



# **Embodied Inc Moxie Smart Robot User Guide**

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**Embodied Inc Moxie Smart Robot** 



# **Product Information**

# Specifications

- Microphones
- Camera
- Face screen
- Communication status bar
- Battery heart light indicator
- On/Off switch (under base)
- Ear air vents
- Detachable arms
- Speaker
- Rotating base with side charging port

# **Product Usage Instructions**

## · Let's Get Started

- First, turn on Moxie using the on/off switch under Moxie's base.
- Plug in your Moxie. The power adapter plugs into the side of Moxie's base.
- Note: To understand the different icons that appear on Moxie's screen during the setup process, please refer to the icon key on our site: <u>embodied.com/icon-key</u>.

- When pairing and downloading is complete, dream bubbles will appear on Moxie's face, and your little robot will be ready for play!
- Note: You can use the account tab in the Parent App to explore the accessibility features that are available on Moxie.

#### All About Moxie

- Moxie is a little robot on a big mission to learn how to be a good friend to humans. Your child will be helping Moxie accomplish that goal through social-emotional learning competencies.
- WHERE TO PUT YOUR MOXIE? Place your robot in an appropriate location for optimal functionality.
- BEFORE YOU BEGIN: Review the materials that shipped with Moxie, including the special Mission Book, comics, and Project Moxie mentor card. These materials will introduce the humans and robots at the Global Robotics Laboratory.

## · Playing with Moxie

 When the dream bubbles move across Moxie's face, your robot is ready for play. To have the best interaction, your child should:

#### • MOXIE PHRASES & COMMANDS:

- Say "Hello Moxie!" to bring up the dream bubbles on Moxie's face.
- Say "Moxie, please wake up!" to begin play.
- Say "Moxie, please go to sleep" to end a session.
- Say "Moxie, please do something else" to switch activities.
- · Say "Moxie, please hold on" to pause Moxie.
- · Say "Moxie, earmuffs" to disable Moxie's ability to listen and respond.
- Say "Moxie, please listen to me" to bring Moxie out of Earmuffs mode or get Moxie's attention.

## **FAQs**

## Q: How do I charge Moxie?

• A: Plug in your Moxie using the power adapter that plugs into the side of the Moxie's base.

# · Q: How can I access progress reports for my child?

 A: Use the Embodied Moxie Parent App to access progress reports and insights into your child's cognitive, social, and emotional development.

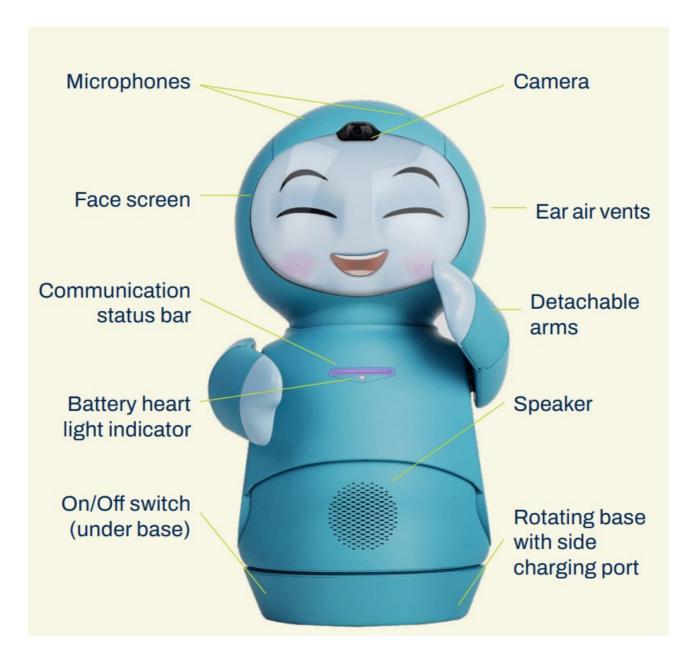
#### Welcome!

# We are so excited that you have brought Moxie into your home!

- To ensure an experience that is fun, rewarding, and safe, please make sure to review this user guide in its entirety.
- Please keep this user guide for future reference.

## WHAT'S INSIDE THE BOX

- Moxie robot
- · Power Adapter
- Welcome Package



## Let's Get Started

1. First, turn on Moxie using the on/off switch under Moxie's base. Then, plug in your Moxie. The power adapter plugs into the side of Moxie's base.



- 2. While Moxie is booting up, download the Embodied Moxie Parent App from the Apple App Store or Google Play.
- 3. Open the downloaded app and follow the setup instructions. When entering your wifi information, please note that both the network name and password are case-sensitive.
- 4. During the setup process, a QR code will appear. You will need to use that QR code to pair with Moxie, and you

may need to adjust the brightness on your device for successful pairing.

- 5. Once Moxie is paired, your robot may download an over-the-air update to bring Moxie to the newest software. This may take 30 or more minutes.
  - **Note:** To understand the different icons that appear on Moxie's screen during the setup process, please refer to the icon key on our site: **embodied.com/icon-key**.
- 6. When pairing and downloading is complete, dream bubbles will appear on Moxie's face, and your little robot is ready for play!
  - Note: You can use the account tab in the Parent App to explore the accessibility features that are available on Moxie.

#### **All About Moxie**

Moxie is a little robot on a big mission to learn how to be a good friend to humans. As Moxie's human mentor, your child will be helping Moxie to accomplish that goal through:

- · Interactions and conversations
- · Curated stories, games, activities, and more
- Multi-day themed mission sets that align with social-emotional learning competencies

#### WHERE TO PUT YOUR MOXIE?

- To make sure your Moxie works as designed, place your robot:
- On a flat surface with your child sitting at eye level
- In a quiet, well-lit room
- A few feet away from any walls

#### **BEFORE YOU BEGIN**

- Review the materials that shipped with Moxie, including the special Mission Book, comics, and Project Moxie mentor card.
- These materials will introduce the humans and robots at the Global Robotics Laboratory and shine a light into the world your child is about to enter.

## A PLACE FOR PARENTS

• During your child's journey with Moxie, use the Embodied Moxie Parent App to access progress reports and insights into your child's cognitive, social, and emotional development. You can also use the app to control a variety of settings such as volume and sleep mode.

## **Playing with Moxie**

When the dream bubbles move across Moxie's face, your robot is ready for play. To have the best possible interaction, your child should:

• Sit from one to three feet away from Moxie

- · Be eye level with Moxie
- · Speak clearly and at a reasonable volume
- · Limit any other voices speaking in the room

#### **MOXIE PHRASES & COMMANDS**

- Once settled in front of Moxie, if the screen is dark and the light bar is lavender in color, your child can say "Hello Moxie!" to bring up the dream bubbles on
- Moxie's face. When dream bubbles are on Moxie's face, to begin play your child can say "Moxie, please wake up!"
- Once awake, Moxie will take the lead on your child's journey, initiating conversation and learning from your child. While interacting with Moxie, your child can also use these phrases to guide Moxie:

## "Hello, Moxie!"

• Use to bring Moxie out of standby mode (powered on, screen dark)

# "Moxie, please wake up!"

• Use to wake Moxie up when dream bubbles are on Moxie's face

# "Moxie, please go to sleep"

Use to end a session and put Moxie into standby mode

## "Moxie, please do something else"

· Use to ask Moxie to switch activities

## "Moxie, please hold on"

· Use to pause Moxie

## "Moxie, earmuffs"

Use to disable Moxie's ability to listen and respond

# "Moxie, please listen to me"

· Use to bring Moxie out of Earmuffs mode or to get Moxie's attention

# "Moxie, please repeat that"

Use to ask Moxie to repeat the last sentence

## "Moxie, please speak up"

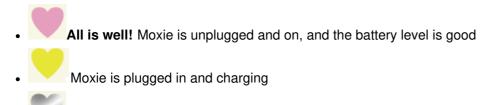
· Use to increase the volume of Moxie's voice

# "Moxie, please speak softer"

• Use to decrease the volume of Moxie's voice

# The Lights on Moxie

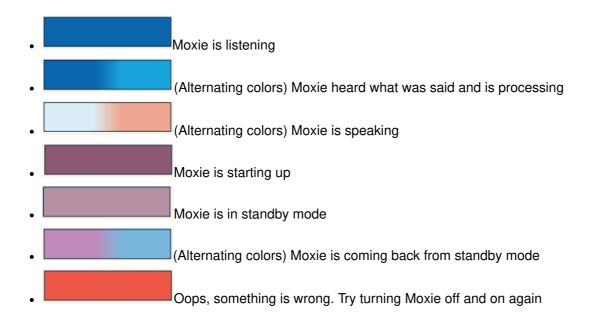
#### HE AR T LIG HT: P OWE R & BAT TE RY LE VE L I NDI CATOR



Moxie is plugged in and fully charged

The battery level is low. Charge Moxie using the power adapter

#### **LED BAR: COMMUNICATION STATUS**



# **Caring for Moxie**

- Keep the original shipping box and packaging for safe transportation of Moxie.
- Do not place stickers or draw on Moxie. Doing so may impact your warranty (or security deposit if applicable)
- Moxie's arms are detachable and can be clicked right back in by lining up the pins and inserting the arm until you hear a click. We do not advise intentionally detaching the arm.
- If Moxie is picked up or tipped over, the motors will stop and will resume when Moxie is placed upright on a flat surface.



#### **SAFETY & HANDLING**

- WARNING: CHOKING HAZARD. Small parts. Not for children under 3 years. Moxie has small parts inside its shell, which may present a choking hazard to small children and pets. Keep Moxie and its accessories away from children under 3 years.
- **CAUTION:** ELECTRONIC PRODUCT. Not recommended for children under 5 years of age. As with all electric products, precautions should be observed during handling and use to prevent electric shock.
- THE AC ADAPTER IS NOT A TOY and should only be operated by an adult. To avoid potential fire hazards that could cause personal injury or damage to Moxie, turn off the power immediately if you smell smoke or detect any signs that Moxie or the AC adapter are burning.
- DO NOT DO ANY OF THE FOLLOWING: drop, tip, or push over Moxie; disassemble or modify Moxie; subject Moxie to extremely high or low temperatures; use tape, stickers, or other objects to cover the camera lens, the ear-shaped air vents, or the microphones on Moxie's head; use anything the could restrict any of Moxie's parts; use Moxie outdoors; allow Moxie to get wet; operate Moxie on an unstable surface.
- Moxie conforms to the safety standards of ASTM F963-17.

#### **CLEANING**

- Use a soft, dry cloth to clean Moxie
- Never use any chemical, detergent, or abrasive cleaning agents to clean Moxie, as they may cause damage
- Make sure the camera lens above Moxie's head is kept clean and unscratched to ensure Moxie can see and function properly. Avoid using a paper towel or other rough cloth to avoid scratching the camera lens.

## **AC ADAPTER**

- Do not connect the AC adapter to electronic transformers, otherwise overheating may occur that could damage Moxie and potentially create a fire hazard.
- Only use the supplied AC adapter for Moxie; using another AC adapter could damage Moxie or create a fire hazard

• Power Input: 100-240V, 50/60Hz, 1.5A Max

• Power Output: 14V, 4A DC

#### **NON-REPL TRACEABLE BATTERY WARNING**

• **RECHARGEABLE BATTERY WARNING.** This product uses an internal lithium-ion rechargeable battery that is non-replaceable. Dispose of batteries properly according to federal, state, and local disposal requirements.

## **Privacy**

- Embodied, Inc. cares about your privacy and wants you to be fully informed of the information we collect and how we use it to offer our products and services, including Moxie, our interactive smart assistive robot.
- Embodied's full privacy policy can be found at moxierobot.com/privacy-policy.

# Warranty

## **One-Year Limited Warranty Summary**

- Your purchase comes with a one-year limited warranty that covers non-commercial, in-home, indoor use in the US only.
- The warranty covers manufacturing defects. It does not cover abuse, alteration, theft, loss, unauthorized and/or unreasonable use, or normal wear and tear.
- During the warranty period, Embodied, Inc, ("Embodied") at its sole discretion, will determine what constitutes a defect.
- If Embodied determines that your product has a defect, Embodied, at its sole discretion, will repair or replace the defective part of the product with a comparable part or product.
- This does not affect your statutory rights. For full details, safety updates, or support, see moxierobot.com/warranty.

# **Intellectual Property**

- Embodied®, ®, Global Robotics Laboratory®, Embodied Moxie®, SocialX®, SocialXChat®, MoxieCare®, and ® are registered trademarks of Embodied, Inc.
- Covered by U.S. Patent Nos. 11,557,297; 10,969,763; 11,526,147; D961692 and pending U.S. patent applications and/or international patent applications.
- Please see www.moxierobot.com/pages/IP-Notice for a full listing of Embodied
- Intellectual Property.
- Apple and App Store are trademarks of Apple Inc.
- Google and Google Play are trademarks of Google LLC.

## **FCC**

## **FCC Statement**

FCC ID: 2AV9NEMBMOXIEVTWO

This device complies with part 15 of the FCC Rules.

## Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **RESPONSIBLE PARTY FOR FCC MATTERS:**

- · Embodied, Inc.
- 385 E. Colorado Blvd., Suite 110
- Pasadena, CA 91101

# **Support**

We hope you and your child enjoy your time spent with Moxie! If you have any questions about anything listed in this user guide or need any help along the way, please do not hesitate to contact us.

Website: <u>support.embodied.com</u>.
 Email: <u>support@embodied.com</u>.

Phone: 855-945-3411
Follow us @moxierobot

## If your child would like to send a letter to the G.R.L., please send to:

- Global Robotics Laboratory
- c/o Embodied, Inc.
- P.O. Box 551
- Pasadena, CA 91102

## For all other correspondence, please send to:

- · Embodied, Inc.
- 385 E. Colorado Blvd.
- Ste. 110

# **Documents / Resources**



**Embodied Inc Moxie Smart Robot** [pdf] User Guide Moxie Smart Robot, Smart Robot, Robot

# References

- Privacy Policy Moxie Robot
- Marranty Moxie Robot
- User Manual

#### Manuals+, Privacy Policy

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