**Manuals+** — User Manuals Simplified.



# Dokoo D1 Automatic Cat Feeder App Control User Manual

**User Manual**

Please read the manual carefully before using the product

## Contents

**Product Overview**

1. Cover

2. Food containers The food container is not detachable

3. Button & Indicator lights

4. Food outlet

5. Food bowl

6. Battery Use 3 x D size alkaline battery

7. Power port

**Packing List**



Pet feeder  x1          Adapter  x1          Power cord  x1          User manual  x1

| Indicator lights | Action | Status |
|---|---|---|
| | Constant on | Battery mode |
| | Flash | The food is clogged |
| | Quick flash twice | Lock/Unlock |
| | Stay on for 6s | Switch mode |
| | Quick flash twice in 1s | Wifi mode(Bluetooth Mode) |
| | Slow flash at 3s internals | Wifi Hotspot Mode(AP mode) |
| | Constant on | Wifi connected successfully |
| | Constant on for 6s | Powered on or switch a mode |
| | Flash for 10s | Battery mode |

| Button | Explanation |
|---|---|
| Record Button | Under working status, long press and hold the record button to start recording, release the button to stop. There will be warning tones(twice). The max. recording time is 10s, you can feel free to repeat the steps to cover the previous records. |
| Lock/Unlock Button | Long press the button to lock the pet feeder, the red indicator light will flash twice to remind you of the lock status. At locked status, the feed button and record button will not work, the feeding plan will continue to work as scheduled. Long press it again to unlock, the red indicator light will also flash twice to indicate the unlocked status. |
| Feed Button | Short press the feed button to feed manually and it will also play the voice record for once if there's any. |
| Network Mode/Set | The pet feeder is under Bluetooth Mode at default when turned on, and the indicator light will quickly flash. Long press the "Set" button 7s to switch into Wifi Hotspot Mode(AP Mode), there'll be a warning tone, and the red & blue indicator light will stay on for 6s, then flash slowly. Long press the "Set" button again to return to the Bluetooth Mode, the red&blue indicator light will stay on for 6s before entering into default mode, and there will also be a warning tone. |

**Using Tips**

**How to open/close the cover**

Simply press the 2 buckles inwards to release the buckle, then lift to remove the cover.
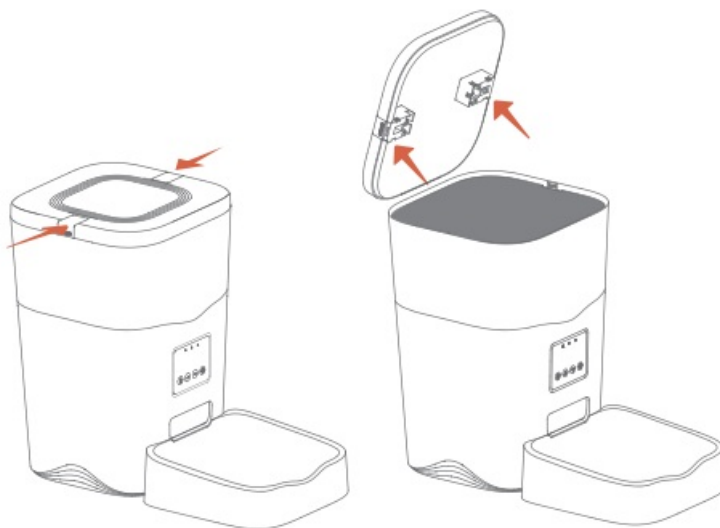


**Clean the food container**

Please do not pour water into the food container directly to avoid damaging the electronic components inside. The food container is not detachable, it is recommended to wipe clean with a semi-dry towel.
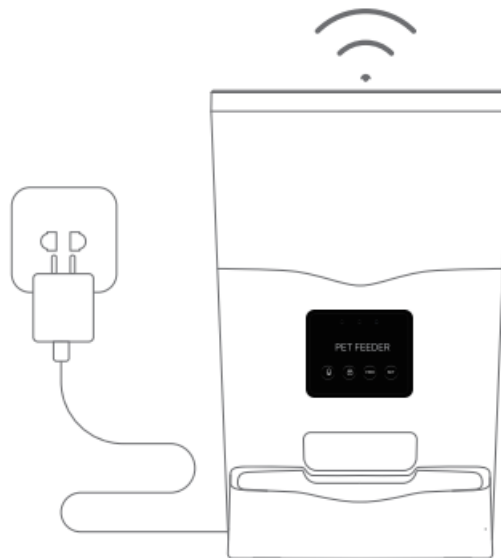
**a** Food container inside
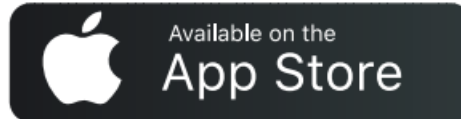
☑ Semi-dry towel

☒ Wet towel

## Getting Started

1. Plugin pet feeder.



2. Wait till the Blue Light flashes quickly.
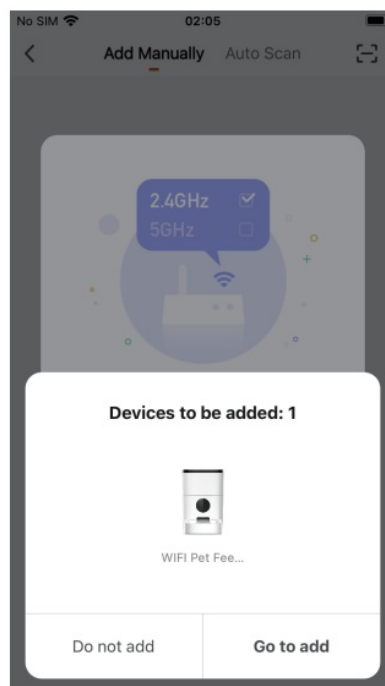


PET FEEDER

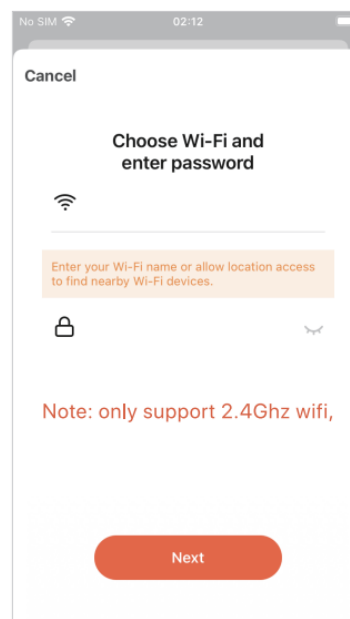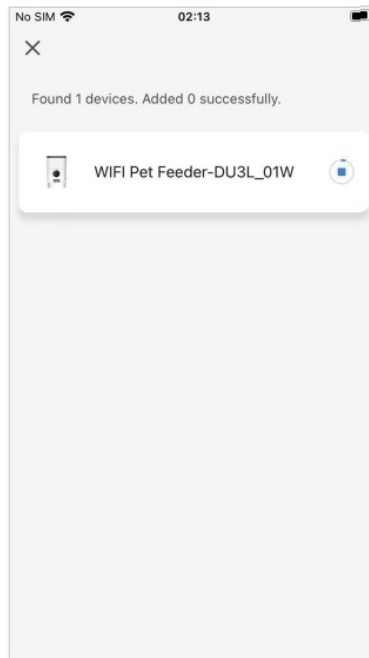3. Download the Tuya Smart App register an account and sign in.

## Add Device

1. Turn on the phone's **Bluetooth** Wait while it was searching for devices nearby. Click the **"Go to add"** option.
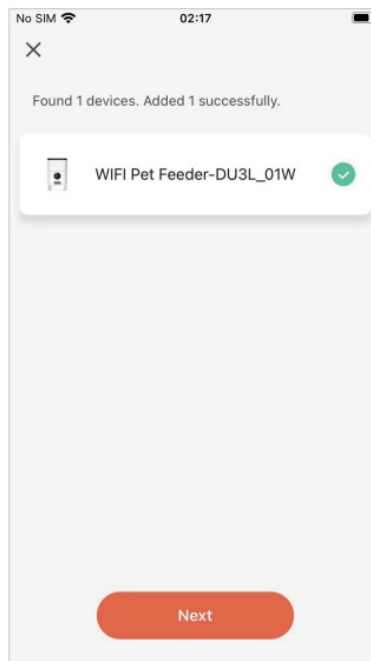


2. Choose **wifi** and enter **Password** Please do not include any special characters for the Wifi name or password.
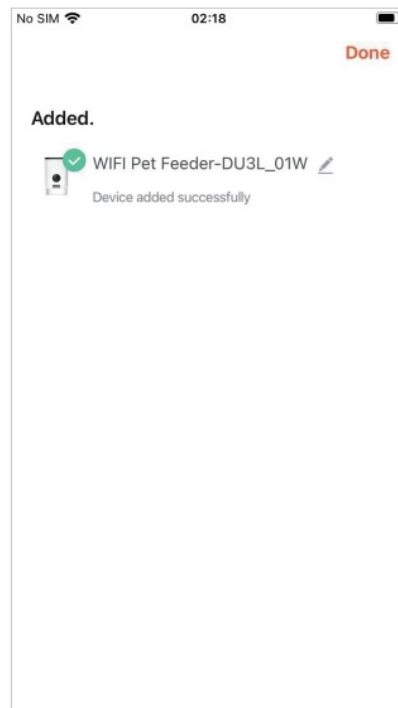


3. Waiting for the feeder to connect to the wifi. It may take a while.

4. Connection is complete then **"Next"** step.



5. The added device successfully  Click **"Done".**

6. **Enter the main page** you can choose the portion, and then click "Feed" to start feeding immediately.
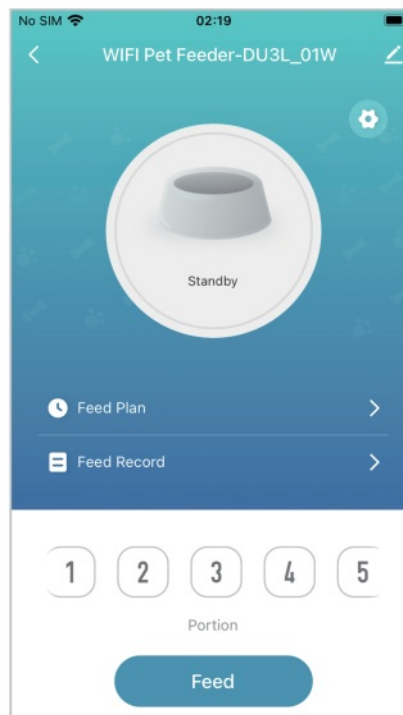


**Add Meal Plan**

1. Click **"Feed Plan"** to enter the setting page.

2. Click the **"Add"** button to add
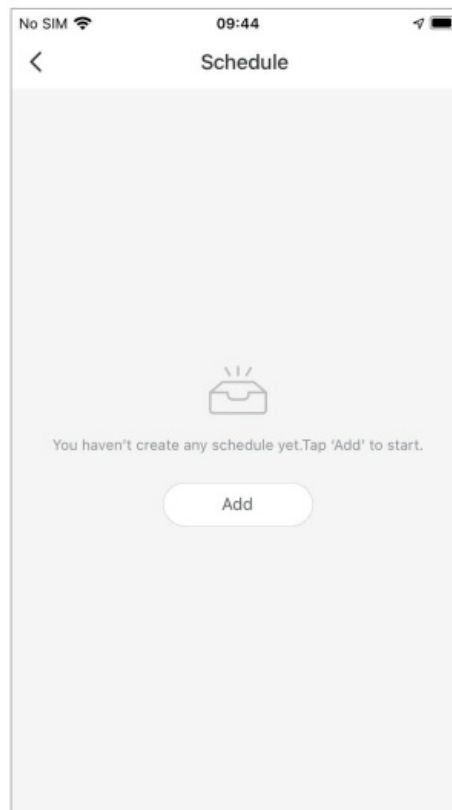


3. Set the schedule & portion based on a feeding plan. on needs. Click **"Save"** to finish.

## Feed Record

1. Click **"Feed Record"**



2. Enter the **"Feeding History"** page
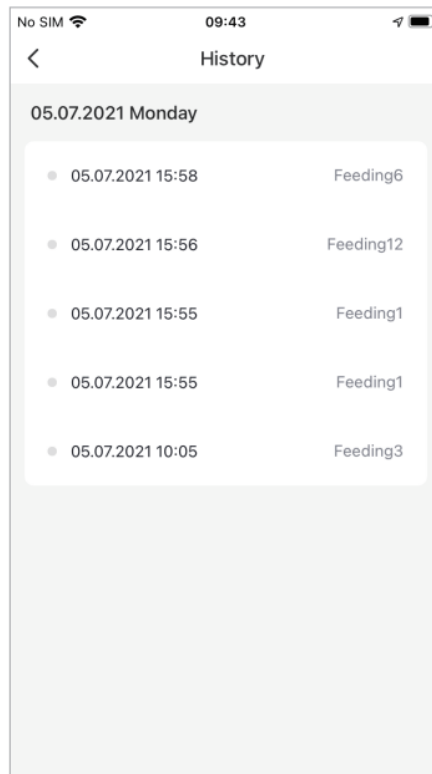
## Add Meal Interface Explanation

**Plan1** : 09:30 (Every Wed.Thur.Fri.Sat.) / **6 Portions**
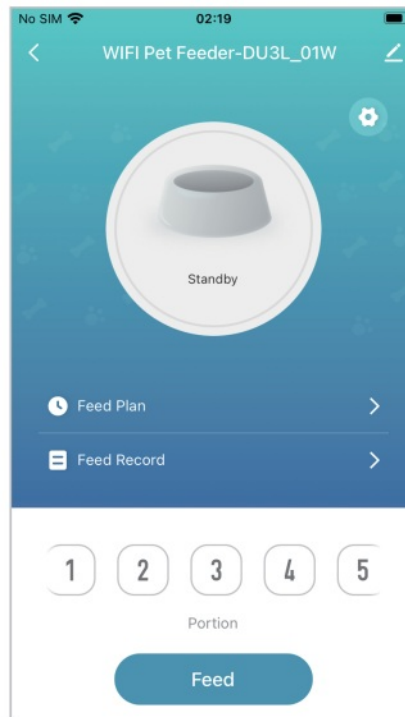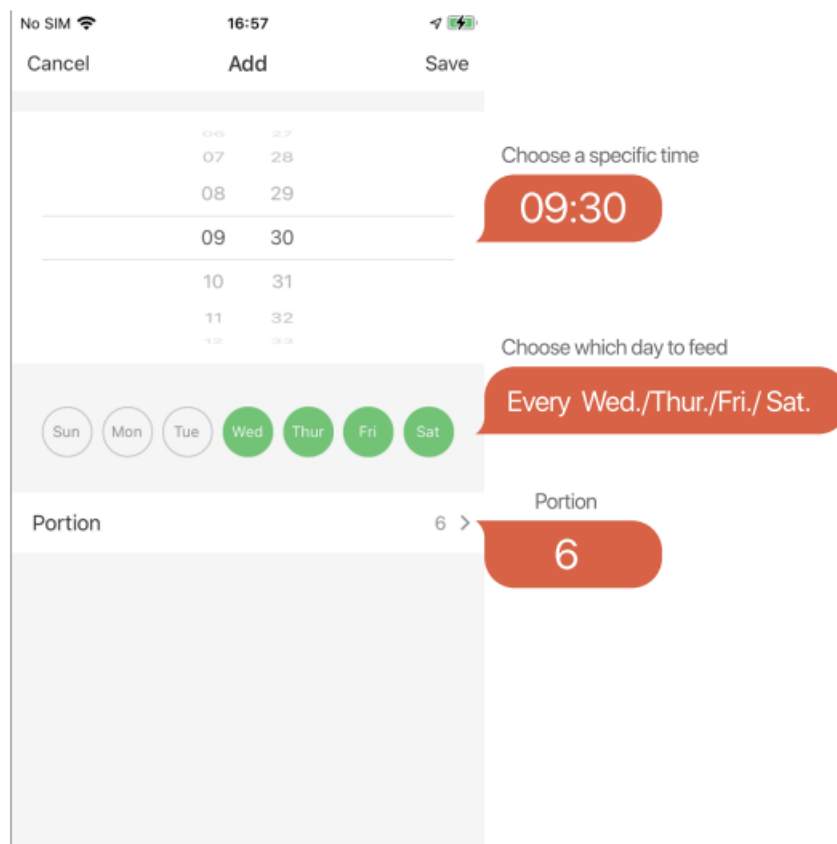


**Note:** If you use this APP to set a schedule on Monday, and you chose Thursday, Friday Saturday, and Sunday, when you go back to the APP main page it will show the plan starts 2 days in the future, it is not a problem of the equipment.

**Plan2** :12:30 Every Day / 12 Portions

**Share Device**

1. **Click the** ✏️ **"icon** on the top right corner to enter into the setting page.



2. Choose the **"Share Device"** option

3. Click the **"Add Sharing"** button choose the sharing method, follow the stepson the APP to finish.



**Factory Reset**

1. Click the"  "icon

2. Click **"Factory Reset"**



3. Click **"Confirm"** The pet feeder will disconnect with your phone immediately.

**Troubleshooting**

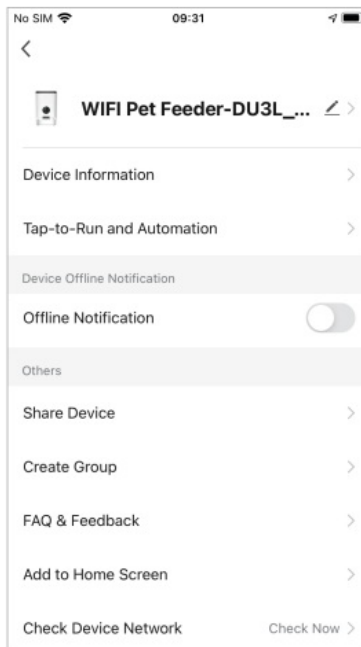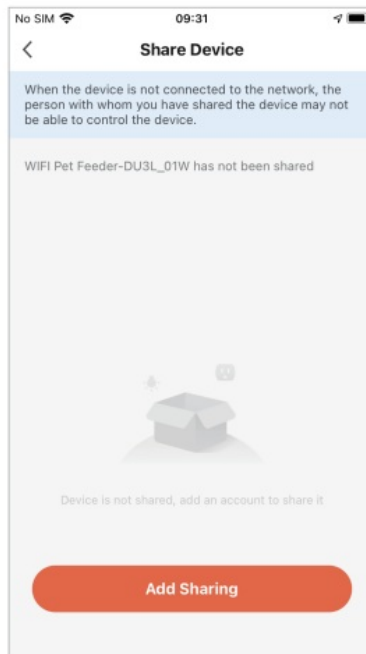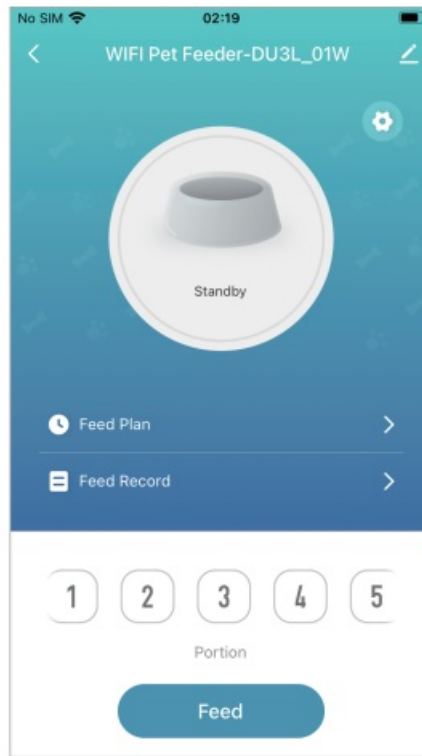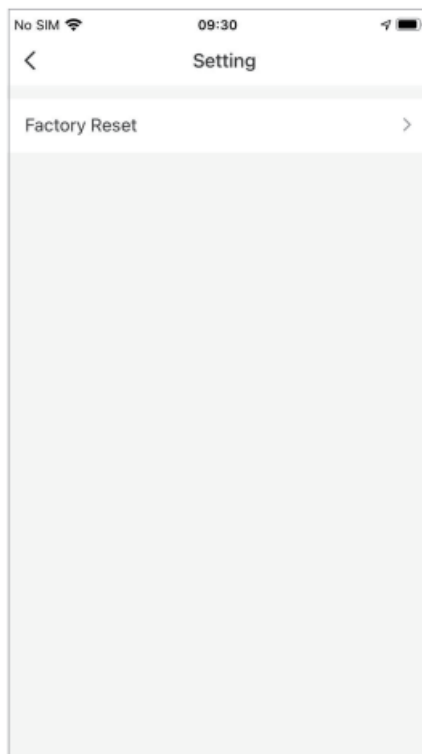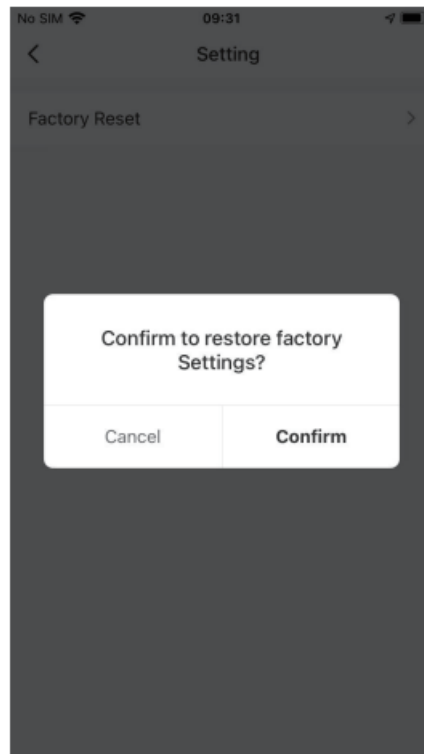| Problems | Causes | Solutions |
|---|---|---|
| **Can not connect to Wifi** | **1.** The Wifi password is too long. | 1. Please limit the Wifi password to 12 characters. |
| | 2. You have connected to a 5Ghz Wifi. | 2. Please connect to a 2.4Ghz Wifi. |
| | 3. The Wifi password is too simple. | 3. Please make sure the Wifi password contains both numbers and letters. |
| **The feeder can't dispense food or the feed portion is not accurate** | 1. The food bowl is full. | 1. Please wait till the food bowl is empty before feeding. |
| | 2. The food dispenser outlet is blocked. | 2. Please check if the food dispenser outlet is blocked,if yes, fix it before feeding. |
| | 3. The battery is running out. | 3. Replace with new batteries. |
| | 4. The battery is leaking. | 4. Clean the battery box and replace it with new |
| **The pet feeder is offline** | 1. The pet feeder is too far from the Wifi router. | 1. Please place the pet feeder near the Wifi router the maximum signal range is 32.8ft. |
| | 2. There are bafflers between the pet feeder and the Wifi router, like a wall. | 2. Please keep the pet feeder and the Wifi router in the same room, or it may block the Wifi signal and lose connection. |
| **The pet feeder is not working when turned on** | 1. The pet feeder is not powered on. | 1. Please check the power source is working and the power cord is connected properly. |
| | 2. Check if the adapter is defective. | 2. Please try to use the battery as a power source to check if the pet feeder will work normally. If not, please contact us for further support. |

**Product Specification**

**Specification**

| Brand | Tokyo |
|---|---|
| Model | DU3L-WS-01 |
| Capacity | 3L |
| Voltage | DC 5V |
| Power | 5W |
| Support Wifi | 2.4Ghz |
| Material | ABS |
| Package Size | 7.8″ x 7.8″ x 12.2″ |

* Fit for food size: 0.08″-0.47″(Max) about one-half of a 25-cent coin.

## Important Tips

- The pet feeder is only for indoor use.
- It is recommended to place the pet feeder in the corner or close to the wall to avoid impact or bumps.
- Please do not put the pet feeder underwater.
- Please take out the battery and unplug the power cord if the product is not in use for a long time.
- This pet feeder is designed to serve dry food only.
- Please do not put anything else other than pet food into the container.
- Please keep the pet feeder away from fire, water, and any corrosive chemical stuff.
- Please do not try to disassemble, DIY, or fix the product by yourself.

## Battery Using tips

1. Use a 3 x D size alkaline battery.
2. Place the batteries referring to the positive anode and cathode mark inside the battery box.
3. When the battery is running out, please make sure to turn off the pet feeder before replacing the battery.
4. Please take out the batteries before replacing them with new batteries.
5. Do not take out the battery when the pet feeder is powered on.
6. Please put the used batteries in a battery recycling bin according to the related national & local policies.
7. Please clean the battery box immediately if there's any leak occurred, and please put the batteries into a battery recycling bin.

## FCC warnings

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

## Warranty Policy

**Thank you for your trust & support. We stand behind our products and provide a 12-month warranty for your order in accordance with Amazon's policies and the terms as below:**

1. For any quality-based issues, we will provide a free replacement or full refund for your order, we may ask you to provide order details like your Order ID, proofs of the issues to help us handle the issue.
2. For any return request, please kindly make sure the product package and item are in 100% new condition and unused status or we may refuse to accept the return and your return request.

**For situations listed as a blow, we may not be able to provide the warranty service:**

1. The product is damaged due to improper use.
2. The order has expired the warranty period. We may charge a service fee for extended wawa____ ty, the fee depends on the exact service.
3. The product has been disassembled, fixed, or altered by yourself.

For any questions or issues with your order or the item received, please feel free to contact us on Amazon.

**Manufacturer's Name:** Shenzhen Dudu Pet Supplies Ltd.
**Company Address:** Room 2903, Building A, No. 2 Zhongliangxiangyun, Allan community, Longcheng Street, Longgang, Shenzhen, China
**After-sale Service: support@dokootech.com**
Made in China

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## Documents / Resources

| | **Dokoo D1 Automatic Cat Feeder App Control** [pdf] User Manual |
|---|---|
| | D1, Automatic Cat Feeder App Control, D1 Automatic Cat Feeder App Control, Feeder App Control |