

Cylan C41-PLUS Video Calling Camera



Cylan C41-PLUS Video Calling Camera User Manual

[Home](#) » [Cylan](#) » Cylan C41-PLUS Video Calling Camera User Manual 

Contents

- [1 Cylan C41-PLUS Video Calling Camera](#)
- [2 Product Usage Instructions](#)
- [3 Appearance](#)
- [4 DIMENSION](#)
- [5 Share the device with other users](#)
- [6 Specifications](#)
- [7 Warranty Service](#)
- [8 FAQ](#)
- [9 Documents / Resources](#)
 - [9.1 References](#)

Cylan

Cylan C41-PLUS Video Calling Camera



Product Information

Specifications:

Model Number: 9:D6AA>C

Product Usage Instructions

1. Step 1: Assembly

Begin by unpacking all the parts carefully. Follow the assembly instructions provided in the manual to put together the product.

2. Step 2: Power On

Connect the product to a power source using the appropriate cable provided. Turn on the product using the power button.

3. Step 3: Settings Adjustment

Adjust the settings of the product as per your preferences. Refer to the manual for details on how to customize the settings.

4. Step 4: Product Usage

Once the product is set up and powered on, you can start using it for its intended purpose. Follow safety guidelines while using the product.

Appearance



1. PTZ350°
2. Call button 1
3. Speaker
4. 4.3 inch IPS HD screen
5. Infrared night vision 8 meters
6. Call button 2
7. Dual MIC
8. SD card max 128GB
9. TypeC power supply
10. Reset button

DIMENSION



1. Power on

2. Im Cam app installation

Please scan the QR code on the right side, or search for “Im Cam” on the App Store or Google Play and download and install it.

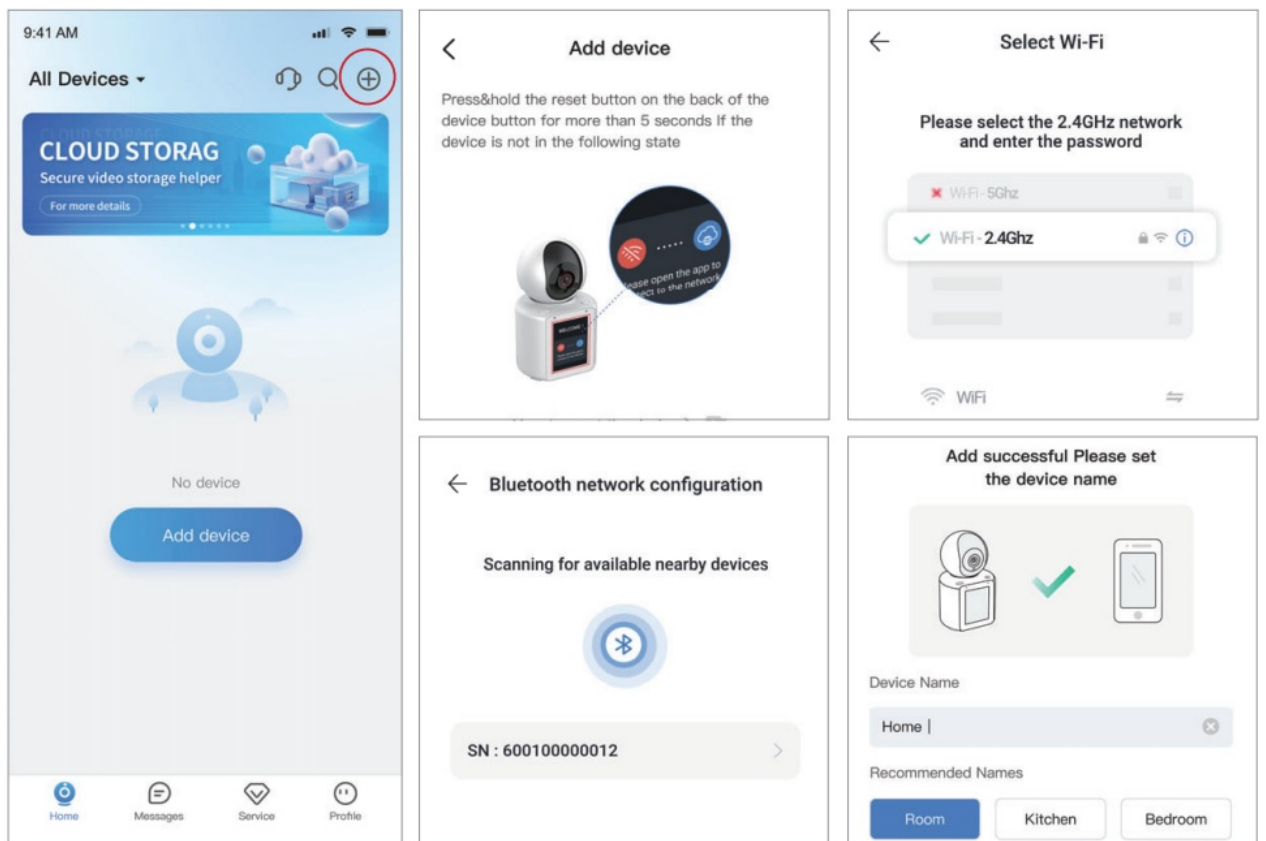


3. Registration and login

Two side-by-side screenshots of the Im Cam app interface. The left screenshot shows the 'Welcome' login screen with fields for Email and Password, a 'Log in' button, a 'Register' button, and a 'Forgot password' link. The right screenshot shows the 'REGISTER' screen with fields for Email, Verification code, and Password, a 'Select region' dropdown menu, a checkbox for terms and conditions, and a 'Register' button. Both screens feature the Im Cam logo at the top.

4. Add device

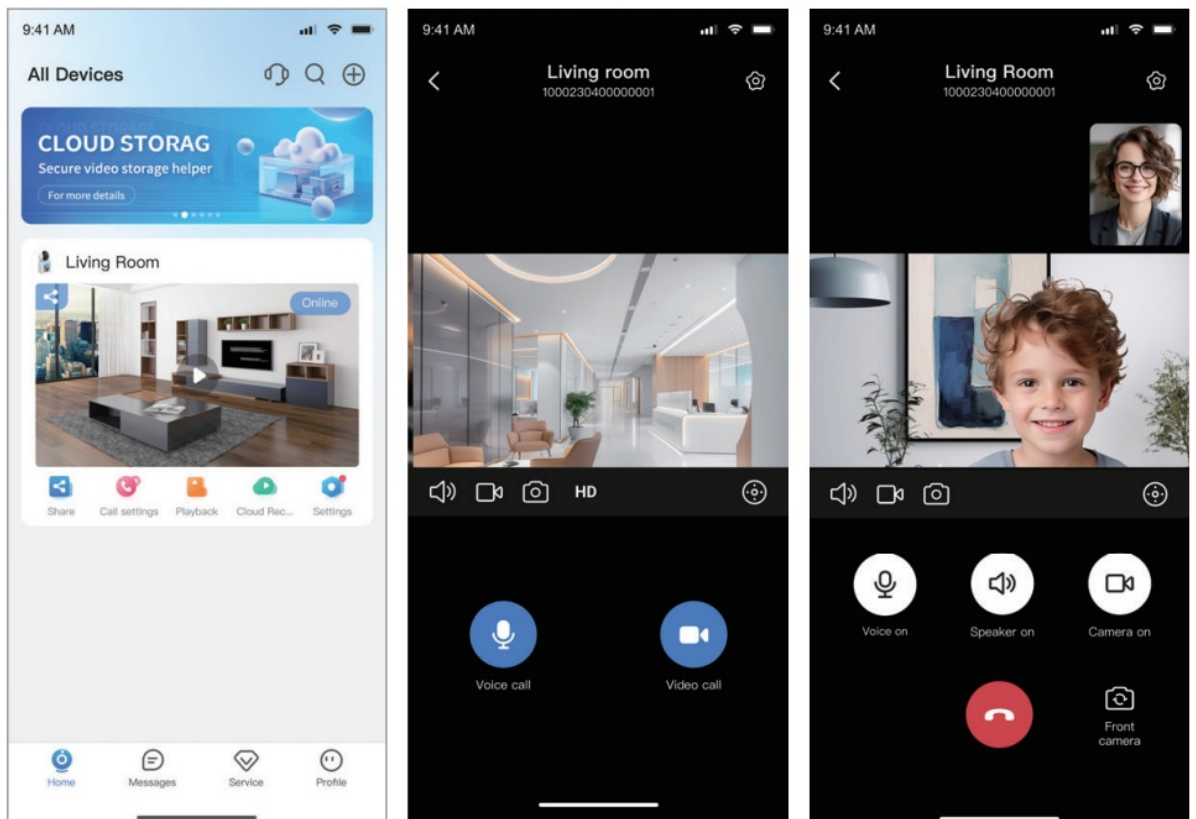
1. After entering the homepage, click the [+] icon on the upper right corner or the [Add Device] button to enter the device addition page.
2. According to the prompts on the page, select the type of camera.
3. Ensure that the device is in the network pairing state. For Wi-Fi devices, select 2.4G Wi-Fi and enter the Wi-Fi password to proceed to the next step.
4. After the addition is successful, you can enter or select the device name to complete the binding.



5. Two-way video call

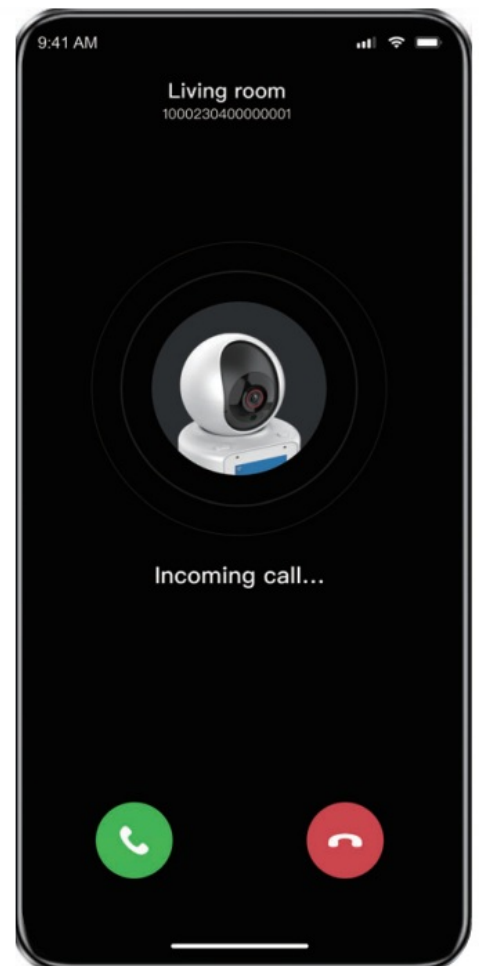
1. Method 1: Video call between mobile phone and device

1. On the homepage, click the device you need to view to enter the device video page.
2. Click [Video Call] to have a video call with the device.



2. Method 2: The device button calls the mobile phone

Press the call button on the top of the device to make a call to the mobile phone. The mobile phone will receive a call reminder, and click the green button to answer.



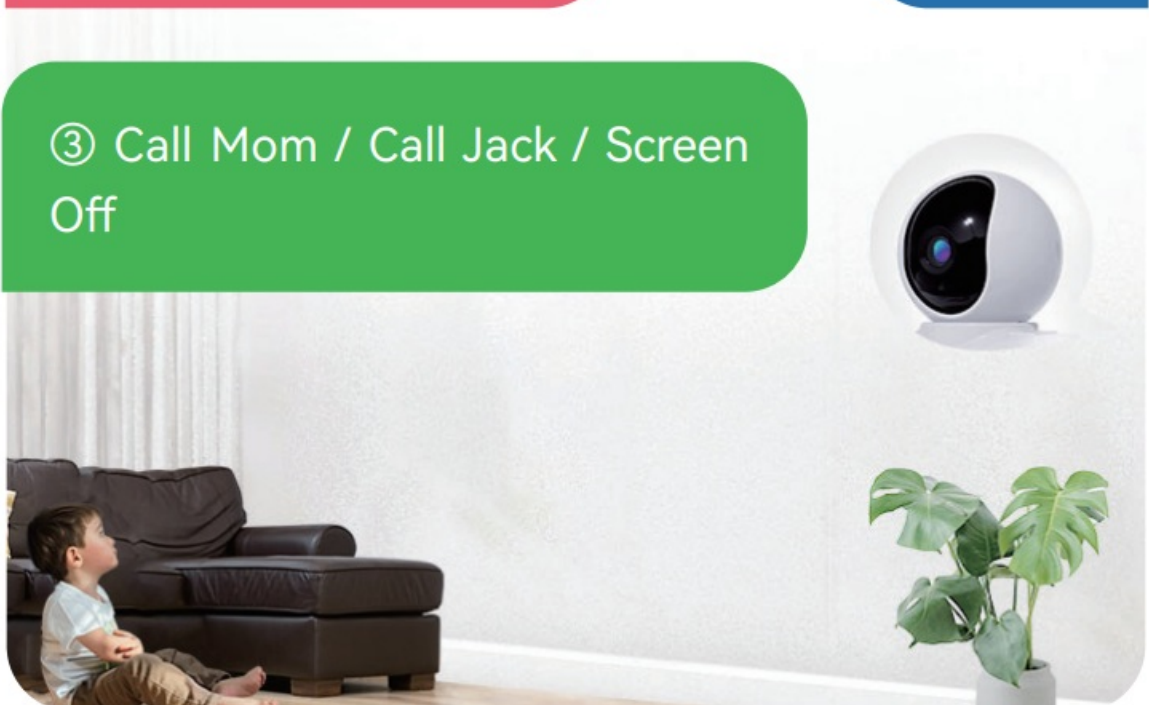
3. **Method 3:** Voice wake-up to call the mobile phone

1. Please use "Hello Kuka" to wake up the device.
2. After the device responds "Hi", respond the command.
3. The mobile phone will receive a call reminder. Click the green button to answer.

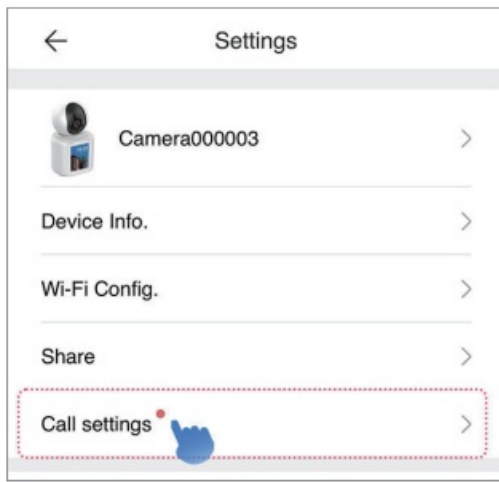
① Hello Kuka !

② Hi !

③ Call Mom / Call Jack / Screen Off



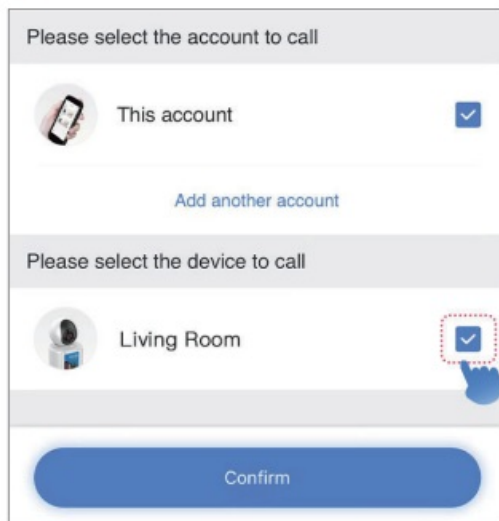
4. **Method 4:** Device-to-Device video calling



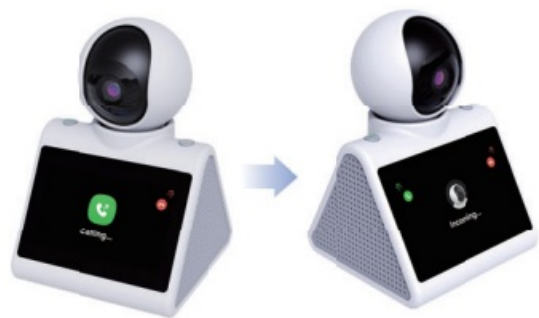
①



②



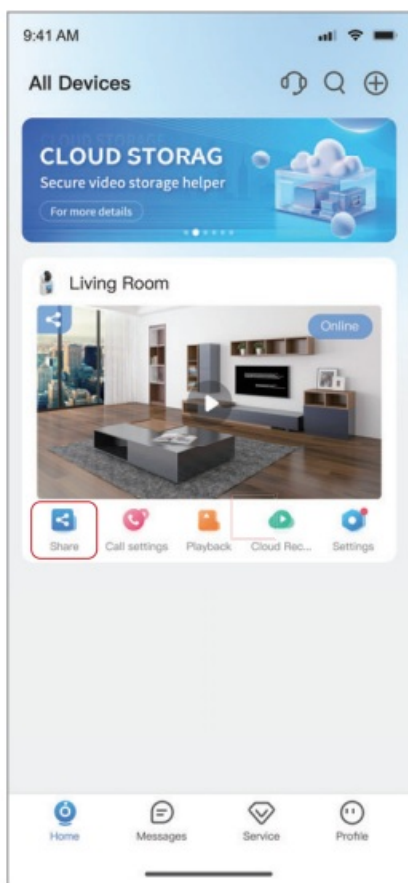
③



1. Click the call settings on the device settings page.
2. Select the button to be configured and click Settings.
3. Check the devices that need to be called and click Confirm.

Share the device with other users

1. Click the [Share] icon of the device to enter the device settings page, and click [Add Sharing User] to enter the user name and account name for sharing.
2. You can also click [Quick Share] to save the QR code image or copy the password for quick sharing.
3. After the sharing is completed, the device can call this user.



Specifications

Power Specifications	5V 2A
CPU	Dual core processor
LCD	IPS 4.3", 480×272
Night Vision Distance	8M
Audio	Dual MIC, pickup distance: 4M
PTZ Rotation	350° horizontally, 60° vertically
Product Size	123) 123 W) 178 7 H)MM

Network	2.4GHz Wi-Fi
Detection function	Human detection, motion detection
AI	Intelligent voice, Kuka robot
Intelligent Alarm	Message push
TF Card Slot	Support TF card (max 128GB)
Certification	CE, FCC, ROHS, GB4943
:RUNLQJ HQYLURQPHQW	-10°C-45°C 30%-80%RH

After-sales Services

To guarantee your interests, please read the content as follows carefully!

Warranty Service

1. Return Service

Within 7 days since the receipt of goods, we provide a service of refunding or replacement for the quality problem tested and confirmed by sale service engineer.

2. Replacement Service

Within 30 days since the receipt of goods, we provide a service of replacement and maintenance for the quality problem tested and confirmed by sale service engineer.

3. Maintenance Service

Within 1 year since the receipt of goods, our company will provide free maintenance for the stoppage according to the warranty clauses.

4. Timed commitment

Since the day our company received the product, we will repair or replace in 5 days. (the shipping time will be not included)

Support and Service

1. Before sending the product for repair, please call the after-sales service staff to confirm the product fault.
2. Before mailing, please fill in the user stub of the "After-sales Service Card".

Warranty Scope

- The warranty is limited to the product itself. The packaging and other accessories aren't covered.
- If there are device performance problems within 30 days from the purchase date and the fault is confirmed by our company, the same model or the repaired good product will be replaced. The replaced defective spare parts belong to us.
- For after-sales service, please prepare the corresponding invoice and the "After-sales Service Card" of the product. If you cannot present the above certificates, the free warranty period of the product will be calculated from its production date.
- The products that have been under warranty will be promised an additional 30-day warranty period. If it is paid repair, the same problem will enjoy 3-month free warranty service.
- The postage for the returned product is solely borne by the sender.
- The company is not responsible for any other commitments made by the dealer to you beyond this "After-sales Service Instructions".

Special Statement

The Following situations need to be compensated maintenance during warranty period, please be attention.

- Product malfunctions or damages caused by abnormal installation, usage, maintenance or storage.
- Altering or tearing the product barcode without authorization.
- It has exceeded the period of replacement or warranty.
- The product series or model on the product after-sales service card does not match the product itself.
- Altering the inherent setting files or disassembling and repairing the machine without permission from our company.

- Product damage caused by accidental factors or human actions.
- Product malfunctions or damages caused by force majeure such as earthquakes, fires, floods, lightning strikes, etc.
- Other product malfunctions or damages caused by non-product design, technology, manufacturing, quality and other Issues.

Product Repair Way

Please contact the original seller for after-sales service. If there are problems with the product after purchase, the relevant after-sales service commitments and return shipping fee instructions are as follows:

Time (Starting from the date of device activation)	Within 7 days	7 days-1 month	With 3 months	1 year under warranty	After warranty
Return guarantee	Exchange	Warranty	Warranty	Warranty	Paid maintenance
Back freight paid by	Seller	Seller	AA	Buyer	Buyer

Note: Damages caused by human factors or natural disasters (such as lightning strikes, burned device chips, etc.) are not covered by the warranty. In such cases, for products that require repair, our company will charge relevant fees based on the degree of product damage.

User Stub

To guarantee your interest, please fill in the stub carefully!

Product information	Product Name	
	C D	
	Purchase Date	
User information	Name	
	Phone Number	
	Email	
	Address	

Properly handle this product. It mustn't be disposed of with other household waste. To avoid potential harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote sustainable reuse of resources. To return the used equipment, use the return and collection system or contact the retailer where it was bought. They can recycle it environmentally and safely.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed

and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by the manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

FAQ

How to fix it on the wall?

1. Drill holes and fix the base on the wall with screws, buckle the camera to the base.
2. Stick the base to glass, tiles or other smooth things with double-side tape or 3M glue.

What is the lowest bandwidth when viewing the real-time video?

1. To ensure the fluency of video, it is advised that bandwidth isn't lower than 512kbps.
2. The flow consumption of video is 2MB/min, and will increase to 0.4MB/min.

Why can't I store videos and read videos properly when I insert the Micro SD(TF) card?

To ensure normal operation of the camera, please insert the following recommended Micro SD(TF) card:

- Kingston 16G/32G/64G/128G
- SanDisk 16G/32G/64G/128G
- 16G/32G/64G/128G

Documents / Resources



[Cylan C41-PLUS Video Calling Camera](#) [pdf] User Manual
2BE7Z-C41P, 2BE7ZC41P, C41-PLUS Video Calling Camera, C41-PLUS, Video Calling Camera, Calling Camera, Camera

References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.