

# electriQ eiQTTGSS Gas Patio Heater User Manual

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# electriu

#### **USER MANUAL**



**GAS PATIO HEATER eiQTTGSS STAINLESS STEEL** eiQTTGBL BLACK **WARNING: FOR OUTDOOR USE ONLY OR IN WELL VENTILATED** AREAS PLEASE KEEP THE MANUAL FOR FUTURE REFERENCE

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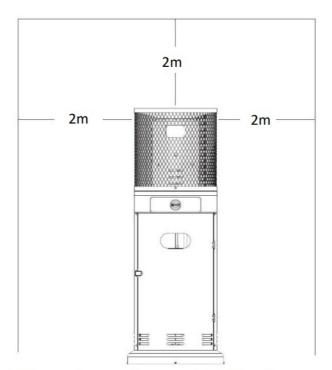
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#### IMPORTANT SAFETY INFORMATION

Please read this user manual before using this heater and keep it safe for future reference.

- Read the following instructions carefully and be sure your patio heater is properly installed, assembled, and cared for. Retain the instructions for future reference.
- Failure to follow these instructions may result in serious bodily injury and/or property damage.
- WARNING Risk of Suffocation! Gas heaters must be used outdoors and must not be used in enclosed areas such as sheds or marguees!
- Read the instruction manual before using the appliance.
- WARNING: Accessible parts may be very hot. Keep young children away.
- This appliance must be kept away from flammable materials during use.
- Do not move the appliance during use.
- The appliance should be secured to the ground when in use.
- Turn off the gas supply at the gas cylinder after use.
- · Do not modify this appliance.
- If you have any questions concerning assembly or operation, consult the retailer or Bottled Gas Company.
- Always place the appliance and cylinder on flat level ground.
- Turn off the gas cylinder if a gas leak is suspected. Parts sealed by the manufacturer must not be altered by the
  user. No modifications should be made to any part of this heater and repairs and maintenance should only be
  carried out by a registered Gas Safe service engineer.
- Use only regulator and hose approved for LP Gas at the correct pressures and gas type.
- The regulator should comply with the standard EN16129 and current regulations in the country where it is installed, which may be found at your nearest retailer of gas items.
- Refer to the technical data. It is strictly prohibited to use adjustable pressure.
- The life expectancy of the regulator is estimated as 10 years. It is recommended that the regulator is changed within 10 years of the date of manufacture or the national conditions require it.
- The type of replaceable hose should be compliant with EN16436-1. The hose used must conform to the relevant standard for the country of use.

- The length of the hose must be 0.7 meters (minimum) and 1.5 meters (maximum). A worn or damaged hose must be replaced. Ensure that the hose is not obstructed or kinked. It is recommended that the hose is changed within 1 year of the date of manufacture or as the national conditions require.
  - For use outdoors or in well-ventilated areas.
- A well-ventilated area must have a minimum of 25% of the surface area open.
- The surface area is the sum of the surface of the wall. The use of this appliance in enclosed areas can be dangerous and is PROHIBITED.
- Children and adults should be aware of the high operating temperatures of areas above the post when operating this heater.
- Children should be carefully supervised when in the vicinity of the heater.
   NEVER hang anything, including clothes or any other flammable items, on this heater.



Minimum clearance from combustible surfaces

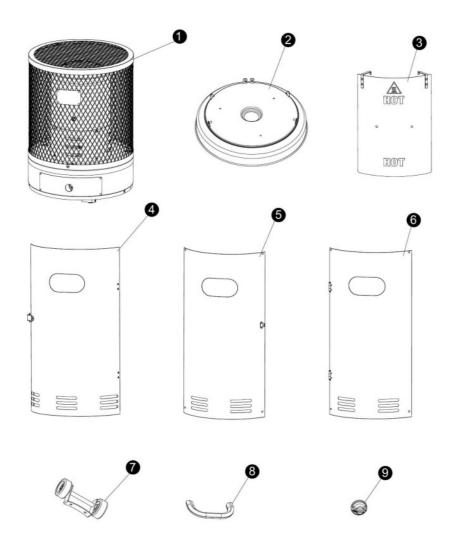
**DO NOT** operate this heater unless it is fully assembled. Respect the minimum clearances from combustible materials.

# GENERAL INFORMATION FOR SUCCESSFUL ASSEMBLY

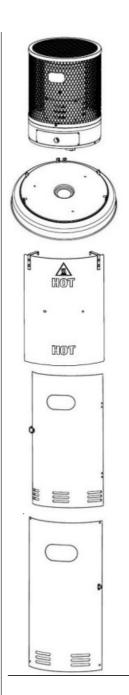
Please read the assembly instructions carefully and follow the safety precautions. Allow sufficient time for assembly. Before starting assembly, clear an area measuring approximately two to three square meters. Remove the item from the packaging and layout all of the parts and any necessary tools so that they are within easy reach. Only tighten all of the screw connections firmly when you have finished assembly or are instructed to within the manual. Otherwise, this can result in unwanted tension and instability.

**NOTE:** Gas supply sold separately.

#### PRODUCT OVERVIEW AND PART LIST

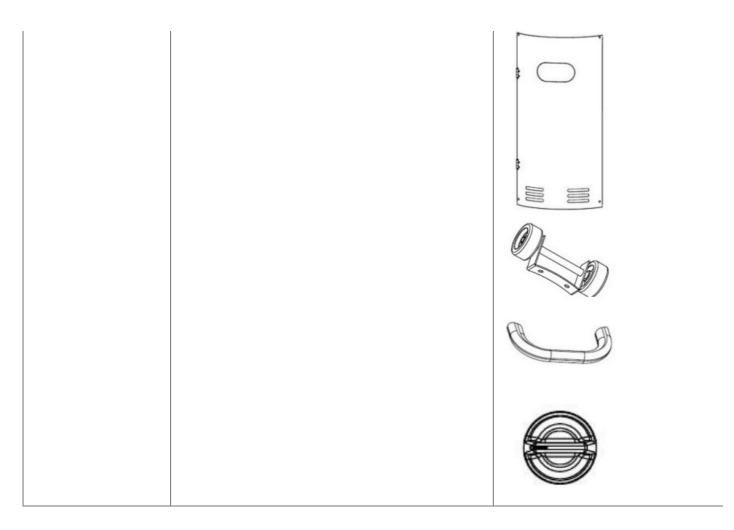


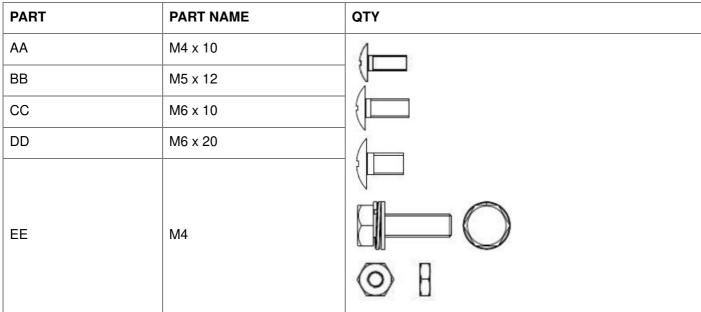
#	PART NAME	PICTURE
1	Burning System Assy	
2	Base	
3	Heat cover	
4	Door	
5	Left Side Panel	
6	RightSide Panel	
7	Wheels Assembly	
8	Handle	



Control Dial

9





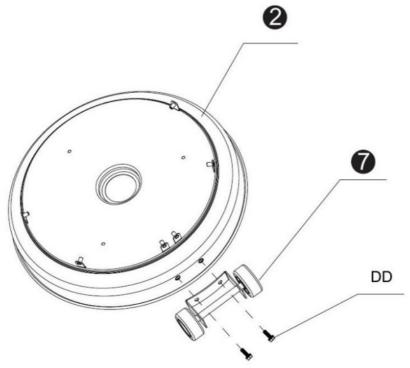
**Note:** Some of the fittings may be provided pre-attached to the unit.

# **ASSEMBLY**

Required Tools: Philips Screwdriver / Adjustable Spanners / Wrenches Leak Detection Solution: One-part detergent and three parts water Before assembly, ensure all packing material and any transit protection is removed.

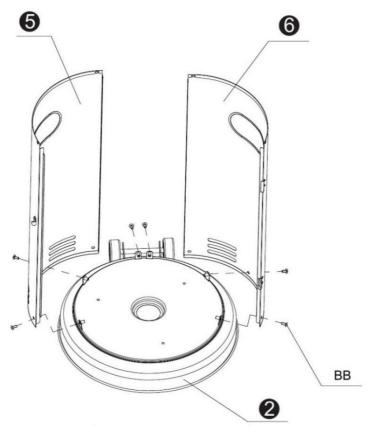
# Step 1

Parts required: Base Wheels Assembly 2 x DD M6x20 Nuts and Bolts



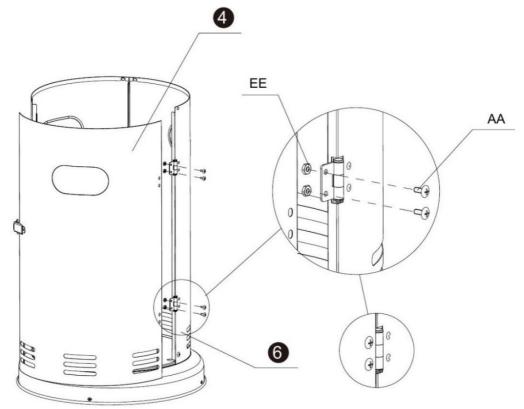
Using the M6x20 nuts and bolts, attach the Wheels Assembly to the Base  $\mbox{\bf Step 2}$ 

Parts required: Left Side Panel Right Side Panel 6 x BB M5x12 Screws



Using the M5x12 Screws, faster the Left Side Panel and the Right Side Panel to the Base

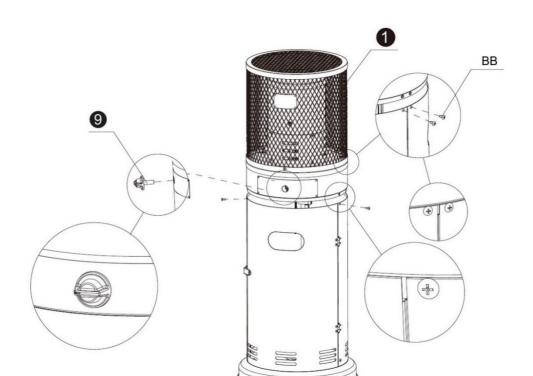
**Step 3**Parts required: Door 4 x AA M4x10 Screw 4 x EE M4 Nut



Using the M4 Screws and Nuts attach the Door by its hinges

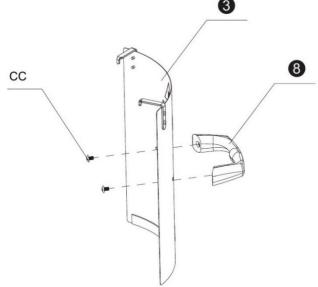
Step 4

Parts required: Burning System Assembly Control Dial 4 x BB M5x12 Screws

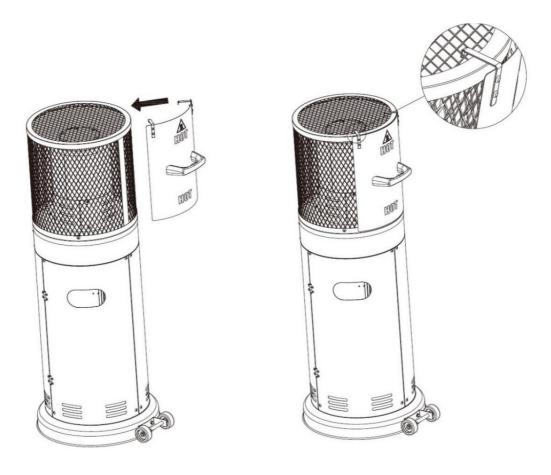


Fit the Control Dial into the front of the unit. Screw the Side Panels to the body.

# Step 5 Parts required: Heat cover Handle 2 x CC M6x10 Screws

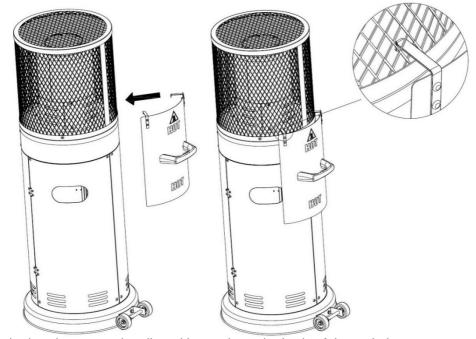


Attach the Handle to the heat cover using the M6x10 screws  ${\bf Step~6}$ 



Clip the heat cover onto the Burning System Assembly. Use the handle to slide the heat cover around the mesh to block heat from that particular section.

Step 7

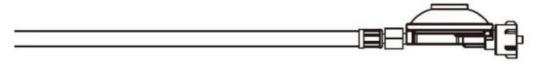


When not in use, the headcover can be clipped lower down the body of the patio heater.

Step 8

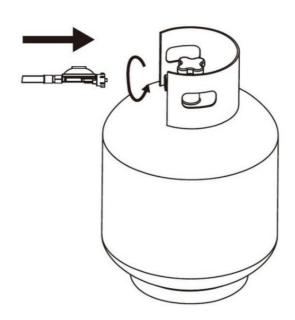
Parts required:



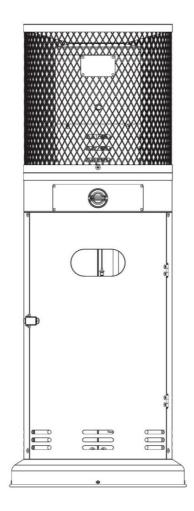


Screw the regulator onto the gas hose

Step 9



#### Step 10



Place the gas cylinder inside the Patio Burner. It is now ready to use. 12

#### **OPERATING INSTRUCTIONS**

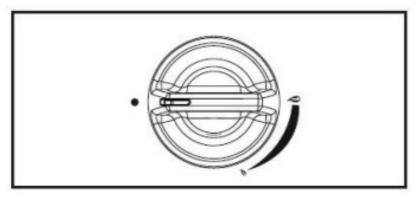
BEFORE FIRST USE AND AFTER EVERY GAS CYLINDER CHANGE, THE GAS DELIVERY SYSTEM MUST BE PURGED OF AIR BEFORE IGNITING! TO DO THIS, TURN THE CONTROL DIAL ANTI-CLOCKWISE TO THE PILOT SETTING. PRESS THE DIAL-IN AND HOLD FOR 1 MINUTE BEFORE ATTEMPTING IGNITION.

#### **BATTERY REPLACEMENT**

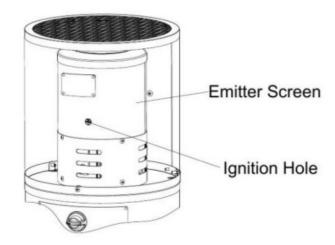
Remove the control dial. Install 1 AA battery. The negative end of the battery goes in first, then replaces the control dial.

#### LIGHTING THE PATIO HEATER

- Check all connections prior to each use.
- Turn on the gas supply at the source.
- Press and turn the control dial anti-clockwise to the LOW (small flame) marking. You will hear a click and this will light the burner.
- Keep the control dial depressed for up to 30 seconds then release the control dial.



- If the gas fails to ignite, press and turn the dial clockwise to OFF before repeating the lighting steps.
- Turn the dial further anticlockwise to the LOW position.
- Adjust the heat by turning the dial from the LOW position to the HIGH position as required.



**Note:** it is possible to light the appliance using a long match by lighting the burner through the ignition hole in the emitter screen.

#### **RE-LIGHTING**

- Turn the Dial to the OFF position.
- Wait 5 minutes, to let the gas dissipate, before attempting to the re-light burner.
- Repeat the "Lighting" steps.

#### **TO EXTINGUISH**

- Hold the dial down and turn clockwise to the OFF position
- Turn off the valve on the gas cylinder or the regulator after use.
- Disconnect the gas bottle and allow this appliance to cool before moving the appliance.

**Note:** After use, some discoloration of the emitter screen is normal. Turn off the regulator after use and allow the appliance to cool before moving.

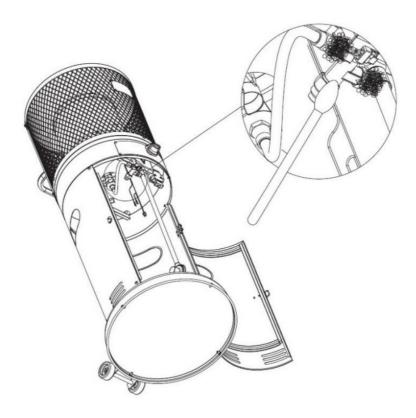
#### **LEAK TESTING**

# NEVER USE A NAKED FLAME TO CHECK FOR LEAKS. NEVER LEAK TEST WHILE SMOKING.

The gas connections on this appliance are leak tested at the factory prior to shipment. This appliance needs to be periodically checked for leaks and an immediate check is required if the smell of gas is detected.

• Make a soap solution using 1 part of liquid washing up liquid to 3 parts water. The soap solution can be applied with a soap bottle, brush, or rag to the leak-tested points shown in the figure above.

- The valve of the gas cylinder should be in the OFF position. Once the soapy solution is applied to the gas connections, the valve of the gas cylinder needs to be turned to the ON position.
- Soap bubbles will begin to form in the soapy solution if a leak is present.
- In case of a leak, turn off the gas supply. Tighten any leaking fittings, then turn the gas supply on and recheck.



#### **GAS REQUIREMENTS**

- The regulator and hose assembly used must conform to local safety requirements.
- Never use a gas cylinder with a damaged body, valve, collar, or foot ring. A dented or rusty gas tank may be hazardous and should be checked by a gas supplier.
- Never connect this appliance to an unregulated gas source.
- When the appliance is not in use, turn the gas cylinder OFF, before disconnecting it.
- Always perform a leak test on gas connections whenever a cylinder is connected. If bubbles form in the leak test
  - solution, do not use it. Never use a flame to test for leaks.

#### **CONNECTING TO A GAS CYLINDER**

- Use a gas cylinder no larger than 31.8cm diameter x 58cm. Please refer to your gas supplier for a suitable gas cylinder.
- Refer to your gas supplier for instructions on the use of your gas cylinder. Only change gas cylinders outdoors or in a well-ventilated area away from naked flames and any other source of ignition.
- The gas cylinder must always be used in an upright position.
- · Close the heater control dial by turning fully clockwise.
- Close the gas cylinder tap and then attach the regulator onto the gas cylinder.
- Tighten all connections firmly and with a spanner where appropriate. The cylinder should be located on the

cylinder base.

• Check for leaks at all joints using soapy water. If a leak is found, tighten the joint and then re-test.

#### **MAINTENANCE**

To enjoy years of outstanding performance from your heater, make sure you perform the following maintenance activities on a regular basis:

- Keep exterior surfaces clean.
- Use warm soapy water for cleaning. Never use flammable or corrosive cleaning agents.
- While washing your unit, be sure to keep the area around the burner and pilot assembly dry at all times. If the
  gas control is exposed to water in any way, DO NOT try to use it. It must be replaced.
- Airflow must be unobstructed. Keep controls, burner, and circulation air passageways clean. Signs of possible blockage include
- · Gas odor with extreme yellow tipping of flame.
- The heater does NOT reach the desired temperature.
- The heater's glow is excessively uneven.
- The heater makes popping noises.
- · Spiders and insects can nest in burner or orifices.
- This dangerous condition can damage the heater and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner.
- · Compressed air may help clear away smaller particles.
- Carbon deposits may create a fire hazard. If any carbon deposits develop, clean the dome and burner with warm soapy water.

**Note:** In environments with high salt content (such as near the sea), corrosion occurs more quickly than normal. Frequently check the corroded areas and repair them.

#### **SERVICING**

- Please consult your supplier for servicing this appliance and replacement of its parts. The servicing of the appliance shall be carried out only by authorized personnel.
- Do not use unauthorized parts or components for this appliance, only use original equipment replacement parts and components. The use of unauthorized parts or components will void the warranty and can create an unsafe condition.

#### **STORAGE**

There is no limitation on the storage of the appliance indoors provided that the cylinder is disconnected and removed from the appliance.

Between uses or before storage:

- · Turn the control dial OFF
- Turn the gas cylinder OFF
- Disconnect the gas bottle.

Store the heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet,

hail, snow, dust, and debris). If desired, cover to protect exterior surfaces and to prevent build-up in air passages.

Note: Wait until the heater is cool before covering.

# **TROUBLESHOOTING**

PROBLEM	CONDITION	FIX		
Burner won't light	The cylinder valve is closed	Open valve		
	Blockage in orifice or pilot tube	Clean or replace orifice or pilot tube		
	Air in the gas line	Open the gas line and bleed it (pressing control dial-in) for not more than 12 minutes or until you smell gas		
	Low gas pressure	Gas cylinder low or empty		
Burner won't stay lit	Dirt build-up around the pilot	Clean dirt from around the pilot		
	Connection between the the gas valve and pilot assembly is loo se	Tighten the connection and perform a leak test		
	Bad thermocouple	Replace the thermocouple		
The burner flame is low Note: Do not operate he ater below 5°C(40°F)	Gas pressure is low	Replace the gas cylinder		
	The tank is almost empty.	Replace the gas cylinder		
	The supply hose is bent or kinked	Straighten hose and perform a leak test on the hose		
	The control dial is full "ON"	Turn the control dial to "OFF", let it cool to r oom temperature, and check bummer and orifices for blockage		
Emitter glows uneven N	Gas pressure is low	Replace the gas cylinder		
ote: Bottom 2.5cm of em itter does not normally glow	The base is not on a level surface	Place heater on a level surface		
	Heater not level	Level the heater		
Carbon build-up	Dirt or film on the burning system	Clean the buying system		
Thick black smoke	Blockage in burner	Turn the control dial to the OFF position, let it cool to room temperature and remove the blockage and clean bummer inside and outside.		

# **TECHNICAL SPECIFICATIONS**

Model: eiQTTGSS eiQTTGBL Nominal Heat input =6.0kW

Consumption: 436.3g/h(G30)/428.5g/h(G31)

Country Code	BE-CH-CY- CZ-ES- FR- GB-GR- 1E- IT-LT- LU-LV- PT-SK-SI	BG-CY-DK- EE-FI- FR- HR-HU-1S- IT- LT-LU- MT-NL-NO RO-SE- SI- SK-TR	AT-CH-DE- SK	PL
Gas Category	13+(28-30/37)	I3B/P(30)	I3B/P(50)	I3B/P(37)
Type of Gas	Butane/ Propane	Butane/ Propane/ Mixture	Butane/ Propane/ Mixture	Butane/ Propane/ Mixture
Gas pressure	28- 30/37bar	20/30mar	50bar	37bar
Injector Diameter	1.18mm	1.18mm	1.04mm	1.11mm

## Warning

Read the instructions before using this appliance. The appliance must be installed in accordance with instructions and local regulations. The use of this appliance in enclosed areas can be dangerous and is **PROHIBITED.** 

For use outdoors or in amply ventilated areas. An amply ventilated area must have a minimum of 25% of the surface area open. The surface area is the sum of the surface of the wall.

## www.electriQ.co.uk/support

Call: 0330 390 3061 or complete the online form
Office hours: 9 AM – 5 PM Monday to Friday
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West Yorkshire, HX5 9DA

## **Documents / Resources**



<u>electriQ eiQTTGSS Gas Patio Heater</u> [pdf] User Manual eiQTTGSL, eiQTTGSS Gas Patio Heater, eiQTTGSS, Gas Patio Heater

Manuals+,