



Digiquess DVB-T2 Decoder HD Digital Terrestrial Receiver User Manual

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Digiquess DVB-T2 Decoder HD Digital Terrestrial Receiver



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SAFETY INFORMATION



CAUTION: to reduce the risk of fire and electric shock, do not open the unit. All work must be carried out by a specialised technician. Opening the receiver will automatically void the warranty.



This symbol indicates dangerous voltage inside the product, which may cause electric shock and personal injury



This symbol indicates that there are important instructions accompanying the appliance.

CAUTION: the only way to disconnect the decoder from the mains is to remove the plug from the outlet. Make sure that the power outlet is easily accessible, so that you can easily disconnect the product if necessary. Read the manual carefully before using the decoder. Keep the instructions for future reference. Do not open the unit and/or the power supply, touching the internal components may cause electric shock. Contact with a voltage of 100-240V~ can be fatal. Before connecting the decoder to the power supply, make sure that all connections have been made correctly. Always unplug the decoder from the power outlet before connecting or disconnecting the cables.

Failure to observe these precautions can result in damage, fire or electric shock, which can result in serious injury!

POWER SUPPLY. If the model you have purchased requires a power supply unit, you must use the power supply unit supplied with the decoder to prevent damage to the unit. The use of a power supply other than the one supplied with the decoder will automatically relieve the manufacturer of all liability. Check that your power supply corresponds to that required for operation (see label on product or product specifications). Consult your energy manager if you are unsure of the features of your power supply. Do not attempt to repair or splice the power cord. Do not tamper with the power cord or plug. Make sure the power cord is not damaged, knotted, or pinched before use. It is recommended to disconnect the decoder from the power supply when not in use for a long period of time, during thunderstorms or special events. Never unplug the unit from an outlet by pulling on the cable. Do not connect or disconnect with wet hands or bare feet. Do not use objects such as levers to disconnect the plug from

an outlet. The power cord should be protected by a plastic cover to prevent it from being damaged or walked on. If you smell burnt or smoke, unplug the power cord immediately and contact your service representative.

OVERLOADED. Do not overload the power outlet, extension cord, or adapter as this may cause a fire or electrical shock. Always use standard certified cables. Do not connect or modify cables while the decoder is connected to the power supply. Do not use damaged power extension cords as they may cause electric shock or fire.

LIQUIDS. Do not expose this product to dripping or splashing, and do not place any objects with liquid inside, such as vases, etc., on the apparatus. Never place in a damp location or touch with wet or damp hands or during a thunderstorm. If liquid enters the decoder, disconnect it immediately and consult a service technician.

CLEANING. Disconnect the power cord from the outlet before cleaning the receiver. Always use a slightly damp cloth (no solvents, no detergents) for dusting.

VENTILATION. The slots in the receiver should be left uncovered to allow proper ventilation. Leave sufficient space around the equipment to ensure proper ventilation. Do not place the unit on carpets or the like.

OBJECTS. Never insert objects into the slots of the receiver. If this happens, disconnect the decoder and consult a technician

USE BY ADULTS ONLY. The goods purchased are sophisticated electronic devices and are therefore not suitable for use by minors. No liability is accepted for damage to persons or property resulting from the use of the goods by minors. Keep the appliance out of the reach of children. Plastic bags in packaging can be dangerous. To avoid suffocation, keep the bags out of the reach of children. Batteries and other small parts can be swallowed by children. It is recommended to keep them out of reach.

ACCESSORIES. Do not use non-original accessories or spare parts as they may cause damage to the receiver.

CONNECT TO YOUR TV OR OTHER EQUIPMENT. Unplug this apparatus from the wall outlet before connecting or disconnecting any cables. Before making connections with other devices, read the operating instructions for the devices themselves. The antenna must be installed by a qualified technician.

LOCATION. Install the receiver in a location protected from direct sunlight or rain. Do not place near any heat sources. Do not place any other electronic equipment on the receiver.

Battery Handling: batteries may contain toxic agents that are hazardous to the environment. Therefore, dispose of the batteries immediately according to the prevailing statutory regulations. Never throw the batteries in normal household waste. Information for Users on Disposal of Old Equipment and Batteries [European Union only] These symbols indicate that equipment with these symbols should not be disposed of as general household waste. If you want to dispose of the product or battery, please consider the collection systems or facilities for appropriate recycling.



Correct disposal of this product prevents any potentially negative impact on the environment and human health that could arise from any inappropriate handling of the product itself. To receive more detailed information regarding disposal of your unit, we recommend that you contact the competent public agencies, the waste collection service or the shop where you purchased the product.

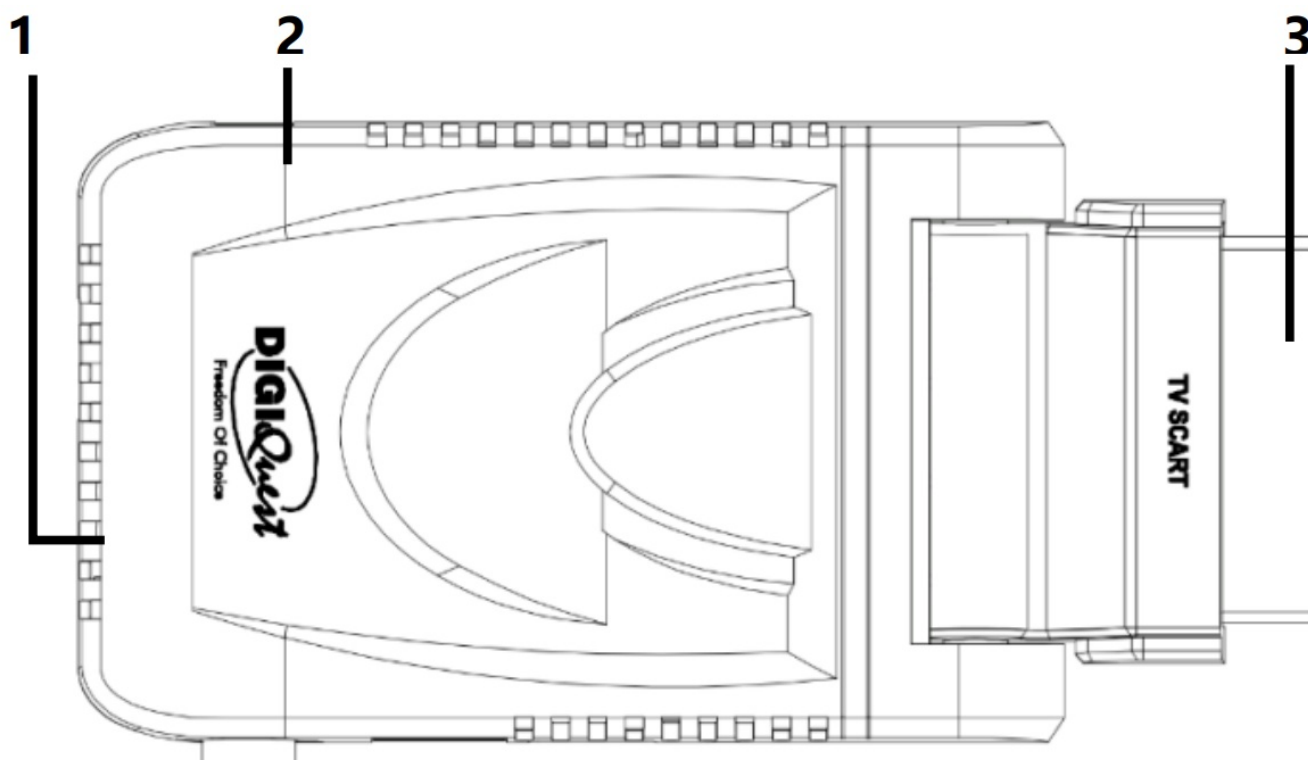
Manufactured by DIGIQUEST SOLUTIONS s.u.r.l. Head-quarter Via Avisio, 18 – 00048 Nettuno (RM) – Italy



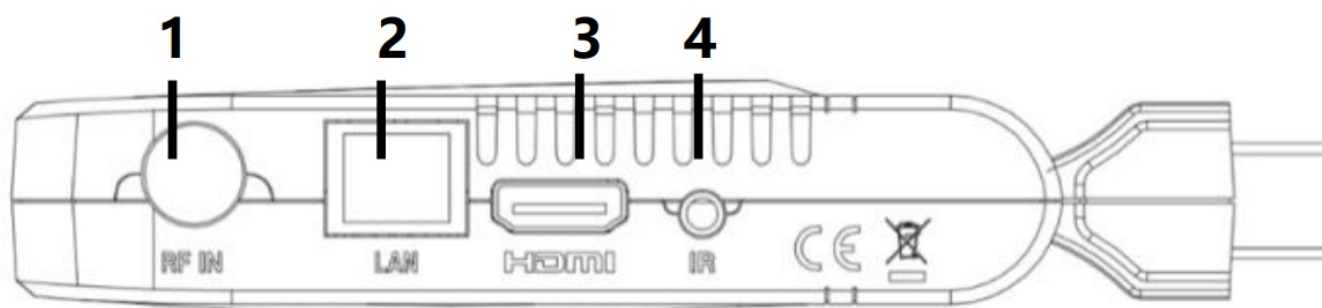
DIGIQUEST SOLUTIONS s.u.r.l. declares that this product complies with Directive 2014/53 / EU. The full text of the EU Declaration of Conformity is available at the following Internet address:

www.digiqu quest.it/certificazioni.html

PANELS



1. **USB:** to connect external USB memory and DONGLE WI-FI specific (included).
2. **DC IN 12V** for connection of the supplied 12V power adapter.
3. **SCART** for connection to TV.

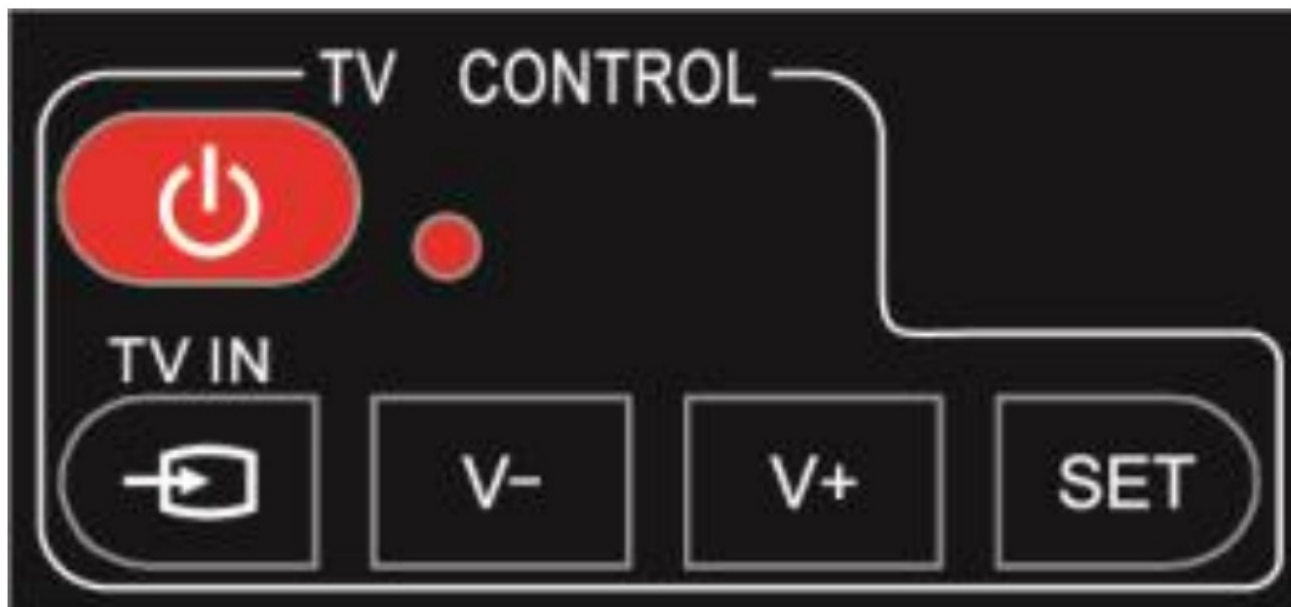


1. **RF IN** for antenna connection.
2. **LAN** port for connection to the network.
3. **HDMI** for connection to high definition TV.
4. **IR** for connecting the IR sensor (remote control).

MULTIFUNCTIONAL REMOTE CONTROL 2 in 1



The supplied remote control can be programmed to also manage some functions of the TV remote control (e.g. volume management, switch-off, channel change). To assign the TV functions to the receiver's remote control, it is necessary to use the TV CONTROL section at the top left of the remote control, follow the procedure below:



TV CONTROL. TV remote control setting. In the TV CONTROL section press the SET button for 3 seconds, the red LED will increase in intensity. In the same section press the key to set (e.g. V+), the red led will flash.

Place the TV remote control in front of the decoder remote control (so that the two LEDs face each other) at a distance of about 3 cm. On the TV remote control, press and hold the button you want to set (e.g. VOL+) until the red LED stays steady. Press the SET button to save.

Set one key at a time.

OTHER KEYS



BLUE: switch the STB on and standby mode. SUB / ◀ ◀ : switch on subtitles, if current channel has this option. Fast backward while playing back a file. You can increase the speed by pressing the key several times. TTX / ▶ ▶ : switch on teletext, if current channel has this option. Fast forward while playing back a file. You can increase the speed by pressing the key several times.

- (play): to start playback of a file.

- (red dot): key not active.

T/II: for some functions in the menu.

■ To stop the playback of files.

TV/R: to change from TV channels to radio channels.

SAT: opens the satellite list.

COLOR KEYS: several functions in the menu.

APP/F1: to display the list of available APPs.

AUDIO/ F2: to open the Audio Control window.

F4/ R. List: key not active.

MUTE: on/off volume.

RECALL: switch to previous viewed channel. Inside the menu to go back one operation.

CH+ ▲ / ▼ CH-: channel Up and Down. Press to move the cursor into menu.

OK: to view the channel list. In the menu to confirm operations. In the menu: to select or modify parameters.

MENU: open and close the menu screen.

EXIT: exit from current menu.

VOL +/ VOL – : volume Up and Down.

PAGE – / PAGE +: to scroll from page to page in the channel list. (0~9) Number keys: to switch channels. In the menu to enter values.

PVR: key not active.

FAV: show favorite lists if create.

INFO: press for current channel information.

EPG: Electronic Program Guide.

Batteries

Not included. We recommend the use of rechargeable batteries to protect the environment.

Installing the Batteries

Remove the battery cover from rear of the remote control and place 2xAAA size batteries inside the compartment. Please make sure the battery polarities match the polarity markings inside the compartment.

Using the Remote Control

To use the remote control, point it towards the IR sensor connected to the decoder. The remote control will not operate if its path is blocked. Sunlight or very bright light will decrease the sensitivity of the remote control.

SOME KEYS AND FUNCTIONS

Change channel

There are several ways to change channels:

- Scroll with the ▼ or ▲ keys.
- Enter the channel number using the Number keys.
- Press the OK button to open the channel list, scroll with the ▼ or ▲ buttons and press the OK button to display the selected one.

Channel List

During viewing, pressing the OK button displays the channel list. The list can also be accessed from within the menu. Scroll from channel to channel with the ▼ / ▲ buttons, from page to page with the ◀ / ▶ buttons.

Press the RED key to enter the Sort function, the channels in the list can be displayed: in alphabetical order (A – Z and Z-A), in numerical order (0-9 and 9-0), displaying first the blocked channels and then the no channels (and vice versa), from those encoded (for a fee) to those FTA (in clear) and vice versa, in frequency order.

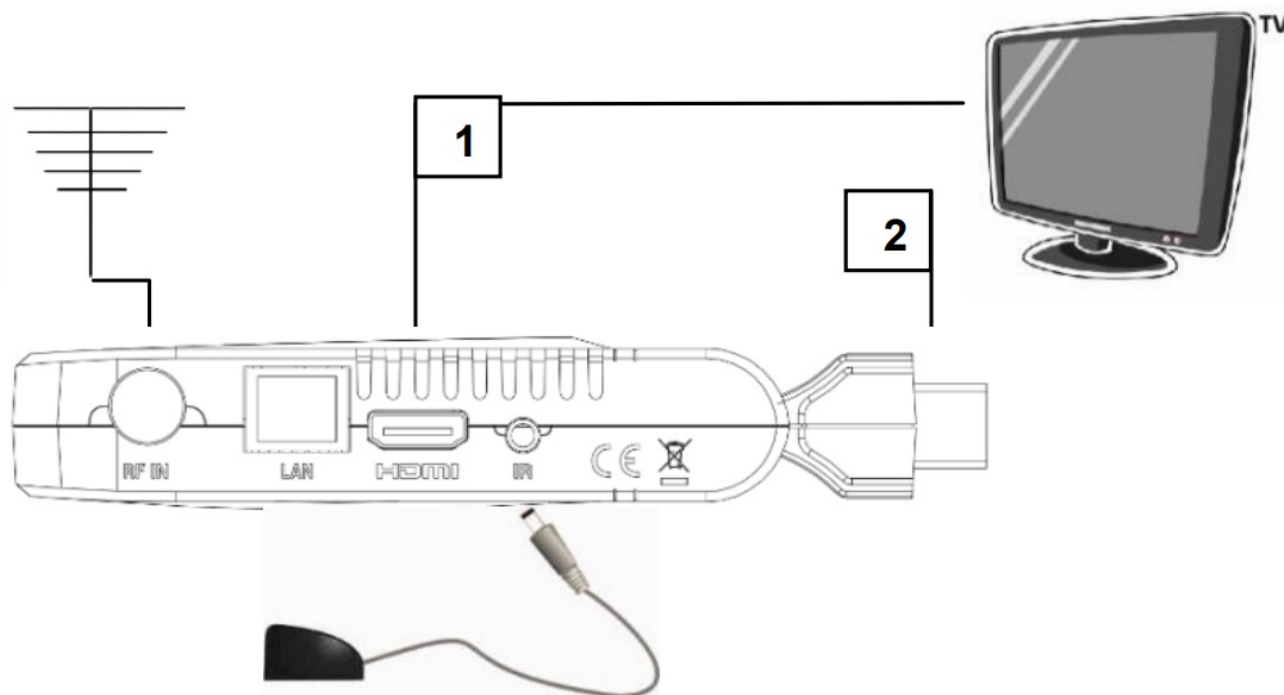
Press the GREEN key to activate the Search function, with the keyboard enter one or more letters of the channel to be searched and then move to the Find box and press the OK key. Press the BLUE button to switch between TV and Radio channel listings.

CEC function

To use the TV remote control only, refer to the paragraph entitled SERVICES Menu.

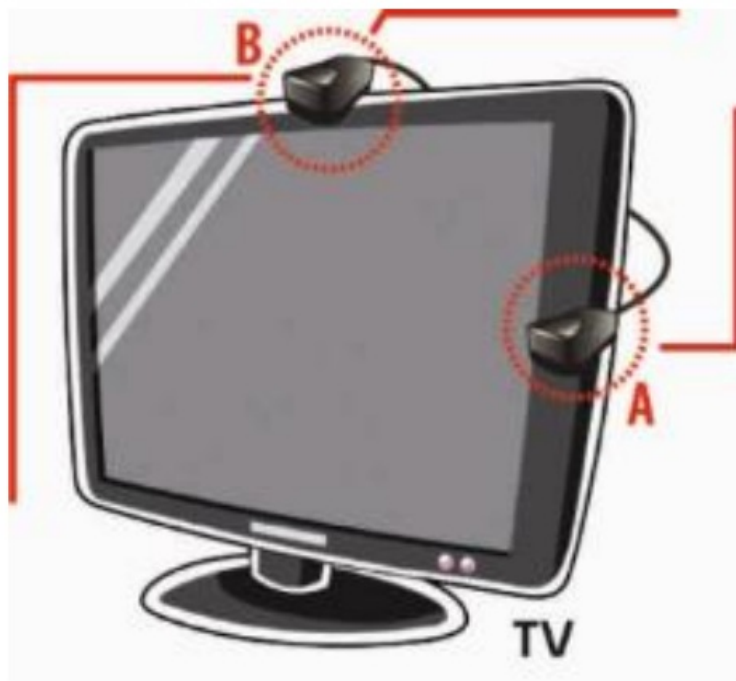
SYSTEM CONNECTION

WARNING: When making connections **ALL** the devices must be disconnected from the electrical socket.



You can connect the decoder to your TV through HDMI or SCART, thanks to the included support you can place it where you want.

1. In a TV with HDMI connection, use an HDMI cable. Plug the cable into the HDMI output of the receiver and the other end into the HDMI input of the TV and if necessary select the desired source on the TV (e.g. HDMI1, HDMI2, etc.). In this case, no audio connections are required because the HDMI output provides stereo sound or Dolby digital. NOTE: when the decoder is connected to the TV via HDMI, you must select the correct input mode (eg. HDMI 1 or 2 etc.) by pressing the SOURCE button on the remote control of TV (depending on the brand, the button can also be identified with INPUT, AV, AUX, ZERO, etc.), otherwise no image appears.



If you want to hide the decoder behind the TV you have two options:

- use the support supplied by hooking it to the decoder with the special pins. Use the platelet adhesive or hole to attach it where you want. Only the decoder can be easily removed using the anchor pins;
- connect the decoder with the scart but also connect it with the HDMI cable. With the TV remote control you can choose whether to watch via HDMI or via SCART.

2. If you do not have a TV with HDMI, you can connect the decoder with its SCART connection directly to TV's SCART.

Connection of IR sensor

It is necessary to connect the IR sensor of the remote control (supplied) to the IR port on the decoder and then fix it with the appropriate adhesive: fix it where you want, for example on the front panel of the TV (A) or above the TV (B) but with a tilt such that you can receive the signal from the remote control.

It is equipped with a power led: red when it is off, green when it is on.

Note: the sensor is transparent and can receive the signal from multiple angles.

CAUTION: do not disconnect or connect the remote control sensor plug when the receiver is turned on; the receiver will turn off, it will be turned on again, and this may cause serious damage to the unit.

Antenna connection

Connect the antenna to the RF IN input of the decoder.

Connecting the Power Supply

Only connect the supplied power supply to the DC IN port after all connections have been completed.

Switching on the decoder

Turn on the TV.

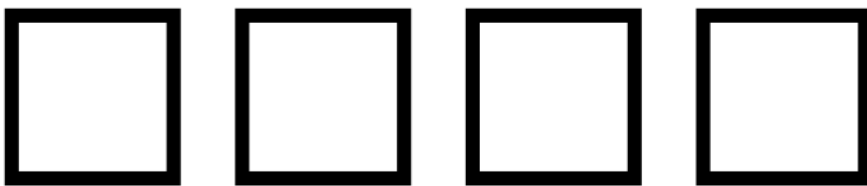
Connect the plug of the decoder to the power outlet.

Press the Power button on the remote control. If no picture appears on the screen, select the correct AV mode using the TV remote control.

FIRST TIME INSTALLATION

If you use the STB for the first time or have restored the unit to factory default, you need to tune channels. In the "Installation Guide" screen, press ▼ key to scroll through the entries: select the language and country using ◀ ▶ keys.

You will need to enter your password consists of 4 digits. Take care to write it down, it will be required for different operations.



ATTENTION: if you mistake the password for confirmation, you can repeat the procedure after a few seconds. Once the password is confirmed, press OK button to start to do channel searching.

MENU

Press MENU button to enter the menu. The menu contains the following submenu: User setting, Channels, Installation, USB, Services.

Use the ◀ or ▶ keys to move to the desired position and use the ▼ key to enter the submenu (window below) and move to the desired position. Press OK to enter. Press MENU key to return one step, press EXIT to exit the menu.

To proceed with the setup with your ALEXA device, see the chapter Voice assistant menu.

USER SETTING menu

Menu Set

When you are on this item, press OK to open the submenu. Use the ▲ or ▼ keys to scroll up and down to position yourself on the desired option, or use ◀ or ▶ keys to scroll through the various items available: in some items the option chosen will be immediately visible, you must press EXIT to save and exit the menu. You can also press the OK key to display all the available options, in this case you will need to position yourself on the desired item and press OK to confirm it. When finished, press EXIT to save and exit the menu.

- **Display time**

Sets the display time of the information bar when changing channels. The options available are Never, Always, 1 to 6 seconds. When you always choose to delete the info window, press EXIT.

- **Transparency**

When set to OFF, the OSD screens cover the screen; when set to ON, the menu screens become transparent, allowing you to see the images of the transmission in progress.

- **Channel select by OK**

In the channel list (which is opened while viewing a channel by pressing the OK button) you can scroll from one channel to another using the ▼ / ▲ buttons, and with the ◀ / ▶ buttons you can scroll through the list from page to page. If you set YES in this menu to preview a channel, you will need to press OK. If you set NO, the preview will appear after a few moments each time you place on a channel.

- **Channel switch mode**

When you change channels, in the time interval that passes from one channel to another, the screen may appear black if you set Black Screen here. If you choose Freeze on the screen, it will remain the last image displayed.

- **Sleep time**

After 3 hours of total inactivity (no control) the decoder switches off automatically. If you want to disable this function, select OFF.

AV set

- **Screen ratio**

Available formats are 4:3, 16:9 and Auto. Set according to your TV.

- **Ratio spect**

Available formats are Pan & Scan, Letter & Pillar Box, Combined and Full Screen.

- **Output mode**

Choose the resolution according to your TV. Values range from 480P@60 to 1080P@50.

- **TV-Scart**

Video outputs are available in CVBS and RGB.

- **HDMI Format**

Pass by or PCM.

- **LCN**

The Logical Channel Number function is set to ON by default. Allows you to identify channels by putting them in numerical order.

- **Standby mode**

Passive: this is a mode that saves energy when the decoder is in standby mode.

Active: Some decoder functions remain active during standby.

Note: for the Voice feature to work properly, you should keep it in active mode.

Language set

- **Menu language**

This is the language used in the menu. To change, use the ◀ and ▶ keys and choose from the available languages.

- **Audio language 1 and 2**

For setting the audio language. The availability of other languages depends on the broadcaster.

- **Subtitle status**

You can display this menu while viewing a channel by pressing the SUBT button on the remote control. The availability of subtitles depends on the broadcaster.

- **Subtitle language 1 and 2**

- When activating subtitles (previous item) you can choose the language. The availability of languages depends on the broadcaster.

Locale time set

Use the arrow keys to select the desired option or press the OK key to display all available options. Press EXIT to save and exit the menu.

- **GMT usage**

To set the time automatically, choose Auto: the time will be displayed according to the country set in the scan. If you select

the Manual option, the following options can be changed: Time zone (enter the time zone of your area), Summer time, Time offset.

Timer set

To set display, standby and power on of a television programme. Different programming is possible. Within the Timer Setting menu press the RED button to add a programming.

- **Timer type**

Use the ► key to select whether to display a channel (Normal), switch off the decoder (Standby), switch on the decoder (Wake up, note: for this function the decoder must be in passive standby mode), and press the ▼ key to switch to the next item. Or press OK to open the list, select an option by confirming with OK and then press ▼ to the next item.

- **Program**

Select channel.

- **Date**

Set the date of the event to be programmed. Press the **OK** button and use the number buttons. Once finished, press **OK** again to confirm and go to the following item with the ▼ key.

- **Start time**

Enter the start time of the event. Press the **OK** button and use the number buttons. Once finished, press **OK** again to confirm and go to the following item with the ▼ key.

- **Cycle**

Once, Daily, Weekly.

- **Dur Time**

Not active.

Once the events are programmed, they will all be displayed on the first screen of the Timer menu. You can position yourself on the relevant line and press the corresponding colored key to edit (Rename **BLUE** key) or Delete (**YELLOW**) the programmed events.

A few seconds before the event begins, a warning message will appear on the screen and the channel will be switched to the programmed channel when the countdown ends.

NOTE: When setting a timer, it is recommended that you turn off the Channel Standby Update feature and

Software Update.

Parent set

To access this menu you must enter your PIN.

- **STB lock**

You can block the power on of the decoder by setting in this item Lock.

- **Menu lock**

If you set Lock when you access the various menus you will be prompted to enter the password.

- **Channel lock**

You can still view some channels. Refer to the description of the Lock – YELLOW button function in the CHANNELS menu.

- **Rate**

Some broadcasters send controlled streams, you can set the age limit of the various programs (7 – 14 – 18 – NO).

- **New PIN**

The password is entered in the First Installation, here you can change it.

- Enter the new password. Confirm in the next line.

Note: When changing the password, make sure to note it down. In case of loss, please contact the service.

CHANNELS menu

With this menu you can manage channels.

Channel list

You can also access this menu by pressing the **OK** button on the remote control while watching a program. See paragraph MORE KEYS AND FUNCTIONS > Channel list in the Remote control section.

Channel edit

To position on Channel edit and press **OK** to enter the TV or radio channel list, it depends if you are in TV or Radio mode when you access the menu.

At the bottom of the window there are the various functions with the indications of the relative button. Use the ▼ ▲ keys to position yourself on the channel you want to change and then select the desired function:

- **Fav – RED key**

You can create lists of favorite channels.

Press ▼ ▲ keys to position the desired channel and press **RED** key: a window will open in which you must choose in which FAV group you want to save the chosen channel, press **OK** and then **EXIT**. The favourite symbol (star) will appear on the channel line. To cancel the selection, press the **FAV** button again, position yourself on Disable, press OK and then **EXIT**.

Create all desired favorites by pressing **EXIT** key to exit and save. Once you have created one or more favourite lists, you can access them while watching a programme by pressing the **FAV** button on the remote control: with the BLUE button you can scroll through the various existing **FAV** groups.

NOTE: When creating favourite lists, it is recommended that you disable the Channel Standby Update feature.

- **Edit – GREEN key**

You can Rename a channel: press the **GREEN** key to open the keyboard where you can enter the new name. Use the arrow keys to position the desired letters and press **OK** to enter them. Confirm the new name by placing it in the Save box on the keyboard and press **OK** on the remote control. Otherwise press **EXIT** to exit without saving.

- **Lock/Unlock – YELLOW key**

If you have set the lock function to a channel, you will be prompted for the password when trying to access it. To activate this function, first activate it in the menu User setting >Parental set >Channel lock > Enable. You must enter the PIN. If this step has not been performed, you can do so automatically when setting the block to a channel.

After you have placed on the channel to be blocked, press the **YELLOW** key, the symbol of the block function will appear next to the channel; press the **YELLOW** key again to delete the block function from the channel, you will need to enter the PIN. Repeat for all channels to be blocked. Press **EXIT** to exit and save.

- **Move prog – BLUE key**

Position on the channel to be moved, press the **BLUE** key, a symbol with double arrows will appear on the channel line: use the ▼ ▲ keys to choose the desired position. Confirm with **OK** key.

Repeat the operation with as many channels as you want and at the end press **EXIT** to exit and confirm the saving. After this operation the channels will reverse their position.

- **Renumber – OK key**

It allows you to enter (through the keyboard that appears on the screen) the number of the position where you want to move the selected channel. After this operation the channels will reverse their position.

- **Delete – INFO key**

After you have set the channel to be deleted, press the **INFO** key to select the channel to be deleted, a symbol (cross) will appear on the channel line. Press **MENU** or **EXIT** to confirm or **INFO** again to cancel deletion.

INSTALLATION menu

Auto search

If you want to start a new channel search, enter this menu and confirm with **OK**. All previously stored channels will be deleted. You can exit the automatic search at any time by pressing **EXIT**.

Manual search

You can only search for one channel, but you need to know the channel number, frequency and band. Move to Search and press **OK**.

Channel update

In this menu you can set the automatic update of the channel list. You can check if an update of the list is available by clicking on the Channel upgrade window and pressing **OK**. Confirm and wait for the search result.

Software Upgrade

- **OTA setting**

The decoder can be updated via air (OTA). In this menu you can check if an update is available. The update will be automatically searched at the time set in the same menu. You can check if an update is available by clicking on the OTA update window and pressing **OK**. Confirm and wait for the search result.

- **USB upgrade**

You can update the decoder via USB if the update file was loaded to a USB memory device and then connected to the decoder. Enter this menu with the OK key. Place on the update file and press **OK** to start it.

- **FTP setting**

To update the box via the Internet, you need to be connected to a network. In the FTP screen you have already entered all the data needed to perform the update: click on the FTP Update box and press **OK** to start the procedure.

Note: Do not turn off the STB during the update process. Wait until the channel is seen again.

Note: If an update is available via FTP, a message will appear on the screen.

Factory set

To reset the decoder and return it to factory settings. You must enter your password (PIN), confirm by pressing YES and press **OK**. Use this function with caution, all data stored by the user will be lost! You will need to repeat the Installation Guide.

USB menu

By connecting a USB memory to the receiver port, you can view pictures, listen to music, play video files. You will be able to connect a **USB HUB** that allows you to use multiple USB devices simultaneously.

NOTE: only compatible files can be viewed in each category.

Media player

To start playing MP3, video and picture audio files.

NOTE: The manufacturer cannot guarantee the playback of files despite the supported extension: this depends on the codec used, the data bit rate and the resolution.

- **MP3 list**

Selecting this menu will allow you to access MP3 music files in the connected USB memory. Press **OK** to display the connected memory, confirm with **OK**. Navigate to the desired folder or file and press **OK** to play back the selected file or to open the selected folder. During playback, the buttons to be used for the various functions are displayed at the bottom of the screen.

- **Video list**

Selecting this menu will allow you to access the video files (AVI, MKV, MP4) in the connected USB memory. To start playing a video file, position yourself on the file and press **OK**.

During playback, the buttons to be used for the various functions are displayed at the bottom of the screen.

After a few seconds, this window will disappear and you can display it again by pressing the **INFO** button.

Album

Selecting this menu will allow you to access the image files (JPG, BMP) present in the connected USB memory. Press OK to display the connected memory, confirm with OK. Navigate to the desired folder or file and press OK to play back the selected file or to open the selected folder. During playback, the buttons to be used for the various functions available are displayed at the bottom of the screen, including Slide show (GREEN button), which is activated and photos will scroll automatically. Use the ◀ / ▶ buttons to move on to the next image or to return to the previous image.

USB Manager

- **Format**

Use to format the inserted memory. **CAUTION:** All data in the memory will be deleted.

- **Information**

Displays information about the connected USB memory.

- **Choose disc**

If the connected USB memory has partitions, you can choose which one to use here.

Note: Do not remove the connected HDD while it is working. The decoder will no longer recognize memory. Not all HDDs are compatible: Externally powered HDDs are recommended. The manufacturer is not responsible for any damage or loss of data.

SERVICES menu

STB Information

Shows decoder information.

Games

There are some games.

Application

To view the applications in the decoder, connect the receiver to a network.

Note: APP as may vary at the manufacturer's discretion.

WiFi search

To connect to the network via wifi dongle (not included). Follow the on-screen instructions. You will be able to connect a USB HUB that allows you to use multiple USB devices simultaneously.

Network setting

You can view the connection settings. Here you can select whether to connect via LAN or via WIFI with a specific USB Dongle (included in the package). You must connect to a network.

CEC set

If the TV to which this unit is connected is equipped with and active with the CEC function, you can also use the TV remote control to control some of the main functions of the decoder such as volume, power on, channel change. Activate the CEC function on the TV as well.

NOTES:

- Function only active if the decoder is connected to the TV via HDMI.
- When activating the CEC feature to a TV connected to multiple devices, you may need to select the TV source for the desired device.
- Even if TVs are equipped with CEC, compatibility is not guaranteed.
- If your TV or set-top box is not working properly, try disabling the CEC feature on both devices and checking for functionality.

- **Activate CEC**

To activate the CEC function, you must set this item to On.

- **STB ON and TV ON**

When set to ON, the simultaneous switch on is activated; when the TV power button is pressed, the decoder is also switched on.

- **STB OFF and TV OFF**

If set to ON, you can adjust the volume with the TV remote control STB Source Priority

- **STB source priority**

If it is set to ON, priority is given to the source where the decoder is connected.

- **TV volume via STB**

If set to ON, you can adjust the volume with the TV remote control STB Source Priority

VOICE ASSISTANT menu

Please confirm both the STB and Echo Dot are connected with internet properly in advance.

To proceed, you need to install the Digi quest “Digi quest Receiver” Skill from Amazon’s Skill section.

The installation of the Skill is really very simple and can be done\ both from the web and from smartphone apps.

How to install a skill via website:

- Connect to the alexa.amazon.it website;
- on the left, click on Skill;
- on the new page, search for the Skill “Digi quest Receiver”.

How to install a skill via smartphone APP:

- Open the Amazon Alexa app on your smartphone;
- from the menu tap “Skills and games”;
- search for the “Digi quest Receiver” Skill through the magnifying glass.

Once you open the Skill tab, just click on “Enable to use”.



You will be directed to the website <https://voice.discvision.de> to obtain an association key to enter later.

Registration to the site is required: after entering your email account and password, login to Disc Vision IoT.

Click on the  icon at the bottom right “Add Set-Top-Box” to generate a four-digit association key.

DiscVision IoT


Registered devices

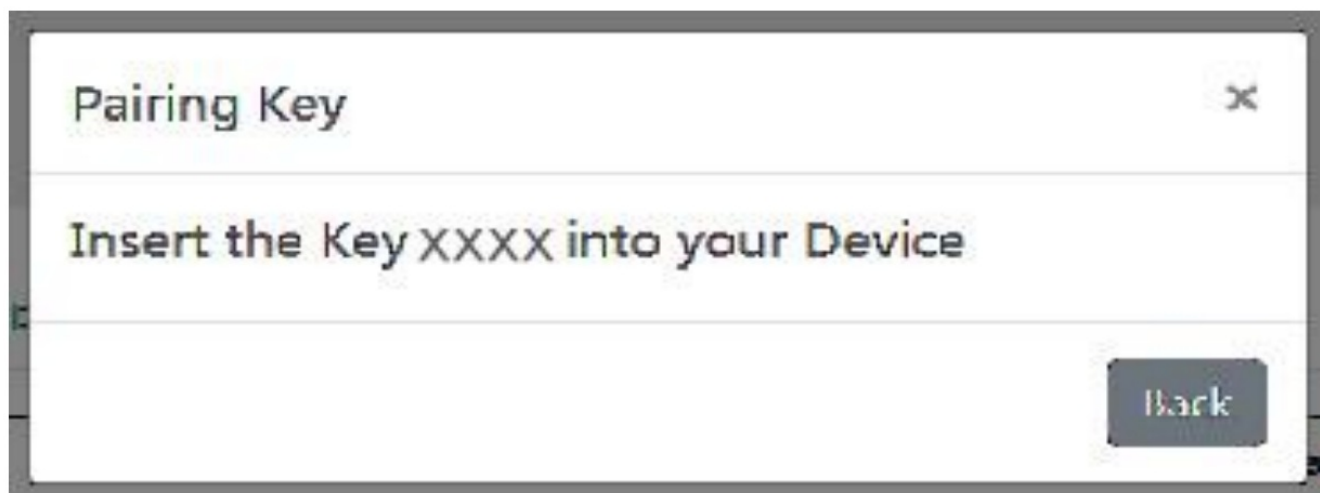
My Data

About Us

Logout

Name/Location	Model	MAC Address	Skills	Most Recent Login	Options
<div>Living Room</div>	Digiquest	00-F4-8D-DB-89-90	<div>Add Skill</div>	May 8, 2020 1:04 PM	<div><div></div><div></div></div>

Add Set-Top-Box 



Go to the decoder menu and select VOICE ASSISTANT> Configuration.





Press the **OK** key on Connect, the screen will appear the dialog box of INFORMATION: to enable standby mode select YES; a window will appear to enter the previously created association code: use the numeric buttons on the remote control.

Once connected, the Voice Control Set window will appear showing the successful connection.

To complete the association, click on the Disc Vision IoT website, under “Full account connection”. The device indicated on the site is by default Receiver: you can choose the desired name from the drop-down menu.

Here the commands to control your Receiver:

- Alexa, watch channel 200 (on [receiver])
- Alexa, watch BBC (on [receiver])
- Alexa, next channel (on [receiver])
- Alexa, previous channel (on [receiver])
- Alexa, turn off ([receiver])
- Alexa, turn on ([receiver])
- Alexa, set the volume ([receiver]) to 30
- Alexa, turn down the volume by 20 ([receiver])
- Alexa, turn up the volume by 20 (on [receiver])
- Alexa, mute [receiver]
- Alexa, unmute [receiver]

TROUBLESHOOTING

Before contacting the Service Department, check that the area of use of the decoder is covered by the digital terrestrial signal and that your antenna receives the signal correctly.

When an incident occurs, consult the table below before requesting service to identify the cause of the problem. A simple control or adjustment by the user is sometimes sufficient to solve the problem and restore proper operation. The most common drawbacks are generally connected to the cable connection. If none of the actions listed in the table help you solve the problem, log on to www.digiquest.it and you will be guided quickly to solve the problem, thanks to the different possibilities that will be offered to you (available updates, online chat, form for assistance request).

Register now on the official website at www.digiquest.it/registrazione.html

Never open the receiver, danger! Opening will automatically void the warranty.

Do not switch on

Check that all connections have been made correctly and are securely plugged in.

Check cable integrity.

Try using the TV remote control.

Odour (smell) of burnt

Disconnect the decoder from the outlet and contact service immediately.

The decoder does not find channels

If you are using a directional antenna, make sure that it is oriented towards a STB-T transmitter and positioned correctly.

Make sure that you can receive the digital terrestrial signal in your area.

It is recommended to use a standard external antenna that normally has better features than a portable internal antenna.

Check the cable coming from the antenna and connections.

Replace the partitions or place a line amplifier.

Contact an antennist technician.

Pictures on the screen appear split (framed)

The decoder needs good signal quality for proper operation.

Check that the reception system (antenna) is working properly.

The signal is too weak because of bad weather conditions, for example: wait for the signal to recover.

Remote control does not operate the decoder Make sure the decoder is turned on.

Make sure that the remote control is pointing towards the front panel of the decoder and that there are no obstructions on the path.

Check the remote control batteries: they may have been inserted in the wrong direction or discharged.

Check that no liquid has leaked from the batteries.

Check that there are no stuck keys.

Make sure that there is no direct sunlight on the decoder.

A temporary transmission error has occurred, or the decoder software has lost some of its settings. Turn the unit off and disconnect it from power; allow a few minutes to elapse and then turn it on again.

Make sure that there are no transmitters in the vicinity that could interfere with remote control actions.

An incorrect function has been selected. Press the right key.

Verify that the decoder is properly connected to the power outlet and TV.

Try using the TV remote control.

No image or “No Signal” message

When connecting the decoder with HDMI, you must select the source (e. g. HDMI1) for the input used by pressing the SOURCE button on the TV remote control (depending on the brand, it can also be identified with INPUT, AV, AUX, ZERO, etc.).

Check the HDMI or SCART cable.

Disconnect and then reconnect the decoder.

“No Signal Absence” appears on the channel already tuned.

Reset the decoder (see relative paragraph), or check the system status.

The word Codified (Scrambled) appears

The channel viewed is part of a paid package.

The image appears crushed or cut

The picture format in the Picture > Video Format menu has not been set according to the TV's characteristics. Try another format.

No sound heard

Check the HDMI or SCART connection.

Check whether the Mute function is activated. Use the decoder or TV remote control to turn it off.

Make sure the volume of your decoder or TV is high enough. Press the volume buttons on the decoder or TV remote control to adjust.

Check that the decoder is properly connected to your TV or audio system.

Some connections to the decoder may have been “loose”.

Try disabling the CEC function on both the TV and the set-top box.

Channel loss or decoder block. Deleting channel or FAV lists Exclude all automatic updates and resume

automatic channel tuning.

The inserted USB memory is not recognized Not all USB devices are compatible.

It is recommended to use powered HDDs that are equipped with their own power supply.

Compatibility with large capacity USB devices is not guaranteed; if problems arise, we recommend that you run a partition or use a smaller capacity HDD.

Note: The manufacturer is not responsible for any damage or loss of data.

Some files are not recognized

The manufacturer cannot guarantee the playback of the files even though the extension is supported: this depends on the codec used, the data bit rate and the resolution. The codecs can only be updated by the manufacturer of the main board, not by the software.

The decoder or TV turns itself off

As required by recent European energy saving regulations, this decoder will **AUTOMATICALLY TURN OFF** 3 hours after the last operation, TVs after 4 hours (auto standby).

NOTE: you can disable this function in the relevant menus.

SPECIFICATIONS

SECTION	ITEM	COMMENTS
DVB-T2 TUNER	Frequency Range	VHF:7M, 174 – 230MHz ; UHF 8M,470 MHz – 866 MHz
	Band	7MHz,8MHz
	Input impedance	75 Ω
CHANNEL DECODING	Standard	DVB-T2
	Demodulation	COFDM
	Constellation Combinations	QPSK,16-QAM,64-QAM,hierarchical 16-QAM,hierarchical 64-QAM
	FEC	1/2, 2/3, 3/4, 5/6, 7/8
	Reed solomon	204, 188, t = 8
DEMULTIPLEXER	Standard	ISO/IEC 13818-1
VIDEO DECODING	Standard	H.265/HEVC,H.264/AVC high profile@level 4(1080i25),level 3.1(720p25),level 3.2(720p50)
	Aspect ratio	16:9 4:3
	Video format	PAL
	Video resolution	1080i, 1080p output
AUDIO DECODING	Decoding	MPEG-1 layer I & layer II,MPEG-2 layer II,MPEG-2; AC-3 Dolby digital
	Output mode	Dual channel, Stereo
PROCESSOR	CPU	MSD3T273 10-bit

MEMORY	Processor speed	1800Dmips
	Flash memory	8MB
	DDR	128MB (BUILT IN CPU)
RCU	Category	IR Carrier 38KHz
IR SENSOR	LED	1 Bi-color LED(Standby, working)
REAR PANEL	Antenna input	IEC, Female
	PSU ADAPTER	EU Standard, 12V 1A
	HDMI 1.4b	X 1
	SCART	X 1
	Ethernet	RJ45
SIDE PANEL	USB	X 1
POWER SOURCE	Input Voltage	12V 1A
	Power Consump.	7 W max
POWER SUPPLY	INCLUDED	100-240V~ 50/60Hz Output: 12V 1A
CABINET		138.5*70*26.5mm (only cabinate) 149*80*26.5mm (cabinete include real panel ports)
AMBIENT	Oper. Temp.	-5~40°C

TECHNICAL SPECIFICATIONS POWER SUPPLY INCLUDED

Pursuant to Regulation 2019/1782, Annex II, point (b), the Ecodesign requirements for the TEKA012-1201000EU external power supply are hereby referred to as follows

Manufacturer's name or trade mark, commercial registration number and address		
Shenzhen Teka Technology Co., Ltd. Address: Building A, No. 21, XiFu Road, Red Star Community, SongGang Street, Baoan District, Shenzhen, Guangdong Province, 518105, P.R. China.		
Information published	Value and precision	Unit
Model identifier	TEKA012-1201000EU	
Input voltage	100-240	V
Input AC frequency	50/60	Hz
Output voltage	12.0	V
Output current	1.0	A
Output power	12.0	W
Average active efficiency	> 82.97	%
Efficiency at low load (10 %)	> 73.2	%
No-load power consumption	< 0.1	W

TECHNICAL SPECIFICATIONS POWER SUPPLY INCLUDED

Pursuant to Regulation 2019/1782, Annex II, point (b), the Ecodesign requirements for the SA121V-120100V external power supply are hereby referred to as follows

Manufacturer's name or trade mark, commercial registration number and address		
Dongguan Sunun Power Co., Ltd. Address: No.16, Minan Road, Dabandi Industrial Park, Daning Community, Humen Town,Dongguan, Guangdong Province, 518105, P.R. China.		
Information published	Value and precision	Unit
Model identifier	SA121V-120100V	
Input voltage	100-240	V
Input AC frequency	50/60	Hz
Output voltage	12.0	V
Output current	1.0	A
Output power	12.0	W
Average active efficiency	> 82.97	%
Efficiency at low load (10 %)	> 73.2	%
No-load power consumption	< 0.1	W
Average active efficiency	> 82.97	%
Efficiency at low load (10 %)	> 73.2	%
No-load power consumption	< 0.1	W

Versione SW: 01.00.00.06

NOTES:

Specifications are subject to change without notice.

The contents of the manual may differ from the product or software provided and is subject to change without notice.

New software may change some features of the receiver.

All applications reproduced and the related trademarks belong to their respective owners. In case of incorrect, incomplete or erroneous or mere transcription errors supplier (distributor) will be relieved of any responsibility and can refuse performance of the obligation related to the error.

Not all Hard disks are compatible. The manufacturer is in no way responsible for any damage or loss of data.

Due to updates or errors, the contents of this manual may not exactly match the actual product. Please refer to www.digiquest.it for further information or contact technical support info@digiquest.it





Documents / Resources

	<p>Digiquest DVB-T2 Decoder HD Digital Terrestrial Receiver [pdf] User Manual DVB-T2 Decoder HD Digital Terrestrial Receiver, DVB-T2, Decoder HD Digital Terrestrial Receiver, Digital Terrestrial Receiver, Terrestrial Receiver, Receiver</p>
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References

- [Amazon Alexa](#)
- **D** [Digiquest.it](#)
- **D** [Certificazioni](#)
- **D** [Digiquest.it](#)
- [DiscVision IoT Authentication](#)