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digitalframe

Digital Frame V5 Digital Advertising Display



Specifications

- **Model:** Digital Advertising Display V5

- **Manufacturer:** EOOKE
- **Supported File Formats:** MP4, F4V, MOV, MKV, MPG, MPEG, MP3, JPG, JPEG, TXT
- **Internal Storage Capacity**
 - **FHD:** 8GB (4GB by OS)
 - **4K:** 16/32GB (10GB by OS)
- **Memory Card Compatibility:** FAT32 formatted TF

Introduction

Before operating the EOOKE digital signage displays, please read this manual carefully and retain it for future reference. This manual will help you use the many exciting and useful features that will make your advertising display more effective at work.

Please note

This manual provides common information for all EOOKE digital advertising display and digital poster frame models, some features described in the manual may not be supported in certain models, and the contents in the manual is subject to change without prior notice to improve the performance.

Caution

1. Please keep the digital display or poster frame away from excess temperature (40°C), too cold (-5°C or below), or any other place.
2. Please keep the display away from benzene or other chemicals.
3. Keep the display away from water.
4. The display should be serviced by a professional serviceman.
5. In order to avoid damaging the digital signage screen, never place the heavy or sharp objects on the top.
6. Please unplug the power plug when not in use for a long time or during a rainstorm.
7. Arrange all cables and cords so that people, children, and pets are not likely to trip over or accidentally pull on them, move around, or walk through the area.
8. Only use the accessories specified by the manufacturer.

Remote Control

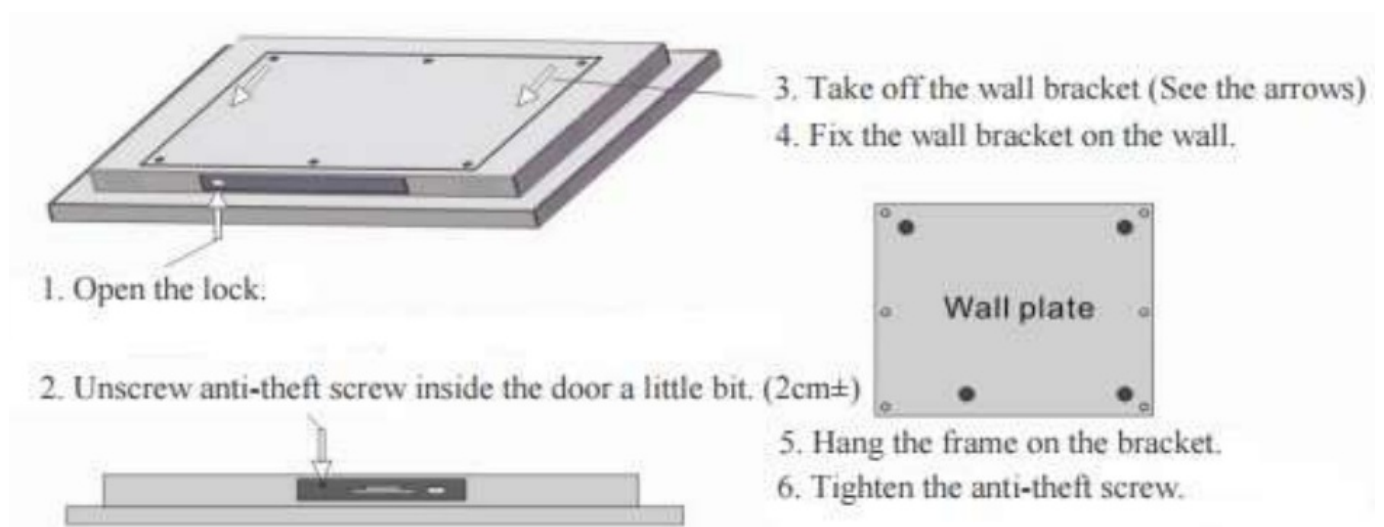


Note

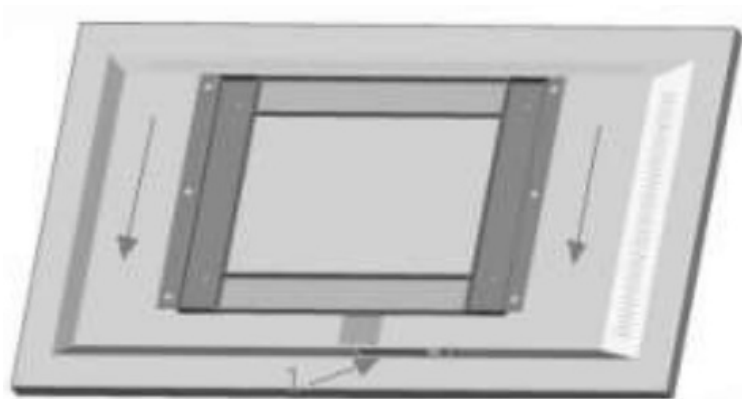
1. Please insert 2 AAA batteries (1.5V), ensuring that the polarity matches.
2. Please aim the remote control at the receiver.
3. Please take out the batteries if the remote won't be used for a long time.
4. You can use a USB mouse for the settings.

Screen Installation

Wall Bracket 1



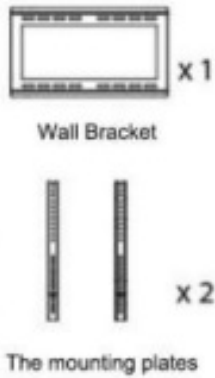
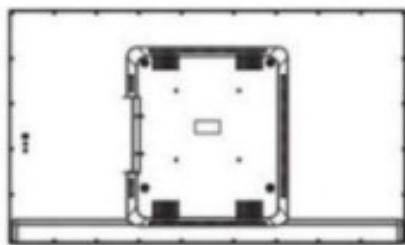
Wall Bracket 2



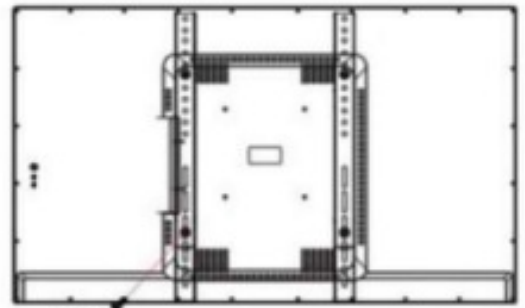
Installation guide

1. Open the lock
2. Unscrew an anti-theft screw inside the door.
3. Take off the '0.011 bracket
4. FIX the S', all brackets on the wall.
5. Hang the frame on the bracket
6. Screw back the anti-theft screw to keep your frame from being stolen.

Wall Bracket 3



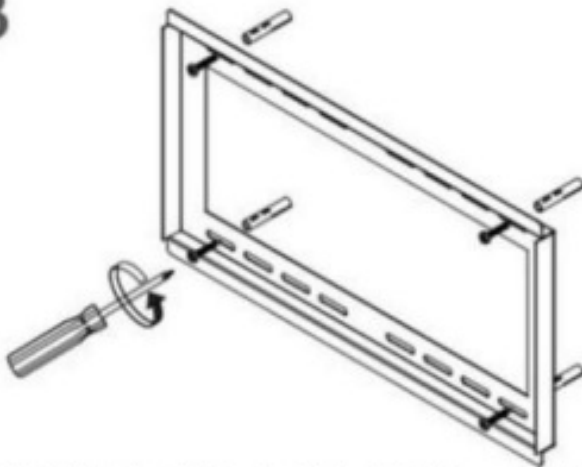
1



2

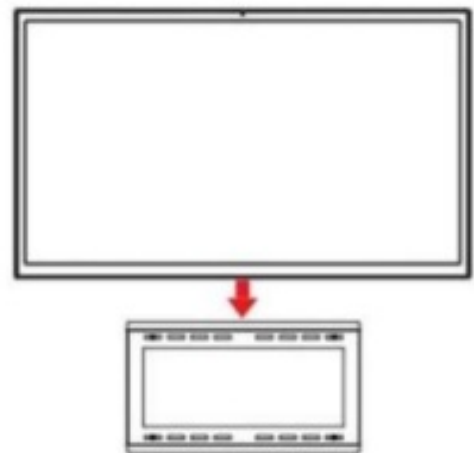
1. Unscrew 4 screws on the back.
2. Attach the plates to the display, fasten it with 4 screws.

3



Drill 4 pilot holes through drywall and into studs in the proper position, screw the bracket to the wall.

4



Attach the display (mounting plates) to wall bracket.

Floor-standing Display



01

Open the box, take out the base, remove EPE, carefully lift out the screen, lay it on a flat surface.



- 02** Unscrew 6 screws from the bottom of the screen with an Allen wrench.



- 03** Attach the base, screw the screws in and tighten all screws with an Allen wrench.



- 04** Adjust 4 leg screws on the bottom of the base until the screen is stable and sturdy.

How it works

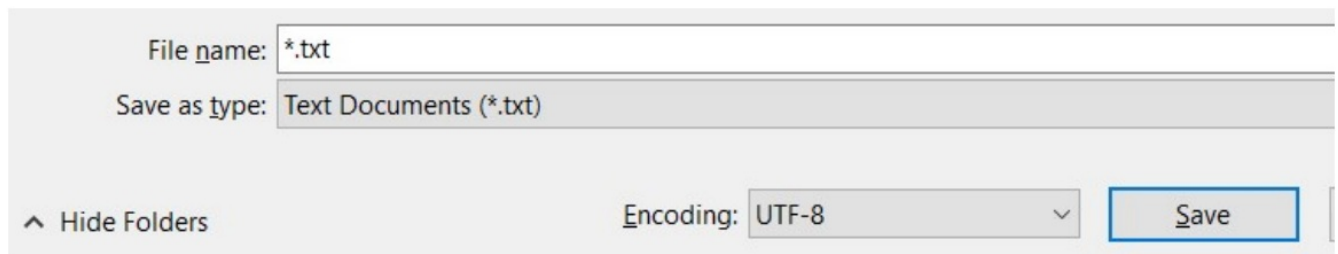
1. Format USB drive to FAT32 or NTFS; other formats are not supported.
2. Create "Sprogram" folder on the root, copy media files to this folder.
3. Insert the USB drive into the display. Unplug once the copy is completed.
4. The slideshow will start automatically.

Playback order

It will loop through files in a numeric order automatically if the file names contain a sequence number only. Eg1 0001.jpg > 0002.jpg > 0003.mp4 > ... 0999.jpg Eg2 1.jpg > 2.jpg > 3.mp4 > 4.jpg > 05.jpg > ...jpg

File format, size supported

- **Internal storage:** FHD: 8Gb(4Gb by OS) 4K: 16/32 Gb (10Gb by OS)
- **Video:** (FHD & 4k displays) 1080P .MP4 F4V.MOV MKV .MPG .MPEG.
- **(4K displays):** 3180×2160 .MP4 .MOV .MKV.
- **Music:** “.mp3” format. Photo: JPG/JPEG 6K @ 35Mb/file.
- **Memory card** (If supported, work as a USB): FAT32 formatted TF.
- **Subtitle:** “.txt” format text with UTF-8 codec.



File name: *.txt

Save as type: Text Documents (*.txt)

Hide Folders

Encoding: UTF-8

Save

How to update the programs.

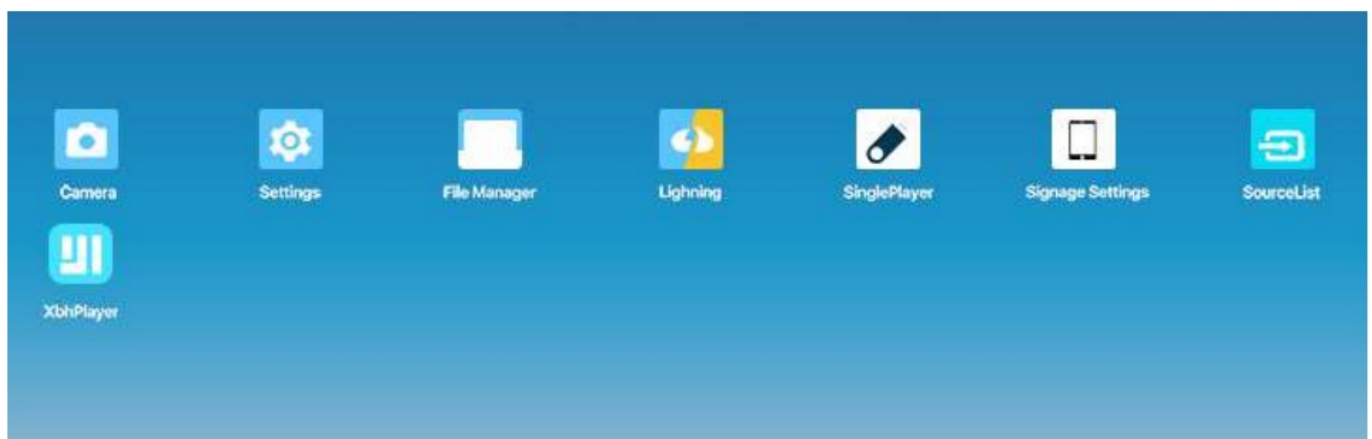
Copy new files to the “sprogram” folder of the USB drive and insert it.

How to format the storage

There are 2 ways to empty the internal storage.

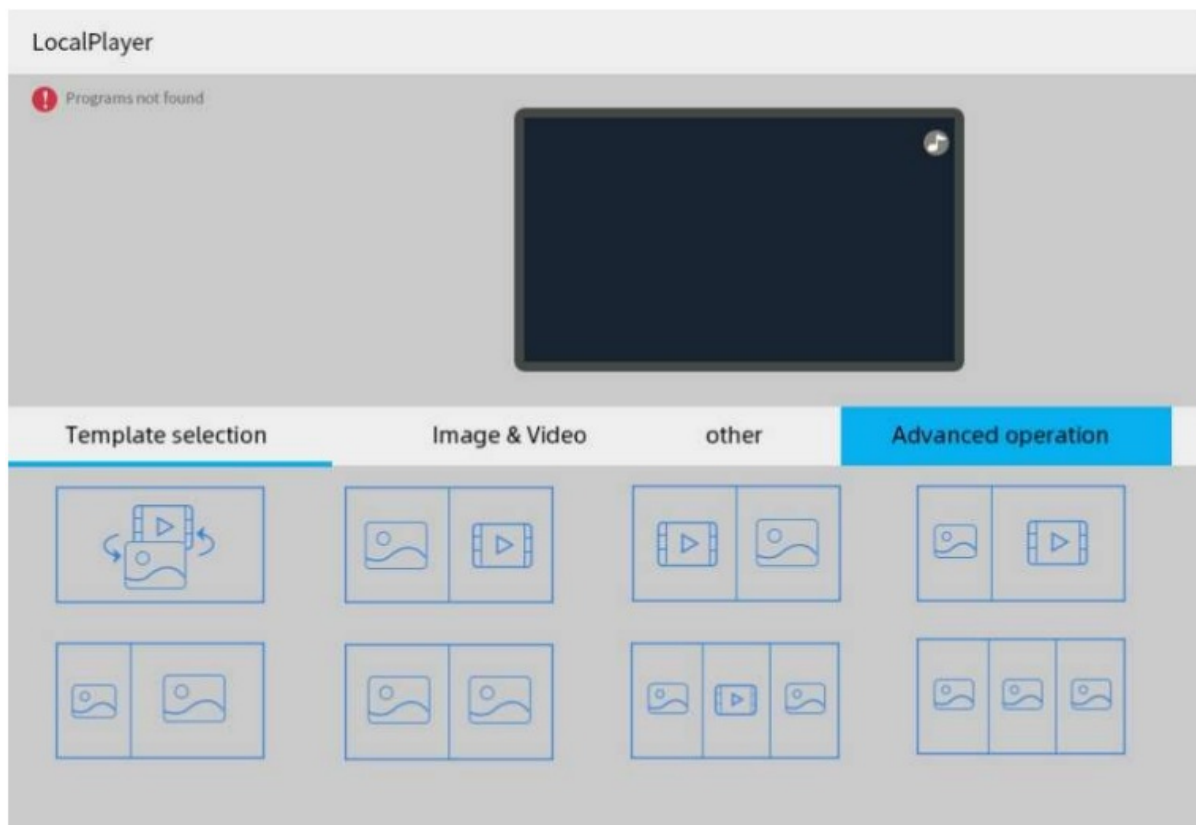
1. Navigate to menu -> Advanced operation -> Format.
2. Create an empty “sprogram” folder on the root, insert it to display.

Home screen and system menu



By default, the “Single Player” app will be launched automatically after startup. If it doesn't, please navigate to [Signage Settings] -> [General Settings] -> [Powered Up] -> choose “Single Player” -> Reboot.

Setting menu



After “Single Player” has been loaded, press “Back” button on the remote to enter system menu, click “Preview” window to exit sys menu.

Choose the split-screen template.

On the menu setting screen, navigate to “Template selection”. Select a template, preview will start, hit again to apply the template.

Image & Video settings.

- **ImageDisplay effect**

- **Original:** Display the image in original aspect ratio. Black bars will appear on the top & bottom of screen if original aspect ratio isn't 16:9.
- **Fit:** Display the images in full screen.

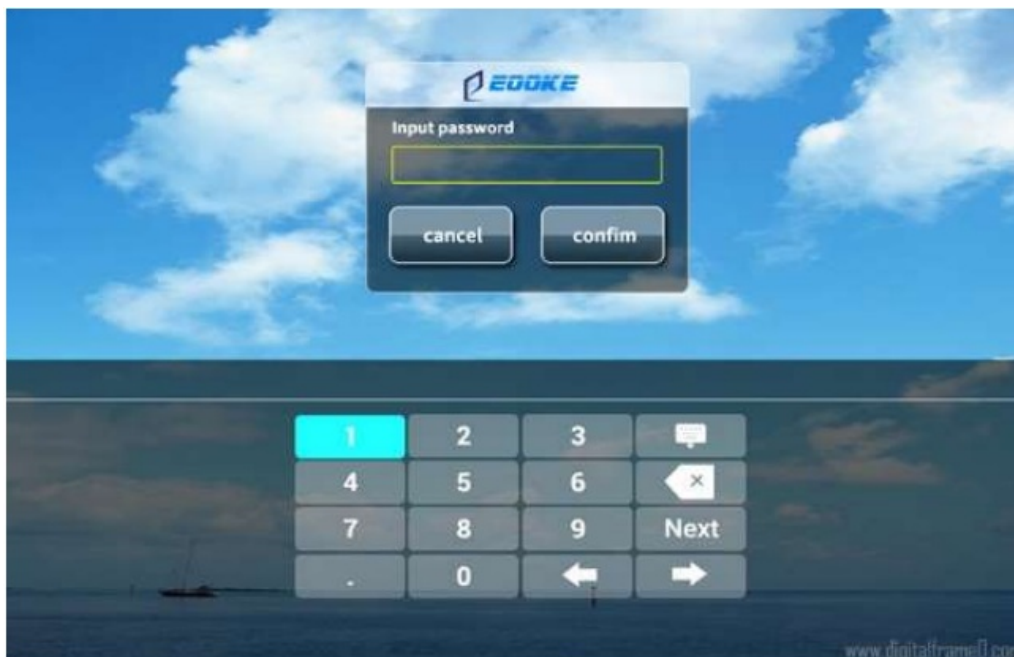
- **Transition animation**

- **Transition effects:** 6 effects in total. Switching Interval
- **Slideshow time interval:** 3s – 90s changeable.
- **VideoDisplay effect**
 - **Original:** Playback video in its original aspect ratio. Black bars appear if the video's original aspect ratio is not 16:9.
 - **Fit:** Play back the video in full screen.

Advanced settings.

Press the “Back” button key, then navigate to Advanced operation”.

Play lock.



Set up a 4 –44-digit password to prevent unauthorized access to the enu.

Note: Enter the password again to disable this feature.

Program default storage path

It's where the files are copied to/from. Don't change it unless necessary.

Restore the default settings.

Resetting all settings to factory settings. Don't restore unless necessary.

Format the storage

Format all files in internal storage.

Schedule Task Settings.

See Page 11 “Power Timer”.

General Settings.

See “Chapter 4 Signage settings” > “General settings” > “Screen Rotation”.

Language.

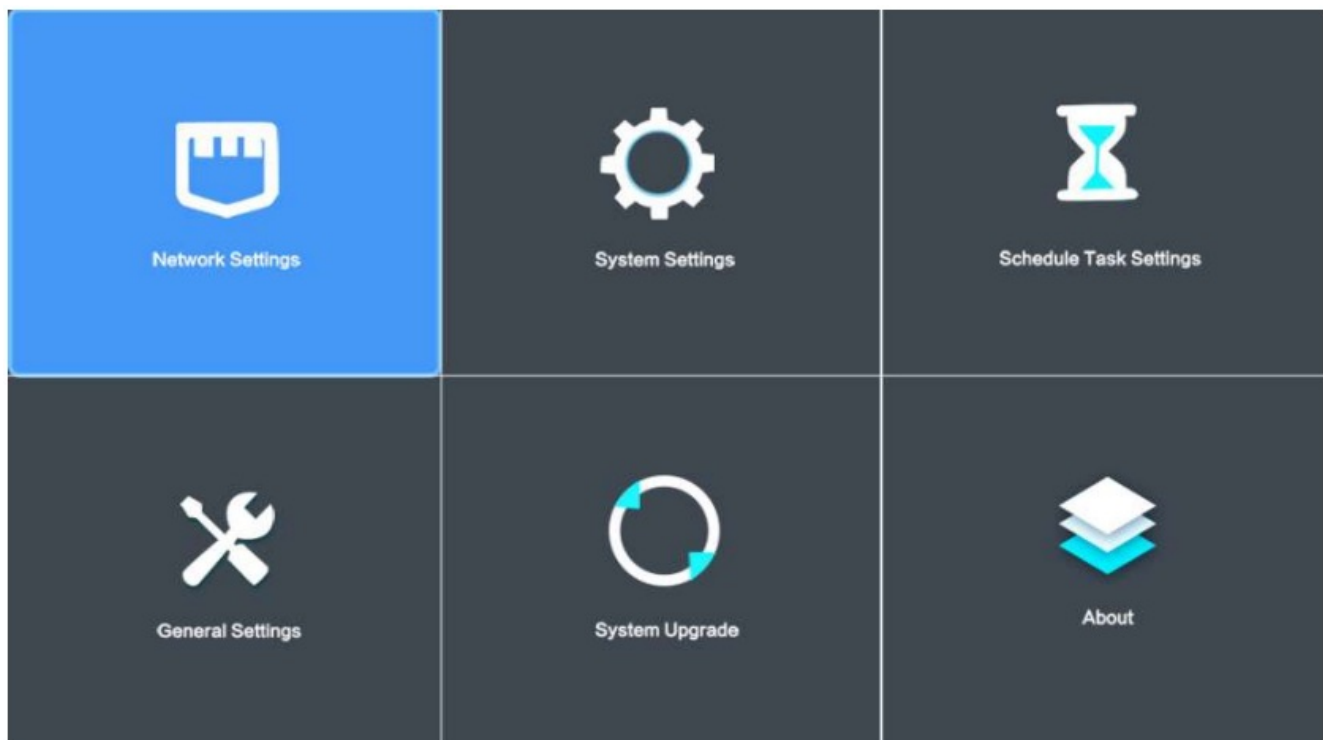
Add desired language first then click to apply. FHD display need to insert an USB mouse to drag the language tab to the top.

Brightness.

Available on certain models.

Signage settings

Press “menu” button on the remote (FHD display) or click “Signage settings” icon on home screen or click “xhbplayer” icon > [system setting] to enter menu settings.



- **[Network settings]:** N/A (For network version only)
- **[System settings]:** Set up Time&Date, Brightness, Language.
- **[Schedule task settings]:** Power timer.
- **[General Settings]:** Set up screen rotation.

< General Settings

Assistant Touch

Off

Powered UP

SinglePlayer >

Protect Application

SinglePlayer >

Screen Rotation

< 0° >

- **Assistant Touch:** For touchscreen.
- **Powered UP:** Set up the default start-up application.
- **[single player]:** Default app, do not change it.
- **[xbh player]:** Network Mode (For network display).
- **Protect Application:** The default app after 30 seconds of inactivity.
- **Screen Rotation:** Rotate the screen by $\pm 90^\circ$. 4K display: please navigate to [System settings] > [System] > [Display] > [Display Screen Rotation]

Screen rotation



Rotate the screen to $+90^\circ$ / 90° / 270° . Choose the desired rotation degree, click “Sure” to reboot the display to apply the setting.

Set up Time and Date


To manually set up or change system time/time zone, please navigate to [System

Settings] > [System] > [Date & Time].

Power Timer.

Press “Menu” button on the remote, navigate to “Schedule Task setting”. Everyday Mode: Set up 4 power timing programs timer for every day. Week Mode: After changing “Control mode” to “Timer”, you can set up 4 different power timing programs for every Monday to Sunday.



1. Choose “Timing Boot & Shut down” -> press “Left” / “Right” to select the desired “Repeat mode”
2. Navigate to each time frame, press buttons to pop up time windows, press  the Up/Down button to select the desired time, press “Back” to save the setting, and change the state of the switch from “Off” to “On”.
3. Hit “Effect Immediately” to save. Check the note below if you failed.

Note



1. The time interval cannot overlap.
2. 60 60-second countdown timer will pop up when the current system time is within the owner's off timing schedule.

Background music, Subtitle setting.

These settings allow you to change the position, color and size of the subtitle and time. Press "Back" go to "Home menu" > "Other" submenu.

1. **MusicPlay:** Enable / Disable background music.

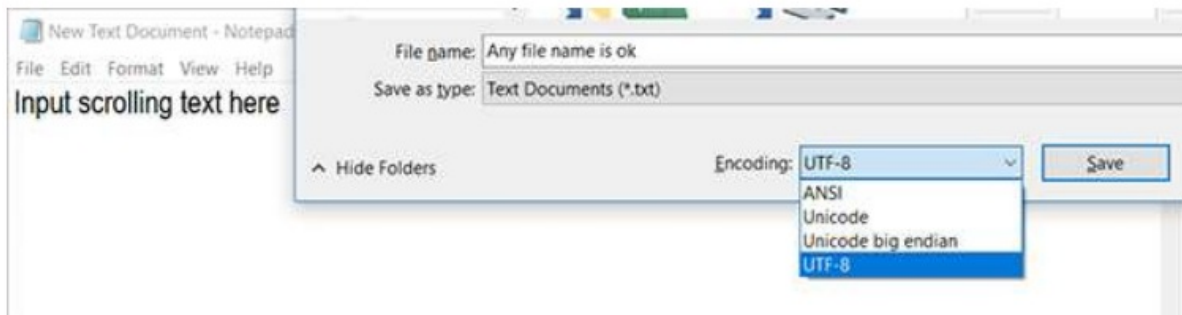
Note

1. Only the ".mp3" format is supported.
 2. Copy photos and MP3 to the "USB drive" folder and insert, the display will slide through photos and play music in the background.
2. **SubtitleDisplay:** Enable / Disable scrolling text.
 1. **Size:** Small / Middle / Large
 2. **Color:** White / Red / Yellow / Blue
 3. **Background opacity:** 0 – 100
 4. **Position:** Bottom / Middle / Top
 5. **Note:** Support ".txt" text file with UTF8 coding only.

Steps to create UTF-8 encoding text on a Windows system (Recommended):

1. Right click -> New -> Text document to create a new text file.

2. Input text in the text window
3. "Save As" file as follows: File name: Anyname; Encoding: UTF-8



Steps to create a plain text file (UTF-8) on MAC.

1. Open "TextEdit".
2. Locate the [Format] option, click on "Make Plain Text".
3. Locate [Settings] -> [Open and Save] -> [Plain Text Files Encoding] -> Change both sub options to "UTF-8".
4. Delete the hidden file after copying. See note below & Answer3 of Page14

Note: It is not recommended to create & copy text from macOS to a FAT32 USB as macOS will create a hidden e.txt" to store metadata of the main "filename.txt". The hidden files have the same ".txt" extensions, and it will confuse the display and you will see garbled text on the screen. If that's so, please delete the hidden files on Windows or use "Terminal" on macOS to delete, for how to check Answer (3)

- **DateTime Display:** Optional feature. Display time on the screen.
- **Play Memory:** Optional for certain models. Start playing the last media after reboot/power failure.

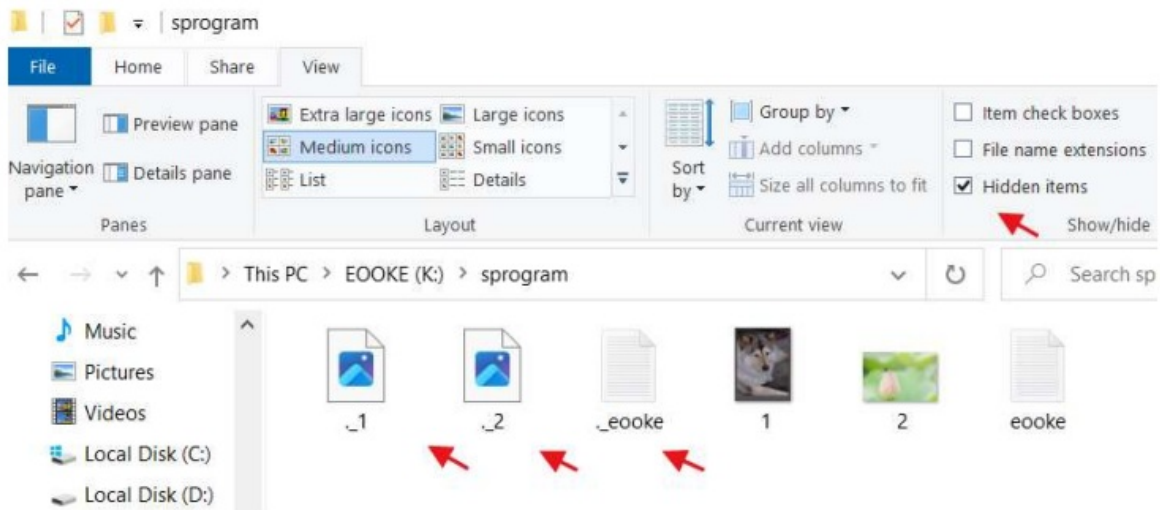
File Brower

Choose "File Browser" on the home screen to enter File Browser. Choose Internal storage or USB drive (If plugged in) on the left, choose "Browser by type" on the top right to view and manage your media files by type. Please don't delete any system files.

Trouble Shootings

1. The screen did not turn on after being plugged in. There is a switch inside the bottom of the display, make sure it's on.

2. No file is copied when plugging in USB, there is a black screen or a message says “No programs found” / “Unsupported”.
 - Make sure files are in the “sprogram” folder. The FAT32 format is recommended.
 - The file is not supported; please delete the unsupported/hidden file.
3. I copy photos and texts to a USB from macOS, but the display does not work properly.



- “Mac OS Extended” formatted USB is not supported; format it to FAT32.
 - If the issue persists, delete hidden “DS_store” & “._*” meta files that macOS creates automatically on a FAT32 USB when copying files. Here are options:
 - Del hidden files in root/“sprogram” on Windows OS (Recommended).
 - Open Terminal on macOS, type in the command `dot_clean -m` (leaving a space after “m”), then drag your USB stick to the Terminal window and hit return to strip off the “._” files on USB.
4. How to change the language from Chinese back to English. Press the “menu” button > Add “English” then insert the USB mouse, drag the English tab top, or click “English” to apply.

Should you have any questions, please contact support@digitalframe0.com

FAQs

Q: How do I ensure the longevity of my digital advertising display?

A: Follow the cautionary guidelines provided in the manual such as keeping the display away from extreme temperatures, water, and chemicals. Also, ensure that heavy or sharp objects are not placed on top of the display.

Q: How can I set up split-screen templates on the display?

A: Navigate to the setting menu, select Template selection, preview the templates, and

apply your chosen template as per the instructions provided in the manual.

Documents / Resources

	digital frame V5 Digital Advertising Display [pdf] User Manual V5, V5 Digital Advertising Display, V5, Digital Advertising Display, Advertising Display, Display
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References

- [User Manual](#)

Advertising Display, Digital Advertising Display, Digital Frame, Display, V5, V5 Digital Advertising
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