




DOGNESS F11 Cube App Feeder User Manual

[Home](#) » [DOGNESS](#) » DOGNESS F11 Cube App Feeder User Manual 

Contents

- [1 DOGNESS F11 Cube App Feeder](#)
- [2 ABOUT THE PROUDUCT MANUAL](#)
- [3 AUTHORIZATION STATEMENT](#)
- [4 PRODUCT CONTENTS](#)
- [5 SPECIFICATIONS](#)
- [6 FEATURES](#)
- [7 PRODUCT OVERVIEW](#)
- [8 POWER SUPPLY](#)
- [9 PRECAUTIONS](#)
- [10 FAQ](#)
- [11 FCC STATMENT](#)
- [12 Documents / Resources](#)
 - [12.1 References](#)
- [13 Related Posts](#)



DOGNESS F11 Cube App Feeder



BEFORE USING THIS PRODUCT, PLEASE READ THIS MANUAL

Thank you for purchasing DOGNESS smart products. For your safety and concern, please read this product manual carefully prior to use. Failure to follow and operate this product in accordance within the manual and issues that result in any personal injury, property or other losses, DOGNESS has no liability except as expressly provided by law.

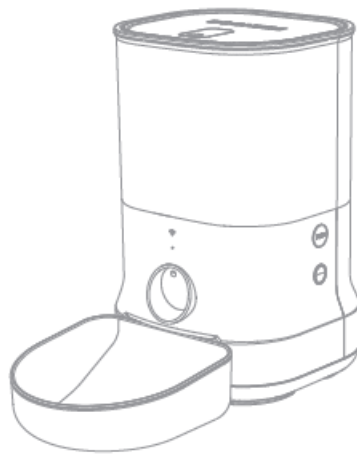
ABOUT THE PROUDUCT MANUAL

The authorization, trademark, and font size of the manual belong to DOGNESS and other related parties. If the content of the manual is inconsistent with the actual product (including APP), the actual product (APP) shall prevail. DOGNESS reserves the right (including electronic version) to interpret and modify the manual within the scope permitted by law. If you have any objection to any content or terms of the manual, please submit a written objection to DOGNESS: within 7 days after purchasing the product. Otherwise you agree, understand and accept the entire contents within this user manual.

AUTHORIZATION STATEMENT

The company respects and protects the personal rights of all users who use the service. In order to provide you with accurate and personalized services, this product will use and share your personal device operation rights in accordance with the authorized directions. This application will treat this information with a high degree of diligence and prudence. Except as otherwise provided in this authorization statement, this product will not disclose or provide this information to third parties without your prior permission. Additional users authorized by you to access the product will have the usage rights of your device, including but not limited to; function, control, video recording, photography, microphones, listening, etc. The decision to authorize means that you are fully aware and understood the above terms. The company does not assume any form of responsibility for the loss of personal privacy, relationship disputes, property, credit, etc. as a result. Please use caution with the authorization function. The company has the final right to interpret the license terms, and the authority to terminate the service agreement with the authorized user(s) immediately.

PRODUCT CONTENTS



Feeder X1



USB Powercord X1



USB Adapter X1



User Manual X1



Warranty Card X1

SPECIFICATIONS

- Product Name: Dogness Cube App Feeder
- Model: F11
- Capacity: 4 Liters
- Size: 13.82" L x 7.99" W x 12.68" H
- Weight: 4.19 lbs.
- Product Material: ABS/ Stainless steel
- Network: Wi-Fi 2.4GHz
- Smartphone Compatibility: iPhone 7 or above, Android 5 or above
- Application: Dogness App
- Dual-Power: Input 100-240V 50/60Hz 0.4A; Output 5.0V, 1000mA., with 3 "D" back-up batteries (not included)
- Includes: Feeder, USB Powercord, Adapter, Stainless Steel bowl and Holder.

FEATURES

- **SCHEDULED FEEDINGS:** Program up to 20 meals a day, 1 to 39 portions per meal, or feed on demand with a push of a button on the App or the feeder.
- **WI-FI ENABLED:** Connects to your homes 2.4Ghz Wi-Fi network through the free Dogness App, no fees required.
- **CLOG – FREE DISPENSER:** Anti-food jamming design ensures the food is delivered on time, every time.
- **INSECT & MOISTURE RESISTANT:** Built-in top cover silicone seal keeps the food fresh and dry. The food outlet closure prevents insect and moisture build-up.
- **DUAL- POWER SUPPLY:** Includes a 10' ft. USB power cord and a backup battery compartment (requires 3 "D" size batteries, not included).

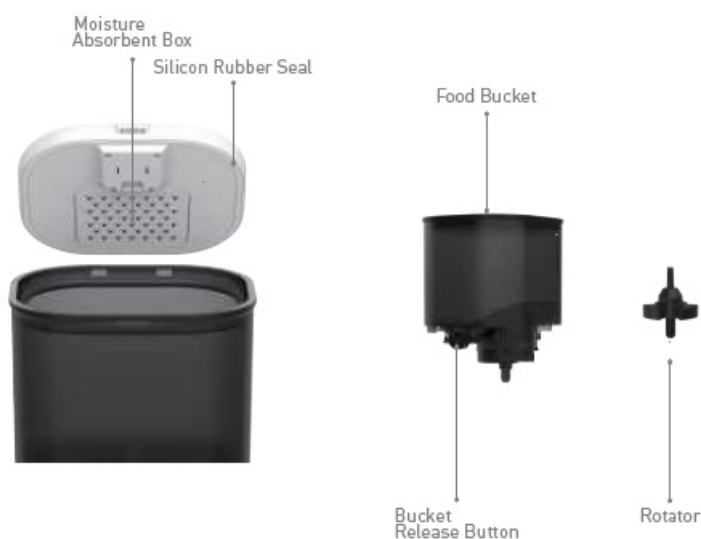
- **LOW FOOD NOTIFICATION:** When your feeders food level is low, it will automatically send a notice to your smartphone to replenish the supply.
- **HEAR & SPEAK:** With a built-in microphone and speaker you can listen and speak to your pet through your smartphone. Record a personalized message to announce at each feeding.
- **EASY CARE:** The stainless steel bowl and the food hopper are removable for cleaning.
- **PAW PROOF:** Push-and-pull lid and food outlet closure keep it inaccessible to prying paws.
- **LARGE CAPACITY:** Translucent food hopper holds up to 4 Liters of Dry pet food.
- **AI COMPATIBILITY:** Alexa.

PRODUCT OVERVIEW

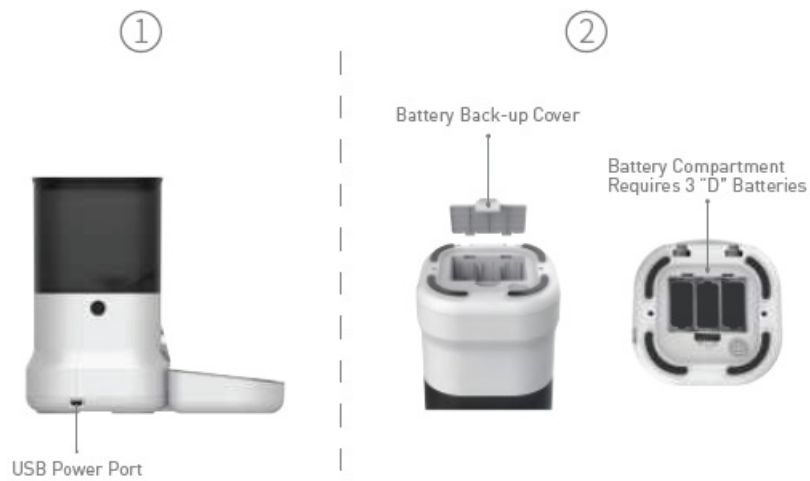


MANUAL FEEDING: Short press the button to dispense food.

RESET THE FEEDER: Press and hold the button for 6 seconds to restore to the factory setting. **WI-FI LIGHT:** Fast Flashing Green (connecting to Wi-Fi), Solid Green (connected to Wi-Fi).



POWER SUPPLY



NOTE: Battery power provides the minimal amount to maintain the established feeding plan. It does not provide sufficient power to maintain a network connection. Battery power should be used only during power failures or outages



Power on the feeder by plugging the USB cord and adapter into a power outlet. Make sure both your smartphone and the feeder are using the same 2.4Ghz Wi-Fi network. (not compatible with 5Ghz Wi-Fi).

INSTALL THE DOGNESS APP



Android 5.0 version or above
IOS 7.0 version or above



DOWNLOAD THE APP OR SCAN THE QR CODE TO INSTALL

FEEDER & SMARTPHONE PAIRING



Follow the instructions within the APP to connect the Feeder to your smartphone. You can begin using once they are paired.

Description of the indicator light functions	
Function	Description
Reset Button	<ol style="list-style-type: none"> Pressing twice will manually feed 1 serving. Press and hold for 6 seconds until it makes a “Di~Di Di” sound to reset the feeder .
Wi-Fi Indicator Light& Food Detection Sensor Light	<ol style="list-style-type: none"> Green status indicator: <ol style="list-style-type: none"> ①Slow Flash; configuration mode, feeder is ready to connect to your Wi-Fi network. ②Fast Flash; pairing mode, feeder is attempting to connect to the Wi-Fi network. ③④Solid Light; connected, normal operation. <p>Slow Flash after successful reset.</p> Red Light: <ol style="list-style-type: none"> ①②Solid: Battery powered. <p>Slow Flash: Food Blockage.</p>
Voice recording function	<ol style="list-style-type: none"> Open the Dogness App, go to settings, Recording settings.Add Recording click the recording button on your smartphone to talk to the device, release the recording button. click the Trial and listen to the recording. Number of recordings: 1

PRECAUTIONS

- Fill the food bucket before using the feeder for the first time.
- When plugging and unplugging the adapter, do not pull on the power cord directly.
- Don't insert foreign objects into the feeder, modify or attempt to repair this product without prior authorization from a Dogness representative.
- Please use the original power adapter and original USB power cable.

5. When using battery power only, the feeder will only operate offline but it will maintain the feeding schedule. Battery power provides just enough energy to feed, it lacks sufficient power to support the camera or other app functions.
6. The battery back-up power supply uses 3 “D” alkaline batteries (provides up to 7 days of normal use) Please dispose of all used batteries properly and according to your local or national regulations. Please remove the batteries if the feeder isn't or won't be used for an extended period to prevent leak damage.
7. This product is only suitable for indoor use, avoid direct sunlight exposure.
8. This device contains electronic parts and is not waterproof. It is not recommended to be used in moist or wet environments.
9. This product is not suitable for any other purposes except feeding pets.
10. This is not a toy, those who lack relevant experience and knowledge (including children) must use it under the supervision and guidance of a responsible adult.
11. Clean and maintain this product.
12. If the product fails or produces smoke, or abnormal heat, please disconnect from power and contact customer service at (US) 1-833-DOGNESS (364-6377).

FAQ

- Q. Why can't I connect the feeder to the internet?
A. The feeder is compatible with 2.4GHz Wi-Fi networks only, if you have both 2.4GHz and 5GHz Wi-Fi (also known as Dual-Band Wi-Fi), make sure your smartphone is connected to the 2.4GHz Wi-Fi band. Then during the set up process within the App, enter your 2.4GHz Wi-Fi name and password when prompted. Both your smartphone and the Feeder must be connected to 2.4GHz Wi-Fi. If you're not sure what Wi-Fi band you have contact your internet provider for more information.
- Q. I am connected to 2.4 Wi-Fi and I still can't connect?
A. Reset the feeder by pressing and holding the button on the side of the feeder for 6 seconds, when the green light starts to flash slowly, proceed to setting up the feeder within the App again.
- Q. Is there another way to connect to the feeder?
A. Try using the device “hot spot” connection method. On the page where the App failed to connect, click the orange font “Reconnect to device hot spot connection mode” which is under “Reconnect”. Before using the hot spot connection, press the RESET button for 2 seconds until the indicator light flashes blue, then enter the device selection page, select the device to be connected, and follow the prompts.
- Q. I am still having trouble, who can I contact?
A. Contact customer service at 1-833-Dogness (364-6377).
- Q. Why won't the food dispense?
A. The food bucket may be empty or the Wi-Fi network is disconnected or delayed or it could be obstructed.
- Q. What can I do if my App account suddenly fails to login?
A. First, make sure that the network is normal and if you share the feeder with a friend check to see if they're logged into the account. Otherwise, it is recommended to reinstall the App again. Android users can clear the cache by going to settings in their smartphone and try again.
- Q. I want to change my account number and information within the App, how do I do that?
A. The App does not support direct replacement of the account. It's suggested to set-up and register a new account using a different email address or phone number than previously used. Make sure to uninstall and

reinstall the App. If you have any other questions, please visit our website at <https://www.dogness.com>.

FCC STATMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Documents / Resources

	DOGNESS F11 Cube App Feeder [pdf] User Manual F11, 2A7PZ-F11, 2A7PZF11, Cube App Feeder, F11 Cube App Feeder
--	---

References