**Dexcom G7 Continuous Glucose Monitoring System** 





# **Dexcom G7 Continuous Glucose Monitoring System User** Guide

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**Dexcom G7 Continuous Glucose Monitoring System** 



# **Specifications:**

• Product: Dexcom G7 Continuous Glucose Monitoring (CGM) System

• Wear Time: Up to 10 days

# **Product Information**

Welcome to the Dexcom G7 Continuous Glucose Monitoring (CGM) System! The Dexcom G7 app or receiver will guide you step-by-step on how to set up your system and insert your sensor. It's simple, accurate, and effective.

# Components:

Applicator with built-in sensor

# **Getting Started:**

- Compatible Smart Device or Dexcom G7 Receiver
- Check smart device compatibility online at: dexcom.com/compatibility
- Download the Dexcom G7 app using a compatible smart device\*
- Follow the on-screen instructions

## **Training Resources:**

For training videos, guides, FAQs, and more, scan the QR code or visit: dexcom.com/en-ca/training

## **Need Help?**

Contact Dexcom CARE for personalized support at 1-844-832-1810 (option 4). Monday – Friday | 9:00 am – 5:30 pm EST.

# **Apps for Dexcom G7:**

• **Dexcom Clarity:** Discover trends and insights to share with your healthcare provider.

• Dexcom Follow: Allow friends and family to see your glucose levels.

# **Frequently Asked Questions**

· How long can I wear the sensor?

The sensor can be worn for up to 10 days.

· How do I check smart device compatibility?

You can check compatibility online at dexcom.com/compatibility.

· What should I do if I have trouble with the setup?

Contact Dexcom CARE at 1-844-832-1810 (option 4) for personalized support.

## ready to get started with Dexcom G7?

Welcome to the Dexcom G7 Continuous Glucose Monitoring (CGM) System! The Dexcom G7 app or receiver will guide you step-by-step on how to set up your system and insert your sensor. It's that simple!

## **COMPONENTS**



# **GETTING STARTED**

1. Download the Dexcom G7 app using a compatible smart device\*



2. Follow the on-screen instructions



# Need help getting started

 Our Dexcom CARE team of certified diabetes experts can provide training and assistance throughout your entire Dexcom CGM experience.

- Contact Dexcom CARE for personalized support at 1-844-832-1810 (option 4).
- Monday Friday | 9:00 am 5:30 pm EST.†

## Get the most out of your Dexcom G7 by using the following apps:



## **Dexcom Clarity**

Discover trends and insights that can be shared with your healthcare provider.



## **Dexcom Follow**‡

Allow friends and family to see your glucose levels.

#### **Need further assistance**

· Need further assistance?

Call 1-844-832-1810

· General inquiries:

Select option 1

- Insurance questions: Select option 2
- · Product replacements & troubleshooting:

Select option 3

· New user training & support:

Select option 4

- 1. Compatible smart devices sold separately: <a href="mailto:dexcom.com/compatibility">dexcom.com/compatibility</a>.
- 2. Hours are subject to change and exclude holidays.
- 3. Separate Follow app and internet connection are required. Users should always confirm readings on the Dexcom G7 app or receiver before making treatment decisions.
- 4. Dexcom, data on file, 2023.

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## TRAINING RESOURCES

For training videos, handy guides, FAQs and more, scan the QR code or visit dexcom.com/en-ca/training.





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G7 Continuous Glucose Monitoring System, G7, Continuous Glucose Monitoring System, Glucose Monitoring System, Monitoring System, System

# References

- Phones that work with Dexcom apps | Dexcom
- User Manual

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