Manuals+ — User Manuals Simplified.
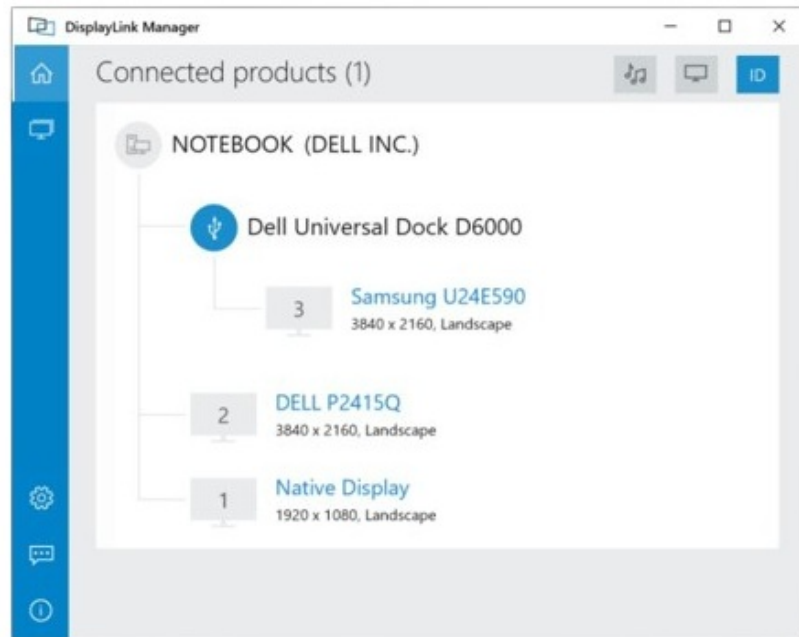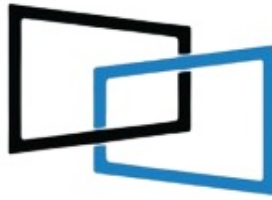

DisplayLink Manager App User Guide

Contents

DisplayLink Manager App

Product Information

The DisplayLink Manager app is a software that allows you to connect and manage external monitors to your device. It provides a menu bar icon that indicates the connection status of the dock and monitors. The app also offers additional features such as notifications and screen recording.

Specifications

- **Compatibility:** macOS
- **Developer:** DisplayLink Corp.

FAQ

- **Q:** How can I obtain further technical support for DisplayLink Manager?
    - **A:** You can find additional technical support and resources on the official DisplayLink website at **https://support.displaylink.com**.

Product Usage Instructions

Installation and Setup

1. After installing the app, the DisplayLink Manager app will start automatically, and its logo will appear in the Menu Bar.
2. If the app does not show in the Menu Bar, you can start it manually by pressing Command + Space and typing "DisplayLink Manager" or by opening it from the Applications folder in Finder.

3. When first opened, DisplayLink Manager will ask you to turn on notifications for the app. Click on the notification and enable Allow Notifications for DisplayLink Manager.
4. To ensure the software starts automatically every time you log in, go to the Launchpad, open System Preferences, click on Users & Groups, select your user account, and check the box for "Launch automatically after logging in."

Screen Recording Setup

1. To enable Screen Recording, follow these steps:
2. Go to System Preferences and click on Security & Privacy.
3. In the Privacy tab, scroll down to Screen Recording and click on the padlock icon to make changes.
4. Enter your password to allow the system to make changes.
5. Tick the box next to DisplayLink Manager and click Quit and reopen when prompted.
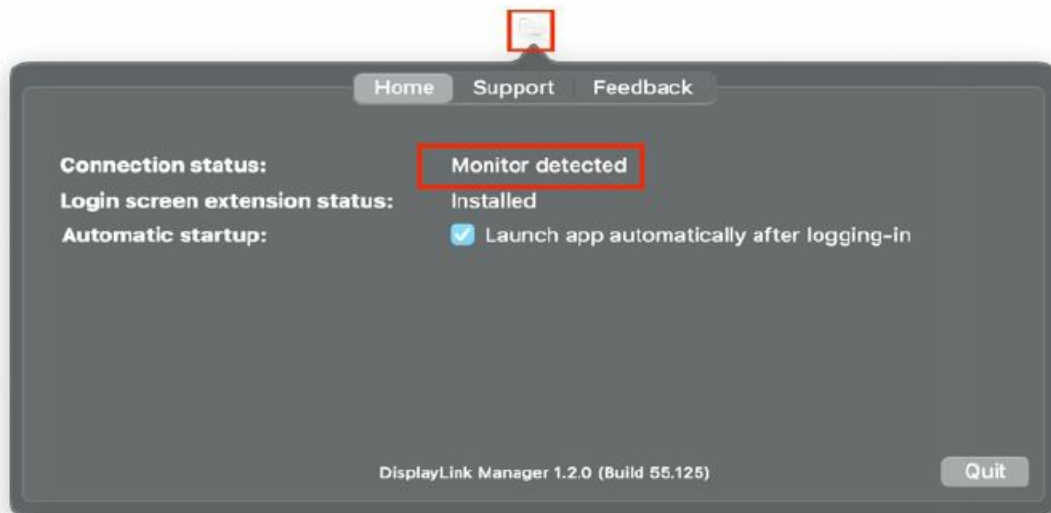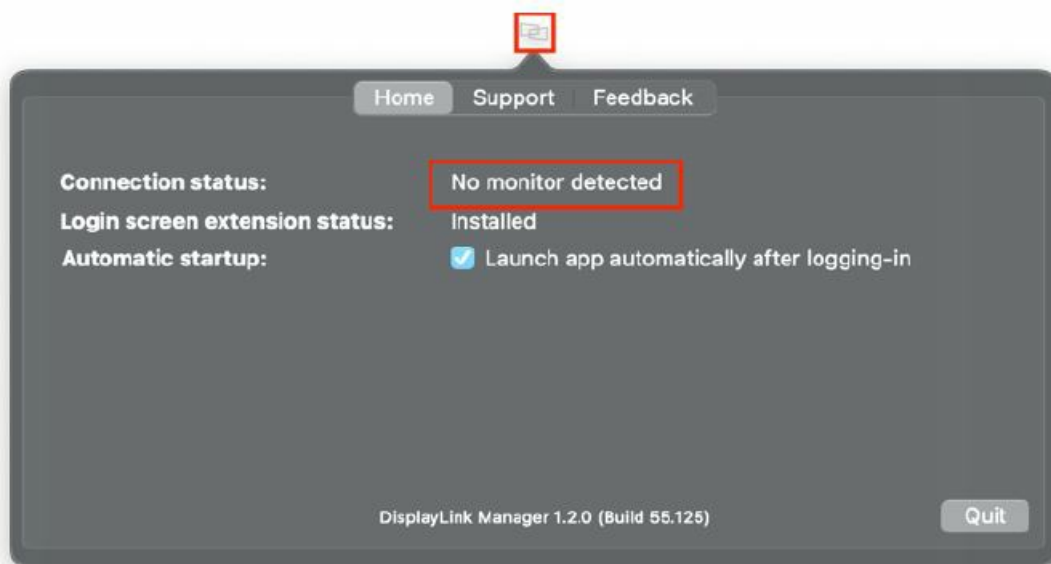6. Click on the padlock icon to save the changes.

Login Screen Extension

The Login Screen Extension allows external screens to be available on the login screen before the app loads after logging into your account. To install the extension:
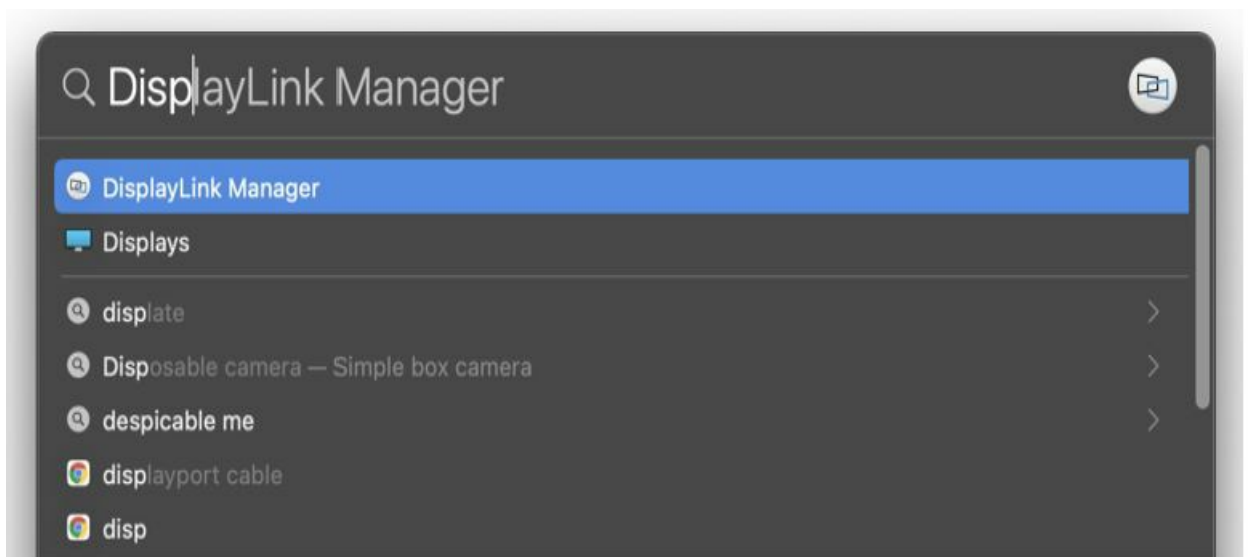
1. Download the Login Screen Extension from the link provided on the front page of the DisplayLink Manager.
2. Install the extension.
3. Once the installation is complete, the extension will show as "Installed".
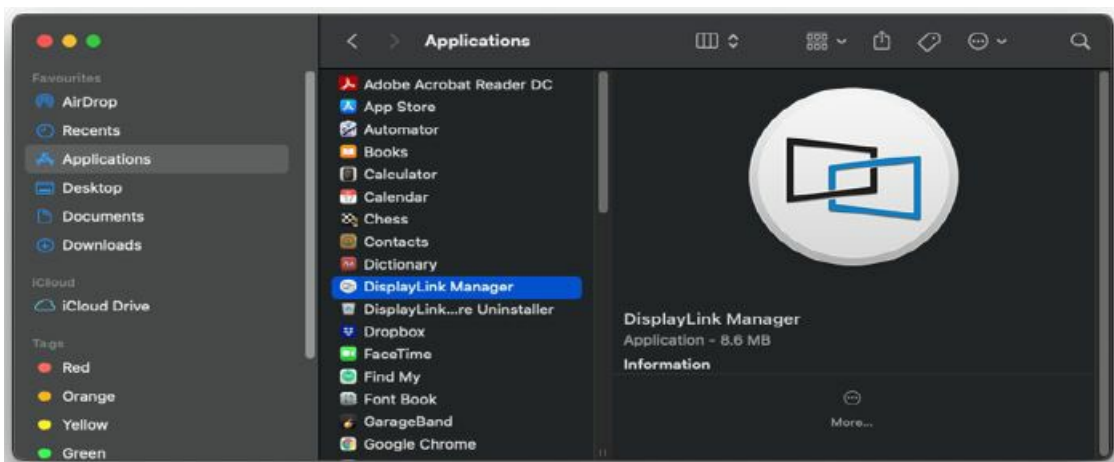
How to use DisplayLink Manager

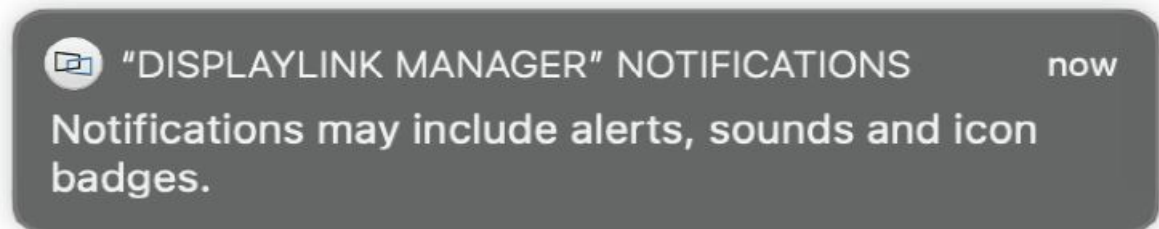The following steps are to be followed once after installing the app.

1. After installation, the DisplayLink Manager app will start automatically and the DisplayLink Manager logo will show in the Menu Bar. It will be grey when the dock is disconnected (Connection status will show: No monitor detected) and white when connected (Connection status will show: Monitor detected).
   - **NOTE:** The DisplayLink Manager app will only start on its own once after the initial installation. Step 5 shows how to setup the app to always start after logging-in (recommended). Otherwise the app has to be started manually each time (see step 2).
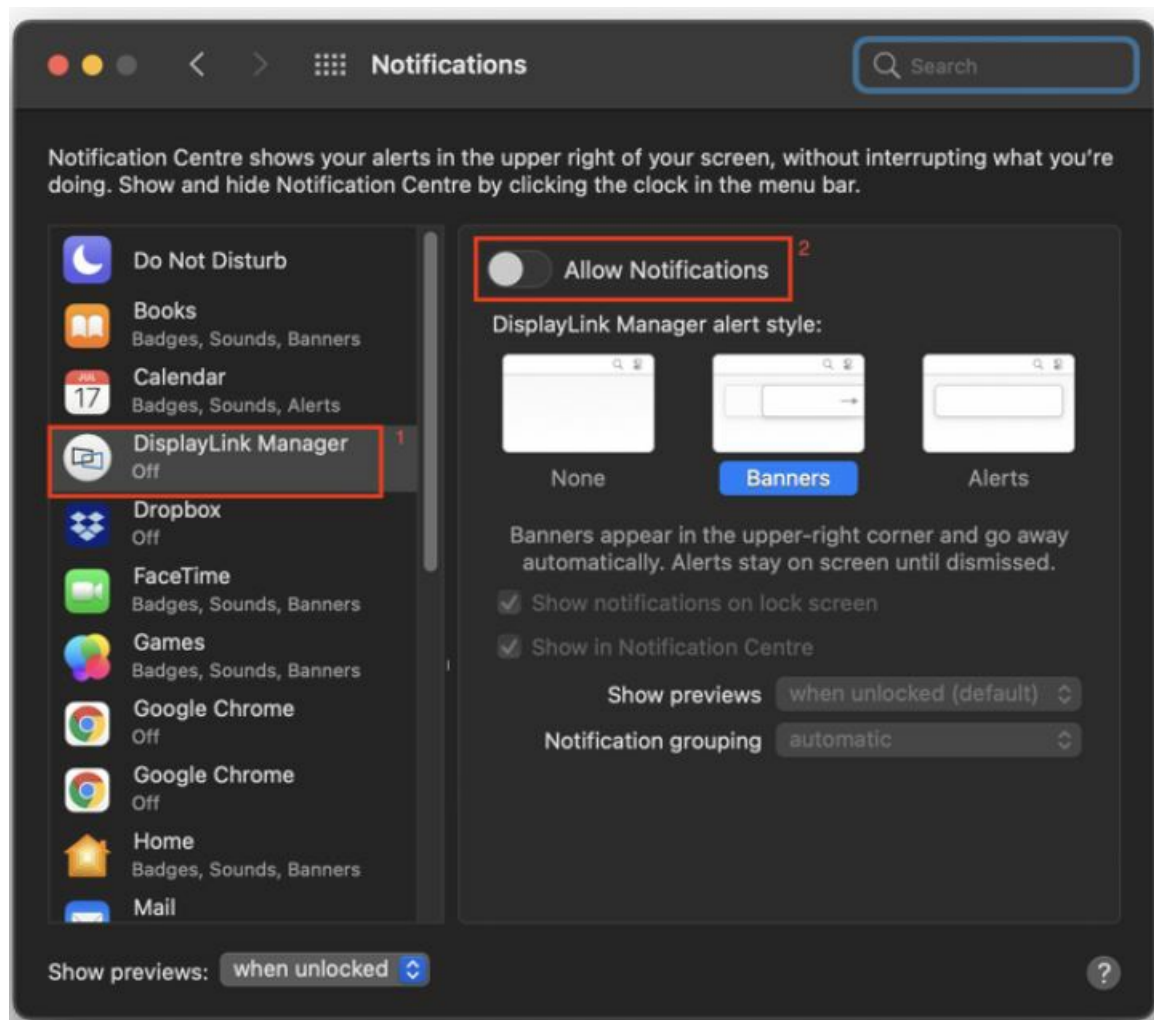
2. In case the app does not show in your Menu Bar, to start it manually, please press ' command' + 'space' and type in DisplayLink Manager, click on the application to open it
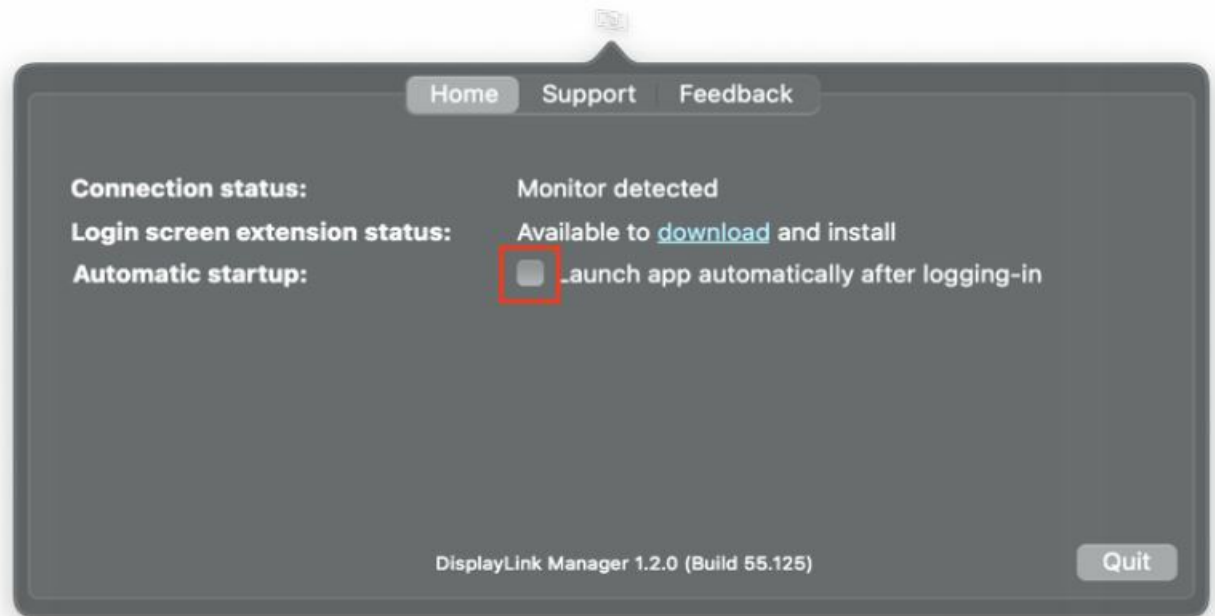

- Alternatively you can go to the Applications folder in Finder and click on the DisplayLink Manager there.

3. When first opened, DisplayLink Manager will ask you to turn on notifications for the app. Click on the notification below when it shows up. It will open a Notifications window.
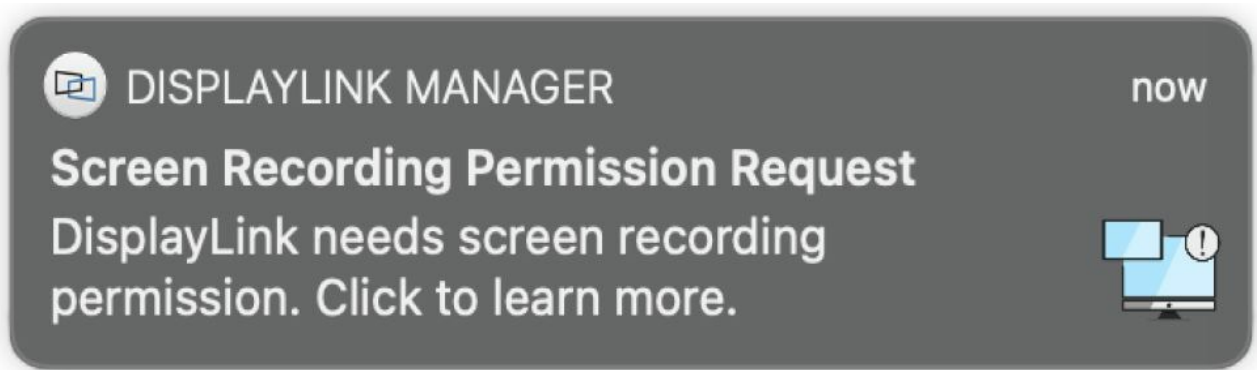
4. Turn on 'Allow Notifications' for DisplayLink Manager
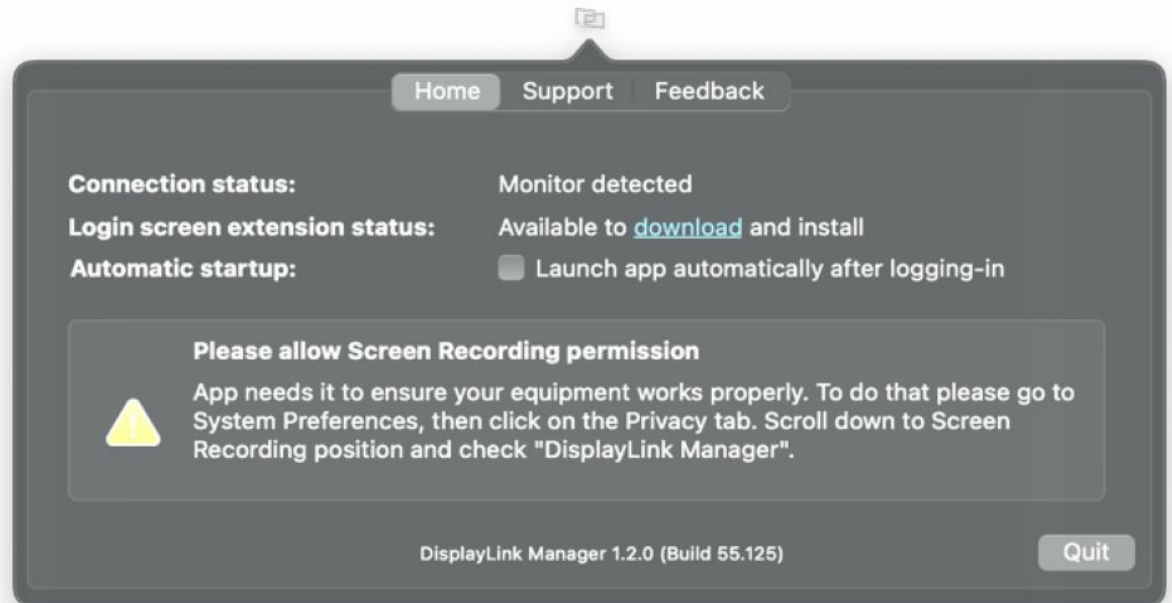

5. Select "Launch automatically after logging-in" for the software to start automatically every time you log-in.
6. Screen Recording
   - **NOTE:** From macOS Catalina 10.15, the operating system requires the user to permit "Screen Recording" in order for DisplayLink based devices (like Plugable UD-3900) to work properly. The message is generated by the OS and the screen is not actually being recorded by DisplayLink. Approving it enables the DisplayLink driver to access the pixels it needs to render a mirrored or extended screen and send the pixels over USB from your computer to the DisplayLink display. DisplayLink Manager does not store or record any screen content.
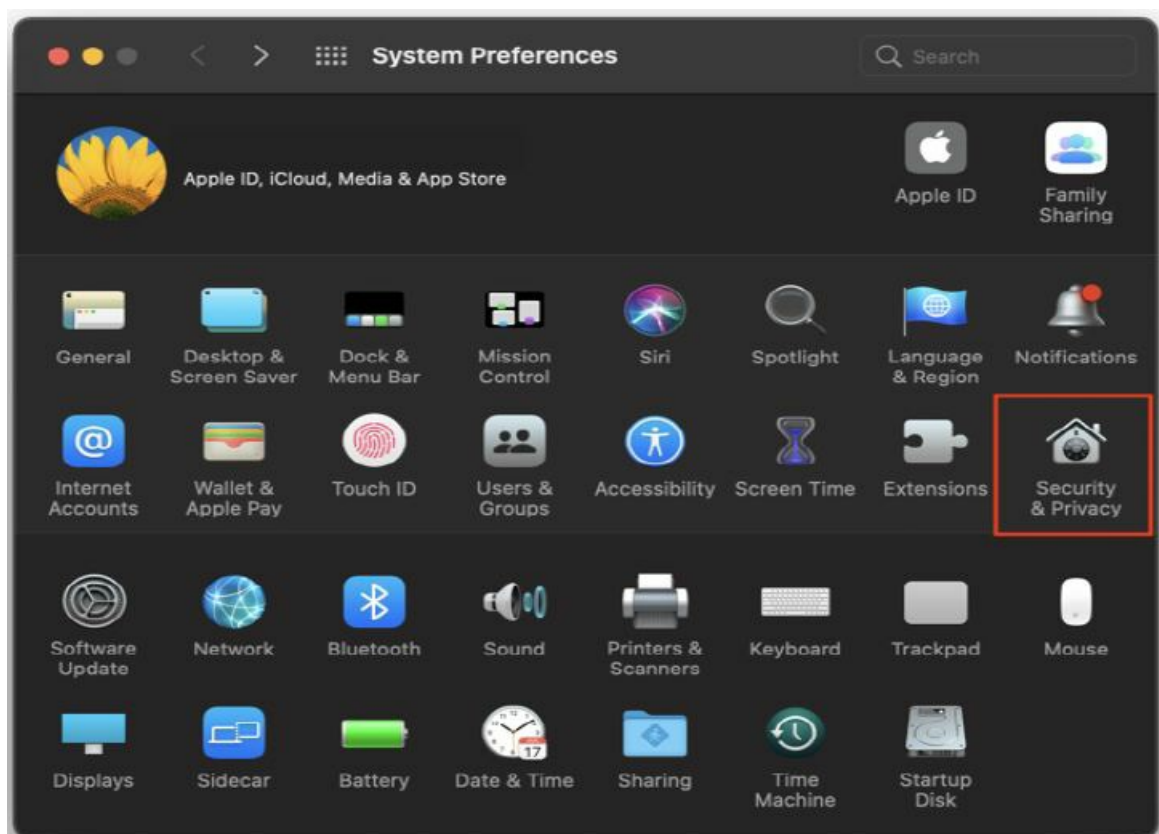
- If you enabled notifications in step 3 you will see the below message if Screen Recording is switched off
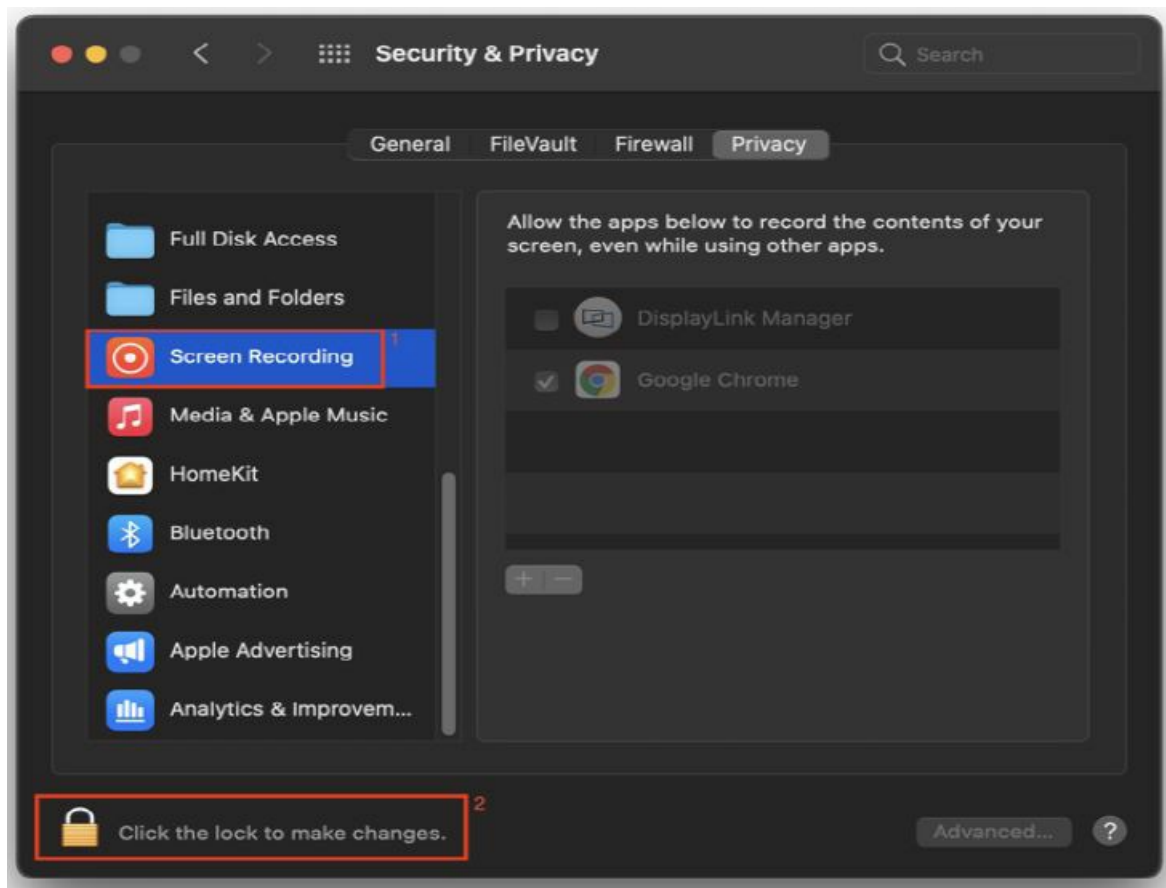

- This message will also show in the DisplayLink Manager app window and there will be an exclamation mark '!' next to the DisplayLink Manager icon.
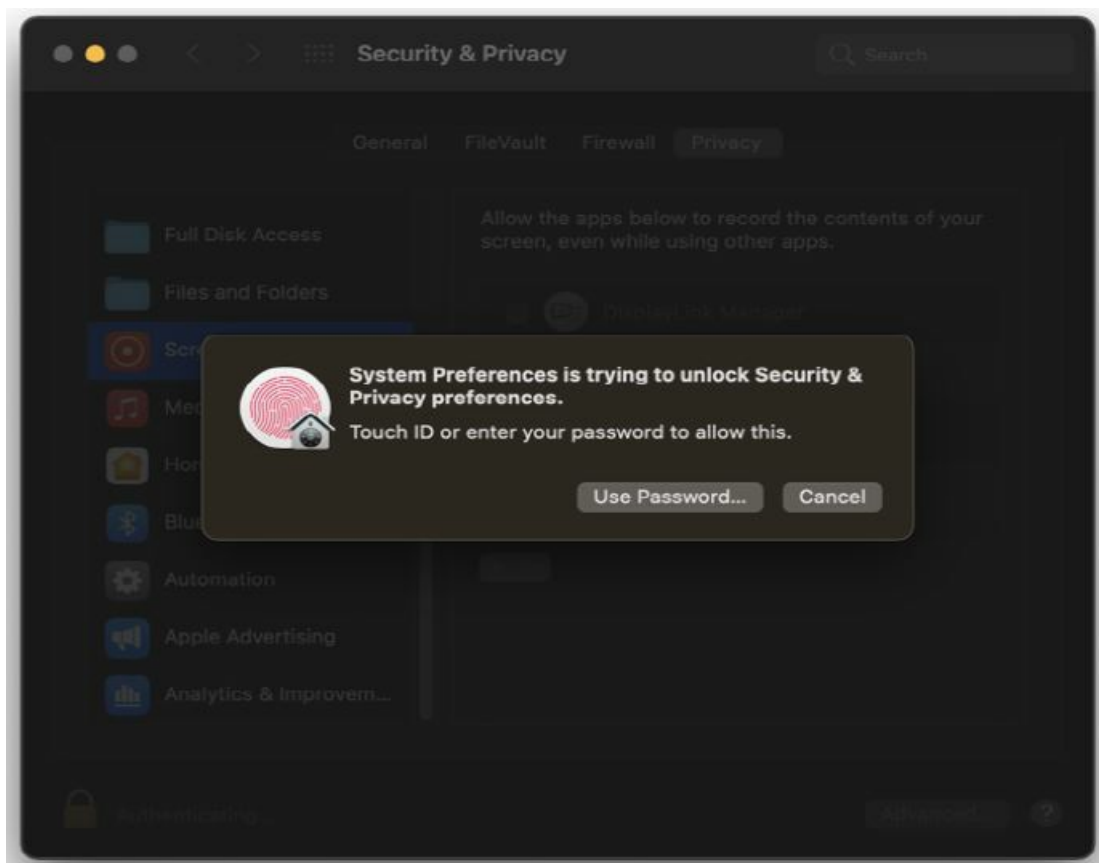
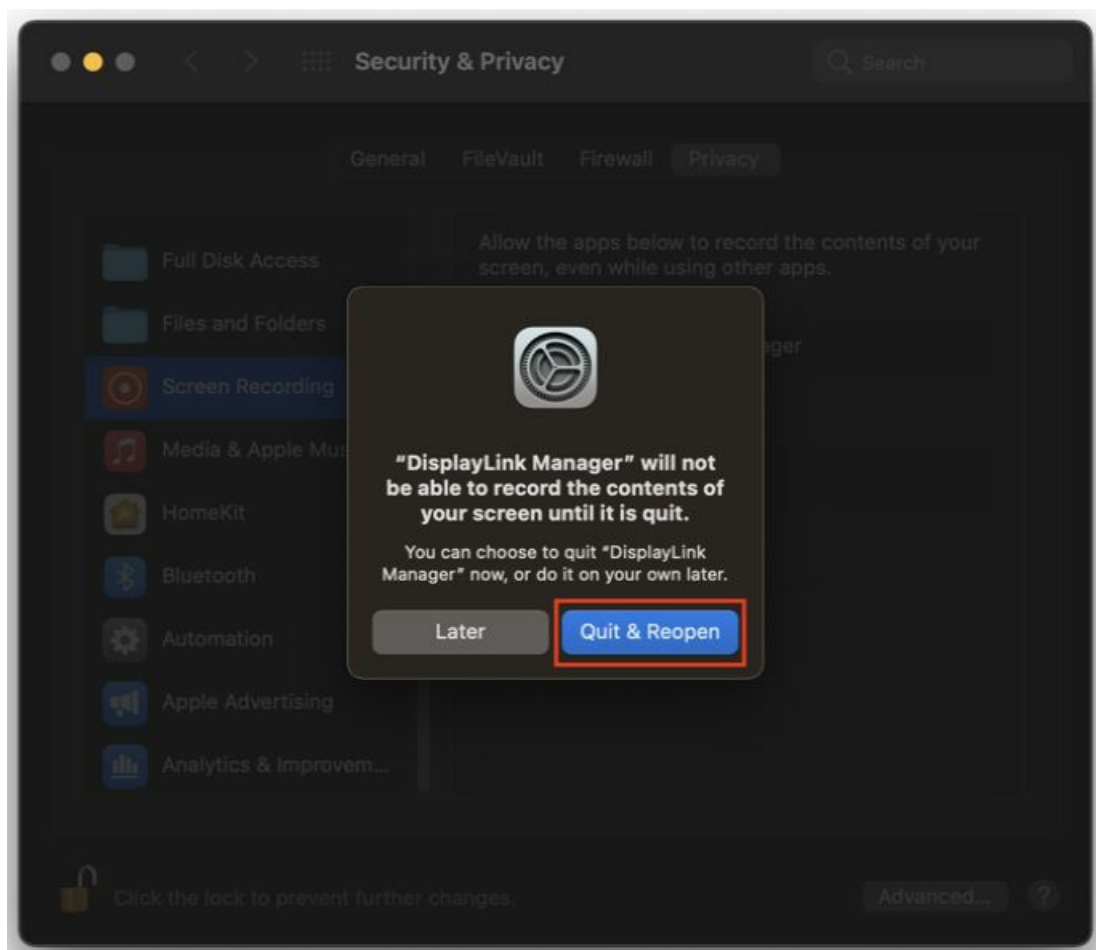7. To enable "Screen Recording"

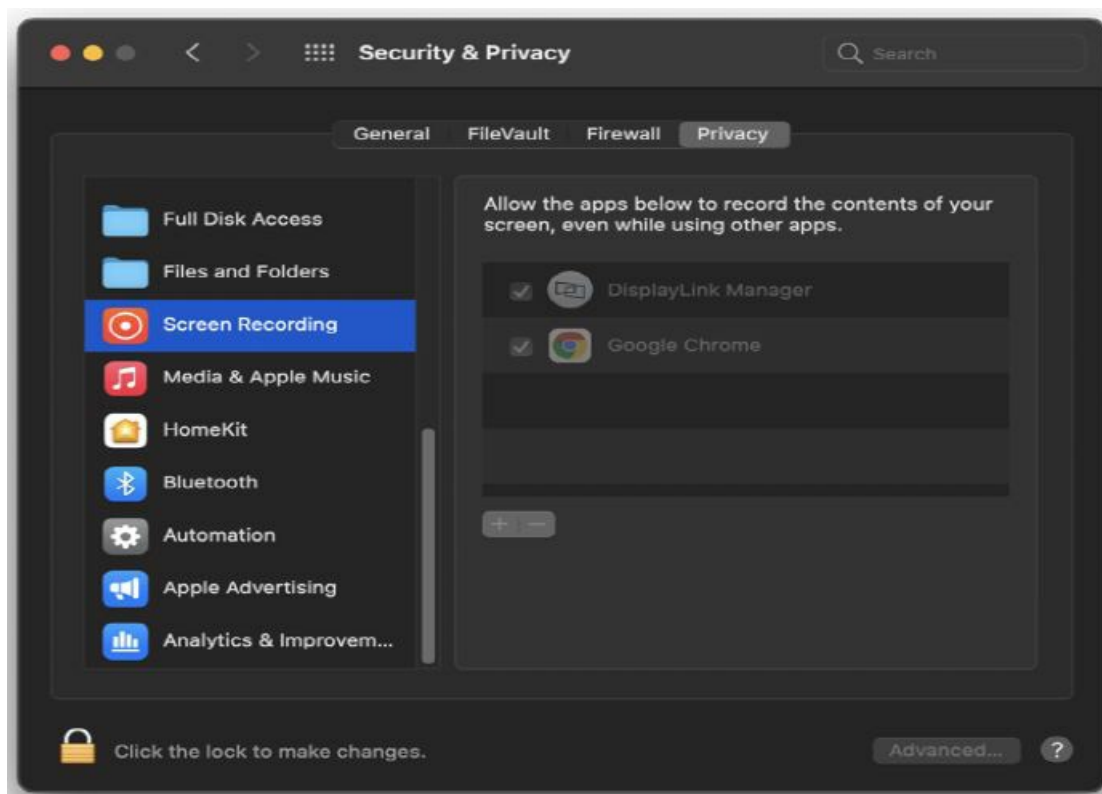- Go to System Preferences and click on Security & Privacy

- In the'Privacy'tab scroll down to'Screen Recording'and click on the padlock to make changes

- Enter password to allow the system to make changes

- Tick the box next to 'DisplayLink Manager' and click 'Quit and reopen' when prompted.
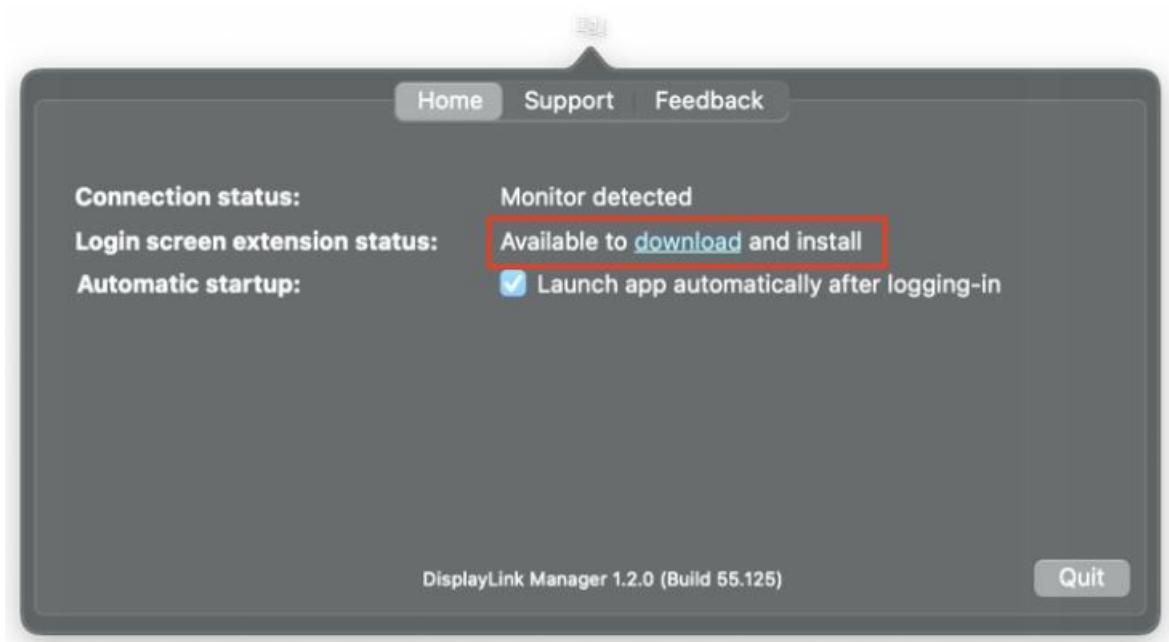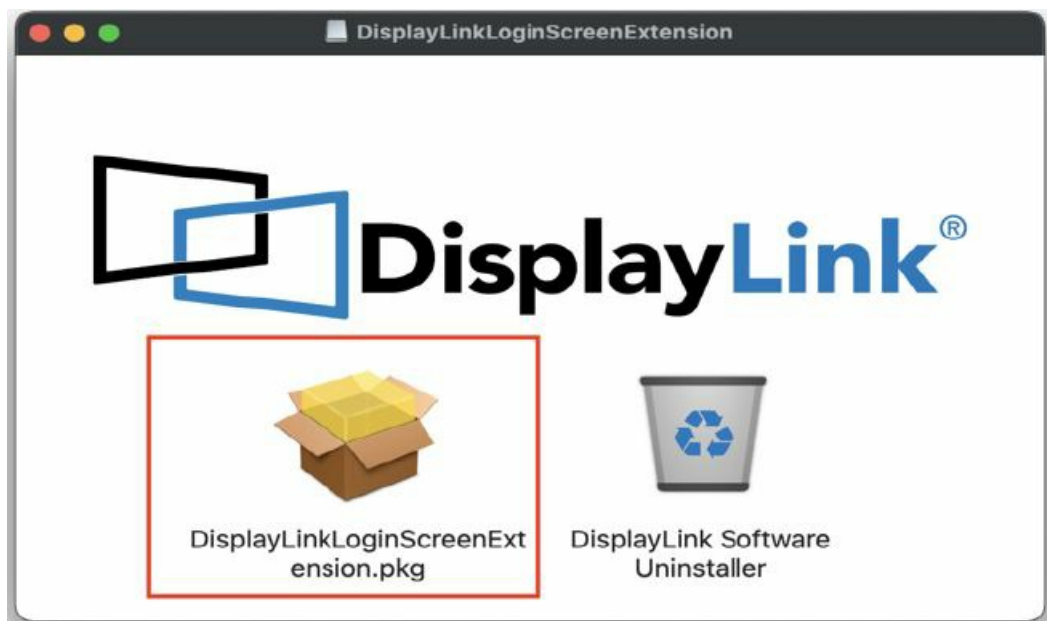

- Click on a padlock to save the changes.

Other functions of the DisplayLink Manager

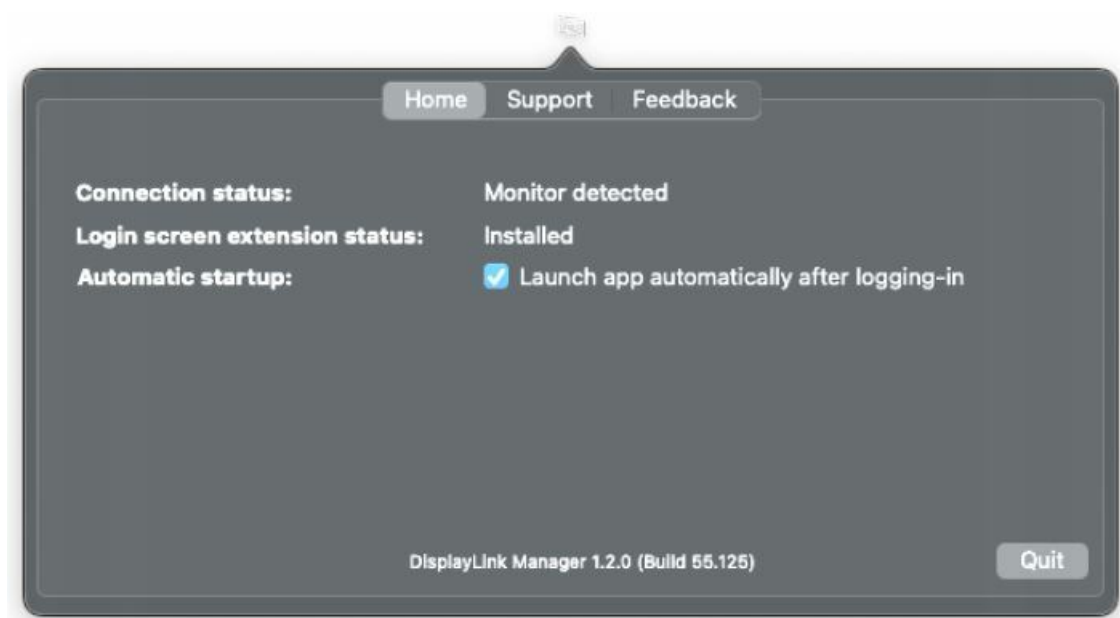**Login screen extension (Optional)**

This enables the external screens to be available on the login screen prior to the app loading after logging into your account.

1. Download the Login Screen Extension from the link available on the front page of the DisplayLink Manager.

2. Install the extension.

3. Once the installation is complete the extension will show as 'Installed'

Support

NOTE: Further technical support can be obtained from the official displaylink website:
https://support.displaylink.com/knowledgebase/articles/1932214-displaylink-manager-app-for-macos-introduction-in

Documents / Resources

	DisplayLink Manager App [pdf] User Guide Manager App, App

References

- 🔗 **DisplayLink Manager App for macOS Introduction, Installation & Scope – DisplayLink Support**
- **User Manual**