

DELL EMC Support and Service for APEX Instructions

Home » DELL EMC support and Service for APEX Instructions



Contents

- 1 DELL EMC Support and Service for **APEX**
- 2 Support and Service
- 3 Copyright
- 4 Documents / Resources
- **5 Related Posts**



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For additional APEX support, access resources from the Support section of the APEX Console.

Customer Success Manager:

The Customer Success Manager (CSM) ensures a worry-free experience. Your CSM can help you customize a solution to meet your needs, add capacity to a current solution, or answer questions about billing and subscriptions. (Not included with APEX Hybrid Cloud or APEX Private Cloud.).

Organization Administrator:

Contact your organization administrator to have a new user account created for your team and have additional permissions applied to your account.

Tech Support:

Gain access to technical support contacts, including phone numbers, a link to log service tickets, and access to the Dell Technologies knowledge base.

Service Request:

Request items to manage and configure APEX.

Support Request:

Report service outages or other problems.

Support Documentation:

For APEX support documentation, see the APEX support pages at dell.com/support.

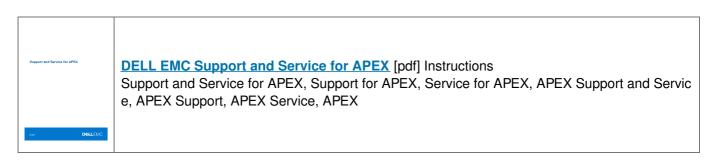
Service Events:

View current and active APEX Console outages.

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Documents / Resources



Manuals+,