



dynabook PA5356 USB-C Dock Firmware Update Tool User Guide

[Home](#) » [dynabook](#) » dynabook PA5356 USB-C Dock Firmware Update Tool User Guide 

dynabook PA5356 USB-C Dock Firmware Update Tool User Guide

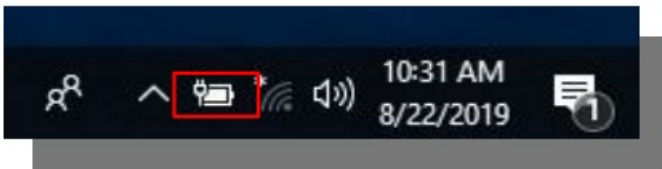


Contents

- [1 Outline](#)
- [2 Guide for Update](#)
- [3 Troubleshooting](#)
- [4 Supported Model List](#)
- [5 Documents / Resources](#)
- [6 Related Posts](#)

Outline

This tool helps to update the dynabook USB-C Dock firmware. You can choose the related items and the tool will update automatically. Before running, place the PC and the USB-C Dock on a flat and stable surface. Connect the AC adaptor to the dock and plug the power cord into a live electrical outlet. Then connect the dock to the PC via a USB Type-C cable. Make sure the dock is detected by the PC.



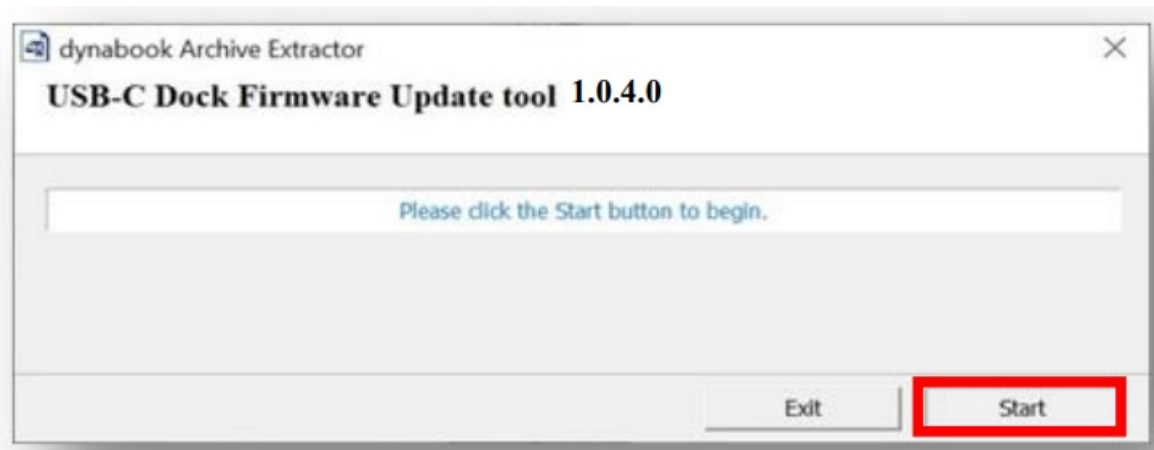
Warning

- Do NOT disconnect the AC adaptor or the USB Type-C cable during update.
- Do NOT connect the Keyboard Dock or the Travel Keyboard while you are using a Tablet PC to update.

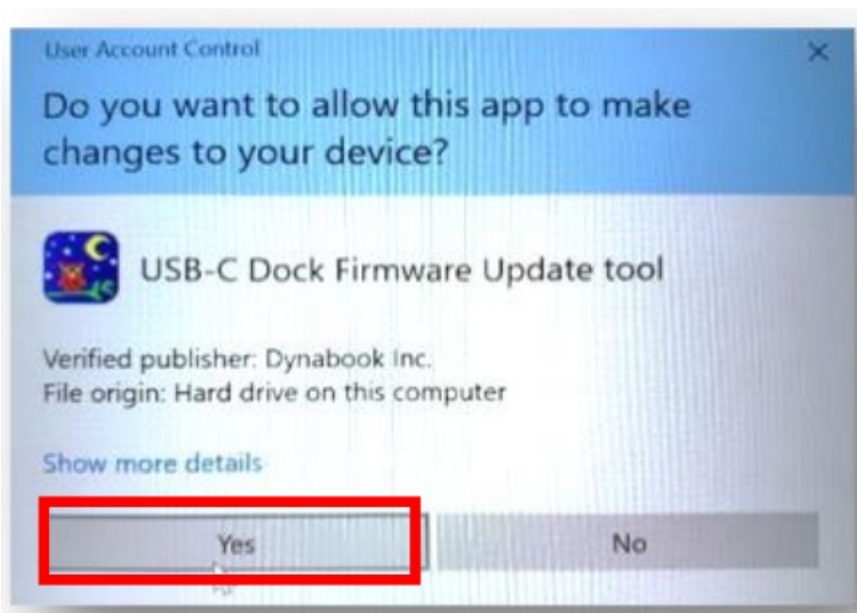
Guide for Update

Launch Interface

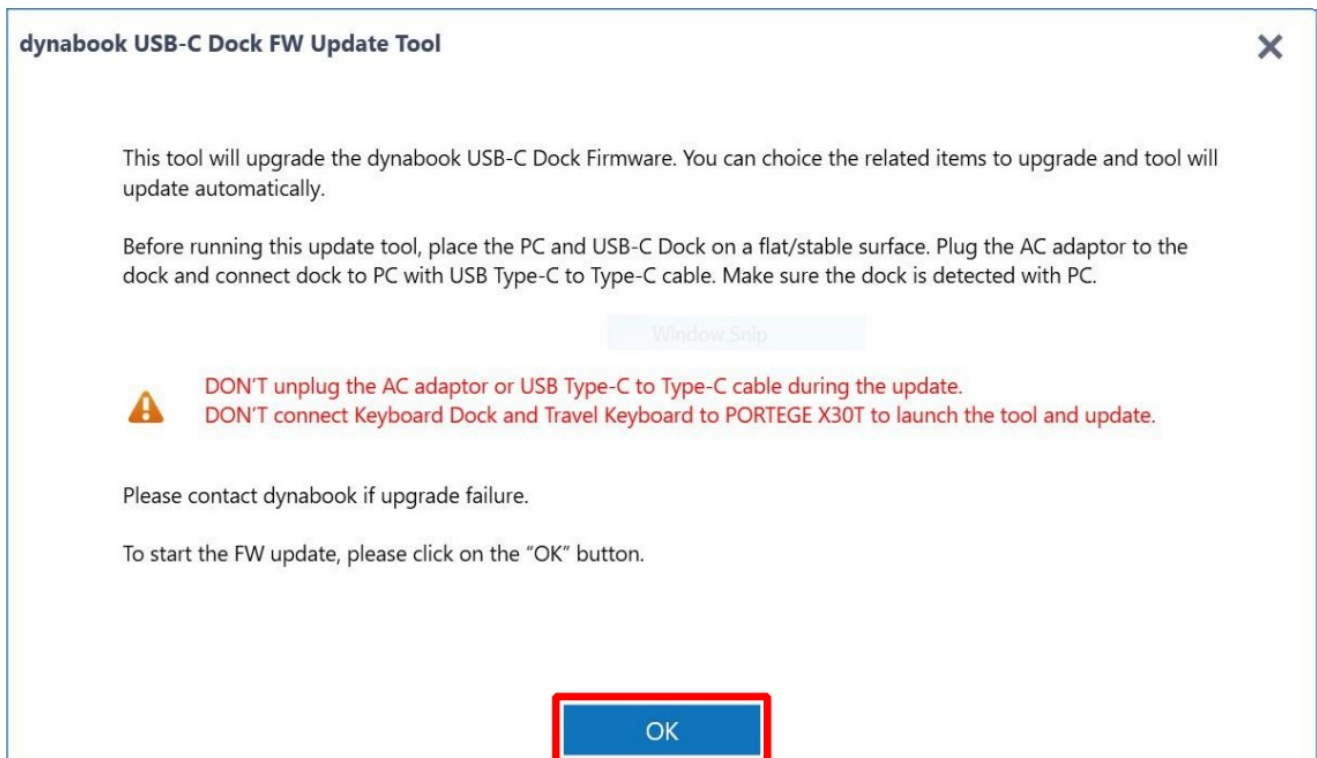
1. Double click the 'TCH1105100A.exe" and click the "Start" to extract the tool.



2. Click "Yes" in the User Account Control interface



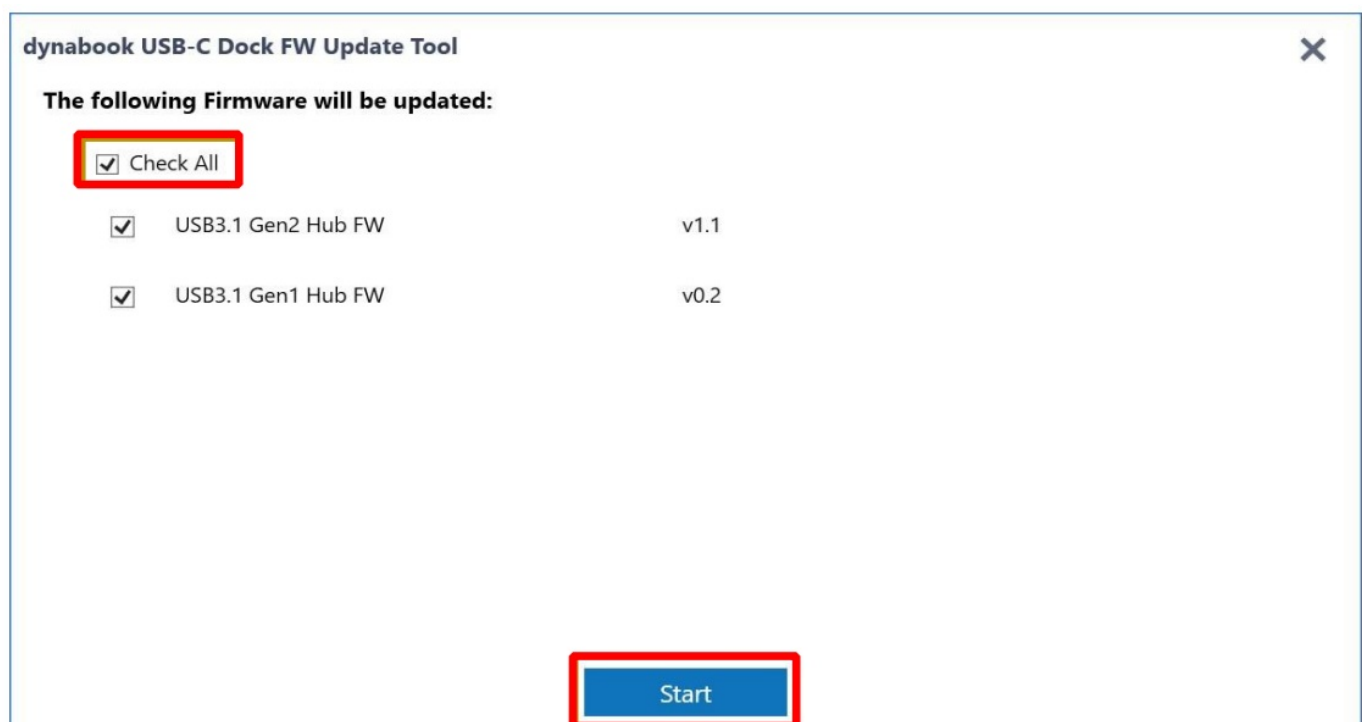
3. The interface of firmware update tool will be launched as below picture.
Please read the illustrate, then click"OK" to go to the main interface.



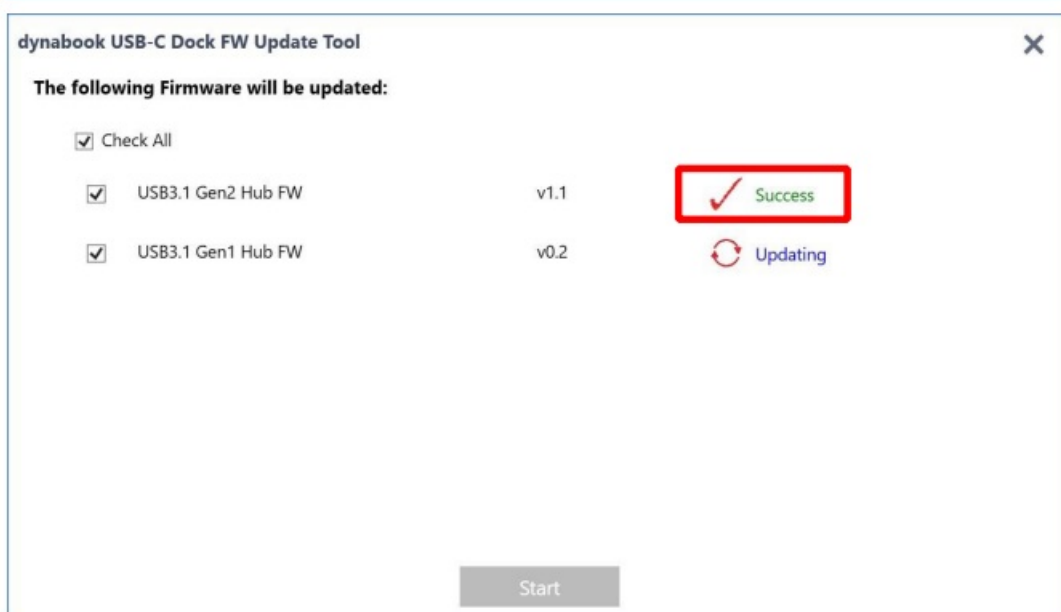
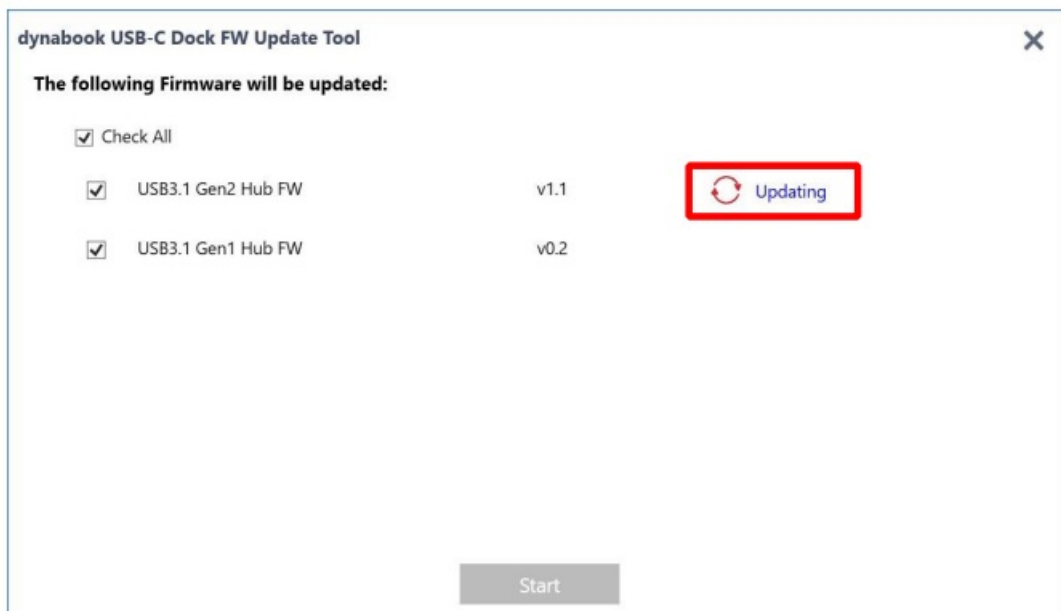
Main Interface

Choose the all update items. Then click the "Start" to launch the update process.

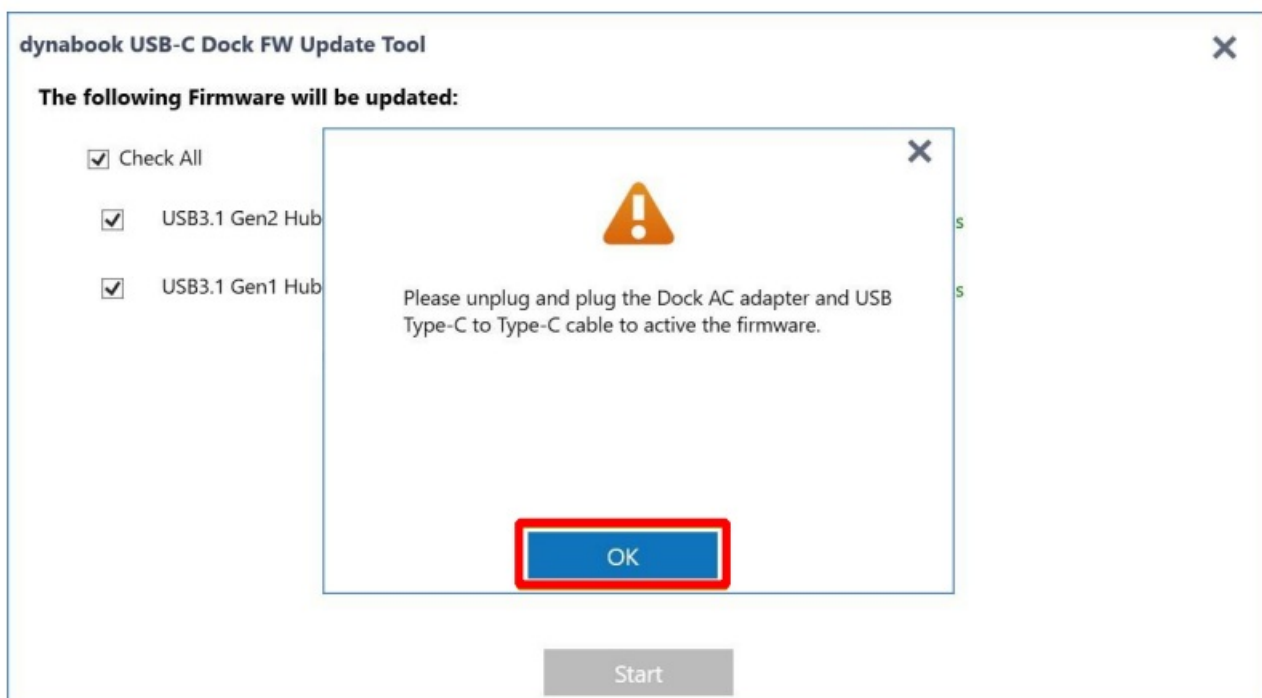
IMPORTANT: Please don't close the tool during the update process.



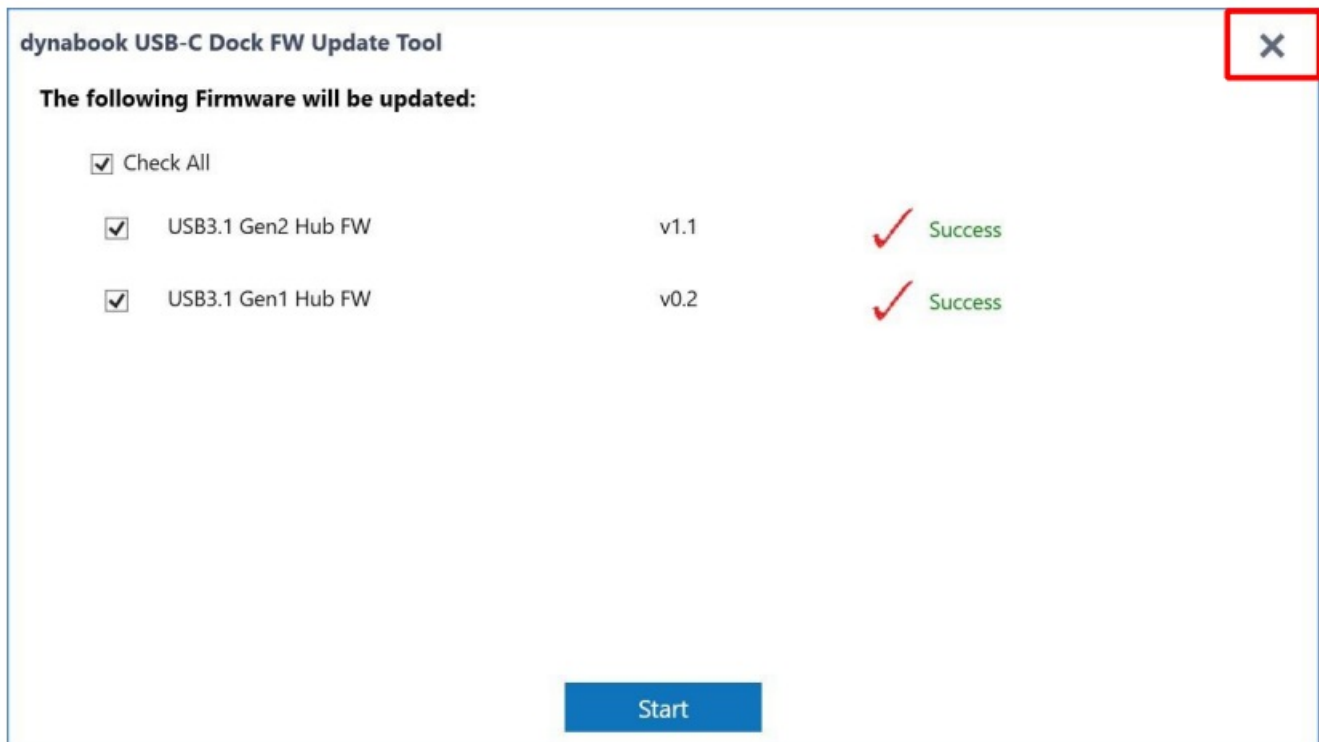
The firmware will be update one by one automatically. will show the success information after process is done.



Active the firmware as the illustrate of dialog box, click"OK" after complete the actions.

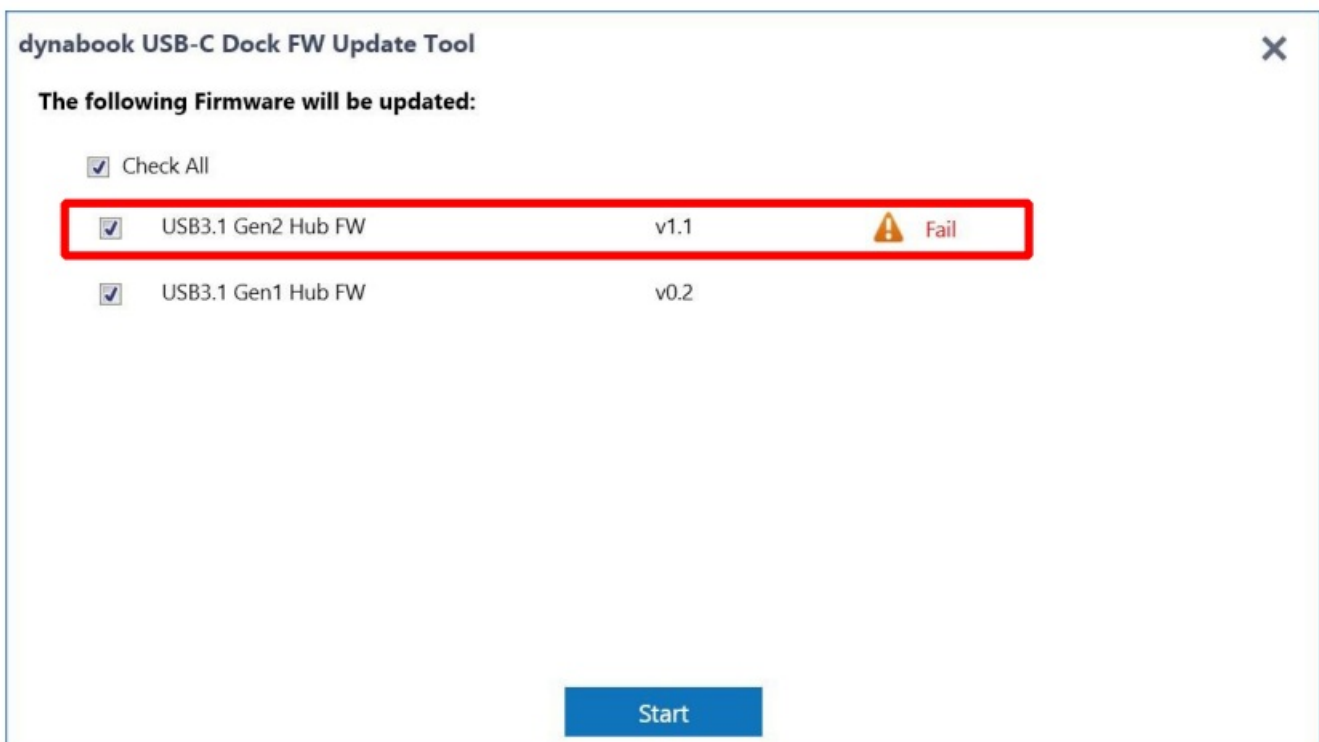


Tool will show the success information after process is done.



Close the tool after all update processes are succeeded.

Update failure, will show "Fail" on main interface if upgrade failure.



Troubleshooting

In case the firmware update tool failed:

- Confirm the USB Type-C to Type-C cable connection between dock and PC
- Confirm if dock is detected by PC (charging to PC, detect USB device)

- Confirm the update step on “2.1-2.5”
- Choose failure item and upgrade once more

Supported Model List

Dynabook USB-C Dock Supported Model list (Rev02)

PCR10	PT17H	PS569	PT377
PCR11	PT241	PS56A	PT379
PCR12	PT243	PS56C	PT381
PCR13	PT245	PS56D	PUR30
PCR14	PT248	PS56E	PUR31
PCR15	PT24A	PS56H	PUR32
PCR17	PT24C	PS56J	PUR33
PDA11	PT24K	PS56M	PUR34
PDA13	PT251	PS571	PUR41
PT253	PS572	PUR43	PUZ21
PT254	PS573	PUR44	PUZ22
PT255	PS575	PUZ20	PUZ24
PLR30	PT256	PS576	PYS10

PLR31	PT258	PS577	PYS11
PLR32	PT261	PS579	PYS12
PLR33	PT263	PS57A	PYS20
PLR34	PT264	PS57B	PYS21
PLR41	PT265	PS57D	PYS22
PLR43	PT266	PS57E	PYS23
PLR44	PT272	PS57H	PYS24
PLZ20	PT274	PS57K	PYS25
PLZ21	PT282	PS57M	PYS26
PLZ22	PT284	PS581	PYS27
PML10	PT291	PS582	PYS28
PML11	PT292	PS585	PYS30
PML12	PT293	PS586	PYS31
PML13	PT294	PS587	PYS32
PML15	PT295	PS588	PYS33

PML16	PT296	PS589	PYS34
PMM10	PT297	PS58A	PYS35
PMM11	PT298	PS58B	PYS36
PMM12	PT2A1	PS58M	PYS37
PMM13	PT382	PS591	PYS38
PMM14	PT383	PS592	PYS43
PMM15	PT384	PS595	PYS44
PMM16	PT385	PS596	PYS46
PMR30	PT387	PS597	PYS47

PMR31	PT389	PS599	PZ5A2
PMR32	PT38B	PS59A	PZC51
PMR33	PT444	PS59B	PZC52
PMR41	PT449	PS59M	PZC54
PMR43	PT44F	PS59R	PZC5H
PMZ10	PT44G	PS5A1	PZC5J

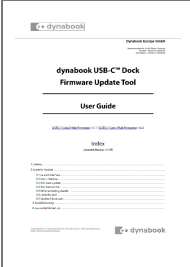
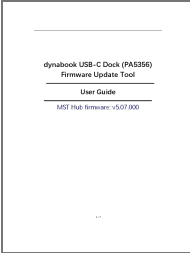
PMZ11	PT44H	PS6A1	PZ5A1
PMZ12	PT454	PSZ10	PDA31
PMZ13	PT459	PSZ11	PDA33
PMZ14	PT45F	PSZ12	PYT00
PMZ20	PT45G	PSZ14	PYU13
PMZ21	PT461	PSZ20	PYU14
PMZ22	PT463	PSZ21	PYU16
PMZ23	PT465	PSZ22	PYU17
PMZ24	PT472	PSZ23	PS484
PPH11	PT474	PSZ24	PS485
PPH13	PT482	PSZ30	PS486
PRT10	PT484	PSZ31	PS561
PRT12	PT571	PSZ34	PS562
PRT13	PT573	PSZ35	PS563
PRT14	PT577	PSZ37	PS564

PRT20	PT581	PT15A	PS565
PRT21	PT583	PT15B	PS566
PRT22	PT591	PT15C	PT5C2
PRT23	PT593	PT15D	PT5C3
PRT24	PT5A1	PT16A	PT5C4
PS461	PT5A2	PT16B	PT5C5
PS462	PT5A3	PT16C	PT5C7
PS463	PT5A4	PT16D	PT5C8
PS464	PT5B1	PT16J	PT2A2
PS465	PT5B2	PT17A	PT2A3
PS466	PT5B3	PT17B	PT2A4
PS481	PT5B5	PT17C	PT17F
PS482	PT5B7	PT17D	PT17G
PS483	PT5C1	PT17E	PT361
PT363	PT364	PT365	PT367

PT369	PT373	
-------	-------	--

Geschäftsführer / Managing Director: Damian Jaume, Norimasa Nakamura
 HRB 19932 Amtsgericht Neuss

Documents / Resources

	dynabook PA5356 USB-C Dock Firmware Update Tool [pdf] User Guide PA5356, USB-C Dock Firmware Update Tool, PA5356 USB-C Dock Firmware Update Tool, Dock Firmware Update Tool, Firmware Update Tool, Update Tool
	dynabook PA5356 USB-C Dock [pdf] User Guide PA5356 USB-C Dock, PA5356, USB-C Dock, Dock