



Dockteck USB C Hub Multiport Adapter C Dock with 100W PD User Guide

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Dockteck

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Here are some tips to help you get the most out of our products

1. It is recommended to connect the hub to the main device first, and then connect the accessories to the ports.

2. You could charge an iPhone with the USB 3.0 interface, but please note the USB ports are mainly designed for data transmission and do not support charging high-power phones.
3. USB 3.0 interferes 2.4GHz WiFi and other wireless devices due to the similar frequencies. According to Microsoft, the problem occurs only for the 2.4GHz wireless band, but not for 5GHz. Please set your router to 5GHz to avoid this problem.

4. **About the HDMI**

1. Support HDR;
2. Support HDCP 2.2 & HDCP 1.4;
3. Support 6/8/10/12 bit color depth output;
4. Support output pixel format RGB/YCbCr4:4:4/YCbCr4:2:2/ YCbCr4:2:0;
5. When connecting a DP1.4 Alt mode supported host, the max resolution of HDMI is 4k/60Hz; When connecting a DP1.2 Alt mode supported host, the max resolution of HDMI is 4k/30Hz due to bandwidth limitation.

5. **About the Compatibility**

This usb c hub supports most Type-C devices, but please notes that the USB C port of your host is required to support data, charging and video (DP Alt Mode).

6. **About using ports at the same time**

1. All ports can be used simultaneously;
2. However, due to the performance limitations of some laptops, it's recommended to avoid connecting peripherals that require more than 900mA start-up current. Please only connect one HDD / SSD at a time.

7. **About USB A Ports**

For USB A 3.0:

1. Max 5Gbps bandwidth;
2. Supports BC 1.2 with max 7.5W(5V@1.5A) downstream charging, 2 USB-A share max 8W (5V/1.6A) downstream charging;

8. **About the USB-C PD port**

It is recommended to use a 100W PD(Power Delivery) charger: 92W to the host device and 8W to the hub.
(Tips: The USB-C PD port is for charging only, and cannot be used to output video or transfer data)

9. **About the temperature**

When the USB c hub is fully loaded, it may reach a surface temperature of around 122°F, which is normal for an aluminum shell USB-C hub to dissipate heat and keep running properly.

10. **About SD/Micro SD**

The SD card and Micro SD card can be read at the same time, perfect for photographers or designers, etc.

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References

- [User Manual](#)