



DELL KM7120W Multi Device Wireless
Keyboard and Mouse Combo



DELL KM7120W Multi Device Wireless Keyboard and Mouse Combo User Guide

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DELL KM7120W Multi Device Wireless Keyboard and Mouse Combo



Specifications

- Product Name: Dell Multi-device Wireless Keyboard and Mouse Combo
- Model: KM7120W
- Regulatory Model: KB7120Wc/MS5320Wc/RG-1216

Product Information

The Dell Multi-device Wireless Keyboard and Mouse Combo, model KM7120W, is a versatile set designed to provide users with a seamless computing experience. The combo includes a wireless keyboard and a wireless mouse, offering convenience and flexibility in usage.

Product Usage Instructions

Notes, Caution, and Warnings



NOTE: A NOTE indicates important information that helps you make better use of your computer.



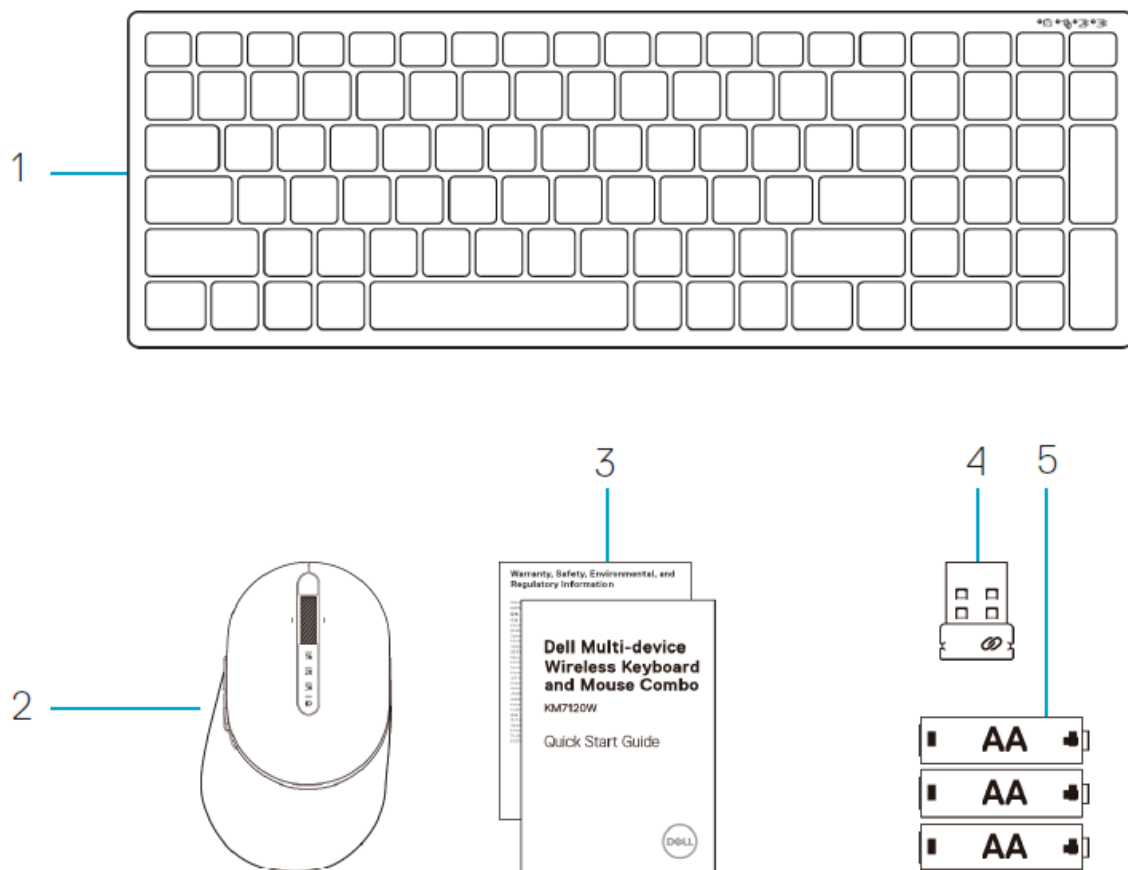
CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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What's in the box



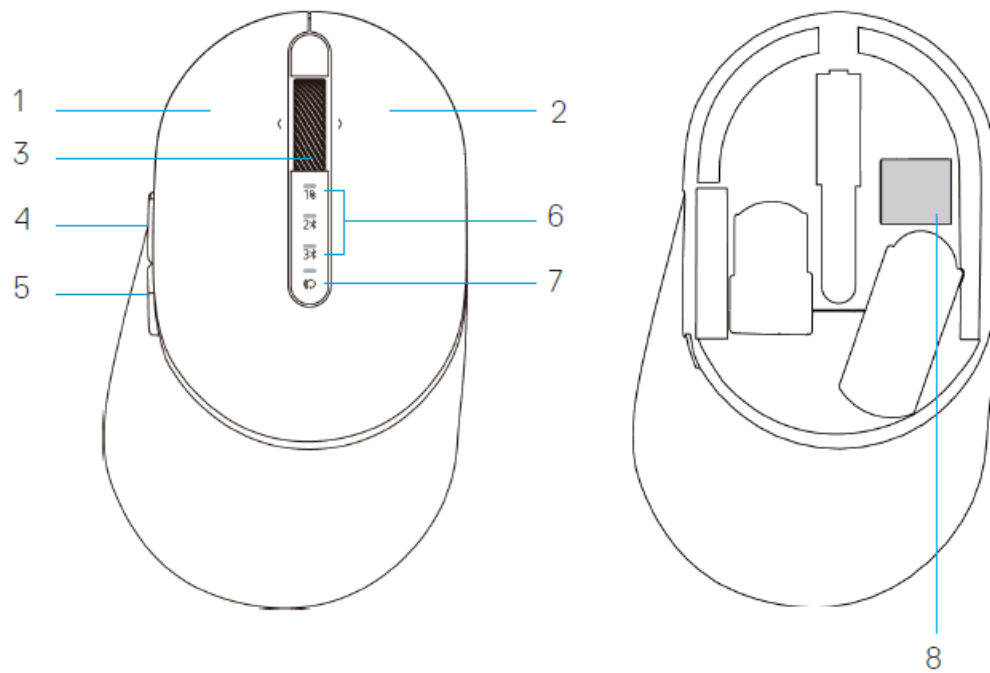
1. Wireless keyboard
2. Wireless mouse
3. Documents
4. Dongle
5. AA-type batteries (3)

Features

Mouse

Top view

Top View: The mouse features left and right buttons, a scroll wheel, forward and backward buttons, connection-mode lights, connection-mode button, and PPID label.

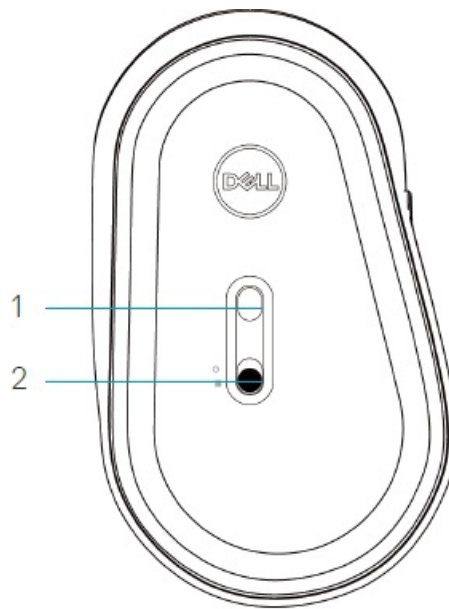


1. Left button
2. Right button
3. Scroll wheel
4. Forward button
5. Backward button
6. Connection-mode lights
 - White LED Blinking: Device is not connected to computer
 - LED Lighting Solid White: Device is connected to computer
 - Amber LED Blinking: Device battery is low
7. Connection-mode button
8. PPID label

Mouse

Bottom view

Bottom View: It includes an optical sensor and a power switch for convenient usage.

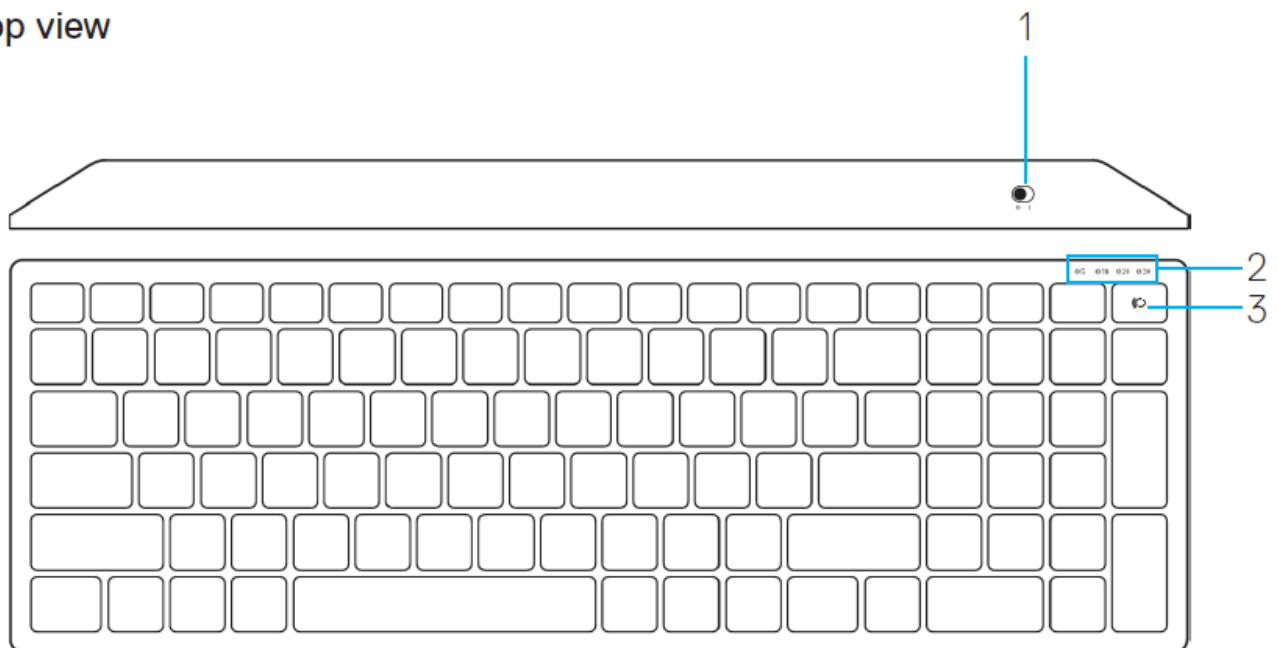


1. Optical sensor
2. Power switch

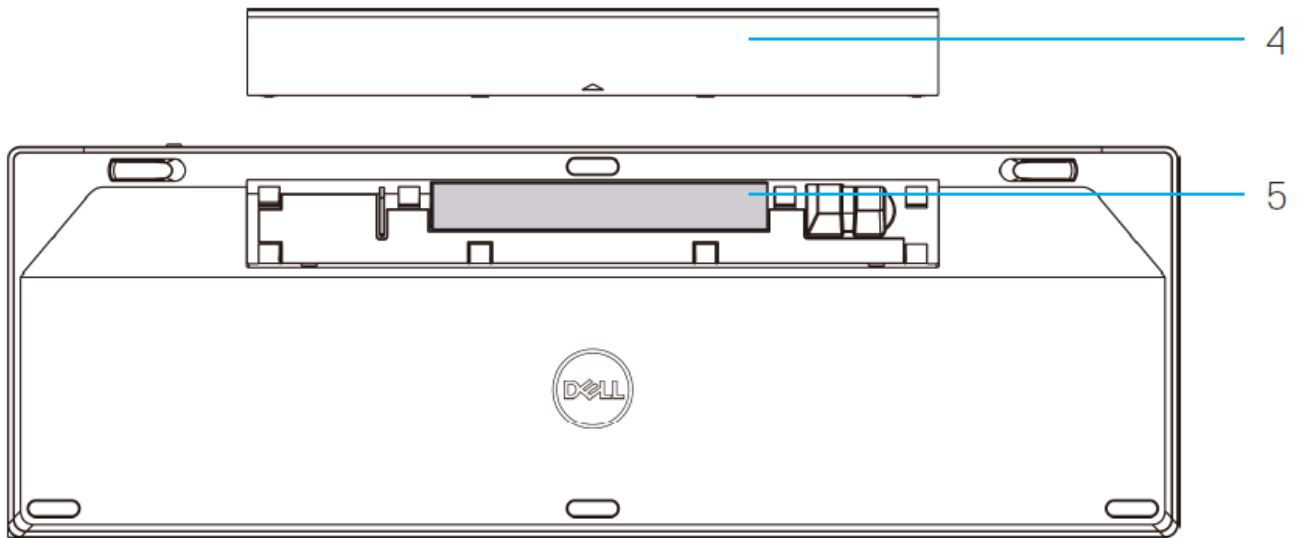
Keyboard

Top View: The keyboard is equipped with a power switch, connection-mode lights, connection-mode switch button, battery cover, and PPID label for easy identification.

Top view



Bottom view

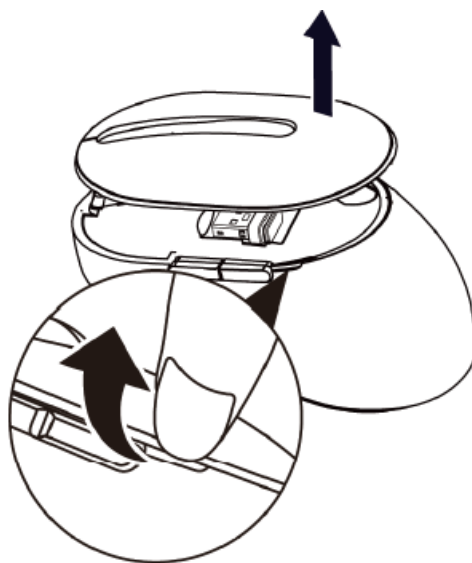


1. Power switch
2. Connection-mode lights
 - White LED Blinking: Device is not connected to computer
 - LED Lighting Solid White: Device is connected to computer
 - Amber LED Blinking: Device battery is low
3. Connection-mode switch button
4. Battery cover
5. PPID label

Setting up your wireless mouse

Installing the battery

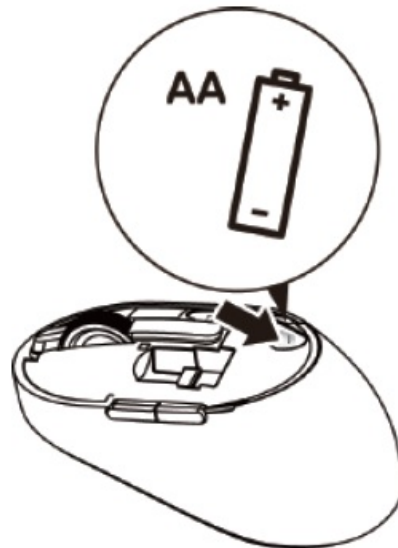
1. Locate the slot on the side of the mouse cover. Using your fingertip, pry open the cover.
- 2.



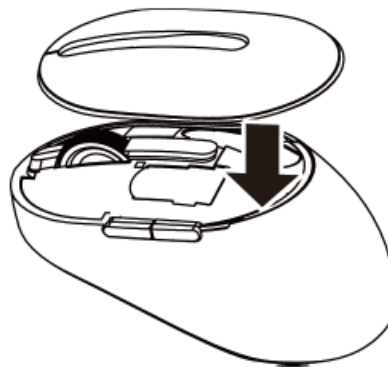
Remove the USB dongle from its compartment.



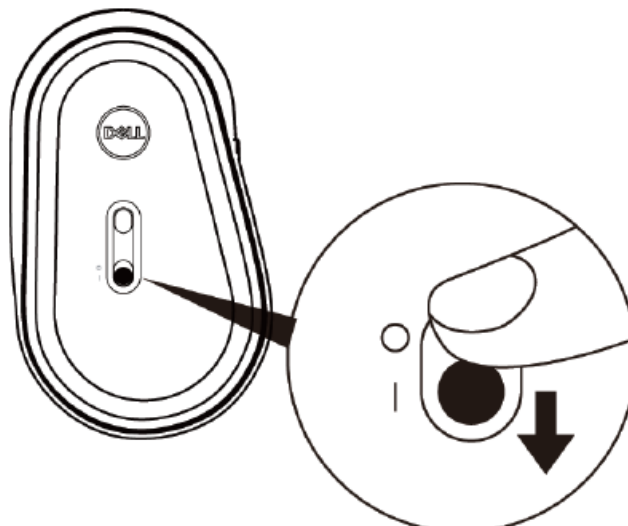
3. Install the AA battery into the battery compartment.



4. Replace the mouse cover.



5. Slide the power switch down to turn on the mouse.



NOTE: Ensure that the distance between your computer and mouse is within ten meters.

Pairing your wireless mouse

Your Dell wireless mouse can be paired with devices using USB and Bluetooth. You can pair and switch between a laptop, desktop, and a compatible mobile device.

To pair your wireless mouse:

1. Pair with a USB device or pair using Bluetooth following the instructions provided in the manual.
2. Ensure the mouse is powered on and in pairing mode.
3. Follow the on-screen instructions on your computer to complete the pairing process.

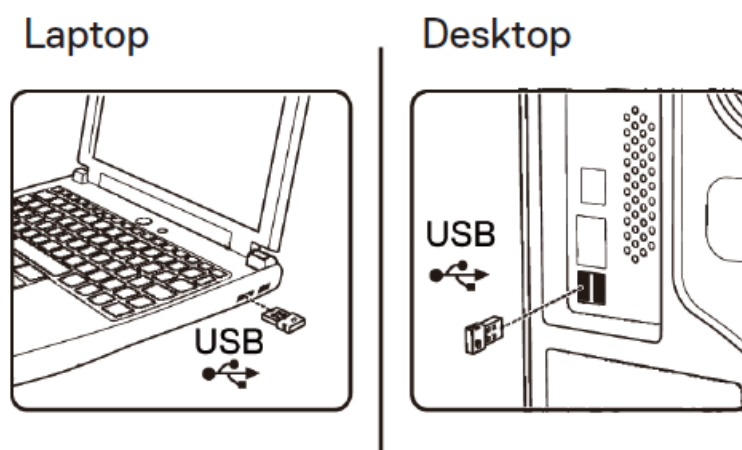
Pairing with a USB dongle


NOTE: You can connect a device to your wireless mouse using the Dell Universal pairing.

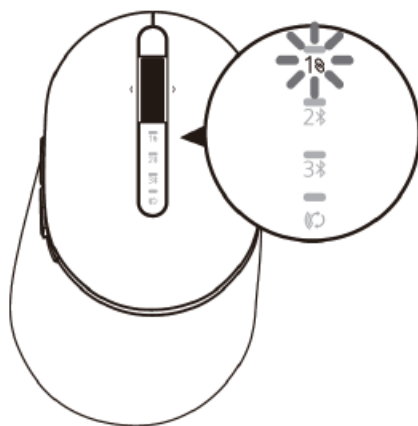
1. Install the Dell Universal USB dongle to the USB port on your computer.

NOTE: The RF device is pre-paired in the factory already.

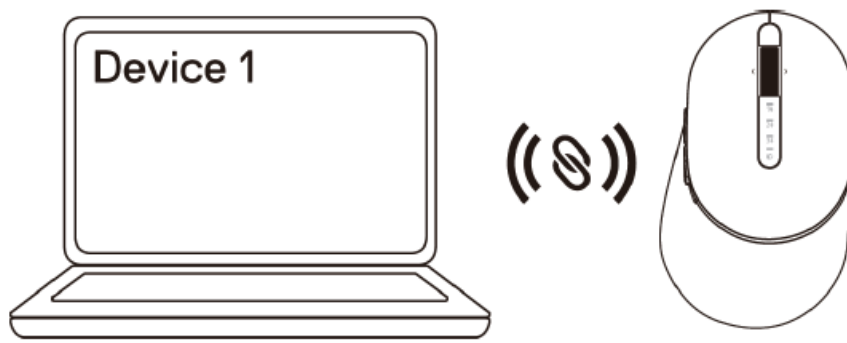
- 2.



The connection-mode light () on the mouse turns on to indicate the Dell Universal pairing, and then turns off.




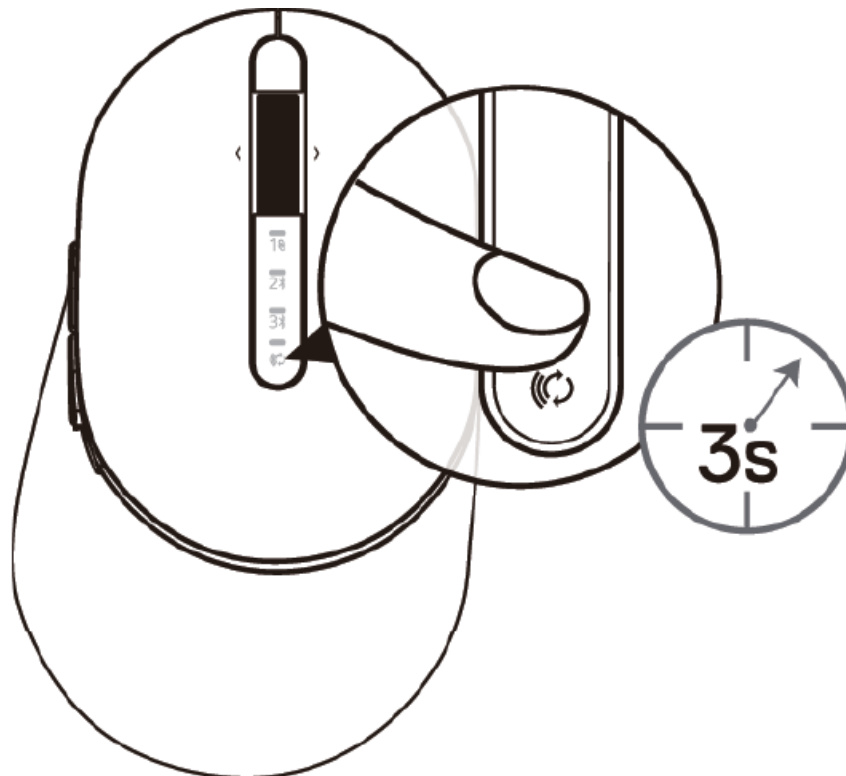
3. The mouse is paired with your USB device.




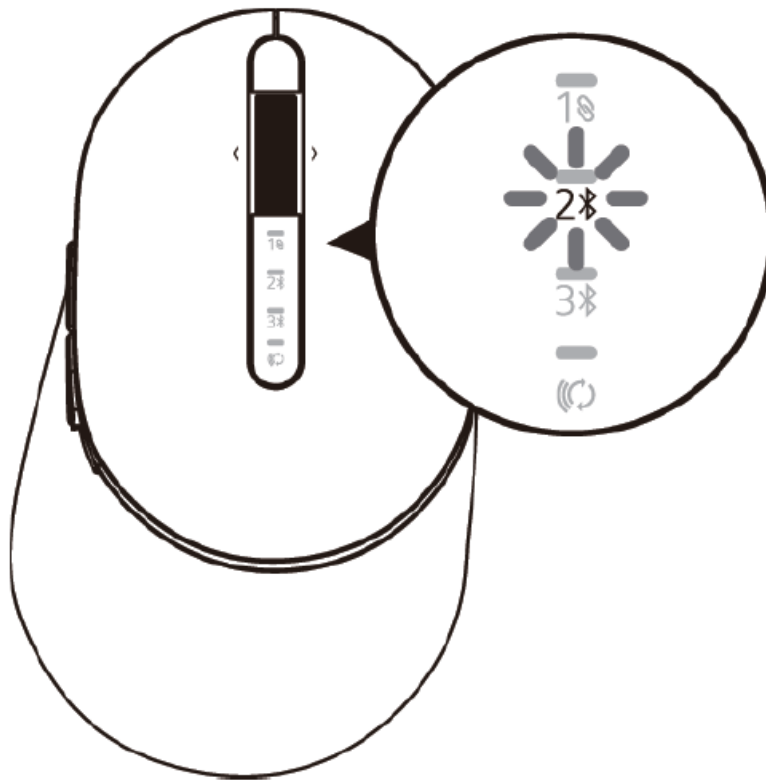
Pairing your mouse using Bluetooth

You can connect up to two devices with your wireless mouse using Bluetooth.

1. Press the connection-mode button twice on your mouse (within 3 seconds) until the connection-mode light (2 ) turns on indicating that the second-bluetooth connection is selected.



2. The connection-mode light (2 ) blinks for 3 minutes, indicating your mouse is in the pairing mode.

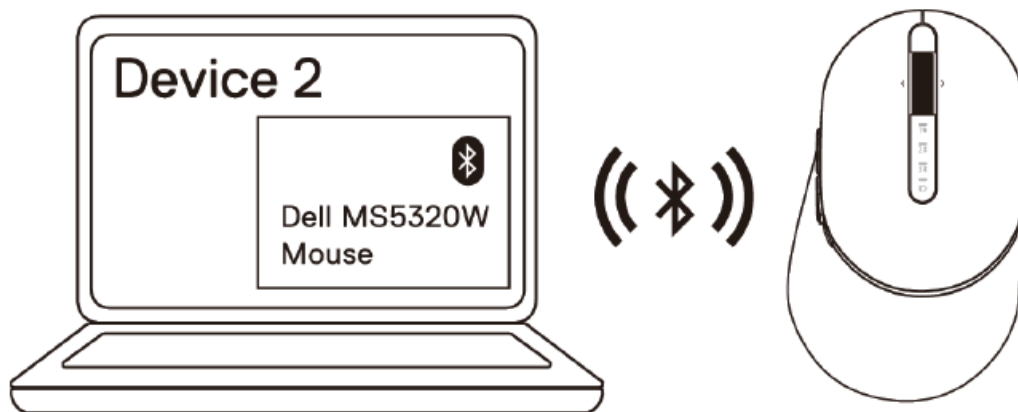


3. Pair your mouse with your Bluetooth-enabled computer.

- In Windows Search, type Bluetooth.
- Click Bluetooth and other devices settings. The Settings window appears.
- Click Bluetooth & other devices. Ensure that the Bluetooth is turned on.
- From the list of devices, click Dell Mouse.


NOTE: If Mouse MS5320W is not listed, ensure that the pairing mode is enabled on the mouse.

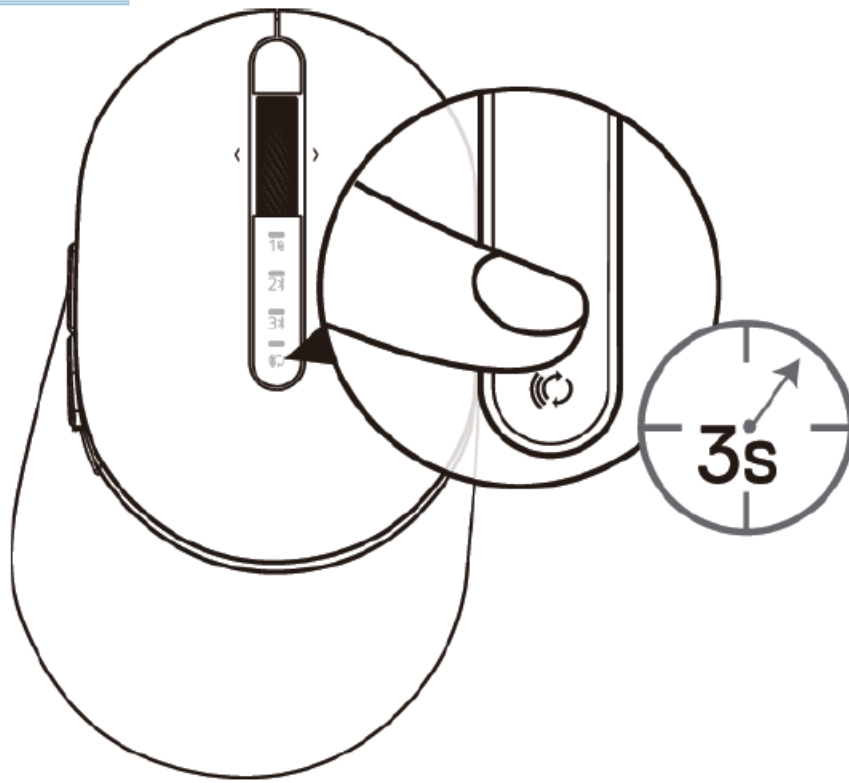
4. Confirm that the pairing process on both mouse and device. The second-Bluetooth connection light turns solid white for 3 seconds to confirm the connection is established, and then turns off. After the mouse and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.




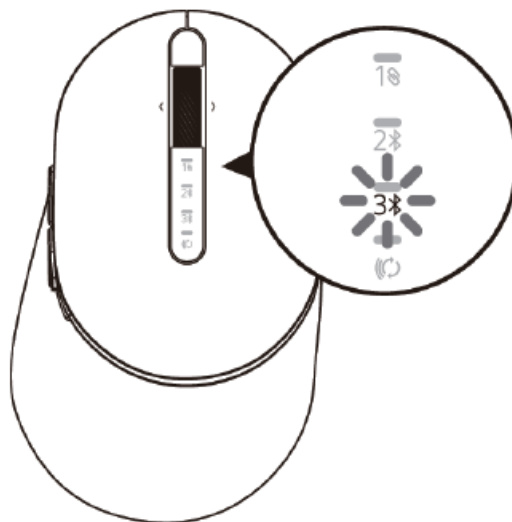
Pairing device three using Bluetooth

NOTE: You can connect a third device to your wireless mouse using Bluetooth.

1. Press the connection-mode button twice on your mouse (within 3 seconds) until the connection-mode light (3 ) turns on indicating that the third-bluetooth connection is selected.
- 2.



The third-Bluetooth connection light (3 ) starts blinking to confirm the pairing mode is enabled.



3. Pair your mouse with your Bluetooth enabled computer.

- In Windows Search, type Bluetooth.
- Click Bluetooth and other devices settings. The Settings window appears.
- Click Bluetooth & other devices. Ensure that the Bluetooth is turned on.
- From the list of devices, click Dell Mouse.

NOTE: If Mouse MS5320W is not listed, ensure that the pairing mode is enabled on the mouse.

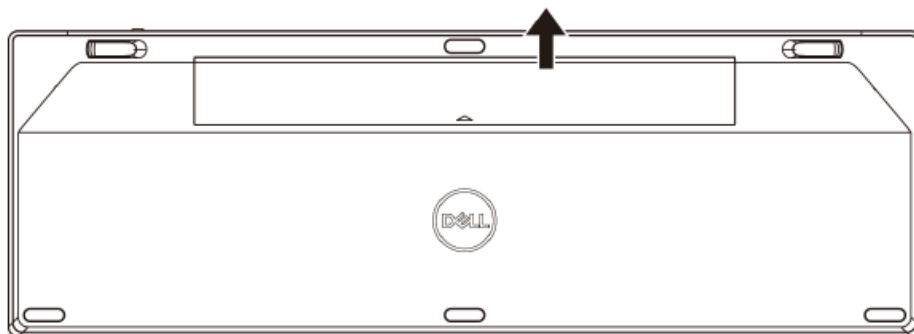
4. Confirm the pairing process on both mouse and device.

The third-Bluetooth connection light turns solid white for 3 seconds to confirm the connection is established then dims off. After the mouse and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.

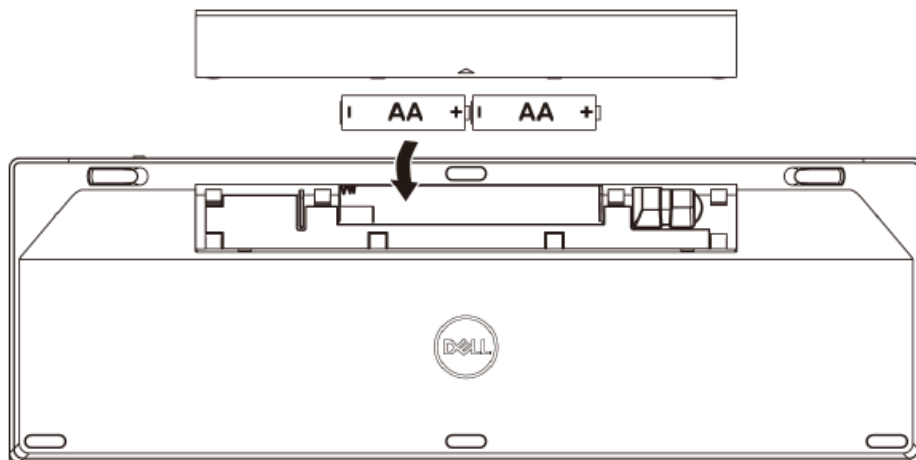


Setting up your wireless keyboard

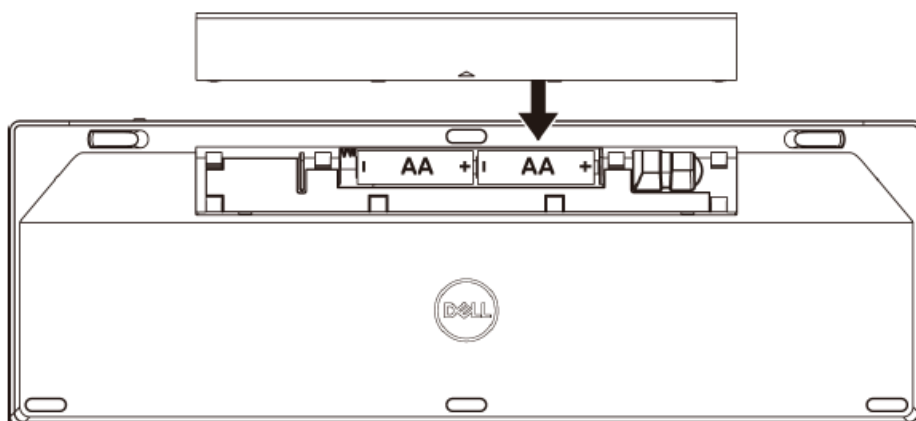
1. Remove the battery cover.
- 2.



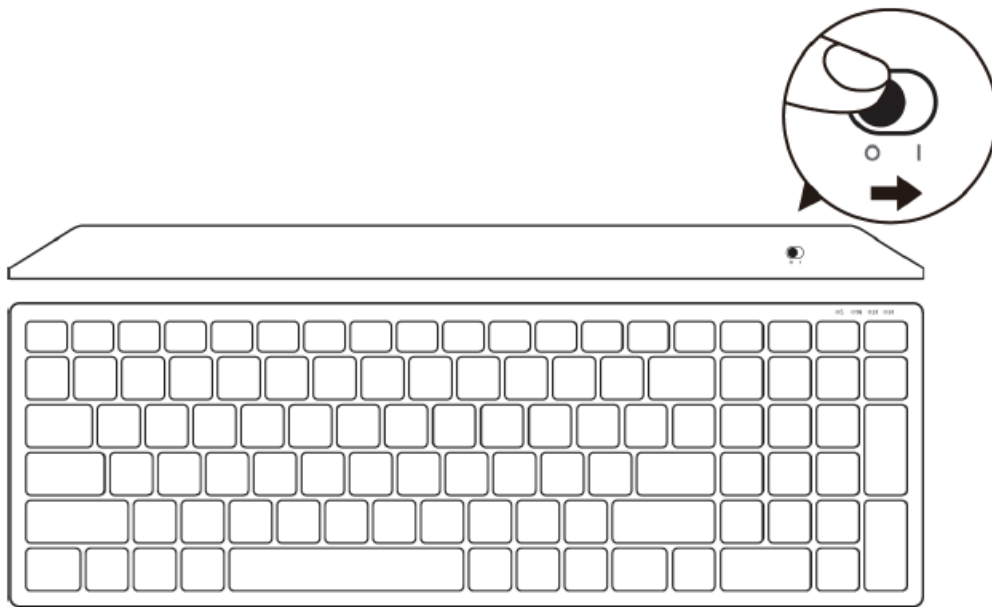
Install the AA batteries into the battery compartment.



3. Replace the battery cover.



4. Slide the power switch to the right to turn on the keyboard.



NOTE: Ensure that the distance between your computer and keyboard is within ten meters.

Steps to set up your wireless keyboard:

1. Insert batteries into the keyboard if required.
2. Turn on the keyboard using the power switch.
3. Follow the pairing instructions provided in the manual for both USB and Bluetooth pairing options.

Pairing your wireless keyboard

Your Dell wireless keyboard can be paired with devices using USB and Bluetooth. You can pair and switch between a laptop, desktop, and a compatible mobile device.

To pair your wireless keyboard:

1. Select the desired connection mode (USB or Bluetooth) and follow the pairing steps accordingly.
2. Complete the pairing process on your computer by following the on-screen instructions.

Pairing with a USB dongle

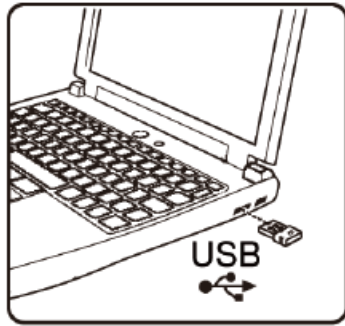
NOTE: You can connect a device to your wireless keyboard using the Dell Universal pairing.

1. Install the Dell Universal USB dongle to the USB port on your computer.

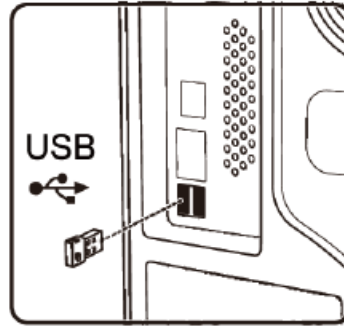
NOTE: the RF device is pre-paired in the factory already.

- 2.

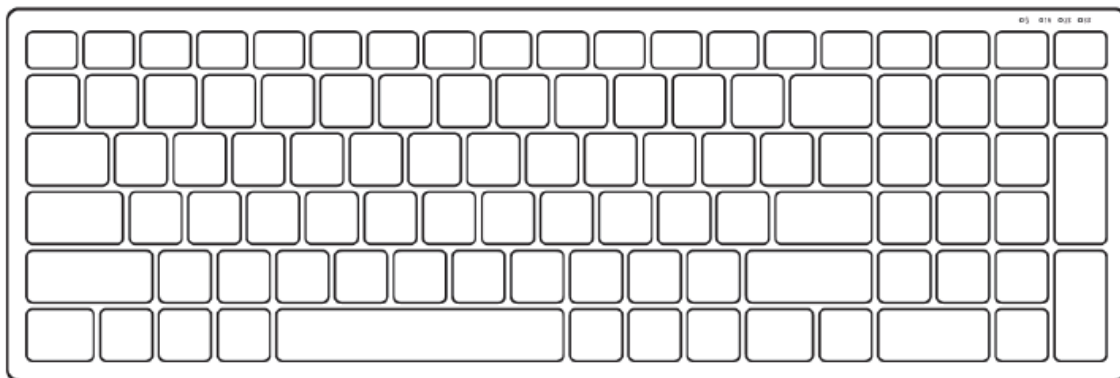
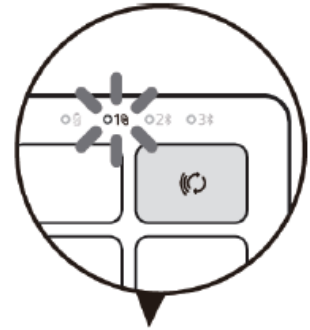
Laptop



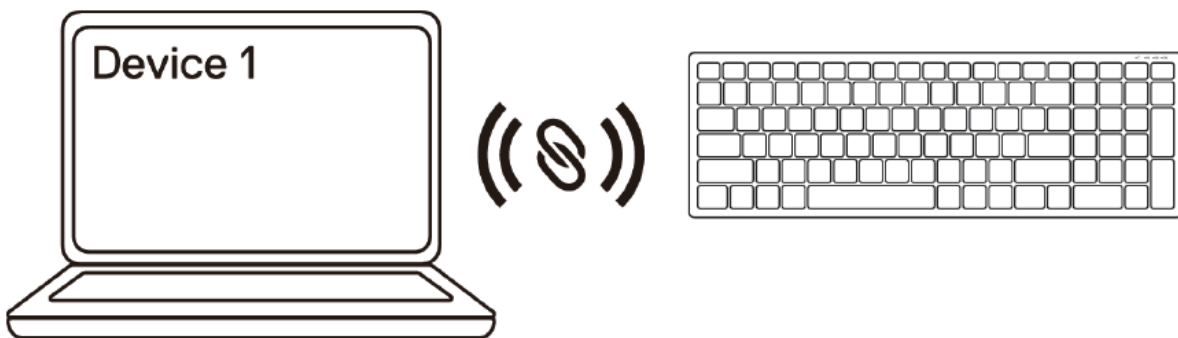
Desktop



The connection-mode light on the keyboard is set to Dell Universal Pairing by default.




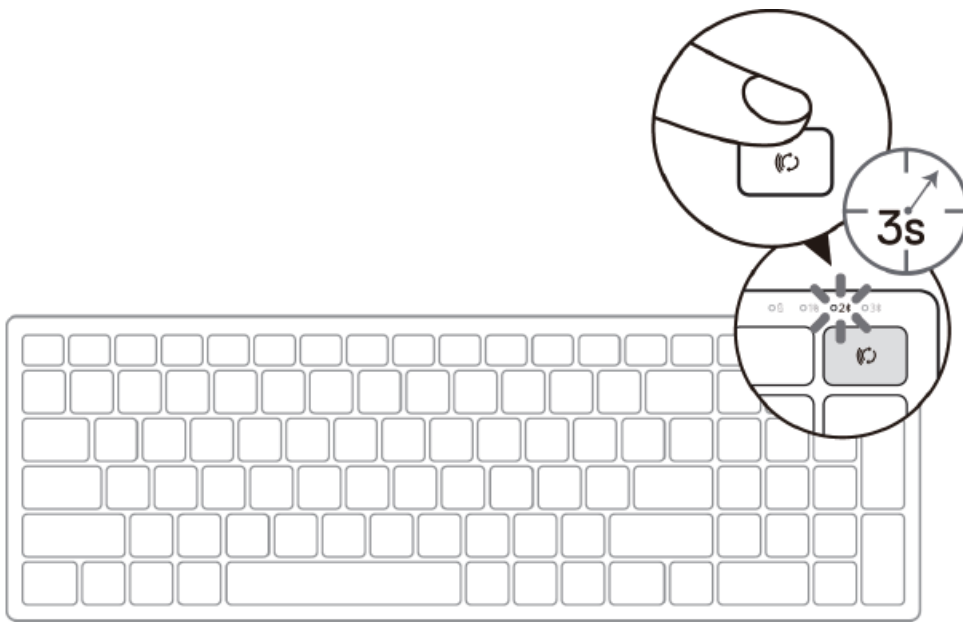
3. The keyboard is paired with your USB device.



Pairing your wireless keyboard using Bluetooth

You can connect up to two devices to your wireless keyboard using Bluetooth.

1. Press the connection-mode button twice on your keyboard (within 3 seconds) until the connection-mode light (2 ) turns on indicating that the second-bluetooth connection is selected.
- 2.

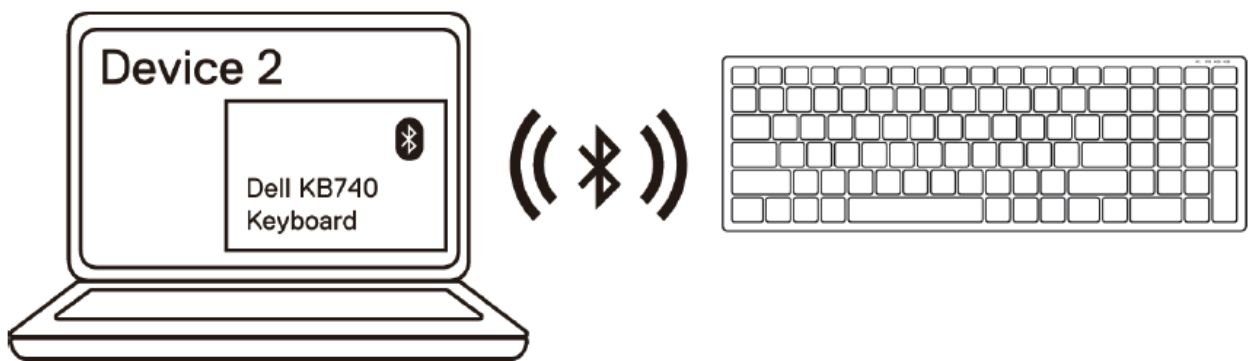


Pair your keyboard with your Bluetooth-enabled computer.

- In Windows Search, type Bluetooth.
- Click Bluetooth and other devices settings. The Settings window appears.
- Click Bluetooth & other devices. Ensure that the Bluetooth is turned on.
- From the list of devices, click Dell Keybd.


NOTE: If Keyboard KB740 is not listed, press the Bluetooth-pairing button on the keyboard to ensure pairing mode is enabled.

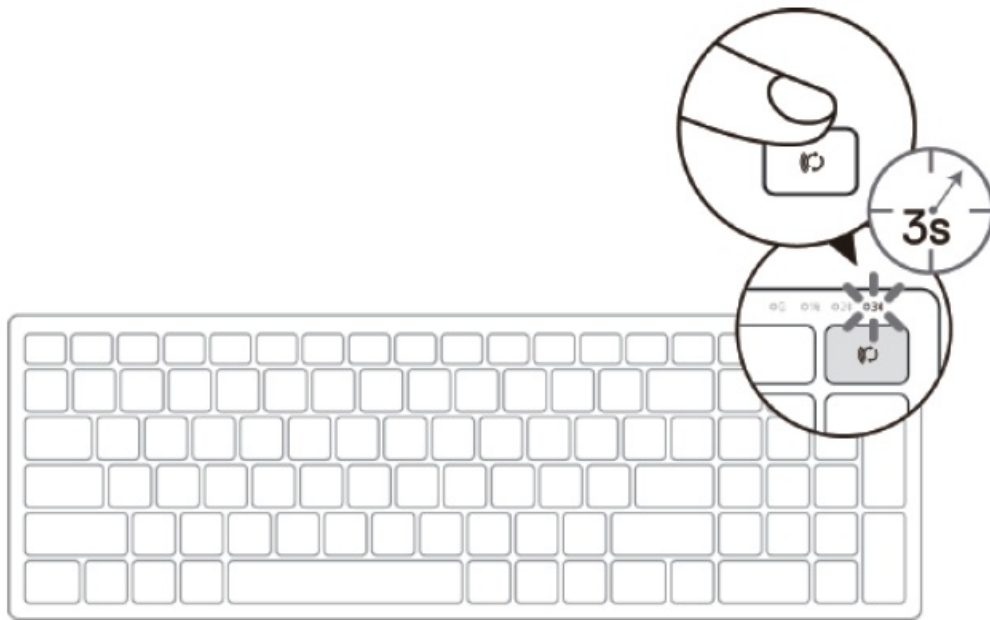
3. Confirm the pairing process on both keyboard and device. The second-bluetooth connection light turns solid white for 3 seconds to confirm the connection is established, and then turns off. After the keyboard and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.



Pairing device three using Bluetooth

NOTE: You can connect a third device to your wireless keyboard using Bluetooth.

1. Press the connection-mode button twice on your keyboard (within 3 seconds) until the connection-mode light (3 ) turns on indicating that the third-bluetooth connection is selected.
- 2.



Pair your keyboard with your Bluetooth enabled computer.

- In Windows Search, type Bluetooth.
- Click Bluetooth and other devices settings. The Settings window appears.
- Click Bluetooth & other devices. Ensure that the Bluetooth is turned on.
- From the list of devices, click Dell Keybd.

NOTE: If Keyboard KB740 is not listed, press the Bluetooth-pairing button on the keyboard to ensure pairing mode is enabled.

3. Confirm the pairing process on both keyboard and device.

The third-bluetooth connection light turns solid white for 3 seconds to confirm the connection is established then turns off. After the keyboard and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.



Specifications

General

- Keyboard model number KB740
- Connection type 2.4 GHz Wireless & Bluetooth dual mode technology
- Supported operating systems (2.4 GHz)
 - Windows 11/10/8/7/XP/Vista Server 2003/Server 2008/Server 2012
 - Linux 6.x, Ubuntu, Free DOS
 - Chrome and Android
 - MAC OS

- Supported operating systems (Bluetooth)
 - Windows 11/10/8
 - Chrome and Android
 - MAC OS

Electrical

- Operating voltage 2.2 V – 3.0 V
- Battery required Two AA alkaline
- Radio transmission Bi-directional communication
- Battery required Range Up to 10 m

Physical characteristics

- Weight (without battery) 500.90 g

Dimensions:

- Length 122 mm (4.80 in.)
- Width 363.40 mm (14.31 in.)
- Height 35.52 mm (1.40 in.)

Environmental

- Temperature: 0°C to 40°C (32°F to 104°F)
- Operating -40°C to 65°C (-40°F to 149°F)
- Storage 95% maximum relative humidity; non- condensing

General

- Mouse model number MS5320W
- Connection type 2.4 GHz Wireless & Bluetooth dual mode technology
- Supported operating systems (2.4 GHz)
 - Windows 11/10/8/7/XP/
 - Server 2008/Server 2012
 - Linux 6.x, Ubuntu, Free DOS,
 - Chrome and Android
 - MAC OS
- Supported operating systems (Bluetooth)
 - Windows 11/10/8
 - Chrome and Android
 - MAC OS

Electrical

- Operating voltage 0.9 V – 1.6 V
- Battery required One AA alkaline
- Radio transmission Bi-directional communication
- Battery required Range Up to 10 m

Physical characteristics

- Weight (without battery) 84 g
- Dimensions:
 - Length 114.50 mm (4.51 in.)
 - Width 69.70 mm (2.74 in.)
 - Height 41.60 mm (1.64 in.)

Environmental

- Temperature:
 - Operating 0°C to 40°C (32°F to 104°F)
 - Storage -40°C to 65°C (-40°F to 149°F)
- Storage humidity 95% maximum relative humidity; non-condensing

Troubleshooting

Problems	Possible causes	Possible solutions
Unable to use the mouse/keyboard	The white LED indicator at top of the mouse does not light up when the mouse is turned on	<ol style="list-style-type: none"> 1. Check if the battery is inserted correctly. Battery “+” and “-” ends should follow those indicated on the battery compartment label. 2. Check the battery level. <ul style="list-style-type: none"> • If the mouse uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one. 3. Turn the mouse/keyboard off, and then turn on again. Check if the battery status light is flashing amber, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on.

Problems	Possible causes	Possible solutions
Unable to use the mouse/keyboard	The white LED indicator at top of the mouse does not light up when the mouse is turned on	<ol style="list-style-type: none"> 1. Check if the battery is inserted correctly. Battery “+” and “-” ends should follow those indicated on the battery compartment label. 2. Check the battery level. <ul style="list-style-type: none"> • If the mouse uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one. 3. Turn the mouse/keyboard off, and then turn on again. Check if the battery status light is flashing amber, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on. 4. Ensure that the USB dongle is directly connected to your computer. Avoid using the port replicators, USB hubs, and so on. 5. Change the USB port. Insert the USB dongle into another USB port on your computer.

Problems	Possible causes	Possible solutions
Unable to pair the mouse/keyboard to the computer using Bluetooth	The Bluetooth icon on the computer does not light up when connecting the mouse to the computer.	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the mouse/keyboard uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one. 2. Turn the mouse/keyboard off, and then turn it on again. Check if the battery-status light is flashing amber, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on. 3. Restart your computer. 4. Check the operating system is Windows 10/Windows 8/Chrome/Android. 5. Ensure that the mouse/keyboard is set to Bluetooth Low Energy (BLE) mode in your computer. For more information, see the documentation that came with your computer. 6. Turn off then on, and then turn on the Bluetooth. Low Energy (BLE) mode in your computer. For more information, see the documentation that came with your computer.

Problems	Possible causes	Possible solutions
Mouse pointer does not move	The mouse pointer is not responding	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the mouse uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one. 2. Turn the mouse off, and then turn it on. Check if the battery-status light is flashing amber ten times, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on. 3. Restart your computer.
Left/right buttons does not work	No response when the left or right mouse button is pressed	
Unable to pair the mouse/keyboard with the computer	Wireless pairing error message is received while pairing the mouse/keyboard with the computer	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the mouse/keyboard uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one.

Statutory information

Warranty

Limited warranty and return policies

Dell-branded products carry three-year limited hardware warranty. If purchased together with a Dell system, it will follow the system warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at [Dell.com/terms](https://www.dell.com/terms). This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end user contract terms. Dell may also provide an additional hardware warranty—full details of the Dell end user contract and warranty terms can be found by going to [Dell.com](https://www.dell.com), selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link for the end user terms or the “support” link for the warranty terms.

For non-U.S. customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's

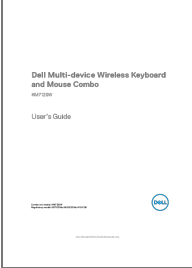
warranty terms. Dell may also provide an additional hardware warranty—full details of Dell's warranty terms can be found by going to [Dell.com](https://www.dell.com), selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link or the “support” link for the warranty terms.

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FAQ

- **Q: How do I know if my mouse or keyboard is successfully paired?**
A: The connection-mode lights on the mouse and keyboard will indicate successful pairing. You may also test functionality by using the devices with your computer.
- **Q: What should I do if my mouse or keyboard is not responding after pairing?**
A: Try replacing the batteries, ensuring proper installation. If issues persist, refer to the troubleshooting section in the manual or contact customer support for assistance.

Documents / Resources

	DELL KM7120W Multi Device Wireless Keyboard and Mouse Combo [pdf] User Guide KM7120W, KB7120Wc, MS5320Wc, RG-1216, KM7120W Multi Device Wireless Keyboard and Mouse Combo, KM7120W, Multi Device Wireless Keyboard and Mouse Combo, Wireless Keyboard and Mouse Combo, Mouse Combo, Combo
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References

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- [User Manual](#)

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