DMD LT-2494 Security and
Management Software Instructions

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Contents

TECHNICAL UPDATE

Version 9.4.1 (2/15/24) Technical Update
Entré Security & Access Management software has been updated to Version 9.4.1 (2/15/24).

Performance Improvements

Lockdown Messages Update
Entré treats lockdown messages as recognizable messages.

Profile Association Update
If a panel had new users automatically sent via Profile association but already had a Duress User programmed on the panel, the sent users would overwrite the existing panel users. This update will allow for sent users to be added to the panel without overwriting existing panel users.

Duplicate Area Number Update
Multiple areas cannot be programmed with the same area number in the Edit Panel or Areas sections in Entré.

Event Photo Module Update
In the standard Entré client, personnel photos will display for a user when checking the event photo module for door events.

Duress Users Update
Multiple Duress Users cannot be assigned to a single profile on a panel.**Event History Update**
Outputs are recorded as events and show in the event history in Entré.

Obtaining the New Software

Entré Security & Access Management software Version 9.4.1 (2/15/24) is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.4.1 (2/15/24), please complete the **Pre-Upgrade Checklist (LT-1782)** before contacting the Software Support Team in DMP Technical Support at 888.436.7832.
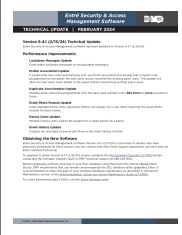
Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the **Entré Installation, Setup, and Server Maintenance Guide (LT-2494)**.

For more information about Entré, visit the **Entré Software** page.

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Documents / Resources

DMD LT-2494 Security and Access Management Software [pdf] Instructions
LT-2494 Security and Access Management Software, LT-2494, Security and Access Management Software, Access Management Software, Management Software

References

- ☰ **Entré Software | DMP.com**
- **User Manual**