

elon-
Elon Smart App



Elon Smart App User Guide

[Home](#) » [elon](#) » Elon Smart App User Guide 

Contents

- 1 [Elon Smart App](#)
- 2 [Product Usage Instructions](#)
- 3 [Reported Issue:](#)
- 4 [How to use this guide](#)
- 5 [Documents / Resources](#)
 - 5.1 [References](#)
- 6 [Related Posts](#)

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Elon Smart App



Product Specifications

- Product Name: Elon Smart Water Heater
- Temperature Range: Adjustable
- Thermostat Settings: Solar Only, Grid Heating
- Connectivity: Wi-Fi enabled
- Control: Smart thermostat

Product Usage Instructions

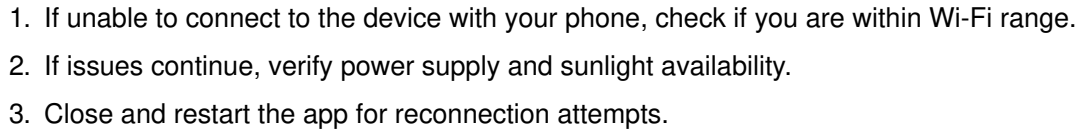
Resolving Low Water Temperature

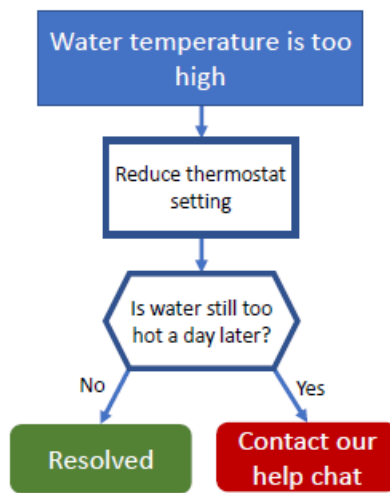
1. Check the alarm message on the device status screen.
2. If there are no alarms showing, ensure the smart thermostat is set to Solar Only.
3. If the water is not heating, press the “heat with grid now” button.
4. Wait for 2 hours for hot water.
5. If the problem persists, check if the geyser circuit breaker is on at the distribution board (DB).
6. Contact customer support if needed.

Resolving High Water Temperature

1. Reduce the thermostat setting on the device.
2. If the water is still too hot, contact customer support for further assistance.

Updating Status in App

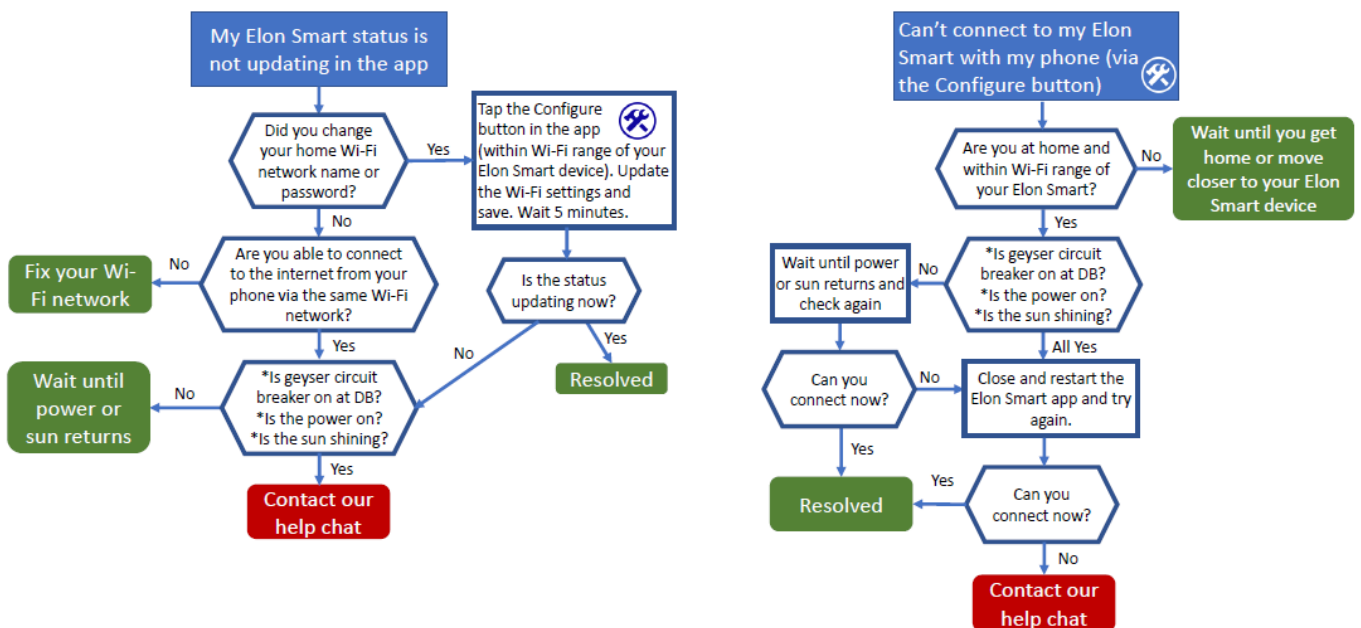




Elon® Smart Basic Troubleshooting Guide V1.1

How to use this guide

1. Select your issue in blue
2. Follow the steps indicated by the blue arrows until you reach a red or green final step.



Documents / Resources



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References

- [User Manual](#)

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