



Dockteck DD0005 iPad Pro USB C Hub Multiport Adapter User Guide

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Dockteck

DD0005
iPad Pro USB C Hub Multiport Adapter

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Frequently Asked Questions

About the Compatibility 1. Does it fit if you have a thin case on the iPad?

Yes, it will be compatible with an iPad case, but the thickness of the case not exceeding 2.4mm is recommended.

2. Does the usb-c hub work with ipad magic keyboard?

Yes, it's better to use with the magnetic holder together if it fits well with your magic keyboard, otherwise, please take it off when use.

3. is it possible to use with a Logitech combo touch in the ipad?

Yes, it's better to use with the magnetic holder together if it fits well with your magic keyboard, otherwise, please take it off when use.

4. Will this work for iPad Air 4th Generation?

Yes, this hub works well with iPad Air 4 th generation.

5. Does this work with ipad air 2022, 5th gen?

Yes, this hub works well with iPad Air 5 th generation.

6. Does this work on mac?

Yes, but please take the magnetic holder off when used if it can't fit well with your Mac.

7. Will this work with an ipad air 4 with the apple smart folio?

Yes, it's better to use with the magnetic holder together if it fits well with your magic keyboard, otherwise, please take it off when use.

8. Does this work for Samsung Galaxy Tab s7+

Yes, this hub works with Samsung Galaxy Tab S8 Ultra/S8+/S8/S7+/S7/S6.

9. Will this work with iPad Pro 10.5?

No, this hub is specially designed for iPad Pro 11" / iPad Pro 12.9".

10. Does it work with iPad air 3 2019?

No, it works for iPad air 4 th and 5 th generation.

11. Is this compatible with the new iPad Pro 11 M1?

Yes, it's compatible with the new iPad Pro 11

12. Does it work on iPad pro 11

Yes, it works with iPad pro 11

13. Is it compatible with iPad Pro 11

Yes, it's compatible with iPad Pro 11

14. Is it compatible with the new iPad mini 6th gen?

Yes, it's compatible with the new iPad mini 6th gen.

15. Is this hub work with Samsung Tab S6?

Yes, this hub works with Samsung Galaxy Tab S8 Ultra/S8+/S8/S7+/S7/S6.

16. Does this work with first gen iPad Pro?

No, this hub will not work with first gen iPad Pro. It works with iPad Pro 11" / iPad Pro 12.9" that has a C port.

17. Will this work for the Steam Deck?

Yes, it will work for the Steam Deck.

18. What happens if you plug this into the usb-c port of macbook pro? do all ports work?

Yes, all the ports work.

19. Does this work simultaneously with the ipad pro's smart keyboard?

Yes, it's better to use with the magnetic holder together if it fits well with your magic keyboard, otherwise, please take it off when use.

20. Can you charge while watching a movie on tv (hdmi)?

Yes, you can charge your device via the type-c PD port while watching a movie on tv (hdmi).

21. Can i use hdmi, pd, and the usb ports simultaneously?

Yes, you can. If you need to use the PD in port to charge your iPad Pro, please connect a 45W or above USB-C Power Delivery charger to the hub's USB-C port to provide full-speed pass-through charging to your iPad Pro.

22. Can i use the ipad pro charging block and cable that my ipad came with to charge through this hub?

This hub is not suitable for pass-through charging iPad Pro when using the original 20w wall charger that

came with iPad Pros. To support full-speed charging for iPad Pro, we recommend using a 45w or above power adapter.

23. Does this support OTG?

Yes, it supports OTG extension which allows you to connect USB devices to your phone, watch movies or play games easier. But please make sure your phone supports DP ALT MODE. Please contact us freely if you don't make sure.

24. Do the usb-c and usb-a ports support audio headphones that use those connections?

We recommend you use the Headphone Jack on this hub for audio headphones. The USB C PD port is intended for input charging only and it does not support audio or data transfer. The USB A ports on the hub are intended for data transfer only.

25. Can I plug a usb yeti mic?

Yes, you can plug a USB yeti mic.

About the HDMI Port 26. Does it support 4k 60 @ samsung tab s7 plus?

This hub supports 4K@60Hz, but Samsung tab S7 Plus can't support 4K.

27. How is the 4K@60hz?

It supports 4K@60Hz for laptops that support DisplayPort 1.4, or 4K@30Hz for laptops that support DisplayPort 1.2

28. Does it support hdcp?

Yes, it supports HDCP 2.2 & HDCP 1.4

About the 3.5mm Audio Jack 29. When i connect my iPad Pro to the TV via the HDMI port, can i hear the audio of the content through TV?

Yes, no problem. And you will hear the audio from the 3.5mm port once the 3.5mm port is connected.

30. Is the 3.5mm jack trs or trrs?

If you're just listening to the audio, both TRS and TRRS are ok; But if you want to use the microphone function, it must be TRRS.

31. When you have this hub plugged in, can you still listen to audio from the iPad Pro speakers?

Yes. You can still listen to audio from the iPad Pro speakers.

32. Does the headphone jack act as an input as well? I want to connect an iRig 2 to it.

Yes, it can act as an input as well, but must make sure it's TRRS connector.

33. Does this work for sound when you plug in headphone and charge your device and hdmi to display on large monitor?

When using both the 3.5mm audio port and the HDMI port, audio may be output from different devices due to the different connection order. 1) When iPad Pro is connected to the hub prior to devices, audio outputs from the port that is connected at last. 2) When devices are connected to the hub prior to iPad Pro, audio outputs from the 3.5mm audio port.

34. Can you connect both the hdmi and audi jack at the same time? so that you can watch on the tv and get the sound to your headphones.

When using both the 3.5mm audio port and the HDMI port, audio may be output from different devices due to the different connection order. 1) When iPad Pro is connected to the hub prior to devices, audio outputs from the port that is connected at last. 2) When devices are connected to the hub prior to iPad Pro, audio outputs from the 3.5mm audio port.

35. Can you use 3.5 audio only without having power plugged in?

Yes, no problem. You can use the 3.5 audio without having power plugged in.

36. Does the 3.5 mm headphone jack support hi-res lossless (24-bit/192 khz)?

It only supports 24bit/96KHz.

37. Is the audio port the same high quality audio as the iPad's usb-c port?

The audio quality is solid.

About the USB C Port 38. So i assume the usb-c pd port is a usb-c 3.1 port which allows power delivery or data transmission so you can use it like a standard usb-c port?

The USB-C PD port is intended for input charging only and it does not support data transfer.

39. If i have a laptop with type c port, i can use this type of adapter to expand?

This usb c hub supports most Type-C devices, but please notes that the USB C port of your host is required to support data, charging and video (DP Alt Mode).

40. Is the usb c long enough to fit if the tablet has case?

Yes, it will be compatible with a case, but the thickness of the case not exceeding 2.4mm is recommended.

41. Does the connector put stress on the iPad pro's USB-C port?

This hub is compact and lightweight, only 1.2 oz. Besides, it comes with a magnetic holder, can effectively disperse stress too.

42. Does anyone know if you can use it to transfer pictures from the iphone via the usb port?

Yes, you can use it to transfer pictures from the iPhone via the USB port.

43. Can you plug in an external hard drive to the usb c port?

No, please do not plug in an external hard drive to the USB c port since the USB C port does not support data transfer. The C port on the hub is an input charging port.

44. Is the connection an apple proprietary one, or a regular usb c so we can use with android/chrome os/windows devices?

It's regular USB C hub, you can use with android/chrome/windows devices.

45. Does this hub works through a usb c extension cable (male-female) connected to iPad?

It is not recommended to connect the hub to the iPad through an extension cable, needs a specialized wire to make it work.

About the USB A Ports 46. Does it work to connect a printer?

Yes, you can connect a printer via a cable to the USB A port on the hub.

47. What speed is the usb a?

For USB A 3.0, it supports file transfer at speeds up to 5 Gbps; and for USB A 2.0, it supports file transfer at speeds up to 480 Mbps.

48. Is the usb-a port usb 3.0?

This hub equips one USB 3.0 and one USB 2.0

49. Can I use usb flash drive to copy movies to my iPad Pro with this hub?

Yes, you can use a USB flash drive to copy movies to your iPad Pro with this hub if your iPad Pro has a USB C port.

50. Can you transfer music from usb into iPad?

Yes, no problem.

About the Temperature 51. How hot does it get when plugged into the power input?

When the USB c hub is fully loaded, it may reach a surface temperature of around 113 ° F, which is normal for an aluminum shell USB-C hub to dissipate heat and keep running properly.



Documents / Resources

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References

- [User Manual](#)