

DEPSTECH 86T USB Borescope User Guide

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DEPSTECH 86T USB Borescope



Product Information

Specifications

- Model: 86TUSBBorescope
- Compatibility: Android phones with OTG function, Windows PCs, and Mac OS
- Not compatible with iOS devices or iPhones with type-C interfaces

Product Usage Instructions

Troubleshooting Steps for USB Borescope

Issue: The USB borescope does not show pictures after connecting to an Android phone.

- 1. Check whether the correct APP "Depstech-View" is downloaded on the Android phone.
- 2. Check whether the Android phone has an OTG function and whether the function is turned on. If the endoscope failed to get access to capture the real-time image, it may be caused by the UVC protocol function of your Android phone being disabled. Please update the Android version or change the phone and try again.
- 3. Unplug and plug again. Connect the industrial endoscope to an Android phone with the USB connector (Please notice the difference of Micro-USB/Type-C, and connect the USB endoscope properly).
- 4. Adjust the stepless dimming roller and check if the lens light brightens/dims normally.
- 5. Exit the APP, reopen the APP, and then reconnect to the product.
- 6. Plug and unplug the product several times to see if the product can produce pictures.

Issue: The USB borescope does not show pictures after connecting to a Windows User/MACOS.

- 1. Check the correct APP for download: Windows User APP "Depstech-View" or "Camera"; MACOS User App "Photo Booth".
- 2. Check whether the USB adapter is connected properly and try to reconnect it on the other side of the adapter.
- 3. Adjust the stepless dimming roller and check if the lens light brightens/dims normally.
- 4. Connect the USB borescope to the Windows User/MACOS to see if the image can be generated.

Issue: The USB borescope is not compatible with iOS iPhones, and iPads.

Please kindly note that this device is only compatible with Android phones and PC. It does not support the use of adapters to connect to other devices. It also does not support iPhones with type-C interfaces (such as iPhone 15).

USB Borescope Stops Working

Issue: USB borescope stops working after being used for some time or receiving the item.

- 1. Check whether the connection between the Android phone/PC and the USB borescope is disconnected. If the connection is normal, please plug and unplug it several times to see if it will still be disconnected.
- 2. Check if the lens light is on or adjust the pulsator to see if the brightness of the light changes.
 - 1. If the LED light does not light up, it means that the product has been disconnected. Please re-plug it to see if it is normal.
 - 2. If the LED light is on and the brightness can be adjusted, please exit the APP and reseat the product.

FAQ

Q: I'm still having issues with the USB borescope. How can I contact support?

A: For any questions, please feel free to contact us via DEPSTECH's after-sales email support@depstech.com. We always provide 24-hour worry-free professional service.

Troubleshooting Steps

Item did not Function

- 1. The USB borescope does not show pictures after connecting to an Android phone.
 - 1. Check whether the correct APP "Depstech-View" is downloaded on the Android phone.
 - 2. Check whether the Android phone has an OTG function and whether the function is turned on. If the endoscope fails to get access to capture the real-time image, it may cause by the UVC protocol function of your Android phone being disabled. Please update the Android version or change the phone and try it again.
 - 3. Unplug and plug again, Connect the industrial endoscope to an Android phone with the USB connector (Please notice the difference of Micro-USB/ Type-C, and connect the USB endoscope properly).
 - 4. Adjust the stepless dimming roller and check if the lens light brightens/dims normally.
 - 5. Exit the APP, reopen the APP, and then connect to the product.
 - 6. Plug and unplug the product several times to see if the product can produce pictures.
- 2. The USB borescope does not show pictures after connecting to a Windows User/MAC OS.
 - Check the correct APP for download: Windows User APP "Depstech-View" or "Camera"; MAC OS User App "PhotoBooth";
 - 2. Check whether the USB adapter is connected properly and try to reconnect it on the other side of the adapter.

- 3. Adjust the stepless dimming roller and check if the lens light brightens/dims normally.
- 4. Connect the USB borescope to the Windows User/MAC OS to see if the image can be generated.
- 3. The USB borescope is not compatible with IOS iPhones, or iPads.

Please kindly note that this device is only compatible with Android phones and PC. It does not support the use of adapters to connect to other devices. It also does not support iPhones with type-C interfaces (such as iPhone 15).

USB borescope stops working after being used for some time or after receiving the item.

- 1. Check whether the connection between the Android phone/PC and the USB borescope is disconnected. If the connection is normal, please plug and unplug it several times to see if it will still be disconnected.
- 2. Check if the lens light is on or adjust the pulsator to see if the brightness of the light changes.
 - 1. If the LED light does not light up, it means that the product has been disconnected. Please replug it to see if it is normal.
 - 2. If the LED light is on and the brightness can be adjusted, please exit the APP and reseat the product.

For any questions, please feel free to contact us via DEPSTECH's after-sales email "support@depstech.com". We always provide 24-hour worry-free professional service.

Documents / Resources



DEPSTECH 86T USB Borescope [pdf] User Guide 86T USB Borescope, 86T, USB Borescope, Borescope

References

User Manual

Manuals+, Privacy Policy