

Danfoss iC7 Series
Remotely via Mobile
Network



Danfoss iC7 Series Remotely via Mobile Network Installation Guide

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Danfoss iC7 Series Remotely via Mobile Network



Specifications

- **Product Name:** iC7 Series Remote Access Gateway
- **Manufacturer:** Danfoss
- **Compatibility:** Works with iC7 series drives
- **Network Support:** 5G, 4G, 3G
- **Additional Requirements:** SIM card, Teltonika Networks RMS license

Product Usage Instructions

- **Configuration Set-up**
 - **To set up the gateway, RMS, and drive, follow these steps:**
 - Install the 5G/4G gateway from Teltonika Networks.
 - Insert a SIM card from a mobile subscription provider into the gateway.
 - Obtain a license for Teltonika Networks Remote Management System (RMS).
 - Connect the iC7 drive to the gateway according to the provided network architecture.
- **Security Considerations**
 - **Ensure the following security measures:**
 - Use strong passwords for all devices.
 - Regularly update the software on the gateway and drive.
 - Enable firewall settings on the gateway for added protection.

FAQs

- **Q: Can I use a 4G network if 5G is not available?**
 - **A:** Yes, the gateway also supports 4G and 3G networks, ensuring connectivity even in areas without 5G

coverage.

- **Q: Do I need a fixed IP address for remote access?**

- **A:** No, a license for Teltonika Networks RMS eliminates the need for a fixed IP address, simplifying remote access setup.

Introduction

Version History

- This guide is regularly reviewed and updated. All suggestions for improvement are welcome.
- The original language of this guide is in English.

Version	Remarks	Software Version
M0044601, document version 01	Preliminary release	x.x.x

Purpose of this Application Guide

This application guide is intended for qualified personnel such as System integration engineers who need remote access to drive(s). This application guide provides an overview of how to establish a remote connection to a Danfoss iC7 drive via the mobile network using a 5G gateway from Teltonika Networks. The gateway enables users to securely connect from their office to a Danfoss iC7 drive located in the field or factory. Once connected, users can employ the Danfoss iC7 commissioning and monitoring tool, MyDrive® Insight, to remotely access the drive. This process is identical to using MyDrive® Insight with a local PC directly connected to the iC7 drive.

Safety Symbols

The following symbols are used in this guide:



- **DANGER**

- Indicates a hazardous situation that, if not avoided, will result in death or serious injury.



- **WARNING**

- Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



- **CAUTION**

- Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

- **NOTICE**

- Indicates information considered important, but not hazard-related (for example, messages relating to property damage).

Application Overview

- **Why use a 5G gateway?**

- A 5G gateway offers several advantages for establishing a remote connection to a Danfoss iC7 drive:
- For tasks like scope logging or live data streaming via MyDrive® Insight, low latency is critical.
- When fetching data from the Danfoss iC7 drive during run-time, a 5G gateway provides higher bandwidth. This translates to faster data transfers.
- 5G represents the cutting edge of mobile data transmission, offering a future-proof solution for remote access needs.

- The gateway also supports previous technologies like 4G and 3G. Even in areas without 5G coverage, at least a 4G access is probably available.

NOTICE

- If multiple iC7 drives need to be connected to the gateway, then a simple unmanaged switch can be added between the drives and the gateway. The gateway will handle the IP address assignment to the individual drives using the DHCP Server located in the gateway.

Prerequisites for Remote Connection to a Danfoss iC7 Drive

To establish a remote connection to a Danfoss iC7 drive, the following is required:

- A 5G/4G gateway from Teltonika Networks.
- A SIM card from a mobile subscription provider is needed to access the mobile network through the gateway.
- A license for Teltonika Networks Remote Management System (RMS) is necessary. The RMS solution eliminates the need for fixed IP addresses from a mobile subscription provider, reducing overall connection costs.
- An Ethernet cable with at least a Category 5E rating is required to connect the Teltonika gateway to the Danfoss iC7 drive.
- The Danfoss MyDrive® Insight commissioning and monitoring tool must be installed on a PC that will connect to the Danfoss iC7 drive.
- Install the [OpenVPN Connect client](#) on the same PC where Danfoss MyDrive® Insight is installed.
- Port X0 on the iC7 drive must be configured for automatic IP address assignment (DHCP).

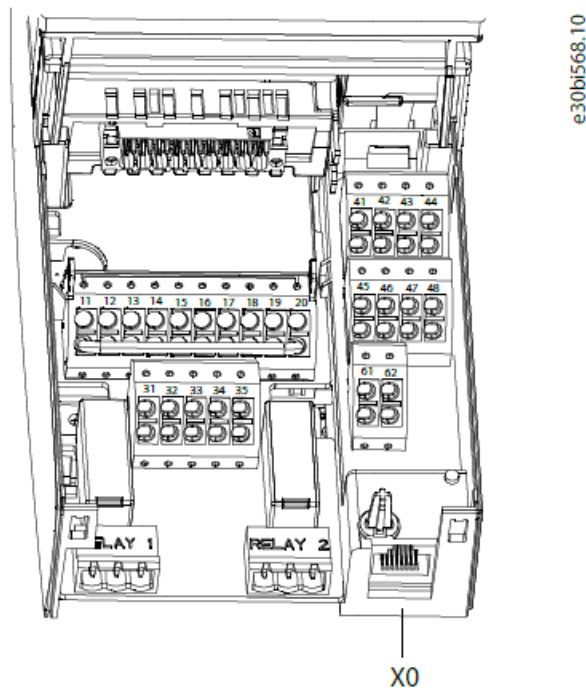


Figure 1: Port X0 on the iC7 drive

Network Architecture

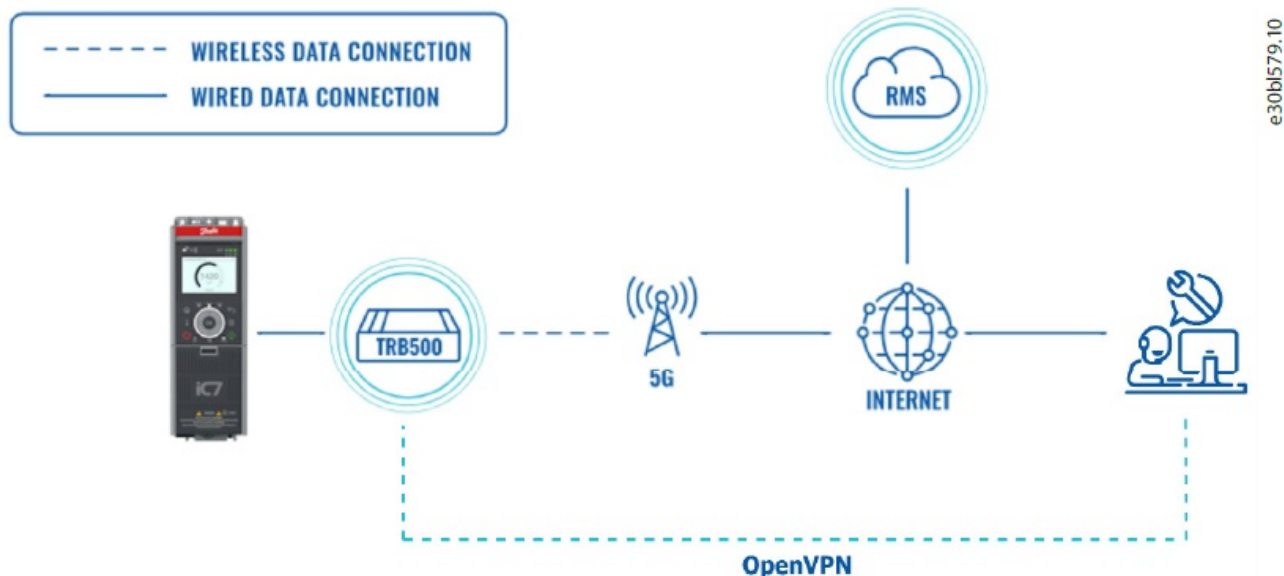


Figure 2: Network Architecture

Configuration Set-up

How to Set up Gateway, RMS, and Drive

This section provides step-by-step instructions on setting up the TRB500 gateway, Remote Management System (RMS), and the iC7 drive to enable remote connectivity and monitoring via the Danfoss MyDrive® Insight tool.

1. First, configure the TRB500 gateway to access the mobile network. Refer to the [Teltonika Networks quick start guide](#). Once the connection is established, proceed to the next step.
2. Connect to the Teltonika Networks Remote Management System (RMS). Note that license fees might apply. For more information on RMS licensing Refer to teltonika-networks.com.
3. Disconnect the Ethernet cable from the PC mentioned in step 1 and connect it to port X0 (service port) of the iC7 drive instead.
4. Change the IPv4 addressing method on interface X0 of the iC7 drive from Static IP to Automatic. This can be done using the control panel or Danfoss MyDrive® Insight tool. This enables the drive to request an IP address from the DHCP Server running in the 5G gateway. Finally click APPLY to save changes. The below pictures show how it is done on MyDrive®.
 - The below pictures show how it is done on MyDrive®. e30bl580.10

IPv4 Settings

This menu enables IP configuration of the interface.

Interface X0 MAC Address	MAC address of Interface X0.
00:1B:08:34:62:FC	
<hr/>	
IPv4 Addressing Method	IP addressing method for the interface.
Static IP	
<hr/>	
Requested IPv4 Address	



This menu enables IP configuration of the interface.

Interface X0 MAC Address

00:1B:08:34:62:FC

MAC address of Interface X0.

IPv4 Addressing Method

Automatic

IP addressing method for the interface.

5. Once the IP address method has been changed, verify that the drive has received a valid IP address from the gateway. This is done on the IPv4 Status page.

IPv4 Status

This menu contains information about the IP configuration of the interface.

Interface X0 MAC Address

00:1B:08:34:62:FC

MAC address of Interface X0.

IPv4 Addressing Method

Automatic

IP addressing method for the interface.

Actual IPv4 Address

0.0.0.0

Actual IPv4 address for the interface.

Actual IPv4 Subnet Mask

0.0.0.0

Actual IPv4 subnet mask for the interface.

Actual IPv4 Gateway Address

0.0.0.0

Actual IPv4 gateway address for the interface.

DHCP Server

0.0.0.0

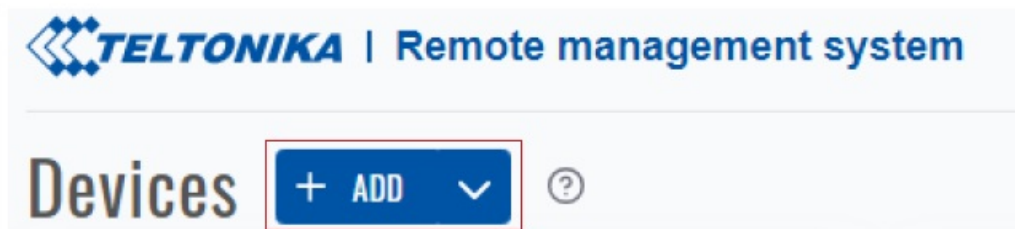
Displays the IP address of the DHCP or BOOTP

- **There should be a valid entry in all fields now:**

- The actual IPv4 Address (default is 192.168.2.xxx, where xxx is a value 100–199).
- The actual IPv4 Subnet Mask (default is: 255.255.255.255)
- The actual IPv4 Gateway Address (default is: 192.168.2.1)
- DHCP Server (default is 192.168.2.1)
- If all values are 0.0.0.0, the DHCP server in the gateway is possibly disabled, needs reconfiguration, or there is a network fault. If necessary, configure the DHCP server directly from the RMS. For more information on the DHCP configuration, see wiki.teltonikanetworks.com.

6. Create the Virtual Private Network (VPN) directly from a PC where MyDrive® Insight is installed. This VPN connection establishes a secure and encrypted link between the PC and the gateway, essentially creating a transparent bridge between the 2 networks. To set up the VPN connection, log in to the [RMS connectivity portal](#) with a Teltonika Networks account.

- **NOTICE:** Before creating the VPN, ensure that the gateway is added to the RMS. Log in and click the “Add” button at the top of the screen.



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- Fill in the gateway details on the form and then press the SUBMIT button.

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- RMS gains access to the gateway and becomes visible in the overview.
- When the gateway is online, RMS provides direct access to it.
- Under the Actions field it is possible to access different applications:

<input type="checkbox"/>	STATUS	ACTIONS	NAME	MODEL	COMPANY NAME	TAGS	SERIAL	MAC
<input type="checkbox"/>	●	ⓘ ⚙ > ⚙	TRB500	TRB500	#83752 Danfoss	-	4E3E:7	4E3E:7

ⓘ ⚙ > ⚙

① ② ③ ④

1 The gateway information page	2 Device WebUI interface
3 Device CLI interface	4 Device Configuration

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- For details on these features, refer to the Teltonika Networks RMS cloud solution [help page](#).

7. Head to the RMS VPN section on teltonika-networks.com, within RMS and select VPN Hubs to create the VPN connection.

- Alternatively, select VPN Quick Connect (not covered in this application guide).

RMS VPN
 VPN hubs ←
 VPN quick connect

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8. To create a new VPN Hub, click Add in the upper left corner.



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9. In the new VPN Hub window, enter a name and select the Teltonika Networks server location that will host the VPN connection.

How to set up an RMS VPN Hub

Name

Location



- e30bl588.10 To establish the VPN Hub, click the Create button. The VPN Hub is created within seconds.
10. Click the newly created VPN Hub to access its advanced settings. In the below example the VPN Hub created has the name Test.

TEST

DESCRIPTION
N/A

COMPANY NAME
#83752 Danfoss

CREATED AT
2023-12-13 09:22:32

TAGS
-

11. Navigate to the Clients tab on the VPN Hub configuration screen and click the Add button.

General **Clients** Routes Data Usage Configuration

+ ADD

12. In the Clients list, add both the gateway and at least one user. To grant access to the Danfoss iC7 drive connected to the gateway, add multiple users. Navigate to the RMS Users tab to add users to the VPN connection. Click the + icon to add a user to the VPN connection.

ADD CLIENT

RMS Users

RMS Devices

Custom User

Using this menu you can add new clients to the VPN hub. They will be assigned different IP addresses via DHCP, although you can later set a static IP for each user.

Search users

Search table...

EMAIL	USERNAME
+ [redacted]	-
+ [redacted]	-

13. Select the tab RMS Devices to add the gateway to the VPN client. Click the + icon to add the device to the VPN connection.

ADD CLIENT

RMS Users

RMS Devices

Custom User

Using this menu you can add new clients to the VPN hub. They will be assigned different IP addresses via DHCP, although you can later set a static IP for each user.

Search device

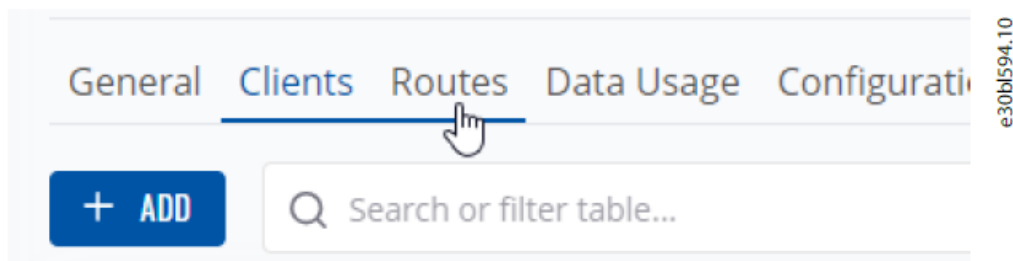
Search table...

NAME	MODEL	SERIAL
+ TRB500	TRB500	[redacted]

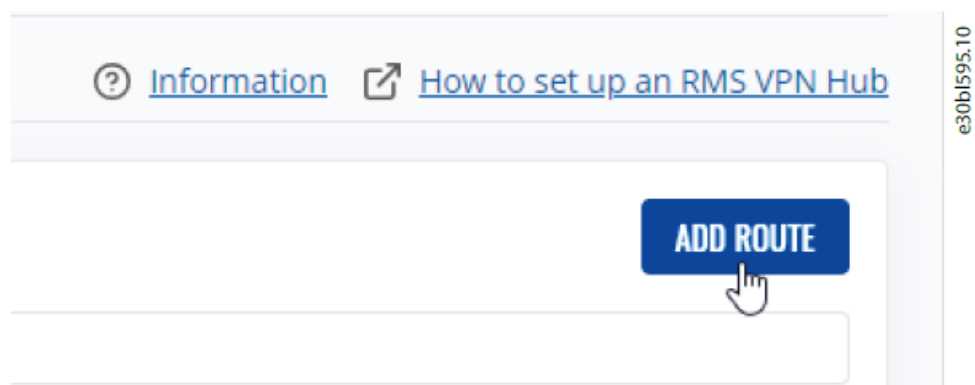
14. Navigate to the overview to verify that both the user(s) and the device are now connected to the VPN Hub.

ACTIONS	NAME	IP ADDRESS	TYPE	ENABLED
	TRB500	DHCP	Device	off on
	[redacted]	DHCP	RMS user	off on

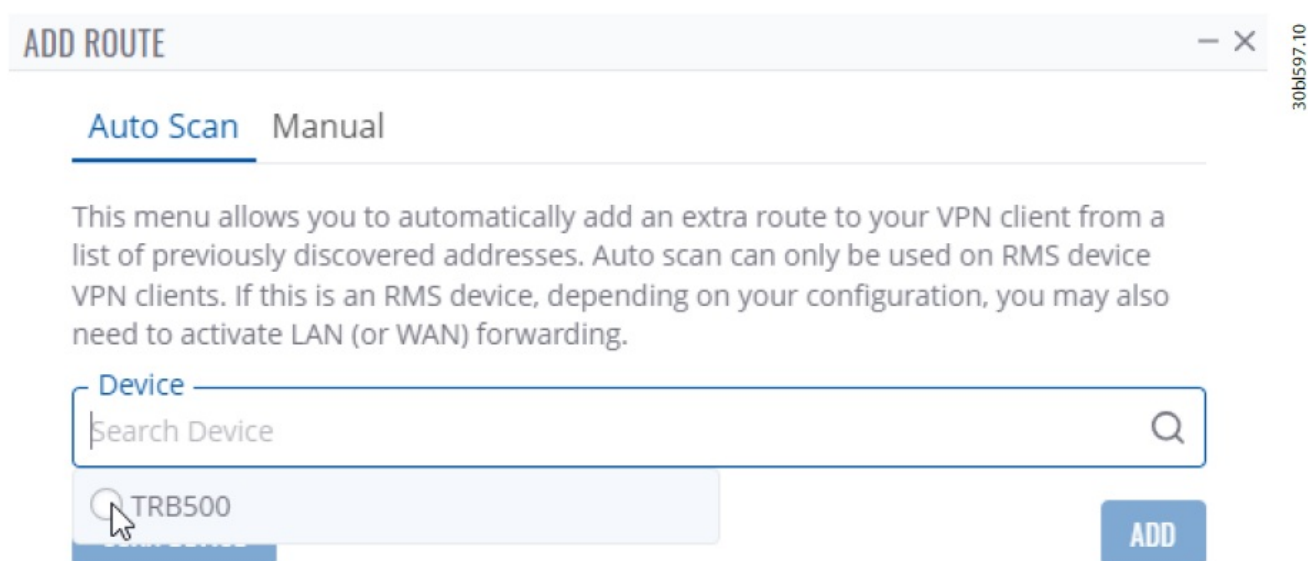
15. Click the download button (shown by the downward arrow icon) to download the OpenVPN configuration file to the PC where you want to establish the VPN connection. Save the file in a convenient location on the PC, as it is needed for setting up the VPN connection.
16. Now, to configure routing between the gateway and the drive, navigate to the Routes tab.



17. In the Routes interface, the routing table needs to be created for the iC7 drive(s) connectivity via the VPN channel. Click the ADD ROUTE button to configure the routing.



18. In the pop-up window, select and click in the Device (Search Device) field. Then, select the listed gateway to configure its routing table.



19. Click the SCAN DEVICE button to show the Danfoss iC7 drive(s) connected to the gateway.



20. A list of available Danfoss iC7 drive(s) will be displayed.

need to activate LAN (or WAN) forwarding.

Device

TRB500

IP	MAC	VENDOR
<input type="radio"/> 192.168.2.114	00:1B:08: [REDACTED]	Danfoss Drives A/S
<input type="radio"/> 192.168.2.119	00:1B:08: [REDACTED]	Danfoss Drives A/S

SCAN DEVICE

ADD

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21. Select the Danfoss iC7 drive you want to establish routing for and click the ADD button.

- **NOTICE:** The Danfoss iC7 drives receive their IP addresses automatically from the gateway's DHCP Server. However, as a prerequisite (described in Step 4), configure the IP address assignment for port X0 on each Danfoss iC7 drive to Automatic.

22. In the Clients section, Toggle the LAN button, to enable routing for the LAN part in the gateway.

CLIENTS ?

Q Search client...

 TRB500

LAN ☒

WAN ☐

e30bl599.10

23. After configuring routing, remember to restart the VPN Hub. Click the RESTART HUB (X) button in the upper left corner.

ROUTES

ADD ROUTE

RESTART HUB (1)

Q Search table...

ACTIONS	IP	NETMASK	VIA
<div><div></div><div></div></div>	<div><div></div>192.168.2.119</div>	<div><div></div>255.255.255.255</div>	TRB500

e30bl600.10

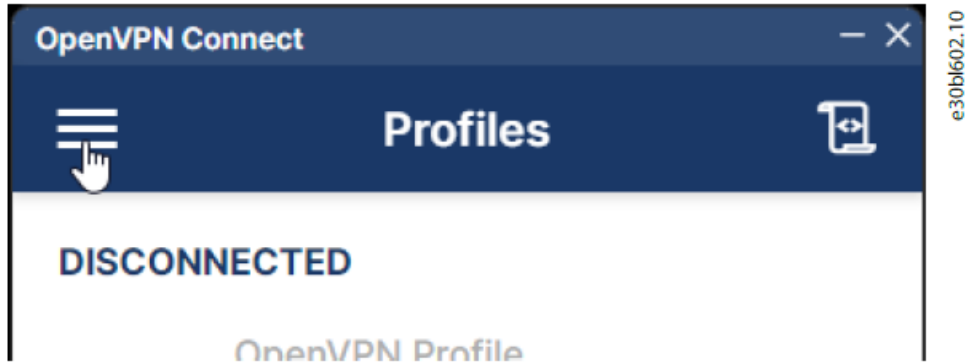
- The VPN configuration within RMS is complete. Enable the VPN connection using the OpenVPN client tool and access the Danfoss iC7 drive through the MyDrive® Insight tool.

24. Launch the OpenVPN Connect client application or any other compatible OpenVPN client.

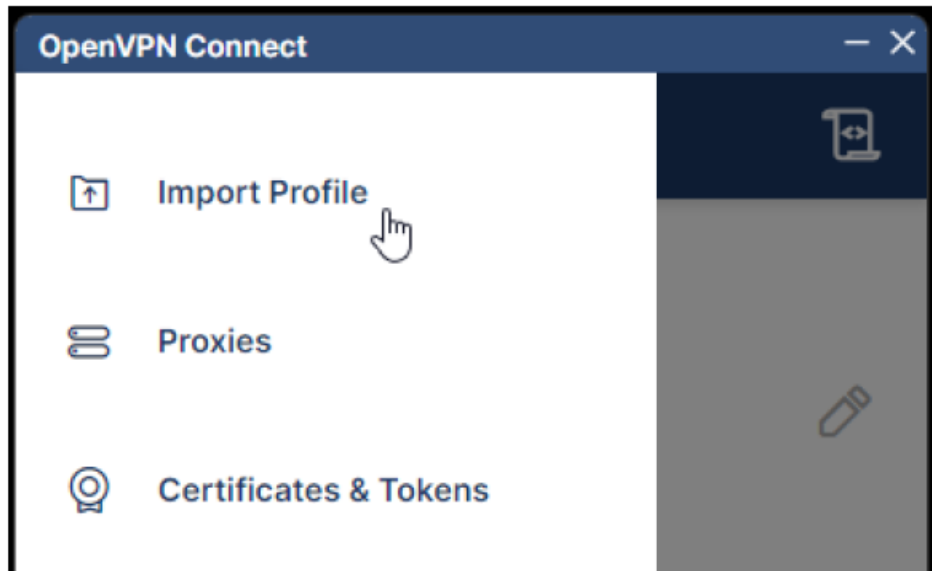


e30bl601.10

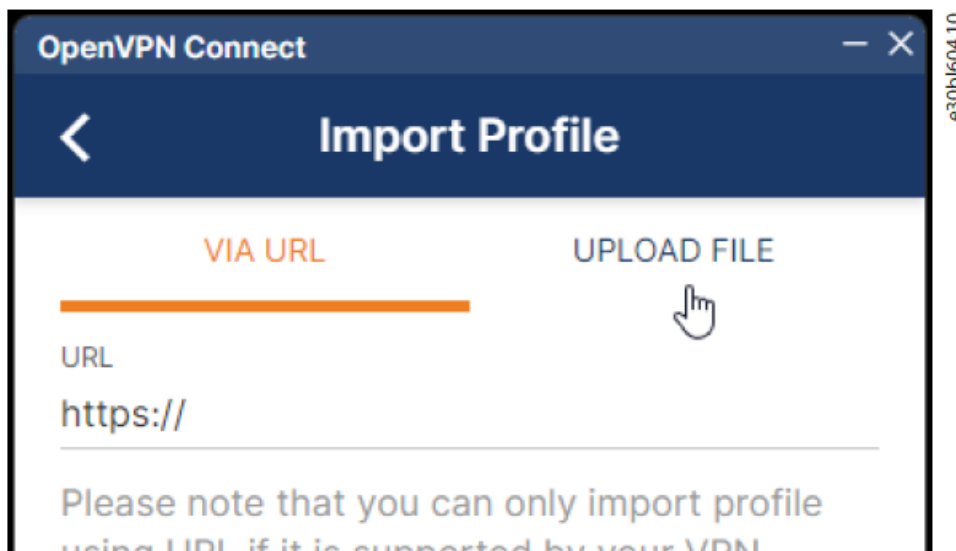
25. Click the settings button on the top left corner of the OpenVPN Connect client application.



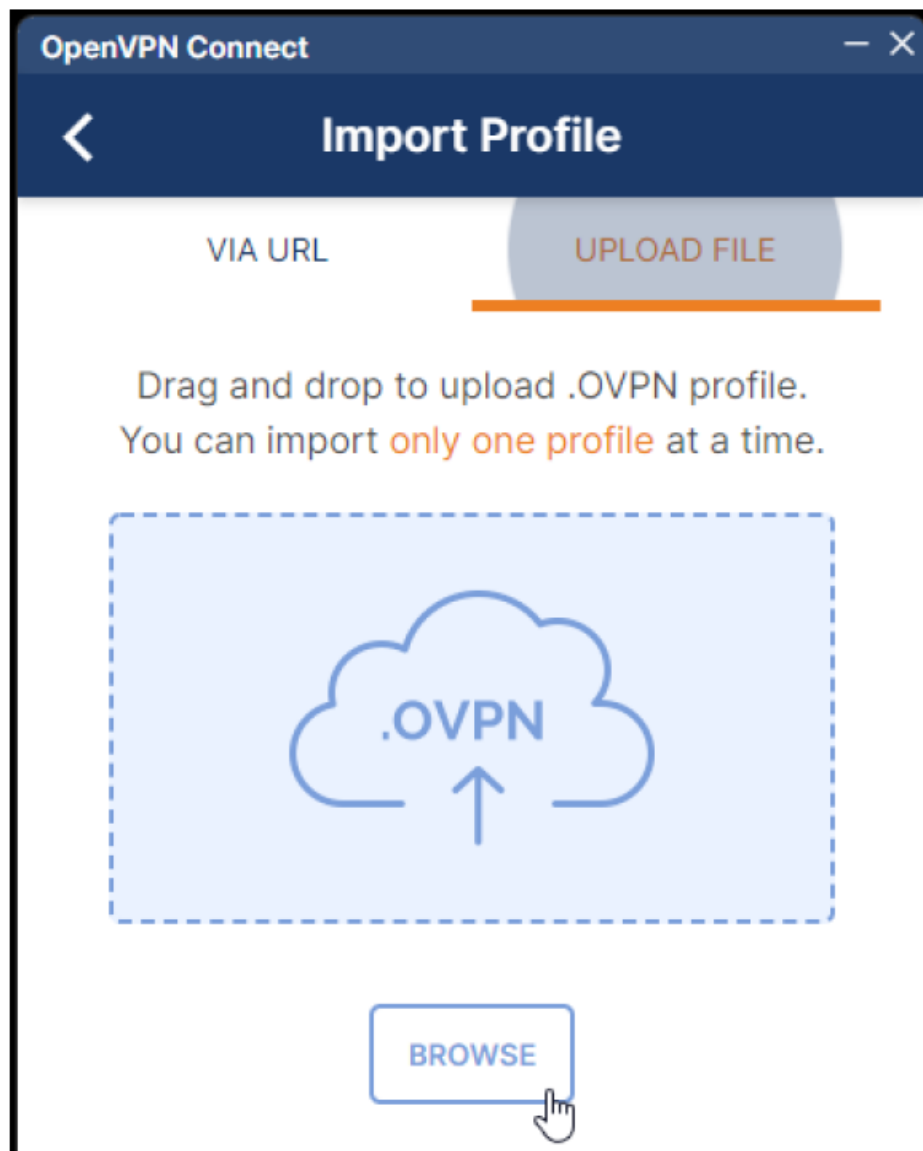
26. Select Import Profile from the drop-down menu.



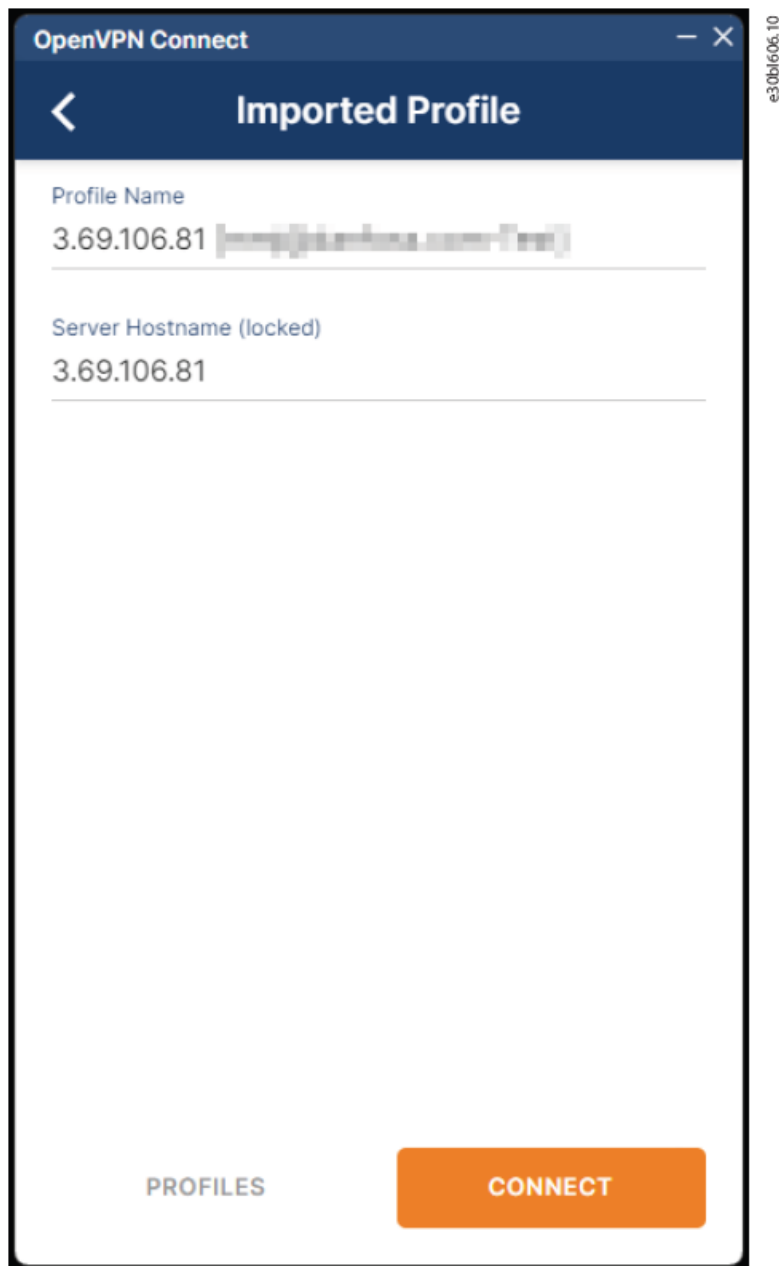
27. Navigate to the UPLOAD FILE tab on the next screen.



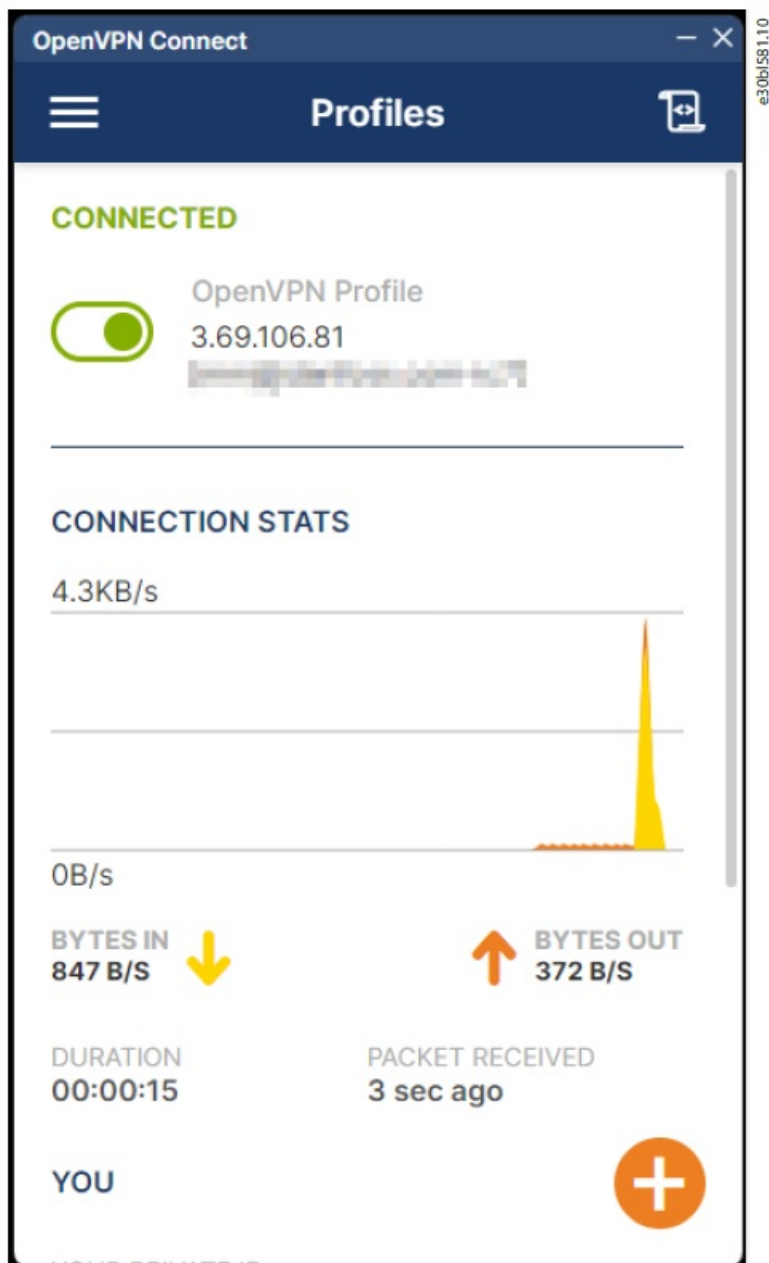
28. Browse or drag and drop the VPN configuration file from RMS, which was created in Step 15, to this screen.



29. The VPN connection details are displayed once the file is imported. Click the CONNECT button to establish the VPN connection with the gateway.



30. Once the VPN connection is established, a similar screen will appear.



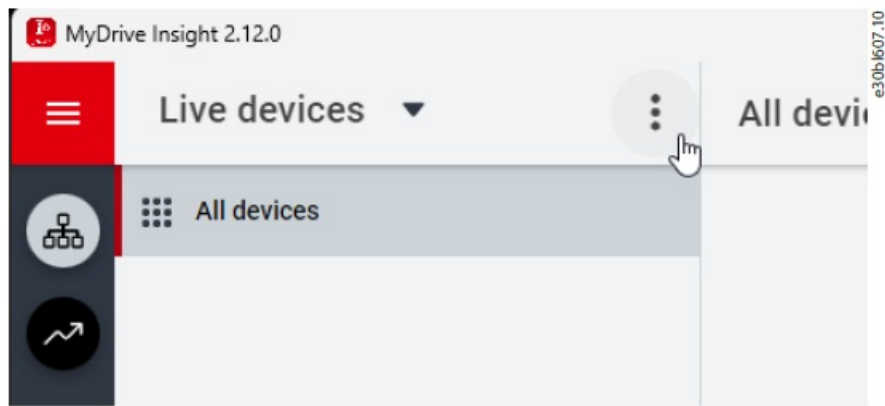
- **NOTICE:** The OpenVPN Connect application remembers the configuration. After the initial import, simply toggle the connect/ disconnect button in future sessions. It is not necessary to import the configuration file again.

31. Once the VPN connection is successfully established, open the Danfoss MyDrive® Insight application.

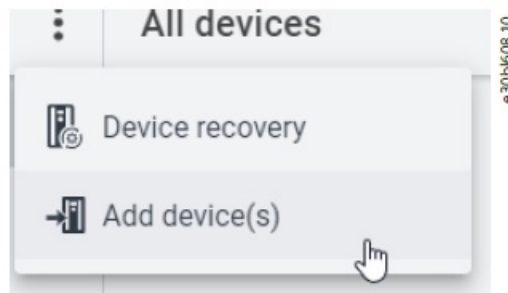
32.



In the MyDrive® Insight application, click the More icon.



33. Select Add device(s) from the drop-down menu.



34. On the next screen, configure the following settings:

- Set Connection type to Ethernet.
- Set Protocol to TLS (secured).
- The IP address field should be filled with the address configured in the routing table during step 23.

35. Click the check mark icon on the top right corner to save changes.

36. Once the connection from Danfoss MyDrive® Insight is established to the drive, the online information is visible, same as with a local connection.

HOST NAME	CONNECTION INFO	PROTOCOL	INTERFACE
136B7499137755G252	192.168.2.114:2021	TLS	↑↓

Security Considerations

When the gateway from Teltonika Networks is only used as a remote connection to the iC7 drive as described in this guide, the security considerations are similar to other gateway solutions with access to the mobile network. Since Teltonika Networks relies on standard VPN components for most security features, here is what one must ensure:

- Keep your RMS cloud solution login credentials confidential. Do not share them with anyone.
- Store the OpenVPN configuration file locally on your device and do not share it with others. Since, the file contains login credentials for the VPN Hub.
- All passwords must have 10 characters or more. Avoid dictionary words.

NOTICE: The VPN gateway bridges 2 separate networks, allowing any host on 1 network to access the other. The PC client should create a virtual network adapter and be the only host on that client-side network. The gateway bypasses all IT network security and firewalls and may need security patches installed, so ensure that the network administrator has authorized the installation of the gateway and that it is maintained and kept up to date. Any information, including, but not limited to information on the selection of the product, its application or use, product design, weight, dimensions, capacity, or any other technical data in product manuals, catalog descriptions, advertisements, etc., and whether made available in writing, orally, electronically, online or via download, shall be considered informative and is only binding if and to the extent, explicit reference is made in a quotation or order confirmation. Danfoss cannot accept any responsibility for possible errors in catalogs, brochures, videos, and other material. Danfoss reserves the right to alter its products without notice. This also applies to products ordered but not delivered provided that such alterations can be made without changes to the form, fit, or function of the product. All trademarks in this material are property of Danfoss A/S or Danfoss group companies. Danfoss and the Danfoss logo are trademarks of Danfoss A/S. All rights reserved.

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Documents / Resources



[Danfoss iC7 Series Remotely via Mobile Network](#) [pdf] Installation Guide
AB484638466336en-000101, 136R0355, iC7 Series Remotely via Mobile Network, iC7 Series,
Remotely via Mobile Network, via Mobile Network, Mobile Network, Network

References

-  [Global AC drive manufacturer - Danfoss Drives | Danfoss](#)
-  [OpenVPN Connect - VPN For Your Operating System | OpenVPN](#)
-  [RMS | Remote management system](#)
- [User Manual](#)

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