

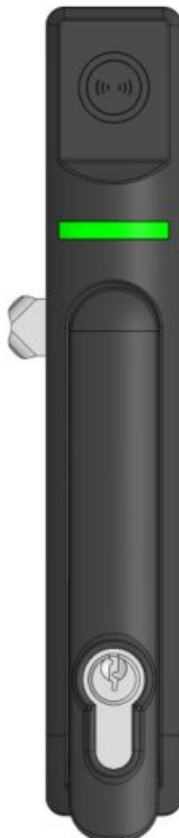


ENCONNEX SmartSWING Intelligent Electronic Swing Handle User Guide

[Home](#) » [ENCONNEX](#) » ENCONNEX SmartSWING Intelligent Electronic Swing Handle User Guide 



SmartSWING Intelligent Electronic Swing Handle User Guide



Contents

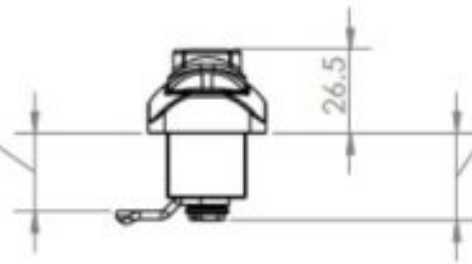
- 1 Key Features:
- 2 Key dimensions:
- 3 FCC COMPLIANCE / TM / WARRANTY FCC ID:2AYS5DRLCKHIDP
- 4 Safety Instructions
- 5 Standard warranty 2 years repair or replace. See exclusions below
- 6 PDU Version Smart-Handle Kit:
- 7 Optional extras.
- 8 Installation:
- 9 Network connection:
- 10 Rear Door
- 11 Door Switch Sensor
- 12 Lock:
- 13 Environmental Sensors:
- 14 Configuration:
- 15 LED light status:
- 16 Operate with PDU
- 17 FAQ:
- 18 Troubleshooting:
- 19 Documents / Resources
- 20 Related Posts

Key Features:

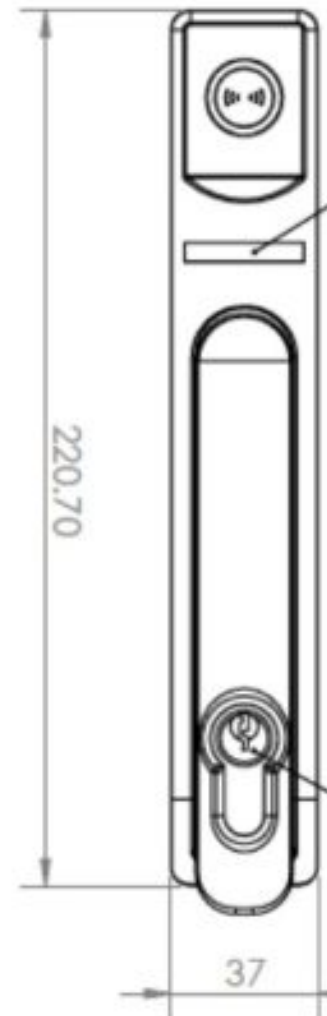
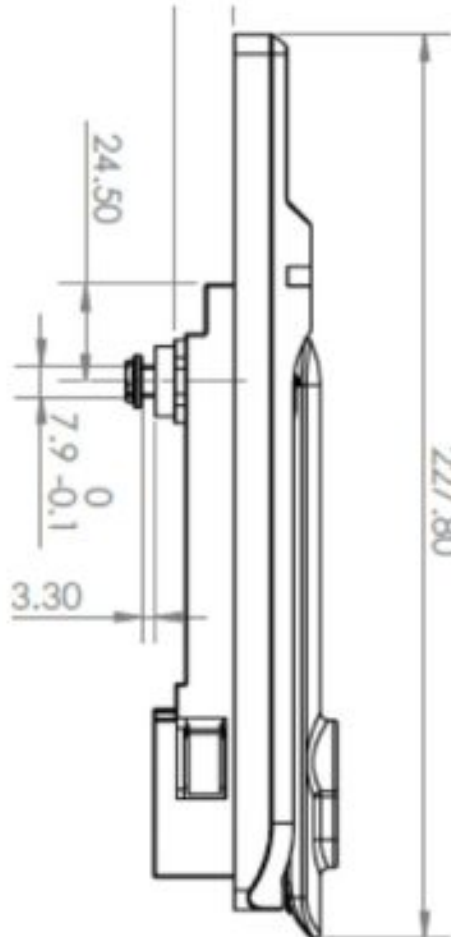
- Local Status monitoring via Integrated Multi-colour LED indicator
- Manual over-ride lock for emergency access (with scalable levels of security)
- Retro-fittable to existing IT cabinets, industry-standard 25x150mm panel cut-out
- Compatible with single and multiple point latching
- Integrated electronics and environmental sensors (temperature and humidity)
- Inbuilt Multi-card reader – 125kHz and 13.56MHz
- External Door contact sensor
- Simple one-cable connection for power and communication
- Complete with Centralised Rack Access Management (RAM) Software for configuration, management, monitoring, and reporting

Key dimensions:

DIMENSION VARIES
ACCORDINGLY TO
CAM AND ROTATION
LIMITER SELECTION



27.30
WITH THICK LIMITER



MOTOR MODEL ELECTRICAL SPECIFICATION:

- POWER 4.5V TO 5V
- OPERATON CURRENT: LESS THAN 500mA AT 5V DC WITH NO EXTERNAL MECHANICAL LOAD APPLIED TO HANDLE.
- MAX CURRENT WITH STALLED ACTUATOR: 1A AT 5V DC.
- STANDBY CURRENT: 300mA, TYPICAL.

CONTROL INPUT:

- RJ485 5V DEVICE
- BAUD RATE:19200 BPS

Environmental and Performance:

- Operating temperature: -15°C to +60°C (5°F to 140°F)
- Survival temperature: -30°C to +85°C (-10°F to +185°F)
- Humidity (operating): 95% RH at 50°C (122°F)

FCC COMPLIANCE / TM / WARRANTY FCC ID:2AYS5DRLCKHIDP

To satisfy FCC RF exposure requirements, a separation distance of 20cm or more should be maintained between the antenna of this device and persons during device operation.

To ensure compliance, operations at closer to this distance is not recommended.

This device complies with Part 15 of the FCC Rules

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

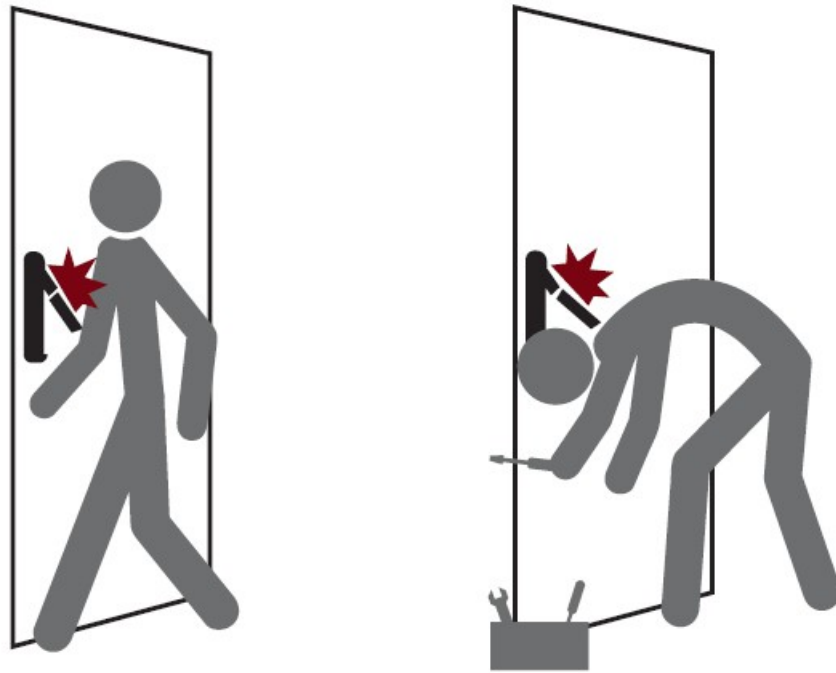
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Safety Instructions

- Please refer to the below instructions before using the I handle. Save this manual for future reference.
- ■ If cleaning The I handle is required. Don't use liquid or spray detergent; use a moist cloth.
- ■ Install and operate the I handle Preferably, in an air-conditioned environment with
- temperatures not exceeding 50° Celsius (122° Fahrenheit).
- ■ When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- ■ Install the handles Communication and door contact cables in such a way that others won't trip or fall over it.
- ■ Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled onto the I handle may cause damage.
- ■ Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate the warranty.
- ■ If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel

Take care when the swing handle is in the open position, to avoid personal injury or damage to the swing handle

body.



DO NOT use excessive force to open the swing handle and always fully open the swing handle by gently opening it in an upwards position. Once fully in the upwards position turn the handle either left or right based on the position of the rotation limiter. Failure to operate the handle correctly can lead to damage to the handle body.

Standard warranty 2 years repair or replace. See exclusions below

- Damage, deterioration, or malfunction resulting from:
- Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
- Repair or attempted repair by anyone not authorized persons.
- Any damage to the product due to shipment.
- Removal or installation of the product.
- Causes external to the product, such as electric power fluctuations or failure.
- Use of third-party parts not meeting our specifications.
- Normal wear and tear.
- Any other causes which do not relate to a product defect.

Standard supplied Inventory * can be modified to suit specific requirements

PDU Version Smart-Handle Kit:

The Smart-Handle Kit comprises the following:

- Quantity 1pcs Intelligent swing handle
- Quantity 1pcs 2m communications cable female rj45 to 4pin JST connector
- Quantity 1pcs 1.2m Door switch sensors to 5 pin JST connector with 2 magnets
- Quantity 1pcs 2.5m Cat6 Blue network cable

- Quantity 2pcs Double-sided tape
- Quantity 5pcs Cable tie
- Quantity 1pcs Metal bracket back cover and 3 fixing screw
- Quantity 1pcs Cable protection covers
- Quantity 1pcs Thin rotation limiter * thick rotation limiter installed on the handle as standard
- Quantity 1pcs Spring screws to affix cam to rotation limiter
- Quantity 2pcs Euro profile lock barrel keys



Smart Handle
QTY (1)



**1.2m door switch
sensor kit**
QTY (1)



2m daisy chain Cable
4 pin JST to RJ45
QTY (1)



Network Cable 2.5m
QTY (1)



Double-sided tape
QTY (2)



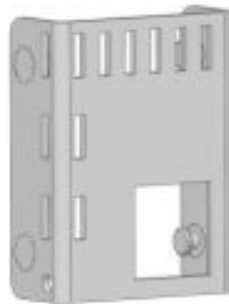
Cable Tie
QTY (5)



Key
QTY (2)



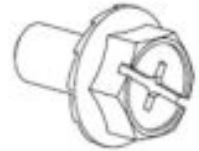
Metal bracket back cover (1) fixing screw (3)



Cable Protect Cover (1)

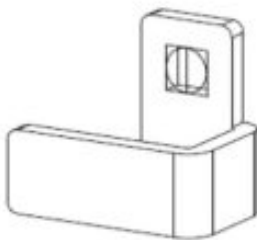


Thin Rotation limiter (1)



Spring screw (1)

Optional extras.



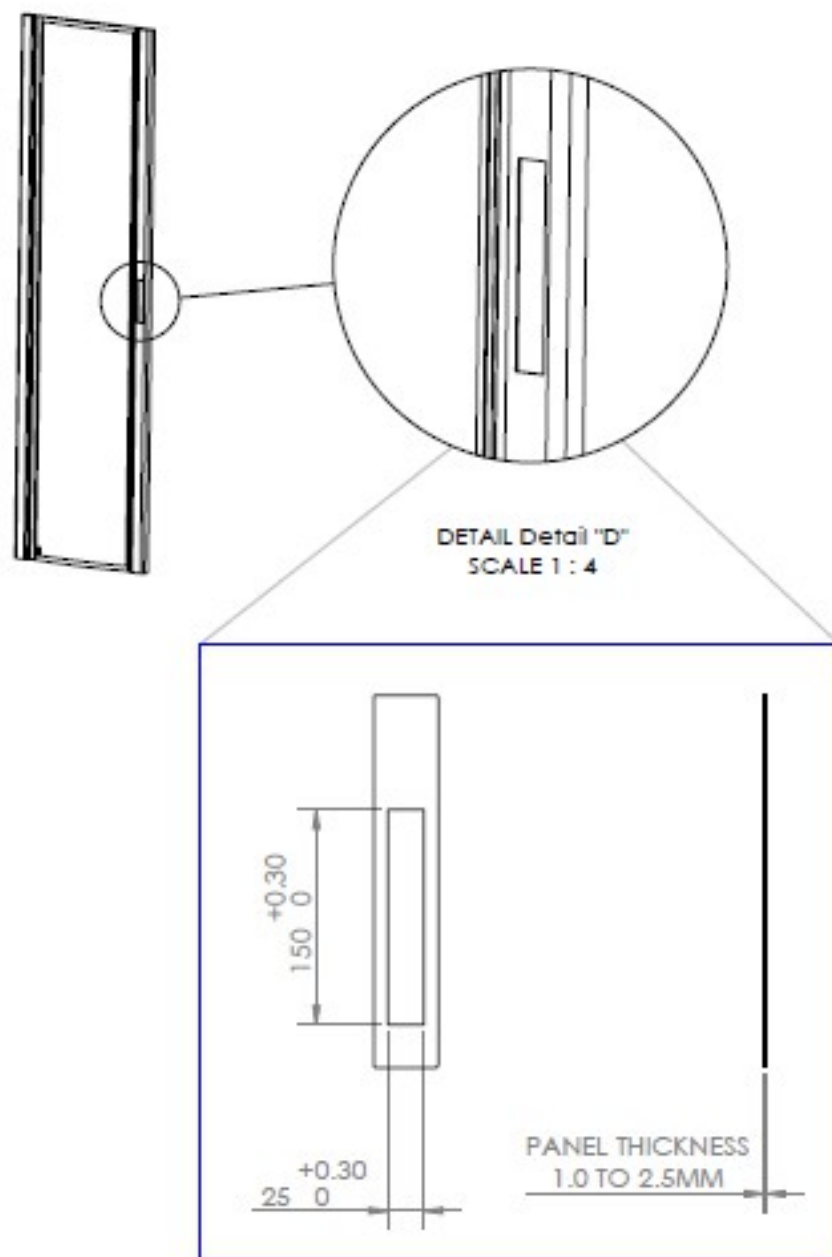
Door cams
Multi latching rod system gearbox



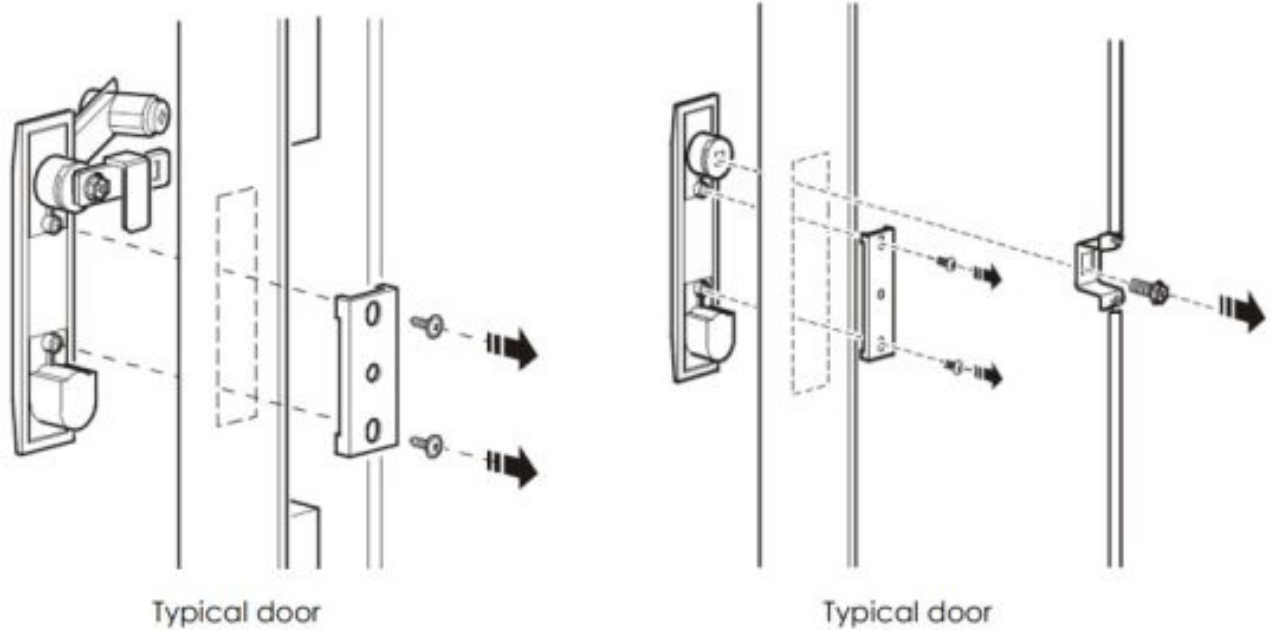
Installation:

Check the cut-out dimensions. For retrofit, remove the existing rack handles and check the cut-out dimensions (see picture below for typical front door and rear door). Keep the cam from the existing handles (used in Step 4).

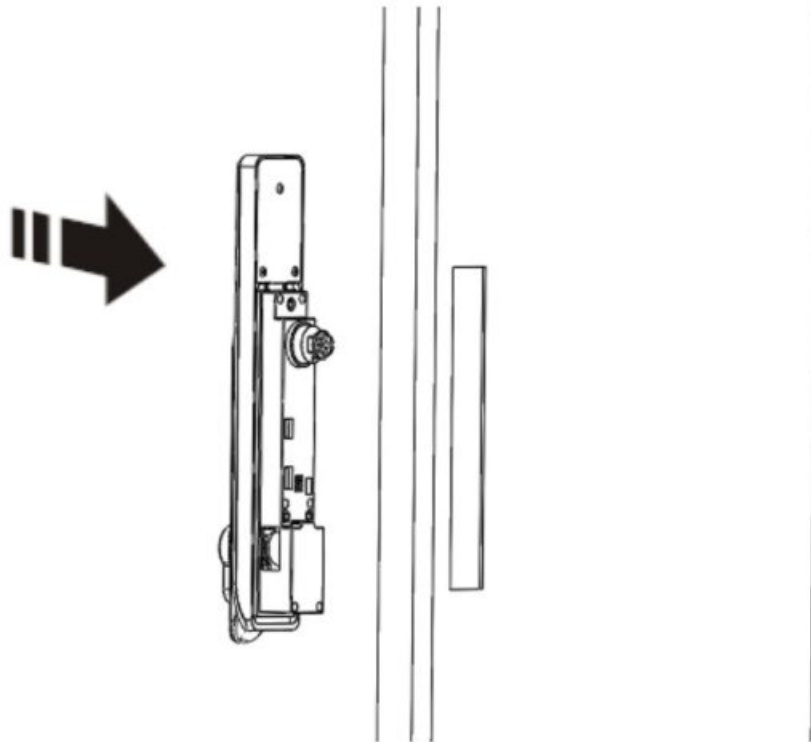
Note: The Smart-Handle can be retrofitted on racks subject to the door having cut-out dimensions 125mmx50mm.



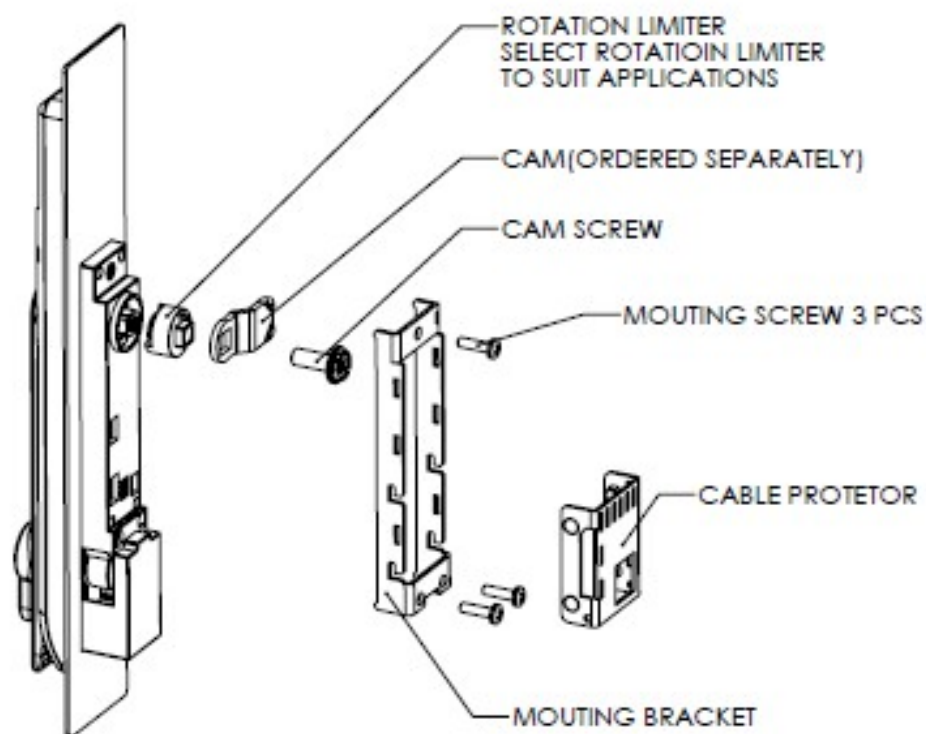
1.



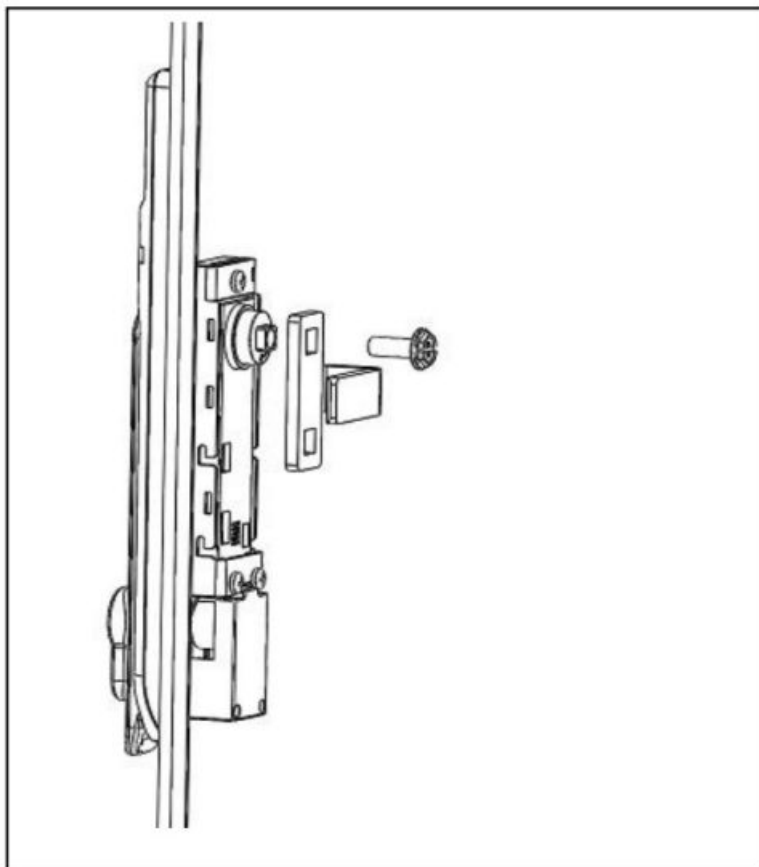
2. Push the Smart-Handle through the cut-out in the door.



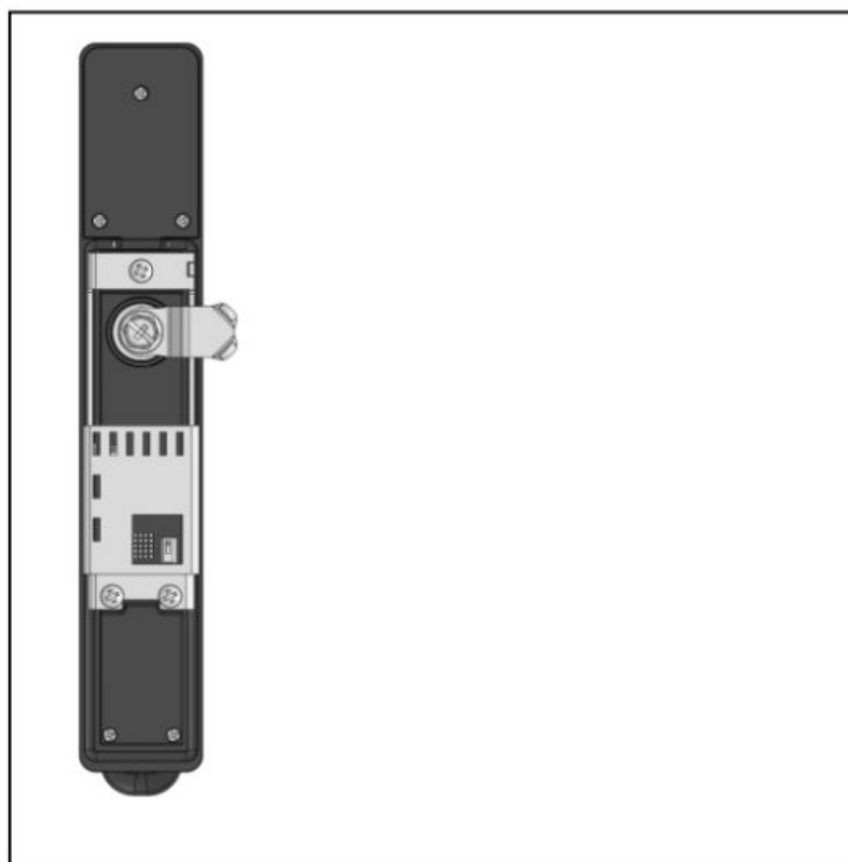
3. Put the metal back cover on the inside of the handle and insert the 3 screws to secure the handle in place, alternate between the screws while tightening to prevent skewing of the handle.



4. Place the door cam over the handle spindle and then a thick or thin door limiter using the spring screw to secure the mechanism. (For retrofit, re-use the front and rear door cam). Check the cam closes snugly when the handle is rotated. Swap the door limiters or slightly bend the cam if the cam hits the rack frame.



5. Repeat the procedure for the second door.



Network connection:

Front Door

1. Connect the Smart-handle Comms Cable 4 pin to RJ45 150mm cable to the handle and attach the blue Network Cable to the RJ45 connector.



2. Connect the RJ45 coupler and Blue Network Extension Cable to the Blue Network Cable.
3. Route and fix the network cable using cable ties and adhesive pads. Ensure the network cable has slack on the hinge side of the door so that it does not get pinched. Ensure the RJ45 coupler is positioned near the hinge to enable the network cable to be disconnected and allow the easy removal of the door (if required).
4. Install the Cable Protect Cover by placing it over the back of the Smart-handle and sliding the Cable Protect Cover-up.
5. Connect the blue Network cable to the RJ45 Sensor Port on either the IPDU, in-line meter, or sensor POD. The Smart-handle LED light should now be illuminated.



Rear Door

1. The network connection for the rear door is the same as the front door.
2. Ensure the network cable has slack on the hinge side of the door so that it does not get pinched.
3. Connect the RED Network cable to the RJ45 Sensor Port on either the IPDU or sensor POD

Door Switch Sensor

1. The Door Switch Sensor consists of two parts:
 - 1.2m cable to 5pin connector with Door switch sensor
 - Magnet
2. Plug the 5pin connector into the back of the Smart-handle.



3. Route and attach the 1.2m cable to the inside of the door and attach the switch sensor to the door using a dual

- adhesive pad or screws. In most instances, the best location is near the top of the door on the handle side.
4. Close the door and locate the position on the frame inside the rack that corresponds to the location of the switch sensor.
 5. Open the door and attach the Magnet to the frame in the location identified using a dual adhesive pad or M3 tapping screws.
 6. The magnet and switch sensor must come into contact when the door is closed for the sensor to determine door closed status.

Lock:

1. The Euro profile lock barrel can be replaced with an alternate lock barrel either before or after the handle is installed.
2. Removing the lock retaining screw.
3. Slide the lock cylinder barrel out of the Smart-handle and replace it with the alternate barrel.
4. Re-install the lock retaining screw.

Note: The lock barrels supplied by Logical Infrastructure are designed specifically for use with the Smart handle. Other lock barrels may result in reduced Smart-handle functionality.

Environmental Sensors:

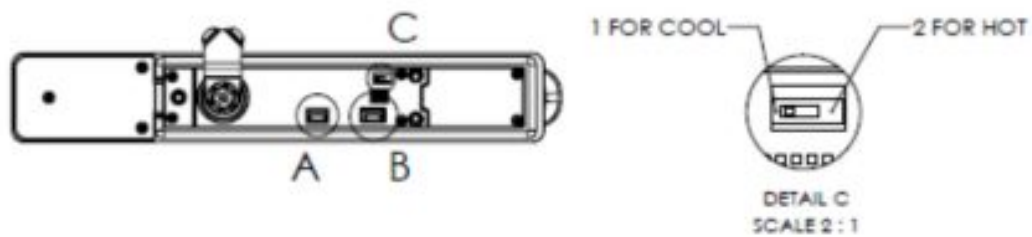
1. The Smart-handle has an internal temperature and humidity sensor.



2. One additional environmental sensor (not supplied in the Smart-handle kit) can be attached to the spare port on the Smart-handle.

Configuration:

1. The front door of a rack is referred to as the “cold aisle” and the rear door as the “hot aisle”.
2. After fitting the Smart-handle ensure that the dip switch is correctly selected for “hot aisle” or “cold aisle” appropriate to the rack orientation.



LED light status:



LATCH & LED color STATUS definitions

- SECURED SOLID **GREEN**

- ELECTRONICALLY RELEASED BLINKING **GREEN**
- UNAUTHORISED CARD SWIPE BLINKING **YELLOW**
- MECHANICALLY RELEASED WITH KEY BLINKING **RED**
- ELECTRONICALLY LOCKED/SWING HANDLE OPEN BLINKING **YELLOW/RED**
- DOOR CONTACT OPEN FOR 5 MINUTES BLINKING **RED/BLUE**
- ERROR DETECTED SOLID **RED**

Operate with PDU

1. Setup:

The Smart-handle can be connected to PDU before or after PDU power-up, it usually takes 10 to 50 seconds for the Smart-handle detected by PDU, once the Smart-handle detected, the sensor handle, keyed lock and relevant information can be found from PDU's local display, web GUI or SNMP interface.

Local Display: Select menu item sensor, use the scroll button to view all connected sensors
SNMP – refer to PDU SNMP description

Web GUI:

Once the Smart-handle is detected, login to PDU's web GUI, handle lock, and door switch status will be shown on the home page under the "Security" tag:



Sensors Type	Sensor Name	PDU Name	Location	Status
HD	Handle	Pdu#1		Lock
Dry	Keyed Lock	Pdu#1		On
Door	Door	Pdu#1		Open

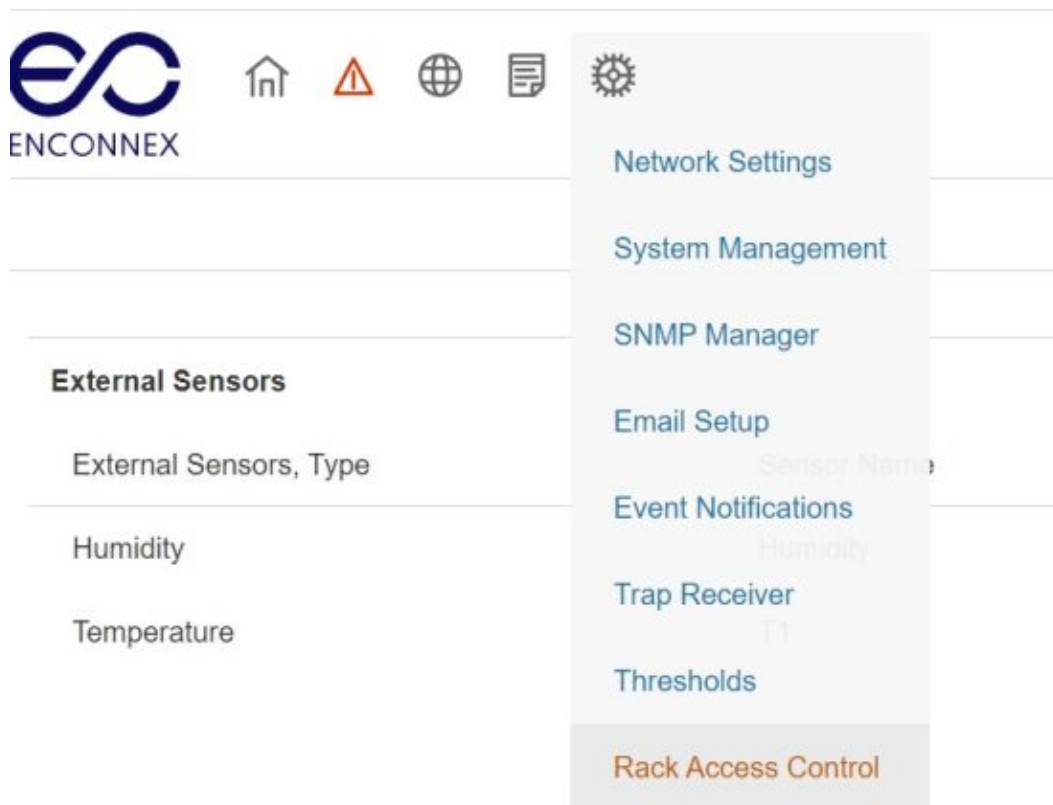
Handle built-in temperature and humidity sensor will be shown under Environmental tag



External Sensors Type	Sensor Name	Sensor ID	PDU Name	Location	Value	Status
Humidity	Humidity	1	pdu#1		62%	✓
Temperature	T1	5	pdu#1		19.6°C	✓

Setup handle:

Handle related configuration interface can be invoked from setting -> Rack Access Control menu



Rack Access Control page allows PDU users to perform the following configuration:

- o Authorize an rf id card user
- o Lock/Unlock the handle
- o Change the auto-lock time
- o All above configure are under the Action Button as following



Authorize rf id card user

An ID card user needs to be defined given card ID and user name. The card ID is the property of an HID card or Mifare card, which is different from the number printed on the card in most cases, to get the card ID, present the card in front of the reading area on the handle, the handle led will blink orange, and then guide check the event log of the PDU(it takes about 30 seconds for the PDU to pull the latest event from Handle), the log should include items like the following:

Event Log

Actions

Type ↓	Description	Date	Time
Application Log	Event log of PDU 1 cleared by user admin from host 192.168.1.100	2016/09/13	20:32:32
Event Log	Smart Cabinet with PDU 1 Cold Aisle Lock is swiped by non-authorized card 16573661	2016/09/13	20:32:52
Event Log	Smart Cabinet with PDU 1 Cold Aisle Lock is swiped by non-authorized card 16573661	2016/09/13	20:32:47

Take the ID from the event log, and put it into the new user creation page (From Action -> New)

New

Smart Rack

PDU1

Username
enconnex

Card ID
16573661

Aisle
Cold Aisle

Create

The username can be in any test – just for memories, select the correct PDU number and Aisle from the drop-down selector, click create, the ID card will be authorized to lock/unlock the handle, all authorized card ID and username can be found on the main page of Rack Access Control

Rack Access Control

Actions

PDU	Card ID	Aisle	User	DateTime	Action
1	16573661	Cold Aisle	enconnex	4/11/2025 23:10:19	

Lock/Unlock the handle

The lock/Unlock page gives PDU users to perform lock unlock without accessing the handle with an ID card



Edit

Remote Control

PDU1	▽
Aisle	
Cold Aisle	▽

Unlock Operation is Successful.

Lock	Unlock	Close
------	--------	-------

Change the auto-lock time

The handle comes with the auto-lock function, if the lock is open for 3 minutes in default, it will automatically close it. The default auto-lock time can be changed in the Change the auto-lock time page



Edit

AutoLock Setting

PDU1	▽
Aisle	
Cold Aisle	▽
Interval(1-30 Minutes)	
3	

Save	Cancel
------	--------

The auto-lock time can be configured between 3-30 minutes.

Operate with PoE Handle

Please refer to PoE handle user manual

FAQ:

- **What if the smart-Handle fails how do I access my IT cabinet?** Use the override key provided to manually

open the swing handle.

- **Does the smart-Handle fail-safe if power is lost or the communications cable is disconnected?** Yes, the smart-Handle will stay in the locked position and when powered up again will automatically check that the latch is in the locked position
- **Is the smart-Handle self-latching?** Yes, as long as the key barrel is in the 12 o'clock lock position and the electronic latch in the lock position once the swing handle is closed, the latch will allow the key cam to push up the latch and the spring action will drive the latch back down.
- **Can I use my own Euro profile lock barrel?** Yes, if the barrel is a standard Euro profile.
- **My current multi-point rod systems gearbox does not fit the smart-Handle where can I get a gearbox that works with my multi-point rod system?** We can design a compatible gearbox as an optional extra. Please contact with our sales.
- **I'm trying to use my internal company's swipe card and it isn't working why?** Your company's swipe cards may be encrypted to your building management system card readers. The smart-Handle requires an open sector on your card in order to read the CSN number.
- **I've connected my smart-Handle to my building management system but it's not working why?** The smart handle uses the RS485 protocol and only approved vendor hardware is supported by our Firmware. Please contact our sales to discuss your requirements.
- **I've lost some parts, can I buy spares.** Yes, please contact our sales and we will get in contact with you regarding your requirement.
- **Can you integrate with third-party access control systems?** Yes and No it depends on the communication of the protocol being used by the third-party system and whether the third-party vendor is open to integrating the smart-Handle into their system, please contact our sales to discuss in more detail.
- **How accurate is the supplied temperature and humidity sensor?** The sensors are accurate up to 2 degrees and 5% humidity and have been calibrated to react slowly to changes to avoid large swings in temperature and humidity when the door is opened and closed for short periods of time. This setup is designed to give the user stable readings and avoid unnecessary threshold alarms.

Troubleshooting:

- **The LED light on my smart-Handle has not turned on.** Make sure the communications cable is plugged into the correct port on the smart-Handle.
- **My smart-Handle has a flashing blue/red LED.** Make sure the supplied door switch sensor is connected to the smart-Handle and that the magnet has been installed correctly.
- **The aisle setting on my smart-Handle is not correct and I've switched it into the correct position, but the aisle detail has not changed.** Power down the smart-Handle by disconnecting the communications cable make sure the dip switch is in the desired position and re-power up the smart-Handle and allow the smart handle to reboot and sync, this should resolve the issue.

Documents / Resources



ENCONNEX SmartSWING Intelligent Electronic Swing Handle [pdf] User Guide
DRLCKHIDP, 2AYS5DRLCKHIDP, SmartSWING Intelligent Electronic Swing Handle, Intelligent
Electronic Swing Handle, Swing Handle