



Dash Rapid Kettle DEK001 User Manual

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IMPORTANT SAFEGUARDS

PLEASE READ AND SAVE THIS INSTRUCTION AND CARE MANUAL.

When using electrical appliances, basic safety precautions should be followed, including:

- Read all instructions
- Remove all bags and packaging from appliance before use.
- Wash and dry Rapid Kettle before using for the first time.
- Make sure that the bottom of the Kettle, Power Base, and cord are completely dry before each use.
- Prior to first-time use, boil water in the Rapid Kettle and then pour it out. This will eliminate any odors.
- For maintenance other than cleaning, please contact StoreBound directly at 1-800-898-6970 from 7AM – 7PM PST Monday – Friday or by email at support@storebound.com.
- To prevent the risk of fire, electric shock, or personal injury, do not place the cord, plug, or unit near water or other liquids.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- Do not touch hot surfaces. Use handles or knobs.
- Do not operate Kettle with less than 0.5L of water inside.
- **WARNING:** To avoid electric shock, do not overfill Kettle. Water level should never go above the Max 1.7L marker.
- Never immerse the Power Base or Kettle in water or any other liquid; instead, wipe the surface with a soft, damp cloth and properly clean inside of Kettle.
- Never leave appliance unattended when in use.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they are provided with supervision and instruction concerning use of the appliance by a

person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- Use extreme caution when opening the Lid as escaping hot steam may cause personal injury.
- Always be sure to unplug the appliance from outlet prior to assembly, disassembly, cleaning, and storage.
- To prevent personal injury, do not touch the surface of the Rapid Kettle during or following use. Allow appliance to cool.
- To disconnect, turn any control to “off”, then remove plug from wall outlet.
- Allow Rapid Kettle to cool completely before moving, cleaning, or disassembling.
- Do not operate any appliance with a damaged cord or plug.
- Do not use the appliance if any of the parts are damaged.
- Do not use appliance for other than intended use.
- Scalding may occur if the lid is removed during the brewing cycles.
- Refrain from using attachments that are not recommended by the appliance manufacturer, as this may result in fire, electric shock, or personal injury.
- Do not use appliance outdoors or for commercial purposes.
- When disposing of the Rapid Kettle, do not discard with general household waste; instead, drop off at a designated electronic waste recycling facility.
- Do not let the cord touch hot surfaces or hang over the edge of tables or counters.
- A short power supply cord is to be provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. An extension cord is available and may be used if care is exercised in their use. If an extension cord is used, the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance. The extension cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.
- If an extension cord must be used, make sure the electrical rating of the wire is compatible with the Rapid Kettle.
- Do not place appliance on or near a hot gas burner, hot electric burner, or in a heated oven.
- StoreBound shall not accept liability for damages caused by improper use of the appliance.
- Improper use of the Rapid Kettle can result in property damage or even in personal injury.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not completely fit in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

PARTS & FEATURES



SAFETY FEATURES

Boil-Dry Safety Protection

A safety feature that automatically shuts off the Electric Kettle when there is little or no water in the pot. The Kettle will shut off automatically in approximately 20 seconds. In case of automatic shut-off, let the Kettle cool before attempting to add water.

Soft-Open Lid

An internal-gear mechanism ensures that the Lid opens slowly, allowing for steam to escape gradually and safely. This slow release of steam helps to prevent personal injury.

Cool-Touch Handle

Handle stays cool while the Kettle is in use, providing for easy and safe pouring even when the Kettle's metal surface is still hot.



Setting Up Your Rapid Kettle

WARNING: The Rapid Kettle and its Power Base are NOT dishwasher safe.

ATTENTION: Do not use abrasive scrubbers, sponges, or chemical cleaners as they will damage the appliance.

1. Clean your Rapid Kettle thoroughly before using. Always unplug the appliance prior to cleaning or storing.
2. Remove all packaging material and stickers, and sterilize your Kettle before first use.
3. Using a dish brush, wash the inside of the Kettle with warm, soapy water.
4. Fill the Kettle to the MAX line, place on the Power Base, and turn on. Once the Kettle automatically turns off, carefully discard the boiling water. This sterilizes the Kettle.

Using Your Rapid Kettle

WARNING: Never fill the Kettle above the Max 1.7L marker. Exceeding 1.7L can result in electric shock.

1. Press the Lid Release Button to open the Lid.
2. Fill the Kettle with water. Make sure not to exceed the Max 1.7L mark. Close the Lid.
3. Put the Power Base on a stable surface. Plug the cord into a power outlet.
4. Place the Kettle on the Power Base and push down the On/Off Button to turn the appliance on. The Indicator Light will illuminate signaling that the Kettle has started heating up.

5. Once the water comes to a boil, the Kettle will automatically turn off. To serve, grasp the Handle, lift the Kettle off of its Power Base and tilt to pour.

CLEANING & MAINTENANCE

IMPORTANT NOTE: DO NOT SUBMERGE POWER BASE OR KETTLE IN WATER OR ANY OTHER LIQUIDS. TO AVOID DAMAGING THE APPLIANCE, NEVER USE ABRASIVE OR HARSH CLEANING PRODUCTS TO CLEAN THE KETTLE SURFACE.

In order to keep your Dash Rapid Kettle in pristine working order, follow the cleaning recommendations periodically.

1. Fill the Kettle with water up to the 1L mark. Place on the Power Base and press the On/Off Button to turn ON.
2. After the water comes to a boil and the Kettle automatically shuts off, remove from the Power Base. Pour in a small amount of dish soap and soak overnight or for 8 – 12 hours.
3. Pour out the soapy water and rinse until no suds remain.
4. Fill the Kettle with 1L of clean water and bring to a boil. Carefully pour out the hot water.
5. Allow your Rapid Kettle to cool, then thoroughly dry with a soft cloth. Note: Make sure that the Kettle, Power Base and cord are completely dry before and after each use.



HOT IDEAS

At Dash, we believe that happiness is homemade, so get ready to get cooking. Here are some ideas for foods and

beverages that you can make with your Dash Rapid Kettle.



French Press Coffee



Miso Soup



Ramen Noodles



Bouillon Soup



Hot Tea



Hot Cereal



Couscous



Oatmeal



Hot Chocolate

CUSTOMER SUPPORT

Dash values quality and workmanship and stands behind this product with our Feel Good Guarantee™. To learn more about our commitment to quality, visit bydash.com/feelgood.

Our US-based customer support team is at your service Monday – Friday during the times below. Reach us at 1 (800) 898-6970 or support@bydash.com



Hey Hawaii! You can reach our customer service team from 5AM to 5PM. And also, Alaska, feel free to reach out from 6AM – 6PM.

WARRANTY

STOREBOUND, LLC – 1 YEAR LIMITED WARRANTY

Your StoreBound product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase when utilized for normal and intended household use. Should any defect covered by the terms of the limited warranty be discovered within one (1) year, StoreBound, LLC will repair or replace the defective part. To process a warranty claim, contact Customer Support at 1-800-898-6970 for further assistance and instruction. A Customer Support agent will assist you by troubleshooting minor problems. If troubleshooting fails to fix the problem, a return authorization will be issued. Proof of purchase indicating the date and place of purchase is required and should accompany the return. You must also include your full name, shipping address, and telephone number. We are unable to ship returns to a PO box. StoreBound will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. Freight costs must be prepaid by the purchaser.

Send all inquiries to support@storebound.com.

There are no express warranties except as listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. STOREBOUND SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts. Therefore, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

REPAIRS

DANGER! Risk of electric shock! The Dash Rapid Kettle is an electrical appliance.

Do not attempt to repair the appliance yourself under any circumstances.

Contact Customer Support regarding repairs to the appliance.

TECHNICAL SPECIFICATIONS

Voltage 120V ~ 60Hz

Power Rating 1500 W

Stock#: DEK001_20171130_V3

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