

# **Datawind UbiSlate 9Ci Tablet User Manual**

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**Datawind UbiSlate 9Ci Tablet** 



### **Product Information**

The UBISLATE 9Ci is a Mobile Internet Device running on Android 4.1.1 operating system. It features a Cortex A9 processor with a speed of 1 GHz and 512MB RAM. The device has 4GB of onboard storage, which can be expanded up to 32GB using a MicroSD card. It has a 3.7V Li-Polymer rechargeable battery for power and supports Wi-Fi 802.11 b/g/n for connectivity. The device also includes external speakers, a 3.5mm headset jack, a front-facing VGA camera, and a G-Sensor (Orientation Sensor) for automatic screen orientation adjustment. It supports over 30 languages and comes with a full office suite, 2 mobile browsers, social networking apps, games, and educational content.

### **Product Usage Instructions**

# 1. Getting ready to use the device:

• Check the contents of the box which include: Mobile Internet Device, AC Adaptor, Quick Start Guide, and Warranty Card.

### 2. Device Registration:

 To access all features and applications, complete the device registration process by opening the UbiSurfer Browser application (tap on the icon on the desktop titled Internet UbiSurfer) and follow the registration instructions.

#### 3. Charging the Battery:

- Press and hold the power button for 3 seconds to power on the device.
- To save power, quickly press the power button to turn off the screen. The device will enter Lock Screen mode.
- To power off the device, press and hold the power button for 3 seconds and choose the desired option from the menu.
- When the battery is low, continuous alerts will be sent, and the device will shut down automatically. Plug
  the device into an outlet to check if the battery is empty. Recharge the battery for at least one minute
  before attempting to restart the device.

#### 4. Orientation Sensor Setting:

• The device has an orientation sensor that automatically adjusts the screen orientation. It works best when the device is held upright. To activate or deactivate the sensor, go to Setting > Display > Auto-rotate

screen.

### 5. Using the Touch Screen:

• The device has a responsive touch screen for interaction. Use it to navigate and interact with the device.

### 6. Using MicroSD Cards:

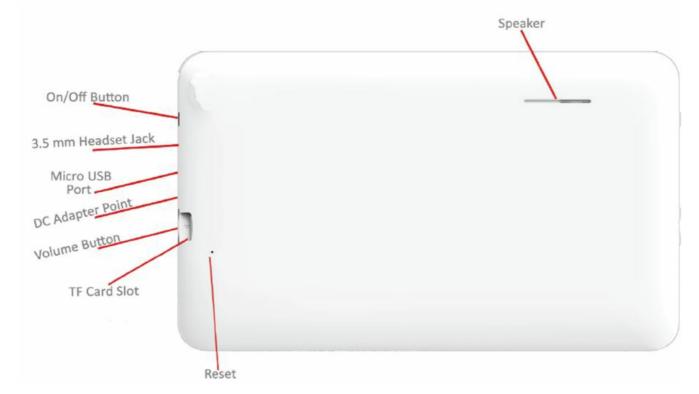
• To access files on a MicroSD card, use the File Manager application.

#### Getting ready to use the device

#### What's inside the box?



# **Product Appearance**



### **Device Registration**

In order to use many features and applications in the device, you must complete the device registration. You can do this by opening the UbiSurfer Browser application (tap on the icon on the desktop titled Internet UbiSurfer) and complete the registration process inside. You will only have to do this once.

# **Technical Specifications**

- LCD Display 9" TFT Capacitive Multi-touch LCD 800\*480 pixels
- OS Android 4.1.1

- Processor Cortex A9; 1 GHz
- Memory 512MB RAM
- Storage 4GB on board, expandable to 32GB via MicroSD
- PC Interface MicroUSB
- Power 3.7V Li-Polymer rechargeable battery
- Audio External speakers, 3.5mm headset jack
- Video GPU w/ HD video supported
- Camera Front Facing VGA Camera
- Sensor G-Sensor (Orientation Sensor)
- Connectivity Wi-Fi 802.11 b/g/n
- Software Over 30 languages supported, full office suite, 2 mobile browsers, social networking, games, educational content, etc...

#### **Quick Start Guide**

## **Charging the Battery**

Your device has a built-in battery. Before using the device for the first time, you must charge the battery for at least 6-8 hours. Use only Datawind approved chargers. Unauthorized chargers may cause damage to your device and/or may lead to overcharging and/or explosion. When your battery is low, the battery level indicator will be very thin. If the battery level reaches a critical level, the device will automatically turn off. Recharge the battery to continue use. Recharge the battery by first inserting the cable into the charging head and then plugging the head into a standard AC power outlet. After the charging is complete, unplug the charging head. Note that it is best to charge the device at room temperature. It is not necessary to wait until the battery is completely drained before recharging, you may charge at any time. Also, the battery will maintain its lifespan longer if it is not left uncharged for periods of more than 2 weeks at a time.

#### Power on

Press and hold " button for 3 seconds to power on the device. It can take up to a minute and half to boot

the system. After system boot is completed, it will enter Android desktop. Slide the lock icon " to the right to unlock the screen to start to use the device.

#### Power Save mode and Lock Screen

You can turn off the screen to save power by quickly pressing the power " button. The screen will turn to Lock Screen mode. Repeat the process to reactivate the device.

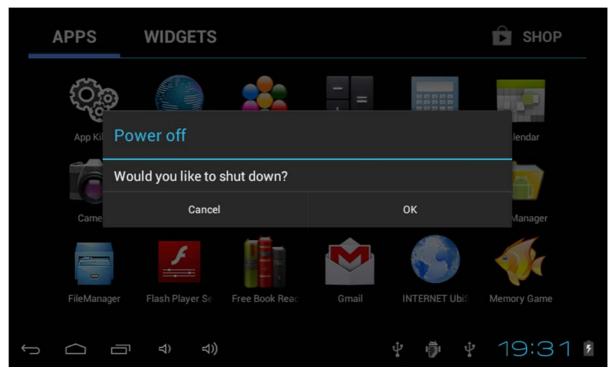
Note: The device will remain operational as will any applications when the device is in power

saving mode, only the screen is turned off.

#### **Power off**

- Press and hold " " button for 3 seconds. A menu will appear confirming that you would like to power off.
- Choose your desired option by tapping the corresponding item on the screen or Tap Cancel to exit to previous

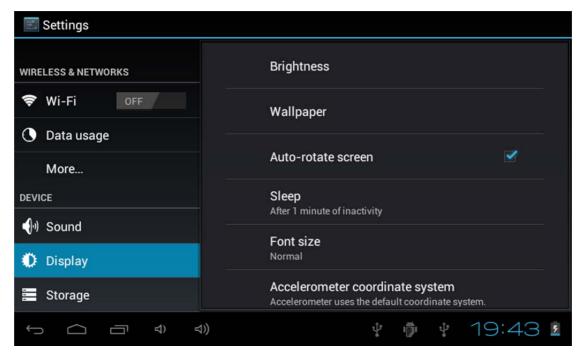
operation.



**Note:** When the device's battery is low, it will send continuous alerts and will shut down automatically when the battery is empty. If the device fails to power on, please plug it into an outlet to first check if the battery is empty. Please recharge the battery for at least one minute before attempting to restart the device.

### **Orientation Sensor Setting**

- The device contains a sensor that will automatically change the orientation of most screens as you rotate the device. The sensor works best when the device is rotated perpendicular to the ground. i.e.: when the device is held upright and not flat on its back.
- The Orientation sensor can be activated or deactivated in the Setting menu: Setting Display >Auto-rotate screen. Check the box if you want to activate the sensor or uncheck the box to deactivate it. (See picture below)



#### **Using the Touch screen**

Your device comes with a responsive touch screen which works as follows:

- **Tap:** To ac?vate an on-screen item (e.g., application icons, buttons, menu items, and the letter/symbols of the on-screen keyboard), simply tap them with your fingertip or compatible stylus.
- **Double Tap:** Quickly tap the screen twice on a webpage or other application screen to zoom (the application must support the double-tap/zoom function). Within the browser, double-tapping a webpage section will cause the browser to zoom and fit that section to the width of the screen.
- **Drag and drop:** Drag an on-screen item to change its position (e.g., an application icon on the home screen). To drag an item, touch and hold it for a moment, then without lifting your fingertip/stylus, move your fingertip/stylus on the screen until the item reaches its target destination.
- **Swipe**: Swipe up/down on the screen to scroll through a list. On some screens, you may be able to swipe left/right to change the view. To swipe, touch the screen and then quickly move your fingertip/stylus across the screen without lifting your fingertip/stylus. Do not pause on the screen with your fingertip/stylus at the initial point of contact or you may accidentally drag an item instead.
- **Tap and hold:** Some on-screen items have an alternate action if you touch and hold it (e.g., opening an alternate menu, or to activate the drag function). To touch and hold an item, touch the item and do not lift your fingertip/stylus until the action occurs. Tapping and holding an icon will allow you to move it once it appears large.

**Note:** It is very important that you do not touch the screen with a body part or any foreign object while switching on the device as this may interfere with the proper functioning of the device. To avoid damage to the touch screen, do not use sharp tools. Do not allow the touch screen to come into contact with other electrical devices, or water. For optimal use, remove the screen protection film before using your device.

### **Using MicroSD Cards**

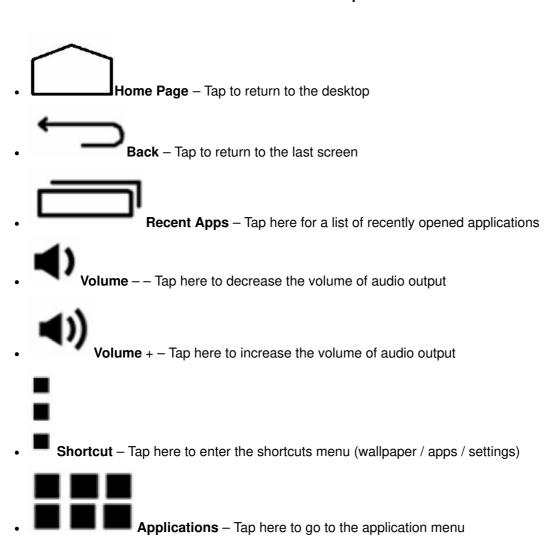
- MicroSD Cards are storage spaces used to transport files from one device to another. This device supports
  many different types of cards up to 32GB in size, however not every MicroSD card will work in the device.
- To insert the MicroSD card, simply push it into the device (it can only fit in one way, with the gold contacts facing up towards the side with the touch screen). To remove the MicroSD card, you must first go into System Settings (by tapping "" shortcut, then tap "Storage" and scroll down on the right hand side until you see Unmount SD card. Accept the unmount and then push down on the top of the MicroSD card and it will pop back up to be removed.
- To access files on the MicroSD card, use the "File Manager" application described below.

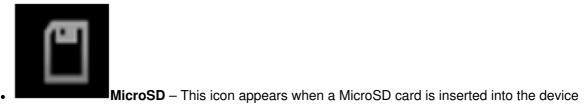
### The Status Bar & Icons





The status bar is located on the bottom of the desktop.







USB - This icon appears when a USB device is connected to the device



Android - This icon appears when the device is connected to a PC



- **Wi-Fi** This icon appears when the device is connected to a Wi-Fi network
- 5:46 Time The current time is listed at the bottom right of the main screen



**Battery-** This icon displays the level of battery power remaining



Search - This icon will launch a search engine



Internet - This icon will launch the UbiSurfer Internet Browser

### Shortcut menu





Tap on the status bar, and the main screen menu bar will pop up.

- Tap "Wallpaper" to select new wallpaper for the home screen.
- Tap "Manage apps" to go the list of installed applications where you can modify, add or remove them
- Tap "System settings" to go to settings interface

# **WIFI Settings**

From the desktop, Tap the main screen icon "" and tap on "System Settings" followed by "Wireless & networks" to enter the wireless settings page.



• Tap or slide the box at end of the Wi-Fi bar to the right to turn on Wi-Fi or do the reverse to turn it off. Go to Wi-Fi settings to select the appropriate Wi-Fi network from the list of Wi-Fi networks and follow the instructions to enter the password assigned by the Wi-Fi network provider. Enter the assigned IP address information if the chosen network requires such information in order to obtain their Wi-Fi network (please contact the Wi-Fi network provider if a password or IP address is required for Wi-Fi access).



#### The UbiSurfer Browser

The UbiSurfer Browser is the main browser on this device. Using this browser will speed up your surfing experience and can be used anywhere there is a Wi-Fi connection. To view the differences between the UbiSurfer browser and the Android browser, view the chart below.



### **UbiSurfer Dual Browser Comparison Chart**

Features	UbiSurfer Browser	Android Browser
	/(O II )	√ (Local)
<ul> <li>Email Web Surfing</li> <li>Web Acceleration</li> <li>Instant Messenger</li> <li>Social Networking</li> <li>Online Banking</li> <li>News/Weather/Sports</li> <li>Graphics</li> <li>Attachments</li> <li>PDF</li> <li>MS-Office</li> <li>Audio Video</li> </ul>	√ (Online)  √  √  √  √  √  √  √ (Online)  √ (Online)	√ √ √ √ √ (Local) √ (Local)

- To connect to the Internet via the UbiSurfer browser, click on the Internet UbiSurfer icon on the Home Screen or via the menu system.
- To enter URL's, simply click on the address bar and type it in and click on enter. For example, if you wanted to
  visit a site like the Google UK web page, simply type <a href="www.google.co.uk">www.google.co.uk</a> and click GO. The Google UK
  homepage will appear on the screen.

Note that www.and.com are defaults so if you want to visit the web page www.facebook.com, you just have

to type in Facebook and then click GO.

- On occasion, you may find multiple windows open. The number of open windows is written in a box at the top of the screen. If the number is greater than 1, you can close ALL extra windows by clicking Menu / Stop.
- To add the website which you are currently on to your bookmarks, click on the favorite's button at the top right side of the screen next to the address bar. Then click on Add and give it a name. From this menu system, you can also organize your favorites, access My Account from which you can add extra surfing time and roaming time (may not be applicable in all countries), but also My Settings from which you can adjust things like image resolution. Other Functionality can be found in the menu system.

#### This includes:

• Exit: To close the program

• Back: To revert back to the last web page you were on

• Forward: To go to the next website

• Refresh: To refresh the page that you are currently on

• Stop: To stop loading the web page and to close all Pop-ups

• Home: To revert back to the UbiSurfer Browser Home Page

More: To toggle between windows, show browser history, and access system settings Note: If you are inactive
for several minutes, the browser will give you a 60 second warning before disconnecting your session.
 Minimizing the application DOES NOT close it. To exit, you must click Exit.

#### **APK Installation**

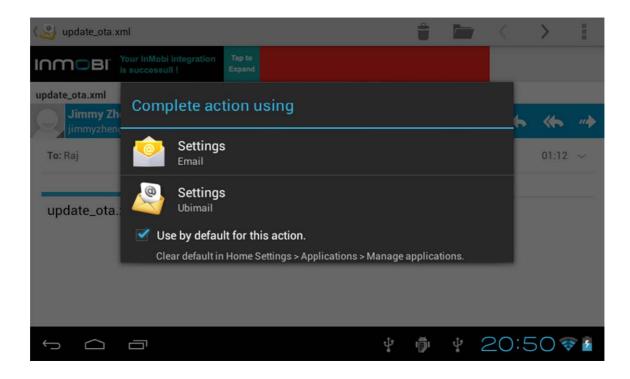
This device supports third party Application Program .APK files. There are hundreds of thousands of applications (programs) that can be downloaded from the internet. Some are free and some cost money. Download the APK file from the internet and copy it into the device directly or store it inside a MicroSD card and insert it into the device. Use the File Manager application in the SD card folder (or wherever you have saved it) and tap on the file. Follow the instructions to install any compatible application to the device.

### **Uninstalling APK Applications**

- From the application menu, tap on "Settings" and select "Applications" from the list. Tap on "Manage applications" and you can see a list of installed applications (including factory default applications).
- Tap on the application that you want to uninstall and follow the instruction to uninstall the applications.

#### E-mail (Ubimail)

This device has an application called UbiMail which can be used to send and receive e-mails from almost any POP or IMAP e-mail address. Following the instructions when you open the application will allow you set up and use this program easily. Note that if you ever received a pop-up message as per below, click the check box at the bottom to use the Ubimail application by default for this action.



#### Camera

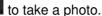
• This device has a built-in 0.3MegaPIXEL front camera for photo or video.



- In the application menu, tap the camera icon
- to enter the camera interface.
- Select either photo or video mode by tapping the preferred icon



• In photo mode, tap on





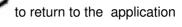
• In video mode, tap on



to start a recording and Tap on

to stop recording.

 You may exit the Camera interface by pressing the back button menu.



### File Manager

From the application menu, tap "File Manager" to enter the list of files saved on the device including the file you just recorded and saved using Voice Recorder or pictures or videos from Camera.

**Note:** You can also open, rename, move, install, delete and e-mail all files stored on the MicroSD card or USB device or by category in File Manager.



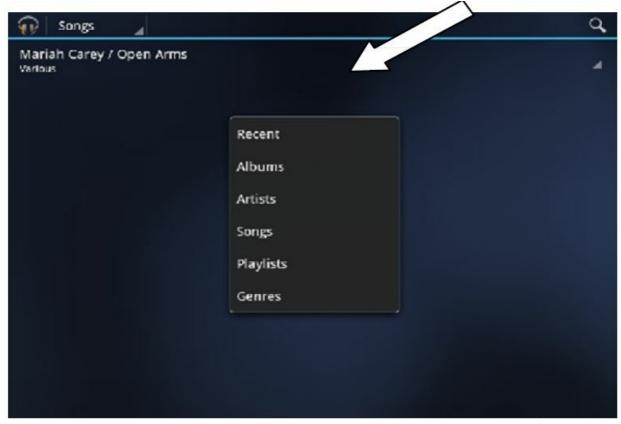
### **Multimedia Players**

There are some preinstalled multimedia applications on the device as follows:

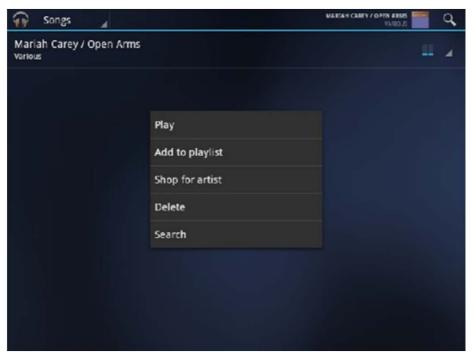




Go to application menu, tap on "MUSIC" to enter the music playback interface. Only music files that are stored
inside the device will be shown in the file list. You can classify the music file list by: RECENT, ALBUMS,
ARTISTS, SONGS, PLAYLISTS or GENRES by selecting the appropriate option.



• Tap the song for 1 second, the option menu will pop up. You can select Play, Add to playlist, Shop for Artist, Delete or Search.



• Tap "Play" to enter the playback interface and start music playback or you may also tap the song name directly.

On the playback interface, you can tap on the function bar to adjust the playback time, backward, forward, play, pause, shuffle, or repeat.

### Video

Go to application menu, tap on "Video" to enter the Video Player interface and it will show how many images and/or video files are available inside the device.

Tap the file that you want to view to start playback. You can adjust the volume, play/pause, backward, forward, go back or go to submenu for more setting options by tapping the appropriate icon on the function bar.

#### **Other Applications**

There are various other applications installed on your Ubislate9Ci. Please click them to learn more about them and what they can do to help you enjoy your tablet. Note that there are also market places built into your tablet. If you are connected to a Wi-Fi network, you will be able to download hundreds of thousands of apps through these market places and or through installation of apk files via a MicroSD card and File Manager.

### **Set Language**

From the application menu, tap on "Settings" and select "Language & input" from the list. Tap on "Language" and you can see a list of compatible languages. Tap on the language that you want and it will be set instantly. In the same area, you can also set the language of the keyboard that you would like to use when you need to input language on screen.

#### **Set Date and Time**

From application menu, tap on "Settings" and select "Date & time" from the list. Tick on "Automatic" and the date and time will be set automatically by using network-provided values or untick "Automatic" to set the date and time manually. You can also adjust the time zone, set it to 24-hour time format and/or adjust the date format by tapping the appropriate options provided.

#### **About Phone**

From the application menu, tap on "Settings" and select "About Phone" to check the device status such as the firmware version, battery consumption status, model no., and Android OS version.

### **Troubleshooting**

- This Ubislate9Ci is a capacitive touch screen device. It requires a simple connection between your finger and
  the screen in order for the touch to be registered. At times instead of using your finger, a stylus made for
  capacitive touch screen devices may be used. Do not use a pointy object or one that could scratch the surface
  of the device.
- Should you find that the software on the Ubislate9Ci does not respond to any commands, refuses to turn off or
  on, or any hardware component is not functioning properly, you may have to do hardware reset. This is
  accomplished (after turning off the device if possible) by inserting a pin into the reset key on the underside of
  the Ubislate9Ci and pressing the pin until the reset pin clicks.
- If your device is not powering on try following things:
  - Depress the power button until you feel a slight click then hold for 2-3 seconds. Do not force the button beyond the click, as you risk damaging it.
  - Plug in a charger, keep it charged at least 20minutes and try again.
  - Execute a hard reset of the unit (using a pin through the reset hole)
- If the powering on process does not complete reset the unit and try again.
- At very low battery charge, the Wi-Fi module may stop working before the device. To continue using the Wi-Fi module, the device should be plugged in to a charger. If the Wi-Fi has stopped responding, you may need to power cycle the unit and keep it on the charger for an hour.
- If there is no sound coming from the speakers, check to see that the volume level is not set to 0, or check whether or not the audio file that you are listening to is not damaged by using it on another device or trying other files on this one.
- If you are having trouble copying files, check to see if your PC connection is set up properly, if the USB cable is properly attached, or whether there is enough available memory capacity on the drive in question.
- If your device ever requires a hard RESET, please press and hold the ON/OFF button for at least 5 seconds. This will not delete saved information, only reset the device.
  - For troubles that are not be resolved by reading this manual, please do not hesitate to contact our customer

### **Important Safety Information**

- Please remember to follow regulations governing the use of your Ubislate9Ci. Always turn off your device
  whenever its use is forbidden or when it may cause interference or danger (i.e.) hospitals/ aircraft/ petrol
  stations, etc.
- All safety laws and regulations pertaining to the use of cell phones and two-way radios will apply to your use of the Ubislate9Ci. We advise you to follow these Laws and Regulations when using the device.
- Keep the device away from strong magnetic fields to avoid damaging the product
- Do not let the device fall or rub or make hard contact with any solid objects at any time. It may cause surface scratches, displacement of the battery, and loss of data or damage to the hardware inside.
- Never leave this product exposed to a humid environment or rain as the water can cause permanent damage to the hardware inside.
- Never clean the device with any chemicals or detergents which could cause permanent damages to the device surface.
- It is recommended not to use the headset continuously at high volume. Volume levels should be adjusted to an appropriate level to avoid permanent hearing damage.
- Do not cut off the power abruptly during software updates or during download or it may result in data loss and/or system errors.
- Over-voltage, power cable strain, bending or squeezing by heavy objects is not recommended to avoid overheating or risk of fire.
- To eliminate the risk of electric shock; do not connect the cable power plug with wet hands.
- Some movies, music and pictures are under copyright protection, unauthorized usage is deemed as infringements to copyright laws.
- The performance of the wireless reception of the device could be influenced by the wireless equipment's and networks.
- Do not use the device at gas stations, nearby fuel and/or chemicals.
- Please comply with any related restrictions and rules. Do not use the device where blasting operations are in progress.
- Only qualified maintenance personnel are allowed to install or repair the device.
- Please use the original accessories and battery. Do not use incompatible accessories on the device.
- For the sake of data safety, please back up any important information on the device or keep a handwritten record.
- When connecting with other devices, please read the user manual for detailed safety instructions, please do
  not connect it with any incompatible products.
- The Ubislate9Ci and its accessories may contain small parts. For safety purpose please keep them out of the reach of small children.
- Some parts of the device may be magnetic in nature. Metallic materials may be attracted to the device. As a precaution, persons with a hearing aid should not hold the device close to the ear with the hearing aid.
- Avoid placing credit cards or other magnetic storage media near the device because information stored on them may be erased.
- This device contains glass components that upon breaking may splinter, crack or shatter and pose a safety risk until such a point that all glass shards are disposed of.

# Safely Disposing of the Device

The Ubislate9Ci should not be placed in household waste bins. Please check local regulations for information on the disposal of electronic products in your area.

### **Documents / Resources**



<u>Datawind UbiSlate 9Ci Tablet</u> [pdf] User Manual UbiSlate 9Ci Tablet, UbiSlate 9Ci, Tablet

### References

- Google
- MH Search Manual-Hub.com
- User Manual

Manuals+,