



# DOSS SoundBox Plus Wireless Bluetooth Speaker User Manual

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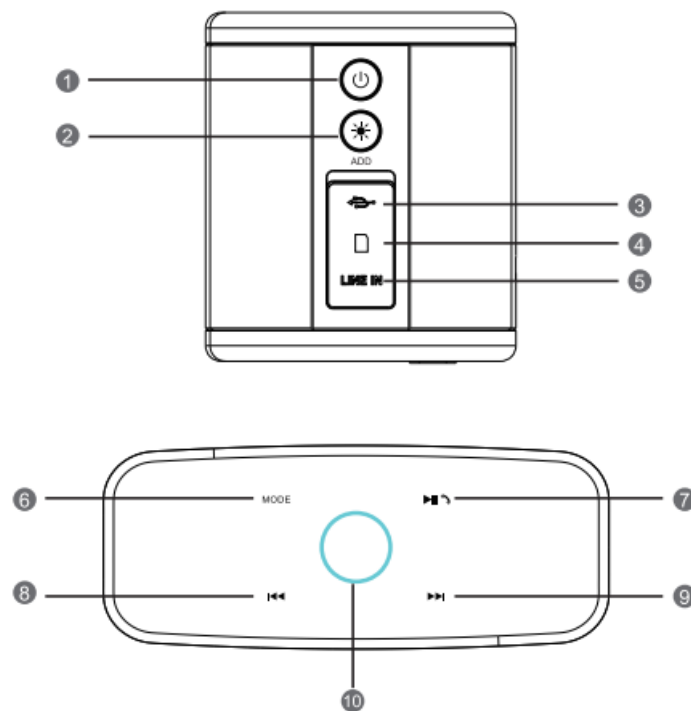
## DOSS SoundBox Plus Wireless Bluetooth Speaker



## Introduction

Thank you for shopping with DOSS! The DOSS SoundBox Plus is a must-have for outdoor and indoor fun. With touch control, colorful LED lights, TWS features, and an upgraded impressive stereo sound, the SoundBox Plus will bring your music experience to the next level. Please read, follow, and keep the following instructions on hand for future reference.

## Illustration



## Buttons and Controls

1. On/Off button
2. Add (TWS and light control )button
3. Charging port
4. TF card jack
5. Audio-in port
6. Mode button
7. Play/ hand free button
8. Left arrow
9. Right arrow
10. Volume control button

## Indicators

Center indicator/ Control Button	Flashing blue	Indicates that the speaker has entered into the pairing mode and it is ready to be paired
	Steady blue	Indicates that the device is successfully paired
	Steady red	Indicates that the device has switched to the auxiliary input mode
	Steady Green	Indicates that the device has switched to the TF mode
	OFF	If there is no operation in 10 seconds
Charging indicator	Steady red	Charging
	OFF	Fully charged

## Preparation

- Use the supplied Type-C cable to charge your portable speaker directly from your computer micro USB port or the cellphone adapter (please confirm its output is 5V)
- Make sure that the speaker is fully charged before using it for the first time.
- LED light will remain RED when charging and turn off once fully charged.

## Note

- If the speaker beeps every few seconds, please recharge it for 4-5 hours.
- The speaker has a built-in battery saver mode where it will automatically power off if not in use for 15 minutes. This function can be removed with a firmware upgrade. For assistance, please contact: [support@dossav.com](mailto:support@dossav.com)

## Operations

### Multifunctional buttons

You want to	How to do
Turn On/Off	Press power button
Disconnect the device	Tap and hold Play/hand free button
Reconnect with last device	Tap Play/hand free
Play/Pause	Tap Play/hand free
Volume up	Rotate your finger clockwise
Volume down	Rotate your finger counterclockwise

Skip to the next track	Tap right arrow
Go to the previous track	Tap left arrow
Switch modes	Tap the "MODE" button
Answer a call	Tap Play/ hand free button
Reject a call	Tap and hold Play/ hand free
End a call	Tap Play/hand free
Apply SIRI or voice function	Tap and hold "MODE" button
Change colors	Press "ADD" button to choose light modes in the order below: <ul style="list-style-type: none"> <li>• gradual changing gradients</li> <li>• alternative colors</li> <li>• solid unchanging color</li> <li>• random flashing colors</li> <li>• light off</li> </ul>
Apply TWS	Press "ADD" button for 3 seconds.

### Pair your speaker with your smart device

1. Place your speaker and the smart device no more than 1 meter away from each other.
2. Press the power button and hold for a few seconds to turn the speaker on. Upon powering on, a tone will be heard, the blue LED starts flashing, and it will be accompanied by a prompt notifying that the speaker has entered into the pairing mode.
3. Turn on Bluetooth on your device and choose SoundBox Plus in the list.
4. If the pairing is successful, the LED will change to solid blue. If the pairing fails after 60 seconds, please press the play/hand free button for 5 seconds and try again.
5. Long press the play/hand free button to disconnect the Bluetooth.

**Note:** if your smart device cannot discover the SoundBox Plus, please long press the play/hand free button and then try again.

### Have connecting problems via Bluetooth?

1. Make sure that your device is within 1 meter from the speaker.
2. Clear the Bluetooth pairing list on your device.
3. Master reset your device.
4. Try the pairing steps above again.

5. Problem still not solved? Contact DOSS customer service at: [support@dossav.com](mailto:support@dossav.com) for assistance.

### **Pair your device with the speaker via audio in cable**

1. When using the audio input mode, control audio playback via the connected device.
2. When auxiliary cable is plugged, play mode will automatically switch to AUDIO IN mode.

### **Play music via SD card mode**

1. **Card capacity:** 32G or below. If your micro SD card is larger than 32G, please format it to FAT32 or FAT.
2. **Support files:** mp3, flac, wav.
3. **Play order:** music will play in the download/copy order

### **Answer or end a call using your speaker**

1. When there is an incoming call, each “eye” will flicker with a red/green/blue tint, while playing music, the “eyes” will light up and alternate between the various colors of a rainbow.
2. Briefly tap the play/hand free button to pick up.
3. Speak with a clear voice right into the built-in microphone located on the front section of the speaker.
4. Tap the play/hand free button again to end the call.

### **Set true wireless stereo pairing**

- **Start the first speaker**

Turn on the speaker, press and hold the ADD button for 3 seconds.

- **Start the second speaker**

Turn on the second speaker, press and hold the ADD button for 3 seconds.

### **Notes**

- Start the second speaker within 60 seconds, otherwise the stereo pairing setting of the first speaker will be canceled.
- If pairing succeeds, the volume control ring of the master speaker is in flashing blue, the secondary is in solid white.
  - If pair the master speaker with your device via Bluetooth, the ring of the master is in solid blue, the secondary is in solid white.
  - If pair the master speaker with your device via cable, the ring of the master is in solid red, the secondary is in solid white.
- The speaker will have stereo pairing automatically if they used to be paired.
- Press and hold Play/hand free button for 3 seconds to cancel the stereo pairing mode.
- Under wireless stereo pairing, you can only change the modes (Bluetooth/ audio-in) on the master speaker.

### **Use your speaker with Echo Dot**

You are able to connect the Dot with SoundBox Plus via a 3.5mm auxin cable or Bluetooth. Please follow the steps below to set up via Bluetooth

1. Download Alexa app and follow the standard setup procedure to get the dot connected to your home Wi-fi network.
2. Set your speaker to Bluetooth mode. You can press the “Play/ hand free” button for 5 seconds to keep it in pairing status.
3. Run the Alexa app, tap Menu and then tap Settings.
4. Tap the Echo Dot in your list of Alexa devices and tap Bluetooth.
5. The SoundBox Plus should appear in the list of Bluetooth devices. If it does not, then press the “Play/hand free” button for 5 seconds and try again. Once listed, tap on the speaker to complete the pairing process.
6. To remove the device, return to Bluetooth > tap the name of the speaker > tap “Forget device”

#### Notes:

1. Voice command will not be able to turn on/off the SoundBox Plus if you connect to it via Bluetooth /Aux cable.
2. To remove the battery saver option, please contact our customer service at [support@dossav.com](mailto:support@dossav.com).

#### Trouble shooting



Problems	Solutions
No power	Battery may be in protection mode or drained. Plug in and charge the speaker.
Low battery prompt tone	Please recharge the speaker. It takes 4-5 hours to get fully charged.
Battery cannot be charged	<ul style="list-style-type: none"> <li>● Make sure you are using a Type-C cable provided by DOSS or from a qualified manufacturer.</li> <li>● Use a different Type-C cable.</li> </ul>
The pairing with your mobile fails	<ul style="list-style-type: none"> <li>● Turn off the Bluetooth on your device first and then turn on it. Remove your speaker from the Bluetooth list on the device and then re-pair it. Try pairing them again.</li> <li>● Reset your speaker.</li> </ul>
TWS mode does not work	Disconnect the Bluetooth, press and hold the “ ADD ” button separately.

No sound	<ul style="list-style-type: none"> <li>● Please select SoundBox Plus as the playback device.</li> <li>● Increase the volume on your speaker and on your device.</li> <li>● Use a different music source.</li> <li>● Try pairing a different device.</li> <li>● If your smart device connects to the speaker together with other devices, pause other devices.</li> </ul>
No sound when in audio-in mode	<ul style="list-style-type: none"> <li>● Make sure the device connected to your speaker is on and playing music.</li> <li>● Increase the volume on your speaker and device.</li> <li>● Make sure the device is properly connected.</li> <li>● Try using a different cable.</li> <li>● Try connecting to a different device.</li> </ul>
Poor sound quality/ buzzing sound	<ul style="list-style-type: none"> <li>● Try using different music sources.</li> <li>● Increase the volume on device.</li> <li>● Check the device's audio settings.</li> <li>● Charge your speaker until fully charged.</li> </ul>
The laptop reminds to install driver	This driver is not for your speaker, it's for your laptop Bluetooth function, please contact the customer service of laptop or Windows for help.
The speaker cannot be turned off	Long press the power button for 10 seconds.
Auto power off	Contact DOSS customer service at <a href="mailto:support@dossav.com">support@dossav.com</a> to disable auto power off by firmware upgrade.

## Warnings

- Do NOT drop, hit, or shake the device.
- Do NOT disassemble, repair, or modify the speaker.
- Do NOT use cleaning stuff that contains benzene, solvents, or alcohol.
- Do NOT expose the speaker to excessive heat or direct sunlight for prolonged periods of time.
- Do NOT store the device in a place with high humidity or dust.
- Do NOT place heavy objects on the speaker.
- Do NOT use the speaker near a microwave oven or wireless LAN products.
- Changes or modifications to this unit not expressly approved by
- DOSS Corporation responsible for compliance could void the user's

## Specifications

- **Output:** 8W2
- **Input:** DC5V  2A
- **Battery:** 3.6V  3200mAh
- **Unit dimension:** 7.6 x 3.3 x 3.1 inches
- **Play time:** Up to 20 hours (50% volume, without lights)
- **Bluetooth distance:** 66ft
- **Warranty:** One-year limited

## Package Contents

- 1 × DOSS SoundBox Plus
- 1 × Micro USB Type-C charging cable
- 1 × 3.5mm auxiliary cable
- 1 × User manual

## FCC

### Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

The device must not be co-located or operating in conjunction with any other antenna or transmitter.

### FCC RF exposure information (SAR)

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.


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- <https://www.dossaudio.com>
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## Documents / Resources

	<p><a href="#">DOSS SoundBox Plus Wireless Bluetooth Speaker</a> [pdf] User Manual SoundBox Plus Wireless Bluetooth Speaker, SoundBox Plus, Wireless Bluetooth Speaker, Bluetooth Speaker, Speaker</p>
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## References

- [User Manual](#)