



## DOMINATOR Excel Rolling Door Opener User Guide

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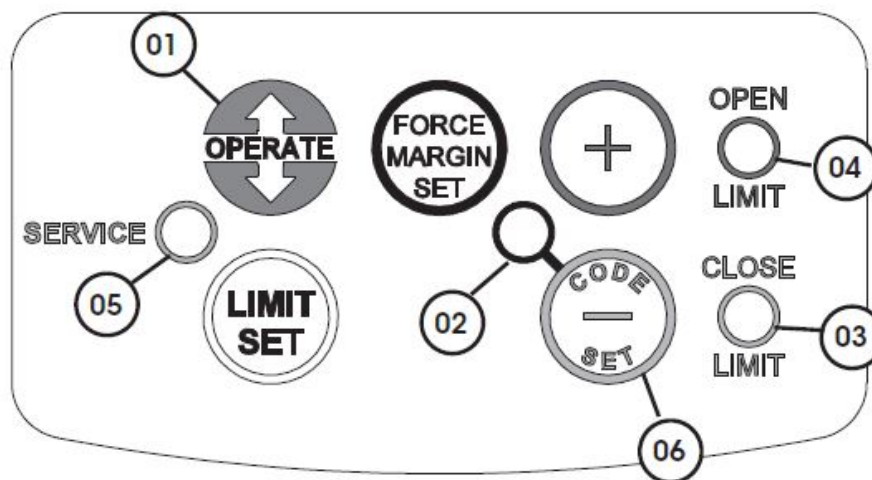
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# ***DOMINATOR***<sup>®</sup>

**DOMINATOR Excel Rolling Door Opener**

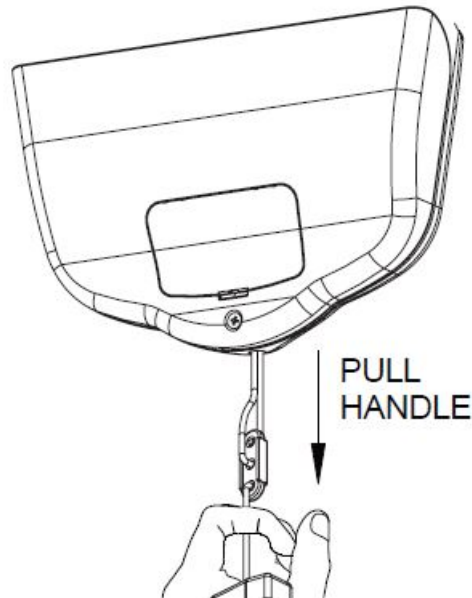


## User Operating Controls



| Button | Function                                                                        |
|--------|---------------------------------------------------------------------------------|
| 01     | Open / Stop / Close                                                             |
| 02     | Flashes when a code is being stored or when a remote control button is pressed. |
| 03     | Flashes as the door closes and remains on when closed.                          |
| 04     | Flashes as the door opens and remains on when opened.                           |
| 05     | Indicates when the opener requires service.                                     |
| 06     | Is used for storing or erasing remote control buttons for door operation.       |

## Manual Door Operation



#### **TO DISENGAGE**

PULL HANDLE DOWN & RELEASE.

#### **TO RE ENGAGE**

REPEAT ACTION.

### **To Disengage the Opener**

1. It is recommended to do so with the door in the closed position.
2. Pull down the manual release cord, until you hear a click.
3. Move the door manually.

### **To Re Engage the Opener**

1. Check the door has not been locked by a locking device.
2. Pull down the manual release cord, until you hear a click.
3. The door will now operate from the opener.

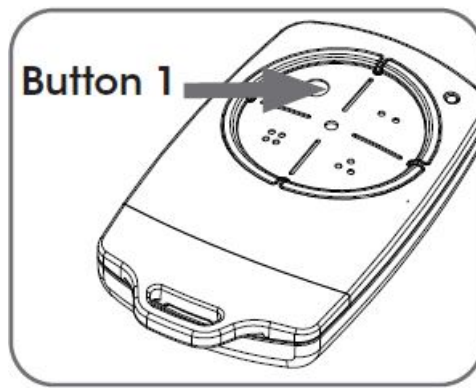
#### **CAUTION**

When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re engage the opener after the door is closed.

#### **WARNING**

Release mechanism to ensure that the manual release is easy to operate. No more than 20kg of force should be required to disengage the door using the manual release cord. If excessive force is required, contact your dealer.

### **Coding a Remote Control**



### Storing the Remote Control Code

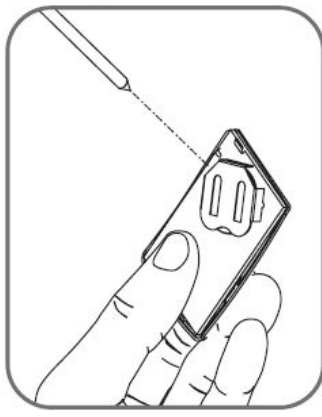
The opener can only be operated from remote controllers that have been programmed into its memory. Up to 64 remotes 8 for Roll A Pro for can be stored in the memory.

1. Remove the controls cover to access the buttons.
2. Press the CODE SET button and release. The CODE SET LED will illuminate to indicate the opener is in Code Learn mode.
3. Press a remote control button to control the door. and release.
4. The CODE SET LED will flash.
5. Press the same remote control button again.
6. The CODE SET LED will illuminate for one second then go out.
7. The transmitter button is now coded – press to test.
8. Refit the controls cover.

### Battery Replacement

- Battery Type: 1 x CR2032.1
- To test the battery is working, press and hold a remote button.
- Check Light Status table to determine if battery needs replacing.

| Light Status | Battery Status |
|--------------|----------------|
| Solid        | OK             |
| Flashing     | Replace        |
| No light     | Replace        |



- Use finger nails to separate the remote casing to expose circuit board.
- Use a non-metallic object to push the battery down through the side opening to remove the battery.

### **WARNING**

The battery is hazardous and must be kept out of reach of children. The battery can cause severe or fatal injuries within 2 hours or less if swallowed or placed inside any part of the body. If you suspect the battery has been swallowed or placed inside any part of the body, SEEK IMMEDIATE medical attention.

## **Smart Phone Control Requires Smart hub**

### **Connecting to WiFi**

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app and smart opener to your home network.

1. Download the Dominator App.
2. Remove the controls cover on opener to access the buttons.
3. Ensure the WiFi router is within range of the opener.
4. Connect the Smart Hub to power.
5. Go to phone settings, then WiFi and select DOM000000.
6. Open App and tap on Start.
7. Select setup a new Smart Hub. Dominator App.
8. Follow on screen instruction in the Dominator App.
9. Upon completion, refit the controls cover and test the opener operation through the Dominator App.



## **Troubleshooting**

| Symptom                                              | Possible cause                                           | Remedy                                                                                         |
|------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------|
|                                                      |                                                          |                                                                                                |
| The opener does not work from the remote             | The opener does not have power                           | Plug a device of similar voltage e.g. a hairdryer into the power point and check that it is OK |
|                                                      | The battery in the remote controller is flat             | Replace the battery                                                                            |
|                                                      | The remote button is not programmed to operate the door. | Code in the remote control button                                                              |
|                                                      | Door Code LED is flashing yet the opener is not working. | Ensure the correct button on the remote is being pressed.                                      |
| One remote works but the other/s do not              | Faulty remote control<br><br>Flat battery                | Replace remote control<br><br>Replace battery                                                  |
| The motor is running but the door remains stationary | The opener is disengaged                                 | Re engage the opener                                                                           |

|                                          |                                                                                                                                                |                                                                                                                                                                            |  |  |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| The remote range varies or is restricted | Variations are normal depending on conditions<br>e.g. temperature or external interference<br>The battery life is exhausted                    | Make sure you can see the door when you use the remote control.<br><br>Check the battery status by pressing a button (flashing or no light requires battery to be changed) |  |  |
| The Courtesy light does not work         | LED has failed                                                                                                                                 | Change LED.                                                                                                                                                                |  |  |
| The door                                 | If Safety beams are installed                                                                                                                  | Ensure the beam path is not                                                                                                                                                |  |  |
| reverses for no apparent reason          | they may be partially obstructed.                                                                                                              | obstructed. Check the Alignment.                                                                                                                                           |  |  |
| The door stops or moves very slowly.     | Garage door in poor condition e.g. springs may be broken.<br>Optional Battery Back Up Accessory.<br>The batteries may have little OR no charge | Check the door's operation.<br><br>Connect mains power and leave the batteries to charge. The batteries may take 24 to 48 hours to reach their maximum charge capacity.    |  |  |
|                                          |                                                                                                                                                |                                                                                                                                                                            |  |  |
|                                          |                                                                                                                                                |                                                                                                                                                                            |  |  |

## Caring for your Opener

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently. Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensures you maintain your Warranty. Refer to your Owners Opener Handbook for your service schedule. Refer to the installation manual for monthly testing procedures in Section 11 to ensure garage door is fit for use.

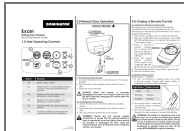
### Need a Service Call?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).



SCAN for Installation Instructions For product assistance, general enquiry or more information, please visit: [dominator.co.nz](http://dominator.co.nz) or call 0800 366 462.

## Documents / Resources



[DOMINATOR Excel Rolling Door Opener](#) [pdf] User Guide  
Excel, Rolling Door Opener, Excel Rolling Door Opener

## References

-  [The Tough Garage Door to suit your style - Dominator](#)