



DISPLAYS2GO DGNFTF Series NFT Digital Display Frame User Manual

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DISPLAYS2GO DGNFTF Series NFT Digital Display Frame



Product Information

The Displays2go Digital NFT Digital Display Frame is a digital screen with NFT-compatible display. The product comes with a digital NFT frame, an antenna, a power cord, four screws, four concrete anchors, and a remote control. The product has the capability of producing sound through its speakers and audio output.

Usage Instructions

- Read the instructions carefully before using the product.
- Do not attempt to disassemble the product.
- If the product does not work properly, call the Customer Service Department at 1-844-221-3393.
- To ensure safe use, maximize the performance of the product, and prolong the service life of the product, read and follow all instructions carefully before using the product. Keep instructions for future reference.
- We strongly recommend using standard adapters and portable power supplies, or adapters with internal circuit breakers to prevent bad power supplies from damaging the device.
- Two people are required for lifting, moving, and installation.
- Do not put the product in close proximity to a radiator or any other device that produces heat.
- Handle the product with care as some parts of the product consist of glass and other materials that may cause injuries.
- Do not come in close proximity to the speakers and do not put headphones on high volumes; this may cause hearing damage.
- Do not hang on the product or perform any activity in close proximity that may compromise the integrity of the product.
- Use a drill and level to assemble the product.

If you have any questions regarding the product, please visit www.displays2go.com or contact Displays2go customer service at 844-221-3388.

SAFETY WARNINGS AND PRECAUTIONS

Thank you for buying this product from Displays2go. We have taken personal safety into account in product design and carried out rigorous tests in the factory. However, improper installation and use can lead to electric shock and fire. To ensure safe use, maximize the performance of the product, and prolong the service life of the product, please read and follow all instructions carefully before using the product.

Keep instructions for future reference.

We strongly recommend using standard adapters and portable power supplies, or adapters with internal circuit breakers to prevent bad power supplies from damaging the device.

WARNINGS

- **Warning:** May cause personal injury or death
- The operation is prohibited
- **Caution:** May cause damage or property loss

If any of the following occurs:

- Voltage is unstable

- The device has an abnormal sound or smell
- The DC power cable is damaged
- Equipment falls, knocks, impacts, and/or otherwise damages unit
- Any liquid or foreign matter falling into the shell

Immediately disconnect the power supply of the device, unplug from power socket, and contact Displays2go for assistance.

If coal gas or other flammable gas leaks, do not pull out the plug of the equipment or other electrical appliances; instead, turn off the gas valve immediately, and open the doors and windows quickly.

WARNINGS

- Do not use power supplies with DC or AC output other than 12V 3A or mobile power supplies.
- Disconnect the power supply before connecting or disconnecting any cable.
- Do not place the device in an unstable position to avoid damage or fire.
- Do not place the device in the following positions:
 - Exposure to direct sunlight, humidity, extreme temperature, or excessive dust
 - Flammable and explosive environment
 - Flammable and corrosive gas environment
- Do not use damaged or improper power sockets and ensure that the plug is in normal contact with the socket.
- Do not allow dust or metal deposits to adhere to plugs and sockets.
- Do not damage the power cord:
 - Do not modify the power cable.
 - Do not place heavy objects on the power cord.
 - Keep the power cable away from heat source.
 - Do not unplug the power cord.
- Do not connect multiple plugs at the same time. Otherwise, excessive power consumption may cause fire.
- Do not use an open flame (such as a lit candle) near the device. Electric shock or fire may occur.
- Do not put sharp objects, metals, or liquids into the contact signal terminals to avoid short circuit, product damage, or electric shock.
- The internal opening of the chassis is designed for ventilation and heat dissipation to ensure the reliable operation of the components in the chassis for a long time and to prevent overheating. Do not block the opening when placing the unit.
- Do not touch the plug with wet fingers. Electric shock may occur.
- Do not use equipment in stormy weather, especially when there is lightning. To avoid lightning strikes, disconnect the power supply and antenna plug.
- Do not use the equipment outdoors on rainy days. The equipment is not waterproof.
- Do not remove the device without permission. Otherwise, electric shock or fire may occur.
- Please find a qualified technician to repair it.

CAUTION

- Do not let children climb on the equipment.
- Keep widgets away from children to prevent them from swallowing.
- If not in use for a long time, please turn off the device and unplug the power plug.

- When adjusting device position, disconnect all power cables and move slowly to avoid tip-ping.
- It is strictly forbidden to scratch, beat, twist, and/or squeeze with hard objects.
- When the unit is moved from a low temperature to a high temperature, do not start it immediately. Condensation and failure may occur.
- Remove the power plug before cleaning the device. Wipe with a soft cloth; do not use industrial chemicals. Prevent foreign matter from entering the machine. Improper cleaning (such as cleaning fluid or water) can damage the product or erase the printed information. Fluid inflow can cause parts damage, leading to machine failure.
- If the same screen is displayed for a long time, or the moving screen has fixed text or icon(s), it may leave a shadow on the screen, which will not disappear when the machine is powered off. This is normal and not covered by the warranty.
- If the LCD breaks and liquid spills onto your skin, rinse immediately with water for 15 minutes and consult your doctor.
- When carrying the device by hand, hold the unit tightly. Do not put pressure on the panel.
- Use under proper lighting conditions; poor light or prolonged viewing can damage eyesight.
- Please insert the plug correctly into the socket, otherwise it may cause sparks and/or fire.
- Specifications on this contract and packing are subject to change without prior notice. This manual may be slightly different from actual operations.

This Manual is for reference only and is subject to change without prior notice.

If you have any questions regarding our products, please visit us at www.displays2go.com or contact Displays2go customer service at: 844-221-3388.

Scan QR code to visit product page.



IMPORTANT: ASSEMBLY INFORMATION

TWO people required for lifting, moving, and installation.

- Do not put the product in close proximity to a radiator or any other device that produces heat, as this may damage the product.
- Some parts of the product consist of glass and other materials that may cause injuries. Handle the product with care.
- The product has the capability of producing sound through its speakers and audio output. Do not come in close proximity of the speakers and do not put headphones on high volumes; this may cause hearing damage.
- Do not hang on the product or perform any activity in close proximity that may compromise the integrity of the product.
- Ventilation slots on the sides and back of the product are important to ensure safety.

- These slots must never be blocked or covered and the product must never be placed in a restricted place, such as a built-in cabinet or a bookcase. Failing to ensure proper ventilation the product may result in malfunction or overheating, which may result in a fire.

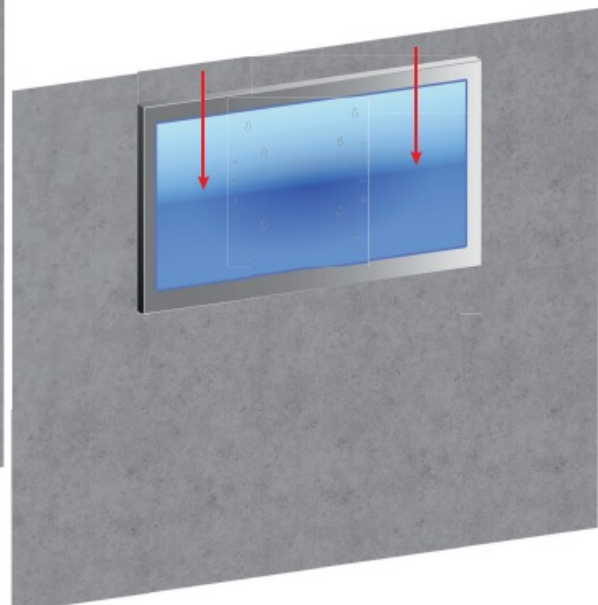
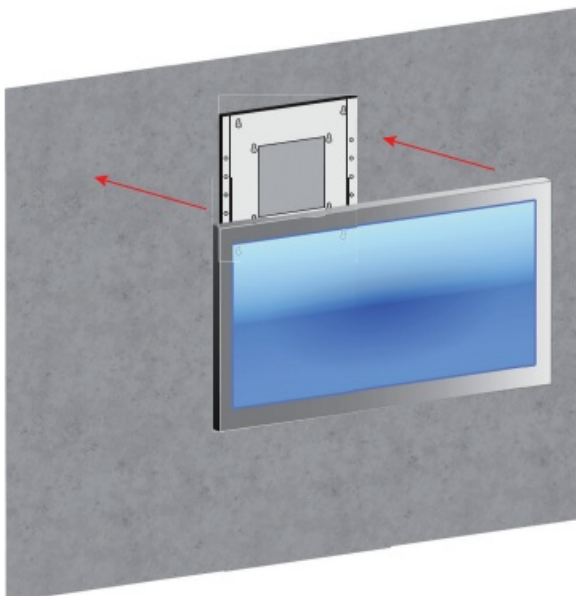
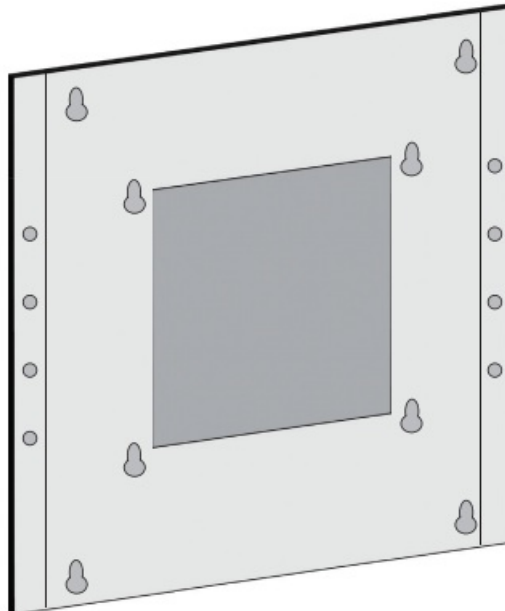
If you have any questions regarding our products, please visit us at www.displays2go.com or contact Displays2go customer service at 844-221-3388.

MOUNTING INSTRUCTIONS

1. On back of NFT frame, locate the mounting plate.
2. To remove, loosen the hex screws securing it to the frame, and gently slide the mounting plate off.
3. Using a level to ensure that the plate is straight, mount to the desired wall, using the the provided concrete anchors and screws. Be sure to secure through all 8 outer holes.

NOTE: The provided anchors and screws are for mounting to CEMENT. Drywall mounting hardware is NOT INCLUDED.

4. Once plate is securely attached to the wall, lift NFT frame and gently slide the unit onto the plate, through the keyholes. Ensure that the frame drops into place, to prevent slippage or falling.



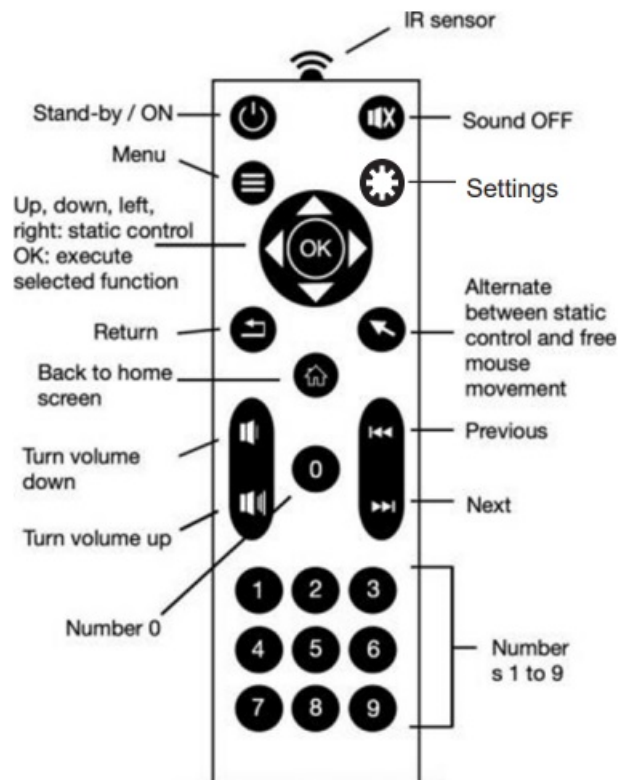
REMOTE CONTROL

Installing Batteries for the Remote Control

- Remove the battery cover and insert appropriate batteries (2 AAA). Ensure that the battery polarity matches the “+”/“-” marks in the battery compartment of the remote control.

Precautions for Using the Remote Control

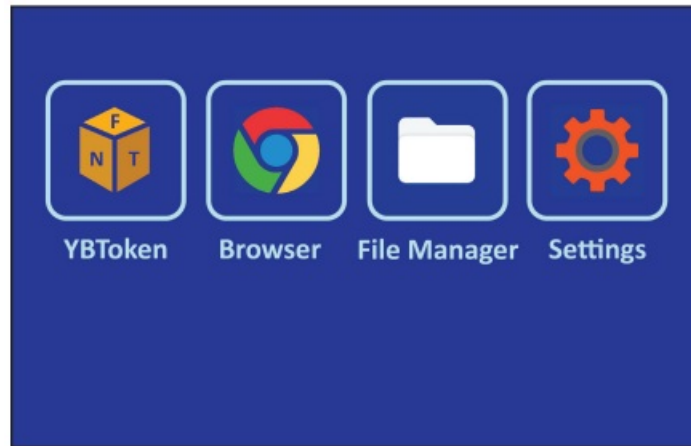
- Aim the remote control at the receiver window. Do not place any object between the remote control and the receiver window to avoid interference with the normal operation.
- Keep the remote control away from violent vibration. In addition, do not set or place the remote control in direct sunlight; remote control may be deformed by heat.
- The remote control may be invalid when the receiver window of the unit is in direct sunlight or strong lighting; in this case, adjust the angle of the lighting or the unit or approach the receiver window to use it.
- The reception distance of remote control will be shortened if the battery voltage is insufficient; in this case, please replace with new batteries. If the remote control won't be used for a long time or the batteries are dead, remove batteries to avoid corrosion due to battery leakage, which will damage the remote control.
- Do not use batteries of different types or mix new batteries with old ones. Always replace the batteries in pairs.
- Do not put the batteries in fire, or charge or disassemble them, or charge, short circuit, disassemble, heat or burn used batteries. Please dispose of used batteries in accordance with local environmental regulations.
- Do not expose the batteries to overheated environments, such as sunlight and fire.



QUICK-START GUIDE DISPLAYING AN NFT

1. Turn unit on. Ensure that the unit is connected to an electrical port and, if desired, connect LAN for internet.

2. Once unit is powered on, select “Settings” on home screen. (Fig. 1)



- **a.** Configure Wi-Fi, if no LAN is connected. To do this, access “Network and Internet” and ensure Wi-Fi is enabled. Then, connect to desired network.

3. Return to home screen.

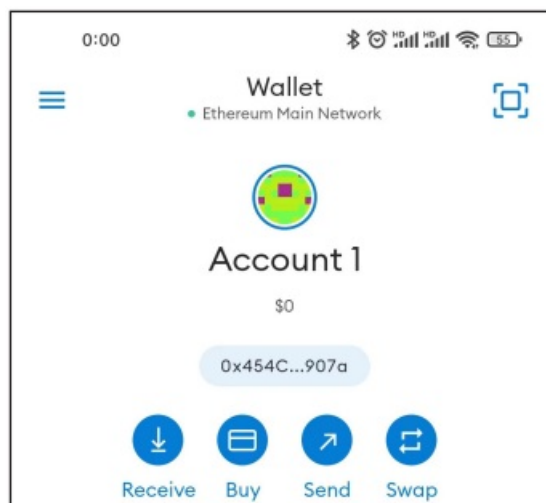
4. Select YBToken.

- **a.** When the YBToken app opens, a QR code will appear onscreen. (Fig. 2)

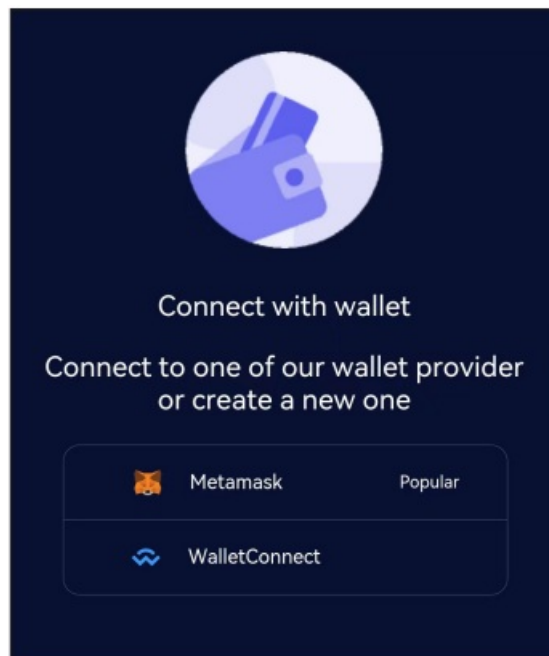


NOTE: You must download MetaMask (or another digital wallet app) BEFORE you begin this process.

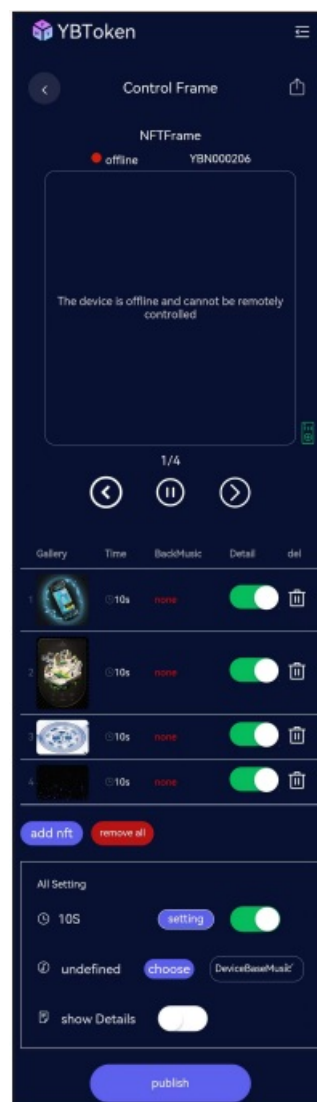
5. Launch MetaMask. In the upper right corner of the app’s landing page, locate the QR scanner symbol and select it. This will open the app’s scanner, which you can use to scan the QR code on your NFT Frame. (Fig. 3)



6. You will receive the option to connect MetaMask to YBToken. This will allow you to display your NFT. (Fig. 4)



7. When YBToken interface opens, select “Add NFT.” (Fig. 5)
8. Select and import the NFT(s) you would like to display.
9. Within the YBToken interface, you can adjust which NFT you would like to display by sliding them to the “on” or “off” position. You can also adjust settings (including timed displays for cycling through multiple NFTs). (Fig. 5)



10. Select “Publish” to push to the NFT Frame.

Technical Specifications

	Item	Specification
Panel	LCD Size	22"
	Resolution	1920*1920(Pixels)
	Brightness (typ.)/(min.)	500cd/m²
	Contrast (typ.)	1000:1
	Response (ms)	8ms
	Pixel Pitch	N/A
	Refresh Rate	60Hz
	Viewing Angle	178°
	Viewable Area	394.56(H) x 394.56(V)
	Chromaticness	9300K
Power Supply	Voltage	100V- 240V, 50-60HZ
	Power Consumption	40W
Environment	Operating Temperature (°C)	0°C 50°C
	Storage Temperature (°C)	-20°C 60°C
	Storage Humidity	10~60% RH Non-condensing
	Operating Humidity	10~60% RH Non-condensing
	Operating System	Android 7.1
Functions	Processor	3399, quad-core
	RAM	2G
	Built-In Memory	16G
	Decoding Resolution	1920*1920(Pixels)
	Playback Mode	Support loop, timer,
	Touch Support	N/A
	Supported Video Files	MPEG1 MPEG2 MPEG4 H.264 WMV MKV T S flv.
	Supported Photo Files	JPG JPEG BMP PNG GIF
	Audio Output, Supported Files	Left and right audio channel, MP3
	RTC (Real-Time Clock)	YES
	Schedule Power On/Off	YES
	System Update	USB compatible
	App Installment	Support download and installation
	TF	*1

I/O Interfaces	Ethernet (RJ45)	*1
	HDMI	*1
	VGA	N/A
I/O Interfaces (cont'd)	Headset	N/A
	USB	2
	SIM	N/A
Structure	Net Weight	7.3kg
	Gross Weight	9.3kg
	Unit Dimensions (WxDxH)	468*46 *468mm
	Package Dimensions (WxDxH)	580*155*610mm
	Shell Material	Wood/sheet metal
	Shell Color	black
Language	OSD	English/ Japanese/Korean/ Simplified Chinese/French/ Portuges,etc

Cleaning and Maintenance

1. Avoid strong vibration or impact on the product.
2. Keep the product dry to avoid possible damage by moisture.
3. Do not place the product under direct sunlight, which may shorten the service life of the screen.
4. Clean screen and product using a glass cleaner.
5. If the product will not be in use for a long time, pull out the power cord to prevent the internal short circuiting or other potential dangers.

Names & Contents of Toxic and Hazardous Substances or Elements in Product

Part Name	Toxic & Hazardous Substances or Elements					
	Pb	Hg	Cd	Cr6+	PBB	PBDE
Display		O	O	O	O	O
Shell	O	O	O	O	X	X
Circuit Board Assembly		O	O	O	O	O
Wires	O	O	O	O	O	O
Metal Parts	O	O	O	O	O	O
Packaging Materials	O	O	O	O	O	O
Remote Control		O	O	O	O	O
Speaker		O	O	O	O	O
Accessories	O	O	O	O	O	O

- Circuit board assembly includes PCB and the electronic elements thereof; Packaging materials include packaging box, styrofoam, etc.; Other accessories include instruction manual.
- The content of the toxic and hazardous substances or elements in the part is lower than the limit specified in GB/T 26572-2011 standard.
- The content of the toxic and hazardous substances or elements in the part is higher than the limit specified in GB/T 26572-2011 standard.

The table shows that the machine contains harmful substances inside. This data is provided by material suppliers and verified by the company according to the material type. Some materials contain harmful substances that can't be replaced in present technology. We are dedicated to improving this.

The EFUP of the product is 10 years. The pollution control label is shown on the right.

The EFUP is valid only when the user operates in the normal conditions specified in the manual herein.

EFUP: Environment-Friendly Use Period.



Waste Electrical and Electronic Products Recycling and Disposal Regulations

To protect the earth, if you do not need this product or its service life expires, please abide by your local Waste Electrical and Electronic Products Recycling and Disposal Regulations or send it to a qualified local manufacturer for recycling.

Troubleshooting Guide

Issue	Probable Cause	Solutions
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No Picture or Sound	<ul style="list-style-type: none"> -Unit is not plugged into the wall. -Power cord not properly connected to the terminal on the back of the unit. -Unit is not powered on. -Wall outlet is not working. 	<ul style="list-style-type: none"> -Check that unit is plugged into wall . -Confirm that the power cord is connected to the terminal on the back of the unit. -Turn the on/off toggle switch to the “on” position. -Unplug unit, wait 20 seconds, plug unit back into outlet and try again. -Make sure that outlet is working by plugging in a different electrical device.
No Sound (Picture Is Working)	<ul style="list-style-type: none"> -Volume has not been adjusted on the remote control. -Content/Video does not have sound. -Content format is not compatible. -Speakers do not work. 	<ul style="list-style-type: none"> -Adjust volume using the remote control. -Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. -If unit is connected to Wi-Fi, go to YouTube and play video that has sound as a test. -Unplug unit, wait 20 seconds, plug unit back into outlet and try again. -Try playing the content on a different device (smart phone, computer, or tablet).
No Picture (Sound Is Working)	<ul style="list-style-type: none"> -Content file is damaged. -Content format is not compatible. -Screen is damaged or defective. 	<ul style="list-style-type: none"> -Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. -Try playing the content on a different device (smart phone, computer, or tablet). -Unplug unit, wait 20 seconds, plug unit back into outlet and try again.

Remote Control Not Working	<ul style="list-style-type: none"> -Batteries were not inserted properly. -Batteries are dead. -Standing too close or too far from the unit. 	<ul style="list-style-type: none"> -Check that battery is inserted properly with positive and negative orientation. -Insert new batteries. -Stand within 1 foot of the front of the unit and point the remote directly at the sensor (green dot).
No Wi-Fi Signal	<ul style="list-style-type: none"> -Wi-Fi is not turned on in product settings. -Wi-Fi is not connected to a network. -Low or no signal from the router. -Antenna is missing or not pointed upward. -Damaged PC board. 	<ul style="list-style-type: none"> -Check that Wi-Fi is turned on in settings: <i>Click the settings icon from the Android home screen.</i>  <i>Click "Wi-Fi."</i> <i>Click the on/off icon in the upper right hand corner to turn on Wi-Fi.</i> <i>"On" will appear on the upper left side. Select your Wi-Fi network.</i>  -Confirm that the antenna is in place and pointed upward. -Check that other devices are receiving the signal. <i>If other devices are not receiving the Wi-Fi signal, please contact your internet service provider.</i> -Unplug or reset the router and wait for 20 seconds. Restart the router and check.

Parts Missing or Damaged	<ul style="list-style-type: none"> -Parts missed during manufacturing . (No charge for replacements.) -Parts lost or damaged by the customer. (There is charge for replacements.) 	Contact a customer service representative.
Cannot Upload Content	<ul style="list-style-type: none"> -Content format is not compatible. -Content files are too large. -Port being used is defective. -App being used to play content is defective. -Android board is defective. 	<ul style="list-style-type: none"> -Confirm content is one of the following compatible formats: AVI, MPEG4, WMV, MKV, flv, MP3, MP4, MOV. -Confirm file size is less than available space.
Issues Using Pre-Installed Apps	<ul style="list-style-type: none"> -Mistake in storing content to NAND Flash. -App is defective. -Android board is defective. 	<ul style="list-style-type: none"> -SlideShow App steps: <i>Explorer > Select USB > Select Multi > highlight files > Editor > Select Copy > Home > NAND > MediaFolder > Images> Editor > Paste Open SlideShow app and select desired transitions, slide time and looping > Play</i> -MX Player steps: <i>> Follow same steps as SlideShow App > MediaFolder > Video > Editor > Paste.</i> o Open MX Player and select video to play. o Loop video: While the video is playing, click on the video and there should be 3 dots in the top right corner. Click on the 3 dots > play > check desired Loop option.

If all of the potential solutions have been tested for a particular issue and problems have not been resolved, contact a customer service representative for guidance.

NOTE: Before using the product, please read the instructions carefully.

Do not attempt to disassemble this product. If the product does not work properly, please call our Customer

Service Department: at 1-844-221-3393.

Contact Information:


Website: www.displays2go.com

Phone: 844-221-3388




For further information or operating guidance:

- MetaMask: www.metamask.io
- YBToken: www.ybtoken.io
- Android: <https://support.google.com/android/#topic=7311596>

Documents / Resources

	<p>DISPLAYS2GO DGNFTF Series NFT Digital Display Frame [pdf] User Manual DGNFTF Series, DGNFTF Series NFT Digital Display Frame, DGNFTF Series Digital Display F rame, NFT Digital Display Frame, Digital Display Frame, NFT Display Frame, Display Frame</p>
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References

-  [Displays2go | POP Display Products, POS Retail Fixtures, & Trade Show](#)
-  [The crypto wallet for Defi, Web3 Dapps and NFTs | MetaMask](#)
-  [YBToken](#)