

# Enlighted Integration and Implementation Services User Guide

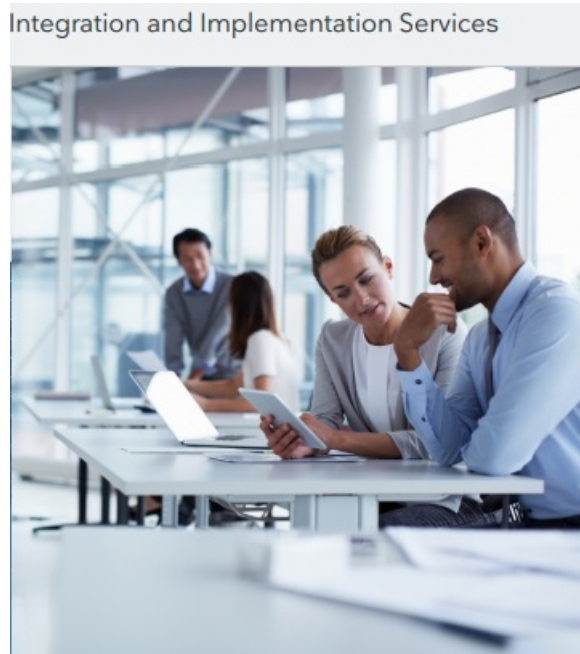
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**Enlighted Integration and Implementation Services**



## Product Information

### Specifications

- **Sensors installed:** 5M
- **Average energy savings:** 60-75%
- **Customer installations:** 1000+
- **Countries and counting:** 60
- **Tons of total CO2 reduction:** 200

### Integration and Implementation Services

Enlighted offers integration and implementation services for building IoT and workplace technologies. With expertise in a wide range of technologies used for operations management within the built environment, Enlighted provides solutions that operate in real customer environments. The company continuously adds new technologies based on customer demands.

### Advanced Service Meets Business Needs

Enlighted understands the importance of customer operations and takes the responsibility seriously. With each integration, onboarding, and employee usage of their mobile app, they gain new levels of learning to enhance future engagements.

## Product Usage

### Implementation Services

Enlighted ensures a smooth implementation transition for using their solutions. The following describes the onboarding process for each solution area:

- **Lighting Control – Flexible Spaces**

The solution is delivered to the client's specifications.

- **Touchless Office – Temperature, Lighting, and Shades**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Corporate Amenities – Safe Return**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Data Services – Business Intelligence**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Integration Services**

Enlighted aims to seamlessly integrate within the operations environment. They have experience with various functions and systems and offer standard integrations, including:

- **Maintenance Ticketing Systems**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **HVAC (Temperature Control)**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Access Control Systems**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Location Services**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Business Intelligence Software**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Third Party Sensors**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Building Management Systems (BMS)**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Energy Management Systems**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

- **Building Robotics, Inc., a Siemens Company**

Detailed directions and workflows are provided through a knowledge-base online portal, accessible after purchase.

Implementing building IoT and workplace technologies requires a holistic view, often operating within legacy building systems that are mission-critical. This necessitates experience with a wide range of technologies that are typically used for operations management within the built environment. Enlighted brings that expertise, with solutions that operate in real customer environments. With many standard integrations from which to choose, additional new technologies are added as customer demands dictate.

We understand that our customers are putting the success of their operations in our hands, and we don't take that responsibility lightly. With each integration we perform, each building we onboard and each set of employees

using our mobile app, we gain new levels of learning to bring to the next engagement.

**JOSH BECK**  
COO, Enlighted

## Advanced service meets business needs

- Teams experienced with global program rollouts
- Speed to production with confidence
- Flexible selection of integration and implementation options
- Advantages of new technology versions as they are introduced
- Knowledge transfer to enable your staff with information

## Implementation services

Enlighted takes pride in enabling a smooth implementation transition to begin using our solutions. The following briefly describes the onboarding process followed for each solution area. Detailed directions and workflows are outlined and made available via a knowledge-based online portal, accessible post-purchase.

Solution	Implementation description
<b>Lighting Control</b>	<ul style="list-style-type: none"><li>• Working with lighting architects and designers, Enlighted delivers a full set of specifications of the proposed configuration for review and final approval</li><li>• Administration workshop to cover configuration requirements</li><li>• Initial review of energy setup to establish baseline and best possible configuration for energy efficiency</li><li>• On-site installation via partner network of lighting systems, network configuration, and system setup.</li><li>• On-site administration workshop to cover configuration requirements</li></ul>
<b>Flexible Spaces</b>	<ul style="list-style-type: none"><li>• Inventory of physical spaces and design layout</li><li>• Implementation of digital maps associated with all floors covered by the implementation</li><li>• Administration workshop to cover configuration requirements and end-user communication strategies</li><li>• Delivery of Implementation Playbook: a best-in-class set of step-by-step instructions co-developed with industry workplace expert Gensler, for organizations bringing employees back to hybrid working</li><li>• Customer Success led training sessions on the application, administration, and Insights reporting</li><li>• Working with the client, Enlighted will engage in full User Acceptance Testing to ensure that the solution has been delivered to the client's specifications.</li></ul>

<b>Touchless Office</b>	<ul style="list-style-type: none"> <li>• Technical workshop to identify and define requirements to integrate with the client's building management system (BMS)</li> <li>• Assigned technical resources to facilitate and execute the integration</li> <li>• Seamless integration to the building BMS allowing end-users the ability to remotely control temperature, lighting, and shades</li> </ul>
<b>Corporate Amenities</b>	<ul style="list-style-type: none"> <li>• Analysis of amenities interface requirements</li> <li>• Integration programming, testing, and production migration</li> </ul>
<b>Safe Return</b>	<ul style="list-style-type: none"> <li>• Capacity analysis and administrative setup</li> <li>• Training and turnover workshop</li> </ul>
<b>Data Services</b>	<ul style="list-style-type: none"> <li>• Administrative setup to ensure data integrity and dashboard operations are correctly configured</li> <li>• Training and turnover workshop</li> </ul>
<b>Business Intelligence</b>	<ul style="list-style-type: none"> <li>• Consultant-led workshop to define the requirements and documentation for client reports or dashboards</li> <li>• Using an agile methodology, Enlighted will set up regular checkpoints with the client to validate the design and accuracy of the reports/dashboards</li> <li>• User acceptance testing</li> <li>• Training and turnover workshop</li> </ul>
<b>Support Services – Lighting Control</b>	<p>Depending on the tier of support chosen:</p> <ul style="list-style-type: none"> <li>• Tuning system configuration to maximize energy efficiency</li> <li>• Online and on-site training to transfer administration and operations knowledge</li> <li>• Firmware and software upgrades</li> <li>• SLA guaranteed support response times</li> </ul>

## Integration services

At Enlighted, our goal is to integrate seamlessly within your operations environment. Experience with interactions across a range of functions and systems has given us the confidence to know that we can manage your integration needs. A sample of our standard integrations follows.

Solution	Implementation description
<b>Maintenance Ticketing Systems</b>	<ul style="list-style-type: none"> <li>Integration with standard ticketing and workflow systems, such as ServiceNow from the mobile app Flexible Spaces</li> </ul>
<b>HVAC (temperature control) Integrations</b>	<ul style="list-style-type: none"> <li>Interoperability with most building management systems that operate on the BACnet protocol</li> <li>Integration with mobile app Touchless Office temperature control and Lighting Control solution for energy management based on occupancy</li> </ul>
<b>Access Control Systems</b>	<ul style="list-style-type: none"> <li>Integration with Siemens Syveillance access control system</li> </ul>
<b>Location Services</b>	<ul style="list-style-type: none"> <li>Integration with Pointr technologies for blue dot navigation within the Enlighted mobile app Flexible Spaces</li> </ul>
<b>Business Intelligence Software</b>	<ul style="list-style-type: none"> <li>Through seamless data APIs, Enlighted integrates with popular BI tools, such as Tableau, Power BI, and SAP Cloud Analytics</li> </ul>
<b>Third-Party Sensors</b>	<ul style="list-style-type: none"> <li>Integration with a wide array of sensors to provide visibility into space occupancy, environmental and energy usage</li> </ul>
<b>Building Management Systems (BMS)</b>	<ul style="list-style-type: none"> <li>Enlighted systems integrate with Siemens and other third-party building management systems</li> </ul>
<b>Energy Management Systems</b>	<ul style="list-style-type: none"> <li>Enlighted solutions have been integrated with building energy systems for consolidated reporting as well as occupancy-based actions</li> </ul>

### Turn Everyday Spaces into Extraordinary Places

Wherever space, people, and work meet, Enlighted empowers organizations with the technology to transform real estate spaces into regenerative places that fuel positive impact for people, portfolios, and our planet.

- Email: [info@enlightedinc.com](mailto:info@enlightedinc.com)
- Website: [www.enlightedinc.com](http://www.enlightedinc.com).

### FAQ

- **Q: How can I access the detailed directions and workflows?**

A: Detailed directions and workflows are available through a knowledge-base online portal accessible after purchasing the product.

- **Q: How many sensors are installed?**

A: There are 5 million sensors installed.

- **Q: What is the average energy savings?**

A: The average energy savings range from 60-75%.

- **Q: How many customer installations have been made?**

A: There have been over 1000 customer installations.

- **Q: In how many countries are the products available?**

A: The products are available in 60 countries and counting.

- **Q: How much CO2 reduction has been achieved?**

A: A total of 200 tons of CO2 reduction has been achieved.


- **Q: What is the contact information for Enlighted?**

A: You can reach Enlighted via email at [info@enlightedinc.com](mailto:info@enlightedinc.com) or visit their website at [www.enlightedinc.com](http://www.enlightedinc.com).

**Building Robotics, Inc.,**  
a Siemens Company

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**Documents / Resources**



[Enlighted Integration and Implementation Services](#) [pdf] User Guide  
Integration and Implementation Services, Implementation Services, Services

**References**

- [€ Home - Enlighted](#)
- [User Manual](#)