



EMERSON SMF 2.01 Site Supervisor Small Format User Manual

[Home](#) » [Emerson](#) » EMERSON SMF 2.01 Site Supervisor Small Format User Manual 

Contents

1

EMERSON SMF 2.01 Site Supervisor Small Format

2

Product Information

3

Product Usage Instructions

4

Overview

5

Affected Versions

6

Upgrade Procedure

7

Documents / Resources

7.1

References



EMERSON SMF 2.01 Site Supervisor Small Format



Product Information

The Small Format Site Supervisor is a facility control system developed by Emerson. It is designed to provide users with control and monitoring capabilities for various facility systems. The system consists of hardware and firmware components that work together to enable efficient facility management. The Small Format Site Supervisor versions SMF 2.01 through 2.07 require a critical security update to ensure data protection and prevent any potential security breaches. Users of these versions are advised to contact Emerson Customer Service to obtain the necessary security update. The affected models include all Small Format (SMF or SF) units running versions 2.01 through 2.07. Other models such as Supervisor RX, BX, CX, SS, and SR are not affected by this security update.

Product Usage Instructions

1. Check the model and version number of your Small Format Site Supervisor on the UI. This information is located at the bottom right-hand corner of the screen. If you see "SMF" and a version number between 2.01 and 2.07, proceed to the next steps. If your model is RX, BX, CX, SS, SR, or if version 2.08 is already installed, no further steps are required.
2. Before proceeding with the upgrade, it is recommended to save a backup of the current configuration file for future reference.
3. Contact Emerson Customer Service to request the critical security updated Small Format Feature Set File. Provide them with your Supervisor's MAC address to ensure you receive the correct file.
4. Once you have obtained the security update file from Customer Service, access the File Management page on the Site Supervisor UI.
5. Install the critical security updated Small Format Feature Set File provided by Customer Service through the File Management page.
6. Allow the Supervisor to restart after the installation is complete.
7. Once the security update is installed and the Supervisor has restarted, you can proceed with upgrading to version 2.08 or any higher version that is available.
8. To download version 2.08 or the latest version, visit the following link: Download Site Supervisor Facility Control

Note: It is crucial to install the security-updated Small Format Feature Set File before upgrading to version 2.08 or any higher version to ensure the latest security updates are applied. For more technical documentation and updates, visit Emerson's website at www.climate.emerson.com.

Overview

All Customers using Small Format Site Supervisor versions "SMF" 2.01 through 2.07, please contact Emerson Customer Service to obtain a critical security updated Small Format Feature Set File before upgrading to firmware version 2.08 or higher. To prevent loss of configuration, a critical security updated Small Format Feature Set File is required. Please contact Emerson Customer Service to receive the critical upgrade file before installing 2.08.

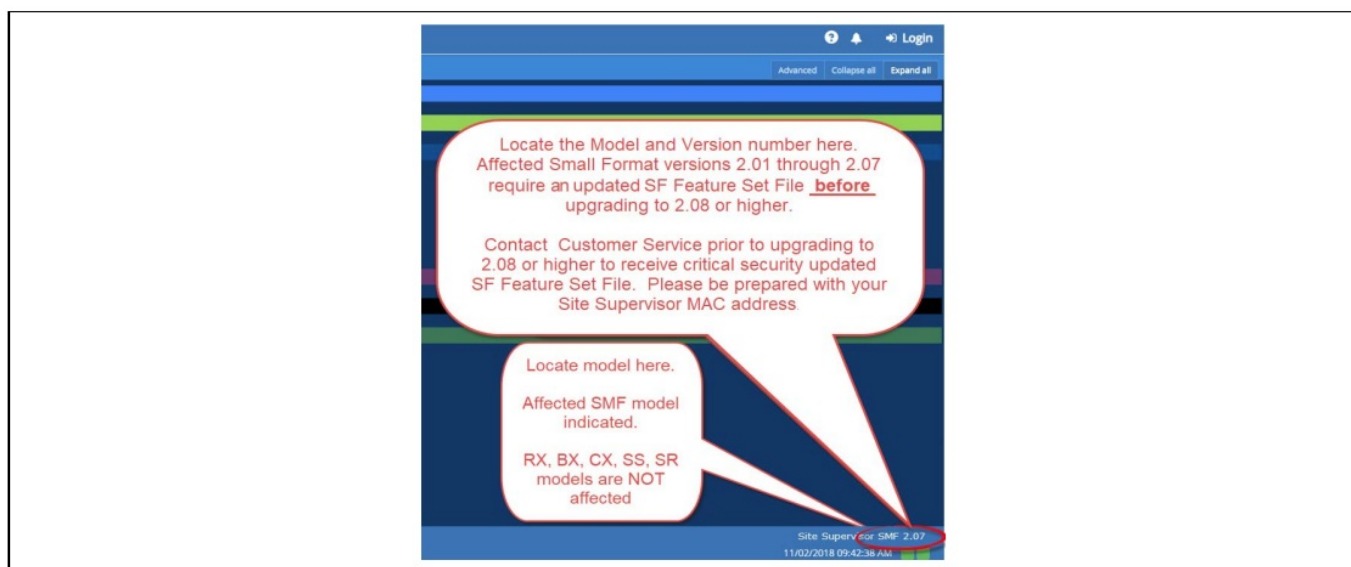


Figure 1 - Small Format (SMF) 2.07

Affected Versions

Small Format (“SMF” or “SF”) 2.01 Through 2.07

If “SMF” or “SF” 2.01 through 2.07 appears in the footer of the UI, you must contact Emerson Customer Service to receive a critical security update Feature Set File for Small Format prior to upgrading to 2.08.

Who is Affected

All Small Format models using versions 2.01 through 2.07. No other models are affected. Supervisor RX, BX, CX, SS and SR models are NOT affected. Any Site Supervisor that has been upgraded to RX, BX, CX, SS, or SR are NOT affected.

Upgrade Procedure

CAUTION: Not following this procedure will result in a loss of configuration. Follow these steps before upgrading to 2.08 or later:

1. On the Site Supervisor UI, identify the model and version number at the bottom right-hand corner (see Figure 1). If you see “SMF” and version numbers 2.01 through 2.07, proceed to the next steps. If your model is RX, BX, CX, SS, SR, or if version 2.08 is already installed, no further steps are required.
2. Save a backup of the current configuration file.
3. Contact Emerson Customer Service.
4. Provide your Supervisor’s MAC address to receive the proper security updated Small Format Feature Set File to install before upgrading to 2.08.
5. From the File Management page, install the critical security updated Small Format Feature Set File provided by Customer Service and allow the Supervisor to restart. You will now be ready to update to version of 2.08 or higher with the latest security updates.

NOTE: You must install the security-updated Small Format Feature Set File before upgrading to version 2.08 or higher.

Version 2.08 or the latest version can be downloaded from here: <https://climate.emerson.com/en-us/products/controls-monitoring-systems/facility-controls-electronics/facility-and-system-controls/site-supervisor-facility-control>


Visit our website at www.climate.emerson.com for the latest technical documentation and updates.

Join Emerson Technical Support on Facebook. <http://on.fb.me/WUQRnt>

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Documents / Resources

	<p>EMERSON SMF 2.01 Site Supervisor Small Format [pdf] User Manual</p> <p>SMF 2.01, SMF 2.02, SMF 2.03, SMF 2.04, SMF 2.05, SMF 2.06, SMF 2.07, SMF 2.01 Site Supervisor Small Format, SMF 2.01, Site Supervisor Small Format, Supervisor Small Format, Small Format, Format</p>
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References

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- [Copeland Worldwide | Copeland US](#)
- [Copeland is Engineered for Sustainability | Copeland US](#)
- [HVACR Facility Controls & Electronics | Copeland US](#)
- [Site Supervisor HVACR Facility Control | Emerson US](#)