

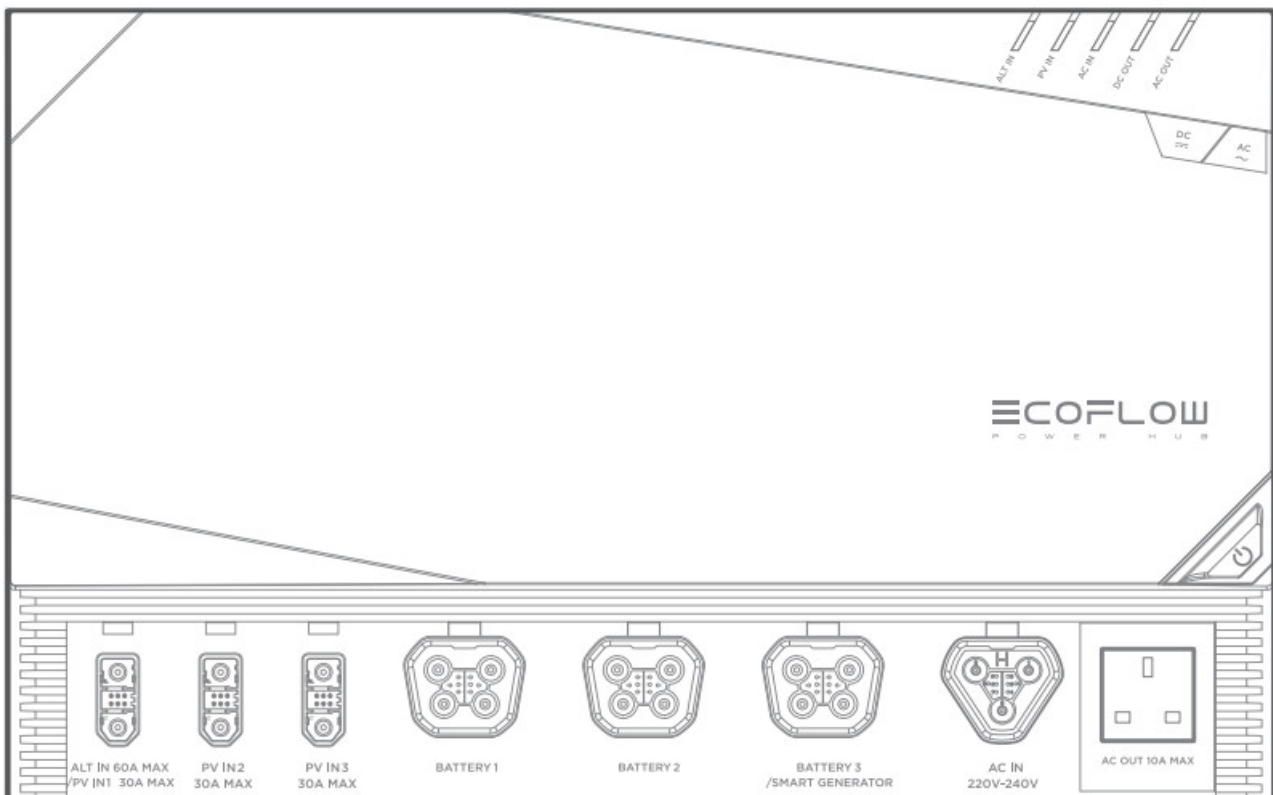


ECOFLOW EFM100-HUB-HV Power Double Voltage Hub User Manual

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EFM100-HUB-HV Power Double Voltage Hub User Manual



Disclaimer

Read this user manual carefully before using the product to ensure that you completely understand the product and can correctly use it. After reading this user manual, keep it properly for future reference. Improper use of this product may cause serious injury to yourself or others, or cause product damage and property loss. Once you use this product, it is deemed that you understand, approve and accept all the terms and content in this document.

EcoFlow is not liable for any loss caused by the user's failure to use this product in compliance with this user manual.

In compliance with laws and regulations, EcoFlow reserves the right to final interpretation of this document and all documents related to this product. This document is subject to changes (updates, revisions, or termination) without prior notice. Please visit EcoFlow's official website to obtain the latest product information.

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Technical Specifications

Basic Information	
Net Weight	14 kg (31 lbs)
Dimensions (L × W × H)	48 cm × 14 cm × 30 cm (18.9" × 5.5" × 11.8")
Wi-Fi	Supported (<120 Meters)
Bluetooth (v4.0)	Supported (<15 Meters)
Output Spec	
AC Output	Pure sine wave, 3600 W (surge 7200 W, 100 ms), 230 V, 50 Hz (Australian Version: 240 V, 50 Hz) Linear derating to 1800 W when 40°C (104°F) < Ambient Temperature < 60°C (140°F) Derating to 3000 W when battery voltage < 49 V
Maximum AC Output Supported by X-Boost	5200 W
DC Output	13.6 V 70 A, maximum power: 1000 W or 26.4 V 60 A, maximum power: 1600 W
Input Spec	
AC Input Power	3000 W maximum power, 15 A maximum current, supported by EcoFlow X-Stream Technology
AC Input Voltage	220–240 V, 50 Hz/60 Hz
PV Input 2/3	15–60 V 30 A, maximum power: 1600 W
Alternator Input PV Input 1	13–60 V 60 A, maximum power: 1000 W 15–60 V 30 A, maximum power: 1600 W
Battery Port Spec	
Battery Port (x3)	40-60 V 100 A, supports up to three 2kWh or 5kWh LFP batteries, which are sold separately.(Not recommended to use one Power Hub with both a 2kWhLFP and 5kWh battery at the same time.)
Operating Environment	
Operating Temperature	–25°C to 60°C (-13°F to 140°F)
Storage Temperature	–25°C to 60°C (-13°F to 140°F)
Other	
EcoFlow Smart Generator	1800 W maximum charging power, sold separately.

Safety Instructions

1. SAVE THESE INSTRUCTIONS – This manual contains important safety and operating instructions
2. Before using the battery charger function, read all instructions and cautionary markings on the battery charger, battery, and product using the battery.
3. CAUTION – To reduce the risk of injury, charge only LiFePO4 type rechargeable batteries.

Other types of batteries may burst to cause personal injury and damage.

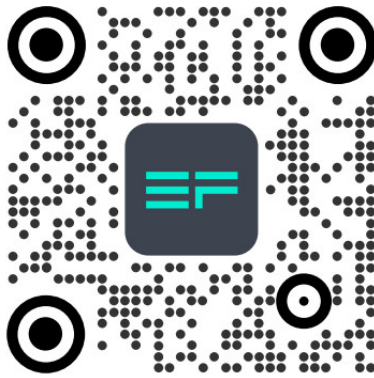
4. This is a Safety Class I product (supplied with a protective grounding terminal).

Uninterruptible protective grounding must be provided at the AC input and/or output terminals. Alternatively, the grounding point located externally on the product may be used. Whenever it is likely that the grounding protection has been damaged, the product must be turned off and secured against unintended operation; please contact qualified service staff.

5. To prevent fire, short circuits, and electric shocks, do not install this product in environments with high humidity, high temperature, or conductive contaminants.
6. Before installing this product, disconnect the main power supply. Do not work with live power.
7. Keep this product away from heat sources, such as fires or heating furnaces.
8. Keep this product away from any liquid. Do not immerse this product in water or get it wet. Do not use this product in rainy or humid environments.
9. Do not use this product in environments with strong static electricity or magnetic fields.
10. Do not disassemble this product in any way or pierce it with sharp objects.
11. Do not use wires or other metal objects that may result in a short circuit.
12. Do not use unofficial components or accessories. If components or accessories need to be replaced, purchase them from the EcoFlow official sales channels.
13. Strictly comply with the ambient temperature for use in this user manual when using this product.
14. Do not stack other heavy objects on this product.
15. Do not forcibly block the fan during product use or place the product in an unventilated or dusty area.
16. Please avoid impact, falls, or severe vibrations when using the product. In case of a severe external impact, turn off the power supply immediately and stop using the product. Ensure the product is well fastened during transportation to avoid vibrations and impacts.
17. If the product falls into the water accidentally during use, place it in a safe open area and stay away from it until it is completely dry. The dried product cannot be reused, and should be properly disposed of according to the method described in the EcoFlow Battery User Manual. If the product catches fire, we recommend that you use the fire extinguishers in the following order: water or water mist, sand, fire blanket, dry powder, and carbon dioxide fire extinguisher.
18. If there is dirt on the ports of the product, clean it with a dry cloth.
19. Place this product carefully to prevent damage caused by the product falling over. If the product falls over and is seriously damaged, power it off immediately.
20. Keep this product out of reach of children and pets.

EcoFlow App

Control, monitor and customize your Power Kits from afar with the EcoFlow App. Download at:



<https://download.ecoflow.com/app>

Privacy Policy

By using EcoFlow Products, Applications, and Services, you consent to the EcoFlow Term of Use and Privacy Policy, which you can access via the “About” section of the “User” page on the EcoFlow App or on the official EcoFlow website at <https://www.ecoflow.com/policy/terms-of-use> and <https://www.ecoflow.com/policy/privacy-policy>



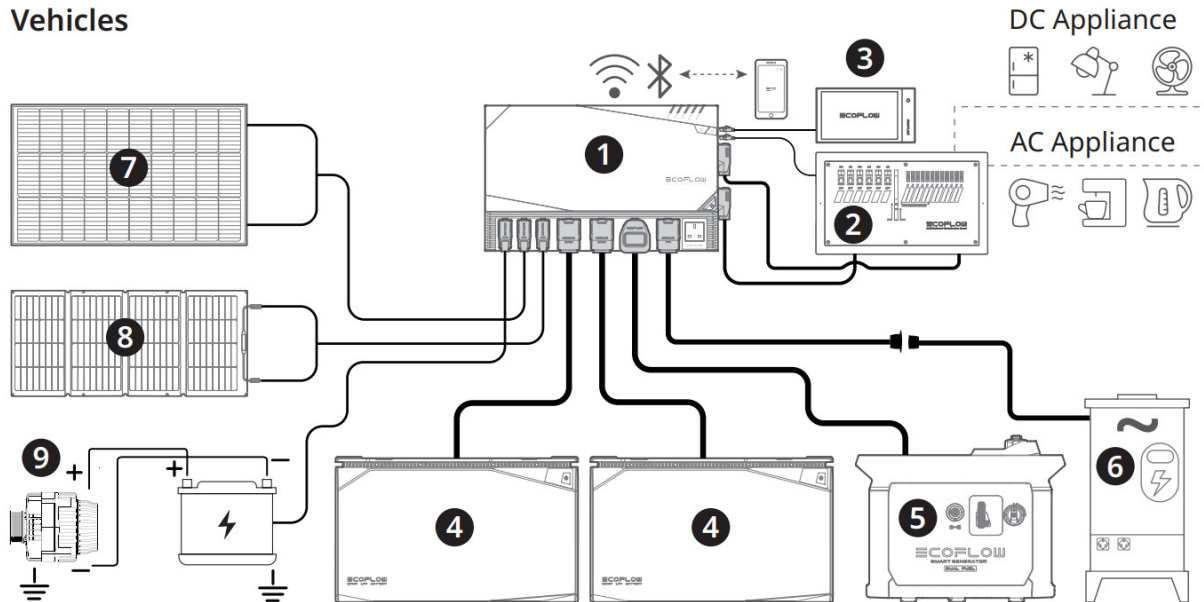
Bluetooth of this product can only be connected with one EcoFlow App account, if you need to click the product through another account, you can reset the Bluetooth through the App or by long pressing the DC button of the product for 3 seconds.

Getting Started

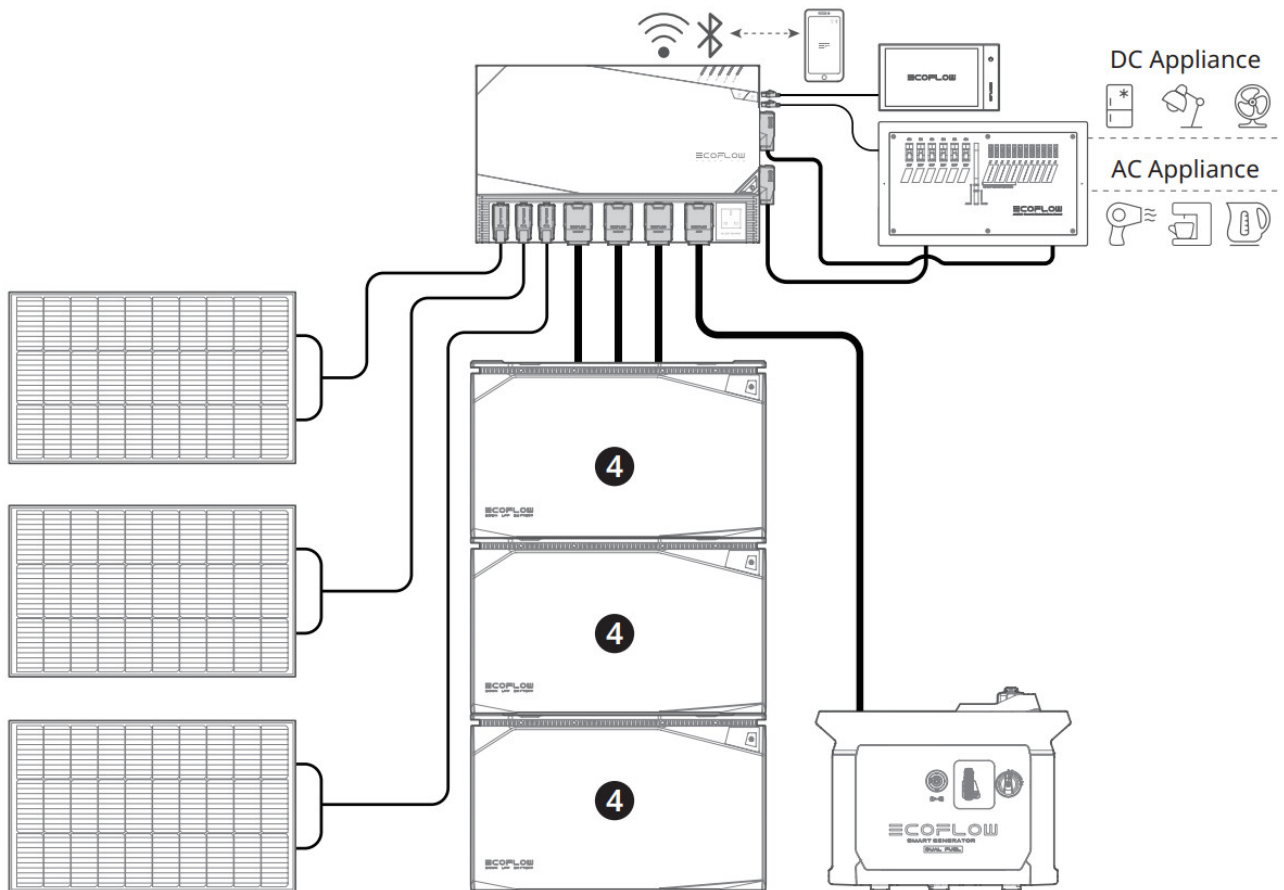
System Overview

1. If the product is installed in an enclosed space, proper ventilation is a MUST to prevent this product from overheating.
2. For safety reasons, it is recommended to install a Ground Fault Circuit Interrupter (GFCI), also known as a Residual Current Device (RCD) in the AC input and AC output of the Power Hub. Please refer to local regulations regarding the grounding of autonomous power systems.
3. Before connecting this product to EcoFlow LFP Battery, ensure that there is no charging input connected to Power Hub and LFP Battery is powered off.
4. It is not recommended to use one Power Hub with both 2kWh and 5kWh LFP batteries at the same time.
5. It is not recommended to connect or disconnect the LFP battery when the system is on.

Vehicles

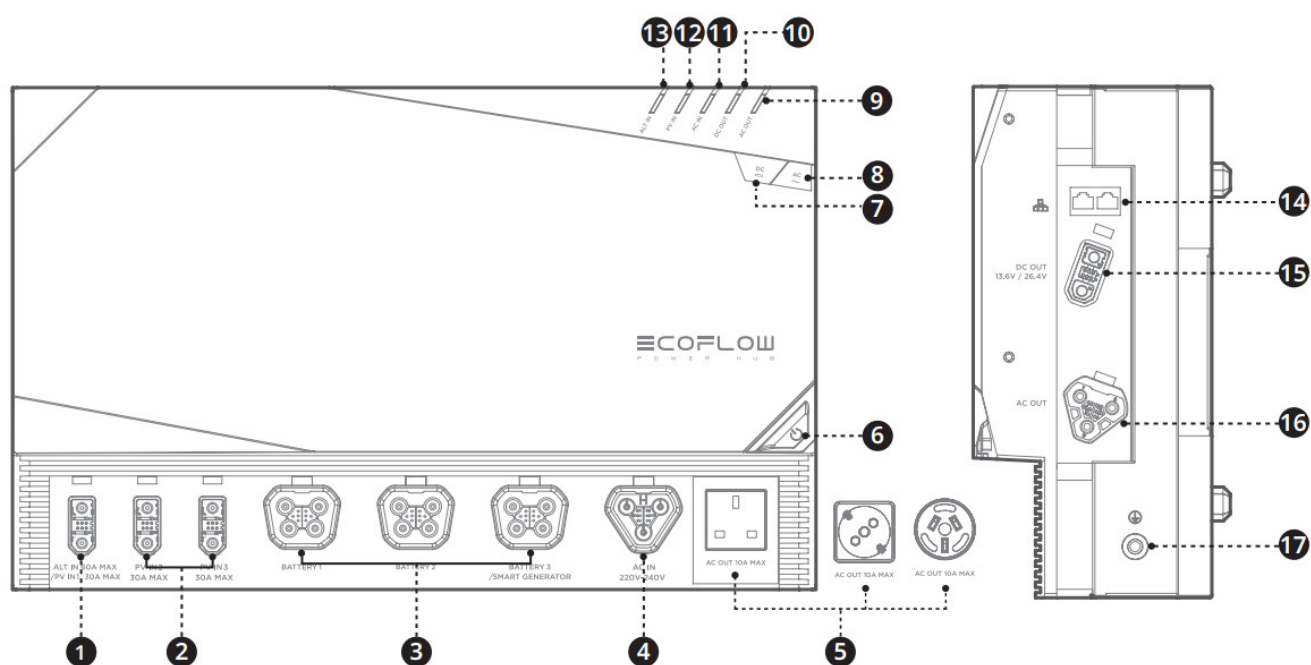


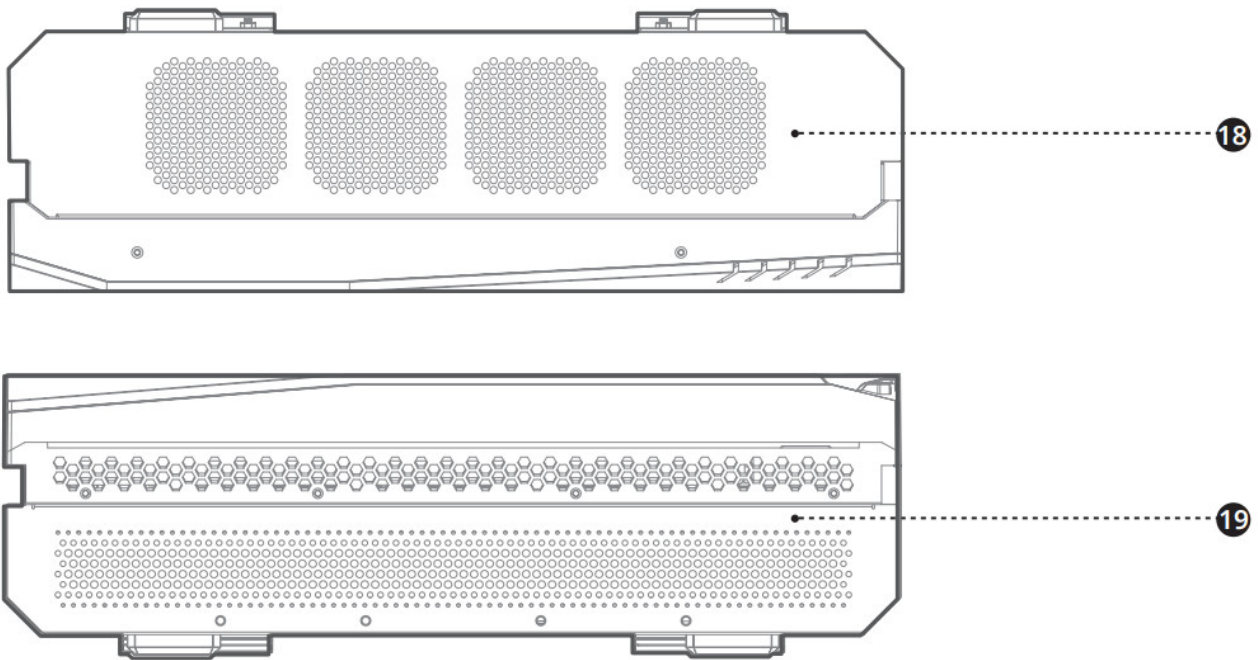
Off-grid Builds



1. EcoFlow Power Hub	6. Shore Power/Grid Power
2. AC/DC Smart Distribution Panel	7. Rigid/Flexible Solar Panel
3. Power Kit Console	8. Foldable / Portable Solar Panel
4. EcoFlow 2kWh/5kWh LFP Battery	9. Vehicle Alternator
5. EcoFlow Smart Generator	

Product Overview





1. ALT IN / PV IN 1 Port	11. AC IN Indicator
2. PV IN 2/3 Port	12. PV IN 2/3 Indicator
3. Battery 1/2/3 Port / Smart Generator Port	13. ALT IN / PV IN 1 Indicator
4. AC IN Port	14. RJ45 CAN Bus Ports
5. AC OUT Port (10A) (British Version / European Version / Australian Version)	15. DC Main OUT Port
6. Main Power Button	16. AC Main OUT Port
7. DC OUT Button	17. Earth Stud
8. AC OUT Button	18. Air Outlet
9. AC Out Indicator	19. Air Inlet
10. DC Out Indicator	

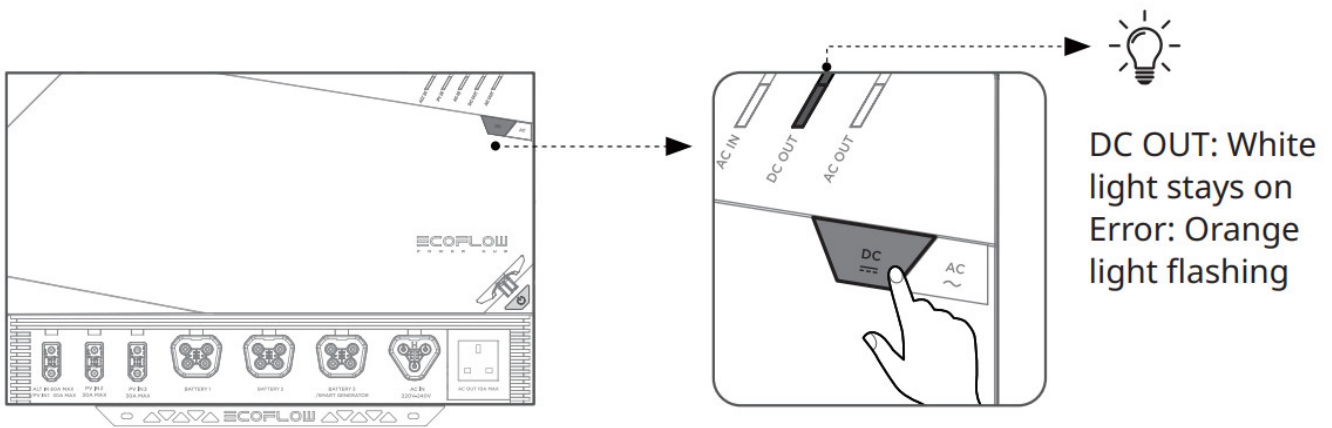
CAN Bus Connection

To ensure better communication quality, this product comes with two RJ45 CAN Bus ports, each port can be connected to AC/DC Smart Distribution Panel, Power Kit Console, or RJ45 CAN bus terminator. Both ports must be connected to stabilize communication throughout the system. Not doing so will cause the system to malfunction.

1. When neither the AC/DC Smart distribution Panel nor the Power Kit Console is connected, two RJ45 CAN Bus terminators must be connected to the Power Hub.
2. The AC/DC Smart Distribution Panel and the Power Kit Console are connected to the Power Hub.
3. When either the AC/DC Smart Distribution Panel or the Control Panel is connected, one CAN Bus RJ45 terminator must be connected to the Power Hub.

DC Output

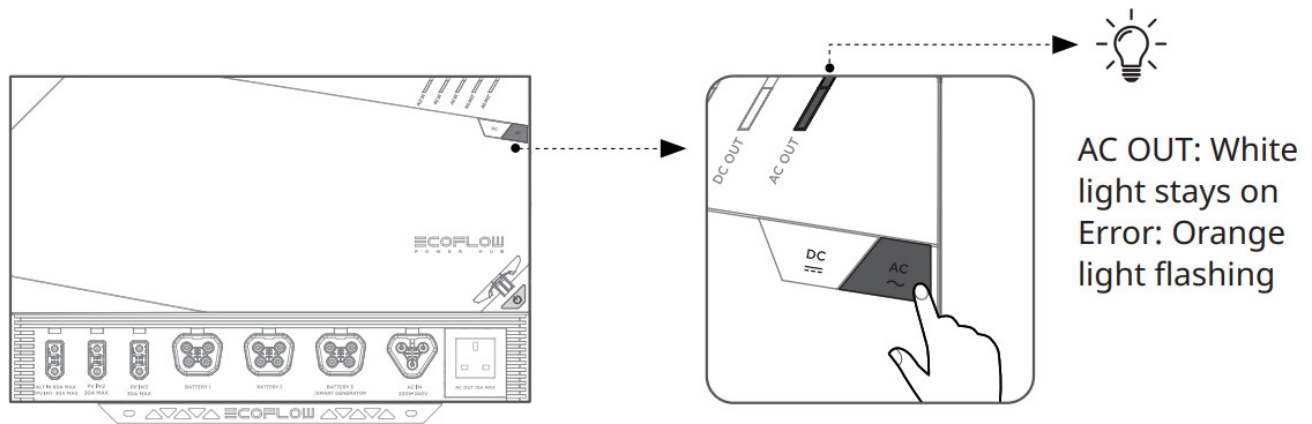
When the power is on, short press the DC button to enable DC Output. To disable DC Output, short press the DC button.



AC Output

When the power is on, short press the AC button to enable AC Output. To disable AC Output, short press the AC button again.

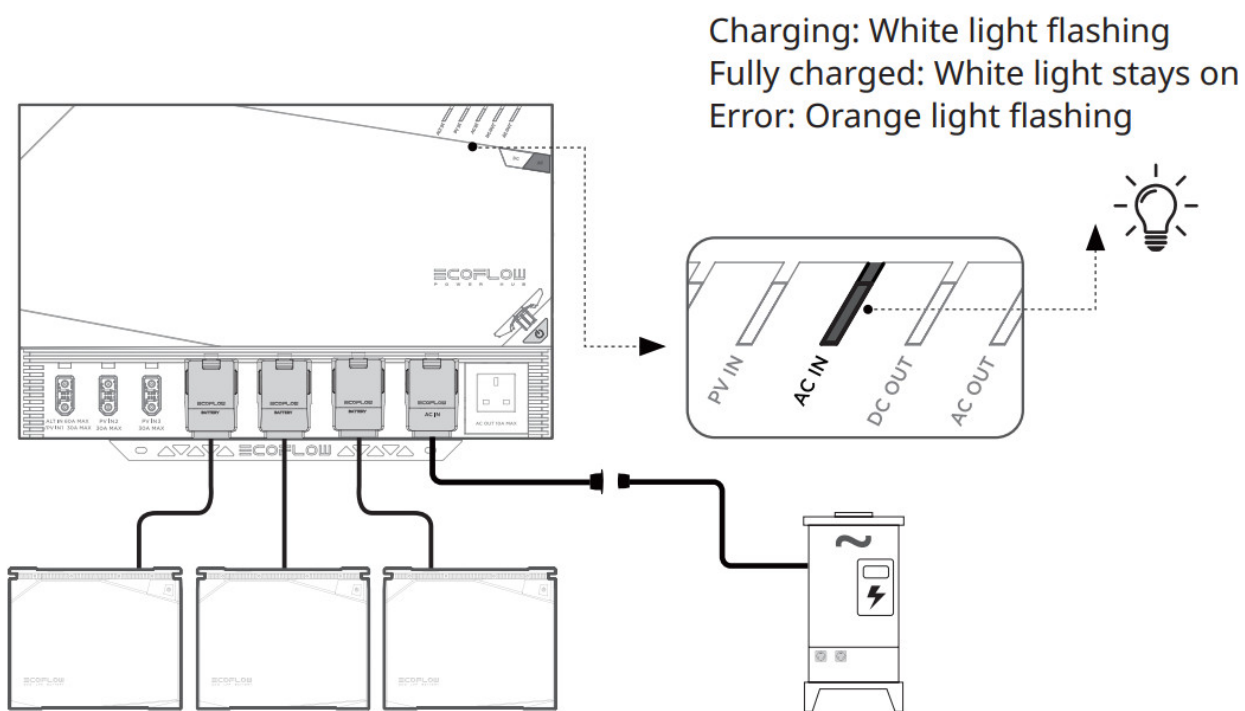
When Power Hub is in idle mode, please turn off AC Output to avoid power loss.



AC Charging

The EcoFlow Power Hub features EcoFlow fast charging technology X-Stream. The maximum AC charging power is 3000 W and the maximum AC charging current is 15 A.

User can adjust the charging current via EcoFlow App or Power Kit Console. The default charging current is 10 A.



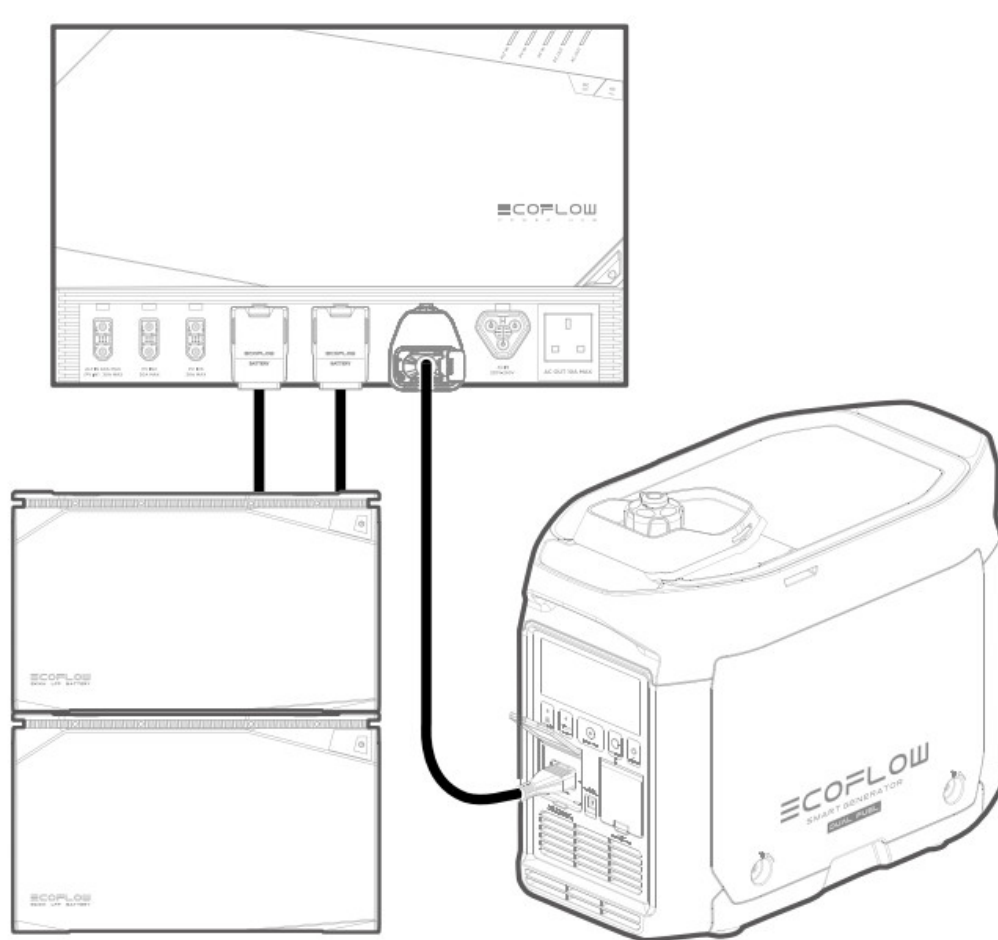
EcoFlow is not liable for damages caused by the use of charging cables not provided by EcoFlow.

Smart Generator Charging

The Power Kits can be recharged by connecting EcoFlow Smart Generator as shown below.

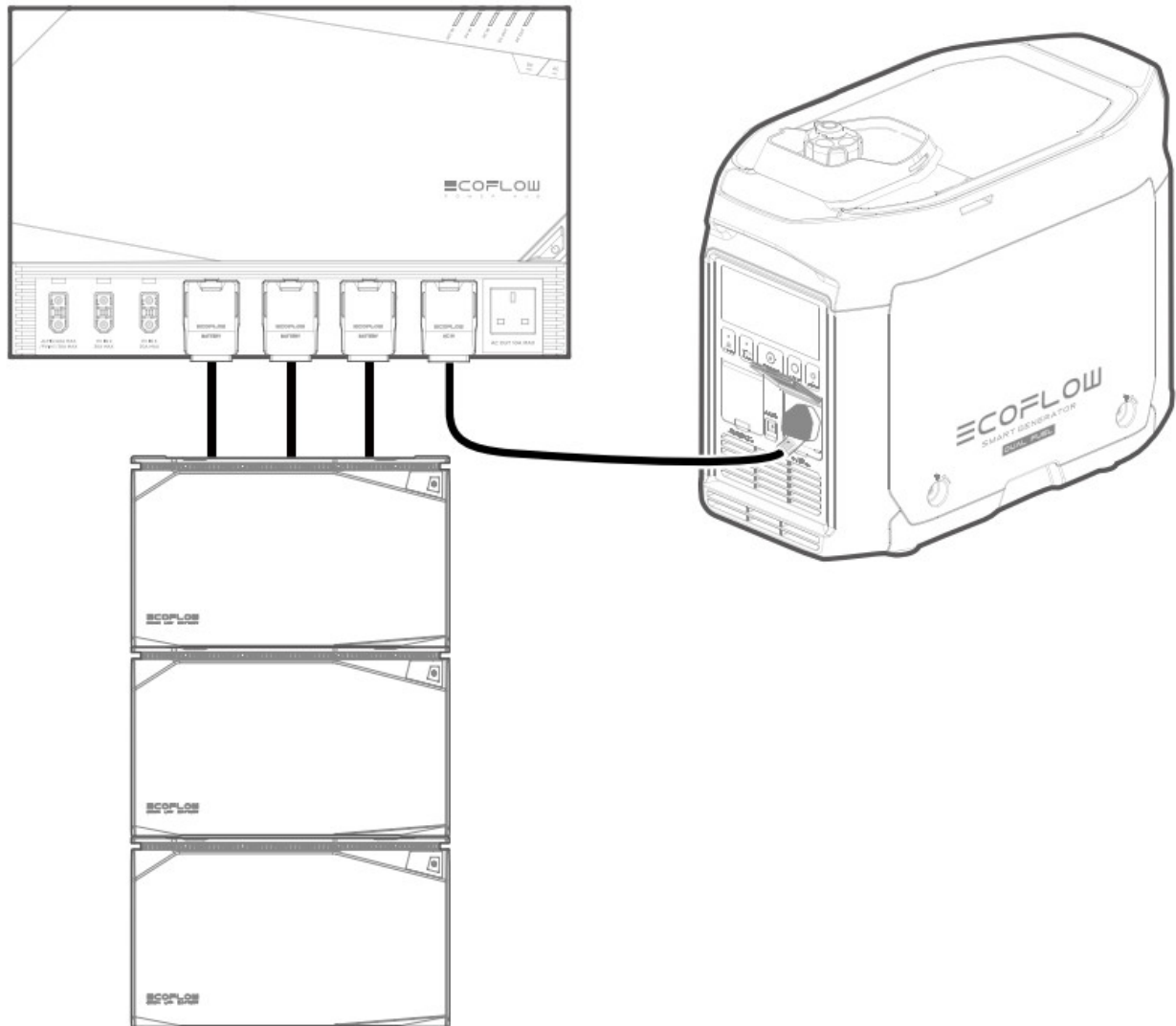
DC Charging

Connect EcoFlow Smart Generator to the Power Hub with the Smart Generator Charging Cable (Smart Generator and charging cable are sold separately).



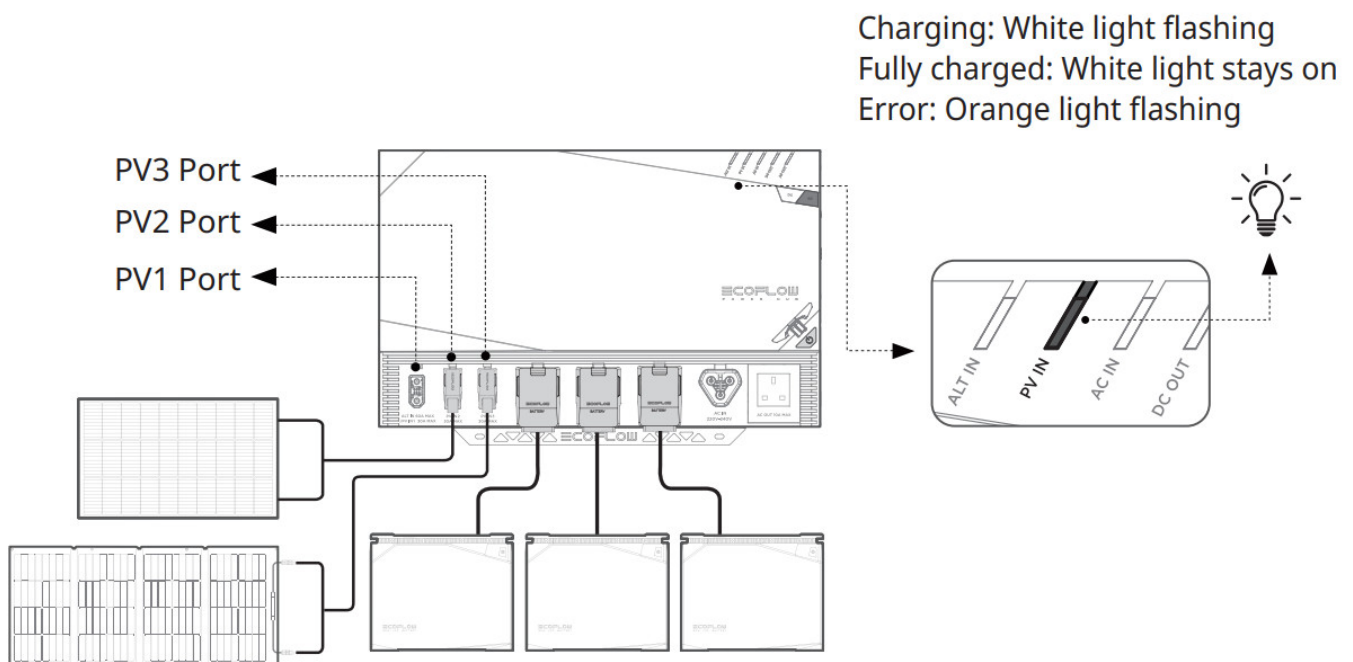
AC Charging

Connect EcoFlow Smart Generator to the Power Hub with the AC Charging Cable.



Solar Charging

The Power Hub has three PV (Photovoltaic) input ports, with a total power of 4800 W for the three ports and 1600 W for each port, PV2/3 ports are dedicated PV input ports, PV1 can be connected to a vehicle alternator for charging or be used as a PV input port. The maximum input current is 30 A each.

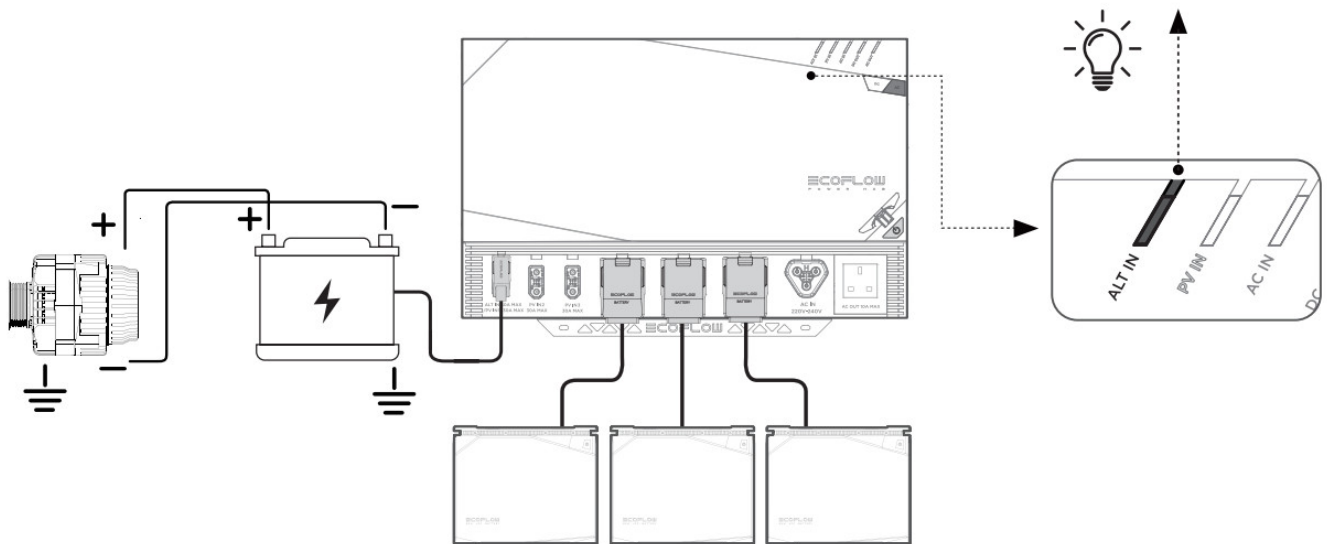


Vehicle Alternator Charging

Users can connect the ALT IN / PV IN 1 Port of the Power Hub and the chassis battery of the vehicle through the alternator charging cable provided by EcoFlow. The Power Hub accepts both 12 V and 24 V alternators, and the maximum charging power is 1000 W. The maximum charging current is 60 A, and the default charging current is 30 A. Users can adjust the charging current via EcoFlow App or Power Kit Console.

It is strongly recommended to unplug the alternator charging cable from the Power Hub when vehicle is not in use for a long time.

Charging : White light flashing
Fully charged : White light stays still
Error : Orange light flashing



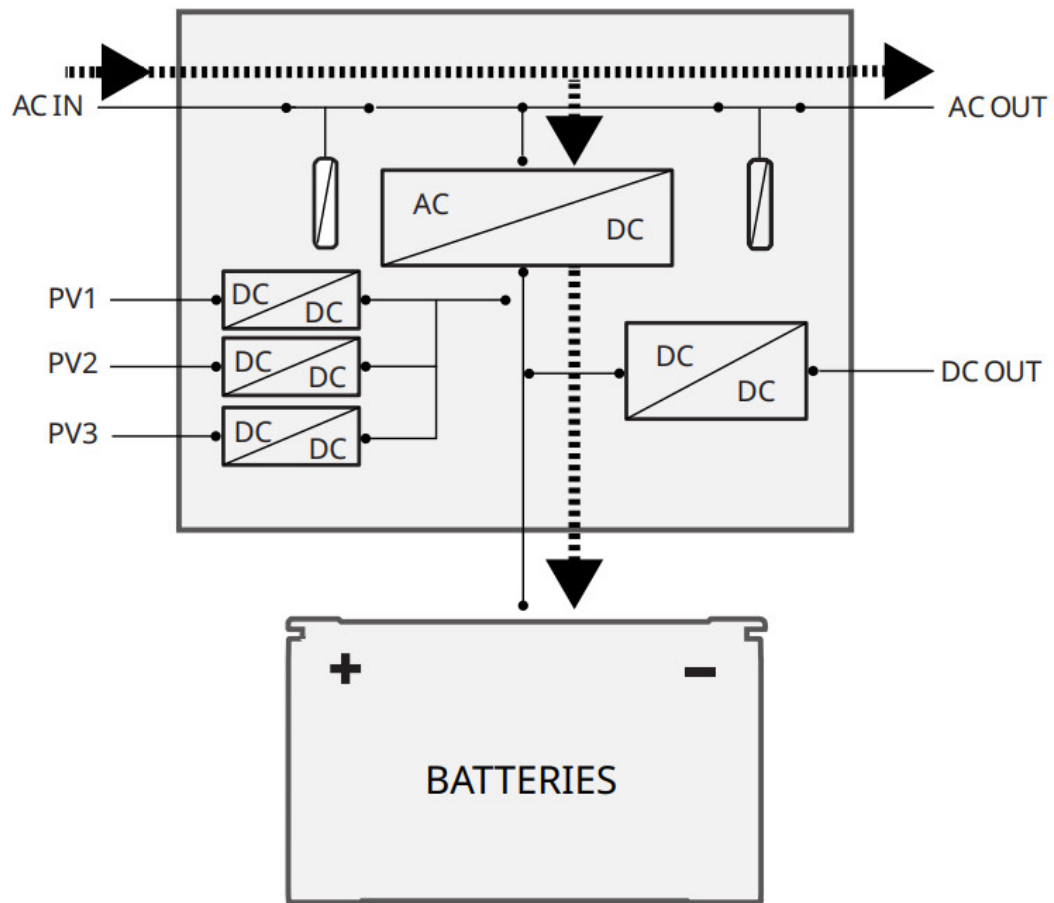
X-Boost Feature

With EcoFlow X-Boost technology, this product can power a 5200 W Max device (for heating appliances only) while the rated output power remains 3600 W, avoiding operation failure due to overload protection.

1. The X-Boost feature is unavailable when AC Output is in bypass mode.
2. The X-Boost feature is not suitable for all appliances. The X-Boost feature is only suitable for heating appliances. It is not suitable for some appliances with voltage protection, such as precision instruments.

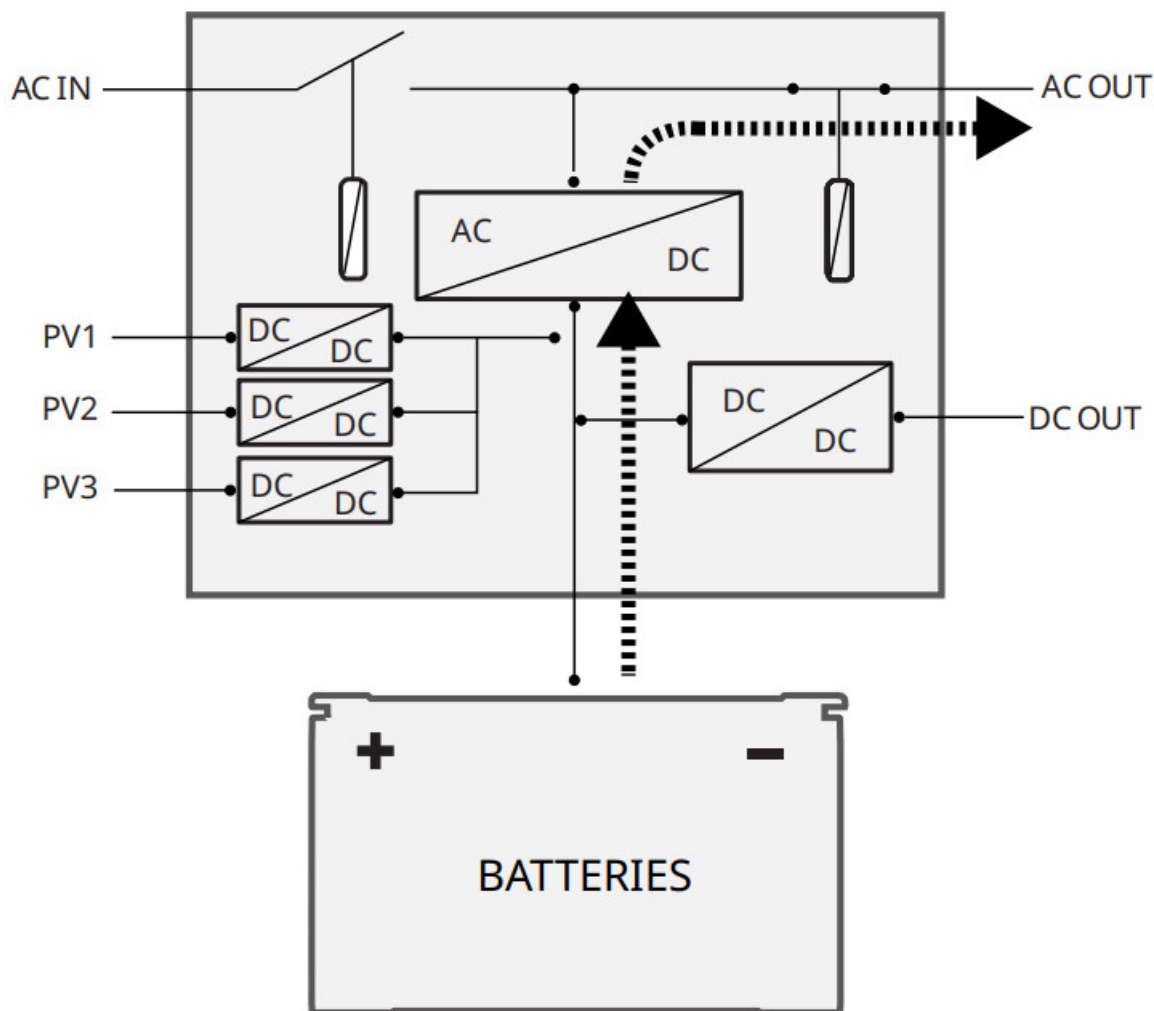
Bypass Mode

When the product is connected to external AC and the AC output is enabled, the system enters bypass mode. The AC output is provided by the external AC power supply and the LFP battery is charged by the external AC power supply.



Inverter Mode

When external AC power source is not available, the system will enter Inverter Mode. AC Output is now supplied by the LFP battery.



Standby Mode

When DC OUT and AC OUT have no continuous output for 20 seconds, the Power Hub will enter Standby Mode automatically to reduce power consumption and save battery energy. Press the DC OUT or AC OUT button to wake up the system.



The Power Hub will not enter Standby Mode during a firmware update.

FAQs

1. Can I connect non-ECOFLOW photovoltaic panels?

Yes, the Power hub has three independent PV charging inputs, and users are free to choose any brand and model of PV panel.

2. Which scenarios does this product apply to?

Application scenarios include but are not limited to Homes, RVs, and Off-grid Builds.

3. Do the input and output parameters of this product apply to electricity use standards of all countries?

Yes. Both low-voltage and high-voltage versions of this product are available, which cover the electricity use standards of all countries.

4. What are the charging and discharging methods of this product?

Charging methods include: AC Charging, Vehicle Alternator Charging, Smart Generator Charging and Solar Charging. The discharging method is AC/DC output.

5. Which devices can connect to the AC output port of this product?

The rated power of the AC output port of this product is 3600W, and the surge power is 7200W. It can supply power to most home appliances. However, it is recommended to confirm the power of the appliances before use and ensure that the total power of all AC loads is less than the rated power.

6. How can I clean this product?

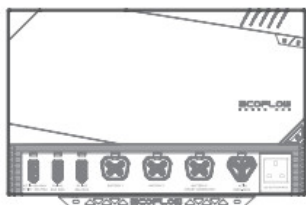
Use a dry, soft, and clean cloth or paper towel to wipe off dust, dirt, or water on this product.

7. How do I store this product?

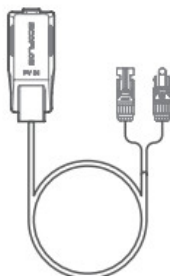
Before storage, power off the product, then store it in a dry and well-ventilated indoor environment. Do not place this product near water sources.

What's in the Box

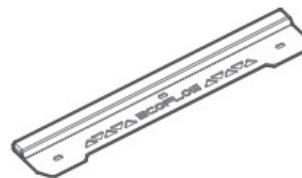
Power Hub ×1



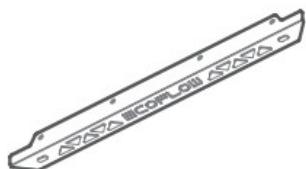
Solar Charge Cable
(6m/20ft) ×1



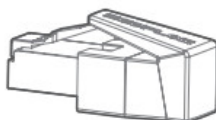
Mounting Kit (Back)×1



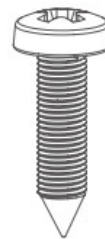
Mounting Kit (Bottom)×1



RJ-45 CAN Bus
Terminator ×2



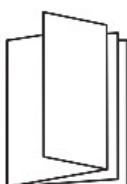
M5*20 (7pcs)



M4*10 (6pcs)



User Manual ×1
Warranty Card ×1
Quick Start Guide ×1



Care and Maintenance

1. Use or store this product in an environment with a temperature ranging from -25°C (-13°F) to 60°C (140°F) and keep this product away from water sources, heat sources, and metal objects.
2. For safety reasons, do not store this product in an environment where the temperature is higher than 45°C (113°F) or lower than 0°C (32°F) for a long time.

FCC Statement

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This equipment may not cause harmful interference, and (2) This equipment must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the



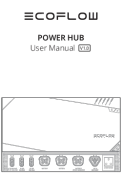
user’s authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

Documents / Resources

	<p>ECOFLOW EFM100-HUB-HV Power Double Voltage Hub [pdf] User Manual EFM100-HUB-HV, Power Double Voltage Hub, EFM100-HUB-HV Power Double Voltage Hub, Double Voltage Hub, Voltage Hub, Hub</p>
	<p>ECOFLOW EFM100-HUB-HV Power Double Voltage Hub [pdf] User Manual EFM100-HUB-HV, Power Double Voltage Hub, EFM100-HUB-HV Power Double Voltage Hub, Double Voltage Hub, Voltage Hub, Hub</p>
	<p>ECOFLOW EFM100-HUB-HV Power Double Voltage Hub [pdf] User Manual EFM100-HUB-HV, Power Double Voltage Hub, EFM100-HUB-HV Power Double Voltage Hub, Double Voltage Hub, Voltage Hub, Hub</p>

References

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- ecoflow.com/policy/terms-of-use