



Dimplex CFCH Electronic Wall Controller User Guide

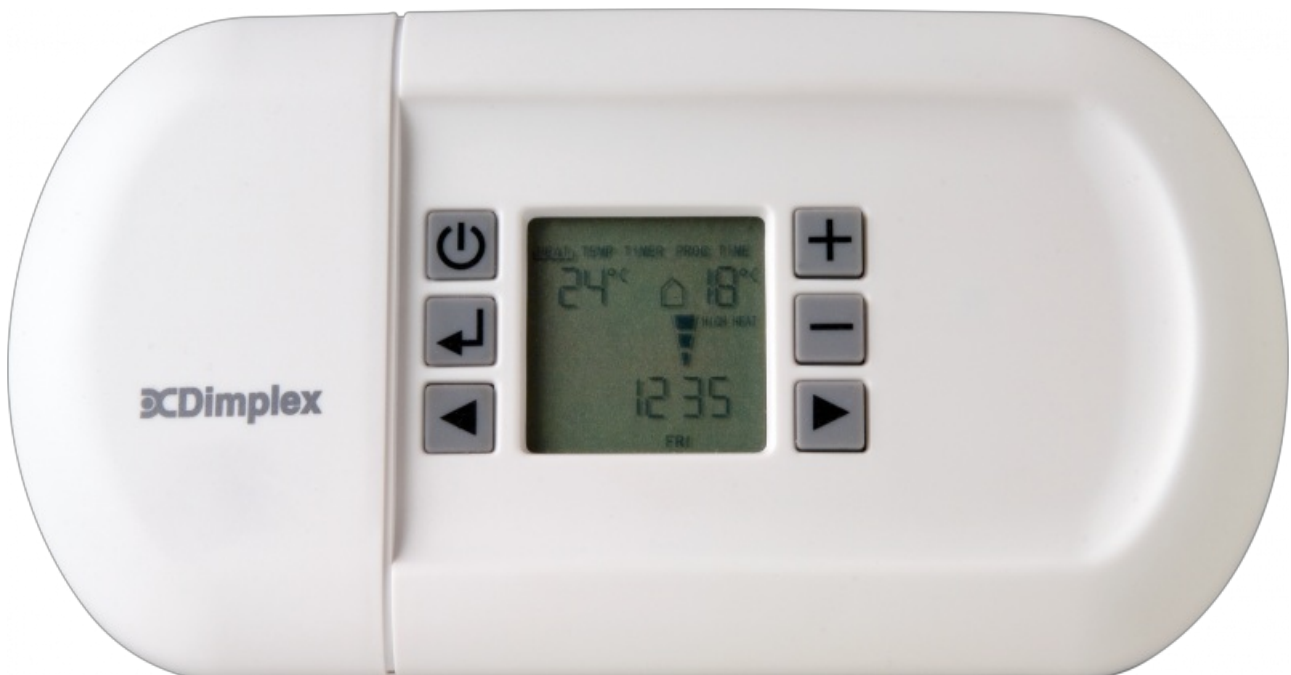
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DOMPLEX

Dimplex CFCH Electronic Wall Controller



What's included

Dimplex Wall Controller

Dimplex Wall Controller



What you need

- 2 x AA batteries (included)
- 2 x Rawle wall plugs (Not included – Dependant on mounting location)
- 2 x Screws (Not included – Dependant on mounting location)



Battery Warning

Caution – The battery used in the product may present a risk of fire or chemical burn if mistreated. Batteries may explode if damaged. Dispose of batteries according to local regulations. Please recycle when possible. Do not dispose of the battery as household waste or in a fire as it may explode. The capacity of the battery degrades over time. Should battery replacement be required please contact the manufacturers approved service agent for guidance on battery replacement.

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

Note also the information presented on the appliance

Child Safety

Warning:

- Keep the battery supplied with this product out of reach of children.
- Packaging should be disposed of responsibly as small parts included in the packaging may present a potential choking hazard for children.

Servicing and Repairs

Warning – Servicing and product repairs should only be undertaken by the manufacturer's approved service agent or a similarly trained or qualified person, using only exact manufacturer-approved spare parts.

Cleaning

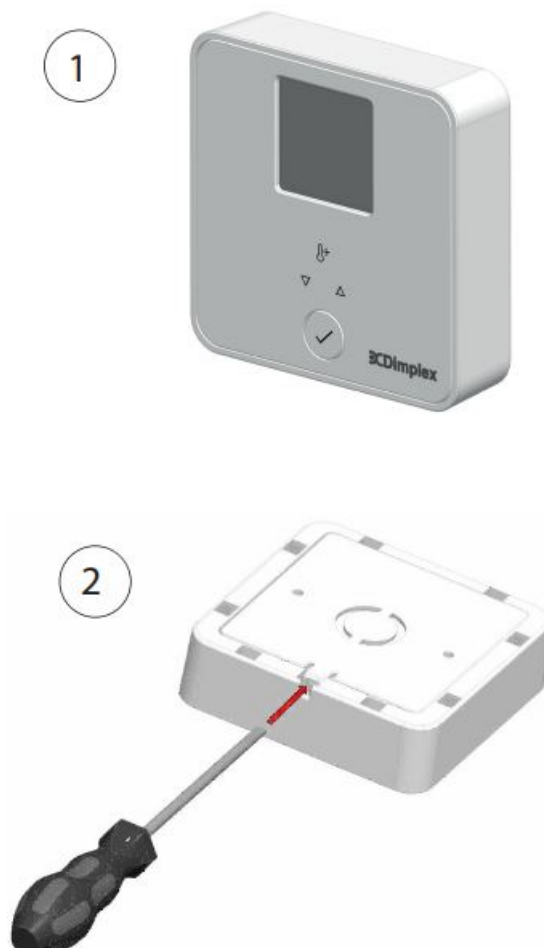
Warning – Always disconnect the power supply and other cables before cleaning this appliance. Use a soft lint-free cloth to clean the enclosure. Do not use abrasive cleaning powders or furniture polish, as this can damage the surface finish. Avoid getting moisture into openings.

Getting Started

1. Remove the Wall Controller from the packaging.
2. Unclip and remove the mounting bracket from the Wall Controller by inserting a screwdriver carefully as shown in image 2.
3. Fit the wall bracket to the wall using suitable screws and rawle plugs for that mounting location.
4. Insert the AA batteries into the Wall Controller.
5. To connect your Dimplex Wall Controller, please see section "First Time Installation".

Note: QR code is located on the back of the controller. Once connected, proceed to step 6.

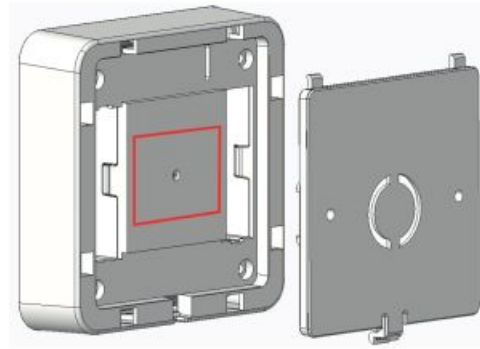
6. Hook the top part of the Wall Controller onto the wall mount and click into position.



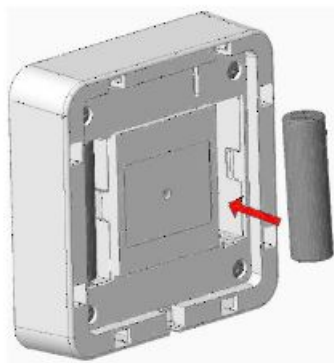
3



5



4



6



First time installation

To connect the Dimplex Wall Controller, first download the ConfigR App. Follow app instruction to first connect a compatible heater before linking a Dimplex Wall Controller. To check what heaters are compatible with the Dimplex Wall Controller, visit: <https://www.dimplex.co.uk/configr>
You can download the config App here:



Connecting a compatible heater to the configured app

Step 1: Power on your heater and enable Bluetooth using the instructions in the product manual.

Step 2: In the Configure App, add your heater by clicking the '+' icon to add a product. This is located on the top right side of the App.

Step 3: Scan the heater's QR code when prompted and follow the in App instructions to complete pairing.

Linking your Dimplex Wall Controller to your heater via the Configure app

Step 1: Wake up your Dimplex Wall Controller by pressing the ticked button on the face of the product.

Step 2: In the ConfigR App, add your Dimplex Wall Controller by clicking the '+' icon to add the product. This is located on the top right side of the App.

Step 3: Scan the Dimplex Wall Controller QR code when prompted. See point 5 of 'Getting Started' for QR code location.

Step 4: Hold the ticked button until the Dimplex Wall Controller is in pairing mode, indicated by the screen displaying "APP". This may take up to 10 seconds.

Step 5: Follow the in-App instructions to complete the linking of the Dimplex Wall Controller.

Dimplex Wall Controller Functions

Change temperature up or down

To change the temperature setting press either of the up or down buttons.



Accept Changes

To confirm and save any changes to the Wall Controller settings, press the tick button.



Boost

To provide a temporary boost of heat outside of timed heating period, press and hold the Boost button. Boost times and temperatures can be modified on the ConfigR App.



Customer Service

2 Year Guarantee

Helpline : 0344 879 3588

Web : www.dimplex.co.uk/support

Glen Dimplex Heating & Ventilation

Millbrook House, Grange Drive, Hedge End, Southampton, SO30 2DF.

Attention



Don't expose
to liquids



Don't
disassemble



Avoid
dropping



Avoid extreme
temperatures

If your device becomes hot, ensure to check the battery compartment. If the battery is hot or becomes swollen, remove it immediately and dispose at your local recycling centre or collection point and contact Dimplex Customer service to report and organise a replacement. Your Hub will continue to operate normally while mains power is available.

Guarantee

Dimplex products deliver reliable service for normal, household use in domestic settings. All Dimplex products are individually tested before leaving the factory. If you are a consumer and you experience a problem with your Dimplex product, which is found to be defective due to faulty materials or workmanship within the Guarantee Period, this Dimplex Guarantee will cover or – at the discretion of Dimplex – replacement with a functionally equivalent Dimplex product. The Dimplex Guarantee Period is two calendar years from the date of purchase of your Dimplex product, or the date of delivery of the product, if later. The Dimplex Guarantee is conditional upon you providing the original purchase receipt as proof of purchase. Please therefore retain your receipt as proof of purchase.

If you do experience a problem with your Dimplex product, please call the Helpline on +44 (0)344 879 3588 or visit

www.dimplex.co.uk/support

For ROI please email: serviceireland@glendimplex.com

or call: +353(0)1 842 833

We will need details of your Dimplex product, its serial number and a description of the fault which has occurred.

You can find the model number and serial number

for your Dimplex product on the back of the Wall Controller. Once we receive your information and proof of purchase, we will contact you to make the necessary arrangements. If your Dimplex product is not covered by this Dimplex Guarantee there may be a charge to repair your product. However, we will contact you for agreement to any charges before any chargeable service is carried out.

What is not covered by a Dimplex Guarantee?

The Dimplex Guarantee does not cover any of the following:

- Any losses or increased costs due to lack of connectivity
- Any fault or damage to your Dimplex product due to faulty materials or workmanship occurring outside the two-year Guarantee Period.
- Any fault or damage to the batteries supplied with the product.
- Any fault or damage occurring to any pre-owned Dimplex product or to any other equipment or property.
- Accidental damage to your Dimplex product or damage to your Dimplex product from external sources (for example, transit, weather, electrical outages or power surges).
- Fault or damage to your Dimplex product which is:
 - Not due to faulty materials or workmanship or which is due to circumstances outside Dimplex's control.
 - Caused by use of your Dimplex product for anything other than light commercial use in the country where it was purchased.

Terms and Conditions

- The Dimplex Guarantee is valid from
the date of purchase of your Dimplex product from a recognised retailer in the country of purchase and use, or
the date of delivery of the product
if later, always provide the original receipt has been retained and is produced as proof of purchase.
- You must provide Dimplex or its authorised agents on request the original receipt as proof of purchase and – if required by Dimplex – proof of delivery. If you are unable to provide this documentation, you will be required to pay for any repair work required.
- Any repair work under the Dimplex Guarantee will be carried out by Dimplex or its authorised dealer(s) and any parts that are replaced will become
the property of Dimplex. Any repairs performed under the Dimplex Guarantee will not extend the Guarantee Period.
- The Dimplex Guarantee does not entitle you to recovery of any indirect or consequential loss or damage including but not limited to loss or damage to any other property.
- The Dimplex Guarantee is in addition to your statutory rights as a consumer and your statutory rights are not affected by this Dimplex Guarantee.

Contact Dimplex

If you have any questions about what the Dimplex Guarantee covers and does not cover, or how to claim under the Dimplex Guarantee, please contact us using the information below.

Contact details

Millbrook House, Grange Drive, Hedge End, Southampton, SO30 2DF. Tel: 0344 879 3588

Important: At the end of its service life, the product must be recycled. |




Safety Information:

This package contains small parts that may be hazardous to children. Always store the product and packaging out of reach of children. Never try to dismantle the product yourself, or push objects of any kind into the product, as this may cause short circuits which could result in a fire or electric shock. Do not use outdoors. Do not expose your product to rain, moisture or other liquids. The Dimplex Wall Controller should only be operated in environments where the temperature is always between 0°C and 40°C (32° to 104°F).

Documents / Resources

	Dimplex CFCH Electronic Wall Controller [pdf] User Guide CFCH, Electronic, Wall, Controller
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References

-  [Support | Dimplex](#)
-  [Support | Dimplex](#)
-  [ConfigR | Dimplex](#)