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# DENGWENQIANG OFS-391 2-Pack USB C Charger Block User Manual

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# DENGWENQIANG

DENGWENQIANG OFS-391 2-Pack USB C Charger Block

**Launch Date:** August 18, 2022
**Price:** $5.99.

## Introduction

The DENGWENQIANG OFS-391 2-Pack USB C Charger Block is a new way to charge devices that is made to meet the needs of modern homes with many devices. With its two charging ports (USB-C and USB-A), it lets users charge two devices at the same time and gives off a total of 20W of power. It's small and light, so it's great for everyday use and traveling. Because it is universally compatible, the DENGWENQIANG OFS-391 works with many products, such as smartphones, tablets, and other USB-enabled tech. It was made to be safe, so it has protections against overvoltage, overcurrent, and temperature to make sure it works well. This charger also has intelligent power transfer, which lets you charge quickly and efficiently without overcharging. The fireproof PC plastic design makes it safer and last longer. The DENGWENQIANG OFS-391 is a set of two chargers that offer value, ease, and performance. It can be used at home, in the office, or while traveling. You can count on it to keep your gadgets charged when you need them the most.

## Specifications

- **Brand:** DENGWENQIANG
- **Model Number:** OFS-391
- **Connectivity Technology:** USB
- **Connector Type:** USB Type-C, USB Type-A
- **Material:** PC Plastic

- **Wattage:** 20W
- **Input Voltage:** AC100-240V, 50/60Hz, 0.5A
- **Output:**
  - **Type-C:** DC5V = 3A
  - **USB-A:** DC5V = 3A
  - **Type-C + USB-A Combined:** DC5V = 3.6A
- **Ports:** Dual Port (USB-C and USB-A)
- **Color:** White
- **Special Features:** Fast Charging
- **Mounting Type:** Wall Mount
- **Package Dimensions:** 7.64 x 3.39 x 0.63 inches
- **Weight:** 1.76 ounces
- **Manufacturer:** Shenzhen OFSPower Electronic Technology Co., Ltd.

## Package Includes

- 2 x DENGWENQIANG OFS-391 USB C Charger Blocks
- 1 x User Manual
- 1 x Warranty Card

## Features

1. **Charges quickly with 20W Output**
   The DENGWENQIANG OFS-391 can stable output up to 20W of power, which makes charging much faster than with traditional 5W chargers. You can charge your devices up to 5 times faster with this fast-charging feature, so your phone, tablet, or other gadgets will be ready to go in no time. This is great for people who are always on the go or who need to get something done quickly.

**20w** **18w**

# Can quickly meet your charging requirements

2. **Multiple USB-C ports allow charging at the same time**

   With this charger's two ports (USB-C and USB-A), you can charge two devices at the same time. Both ports cleverly share power, so multiple devices can be charged quickly and without any loss of performance. With 20W of power, you can charge two iPhones at the same time.

3. **Small and Lightweight Design**

   The DENGWENQIANG OFS-391 is great for small places because it is cube-shaped and small. It's also easy to carry in backpacks or travel bags. Because it's small and light, it's easy to take with you to the office, home, or on trips without taking up extra space.

4. **Compatible with all devices**

   This charger works with all USB-C devices, such as the newest iPhones (iPhone 14/14 Pro Max, iPhone 13 series, iPhone 12 series, etc.), iPads, Samsung Galaxy phones, Google Pixel phones, and more. It can also charge AirPods, tablets, and other USB-C devices, so it's useful for people who use a lot of different devices.

## Universal Compatibility

For all mobile phones, tablet and macbook air series

**iOS**
- iPad 10.2, etc
- iPhone 13 Series
- iPhone 8-12 Series
- Airpods
- iPhone 13 / Pro max / Pro / mini
- iPhone 12 / Pro max / Pro / mini
- iPhone 11 / Pro max / Pro
- iphone X/XR/XS XS Max
- 8/8 Plus
- iPad
- iPod

**Android**
- Samsung Galaxy S21, S20, Note 20/10/9, etc
- Google Pixel 6 Pro /6/5/5a/4 XL
- Galaxy S10
- Kindel
- Google pixel 3
- Galaxy Tab

**Other**
- Nintendo Switch
- Gaming Console

5. **Smart technology for delivering power**

   The smart chip in the charger makes sure that power is delivered safely and effectively, stopping overcharging, burning, and electrical shocks. It changes the power flow based on the connected device, ensuring the best performance without damaging the device.

6. **Safety features that make charging reliable**

   Overvoltage, overcurrent, short circuits, and too much heat can't hurt it because it has built-in safety features. These features make sure that all of your devices can charge safely and reliably, even if you leave them plugged in for a long time.

7. **Built to last and not catch fire**

   The charger is made of waterproof ABS, so it will last and keep you safe. The strong construction makes it more resistant to damage, making it a charging option that will last for a long time and can handle daily use.

8. **How to Save Energy**

   This charger saves energy by using less power when it's not in use and when it's charging. It saves energy and makes sure that your gadgets are charged properly and safely.

9. **Value and ease of use in a pack of two**

   The package comes with two charger blocks, which is a great deal. You can keep one charger at home and one at work, or you can bring one with you just in case. The chargers come in bright colors that make them stand out among your other electronics.

10. **Two ports in a small package**

    You can use both USB-C and USB-A cords with the DENGWENQIANG OFS-391 because it has two ports and is small on size. For people who want a single charger for both old and new devices without giving up flexibility,

this is the best choice.



11. **USB Power Delivery (PD) Technology is supported.**

Using USB PD technology, this charger makes sure that suitable devices can charge faster and safer, while also giving off the most power possible.

12. **Providing Good Customer Service**

    Customers can get help with the device for as long as they need it thanks to a lifelong customer support promise.

## Usage

1. **Plugging In:** Insert the DENGWENQIANG OFS-391 charger block into a wall outlet compatible with the 100-240V input range.
2. **Connecting Devices:** Use a USB-C cable to connect your device to one of the charger's ports.
3. **Charging:** Ensure the connection is secure, and the charger will automatically detect and deliver the appropriate power.
4. **Dual Charging:** For two devices, connect one to each port, keeping in mind that power will be distributed between the two ports.
5. **Monitoring:** Check for charging indicators on your device to confirm it is charging properly.

## Care and Maintenance

1. **Cleaning:** Use a soft, dry cloth to wipe the charger block regularly to remove dust and debris. Avoid using water or harsh chemicals.
2. **Storage:** Store the charger in a cool, dry place when not in use. Avoid exposing it to extreme temperatures or direct sunlight.
3. **Cable Care:** Ensure that USB-C cables are not bent or frayed, as damaged cables can affect charging

performance.

4. **Safe Use:** Do not use the charger in wet or humid environments. Always unplug it when not in use for extended periods.

## Troubleshooting

**Device Not Charging:**

- Ensure the charger is securely plugged into the power outlet.
- Check the USB-C cable for any damage or loose connections.
- Try a different cable or outlet to determine the issue.

**Slow Charging:**

- Confirm the device supports fast charging.
- Ensure only one device is connected for maximum power delivery.
- Check for background apps on your device that may slow charging.

**Charger Overheating:**

- Disconnect the charger and let it cool before using it again.
- Avoid using the charger for extended periods without breaks.

**No Power Indicator on Device:**

- Ensure the wall outlet is providing power.
- Test the charger with another device to isolate the issue.

**Uneven Power Distribution:**

- When charging two devices, ensure both are connected securely and compatible with the charger's power output.

## Pros and Cons

| Pros | Cons |
|------|------|
| Fast dual-port charging | Limited to USB-C devices |
| Compact and portable design | May not support older USB-A devices |
| Safety features included | Power output may vary based on device |

## Warranty

The DENGWENQIANG OFS-391 comes with a one-year warranty covering manufacturing defects. For warranty claims, retain your purchase receipt and contact customer service within one year of purchase.

**FAQs**

What is the key feature of the DENGWENQIANG OFS-391 USB C Charger Block?

The DENGWENQIANG OFS-391 offers dual charging ports (USB-C and USB-A) with a total output of 20W, enabling fast and efficient charging for multiple devices simultaneously.

How does the DENGWENQIANG OFS-391 ensure device safety?

The DENGWENQIANG OFS-391 includes built-in safety features such as overvoltage, overcurrent, and temperature protection to prevent damage during charging.

What types of devices are compatible with the DENGWENQIANG OFS-391?

The DENGWENQIANG OFS-391 is compatible with various devices, including iPhones, iPads, Android smartphones, tablets, and other USB-enabled gadgets.

What is the total power output of the DENGWENQIANG OFS-391?

The DENGWENQIANG OFS-391 delivers a total power output of 20W, ensuring fast charging for compatible devices.

What material is used in the construction of the DENGWENQIANG OFS-391?

The DENGWENQIANG OFS-391 is made from durable and fireproof PC plastic, ensuring safety and long-lasting performance.

What material is used in the construction of the DENGWENQIANG OFS-391?

The DENGWENQIANG OFS-391 utilizes intelligent power delivery technology to provide fast charging up to 20W for compatible devices.

What are the dimensions and weight of the DENGWENQIANG OFS-391?

The DENGWENQIANG OFS-391 measures 7.64 x 3.39 x 0.63 inches and weighs 1.76 ounces, making it compact and easy to carry.

What is the difference between the USB-C and USB-A ports on the DENGWENQIANG OFS-391?

The USB-C port on the DENGWENQIANG OFS-391 supports modern fast charging, while the USB-A port is compatible with legacy devices.

## Reference Link

[DENGWENQIANG OFS-391 2-Pack USB C Charger Block User Manual-Device.report](#)

## References

- [**User Manual**](#)

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