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## **DATAMARS Pet COMPACT MAX Plus Microchip Scanner**



## Specifications

- **Model:** C MAX+
- **Supported microchip technologies:** FDX-B (ISO), FDX-A, Trovan, and Avid
- **Manufacturer:** Datamars INC
- **Location:** 345 West Cummings Park, Woburn, MA 01801, United States

## PRODUCT INFORMATION

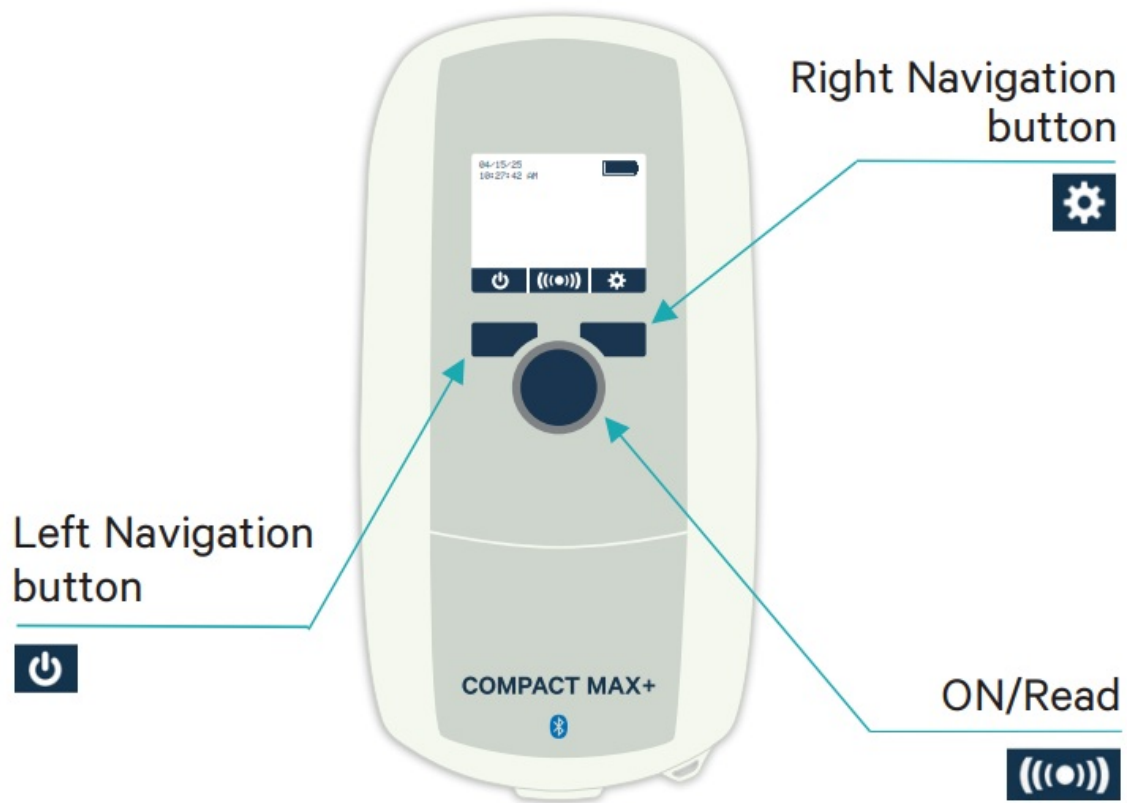
1. **Step 1:** Charge the battery fully before starting to use the scanner.
2. **Step 2:** Turn on the scanner by pressing the central blue button, and start scanning microchips using the same button.
3. **Step 3:** Download the Datamars Pet Scanner Support app on your smartphone from the Google Play Store for Android or the Apple App Store for iOS.

## Before you start









- This manual is for COMPACT MAX+, a universal portable scanner to identify pets.

## Supported microchip technologies

FDX-B (ISO), FDX-A, Trovan and Avid



## Icon Legend

-  Info (Firmware, Serial Number and bootloader versions)
-   BLE ON/OFF
-   Memory File enabled (recording) / Memory File disabled (no recording)
-   Download the memory file on a PC enabled with (USB connection. The download memory file on the PC is disabled
-  Delete memory content

## Product Usage Instructions

### 1. Step 1

- To start using your scanner, it is recommended to fully charge the battery as the device may discharge during storage.

### 2. Step 2

- Turn ON your scanner by clicking on the central blue button, and start scanning microchips by using the same button.

### 3. **Step 3**

- Download the “Datamars Pet Scanner Support” on your smartphone. The APP is available for free on the Google Play
- Play Store for Android devices or the Apple App Store for iOS devices.

### 4. **Step 4**

- Open the APP and follow the pairing instructions.
- **The APP will allow you to:**
- Update the scanner with the latest software version.
- Look up microchip numbers in integrated databases.
- Share the recorded microchip numbers.
- Synchronise date and time with your smartphone.
- Change the scanner settings.

### 5. **Step 5**

- When the first synchronisation is terminated, keep using your scanner to read microchip ID numbers. To learn more about your scanner capabilities, read through the full manual and explore the APP.

## **WARRANTY**

### **Limited warranty:**

- This warranty covers defects in materials and workmanship under normal use and product instructions for one (1) year from the date of original retail purchase.
- It is understood that the warranty period is subject to applicable local laws.

### **Exclusions:**

- This warranty does not cover damage resulting from abuse, accident, alteration, misuse, improper installation, lack of reasonable care, unauthorised repair, or any issues not arising from defects in material or workmanship.

### **Claim Procedure:**

- To obtain warranty service, contact your authorised dealer and present this warranty card along with the original purchase invoice; otherwise, the warranty service will not be provided.

## **Limitation**

- The manufacturer's sole obligation under this warranty is to repair or replace the product, or provide a refund, at its discretion.

## **Legal Rights**

- This warranty gives you specific legal rights; you may also have statutory rights which vary by jurisdiction.

## **WARRANTY CARD**

- **Model / Serial number:**\_\_\_\_\_

**Scan to read the complete User Manual**

- [pet.datamars.com](http://pet.datamars.com)




## **CUSTOMER SERVICE**

- **Datamars INC**
- **345 West Cummings Park**
- **Woburn, MA 01801, United States**
- **Phone: +17812812216**
- **Fax: +1 7813007330**

## FAQ

- **Q: What microchip technologies are supported by the C MAX+ scanner?**
  - **A:** The C MAX+ scanner supports FDX-B (ISO), FDX-A, Trovan, and Avid microchip technologies.
- **Q: How long is the warranty for the C MAX+ scanner?**
  - **A:** The C MAX+ scanner comes with a one-year limited warranty covering defects in materials and workmanship under normal use.
- **Q: Where can I download the Datamars Pet Scanner Support app?**
  - **A:** You can download the app for free from the Google Play Store for Android devices or the Apple App Store for iOS devices.

## Documents / Resources

	<a href="#">DATAMARS Pet COMPACT MAX Plus Microchip Scanner [pdf]</a> User Guide COMPACT MAX Plus Microchip Scanner, COMPACT MAX Plus, Microchip Scanner, Scanner
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## References

- [User Manual](#)

■ DATAMARS

PET

🔍 COMPACT MAX Plus, COMPACT MAX Plus Microchip Scanner, DATAMARS PET, Microchip Scanner, scanner

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