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DELL Technologies
DELL ObjectScale ECS Software

DELL ObjectScale ECS Software User Guide

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Contents

Dell ObjectScale/ECS Product Availability Guide

Overview
Rev. 1.0
April 2024

This guide lists the support and service life-cycle dates for Object Scale and ECS products. The product support life cycle is designed to help you manage your investment in Object Scale and ECS technology, allowing you to plan ahead as products approach the end of standard support.

Revision History

Table 1. Revision history

Revision Date	Revision Number	Description of change
April 17, 2024	1.1	Added Object Scale 1.4.
April 2, 2024	1.0	Initial release of version agnostic guide to include Object Scale and ECS. Includes updates for ECS 3.8.1.

Terminology

- Release to Web (RTW) – The date on which a software product release is available to download.
- Release to Ship (RTS) – The date on which a hardware product release is available to ship.
- End of Standard Support (EOSS) – The date on which support no longer provides standard support for a product release.

Object Scale Software

Object Scale Software Support Life Cycle

The support life cycle dates for Object Scale software are listed in the table below.

Table 2. ObjectScale Software

Version	RTW	EOSS
ObjectScale 1.4.0	April 17, 2024	April 30, 2027
ObjectScale 1.3.0	October 11, 2023	October 30, 2026
ObjectScale 1.2.0	May 16, 2023	May 29, 2026
Object Scale 1.0.x	February 24, 2022	February 28, 2025

Object Scale Hardware

Object Scale Hardware Support Life Cycle

The support life cycle dates for Object Scale hardware are listed in the table below.

Table 3. ObjectScale Hardware

Model	RTS	EOSS
ObjectScale XF960	October 11, 2023	October 31, 2028

ECS Software

ECS Software Support Life Cycle

The support life cycle dates for ECS software are listed in the table below.

Table 4. ECS Software

Version	RTW	EOSS
3.8.1.x	April 2, 2024	April 30, 2027
3.8.0.x	November 3, 2022	December 31, 2025
3.7.x	February 10, 2022	February 28, 2025
3.6.2.x	August 5, 2021	August 31, 2024
3.6.1.x	February 16, 2021	February 29, 2024
3.6.0.1	January 21, 2021	January 30, 2024
3.6.x	November 19, 2020	November 30, 2023

ECS Hardware

ECS Hardware Support Life Cycle

The support life cycle dates for ECS hardware are listed in the table below.

Table 5. ECS Hardware

Model	RTS	EOSS
EXF900	November 19, 2020	TBA
EX500	September 24, 2019	TBA
EX5000	February 10, 2022	TBA
EX300, EX3000, EX3000-S, and EX3000-D	August 31, 2018	July 31, 2027
U400, U400E, U480E, U400T, U2000, U2800, and U4000	November 03, 2015	May 25, 2025
D4500, D5600, D6200, and D7800	October 10, 2016	January 31, 2025
C70	December 14, 2014	December 31, 2021
C90	February 02, 2016	December 31, 2021
U300, U700, U1100, U1500, U1800, U2100, U2500, and U3000	June 26, 2014	December 31, 2021

Where to get help

The Dell Technologies Support site (**Dell Support**) contains important information about products and services including drivers, installation packages, product documentation, knowledge base articles, and advisories.

A valid support contract and account might be required to access all the available information about a specific Dell Technologies product or service.

Notes, cautions, and warnings

(i) **NOTE:** A NOTE indicates important information that helps you make better use of your product.

⚠ **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

⚠ **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

CUSTOMER SUPPORT

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Documents / Resources

DELL ObjectScale ECS Software [pdf] User Guide
ObjectScale ECS Software, ECS Software, Software

References

- **User Manual**