



# Donner N-25 USB MIDI Keyboard Controller User Guide

[Home](#) » [Donner](#) » Donner N-25 USB MIDI Keyboard Controller User Guide 

## Contents

- [1 Donner N-25 USB MIDI Keyboard Controller](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Frequently Asked Questions \(FAQ\)](#)
- [5 TROUBLESHOOTING](#)
- [6 Documents / Resources](#)
  - [6.1 References](#)
- [7 Related Posts](#)

# Donner

## Donner N-25 USB MIDI Keyboard Controller



## Product Information

### Specifications

- **Product Name:** Donner N25/N32 MIDI Keyboard

- **Model:** N25 / N32

## Product Usage Instructions

### Unpacking and Setup

To start using your Donner N25/N32 MIDI Keyboard, follow these steps:

1. Open the package and carefully remove all the components.
2. Place the keyboard on a stable surface.
3. Connect the USB cable to the keyboard and to your computer.
4. If using an external power supply, connect it to the keyboard and plug it into a power outlet.
5. Turn on the keyboard using the power switch located on the back.

### Keyboard Controls

The Donner N25/N32 MIDI Keyboard features the following controls:

- 25 or 32 velocity-sensitive keys
- Pitch Bend wheel
- Modulation wheel
- Octave buttons
- Transpose buttons
- Volume slider
- MIDI Out port
- USB port

### MIDI Connection

To connect the Donner N25/N32 MIDI Keyboard to your computer or other MIDI devices, follow these steps:

1. If using a MIDI cable, connect the MIDI Out port of the keyboard to the MIDI In port of your device.
2. If using a USB connection, simply connect the keyboard to your computer using the provided USB cable.

### Software Setup

Before using the Donner N25/N32 MIDI Keyboard with software or DAW (Digital Audio Workstation), make sure to:

1. Install the necessary drivers for your operating system if required.
2. Configure the MIDI settings in your software or DAW to recognize the Donner N25/N32 MIDI Keyboard as a MIDI input device.

### Troubleshooting

If you encounter any issues with the Donner N25/N32 MIDI Keyboard, follow these troubleshooting steps:

1. Check all cable connections to ensure they are securely plugged in.
2. Restart your computer or MIDI device.
3. Try using a different USB port or MIDI cable.
4. If the problem persists, contact the Donner Online Customer Support Team for further assistance.

## Frequently Asked Questions (FAQ)

- **How do I change the octave on the keyboard?**

To change the octave, press the Octave buttons located on the keyboard. Each press will shift the octave up or down by one.

- **Can I use the Donner N25/N32 MIDI Keyboard with my iPad?**

Yes, you can use the Donner N25/N32 MIDI Keyboard with an iPad by connecting it using a compatible USB adapter.

- **Is the Donner N25/N32 MIDI Keyboard compatible with Windows and Mac?**

Yes, the Donner N25/N32 MIDI Keyboard is compatible with both Windows and Mac operating systems. Make sure to install the appropriate drivers for your system.

- **Does the keyboard require batteries?**

No, the Donner N25/N32 MIDI Keyboard does not require batteries. It can be powered through a USB connection or an external power supply.

## TROUBLESHOOTING

- **When power is turned on, the MIDI keyboard does not respond/does not work or the computer or mobile phone does not recognize the MIDI keyboard.**

1. Check the power and connection: First, check that the USB cable is intact and make sure the USB cable is connected to the correct port on your computer. If you are connecting a tablet or mobile phone, you need to use the correct OTG cable. (If your tablet or phone input port is USB-C, you need a USB-A to USB-C OTG cable; if your tablet or phone input port is lightning port, you need to buy a USB-A to lightning OTG cable.)
2. Try to use another port of your device or change the cable to connect again.
3. If the problem has not been solved yet, please contact Donner Online Customer Team, we will provide you with further help.

- **When I get the MIDI keyboard, there is no sound when I press the keys.**

The MIDI keyboard itself cannot produce sound, you need to connect it to your tablet, phone or computer and install DAW or other software. You can also contact Donner Online Customer Team for a free Melodics or Cubase Kit code, and download and install the software, or use other music software you like.

**P.S.** If you are using a tablet or phone, you need to use a suitable OTG cable to ensure that you can connect the device properly. If your tablet or phone has a Lightning input port, you will need to use a USB-A to Lightning OTG cable. If the keyboard still does not sound, then please contact us.

- **When the MIDI keyboard is connected to the computer, there is no sound.**

1. Make sure you have installed the DAW or other music software. You can contact us to get a free Melodics or Cubase Kit code and download the software, or use other music software you like.
2. Check the MIDI signal: Open the DAW or other software on your computer and check if the MIDI signal of the MIDI keyboard is recognized. If the software does not detect the MIDI keyboard, select the model you purchased (DONNER N25/DONNER N32) in the MIDI settings of the software settings.
3. Check the volume and audio settings: make sure the volume of your computer, phone or tablet is turned on and not muted, and check whether the audio output settings of the software are correctly configured. Please select the sound card driver you are using, if there is no external sound card, select the computer integrated sound card.

4. If the problem has not been solved yet, please contact Donner Online Customer Team, we will provide you with further help.

- **It is not compatible with my tablet and mobile phone.**

1. Check which input port (such as Lightning, USB-C, etc.) on your tablet or phone, and you need to use the corresponding OTG cable on the device side in order to connect your MIDI keyboard to your tablet or phone. For example, if your tablet or phone has a Lightning input port, you will need to purchase a USB-A port to Lightning port OTG cable to connect your device.

2. Restart your tablet or phone device after connection.

- **There are some keys that don't work.**

1. Check the keyboard if there are impurities (such as food or liquid) into the keyboard. Please keep MIDI keyboard clean.

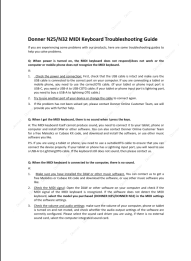
2. Try using another interface or cable to connect your computer, phone or tablet.

3. Reboot the MIDI keyboard and the computer and try again.

4. If the problem has not been solved yet, please contact Donner Online Customer Team, we will provide you with further help.

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## Documents / Resources

	<p><a href="#">Donner N-25 USB MIDI Keyboard Controller</a> [pdf] User Guide</p> <p>N-25, N32, N-25 USB MIDI Keyboard Controller, N-25, USB MIDI Keyboard Controller, MIDI Keyboard Controller, Keyboard Controller, Controller</p>
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## References

- [User Manual](#)