



## Over-The-Air Antenna Setup and Troubleshooting – Local Channel Connector

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### Over-The-Air Antenna Setup and Troubleshooting – Local Channel Connector



**Enjoy your local channels—**

including news, weather, live sports and more—with this Local Channel Connector. It's yours to keep!

**Before you begin, find the perfect spot.**

To get the best reception, your antenna needs to be in a place where it can get a signal from the nearest broadcast tower. On or near a window is best. Make sure the area is free from obstructions or interference from other devices.

After it's set up, you may need to test it in several places to find the best location.

**Note:** Use the supplied mounting strips to secure your antenna in place.

This Local Channel Connector may not be ideal for all situations, like if you live more than 50 miles away from the nearest broadcast signal tower. Signal strength in your area may vary. DIRECTV is not responsible for over-the-air local broadcasting signal strength.

**Local Channel Connector (LCC):** Receiving local channels over the air requires use of antenna. On Demand features only available to DIRECTV customers who receive local channels via satellite. Channel availability varies by location. DIRECTV is not responsible for local programming or signal strength. Signal strength may vary. Installation fee may apply. Maintenance, replacement and repair not included.

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## Simple safety tips:

Make sure to read and follow these safety instructions. You should keep them for reference.

- Do not use near water or heat sources. (Clean only with a dry cloth.)
- Do not block ventilation openings.
- Use only attachments and accessories included in your kit or specified by the manufacturer.
- You may want to unplug it during lightning storms or when not in use for long periods of time.
- Make sure you have easy access to the power cord, but protect it from being walked on, or pinched.  
Do not alter it in any way.
- The Local Channel Connector may be hot to touch. Be careful!

## A few simple steps, and you're up and running

**Give yourself about 30 minutes for setup, and be aware that your recordings will be interrupted during the process.**

### 1. Connect Antenna Splitter to power

After locating an ideal spot and mounting your Antenna, connect it to the white Antenna Power Adapter using the USB Cable, then plug it into an electrical outlet.

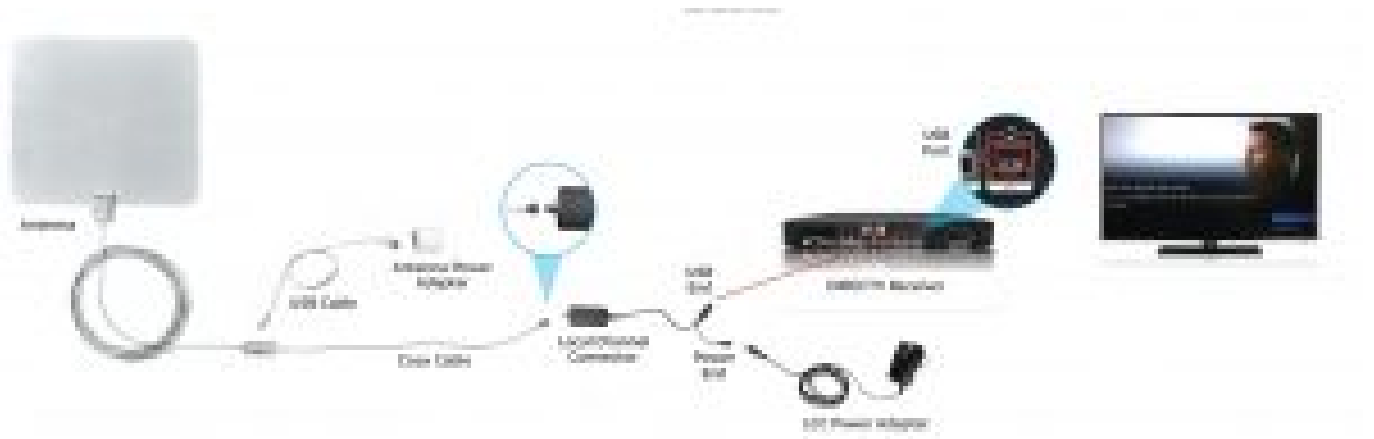
### 2. Connect Coax Cable to the Local Channel Connector.

### 3. Connect Local Channel Connector to your primary DIRECTV receiver and to the black LCC Power Adapter and then plug it into an electrical outlet. (The Adapter's blue LED will light up to indicate power.)

**Note:** the Local Channel Connector is not compatible with Genie Minis.

### 4. Follow on-screen instructions If the **New Over-the-Air Tuner Found** message doesn't appear after 5-10

seconds, see the Troubleshooting section.



800.531.5000



[directv.com/lcc](http://directv.com/lcc)



Watch a quick how-to video at [directv.com/lcc](http://directv.com/lcc)

**To watch your local channels**  
just tune to them as you normally would.

**Helpful Hint:** You should rescan your over-the-air channels at least once a month to find available channels including newly added or changed ones.



Local Channel Connector (LCC): On Demand features not available. Local channels are not available in the DIRECTV Everywhere app. You can watch and/or record (with a compatible DIRECTV DVR) up to 2 live local channels at the same time. Local channel availability is determined by location.

**Need help?**



**800.531.5000**



[directv.com/lcc](https://directv.com/lcc)



Watch a quick how-to video at [directv.com/lcc](https://directv.com/lcc)

## Troubleshooting:

Before you troubleshoot, if the weather is severe, wait for it to clear. For more info and troubleshooting tips go to [directv.com/lcc](https://directv.com/lcc)

What's wrong?	Solution
The <b>Now Over-the-Air Tuner Found</b> message did not display.	<ul style="list-style-type: none"> <li>Make sure Local Channel Connector is connected to primary receiver via the USB (not SATA) port. Connector is not compatible with smaller/ wireless receivers.</li> <li>If the message doesn't display within 5-10 seconds, run the <b>Start Setup</b> by going to <b>Menu &gt; Settings</b>, then scroll to the right and click <b>OK</b> on <b>Sat &amp; Antenna</b>. In the <b>Satellite Dish &amp; Antenna Setup</b> menu, select <b>Over-the-Air Antenna Setup &gt; Start Setup</b>. Follow the on-screen instructions.</li> </ul>
<b>Settings</b> in the <b>Menu</b> option shows <b>Satellite</b> instead of <b>Sat &amp; Antenna</b> option.	<ul style="list-style-type: none"> <li>Check all connections.</li> <li>Make sure Local Channel Connector power adapter is plugged into an outlet (not controlled by a wall switch).</li> <li>If it's plugged in, unplug the Connector power adapter then plug it back in.</li> <li>Unplug the Connector from the receiver and plug it back in.</li> <li>If you still have trouble, restart the receiver and try again.</li> </ul>
<b>Edit Over-the-Air Channels</b> button is not selectable in the <b>Over-the-Air Antenna Setup</b> screen.	<ul style="list-style-type: none"> <li>Check power cables and connections.</li> <li>Check antenna location and move to a better location if possible. For tips on the best placement, download Winegard's HDTV Tower Finder app available through your app store.</li> <li>Run the <b>Start Setup</b> again. Go to <b>Menu &gt; Settings</b>, then scroll to the right and click <b>OK</b> on <b>Sat &amp; Antenna</b>. In the <b>Satellite Dish &amp; Antenna Setup</b> menu, select <b>Over-the-Air Antenna Setup &gt; Start Setup</b>.</li> </ul>
Many channels display "Red" in the <b>Signal Strength</b> screen.	<ul style="list-style-type: none"> <li>Check antenna location and move to a better location if possible. For tips on the best placement, download Winegard's HDTV Tower Finder app available through your app store.</li> </ul>
Many channels display no color in the <b>Signal Strength</b> screen and say <b>Not Acquired</b> .	<ul style="list-style-type: none"> <li>Check Local Channel Connector power cable and connections to the receiver.</li> </ul>
Channels are missing in the <b>Signal Strength</b> screen.	<ul style="list-style-type: none"> <li>Run the <b>Start Setup</b> again. Go to <b>Menu &gt; Settings</b>, then scroll to the right and click <b>OK</b> on <b>Sat &amp; Antenna</b>. In the <b>Satellite Dish &amp; Antenna Setup</b> menu, select <b>Over-the-Air Antenna Setup &gt; Start Setup</b>.</li> </ul>
I see the following screen telling me my signal is weak.	<ul style="list-style-type: none"> <li>Unplug Local Channel Connector power adapter, wait 10 seconds and plug it back in.</li> <li>Unplug USB from the receiver and plug it back in.</li> <li>If not fixed, check antenna connections or position.</li> <li>If you still have trouble, contact us.</li> </ul>

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