FCC APPROVAL**

Contains FCC ID: TX2-RTL8723BS Contains IC: 6317A-RTL8723BS

The device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference,
- 2. This device must accept any interference received, including interference that may cause undesired operation.
  - This Class B digital apparatus complies with Canadian ICES-003.

#### Contact

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#### **Documents / Resources**



# Entel GW-UNI 3.0 E-PoC Gateway [pdf] User Guide GW-UNI, GW-UNI 3.0 E-PoC Gateway, 3.0 E-PoC Gateway, E-PoC Gateway, Gateway

#### References

- © T.Mugen
- Entel Manufacturers of professional two-way radio equipment
- O Dealer Portal
- Server1
- entel.co.uk/EPoC LICENSE
- User Manual

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