

Digital Alert Systems DASDEC-II or One-Net SE V4.7 Software Instructions



Contents

- 1 [Field Service Bulletin](#)
 - 1.1 [DASDEC-II / One-Net SE V4.7 → V5.1 Installation Advisory](#)
 - 1.1.1 [Introduction](#)
 - 1.2 [Background](#)
 - 1.2.1 [Version 5.1 Post-Installation Verification](#)
- 2 [Documents / Resources](#)
 - 2.1 [References](#)
- 3 [Related Posts](#)

Field Service Bulletin

DASDEC-II / One-Net SE V4.7 → V5.1 Installation Advisory

Introduction

Customers currently running Version V4.7 software may experience an issue when upgrading to V5.1, where the monitoring receivers are shut down due to a lack of proper licensing. This advisory discusses when this might arise, how to check for it, and, if necessary, how to take corrective action.

Background

The DASDEC-II and One-Net SE series, the internal monitoring radios were permanently fixed in hardware. For example, with the model DASTVR, the “R” suffix indicates the presence of the three monitoring radios. Similarly, a One-Net model R189SE-3EN uses the “3” in the same fashion. The introduction of the DASDEC-III series combined with Version 5.x software introduced license keys for two and three radio modules, and the license key must be present to represent the installed hardware.

IMPORTANT NOTE: This information below does not apply to models supplied without internal monitoring receivers e.g. DASLC, DASLC+, DASLPFM, DASLPTV, DASRAD, DASTV, R189SE-0EN, R189-0DEC. If you have any questions regarding a specific model, please send a message to support@digitalalertsistemas.com with the serial number of the device.

After the V5.1 installation, verifying that the radio license key is installed and activated is crucial! Using the following steps will ensure the key is installed and activated.

1. Log in to the DASDEC or One-Net
2. Go to **Setup > Main > Main/License > Basic Licenses**
3. Check the field labeled either **Two Radios** or **Three Radios** to confirm a valid license key is installed. See the example screen below.

The screenshot shows the 'Main/License' configuration page in the Digital Alert Systems web interface. The 'Setup' tab is active, and the 'Main/License' sub-tab is selected. Under 'Platform Information', the 'Device Name' is 'C7 Collector Test'. The 'License Keys' section shows a table of licenses. The 'Two Radios' option is selected, and a red callout box with the number '1' points to it.

License Keys	Basic Licenses	CAP Decode Licenses	Net Alert Licenses	Language Licenses
Master	miQQHKmqIKj.ikm8[i]lyj1MP/81			
Single Sign-On Support				
V5.0 Enabling Key	9qwAjnhjIMjEirmq[y]lRv0MWIBW.			
HALO Client License Key	IPf4dEoJgeasfb6SEbb7Y9z0Ry1			
Two Radios				
Encoder	7Z14UPptUj3i0mB[j]lEIY13tRd.			
Video Out	XPk0XZQtivjkidmN[glU4.3FMev/			

1. If there is no license key, the internal monitoring receivers are disabled! (Refer to step 4)

4. If the unit has the radios installed, but no license key in the field, please contact support via email @ support@digitalalertsystems.com or by telephone +1.585.765.1155 for further assistance.

BE SURE TO INCLUDE THE SERIAL NUMBER!

Digital Alert Systems
100 Housel Ave. | Lyndonville | NY | 14098
585-765-1155 | fax 585-765-9330
www.digitalalertsystems.com

Revision: 1.0 Publication: FSB DAS-169

Copyright © 2023 Digital Alert Systems, Inc. Information herein is considered accurate at the time of publication. We constantly strive to improve our products and services therefore some specifications are subject to change without notice. DASDEC and One-Net are trademarks of Digital Alert Systems.

Documents / Resources

	Digital Alert Systems DASDEC-II or One-Net SE V4.7 Software [pdf] Instructions DASTVR, R189SE-3EN, DASDEC-II or One-Net SE V4.7 Software, DASDEC-II or One-Net SE V4.7, Software
--	---

References

-  [Eas | Digital Alert Systems](#)

Manuals+.