



## DASH DSIM100 Shaved Ice Maker Instruction Manual

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# DSIM100  
SHAVED ice maker  
Instruction Manual  
Recipe Guide





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## IMPORTANT SAFEGUARDS

**IMPORTANT SAFEGUARDS:** PLEASE READ AND SAVE THIS INSTRUCTION AND CARE MANUAL. When using electrical appliances, basic safety precautions should be followed, including:

- Read all instructions

- When using electrical appliances, basic safety precautions should be followed including:
- Read all instructions.
- Remove all bags and packaging from the appliance before use.
- Never leave appliances unattended when in use.
- Make sure the appliance is cleaned thoroughly before using.
- Do not use the appliance for other than its intended use. For household use only. Do not use outdoors.
- Close supervision is necessary when any appliance is used by or near children.
- To prevent electric shock, do not submerge the cord, plugs, motor unit, or any electrical parts in water or other liquids.
- Do not operate the machine without ice. Do not use the appliance to shave or crush substances other than ice.
- Do not place your fingers in the appliance, as the blades are sharp and may cause injury.
- Do not attempt to sharpen the blades.
- In order to prevent the Dash Shaved Ice Maker from overheating, do not operate this appliance for more than 2 minutes continuously. Allow the appliance to rest in between uses.
- Do not operate this appliance with a damaged cord, or damaged plug, after the appliance malfunctions, is dropped, or is damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair, or adjustment.
- For maintenance other than cleaning, please contact StoreBound directly at 1-800-898-6970 from 9 AM–9 PM EST Monday-Friday or by email at [support@bydash.com](mailto:support@bydash.com).
- Do not place the appliance on or near a hot gas burner, hot electric burner, or in a heated oven.
- Refrain from using attachments that are not recommended by the appliance manufacturer, as this may result in fire, electric shock, or personal injury.
- Do not let the cord touch hot surfaces, or hang over the edges of tables or counters.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they are provided with supervision and instruction concerning the use of the appliance by a person responsible for their safety.
- Always be sure to unplug the appliance from the outlet prior to moving, cleaning, storage, and when not in use.
- stormbound shall not accept liability for damages caused by improper use of the appliance.
- Improper use of the appliance can result in property damage or even personal injury.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not completely fit in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
- A short power supply cord is to be provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. An extension cord may be used if care is exercised in its use. If an extension cord is used, the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance. The extension cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

## **PARTS & FEATURES**





## SETTING UP YOUR DASH shaved ice maker

### NOTE:

Please clean your Dash Shaved Ice Maker before first using it. Refer to pages 10-14 for instructions and details.

1. Place the Base on a stable and dry surface.



2. Install the Motor Unit on the Base.





3. Align and insert the Exterior Bowl onto the assembled Motor Unit and Base. The two notches on the side of the Exterior Bowl should fit into the two notches on the inside of the Motor Unit. Lastly, plug in the Power Cord.



## USING YOUR DASH shaved ice maker

1. Place ice cubes inside the Interior Bowl. The bowl should be filled to the top level. If the ice has been in the freezer for a long time, it may be too hard and may need to rest at room temperature for a few minutes before shaving. The machine will then produce fluffier snow.



2. Place the Clear Lid on top of the Interior Bowl, locking it into place by aligning the fin-shaped notch on the lid with the corresponding notch on the Motor Unit.



3. Place an empty bowl on the base of the unit. This bowl will be used to collect the shaved ice.

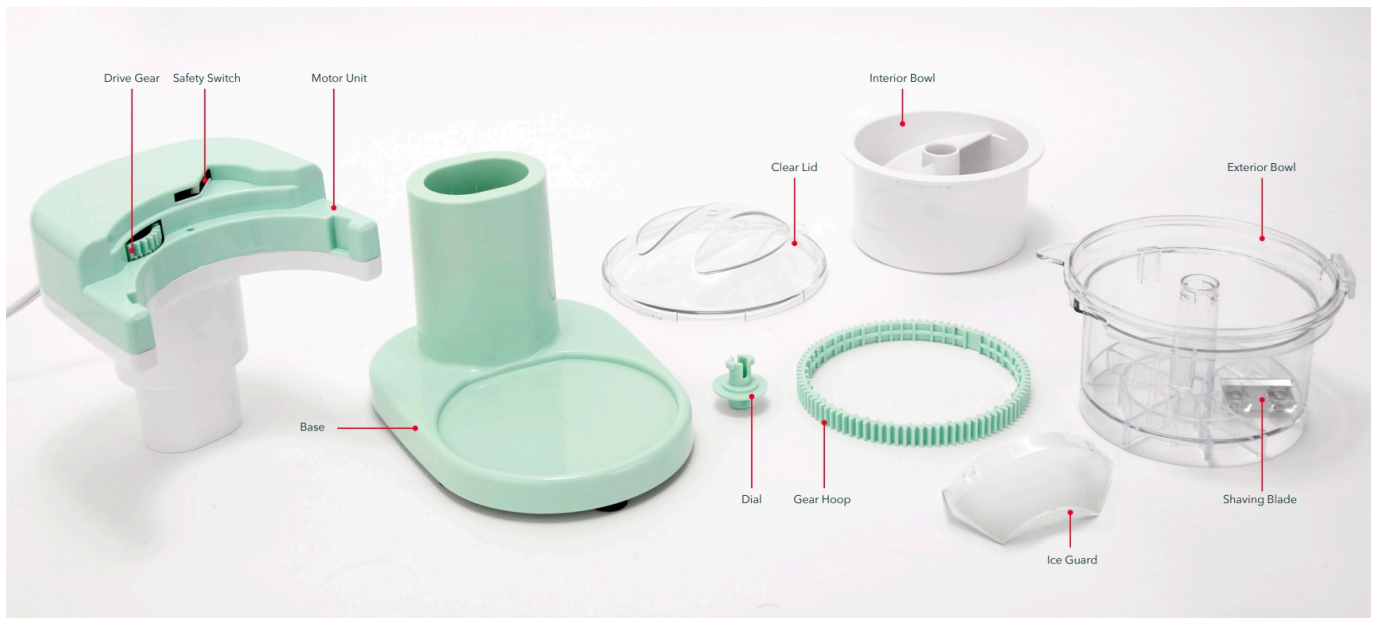
**NOTE:** At this time you may want to insert the Ice Guard, which helps the ice shavings go more directly into the bowl. Simply slide the Ice Guard into place so that the notches on the Ice Guard and the Exterior Bowl align. (See red arrows on the left for reference)



4. To activate the machine, turn the lid counterclockwise until the fin-shaped notch activates the Safety Switch. To stop the shaving process, turn the lid clockwise to deactivate the Safety Switch. For optimal results, hold onto the lid during the shaving process to ensure all ice is shaved.  
Unplug the Dash Shaved Ice Maker after each use.



## PARTS & FEATURES



## Disassembly & Assembly

Always ensure that the appliance is switched off and that it is not plugged into an electrical outlet before you disassemble or assemble the Dash Shaved Ice Maker.

### TO disassemble:

1. First, make sure the unit is unplugged, then remove the Dial from the Interior Bowl by turning counterclockwise.



2. Remove the Interior Bowl.





3. Remove the Gear Hoop and Ice Guard from the Exterior Bowl, then remove Exterior Bowl.

**WARNING:** The Shaving Blade in your Shaved Ice Maker is sharp!

Handle with extreme care. Do not put your hands near the Shaving Blade whilst the Shaved Ice Maker is connected to the power outlet.



4. Lift up the Motor Unit to release it from the Base.



5. The Dash Shaved Ice Maker is now disassembled.

**TO ASSEMBLE:**

To assemble the Shaved Ice Maker, simply follow the steps in reverse order.

**CLEANING & MAINTENANCE****IMPORTANT:**

- Disassemble the appliance before cleaning.
- When cleaning, exercise caution and avoid touching the Shaving Blade to prevent injury.
- DO NOT submerge the Motor Unit in water or other liquids. Wipe with a damp cloth before drying thoroughly.
- Avoid using abrasive cleaning agents when cleaning the appliance.
- All other parts may be washed in warm water with mild soap and rinsed. All parts of the Dash Shaved Ice Maker are NOT dishwasher safe.
- Dry all parts thoroughly before storing.

**RECIPE GUIDE**



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## RECIPES

### Directions:

1. Assemble your Dash Shaved Ice Maker.
2. Blend or purée your fruit in a food processor or blender. Pour the purée into a saucepan and add the rest of your ingredients and sugar or sweetener. Cook over medium heat, stirring occasionally until boiling. Turn the heat down to low and continue to simmer for 5 minutes, before removing it from the heat. Let cool, then strain the necessary.
3. Shave your ice using the Dash Shaved Ice Maker. Make sure that the syrup is chilled before pouring it over your shaved ice. Pour a tablespoon or two of syrup over your shaved ice and enjoy!

COLOUR	FLAVOR	INGREDIENTS
Red	Strawberry/ Raspberry	1½ cups strawberries or raspberries 2 tbsp lemon or lime juice ¾ cup water ¾ cup sugar
Orange	Mango-Pineapple	1 cup pineapple, cubed 1 cup sliced mango ¼ cup sugar
Yellow	Lemon	1½ cups lemon juice 1 cup water 1¼ cups sugar
Green	Coconut-Lime	½ cup lime juice ¼ cup sugar ½ tsp green food coloring (add after the syrup has cooled) Toasted coconut, for topping
Blue	Blueberries	1 cup blueberries 1 cup sugar 1 cup water
Purple	Concord Grapes	2 lbs Concord grapes ½ cups sugar



### MATCHA SHAVED ICE

#### Ingredients:

2 cups warm water  
 2 tsp Matcha green tea powder  
 ¼ cup milk  
 2 tbsp condensed milk

#### Directions:

Whisk together Matcha & water in a bowl. Pour into ice cube trays and freeze overnight. Pour the milk into a bowl and shave the Matcha ice cubes over the milk.

Drizzle condensed milk over the shaved Matcha ice. Enjoy!



### **COLD BREW SHAVED ICE**

**Ingredients:**

2 cups cold brew coffee

2 tbsp condensed milk

**Directions:**

Pour your cold brew coffee into an ice cube tray, or two. Freeze overnight. Shave your cold brew coffee ice cubes. Drizzle the condensed milk over your cold brew shaved ice.



### **RAINBOW SHAVED ICE**

**Ingredients:**

2 tbsp strawberry syrup (see recipe in the chart)

2 tbsp pineapple-mango syrup (see recipe in the chart)

2 tbsp blueberry syrup (see recipe in the chart)

**Directions:**

Shave your ice. Next, pour the strawberry syrup in a straight line across the shaved ice, leaving room for the rest of the lines of syrup. Pour your pineapple mango syrup into a line next to the strawberry syrup. Finally, pour your blueberry syrup in a straight line across the rest of the plain shaved ice.

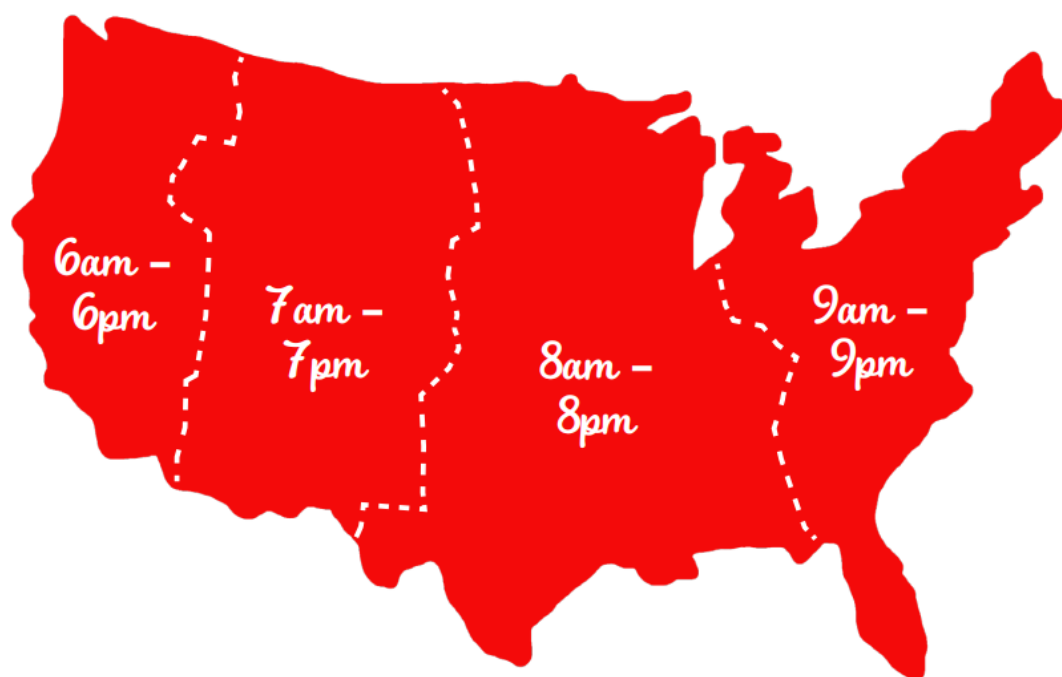
## **CUSTOMER SUPPORT**

**FEEL GOOD GUARANTEE™**



Dash values quality and workmanship and stands behind this product with our Feel Good Guarantee™. To learn more about our commitment to quality, visit [bydash.com/feelgood](https://bydash.com/feelgood).

Our customer support teams in the US and Canada are at your service Monday – Friday during the times below. Contact us at 1 (800) 898-6970 or [support@bydash.com](mailto:support@bydash.com)



Hey Hawaii! You can reach our customer service team from 3 AM to 3 PM.  
And also, Alaska, feel free to reach out from 5 AM to 5 PM.

## Warranty

### STOREBOUND, LLC – 1-YEAR LIMITED WARRANTY

Your StoreBound product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase when utilized for normal and intended household use. Should any defect covered by the terms of the limited warranty be discovered within one (1) year, StoreBound, LLC will repair or replace the defective part. To process a warranty claim, contact Customer Support at 1-800-898-6970 for further assistance and instruction. A Customer Support agent will assist you by troubleshooting minor problems. If troubleshooting fails to fix the problem, a return authorization will be issued. Proof of purchase indicating the date and place of purchase is required and should accompany the return. You must also include your full name, shipping address, and telephone number. We are unable to ship returns to a PO box. stormbound will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. Freight costs must be prepaid by the purchaser.

Send all inquiries to [support@bydash.com](mailto:support@bydash.com).

There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. STORMBOUND SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts. Therefore, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

### REPAIRS

**DANGER!** Risk of electric shock! The Dash Shaved Ice Maker is an electrical appliance.

Do not attempt to repair the appliance yourself under any circumstances.

Contact Customer Support regarding repairs to the appliance.



## TECHNICAL SPECIFICATIONS

Voltage 120V ~ 60Hz

Power Rating 85W

Stock#: DSIM100\_20171215\_v8

Made in China



1-800-898-6970

@bydash

[bydash.com](http://bydash.com)



## Documents / Resources



[DASH DSIM100 Shaved Ice Maker](#) [pdf] Instruction Manual

DSIM100, Shaved Ice Maker, DSIM100 Shaved Ice Maker, Ice Maker, Maker

## References

- [Dash](#)
- [Feel Good Rewards – Dash](#)

[Manuals+.](#)