enegic-go-e-App-product

enegic go-e App User Guide

Contents

enegic go-e App

Product Information

Specifications

- Product Name: go-e Charger
- Version: v1.2

Product Usage Instructions

Before You Start:

- A Monitor must be installed and configured to measure total consumption.
- The charging box(es) must be commissioned and registered in go-e's system.

Integration Steps with go-e:

1. Get the go-e Group ID.
2. In the go-e app, locate and copy the Group ID. Enter this ID into the Enegic app when configuring the reporter.
3. Set Max. total current (static) to a safe charge level (e.g., 8A) in case Enegic goes offline.
4. In the Enegic app, go to Settings, Licenses and scan the QR code on the included integration license.
5. Go to Settings, Reporters, and Add new Reporter. Select go-e as the type of reporter from the list.
6. Enter an appropriate name, the ID, and main fuse size.
7. Ensure the correct Enegic monitor is selected for total consumption measurement.
8. Press Save to configure the reporter.

The Enegic monitor is now integrated with go-e, and the charging boxes in the go-e installation can now retrieve power values from Enegic, enabling safe and efficient power output.

FAQ

- **Q: What should I do if the Enegic app goes offline?**
  A: Make sure to set the Max. total current (static) to a safe charge level, such as 8A, to ensure continued operation.

Power management for your EV charger
Integration guide – go-e

for direct use in browser
app.enegic.com

Before you start

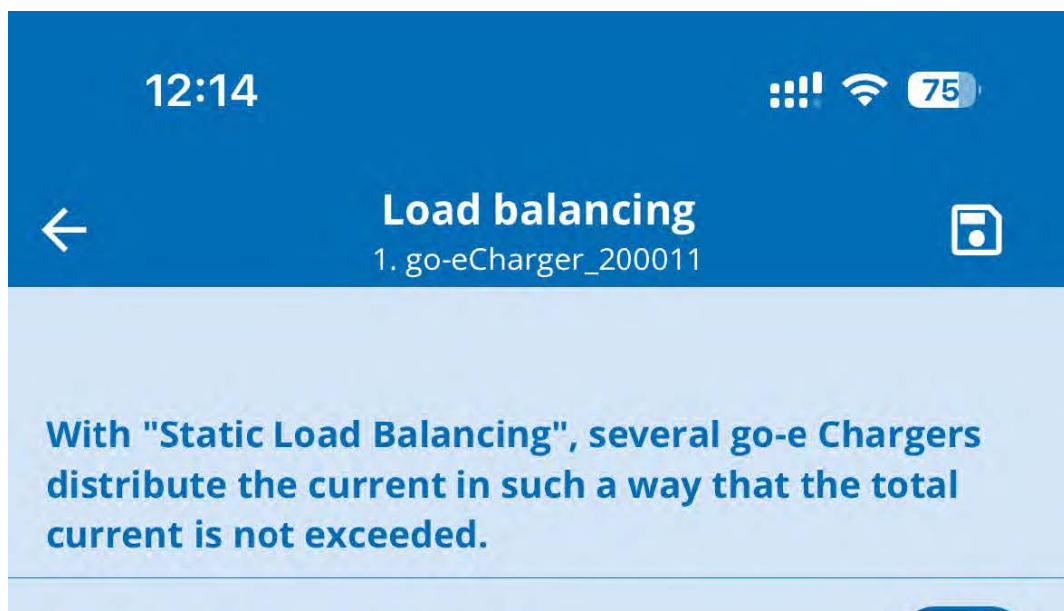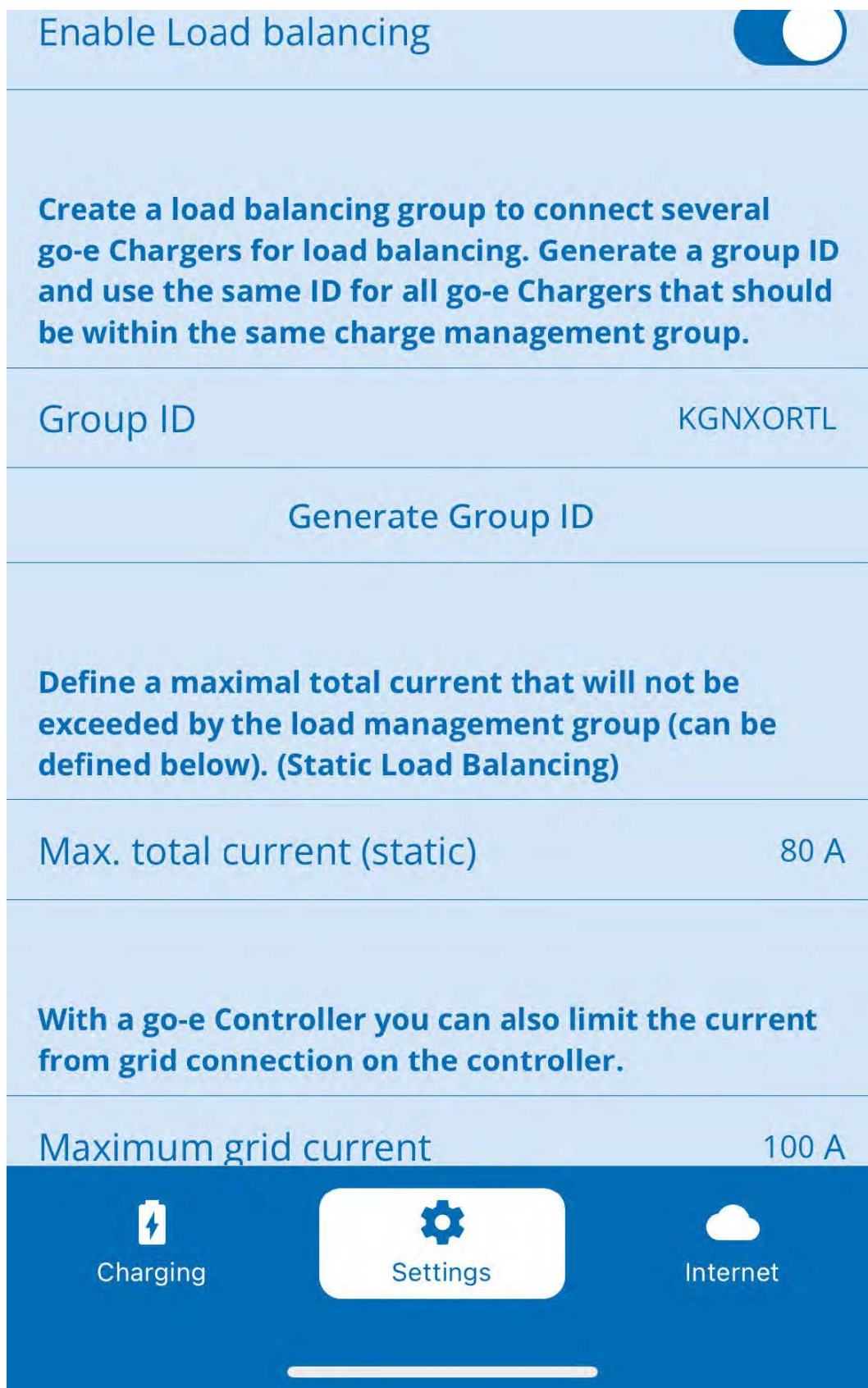A Monitor must be installed and configured to measure total consumption.

The charging box(es) must be commissioned and registrered in go-e s system.

Follow these steps to integrate with go-e:

1. **Get the go-e Group ID**
   - In the go-e app: Locate and copy the Group ID. The ID should then be entered into the Enegic app when configuring the reporter.
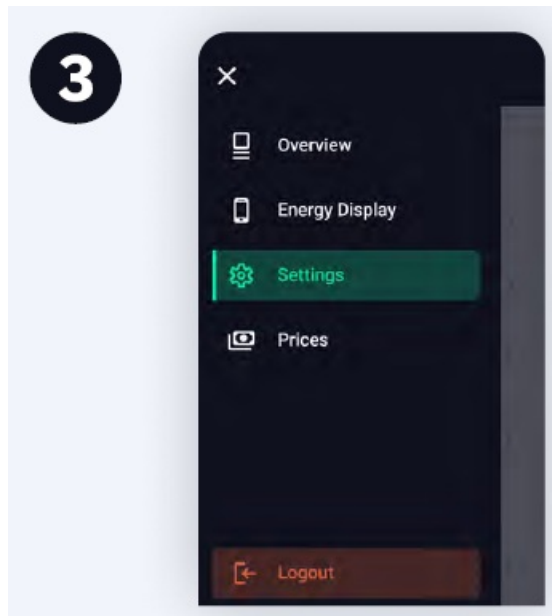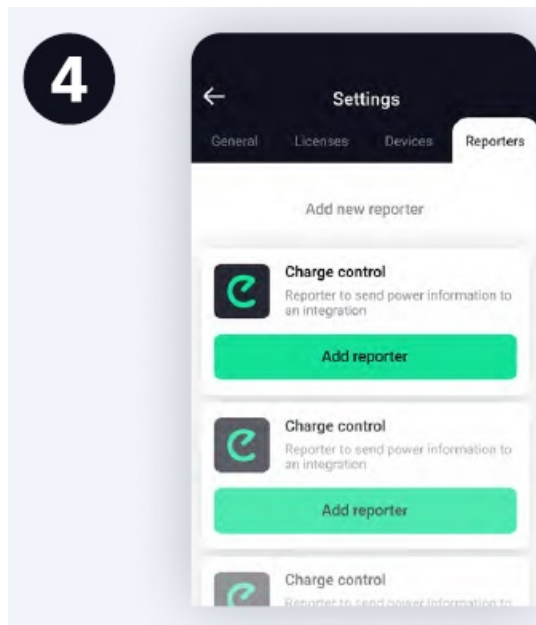   - Make sure Max. total current (static) is set to a safe charge level if the Enegic goes offline (e.g 8A).

Enable Load balancing

Create a load balancing group to connect several go-e Chargers for load balancing. Generate a group ID and use the same ID for all go-e Chargers that should be within the same charge management group.

Group ID   KGNXORTL

Generate Group ID

Define a maximal total current that will not be exceeded by the load management group (can be defined below). (Static Load Balancing)

Max. total current (static)   80 A

With a go-e Controller you can also limit the current from grid connection on the controller.

Maximum grid current   100 A

Charging   Settings   Internet

2. In the Enegic app, go to Settings, Licenses.

   Scan the QR code on the included integration license.

3.

Go to Settings, Reporters and Add new Reporter.

4. Select go-e as the type of reporter from the list.

5. Enter an appropriate name.

   Enter the ID.

6. Enter main fuse size.

7. Ensure the correct Enegic monitor is selected as total consumption measurement. Then press Save. The reporter is now configured.

8. **Enegic Monitor is now integrated with go-e**

The charging box(es) in the go-e installation you have integrated with now retrieve power values from Enegic, which enables a safe and efficient power output.

Documents / Resources

enegic go-e App [pdf] User Guide
go-e, go-e App, App

References

- **User Manual**