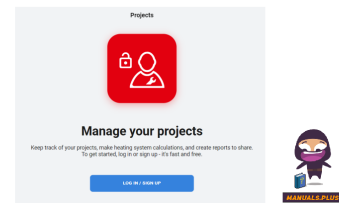


Danfoss
**Installer
App e
Warranty
tool**



Danfoss Installer App e Warranty tool User Guide

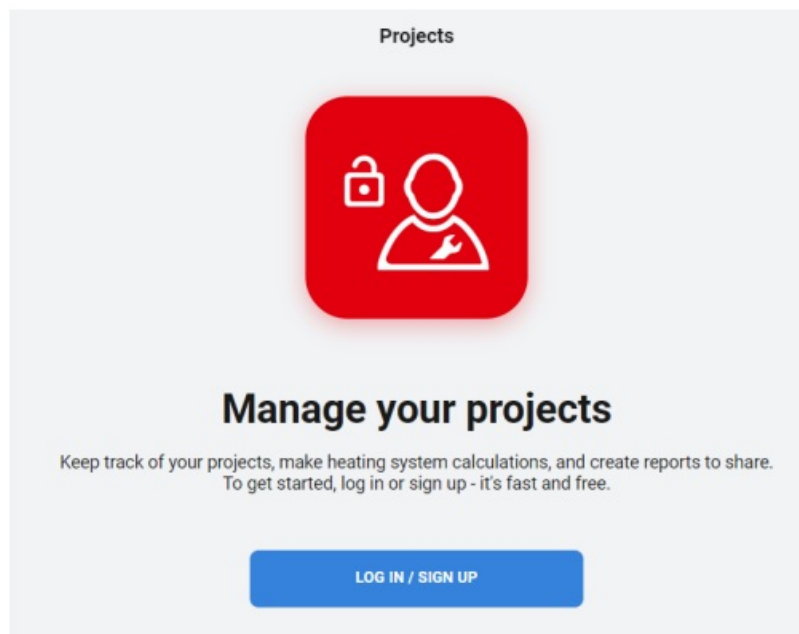
[Home](#) » [Danfoss](#) » Danfoss Installer App e Warranty tool User Guide 

Contents

- 1 [Danfoss Installer App e Warranty tool](#)
- 2 [Product Information](#)
- 3 [Product Usage Instructions](#)
- 4 [Introduction](#)
- 5 [How to find the e-Warranty tool](#)
- 6 [Registration and Account Setup](#)
- 7 [Warranty registration process](#)
- 8 [Documents / Resources](#)
 - 8.1 [References](#)
- 9 [Related Posts](#)



Danfoss Installer App e Warranty tool



Product Information

Specifications:

- Product Name: Danfoss Installer App e-Warranty tool for Electric Heating
- Manufacturer: Danfoss
- Functionality: Warranty registration and management tool for electric heating products

Product Usage Instructions

Finding the e-Warranty Tool:

To access the e-Warranty tool, follow these steps:

1. Visit the main page of the Danfoss Installer App at [Danfoss Installer App](#).
2. If using a browser version, go to [e-Warranty toollink](#).
3. Alternatively, download the Danfoss Installer App from the App Store or Google Play.

Registration and Account Setup:

Registration:

Open the Danfoss Installer App, click on the Projects icon, and then click on the LOG IN / SIGN UP button to register.

Profile Configuration:

Click on the Profile icon to set up or change your profile preferences such as language, units, terms and conditions, and find distributors in your country.

Warranty Registration Process:

Client Registration in e-Warranty:

In the Projects section, click on Add client button, fill in necessary information marked with a red star, and save it.

Project Creation:

Click on Add project button, name the project, choose Electric heating (e-Warranty) tool, and select the main Electric heating application. Add invoice details and heated areas.

Product Selection and Data Adding:

Select products related to the chosen application, add them, and ensure all data is within appropriate range. Contact local DEVI representative if needed. Complete and download/send Single Warranty Certificates for products.

FAQ (Frequently Asked Questions)

Q: What should I do if I encounter data out of the appropriate range during product selection?

A: If you notice data out of the appropriate range, please contact your local DEVI representative and inform them about the issue for further assistance.

Introduction

As a part of Danfoss Installer App e-Warranty tool has been created for Electric heating.



Electric heating (e-Warranty)



The e-Warranty tool, a digital transformation of traditional paper warranty certificates designed exclusively for our electric heating products, including heating cables, mats, thermostats, and accessories. Bid farewell to the cumbersome paper-based certificates and embrace the streamlined future of warranty tracking and management. Whether you've chosen heating cables, mats, thermostats, or accessories, our e-Warranty tool delivers an efficient and dependable method for safeguarding your purchase. Your product warranties are now easily accessible at your convenience, ensuring a worry-free experience with your electric heating products. Welcome to an era of digital simplicity, where your warranties are as steadfast as the products they cover.

How to find the e-Warranty tool


Please open the main page of Danfoss Installer App <https://www.danfoss.com/en/service-and-support/downloads/dhs/danfoss-installer-app/#tab-overview> and

1. If you would like to use browser version, use the following link

<https://installerapp.danfoss.com/spa/dashboard> or click on the button on the main webpage:

Click here to access the browser version. 

2. If you would like to download the Danfoss Installer App from App Store or Google Play please click on a one of the following buttons:

Download in app store 

Download in Google play 

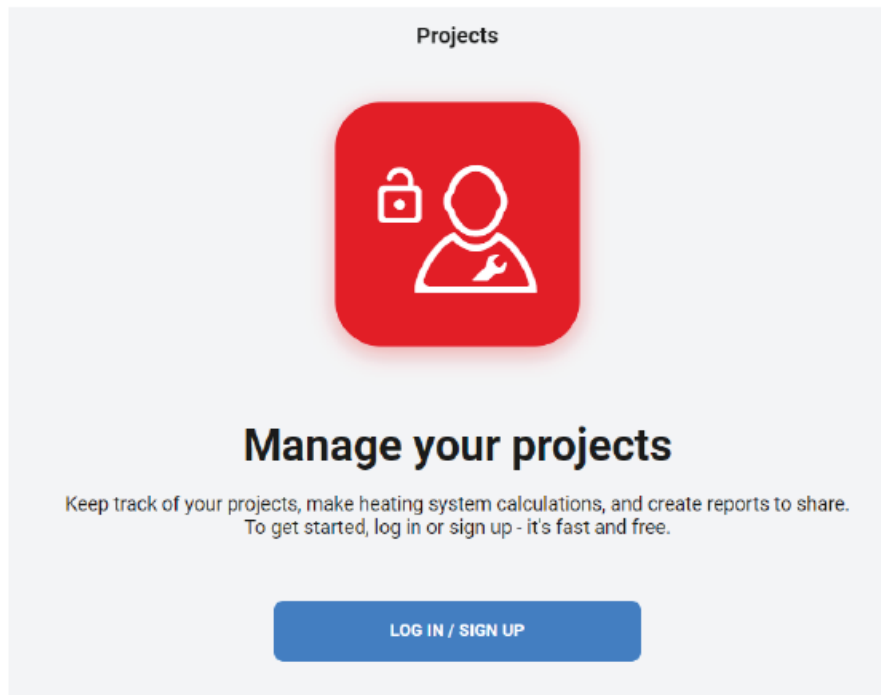
You can now find in-depth walkthrough videos of the Danfoss Installer App heating tools and its features on the

same webpage.

Registration and Account Setup

Registration

When you open the Danfoss Installer App click on the Projects icon. Right after that please click on LOG IN / SIGN UP button.



If you have already created account use Log in section, if you would like to create a new account, please use Sign up section:

Log in or sign up for a Danfoss Profile

Log in

Sign up

Email *

Password *

Log in

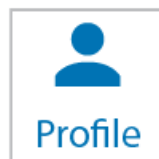
→ [Forgot your password?](#) ⓘ

Use your Danfoss Profile to log into Installer App (Web).

If you have not already made a Danfoss Profile, please use the signup button above to create one. The Danfoss Profile can be used for all Danfoss applications where you see this login screen.

Profile Configuration

Click on Profile icon to setup or change your profile preferences. Profile You can setup up Language (in web version), units, read all terms and conditions, find distributors in your country and more.



Warranty registration process

Client registration in e-Warranty

Click on Projects icon and on Add client button:

Fill in all necessary information which is marked by red star and Save it:



←

Add client

Customer information

First name *

Last name *

Email *

Phone

Mobile phone number

Company

Street

Cancel

Save

Project creation

To create a new project in the tool, click on Add project button:

In new window name the project and choose Electric heating (e-Warranty) tool:

Add project

←

Create new project

Project name


Project name


Use client's name


Building address

Building has a different address

Project type

 Hydronic floor heating

 Radiator heating

 Electric heating (e-Warranty)

Create

Right after that you will be proposed to choose one of the main Electric heating Applications. Based on your choice you will see relevant product reference in further screens:

←

Select heating application

Floor heating

☐

Domestic hot water

☐

Cold store

☐

Pipe / tank frost protection

☐

Ground ice and snow melting

☐

Asphalt ice and snow melting

☐

Roof frost protection

☐

Sport fields

☐

Vineyard frost protection

☐

Create

And click on Create button:

Next steps are invoice adding and heated areas:

Click on Add invoice button and fill in Purchase date and upload an invoice (if you don't have it now, you will be able to upload it later) and click on Add button:

←

Project info

Test

Edit

📍

Test 1, 710 Test, Denmark

Electric heating (e-Warranty)

Specification

▼

Invoices

Edit

Add invoice

Room

Edit

Add

Reports

Combined warranty document

>

Home

Projects

Tools

Products

Profile

←

Project info

Test

Edit

📍

Test 1, 710 Test, Denmark

Electric heating (e-Warranty)

Add invoice

×

Purchase date *

10 Oct 2023

Photo of delivery note/invoice

↑

Upload file

Cancel

Add

Add

Reports

Home

Projects

Tools

Products

Profile

Click on Add button in Heated areas section (e.g. Room) in order to create a heated zone/area:

← Test 1, 710 Test, Denmark

Electric heating (e-Warranty)

Specification ▾

Invoices Edit

Invoice (19/10/2023)

Add invoice

Room Edit

Add

Reports

Combined warranty document >

Home Projects Tools Products Profile

Name a heated area and fill in the size of it, and click on Add button:

Room

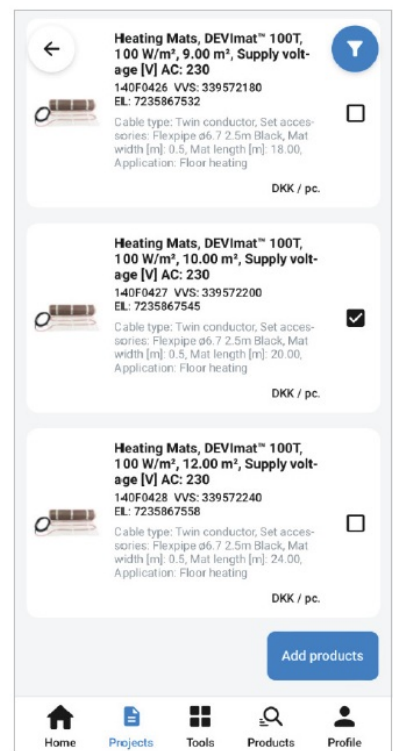
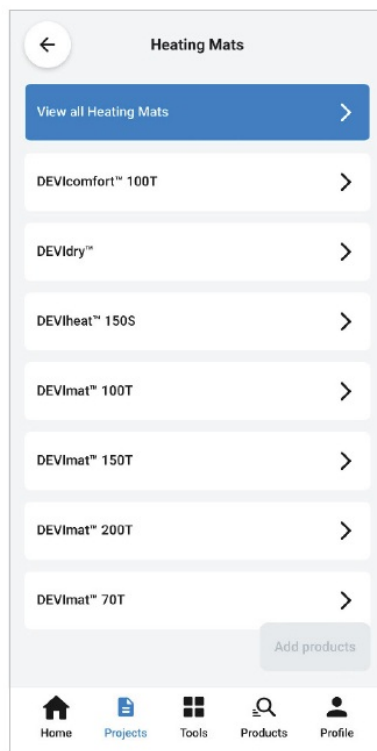
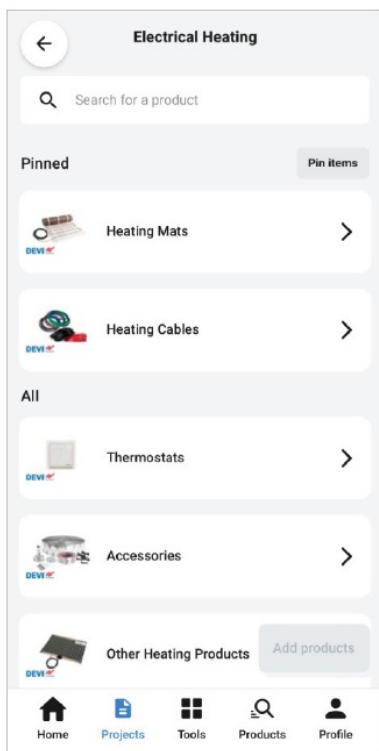
Room name *
Test

Room area * **10** m²

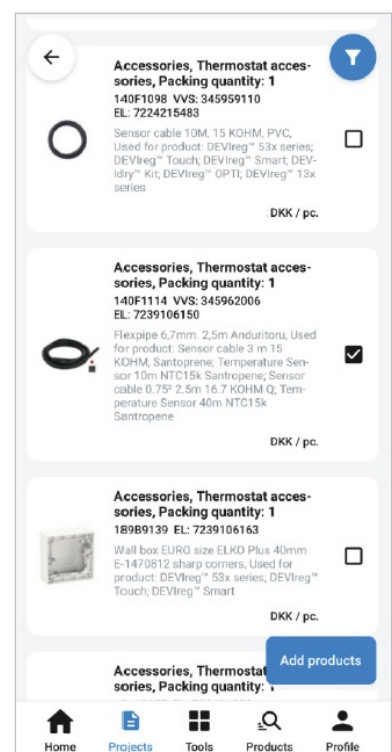
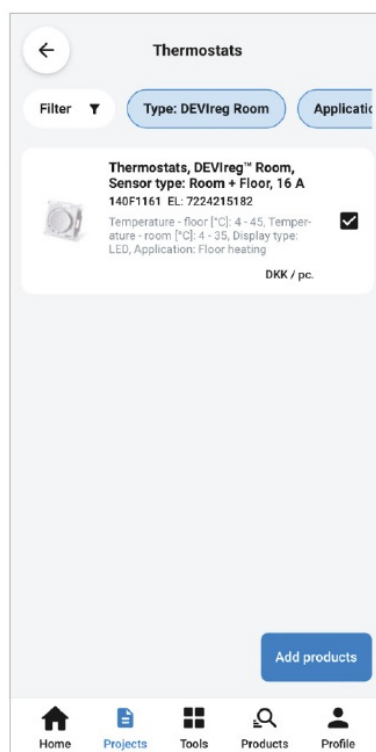
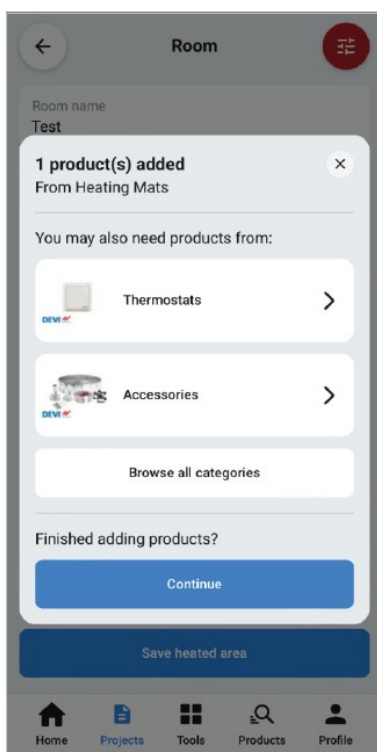
Cancel **Add**

Product selection and data adding

Now you can select products from different product groups related to the chosen Application. Chose products and click on Add products button.



You will be also proposed to select relevant products to the already chosen (e.g. thermostats or accessories):



All the chosen products will be visible in Incomplete section with yellow triangle

It means that you need complete warranty certificate for each of the product. To fill in all necessary data for the warranty certificate click on the product from your list. Depending on the product you must fill in Serial number, Installation and Connection dates, Cable and insulation resistance before and after installation process and upload pictures of Before and After installation process. When the data is filled in press on Complete button.

← Incomplete Completed

Heating Mats

Heating Mats, DEVImat™ 100T, 100 W/m², 10.00 m², Supply voltage [V] AC: 230
140F0427 - Incomplete

Continue

Thermostats

Thermostats, DEVireg™ Room, Sensor type: Room + Floor, 16 A
140F1161 - Incomplete

Continue

Accessories

Accessories, Thermostat accessories, Packing quantity: 1
140F1114 - Incomplete

Continue

Add product

Save heated area

Home Projects Tools Products Profile

Installation details

Heating Mats, DEVImat™ 100T, 100 W/m², 10.00 m², Supply voltage [V] AC: 230

Complete the details on your product installation to get your warranty accepted.

Serial number *
123456789

Select invoice *
Invoice (10/10/2023)

Installation date *
16 Oct 2023

Connection date *
18 Oct 2023

Cable resistance before installation *

Back to heated area Complete

Cable resistance after installation *

Insulation resistance before installation *
50 MΩ

Insulation resistance after installation *
60 MΩ

Photo before installation *

IMG_7945.jpeg

Add file/photo

Photo after installation *

IMG_7945.jpeg

Add file/photo

Back to heated area Complete

If some data is out of the appropriate range you will immediately see it in the tool. In such cases please contact your local DEVI representative and inform them about the issue.

Installation date *
15 Oct 2023

Connection date *
17 Oct 2023

Cable resistance before installation *
56 Ω

Cable resistance after installation *
25 Ω
Min: 47.6 Ω

Insulation resistance before installation *
10 MΩ
Min: 50 MΩ

Insulation resistance after installation *

Photo before installation *

↑

1 2 3 4 5 6 7 8 9 +/- 0 .

After pressing Complete button you will be able to download or/and send a Single Warranty Certificate for this specific product only.

By pressing Next product button you will be able to complete Warranty certificate for the next product in your list.

Installation details

Purchase date:

10/10/2023

Client:

Oleksandr Moroshchuk

Warranty type:

Single

Heating Mats, DEVImat™ 100T, 100 W/m², 10.00 m², Supply voltage [V] AC: 230

140F0427

20-year full-service warranty

Single warranty_Warranty_DEVImat™ 100T_140F0427.pdf

Send certificate

Next product

Installation details

Thermostats, DEVireg™ Room, Sensor type: Room + Floor, 16 A

Complete the details on your product installation to get your warranty accepted.

Serial number *

Select invoice *

Invoice (10/10/2023)

Installation date *

Connection date *

Connected output


W

Back to heated area


Complete

When all the products are filled in, all the products will be moved to the Completed section:

Documents / Resources

	<p>Danfoss Installer App e Warranty tool [pdf] User Guide</p> <p>Installer App e Warranty tool, Installer App e Warranty tool, e Warranty tool, Warranty tool, tool</p>
---	---

References

-  [Installer App](#)
- [User Manual](#)

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.