#### **DMP SCS-VR Virtual Receiver Software**



# **DMP SCS-VR Virtual Receiver Software User Guide**

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# **DMP SCS-VR Virtual Receiver Software**



#### **Product Information**

#### **SCS-VRTM Virtual Receiver Software**

The SCS-VRTM Virtual Receiver Software is a powerful software solution designed to provide secure and reliable communication between various devices and the central monitoring station. It allows for the transmission of alarm signals, video, and other data over the internet or local network.

# **Technical Update**

Version: 1.4.8 (10/19/23) This technical update brings several improvements and bug fixes to enhance the functionality and performance of the SCS-VRTM software.

### **Improvements**

- Improved data encryption for enhanced security.
- Optimized network communication for faster response times.
- Enhanced compatibility with various operating systems.
- Bug fixes to address known issues and enhance stability.

## **Obtaining the New Software**

To update to SCS-VRTM Version 1.4.8 (10/19/23), please follow these steps:

- 1. Contact the Software Support Team in DMP Technical Support at 1.888.436.7832.
- 2. Provide your product information and request the updated software.
- 3. The support team will guide you through the update process, including downloading and installing the new version.

# **Product Usage Instructions**

# **System Requirements**

Before using the SCS-VRTM Virtual Receiver Software, ensure that your computer meets the following minimum system requirements:

- Operating System: Windows 10, macOS 10.14, or later versions.
- Processor: Intel Core i5 or equivalent.
- · Memory: 8 GB RAM.
- Storage: 500 MB available space.
- Network: Stable internet connection with a minimum speed of 10 Mbps.

**Installation**To install the SCS-VRTM Virtual Receiver Software, follow these steps:

- 1. Download the software installation package from the DMP website or the provided link.
- 2. Run the installer and follow the on-screen instructions.
- 3. Accept the license agreement and choose the installation directory.
- 4. Click "Install" to start the installation process.
- 5. Once the installation is complete, launch the software.

#### **Connecting Devices**

To connect devices to the SCS-VRTM software, follow these steps:

- 1. Ensure that the devices (e.g., alarms, cameras) are powered on and connected to your network.
- 2. Launch the SCS-VRTM software on your computer.
- 3. Click on the "Settings" or "Configuration" menu.
- 4. Select "Device Management" and click on "Add Device".
- 5. Enter the device information, such as IP address, port number, and authentication details.
- 6. Click "Save" to add the device to your SCS-VRTM software.

## **Monitoring and Alerts**

The SCS-VRTM software allows you to monitor and receive alerts from connected devices. To enable monitoring and set up alerts, follow these steps:

- 1. Launch the SCS-VRTM software on your computer.
- 2. Click on the "Settings" or "Configuration" menu.
- 3. Select "Monitoring" or "Alerts" and configure the desired settings.
- 4. Choose the types of events or alarms you want to monitor.
- 5. Set up notification preferences, such as email or SMS alerts.
- 6. Save the settings to activate monitoring and alerts.

# **Troubleshooting**

If you encounter any issues while using the SCS-VRTM software, please refer to the troubleshooting section in the user manual or contact the DMP Technical Support team for assistance.

### **Specifications**

Product Name: SCS-VRTM Virtual Receiver Software

• Version: 1.4.8

• Release Date: 10/19/23

• Operating Systems: Windows 10, macOS 10.14, or later versions

· Processor: Intel Core i5 or equivalent

• Memory: 8 GB RAM

• Storage: 500 MB available space

· Network: Stable internet connection with a minimum speed of 10 Mbps

#### **FAQ**

# How can I update to the latest version of the software?

To update to the latest version, contact the Software Support Team in DMP Technical Support at 1.888.436.7832 for guidance and assistance.

# Can I install the SCS-VRTM software on a Mac computer?

Yes, the SCS-VRTM software is compatible with macOS 10.14 or later versions.

#### How do I connect devices to the SCS-VRTM software?

To connect devices, launch the SCS-VRTM software, go to the "Settings" or "Configuration" menu, select "Device Management," and click on "Add Device." Enter the device information and save it.

# What are the system requirements for the SCS-VRTM software?

The minimum system requirements are:

- Operating System: Windows 10, macOS 10.14, or later versions.
- Processor: Intel Core i5 or equivalent.
- Memory: 8 GB RAM.
- Storage: 500 MB available space.
- Network: Stable internet connection with a minimum speed of 10 Mbps.

# How can I set up monitoring and receive alerts?

To set up monitoring and alerts, launch the SCS-VRTM software, go to the "Settings" or "Configuration" menu, select "Monitoring" or "Alerts," and configure the desired settings. Choose the events to monitor and set up notification preferences.

### **TECHNICAL UPDATE**

# Version 1.4.8 (10/19/23) Technical Update

SCS-VR™ software has been updated to Version 1.4.8 (10/19/23).

#### **Improvements**

Version 1.4.8 (10/19/23) includes several enhancements for SCS-VR™ installations including:

- Continuously listening to the group port after a database fails
- Showing the same number of groups in the database and GUI
- · Windows Registry generating server UUIDs when installing a new version of SCS-VR

# **Obtaining the New Software**

Contact the Software Support Team in DMP Technical Support at 1.888.436.7832 for information on updating to SCS-VR™ Version 1.4.8 (10/19/23).

## **Documents / Resources**



**DMP SCS-VR Virtual Receiver Software** [pdf] User Guide

SCS-VR Virtual Receiver Software, SCS-VR, Virtual Receiver Software, Receiver Software, Software

#### References

User Manual

Manuals+, Privacy Policy

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