



# ebay 40711 L1 LogicMark Guardian 911 Alert Plus User Manual

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## 40711 L1 LogicMark Guardian 911 Alert Plus User Manual

**Mobile Personal Emergency Response System Uses 4G LTE Cellular Networks**

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### Pendant Functions

### **GREEN Power Light**

Battery Charging:  
Green Light is Blinking.

Fully charged:  
Green Light is Solid.

Light is OFF when  
removed from charging  
base

### **RED Low Power Light**

Low Battery Warning:  
Flashes when battery is at less than  
25% capacity

### **BLUE Call In Process Light**

Solid when connected to a  
cellular network

**TEST  
Button**

Test

PRESS & HOLD

GUARDIAN 911  
ALERT PLUS

**Microphone**

**Emergency  
Button**

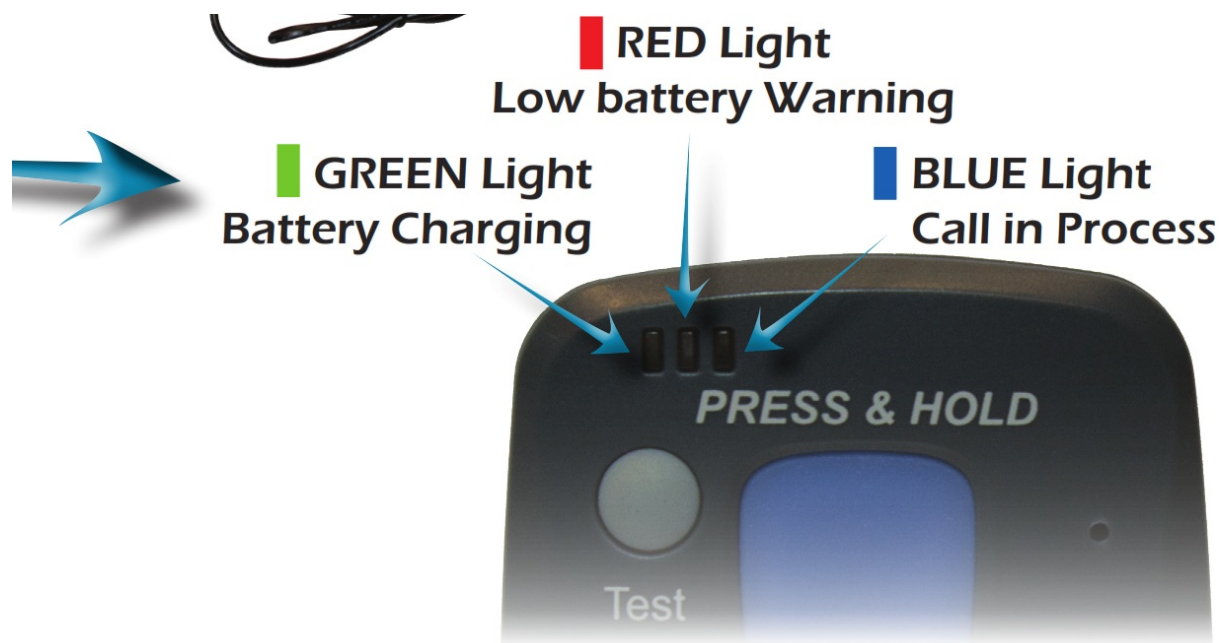
**Speaker**

**Plug Base into power and charge pendant**

**Before First Use:**



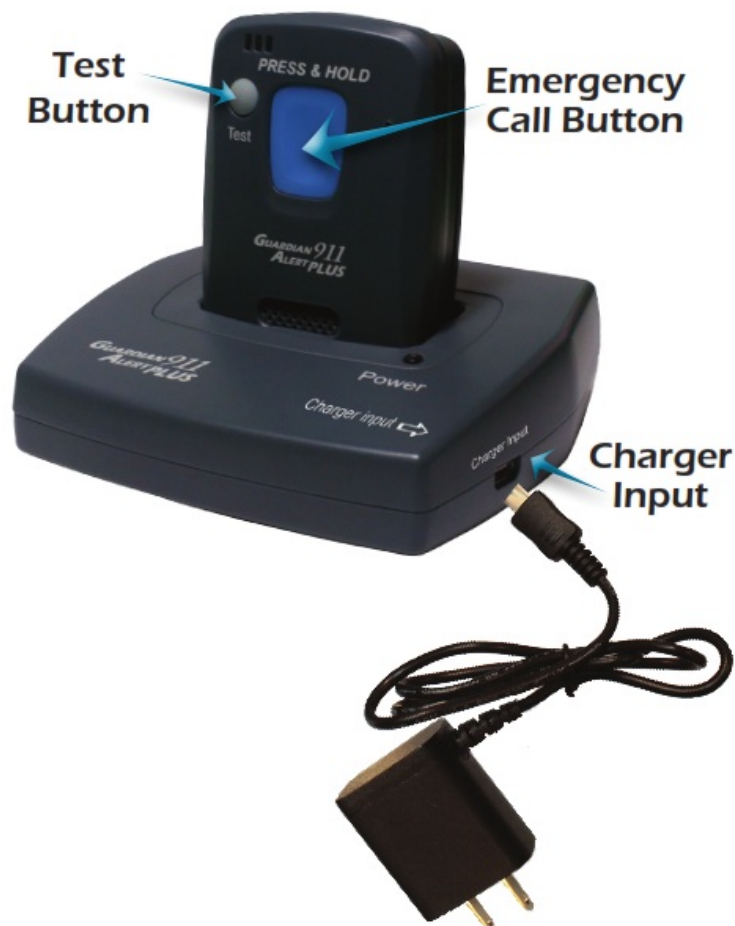
Fully charge the pendant prior to use by putting it in the charging cradle.  
(Make sure the charger is plugged in and the Power light is Red.) It may take 3 to 4 hours to ensure a full charge.  
The Charging Light on the pendant will blink Green when charging and turn solid green when fully charged. SEE  
THE ILLUSTRATION ON THE RIGHT.



## System Check

**Press the TEST button for 4 SECONDS.**

1. Push and HOLD the TEST button for **4-8 seconds**, until the lights blink,
2. Pendant announces "Power ON," Pendant turns on
3. Pendant announces Version number
4. Pendant checks battery status and announces:
  - a. "Battery OK" if Battery is greater than 25%"
  - b. "Recharge Battery Soon" if the battery is less than 25%
5. The pendant then checks for cellular service and announces:
  - a. "Service Coverage OK" – Good Cellular service coverage
  - b. "Low Signal Strength or No Service Coverage" – indicates low cellular service or no cellular signal. (If you hear this message, place a test call to 911 by pressing the Emergency Call Button for **4 SECONDS**. If they answer, tell them there is no emergency and that you are merely testing your unit.)
6. Pendant announces whether the Battery Supervision feature is "On" or "Off"
7. The pendant announces "Return to Standby", which returns the pendant to a low-power STANDBY mode.



## Placing an Emergency Call

1. **User Pushes the BLUE EMERGENCY button until the BLUE LIGHT FLASHES (approx. 4-8 seconds):**
  - a. A short musical chime is heard
  - b. A dial tone is heard as the Pendant calls 911
2. When 911 answers, the User talks to the emergency operator using the speakerphone in the pendant  
**\*\*Immediately give the 911 operator your name and location**
3. The call can be ended in one of two ways:
  - a. Pendant detects 911 has hung up, automatically ends the call, and the Pendant returns to standby
  - b. The user pushes the TEST button on the pendant to end the call and hang up
4. Pendant announces "Hanging Up" and returns to Standby  
**\*Pacemakers and Your Guardian Alert 911 PLUS:** The Guardian Alert 911 PLUS is a 4G – LTE cellular handset that is approved by the FCC (Federal Communication Commission). Based on the current FCC and FDA (Food and Drug Administration) research, cell phones do not pose a significant health risk for the vast majority of pacemaker wearers. But, if you have any concerns, please consult with your physician.

## Battery Supervision

The Battery Supervision feature allows the GuardianAlert 911 Plus to automatically check the status of its battery every 24 hours. This feature is factory set to ON.

**When Battery Supervision is turned ON:**

1. The estimated standby time between charges will be 2-3 months
2. It will check the status of the battery every day at the same time, beginning 24 hours after the handset is removed from the charging cradle
3. When the battery reaches 25% capacity or less, the handset will announce "Recharge Battery Soon". The announcement will be made at the same time every day until the handset is recharged

**If the Battery Supervision is turned OFF:**

1. The estimated standby time between charges will be 6-12 months
2. The user will have to manually perform a System Check periodically to check the status of the battery

**Turning Battery Supervision ON or OFF:**

1. Perform a system check – Push and HOLD the Gray TEST button for 4 seconds
2. When you hear "Version Number" – Push and HOLD the Gray TEST button again for 4 seconds. The BLUE light will flash
3. The System Check voice prompt will then confirm the Battery Supervision status – either Battery Supervision ON or Battery Supervision OFF

**Simply repeat steps 1-3 to toggle the Battery Supervision feature ON or OFF**

**Troubleshooting**

**If you are having problems, please call: 1-866-541-VETS (8387)**

**Note: If you place a call to 911 accidentally or to test, it is IMPORTANT that you stay on the phone and tell them you were testing your phone's 911 feature.**

**Included in Kit**



Charging Base

Pendant



Pendant Lanyard

Pendant  
Wrist Strap

Pendant  
Beltclip

USB Charger

### Attaching the Lanyard

To Adjust Length



### Manufacturer's Disclaimers and Limited Warranty



The Manufacturer's warranty period is two years from the time of purchase.

**COMMUNICATION AND RESPONSE LIMITATIONS:** The purchaser acknowledges that signals pass through communication networks wholly beyond the control of the Manufacturer and are not maintained by the Manufacturer, and, therefore, the Manufacturer shall not be responsible for any equipment or communication failure which prevents transmission signals from reaching your contact list including emergency 911 operators or damages arising therefrom. **Purchaser acknowledges that the Manufacturer provides no response to the System's equipment.** The Manufacturer shall not be responsible for ambulance, police, or other emergency response.


**TESTING AND SERVICE OF THIS EQUIPMENT:** The equipment, once installed, are in the exclusive possession and control of the Purchaser, and it is Purchaser's sole responsibility to test the operation of equipment and request warranty service if the equipment is under warranty.

**PURCHASER'S EXCLUSIVE REMEDY:** The purchaser's exclusive remedy for the Manufacturer's default hereunder is to require the manufacturer to repair or replace, at the Manufacturer's option, any equipment or part of the personal emergency alert system which is non-operational during the Manufacturer's warranty period.

**LIMITATION OF LIABILITY:** This equipment is not designed or guaranteed to prevent any loss or injury.

This Limited Warranty and Disclaimer of Liability constitutes the terms of sale and use of the equipment, and if there should arise any liability on the part of the Manufacturer as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by the Manufacturer's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser to the Manufacturer for the product, or to the sum of \$350.00, whichever is greater.

**For warranty information, contact Customer Service at LogicMark, LLC.**

 **WARNING:** Cancer and Reproductive Harm [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)  
Lead may be used in the manufacture of printed circuit boards.

### **Things The FCC would like for you to know:**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  1. This device may not cause harmful interference.
  2. This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that harmful interference to radio or television reception can be avoided. The user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **SAR Information Statement:**

Your Mobile Personal Emergency Response Service is a radio transmitter and receiver. It is designed and manufactured to not exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of the comprehensive guidelines of

the U.S. Government. These limits are part of and establish comprehensive guidelines of the U.S. Government. These limits are part of and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluations of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for the Mobile Personal Emergency Response Service employs a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit set by the FCC is 1.6W/kg for body-worn devices and 4.0 W/kg for handheld devices. \* Tests for SAR are conducted with the Mobile Personal Emergency Response Service transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the Mobile Personal Emergency Response Service while operating can be well below the maximum value. This is because Mobile Personal Emergency Response Services are designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a Mobile Personal Emergency Response Service model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted a requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this model. SAR information on this Mobile Personal Emergency Response Service is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid>.

**FCC ID:** TYD-GA40711B – In the United States and Canada, the SAR limit for a Mobile Personal Emergency Response Service used by the public is 1.6watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

**Body-worn Operation:**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's face and the Mobile Personal Emergency Response Service when held to the face for voice communications, including the antenna. Body-worn accessories that do not meet these requirements may not comply with RF exposure and should be avoided. Use only the supplied accessories.

FCC ID TYD-GA40711B

**Pacemakers and Your Guardian Alert 911 PLUS:**

The Guardian Alert 911 PLUS is a 4G – LTE cellular handset that is approved by the FCC (Federal Communication Commission). Based on current FCC and FDA (Food and Drug Administration) research, cell phones do not pose a significant health risk for the vast majority of pacemaker wearers but if you have any concerns, please consult with your physician.



**Model 40711**

**FCC ID: TYD-GA40711b**

**Part # 30530**

**v 9.2**

**Documents / Resources**



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GA40711B, TYD-GA40711B, TYDGA40711B, 40711, L1 LogicMark Guardian 911, Guardian 911 Alert Plus

**References**

- [FCC ID Search | Federal Communications Commission](#)



- [P65Warnings.ca.gov](https://P65Warnings.ca.gov)

Manuals+.