

# DAKTRONICS DD5102252 Venus Control Suite Monitoring App User Guide

[Home](#) » [DAKTRONICS](#) » DAKTRONICS DD5102252 Venus Control Suite Monitoring App User Guide 



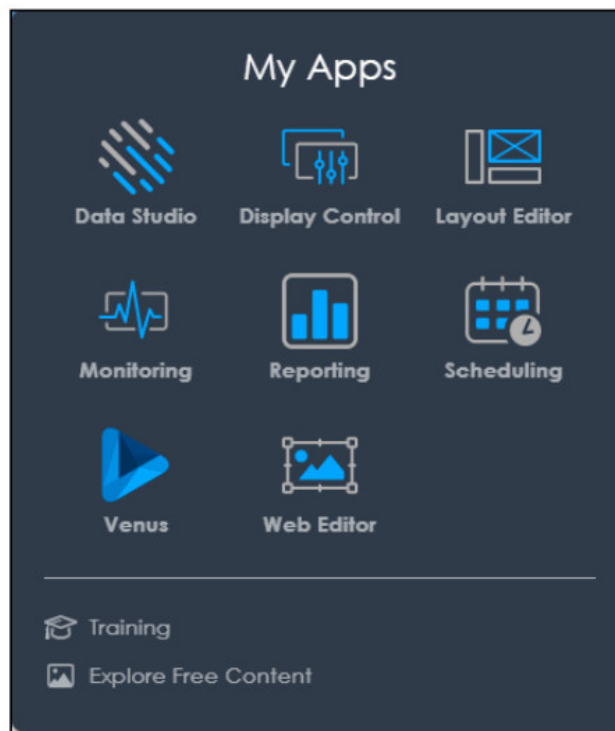
This guide explains how to access the Monitoring App within Venus Control Suite and helps the user understand the Monitoring App dashboard.

## Contents

- [1 Accessing the Monitoring App](#)
- [2 Monitoring App Dashboard](#)
- [3 Dashboard Tiles](#)
- [4 Liveview](#)
- [5 Device Status](#)
- [6 Documents / Resources](#)

## Accessing the Monitoring App

1. Log in to Venus Control Suite.
2. Click Monitoring in the My Apps menu or select it from the apps list. Refer to Figure 1.

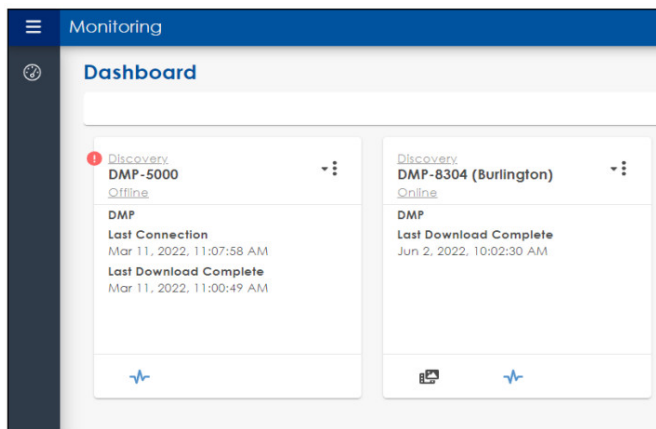


**Figure 1: My Apps Menu**

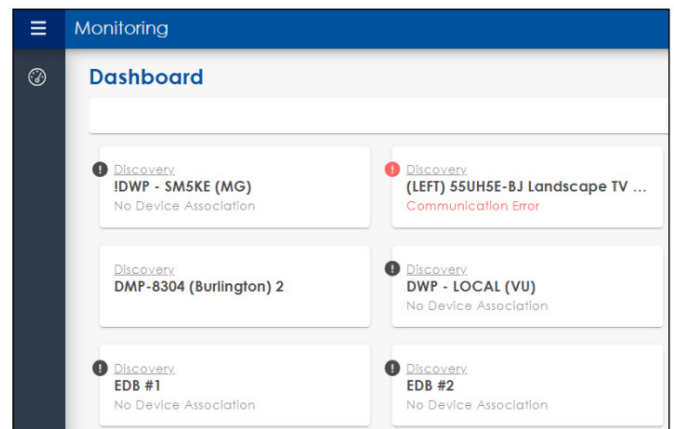
## Monitoring App Dashboard

Once inside the Monitoring App, the Dashboard shows a tile for each display in the current account and in any sub-accounts. These display tiles show account names for displays owned by sub-accounts, connection information, and thumbnails of the recently played content.

Refer to Figure 2 and Figure 3.



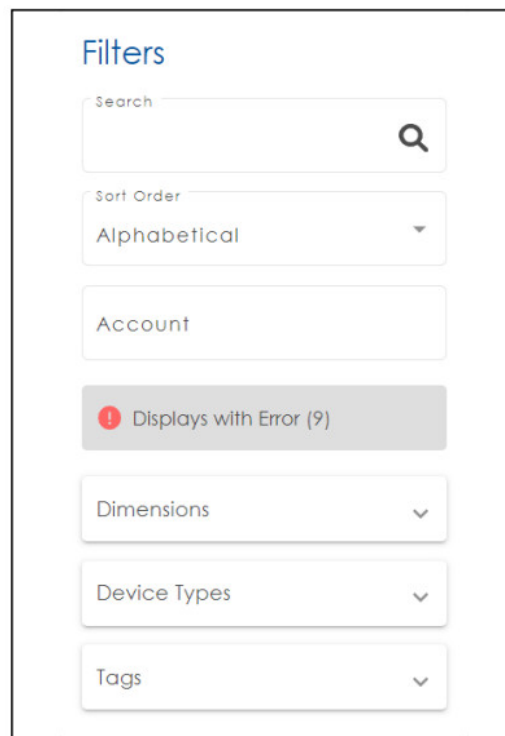
**Figure 2: Dashboard Full Tiles**



**Figure 3: Dashboard Collapsed Tiles**






If the **Dashboard** shows more than 15 displays, the display tiles will condense to enable more displays to be viewed. More detailed information is available via a slide-in by selecting a tile. Refer to Figure 3.

A filter menu is on the right side of the screen to help navigate the list of displays. Refer to Figure 4. Select a filter condition to more easily locate the desired displays.

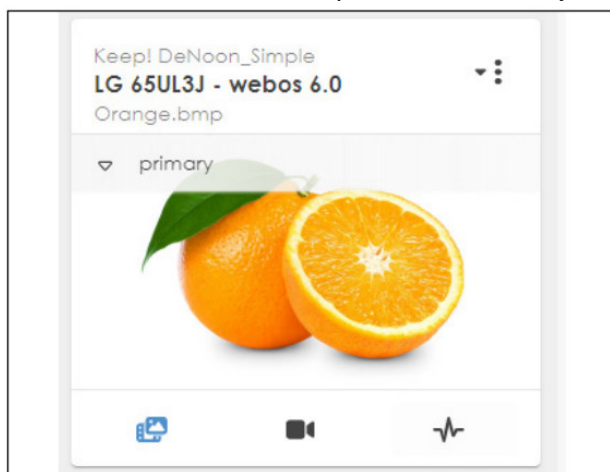


**Figure 4:** Filter Menu

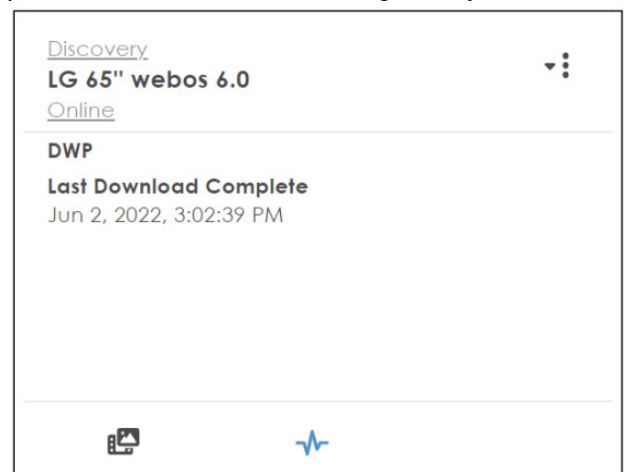
## Dashboard Tiles

The tiles provide a snapshot of information for the display. The full tile switches between different views by using the  and  buttons. Click the  button to open Recently Played view and a frame from the recently played content. Recently Played is the default view when entering the Monitoring App. Refer to Figure 5. Click the  button to open the Status view and the associated account, name of the display, the player, the date and time of the last connection, and the date and time of the last download. Refer to Figure 6. The  is the Webcam View. It shows the webcam of the associated display.

The tiles also have other important functionality. The first is to provide information on the assigned layout.



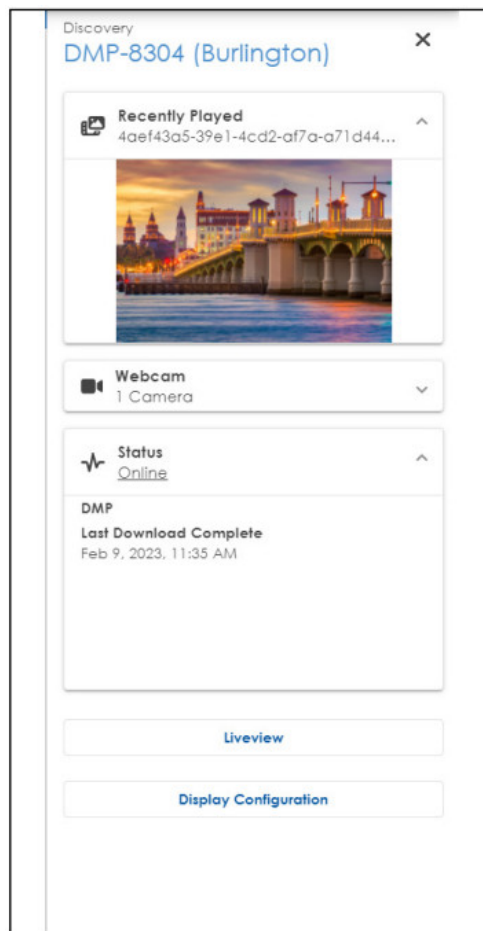
**Figure 5:** Recently Played View



**Figure 6:** Status View

This information allows for a quick overview of layouts and a link to Layout Editor, if changes need to be made. The second is a dropdown menu to select and view devices associated with a display when multiple devices are available.

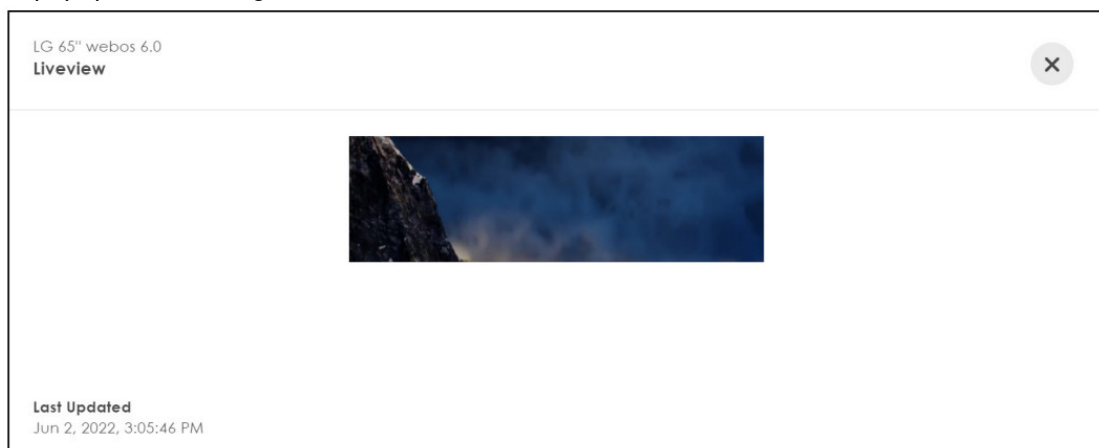
Click on a collapsed display tile to open a slide-in display menu on the right side of the browser. Refer to Figure 7. This slide-in contains the Status and Recently Played views, as well as webcam viewing (if configured).



**Figure 7:** Tile Full Menu

## Liveview

For customers with a Venus Professional subscription level or higher, the slide-in and expanded menus will have buttons that lead to a popup of the Liveview. Liveview also shows the time of the last screenshot in the bottom-left corner of the popup. Refer to Figure 8.



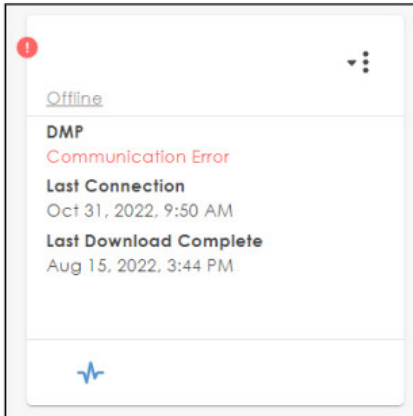
**Figure 8:** Popup of Liveview

## Device Status

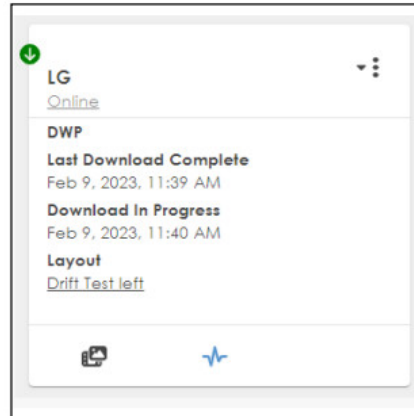
The Monitoring App displays information on the various statuses of the individual devices. These statuses, visible on the tiles in the Monitoring App, provide a better understanding of the different device states and present a quick overview of the current status. Possible device statuses are as follows:

- Communication Error – The display/device is offline. Refer to Figure 9.

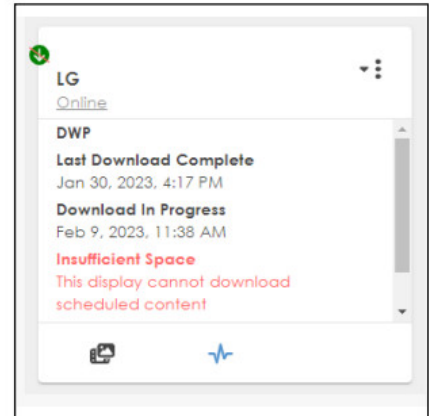
- Download In-Progress – The device is downloading information. Refer to Figure 10.
- Insufficient Space – The device does not have enough free memory to download the new playlist/content. Refer to Figure 11.
- Schedule Interrupt – An emergency alert is overriding the scheduled playlist/content.
- Schedule Disabled – The scheduled playlist/content is disabled. Refer to Figure 12.
- No Content Playing – No content is currently playing on the device.
- No Devices – No currently associated devices. Click the status to move to Device Association where a device can be added. Refer to Figure 13.
- System Health Alert/Notification – The display has a system health entitlement. Refer to Figure 14.



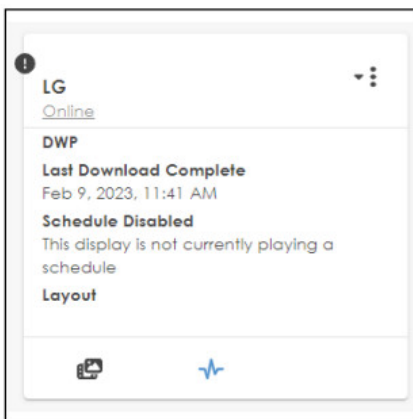
**Figure 9:** Communication Error



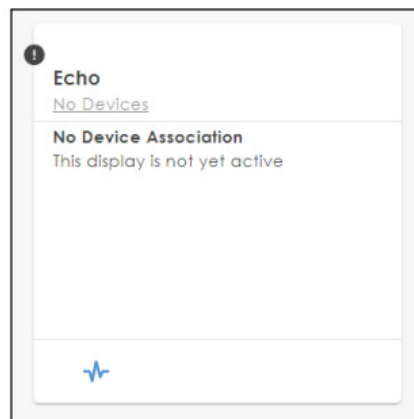
**Figure 10:** Download In-Progress



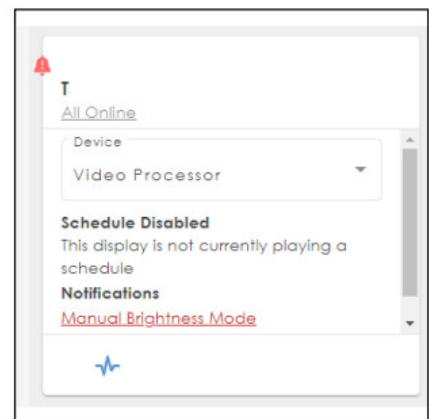
**Figure 11:** Insufficient Space



**Figure 12:** Schedule Disabled



**Figure 13:** No Devices



**Figure 14:** System Health

**DD5102252**

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201 Daktronics Drive Brookings, SD 57006

[www.daktronics.com/support](http://www.daktronics.com/support)

800.325.8766



## Documents / Resources

	<p><a href="#">DAKTRONICS DD5102252 Venus Control Suite Monitoring App</a> [pdf] User Guide DD5102252 Venus Control Suite Monitoring App, DD5102252, Venus Control Suite Monitoring App, Control Suite Monitoring App, Suite Monitoring App, Monitoring App, App</p>
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