




## CyberPower PDU31414 Power Distribution Unit User Manual

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# CyberPower



Power Distribution Unit



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## Model List

### Switched Metered by Outlet Series

1U PDU81001 PDU81002 PDU81004 PDU81005 PDU81006	2U PDU81003 PDU81007 PDU81008 PDU81009	0U PDU81101 PDU81102 PDU81104 PDU81105 PDU81404 PDU81405
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### Metered by Outlet Series

1U PDU71001 PDU71002 PDU71004 PDU71005 PDU71006	2U PDU71003 PDU71007 PDU71008 PDU71009
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### Switched Series

1U PDU41001 PDU41002 PDU41004 PDU41005 PDU41006	2U PDU41003 PDU41007 PDU41008 PDU41009	0U PDU41101 PDU41102 PDU41104 PDU41105 PDU41404 PDU41405
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### Monitored Series

1U PDU31001 PDU31002 PDU31004 PDU31005 PDU31006	2U PDU31003 PDU31007 PDU31008 PDU31009	0U PDU31101 PDU31102 PDU31106 PDU31114 PDU31406 PDU31414
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## Safety Precautions

Read the following before installing or operating the Power Distribution Units (PDU):

- Use only the supplied hardware to attach the mounting brackets.
- The PDU must be plugged into a three-wire, grounded outlet on a circuit that is protected by a fuse or circuit breaker. For 15A PDU series, please use a 15A circuit protector. For 20A PDU series, please use a 20A circuit protector. For 30A PDU series, please use a 30A circuit protector. Connection to any other type of power outlet may result in a shock hazard.
- Do not use extension cords or adapters with this PDU.
- Never install a PDU or associated wiring or equipment during a lightning storm.
- Ensure that the power cord, plug, and socket are in good condition.



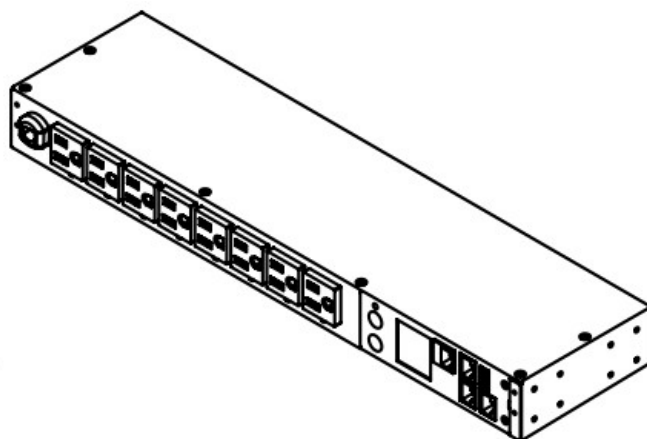
To prevent the risk of fire or electrocution, this PDU should be installed in a temperature and humidity controlled indoor area free of conductive contaminants. Do not install this PDU where excessive moisture or heat is present.

## Introduction

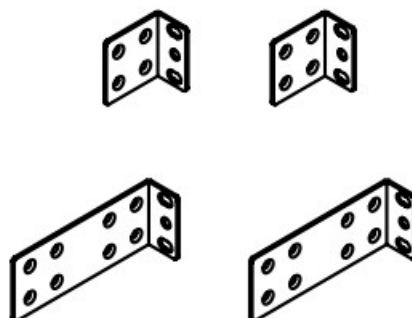
### Package Contents

1U Models

PDU



Mounting Brackets: 2 short & 2 long



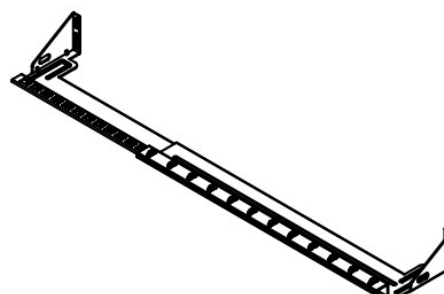
12 (Flat Head M4 x 8) Bracket Mounting Screws



6 (M5 x 12) Rack Mounting Screws/Washers


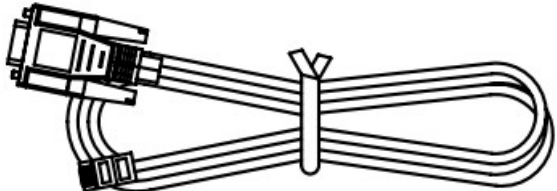
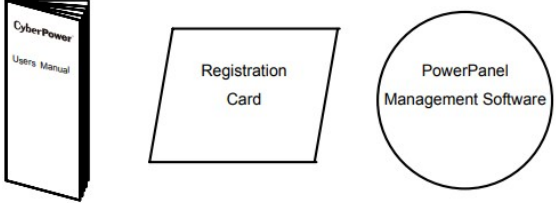


Cord Retention Tray



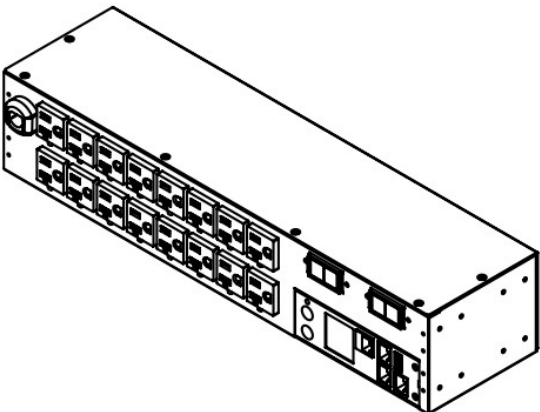
6 (M3 x 6)  
Cord Retention Tray Mounting Screws

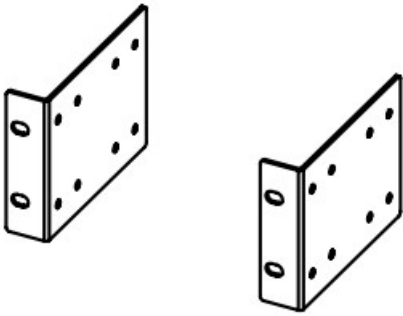


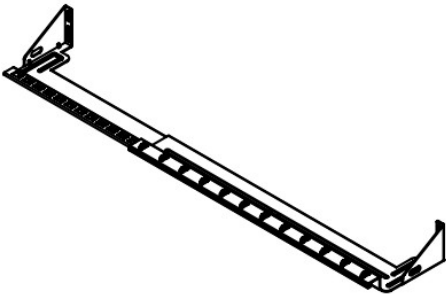



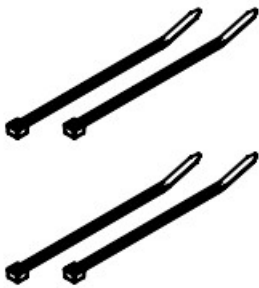
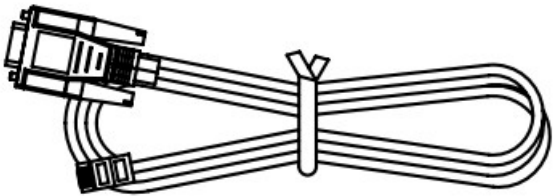
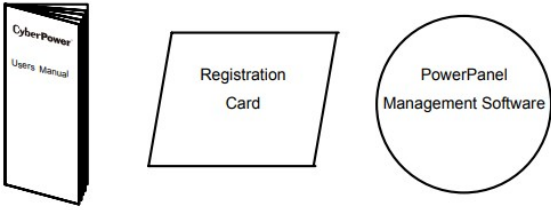
<p>Cable Ties: Qty: 12 (NEMA outlet PDU) Qty: 27 (IEC outlet PDU)</p>	
<p>RJ45/DB9 Serial Port Connection Cable</p>	
<p>User's Manual, Registration Card, and Software Download Card</p>	

## Package Contents

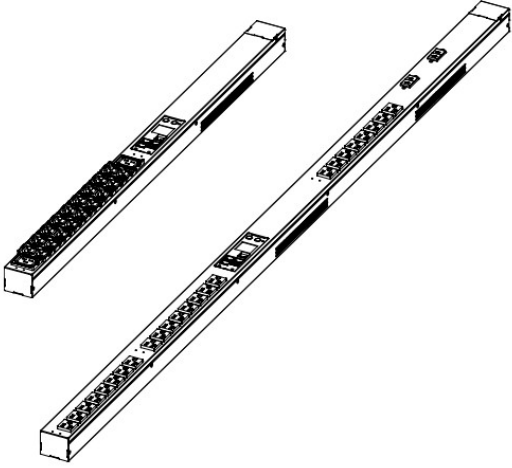
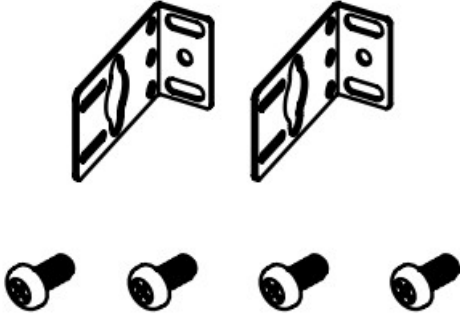
### 2U Models



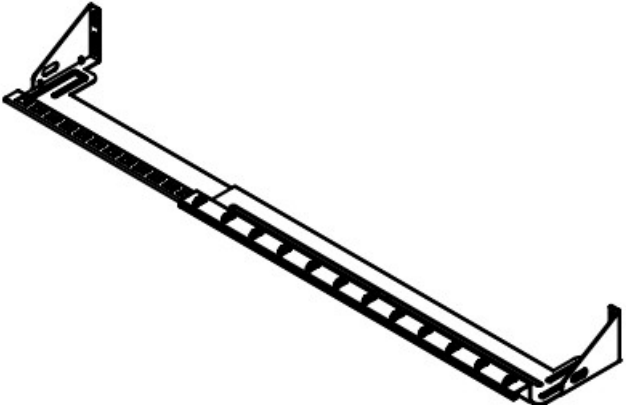

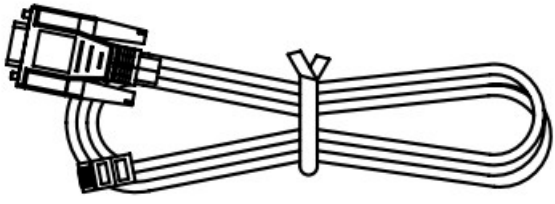
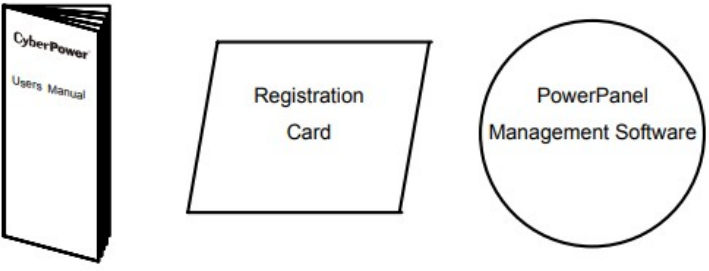
<p>PDU</p>	
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<p>Mounting Brackets x 2</p>	
<p>12 (Flat Head M4 x 8) Bracket Mounting Screws</p>	
<p>6 (M5 x 12) Rack Mounting Screws/Washers</p>	
<p>Cord Retention Tray</p>	
<p>12 (M3 x 6) Cord Retention Tray Mounting Screws</p>	

<p>Cable Ties:  Qty: 24 (NEMA outlet PDU)  Qty: 30 (10 IEC outlet PDU)  Qty: 48 (16 IEC outlet PDU)</p>	
<p>RJ45/DB9 Serial Port Connection Cable</p>	
<p>User's Manual, Registration Card, and Software Download Card</p>	

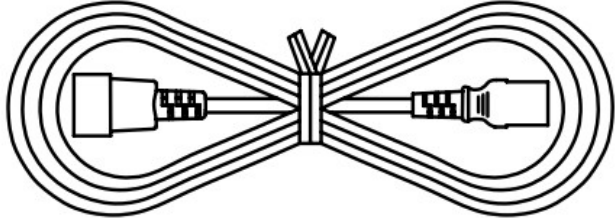
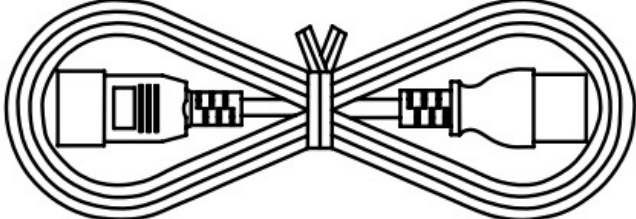
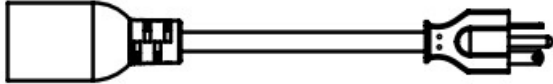
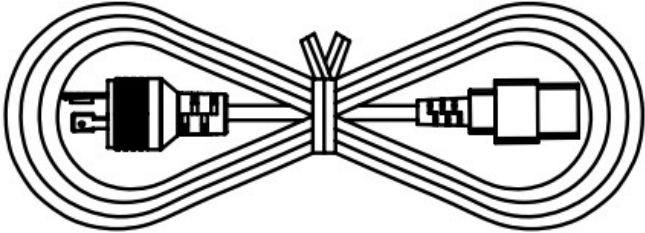
# **Package Contents** **0U Models**

<p>PDU</p>	
<p>Mounting Brackets with 6 (M4x5) Screws</p>	

<p>6 (M5 x 12) Rack Mounting Screws/Washers</p>	
<p>6 (M3 x 6) Cord Retention Tray Mounting Screws</p>	
<p>Cord Retention Tray</p>	
<p>Cable Ties: Qty. 30 (20 outlet PDU) Qty. 36 (24 outlet PDU) Qty. 63 (42 outlet PDU)</p>	
<p>RJ45/DB9 Serial Port Connection Cable</p>	
<p>User's Manual, Registration Card, and Software Download Card</p>	

The items below are only included with certain models



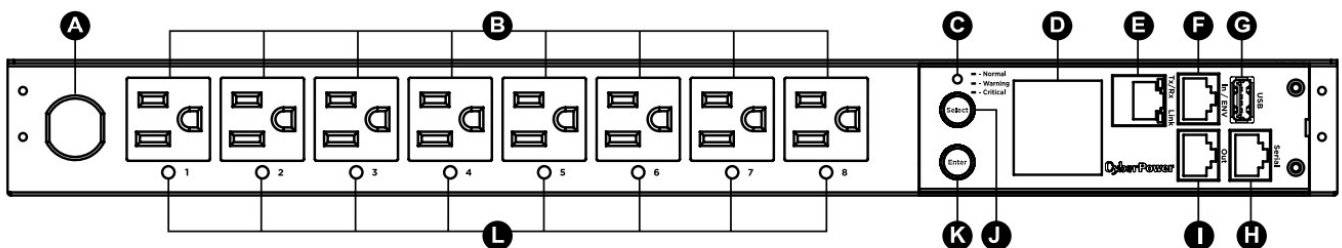
Power Cord 10ft IEC 320 C13/14 (PDU81004/ PDU71004/ PDU41004/ PDU31004)	
Power Cord 10ft IEC 320 C19/20 (PDU81005/ PDU71005/ PDU41005/ PDU31005)	
Adapter NEMA L5-20R to 5-20P (PDU81002/ PDU81101/ PDU71002/ PDU41002/ PDU 41101/ PDU31002/ PDU31101)	
Power Cord 10ft IEC 320 C19 to NEMA L6-20P (PDU81006/ PDU81104/ PDU71006/ PDU41006/ PDU41104/ PDU31006/ PDU3 1114)	



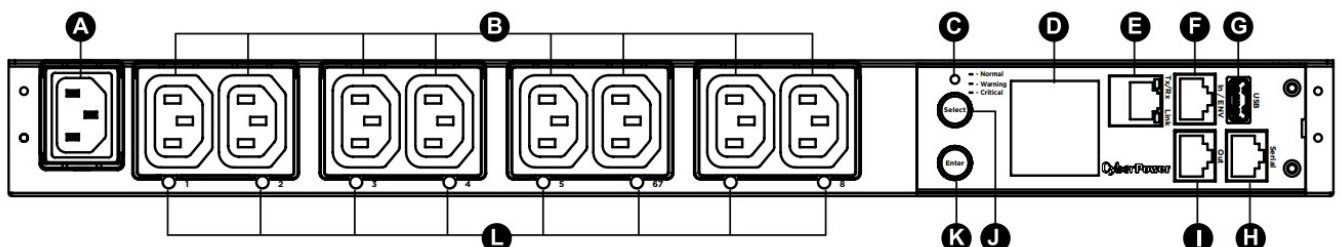
**Check** Before using, please check to ensure the package contains all the items shown above. If there are missing parts, please contact your local CyberPower technical support team for assistance.

## Product Features (1U 15A Models)

### Front Panel Description NEMA Type



### IEC Type



- A. AC Inlet/ AC Power Cord – Used to connect PDU to utility power or UPS.
- B. AC Output Receptacles – Provides power for connected equipment.
- C. Status Indicator – Indicates the condition of the PDU (eg. load or environment status).
- D. Multifunction LCD Readout – Displays various PDU information such as power and load condition.
- E. Ethernet Port – Used to connect PDU to the network.
- F. ENVIROSENSOR/ Daisy Chain (In) Port (RJ45 modular port) – Used for ENVIROSENSOR or chaining to previous PDU.
- G. USB Port – Used to upgrade the firmware via a flash drive.
- H. Serial Port (RJ45 modular port) – Used to connect to a PC and control the PDU locally via SSH/Telnet.
- I. Daisy Chain (Out) Port – Used for chaining to next PDU.
- J. Select Button – Used to control the LCD screen and toggle through the available information options.
- K. Enter Button – Used to choose selected items, enter to next level menu or return to previous menu.
- L. Outlet Indicator (switched series only) – Indicates if the outlet is providing power to connected equipment.

#### **Rear Panel Description**



- A. Ground Stud – Use to ground the PDU.

#### **Technical Specifications**

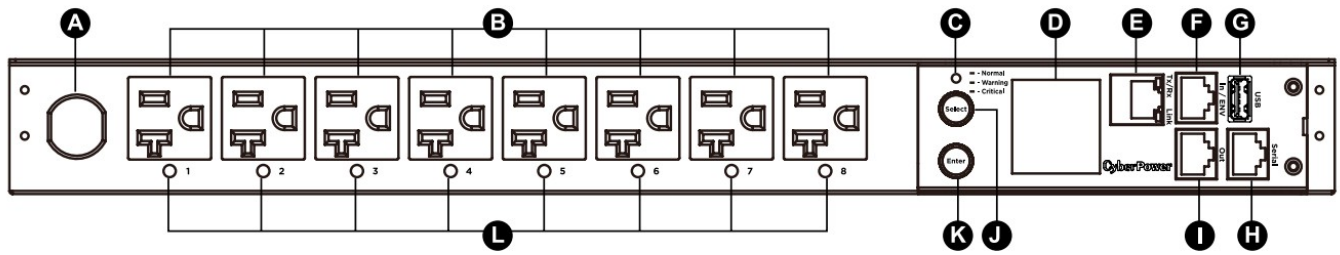
Model Name	PDU81001 PDU71001 PDU41001 PDU31001	PDU81004 PDU71004 PDU41004 PDU31004
Input		
Nominal Voltage	100-120V	100-240V
Frequency	50/60Hz	
Maximum Input Current	12A UL (Derated)	10A CE/ 12A UL (Derated)
Plug Type	NEMA 5-15P	IEC 320 C14
Power Cord Type	SR (14 AWG)	Socket
Power Cord Length	12 ft/3.65 m	10 ft/3.05 m
Output		
Nominal Voltage	100-120V	100-240V
Maximum Output Current	12A UL (Derated)	10A CE/ 12A UL (Derated)
Outlet Type	NEMA 5-15R	IEC 320 C13
Outlet Number	8	
Management and Communications		
Multifunction LCD Readout	Voltage, Frequency, Load, Current, HW/FW Version, Network Information	
Software	PowerPanel' Business Edition	
Networking	Yes	
Serial Port	RJ45	
Sensor Capable	Optional	
Physical		
Dimensions (H x W x D)	1.75" x 17.05" x 4.41"/ 44mm x 433mm x 112mm	
Environmental		
Humidity	0 to 95% Non-condensing	
Altitude	11480 ft/3500 m	
Temperature	32°F to 131°F / 0°C to 55°C	
Safety Approvals		
Certifications	UL 60950-1, FCC Class A	UL 60950-1, CE, FCC Class A

\* All specifications are subject to change without notice.

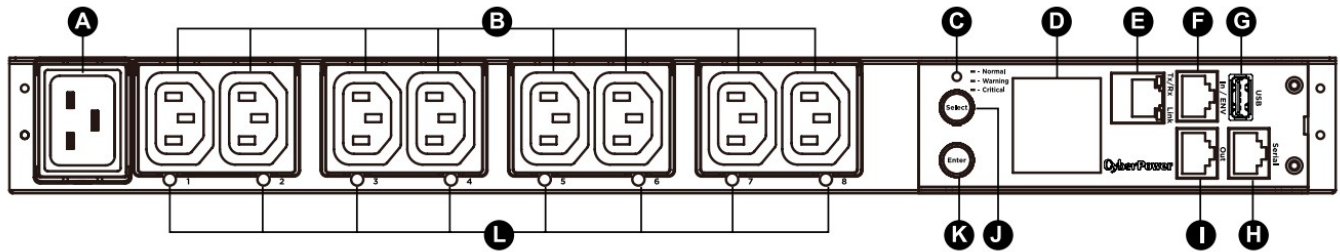
## Product Features (1U 20A Models)

### Front Panel Description

## NEMA Type

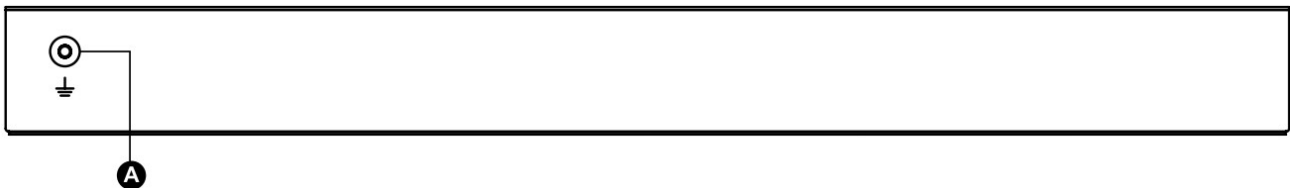


## IEC Type



- A. AC Inlet/ AC Power Cord – Used to connect PDU to utility power or UPS.
- B. AC Output Receptacles – Provides power for connected equipment.
- C. Status Indicator – Indicates the condition of the PDU (eg. load or environment status).
- D. Multifunction LCD Readout – Displays various PDU information such as power and load condition.
- E. Ethernet Port – Used to connect PDU to the network.
- F. ENVIROSENSOR/ Daisy Chain (In) Port (RJ45 modular port) – Used for ENVIROSENSOR or chaining to previous PDU.
- G. USB Port – Used to upgrade the firmware via a flash drive.
- H. Serial Port (RJ45 modular port) – Used to connect to a PC and control the PDU locally via SSH/Telnet.
- I. Daisy Chain (Out) Port – Used for chaining to next PDU.
- J. Select Button – Used to control the LCD screen and toggle through the available information options.
- K. Enter Button – Used to choose selected items, enter to next level menu or return to previous menu.
- L. Outlet Indicator (switched series only) – Indicates if the outlet is providing power to connected equipment.

### Rear Panel Description



- A. Ground Stud – Use to ground the PDU.

### Technical Specifications

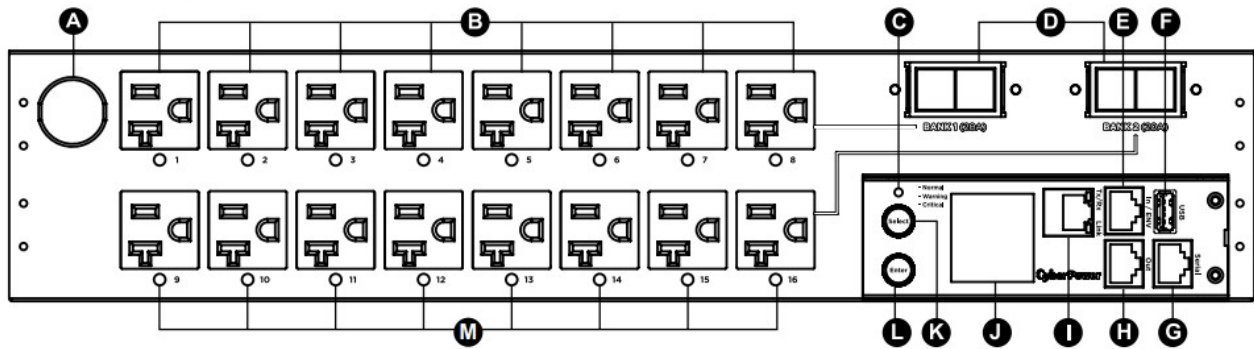
Model Name	PDU81002 PDU71002 PDU41002 PDU31002	PDU81005 PDU71005 PDU41005 PDU31005	PDU81006 PDU71006 PDU41006 PDU31006
Input			
Nominal Voltage	100-120V	100-240V	200-240V
Frequency	50/60Hz		
Maximum Input Current	16A CE, UL (Derated)		
Plug Type	NEMA (L) 5-20P (Adapter)	IEC 320 C20	NEMA L6-20P
Power Cord Type	SR (12 AWG)	Socket	
Power Cord Length	12 ft/3.65 m	10 ft/3.05 m	12 ft/3.65 m
Output			
Nominal Voltage	100-120V	100-240V	I 200-240V
Maximum Output Current	16A CE, UL (Derated)		
Outlet Type	NEMA 5-20R	I IEC C13	
Outlet Number	8		
Management and Communications			
Multifunction LCD Readout	Voltage, Frequency, Load, Current, HW/FW Version, Network Information		
Software	PowerPanel' Business Edition		
Networking	Yes		
Serial Port	RJ45		
Sensor Capable	Optional		
Physical			
Dimensions (H x W x D)	1.75" x 17.05" x 4.41"/ 44mm x 433mm x 112mm		
Environmental			
Humidity	0 to 95% Non-condensing		
Altitude	11480 ft/3500 m		
Temperature	32°F to 131°F / 0°C to 55°C		
Safety Approvals			
Certifications	UL 60950-1, FCC Class A	UL 60950-1, CE, FCC Class A	UL 60950-1, FCC Class A

\* All specifications are subject to change without notice.

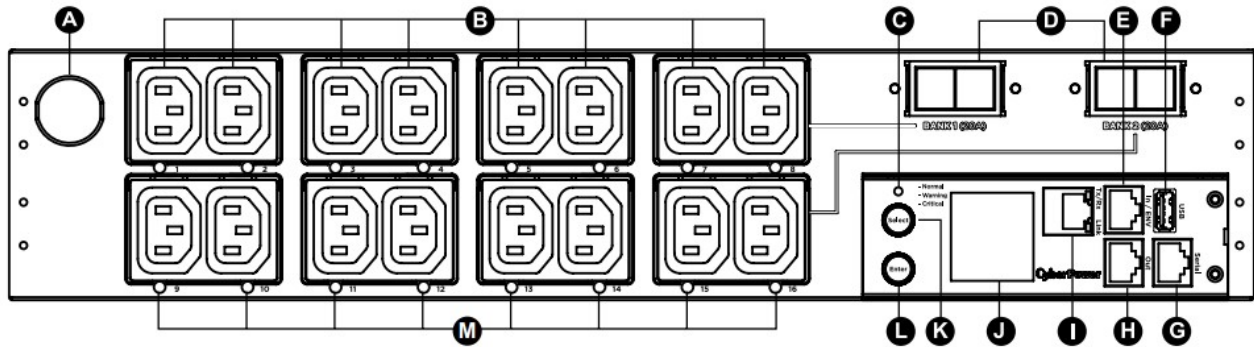
## Product Features (2U Models)

### Front Panel Description

## NEMA Type

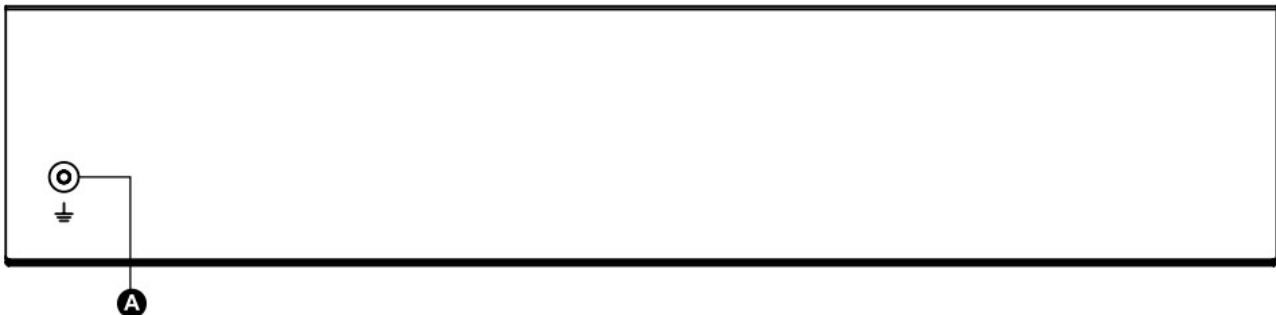


## IEC Type



- A. AC Inlet/ AC Power Cord – Used to connect PDU to utility power or UPS.
- B. AC Output Receptacles – Provides power for connected equipment.
- C. Status Indicator – Indicates the condition of the PDU (eg.load or environment status).
- D. Circuit Breaker – Provides overload protection.
- E. ENVIROSENSOR/ Daisy Chain (In) Port (RJ45 modular port) – Used for ENVIROSENSOR or chaining to previous PDU.
- F. USB Port – Used to upgrade the firmware via a flash drive.
- G. Serial Port (RJ45 modular port) – Used to connect to a PC and control the PDU locally via SSH/Telnet.
- H. Daisy Chain (Out) Port – Used for chaining to next PDU.
- I. Ethernet Port – Used to connect PDU to the network.
- J. Multifunction LCD Readout – Displays various PDU information such as power and load condition.
- K. Select Button – Used to control the LCD screen and toggle through the available information options.
- L. Enter Button – Used to choose selected items, enter to next level menu or return to previous menu.
- M. Outlet Indicator (switched series only) – Indicates if the outlet is providing power to connected equipment.

### Rear Panel Description



- A. Ground Stud – Use to ground the PDU.

### Technical Specifications

Model Name	PDU81003 PDU71003 PDU41003 PDU31003	PDU81007 PDU71007 PDU41007 PDU31007	PDU81008 PDU71008 PDU41008 PDU31008	PDU81009 PDU71009 PDU41009 PDU31009
Input				
Nominal Voltage	100-120V	200-240V		
Frequency	50/60Hz			
Maximum Input Current	24A UL (Derated)			
Plug Type	NEMA L5-30P I	NEMA L6-30P		
Power Cord Type	SR (10 AWG)			
Power Cord Length	12 ft/3.65 m			
Output				
Nominal Voltage	100-120V I	200-240V		
Maximum Output Current	24A UL (Derated)			
Maximum Output Current	20A (per bank)			
Band Number	2			
Outlet Type	NEMA 5-20R	I IEC C13	12 IEC C13/ 4 IEC C19	IEC C19
Outlet Number	16		12+4	10
Circuit Breaker	Yes			
Management and Communications				
Multifunction LCD Readout	Voltage, Frequency, Load, Current, HW/FW Version, Network Information			
Software	PowerPanel' Business Edition			
Networking	Yes			
Serial Port	RJ45			
Sensor Capable	Optional			
Physical				
Dimensions (H x W x D)	3.5" x 17.05" x 4.41"/ 88mm x 433mm x 112mm			
Environmental				
Humidity	0 to 95% Non-condensing			
Altitude	11480 ft/3500 m			
Temperature	32°F to 113°F / 0°C to 45°C			
Safety Approvals				
Certifications	UL 60950-1, FCC Class A			

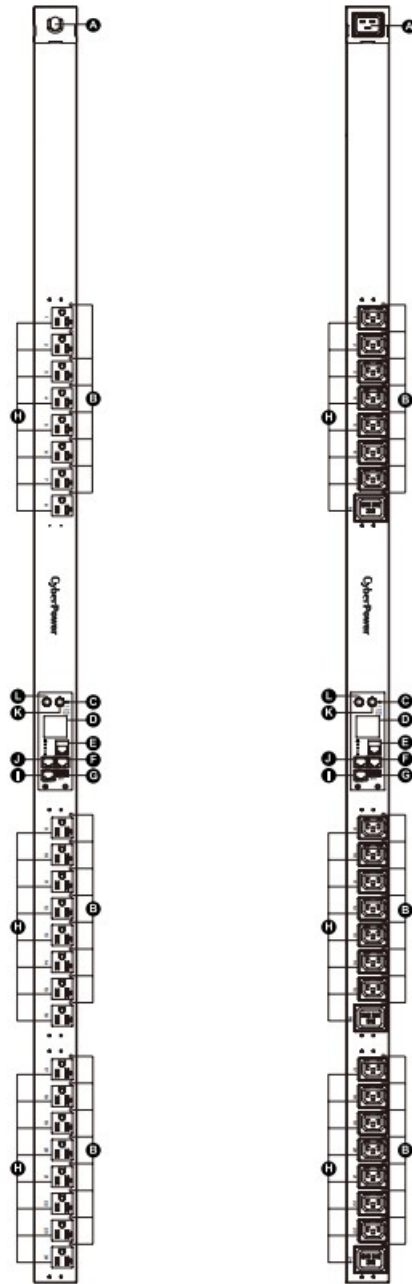
\* All specifications are subject to change without notice.

## Product Features (0U 16/20A Models)

### Front Panel Description

NEMA Type

IEC Type



- A. AC Inlet/ AC Power Cord – Used to connect PDU to utility power or UPS.
- B. Outlet Indicator (switched series only) – Indicates if the outlet is providing power to connected equipment.
- C. Status Indicator – Indicates the condition of the PDU (eg. load or environment status).
- D. Multifunction LCD Readout – Displays various PDU information such as power and load condition.
- E. Ethernet Port – Used to connect PDU to the network.
- F. ENVIROSENSOR/ Daisy Chain (In) Port (RJ45 modular port) – Used for ENVIROSENSOR or chaining to previous PDU.
- G. USB Port – Used to upgrade the firmware via a flash drive.
- H. AC Output Receptacles – Provides power for connected equipment.
- I. Serial Port (RJ45 modular port) – Used to connect to a PC and control the PDU locally via SSH/Telnet.
- J. Daisy Chain (Out) Port – Used for chaining to next PDU.
- K. Select Button – Used to control the LCD screen and toggle through the available information options.
- L. Enter Button – Used to choose selected items, enter to next level menu or return to previous menu.

## Product Features (0U 16/20A Models)

### Rear Panel Description





A. Bracket Screw Hole – Used to secure the Mounting Brackets or Mounting Pegs.

Technical Specifications

Model Name	PDU81101 PDU41101 PDU31101	PDU81104 PDU41104	PDU81404 PDU41404	PDU31114
				PDU31414
Input				
Nominal Voltage	100-120V	200-240V		
Frequency	50/60Hz			
Maximum Input Current	16A UL (Derated)		16A CE	16A UL (Derated)
				16A CE
Plug Type	NEMA (L)5-20P (Adapter)	NEMA L6-20P	IEC 309 16A	NEMA L6-20P
				IEC 309 16A
Power Cord Type	SR (12 AWG)	Socket		

Power Cord Length	10 ft/ 3.05 m		
Output			
Nominal Voltage	100-120V	I 200-240V	
Maximum Input Current	16A UL (Derated)	16A CE	16A UL (Derated)
			16A CE
Outlet Type	NEMA 5-20R	21 IEC C13/ 3 IEC C19	18 IEC C13/ 2 IEC C19
Outlet Number	24	21+3	18+2
Management and Communications			
Multifunction LCD Readout	Voltage. Frequency. Load, Current, HW/FW Version, Network Information		
Software	PowerPanel' Business Edition		
Networking	Yes		
Serial Port	RJ45		
Sensor Capable	Optional		
Physical			
Dimensions (H x W x D)	65.5" x 2.2" x 1.9"/ 1665mm x 56mm x 48mm		35.5" x 2.2" x 1.9"/ 902mm x 56mm x 48mm
Environmental			
Humidity	0 to 95% Non-condensing		
Altitude	11480 ft/ 3500 m		
Temperature	32°F to 140°F/ 0°C to 60°C	32°F to 131°F/ 0°C to 55°C	
Safety Approvals			
Certifications	UL 60950-1, FCC Class A	CE FCC Class A	UL 60950-1, FCC Class A
			CE, FCC Class A

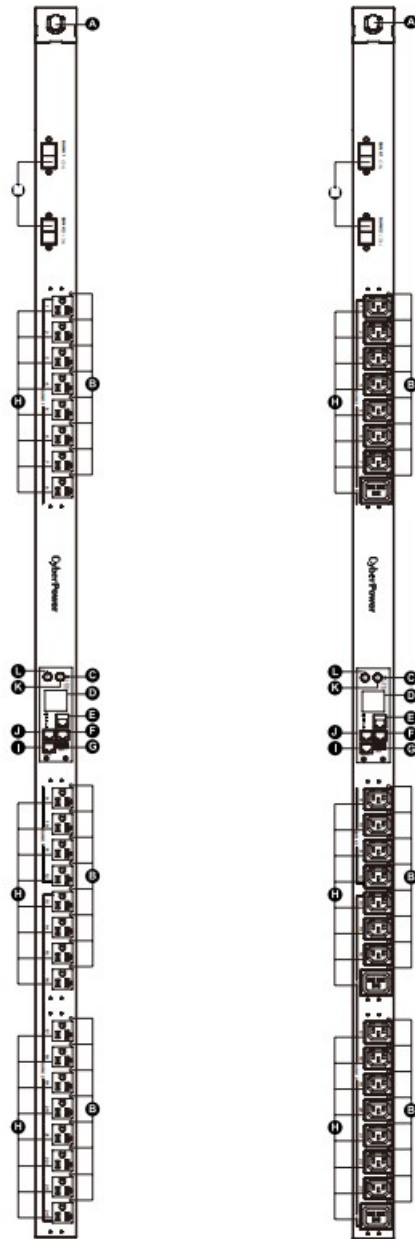
\* All specifications are subject to change without notice.

### Product Features (0U 30/32A Models)

#### Front Panel Description

NEMA Type

IEC Type



- A. AC Inlet/ AC Power Cord – Used to connect PDU to utility power or UPS.
- B. Outlet Indicator (switched series only) – Indicates if the outlet is providing power to connected equipment.
- C. Status Indicator – Indicates the condition of the PDU (eg. load or environment status).
- D. Multifunction LCD Readout – Displays various PDU information such as power and load condition.
- E. Ethernet Port – Used to connect PDU to the network.
- F. ENVIROSENSOR/ Daisy Chain (In) Port (RJ45 modular port) – Used for ENVIROSENSOR or chaining to previous PDU.
- G. USB Port – Used to upgrade the firmware via a flash drive.
- H. AC Output Receptacles – Provides power for connected equipment.
- I. Serial Port (RJ45 modular port) – Used to connect to a PC and control the PDU locally via SSH/Telnet.
- J. Daisy Chain (Out) Port – Used for chaining to next PDU.
- K. Select Button – Used to control the LCD screen and toggle through the available information options.
- L. Enter Button – Used to choose selected items, enter to next level menu or return to previous menu.
- M. Circuit Breaker – Provides overload protection.

### Product Features (0U 30/32A Models)

#### Rear Panel Description



A. Bracket Screw Hole – Used to secure the Mounting Brackets or Mounting Pegs.

**Technical Specifications**

Model Name	PDU81102	PDU81105	PDU81405
	PDU41102	PDU41105	PDU41405
	PDU31102	PDU31106	PDU31406
Input			
Nominal Voltage	100-120V	200-240V	
Frequency	50/60Hz		
Maximum Input Current	24A UL (Derated)		32A CE
Plug Type	NEMA L5-30P	I NEMA L6-30P	IEC 309 32A
Power Cord Type	SR (10 AWG)		
Power Cord Length	10 ft/ 3.05m		
Output			

Nominal Voltage	100-120V	I 200-240V
Maximum Output Current	24A UL (Derated)	I 32A CE
Maximum Output Current	20A (per bank)	
Outlet Type	NEMA 5-20R	21 IEC C13/ 3 IEC C19
		36 IEC C13/ 6 IEC C19
Outlet Number	24	21+3
		36+6
Circuit Breaker	Yes	
Management and Communications		
Multifunction LCD Readout	Voltage, Frequency, Load, Current, HW/FW Version, Network Information	
Software	PowerPaner Business Edition	
Networking	Yes	
Serial Port	RJ4S	
Sensor Capable	Optional	
Physical		
Dimensions (H x W x D)	65.5" x 2.2" x 1.9"/ 1665mm x 56mm x 48mm	
Environmental		
Humidity	0 to 95% Non-condensing	
Altitude	11480 ft/3500 m	
Temperature	32°F to 140°F / 0°C to 60°C	132°F to 131°F/ 0°C to 5 5°C
Safety Approvals		
Certifications	UL 60950-1, FCC Class A	CE, FCC Class A

## Installation Guide



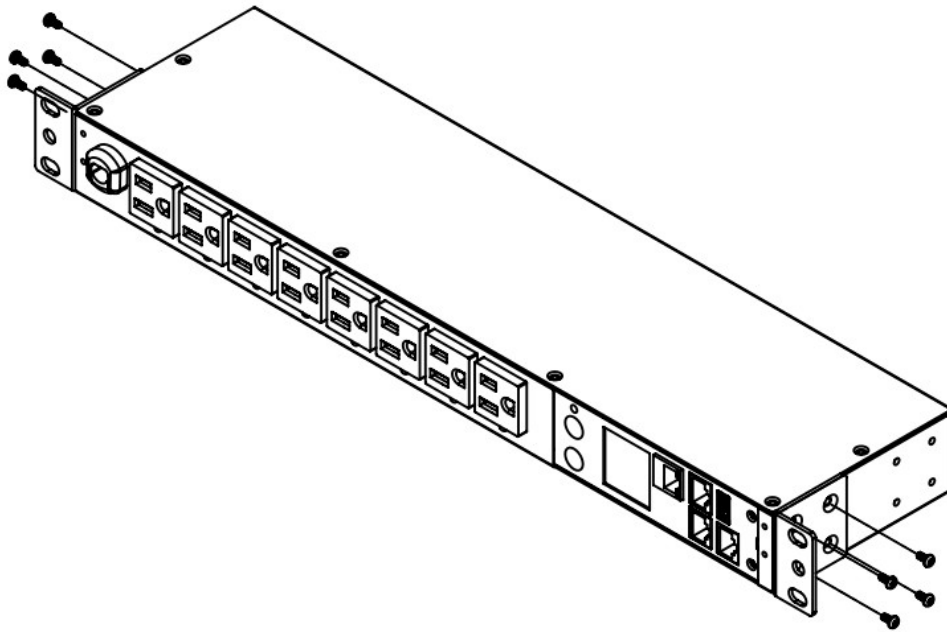
Please use only the provided screws through the entire installation process.

### Horizontal Installation

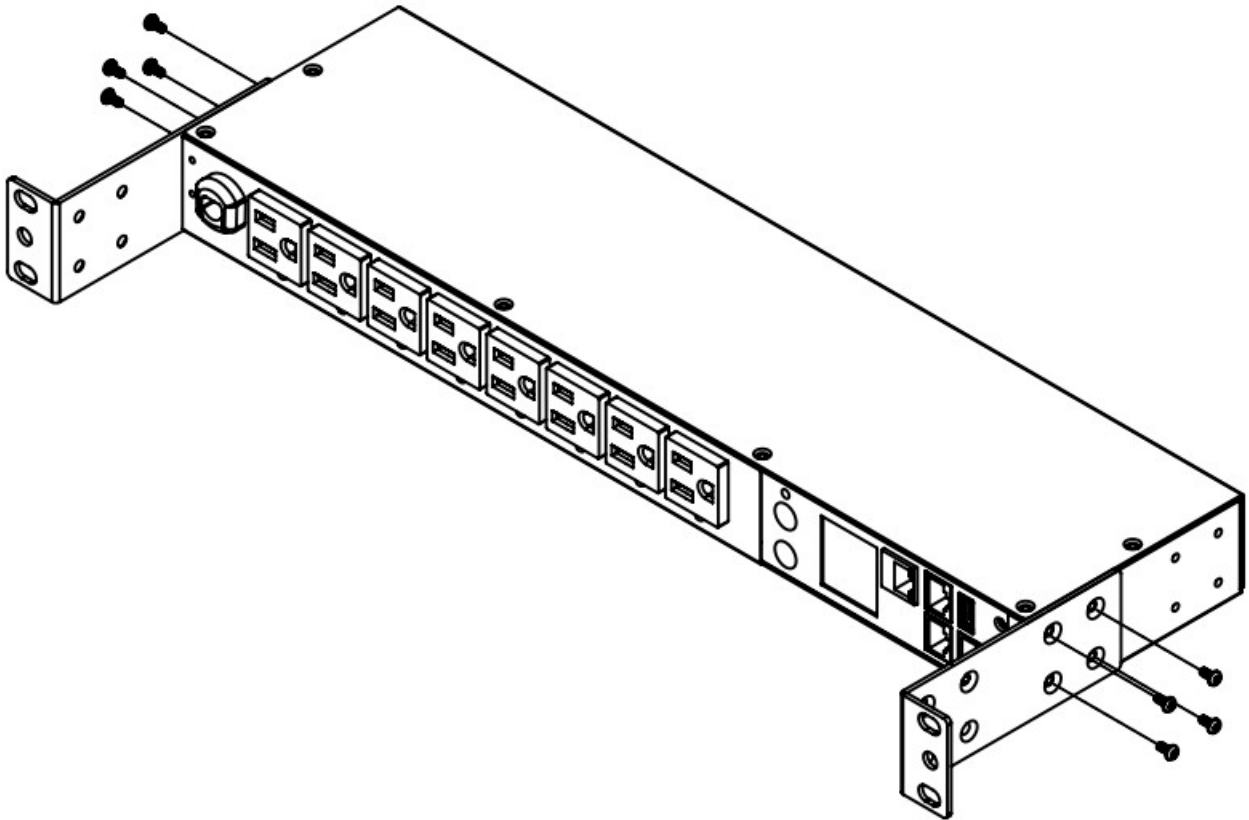
#### For 1U Models

##### Step 1. Mounting Bracket Installation

Use the provided Mounting Bracket Screws (8) to attach the SHORT Mounting Brackets (2) to the PDU.



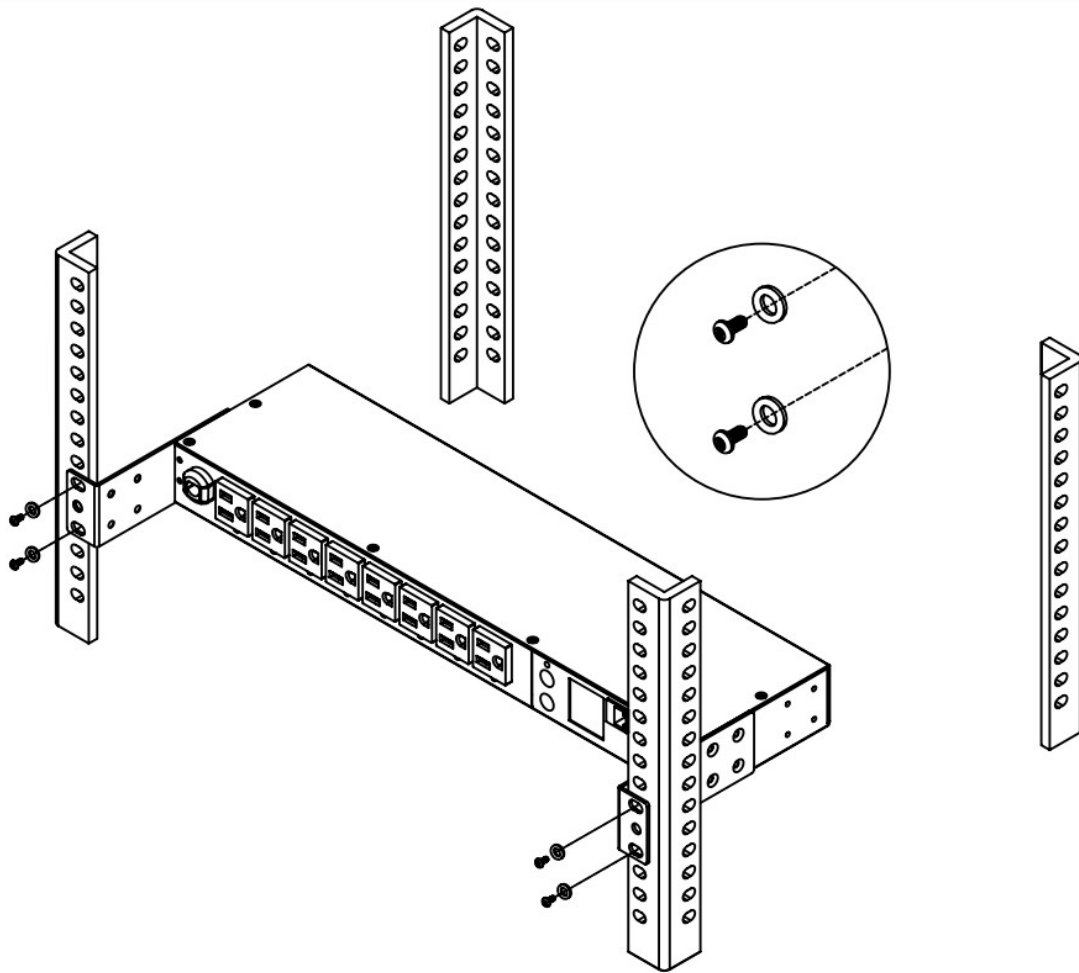
If you plan on attaching the Cord Retention Tray to the PDU, you will need to use the LONG Mounting Brackets (2).



## Step 2. PDU Mounting

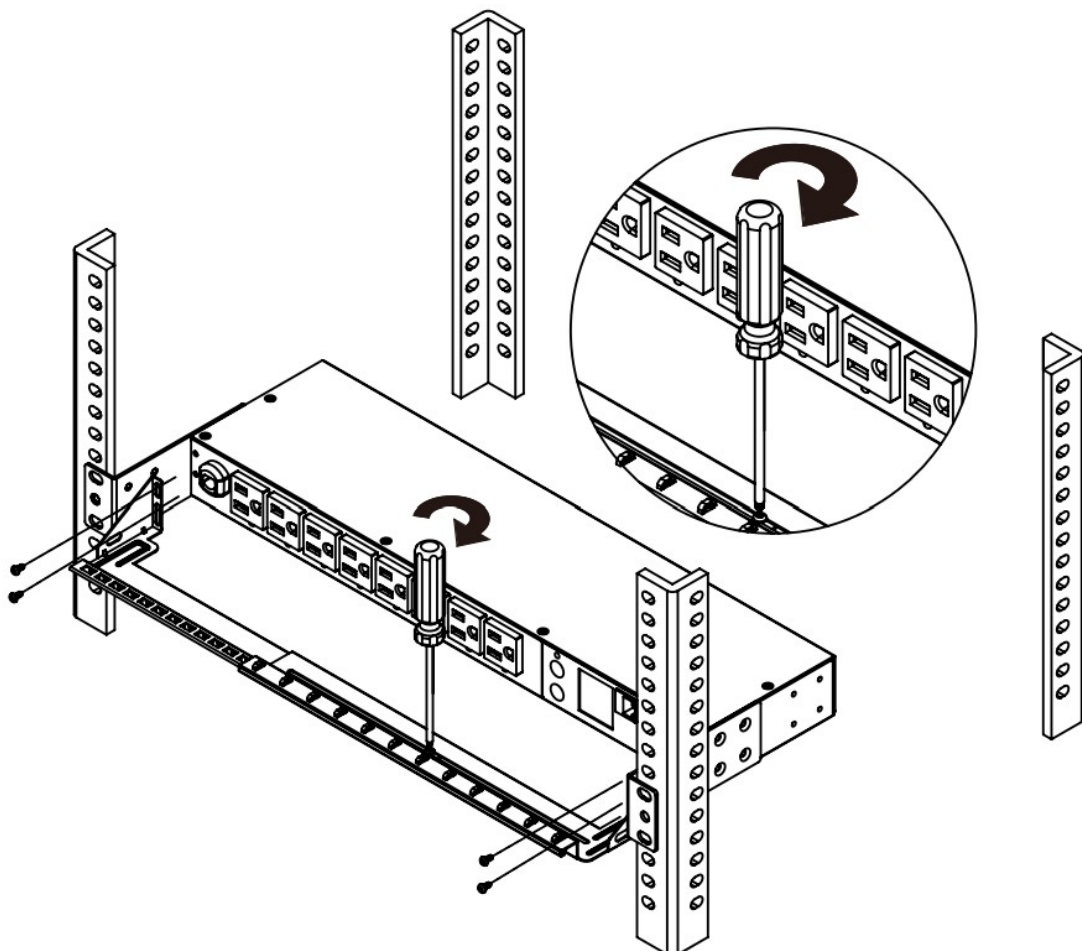
Use the supplied Washers (4) and Screws (4) to secure the PDU to your existing rack system.

**Note:** You may also use the screw sets provided by the rack to secure the PDU.

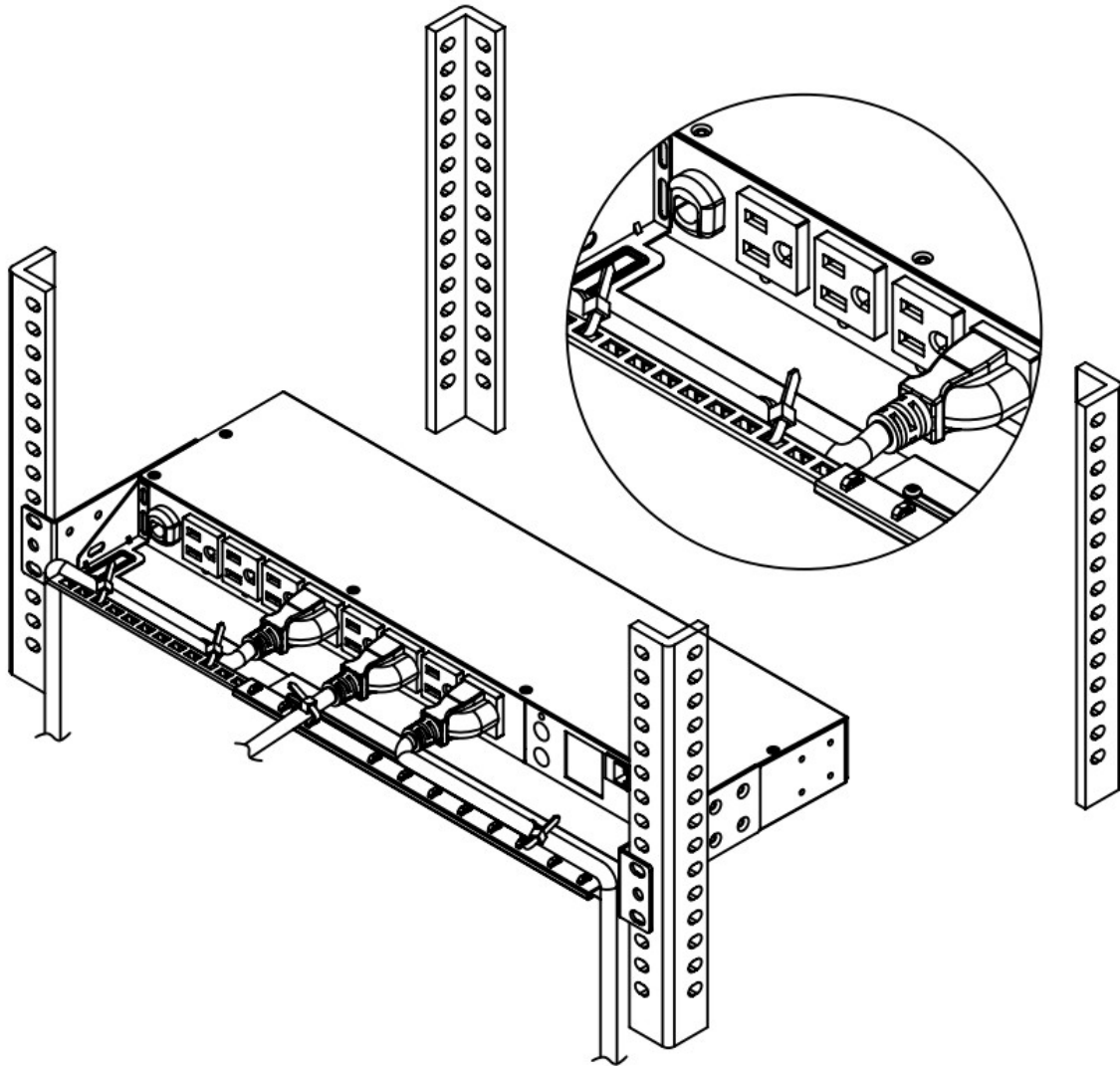


### Step 3. Cord Retention Tray Installation (optional)

Adjust the length of the Cord Retention Tray till the screw hole on the Tray and PDU are aligned. Attach the Cord Retention Tray to the PDU with the 4 supplied Cord Retention Tray Mounting Screws. Tighten the Cord Retention Tray with the screw on it.



Use the provided Cable Ties to fasten each cord to the Cord Retention **Tray**.



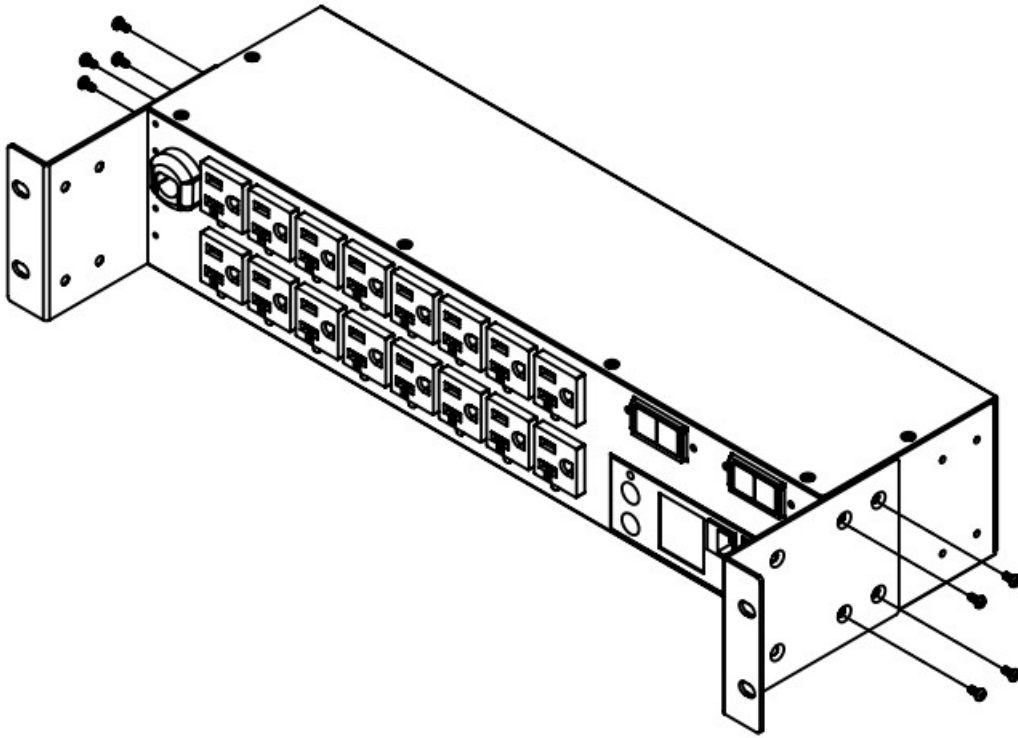
**Note:** If the PDUs are intended to install in a high temperature environment, please use the Power Cords that could sustain high temperature operation.

**For 2U Models**

**Step 1. Mounting Bracket Installation**

Use the provided Mounting Bracket Screws (8) to attach the Mounting Brackets (2) to the PDU.

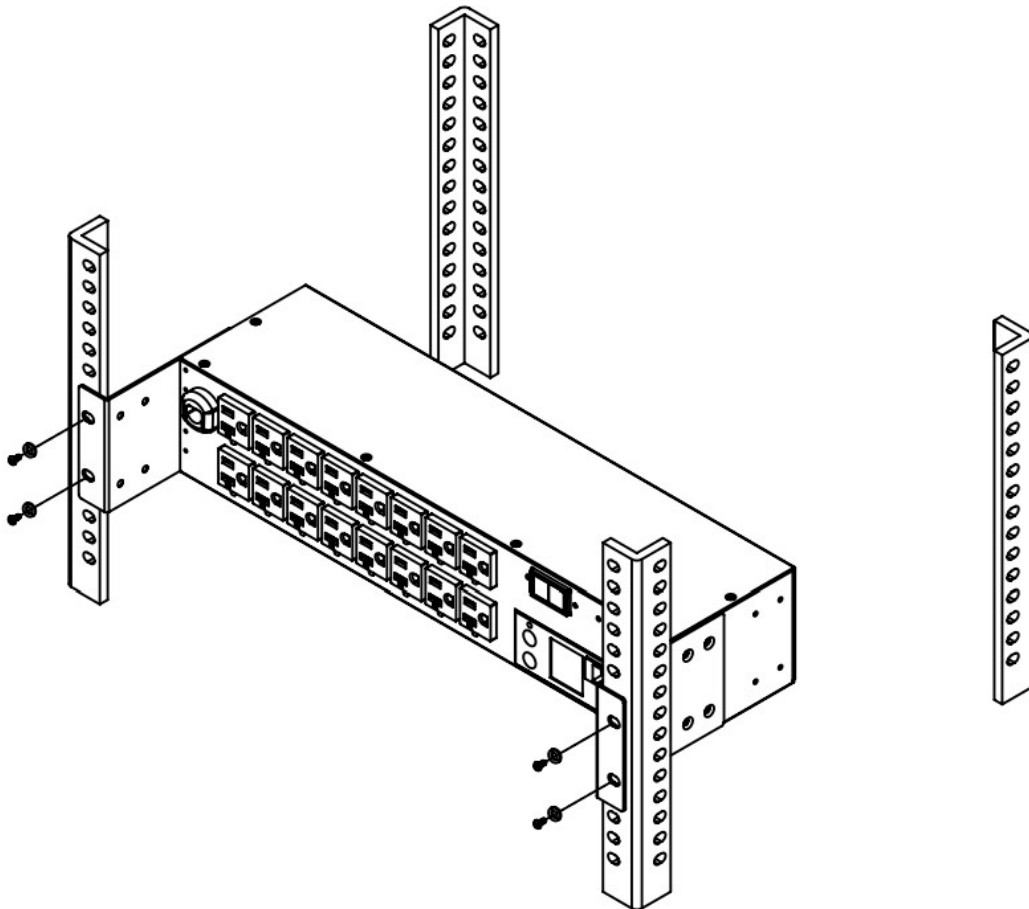




## Step 2. PDU Mounting

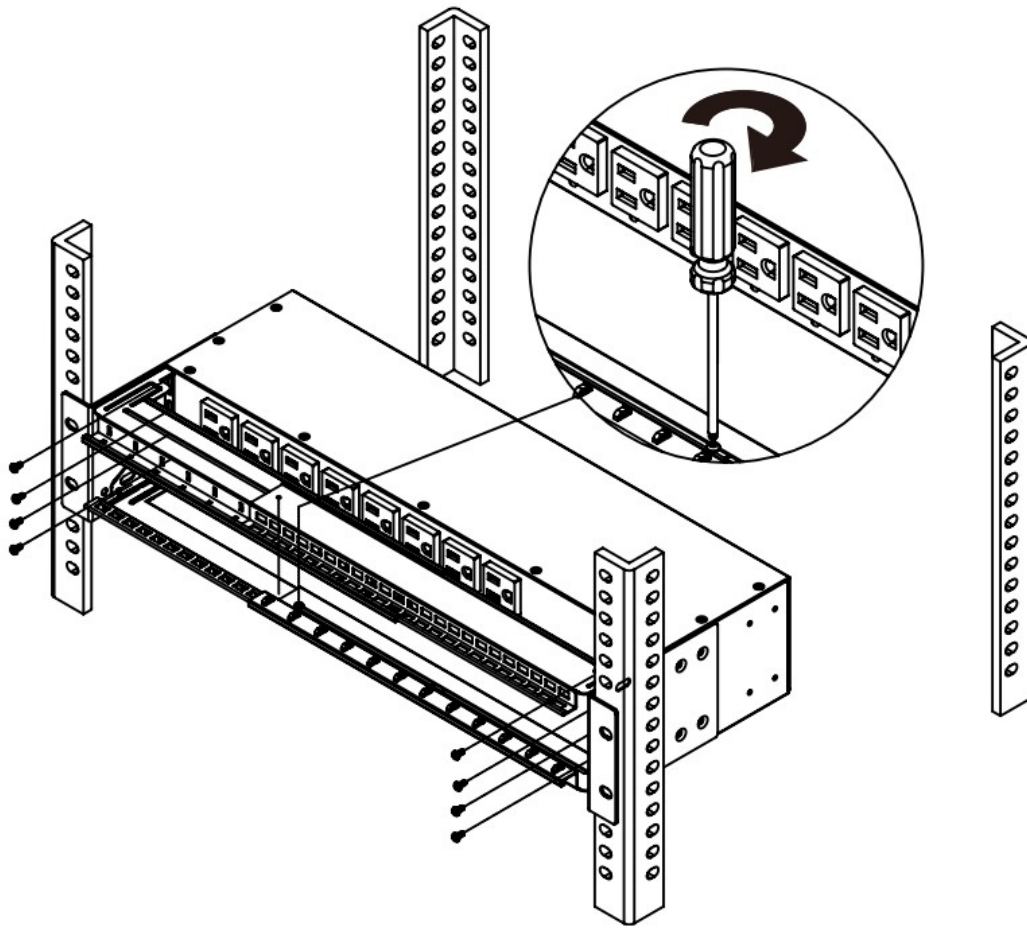
Use the supplied Washers (4) and Screws (4) to secure the PDU to your existing rack system.

**Note:** You may also use the screw sets provided by the rack to secure the PDU.

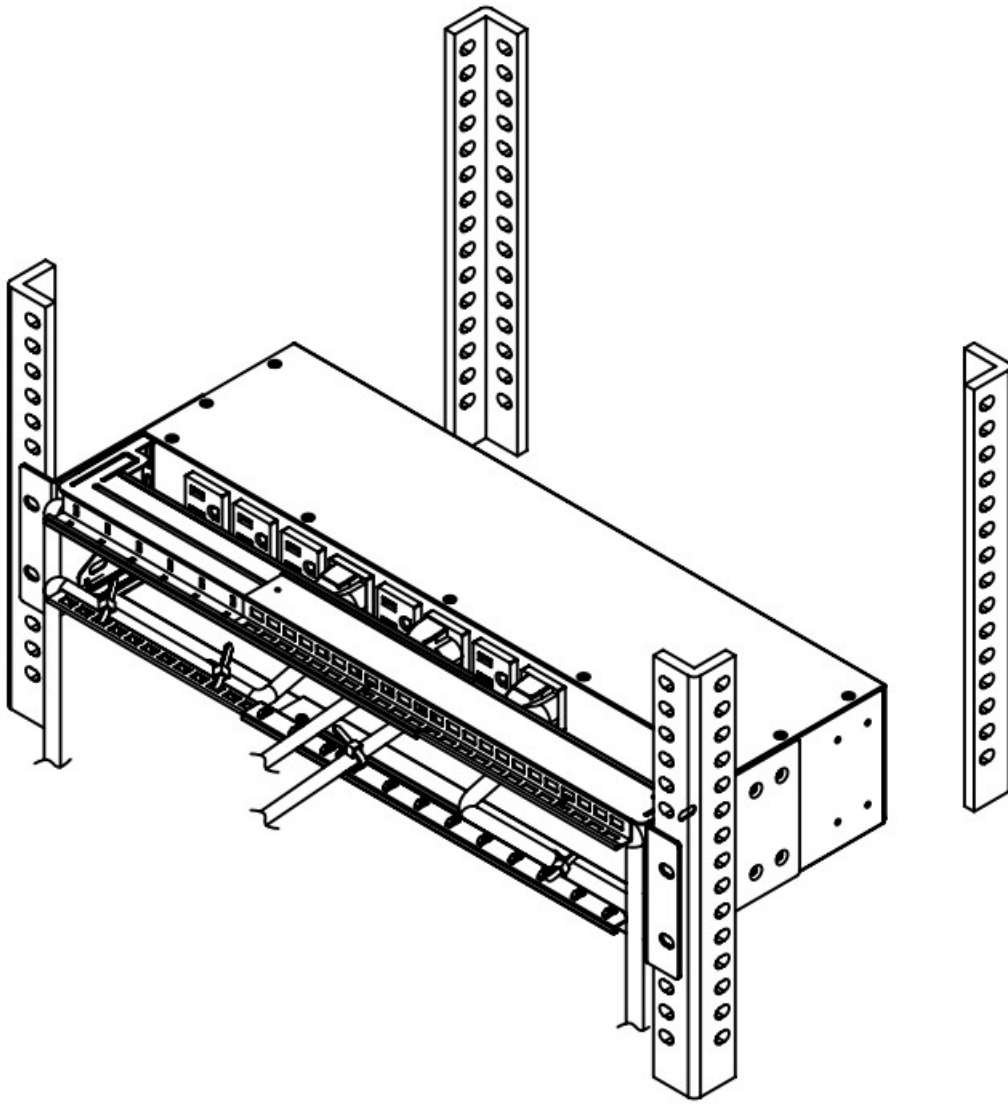


## Step 3. Cord Retention Tray Installation (optional)

Adjust the length of the Cord Retention Tray till the screw hole on the Tray and PDU are aligned. Attach the Cord Retention Tray to the PDU with the 8 supplied Cord Retention Tray Mounting Screws. Tighten the Cord Retention Tray with the screw on it.



Use the provided Cable Ties to fasten each cord to the Cord Retention Tray.

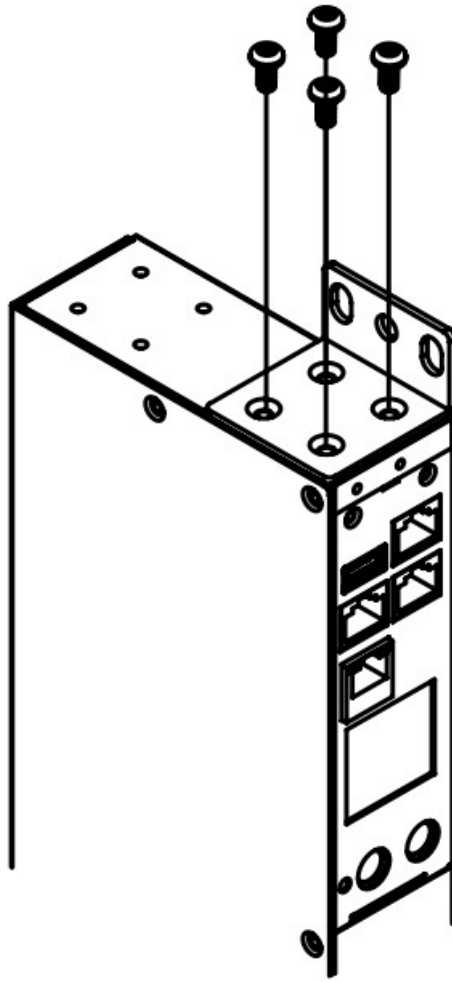


## **Vertical Installation**

### **For 1U Models**

Step 1. Mounting Bracket Installation

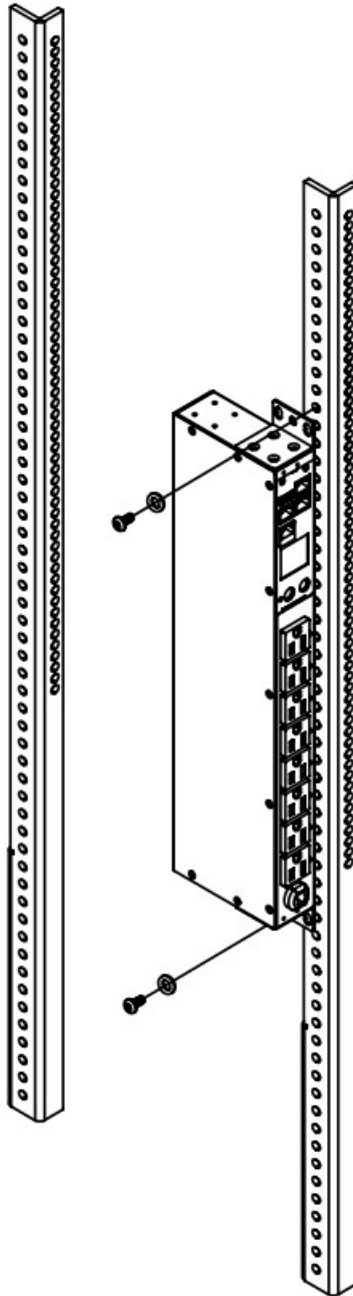
Use the provided Mounting Bracket Screws (8) to attach the SHORT Mounting Brackets (2) to the PDU.



#### Step 2. PDU Mounting

Use the supplied Washers (2) and Screws (2) to secure the PDU to your existing rack system.

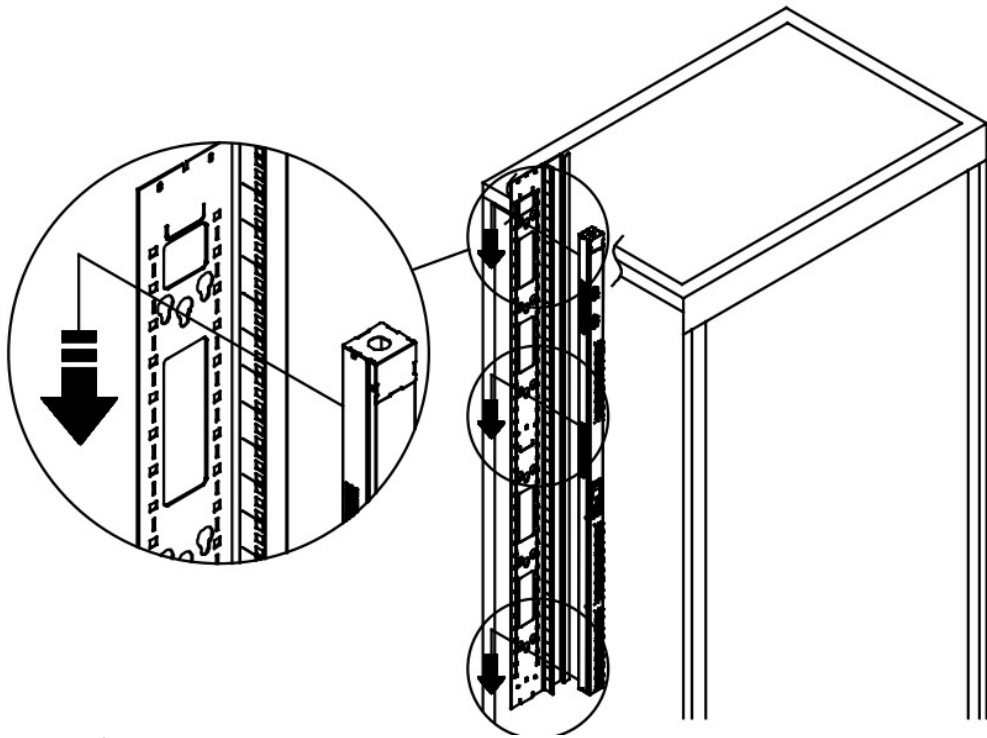
Note: You may also use the screw sets provided by the rack to secure the PDU.



#### **For 0U Models**

##### **Step 1. PDU Mounting**

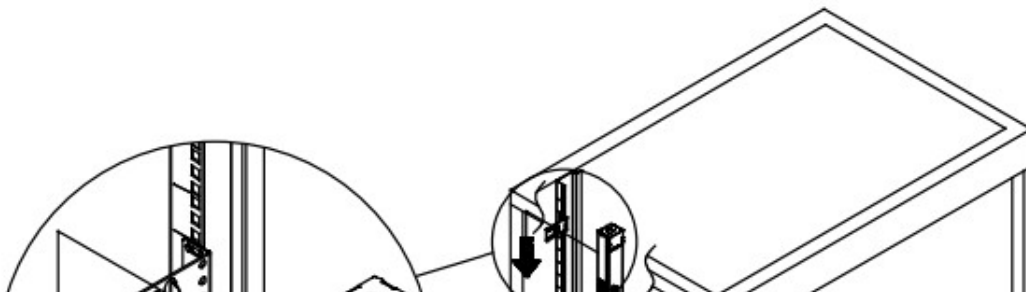
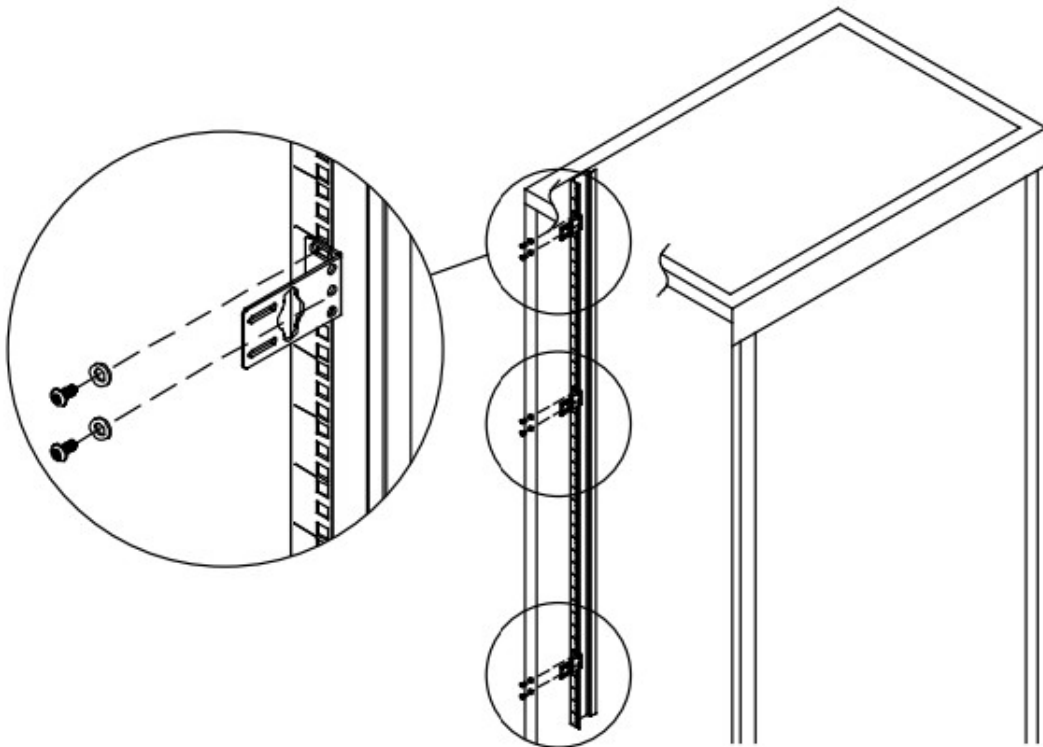
Align the Keyhole Mounts to the Keyhole Slots on the rack.  
Insert and slide down to lock firmly into the place.

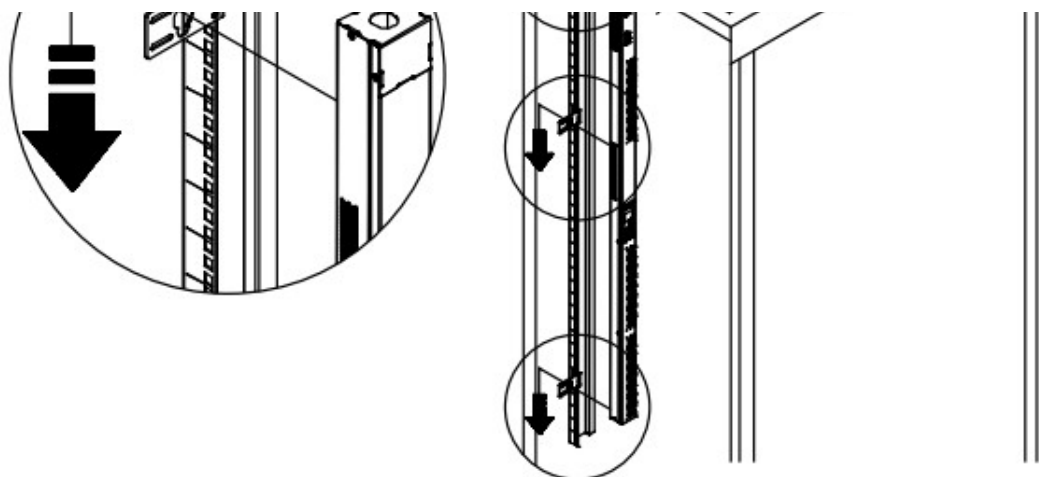


If there is no Keyhole Slot on your rack, please choose from the following methods that is best for your rack deployment to secure the PDU.

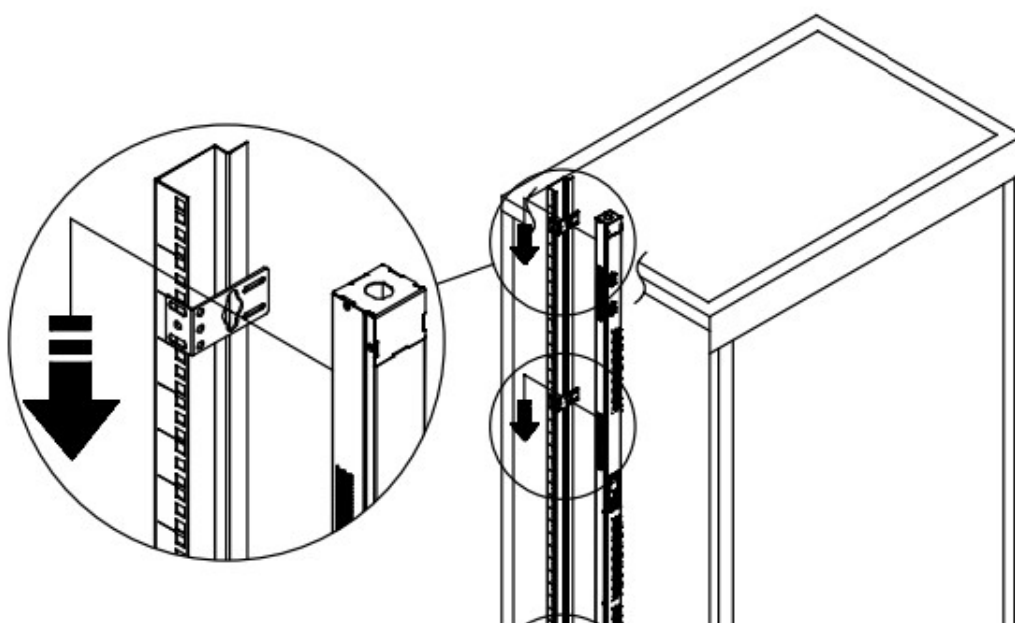
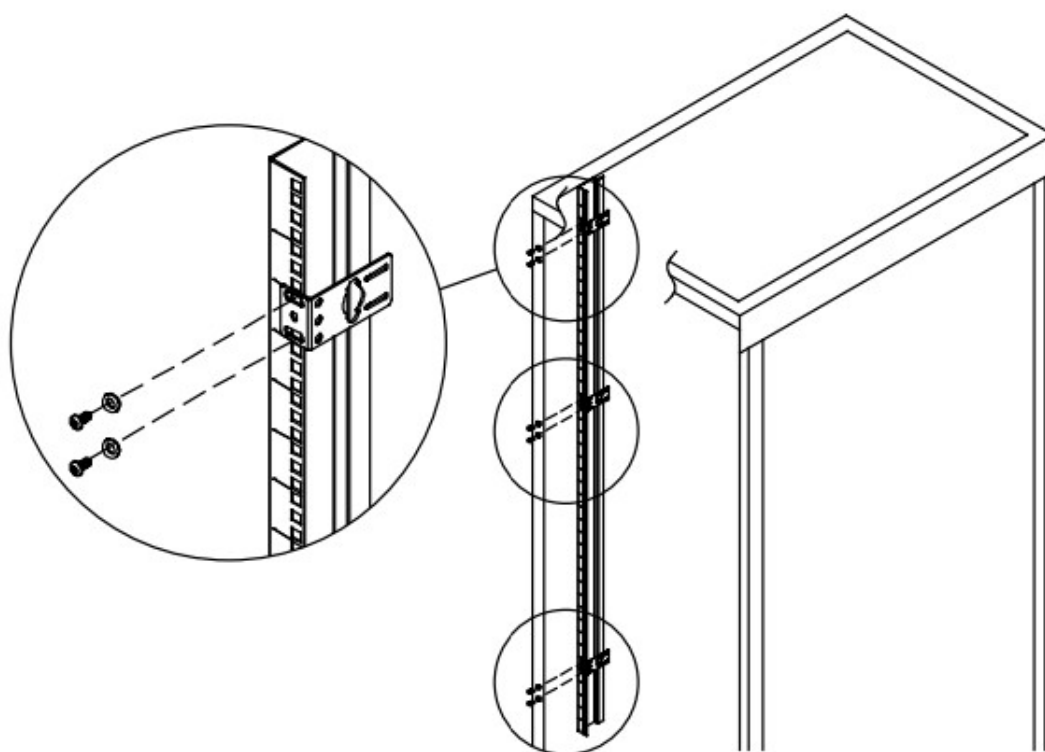
Use the supplied Washers and Rack Mounting Screws to attach the Mounting Brackets to your existing rack system. Align the Keyhole Mounts to the Keyhole Slots on the Mounting Brackets. Insert and slide down to lock firmly into the place.

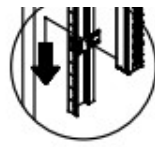
Method 1



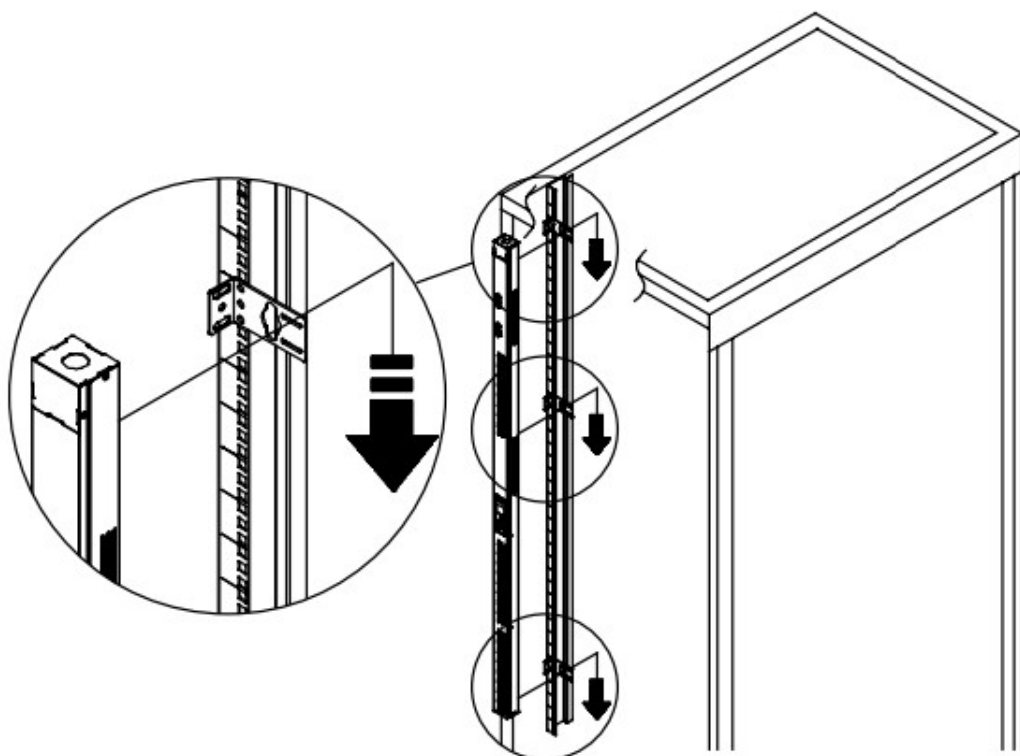
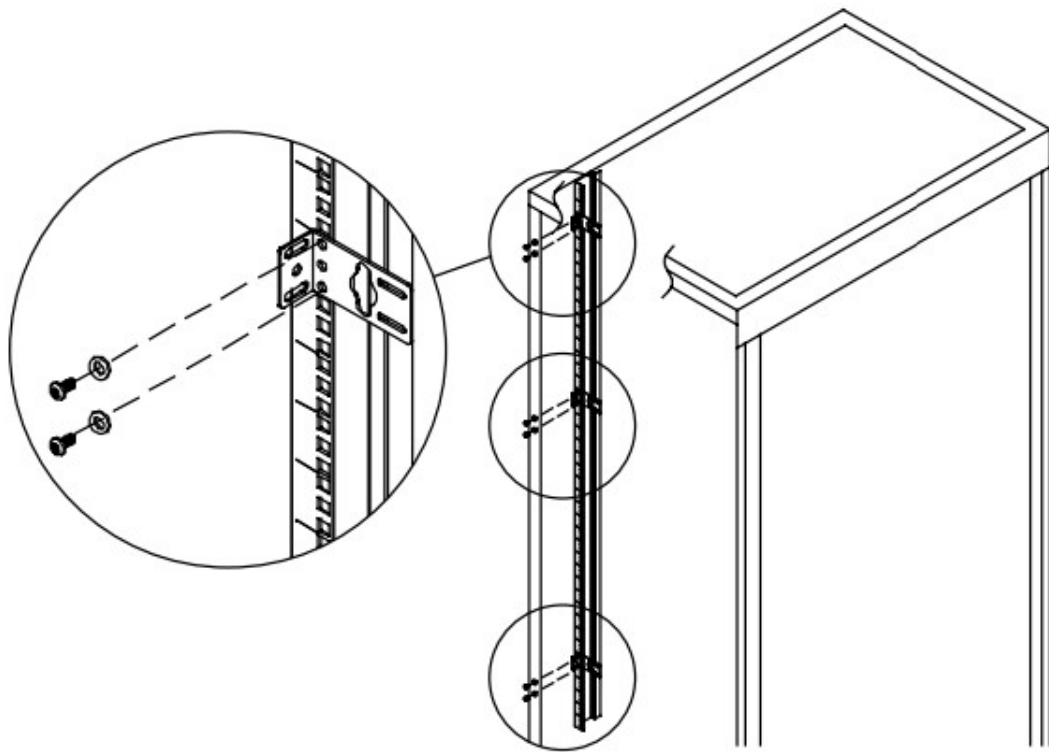


## Method 2





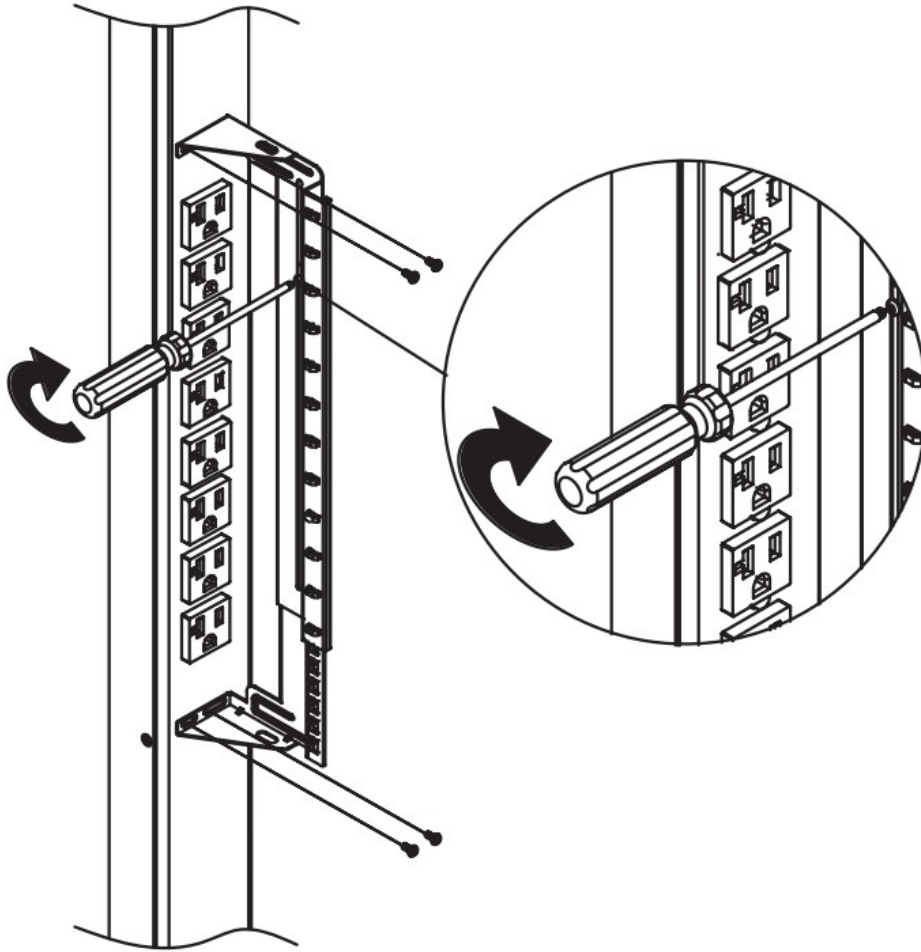
### Method 3



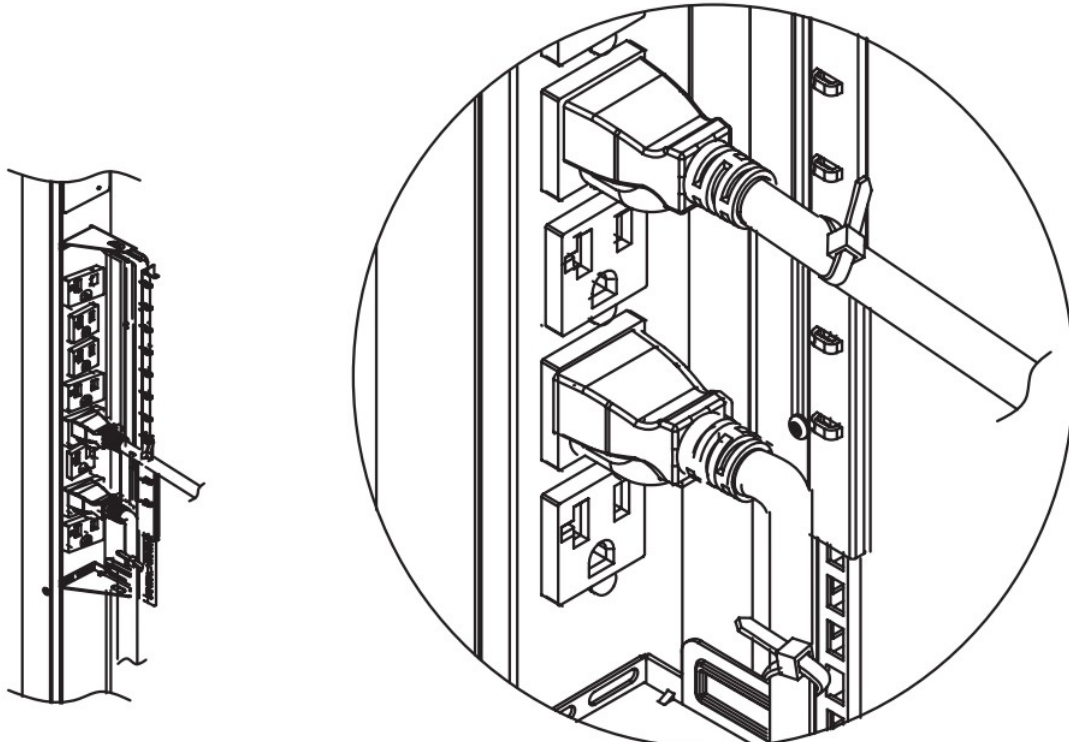


## Step 2. Cord Retention Tray Installation (optional)

Adjust the length of the Cord Retention Tray till the screw hole on the Tray and PDU are aligned. Attach the Cord Retention Tray to the PDU with the supplied Cord Retention Tray Mounting Screws. Tighten the Cord Retention Tray with the screw on it.



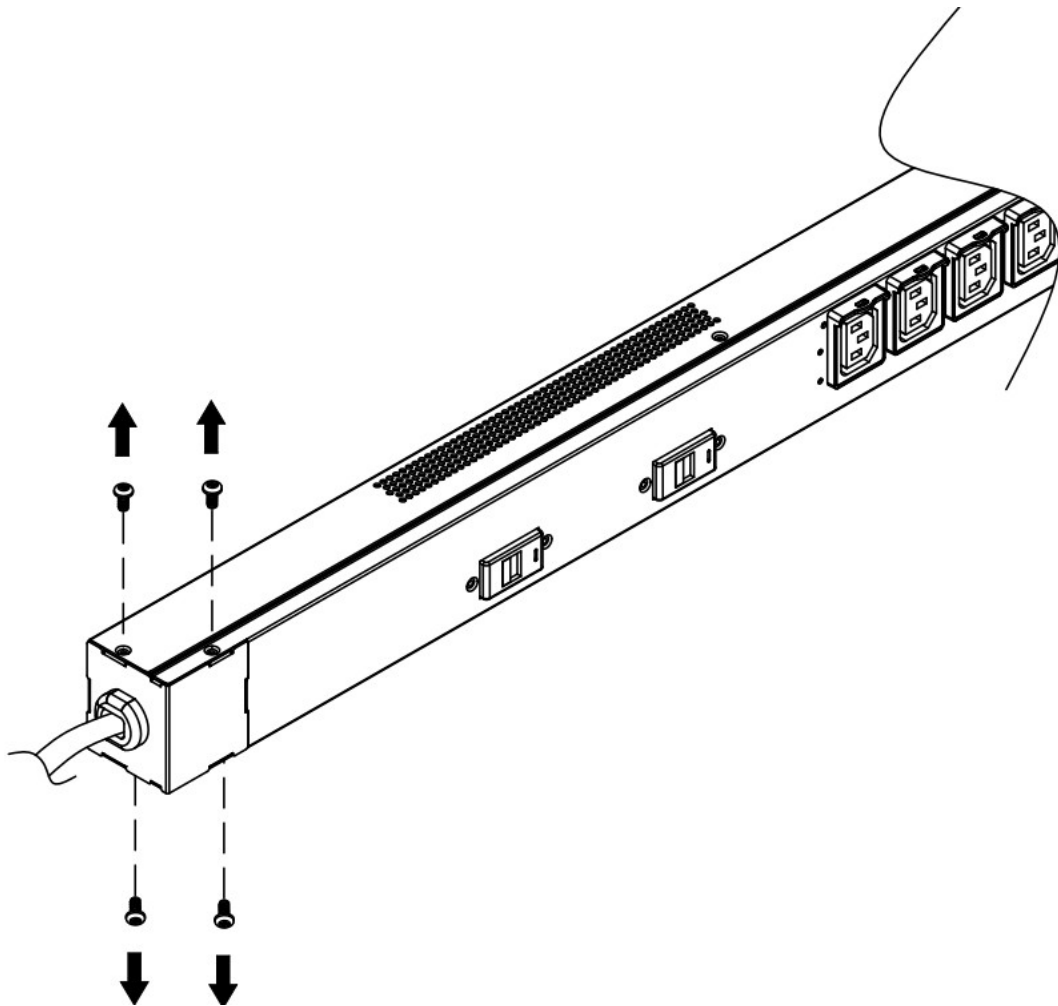
Use the provided Cable Ties to fasten each cord to the Cord Retention **Tray**.



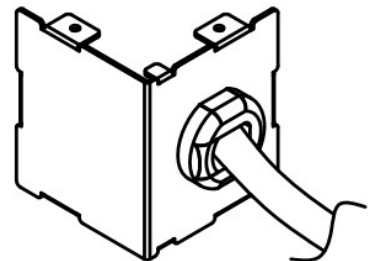
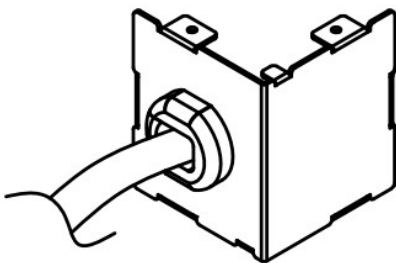
**Note:** If the PDUs are intended to install in a high temperature environment, please use the Power Cords that could sustain high temperature operation.

### Power Cord Direction Change – For 0U PDU

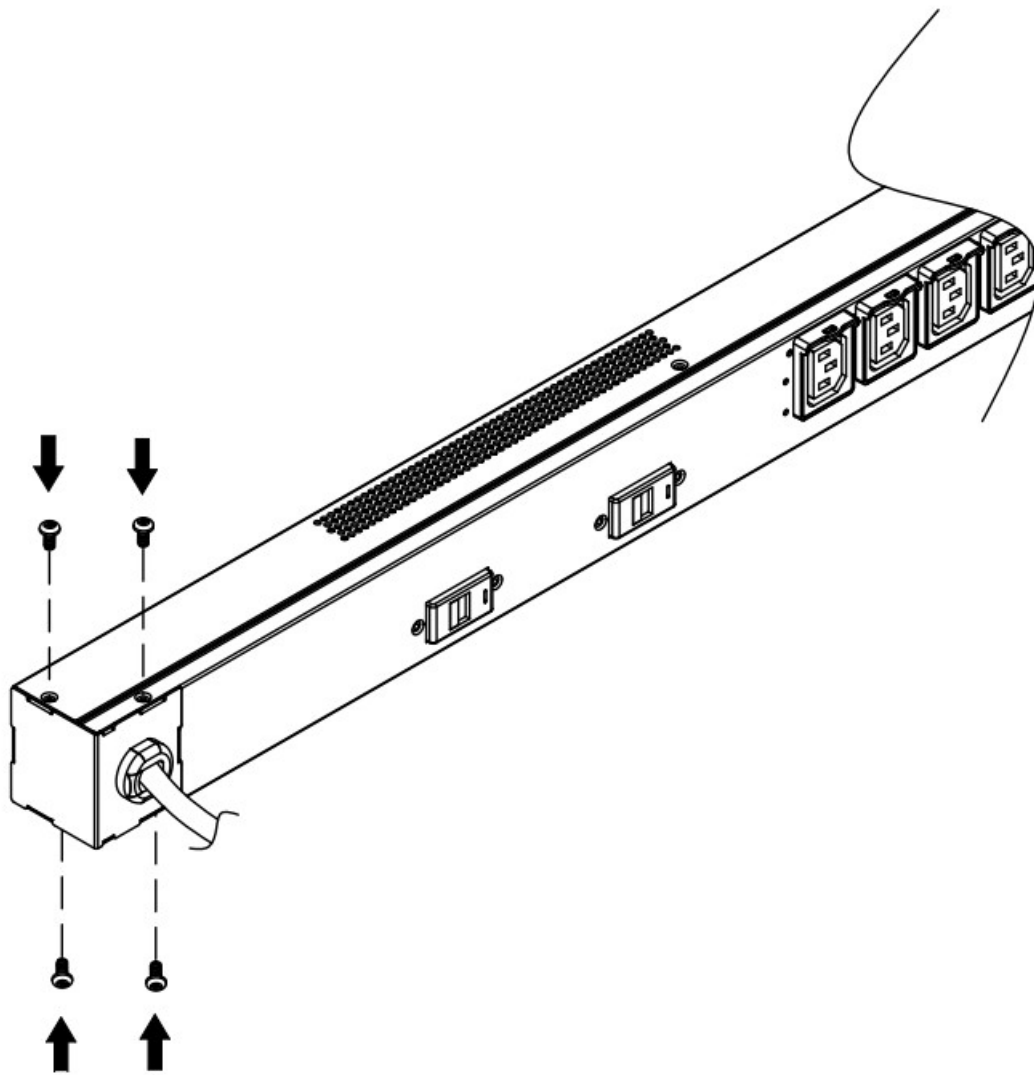
Step 1. Remove the four screws from the power cord cover. Keep the screws for later use.



Step 2. Rotate the power cord cover.

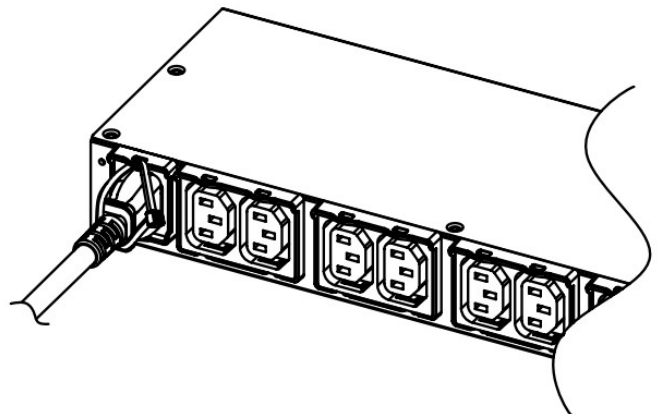
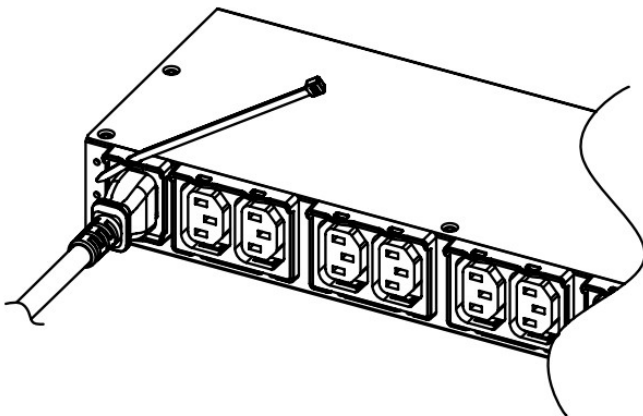


Step 3. Install the power cord cover back to the PDU with the four screws.

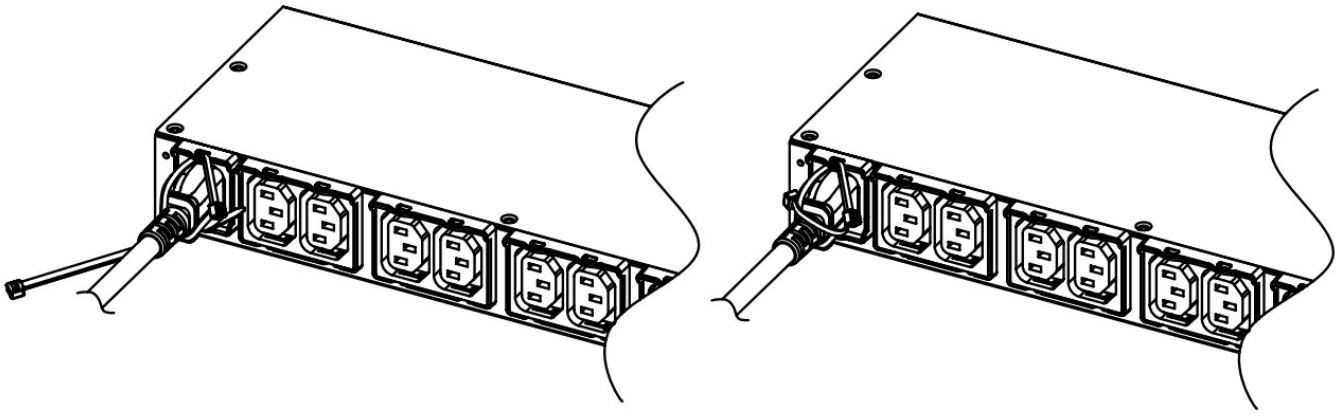


**Locking Power Cord – For IEC Type PDU  
Input Power Cord**

Step 1. Align and insert the Cable Tie from the upper side of the Fixed Stand and fasten it as shown below.

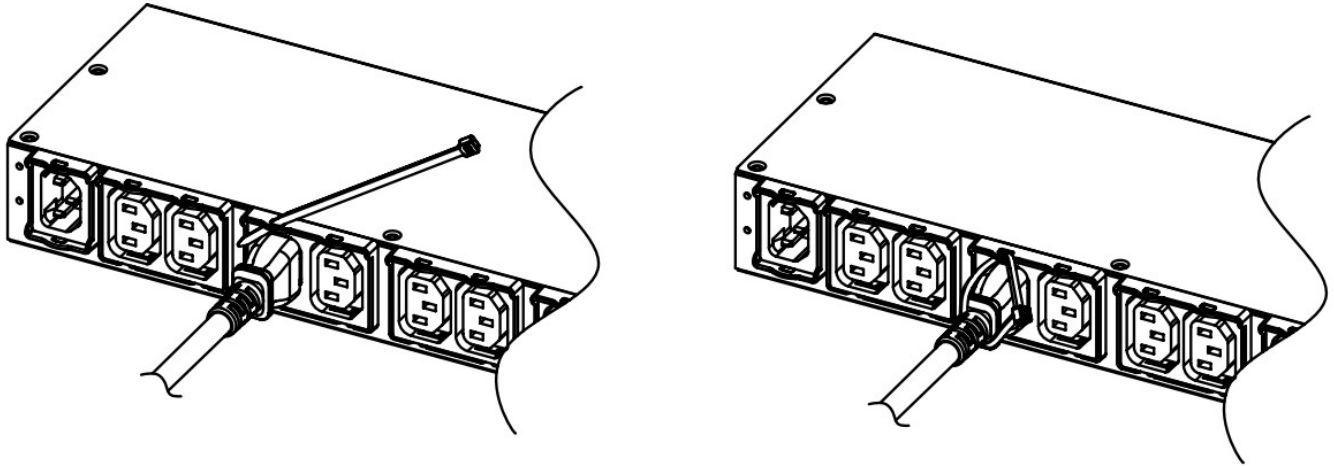


Step 2. Align and insert the Cable Tie from the bottom side of the Fixed Stand and fasten it as shown below.



## Output Power Cord

**Step 1.** Align and insert the Cable Tie from the upper side of the Fixed Stand and fasten it as shown below.



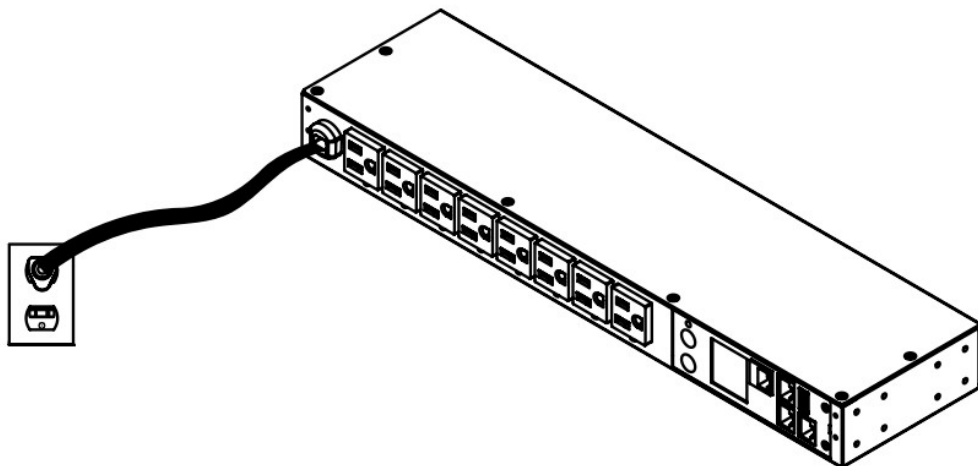
## Electrical Installation

**Step 1.** Receptacle evaluation

Ensure that the plug type of your PDU unit matches the wall receptacle type that you are using.

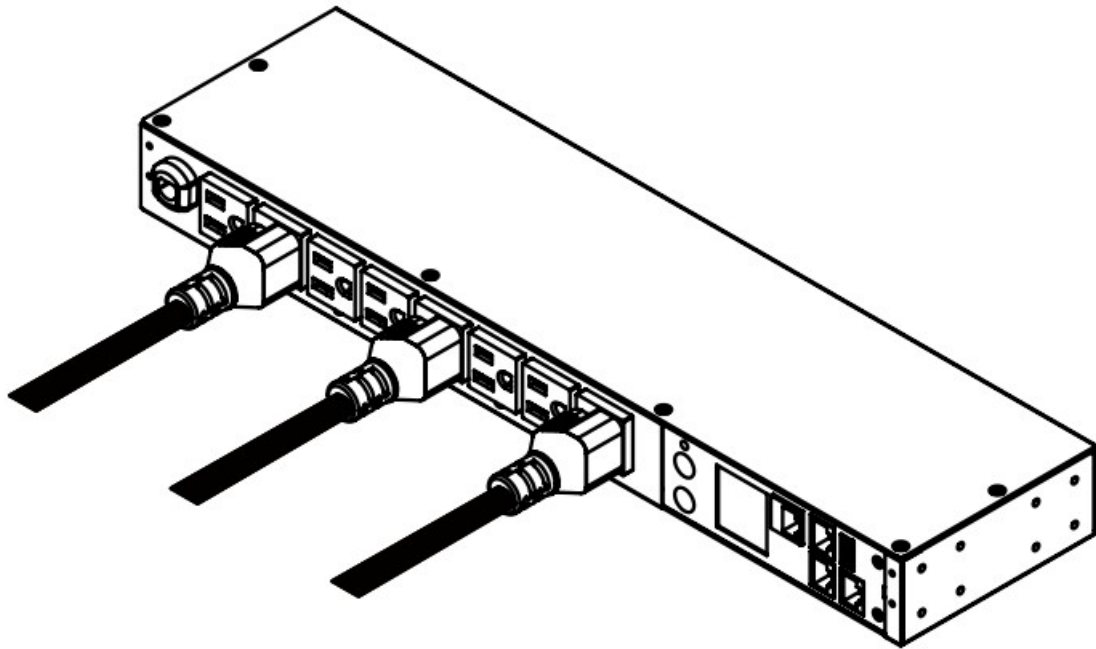
**CAUTION!!** The PDU must be plugged into a three-wire, grounded wall receptacle only. The wall receptacle must also be connected to an appropriate branch circuit/main with fuse or circuit breaker protection. Connection to any other type of wall receptacle may result in a shock hazard.

**Step 2.** Plug the PDU into a CyberPower UPS system (recommended) or the wall receptacle.



**Step 3.** Attach equipment

It is extremely important not to exceed the PDUs maximum current load (as outlined in the Specifications section). In order to determine your total load, simply use the LCD screen on the front of the PDU to monitor the load being attached.



## **Network Installation**

### **Step 1 – Network Connection**

Using an Ethernet cable, attach one end to the Ethernet port on the front of the PDU, and the other end to a network port.

### **Step 2 – Establish the PDU IP address**

Assigning an IP address to the CyberPower PDU requires the user to have an available IP address that is valid on the respective network. If an available IP address is unknown, contact the network administrator to obtain one. DHCP is enabled by factory default. If the PDU does not receive an IP address from the network's DHCP server, it will default to 192.168.20.177.

There are multiple methods for setting up the IP address on the PDU. Please follow the instructions below for the method that is appropriate for your application.

Please make sure the PDU is powered on during this process.

#### **Option 1: Power Device Network Utility (recommended)**

1. Download and install the Power Device Network Utility software from [www.cyberpower.com](http://www.cyberpower.com).
2. Open the Power Device Network Utility and select the PDU device from the list and select Tools > Device Setup from the menu.
3. Configure the IP Address, Subnet Mask, and Gateway Address to match your network settings.
4. Enter the user name and password of the PDU device at the Authentication menu.

**Note:** The default username is "cyber" and the default password is "cyber".

#### **Option 2: DHCP Server**

1. Ask your administrator if there is DHCP server on the LAN.
2. Make sure the DHCP is Enabled.
3. Make sure the network connection is ready and power on the PDU.
4. The PDU will obtain an IP address from the DHCP server automatically.

#### **Option 3: Address Resolution Protocol (ARP) Command**

1. Obtain the MAC address from the sticker on the PDU.
2. Open a command prompt as an administrator and type the following:

"arp -s [available IP address] [MAC address of PDU]".

Example: arp -s 192.168.20.240 00-0c-15-80-00-01

IP Address

MAC Address

3. Use the Ping command to assign a size of 123 bytes to the IP.

\* Type in "ping 192.168.20.240 -l 123" then press Enter.

\* If the replies are received, your computer can communicate with the IP address

#### **Option 4: Hyper Terminal or Terminal Emulator**

1. Use the included RJ45/DB9 serial port connection cable, attach one end to the serial port on the front of the PDU, and the other end to the PC/ server.
2. Open the Hyper Terminal software on your PC and select a name and icon for the connection.
3. Setup the COM port settings using the values indicated in Appendix A.
4. Press Enter to enter the Authentication menu.
5. Enter the user name and password of the PDU device at the Authentication menu.
6. Press 2 and Enter to access Network Settings to view the IP address.

**Note:** The default username is "cyber" and the default password is "cyber". For further information and configuration via Hyper Terminal, see Appendix A- Hyper Terminal.

## **Operation**

### **Remote Management**

The remote management function provides monitoring of the PDU operational information, controlling outlets and utilizing SNMP functionality.

#### **Web**

Remote management can be performed via web interface. To access the web interface, please follow the instructions below:

1. Enter the IP address of the PDU into a web browser.
2. Enter the user name and password of the PDU device at the authentication screen.

**Note:** The default username is "cyber" and the default password is "cyber".

For additional information about the features and functionality of CyberPower Management Console, please refer to the Intelligent PDU Web Interface User's Manual available for download from [www.cyberpower.com](http://www.cyberpower.com).

#### **Telnet and SSH**

The CyberPower PDU provides Telnet and Secure Shell (SSH) as Remote Management methods. Telnet uses user name and password as basic security while SSH has a higher security level with encryption of the transmitted packets including user name, password, and data. Configure the Setting of Telnet and SSH on the Web Interface. The default user name and password is cyber; cyber.

#### **SNMP**

The CyberPower PDU supports SNMPv1 and SNMPv3 protocols.

Download the CyberPower MIB file from [www.cyberpower.com](http://www.cyberpower.com) and add it to an SNMP-supported management software. Default read/ write community is public/private for SNMPv1. SNMPv3 provides a higher security level than SNMPv1 by encrypting the transmitted packet.

Configure the settings of the SNMPv1/SNMPv3 on Web Interface.

## **Local Management**

### **LCD Operation**

The LCD screen provides instant information, such as voltage, current and power, for the PDU. In addition, users can use the interface to configure each PDU parameters and control each outlet on the Switched PDU. The LCD detects the installation orientation of the PDU (horizontally or vertically), therefore automatically rotates the screen to best fit the reading direction.

**A. Scroll Mode:**

The PDU information will display in following order automatically when “Scroll Mode On” is configured.

- Device Information
- Bank 1 Information (2U series)
- Bank 2 Information (2U series)
- Environment Status (Displays when the ENVIROSENSOR is connected)
- Alert

**B. Main Menu Map**

Alert	Current	
	Log	
Meter	Device	
	Bank	
	Outlet	
Control	Device	Immediate On
		Delay On
	Bank 1/2	Immediate Off
		Delay Off
	Outlet 1-N	Reboot
		Delay Reboot
Setting	LCD	Color
		Brightness
		Direction
		Screen off
	Reset	Account (User Name and Password)
		Except TCP
		To Default
	Reboot	
About	Model Name	
	Serial Number	
	Network	
	Daisy Chain (Displays when the PDUs are connected)	
	Hardware Version	
	Firmware Version	

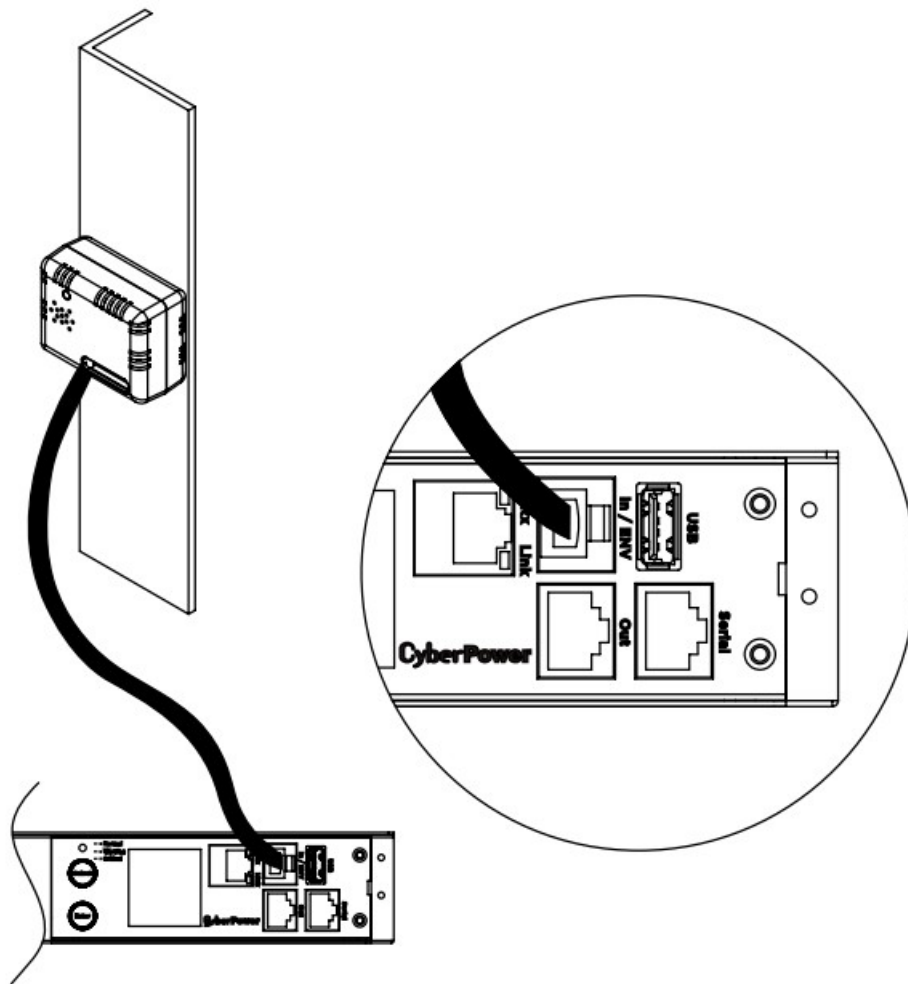
## LED Indicators



Indicator	Status	Description
Status	Green	The PDU status is ok.
	Orange	Warning.
	Red	Critical.
Tx/Rx	Off	The PDU power is off.
	On (Green)	The PDU power is on.
	Flashing	Receiving/transmitting data packet.
		Reset finished.
LINK	On	Indicates the PDU is connected to the LAN.
	Off	Indicates the PDU is not connected to the LAN.
Outlet	On	The outlet is on and providing power.
	Off	The outlet is off.

#### **Environmental Monitoring (optional)**

CyberPower PDUs along with the environmental sensor (ENVIROSENSOR) provide temperature and humidity monitoring in a server closet and/or datacenter remotely. To connect the PDU with ENVIROSENSOR, use the RJ45 Ethernet Cable included with the ENVIROSENSOR. Plug one end into the Daisy Chain (In)/ENVIROSENSOR port on the PDU and the other end into the RJ45 port on the ENVIROSENSOR (as shown in figure below). When the PDU correctly connects to the ENVIROSENSOR, users can see the temperature and humidity data via the Web Interface. For further information regarding ENVIROSENSOR configuration, please refer to the Intelligent PDU Web Interface User's Manual.



## Device Reset

- To locally reset all the settings to default, use Reset function in the LCD screen.
- To remotely reset all the settings to default, log in to the Web interface, enter the Reset page and apply the function.

## Unattended/Automatic Shutdown

PowerPanel® Business Edition (Client) software automatically initiates a graceful shutdown on the connected computer's operating system. PowerPanel must be installed on every computer or server for which the shutdown is to take place. The computer will receive a message from the PDU, and will perform the shutdown according to the instructions provided, including shut downs at exact times and dates.

### Step 1. Computer Configuration

1. Install PowerPanel® Business Edition Client on every computer or server that will be part of the shutdown process (Follow the instructions in the PowerPanel® Business Edition User Manual).
2. Configure the settings in PowerPanel® Business Edition Client. See the PowerPanel Business® Edition User Manual for detailed instructions.

### Step 2. PDU Configuration

Verify that the IP address of all computers that will be part of the shutdown process, are included in the Client List on the web interface.

### Step 3. Notification

Notifying the computers of potential outlet shutdown can be accomplished using the following functions:

- Outlets Control Menu: Performing the task of turning off or rebooting outlets.
- Scheduling Menu: Setting the PDU to perform the task of turning off or rebooting outlets. The notification will occur prior to the scheduled date/time.
- Outlet Overload: In the event of PDU overload, notification will be sent prior to the PDU shutting down.

## Firmware Upgrade

By upgrading the Firmware, you can obtain new features and updates/ improvements to existing functionality. To ensure the firmware is kept up to date, please regularly visit our website to see if there is any updated firmware version available. There are three methods for upgrading the PDU firmware. Please follow the instructions below for the method that is appropriate for your application. There are two files to update in order to upgrade the firmware version:

- \* cpsmpdumafw\_XXX.bin
- \* cpsmpdumadata\_XXX.bin

Note that the XXX is not part of the file name but is where the version number in the filename is given. Prior to performing a firmware update, please:

- Download the latest firmware from [www.cyberpower.com](http://www.cyberpower.com).
- Extract the downloaded firmware file to your local "C:\\" drive.

### Note:

1. The FTP service needs to be enabled before attempting to execute a firmware upgrade.
2. Please do not turn the PDU off when performing the firmware upgrade. PDU outlets will remain powered on while the firmware update takes place. Only the PDU LCD screen will reboot.
3. The PDU LCD screen will reboot during the firmware update process. This DOES NOT cause the PDU outlets to reboot.

### Option 1: Single Device Upgrade

Use the following steps to upgrade the firmware.

1. Open a command prompt window and navigate to "C:\\".
2. Login to the PDU with FTP command, type
  - C:\>ftp
  - ftp> open 192.168.22.126 21 (for example: 192.168.22.126 is the current IP of the PDU and 21 is the default ftp port for the PDU)
  - Connected to 192.168.22.126.
  - 220 CyberPower FTP Server Ready.
  - User (192.168.22.126:(none)):cyber
  - 331 User name okay, need password.
  - Password:
  - 230 User logged in, proceed.
  - ftp>
3. Upload the cpsmpdumafw\_XXX.bin, type
  - ftp > bin
  - ftp > put cpsmpdumafw\_XXX.bin

4. Upgrade complete, type
  - ftp > quit
5. The system will reboot after you type “quit”. This reboot will take approx. 30 seconds.
6. Login to the PDU via FTP again, type
  - C:\>ftp
  - ftp> open 192.168.22.126 21 (for example: 192.168.22.126 is the current IP of the PDU and 21 is the default ftp port for the PDU)
  - Connected to 192.168.22.126.
  - 220 CyberPower FTP Server Ready.
  - User (192.168.22.126:(none)):cyber
  - 331 User name okay, need password.
  - Password:
  - 230 User logged in, proceed.
  - ftp>
7. Upload cpsmpdumadata\_XXX.bin, type
  - ftp > bin
  - ftp > put cpsmpdumadata\_XXX.bin
8. Upgrade complete, type
  - ftp > quit
9. The system will reboot after you type “quit”.

**Note:** You can check to see if the firmware upgrade is successful by checking the “Firmware version” on the [System->About] screen via web UI.

**Option 2: Single or Multiple Device Upgrade (recommended)**

Use the following steps to upgrade the firmware.

1. Download the Upgrade and Configuration Utility from [www.cyberpower.com](http://www.cyberpower.com).
2. Open Upgrade and Configuration Utility from Start > All Programs > CyberPower Upgrade and Configuration Utility.
3. Wait for search to finish (Shown in Figure 1).

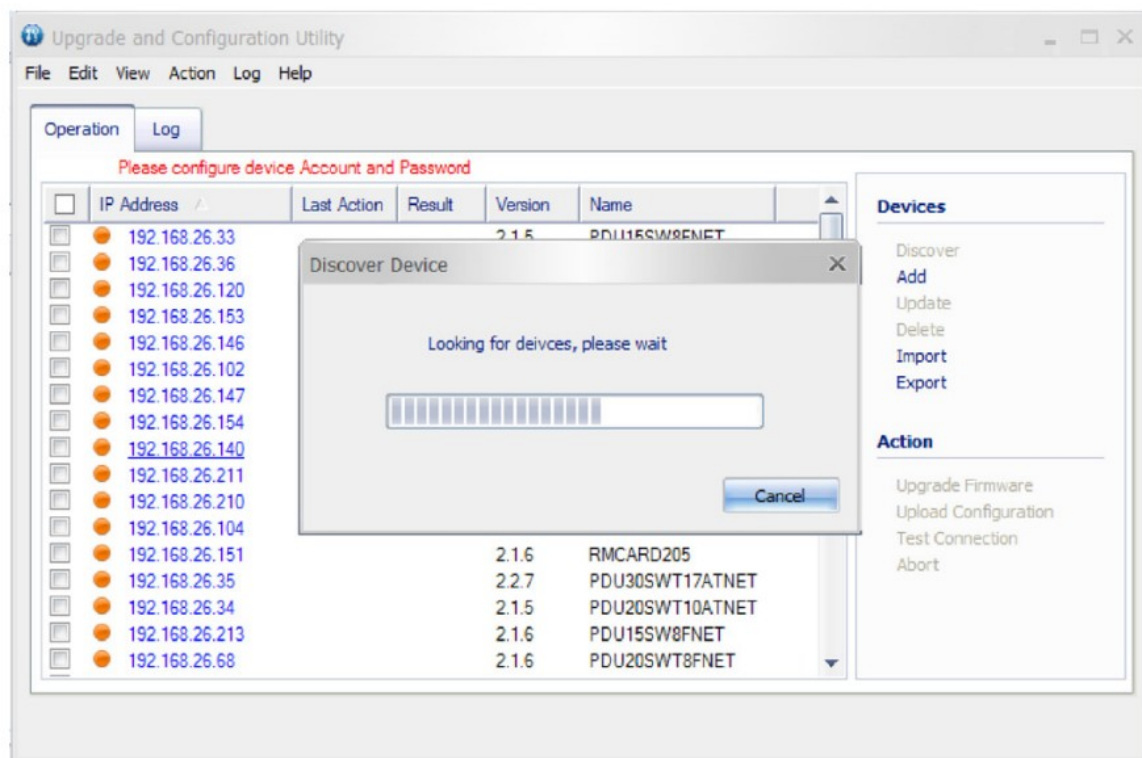


Figure 1

4. Check the checkbox to select devices listed in the Operation View (Shown in Figure 2).

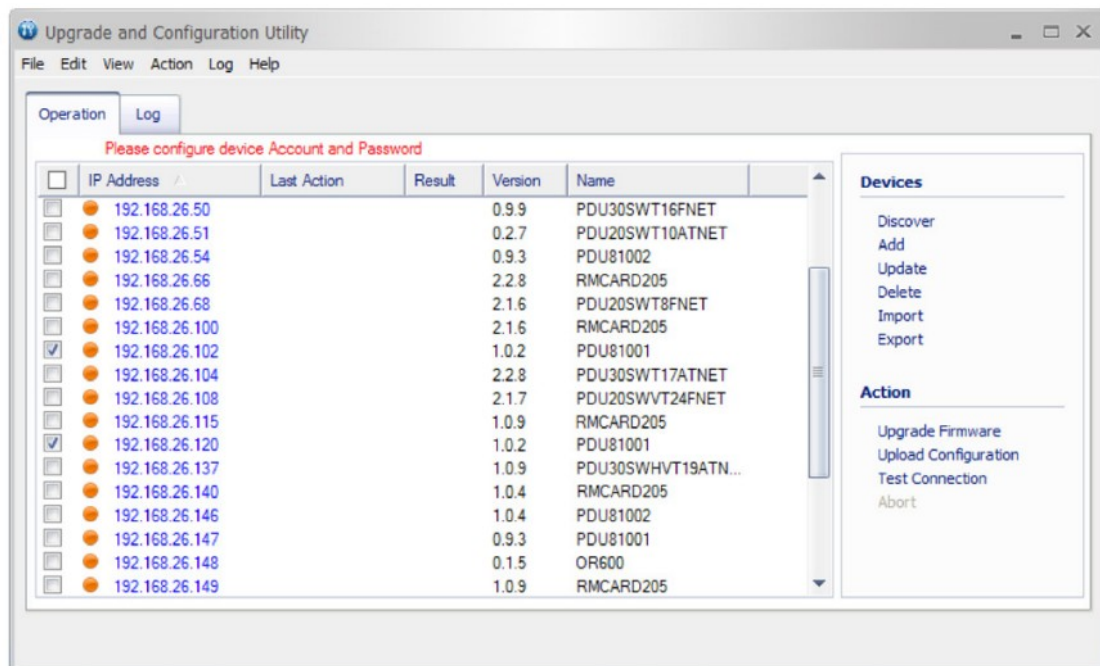


Figure 2

5. Make sure Account and Password are valid on selected devices (Shown in Figure 3).

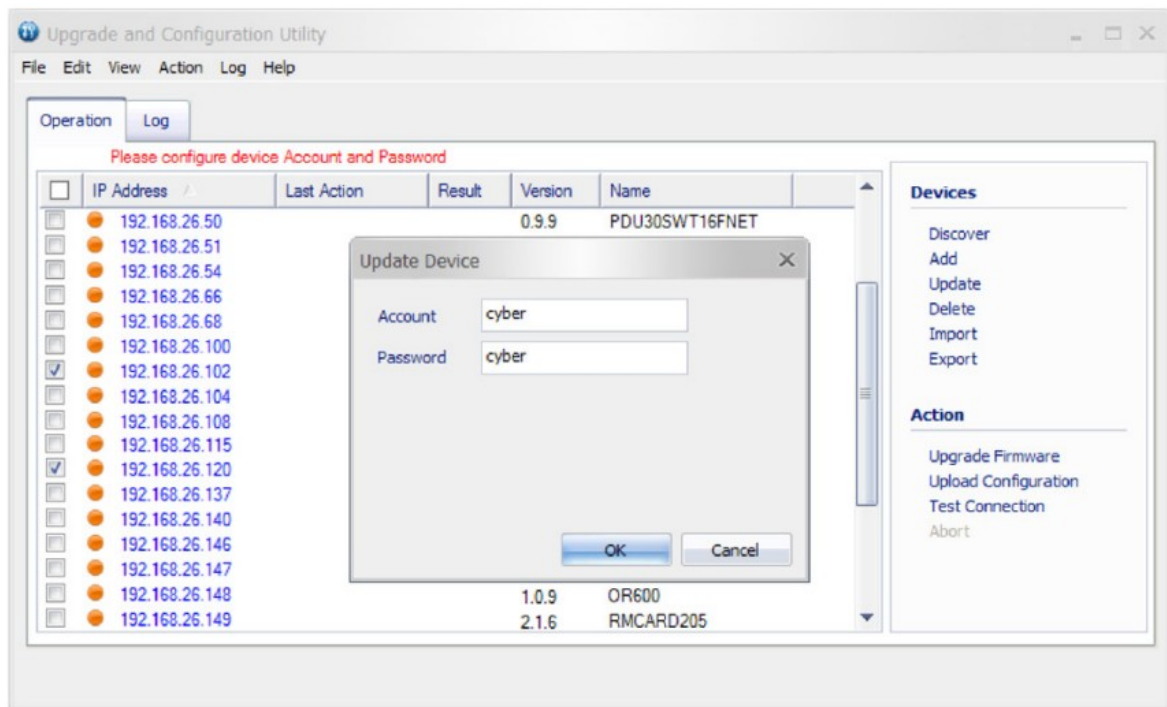


Figure 3

6. Select Upgrade Firmware.
7. Click Browse to locate and select the firmware and data file to be updated (Shown in Figure 4).

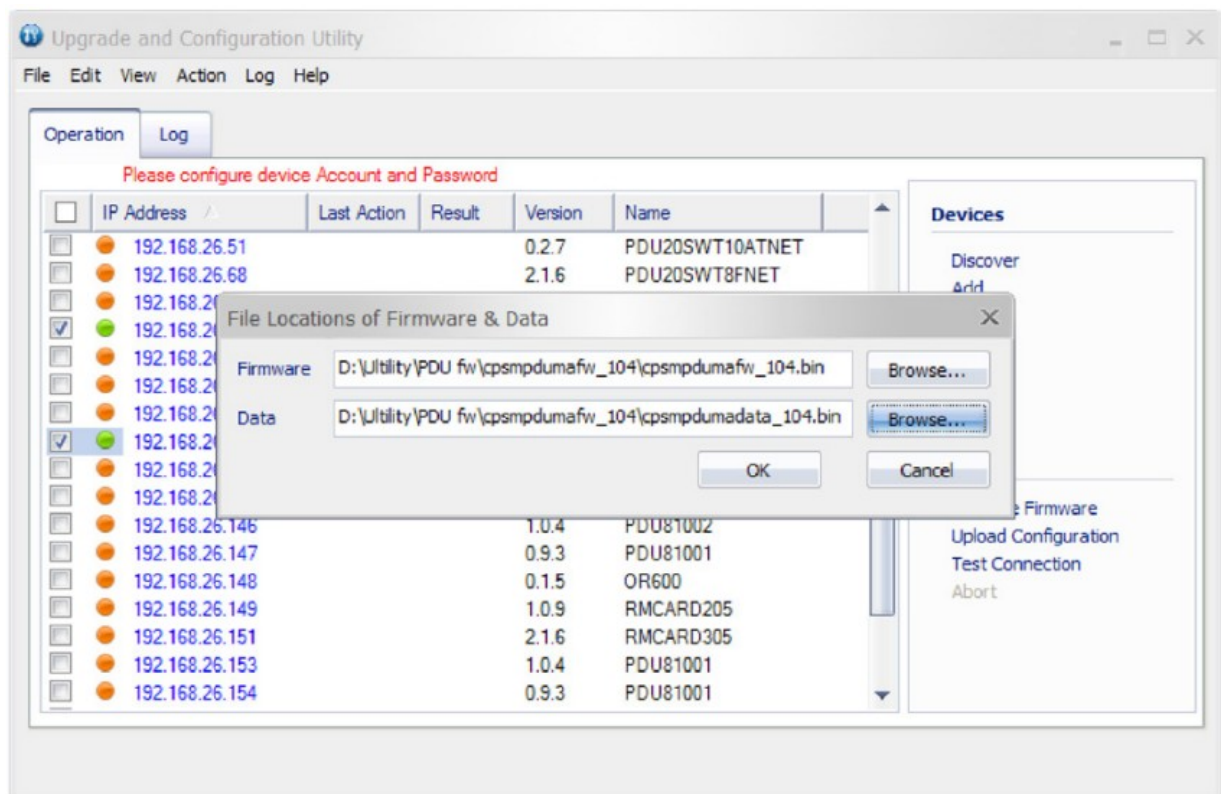


Figure 4

8. Click OK in the Upgrade Firmware confirmation window (Shown in Figure 5).

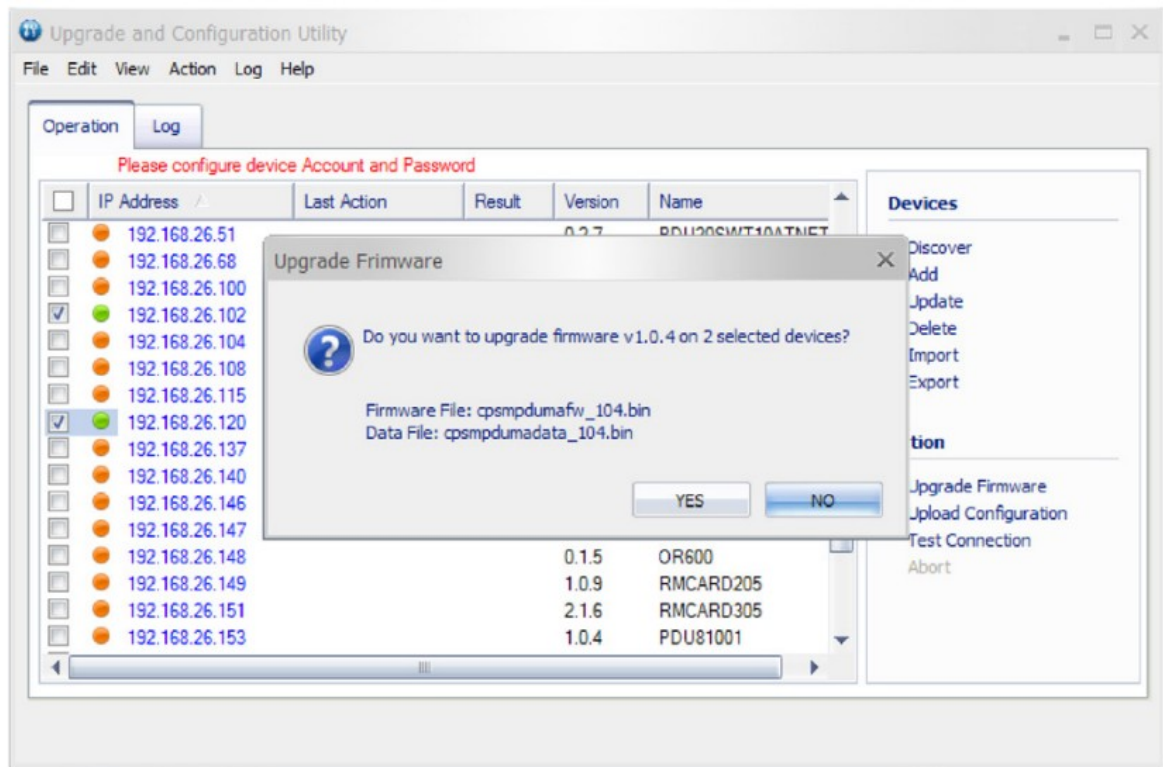


Figure 5

9. The upgrade progress bar will show in Last Action column (Shown in Figure 6).

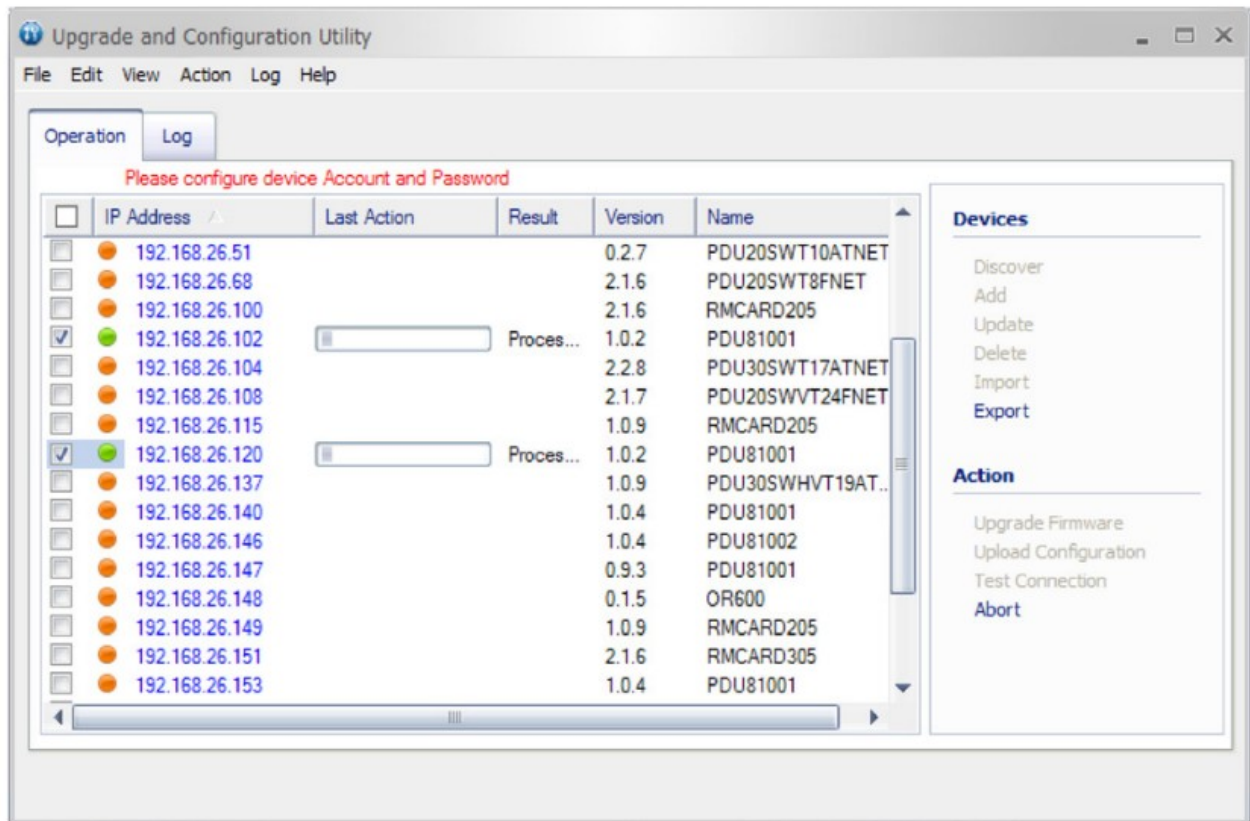


Figure 6

10. The result of firmware upgrade will show in Result column (Shown in Figure 7).



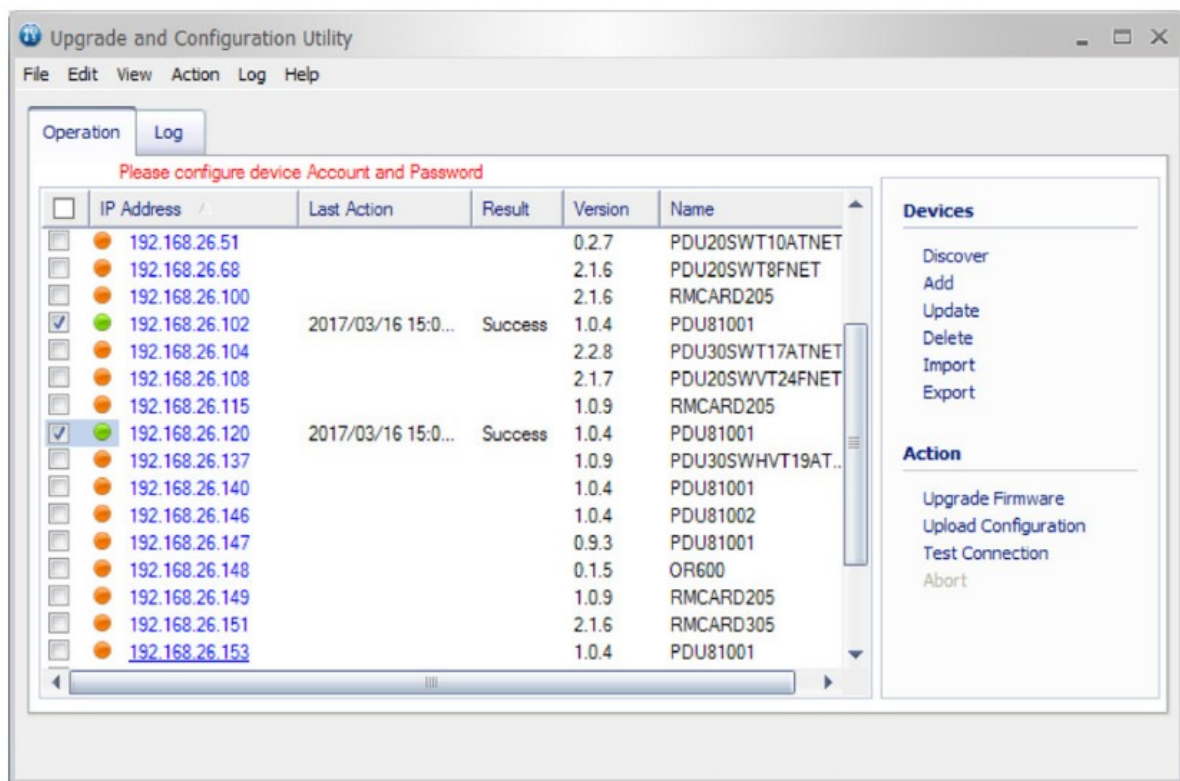


Figure 7

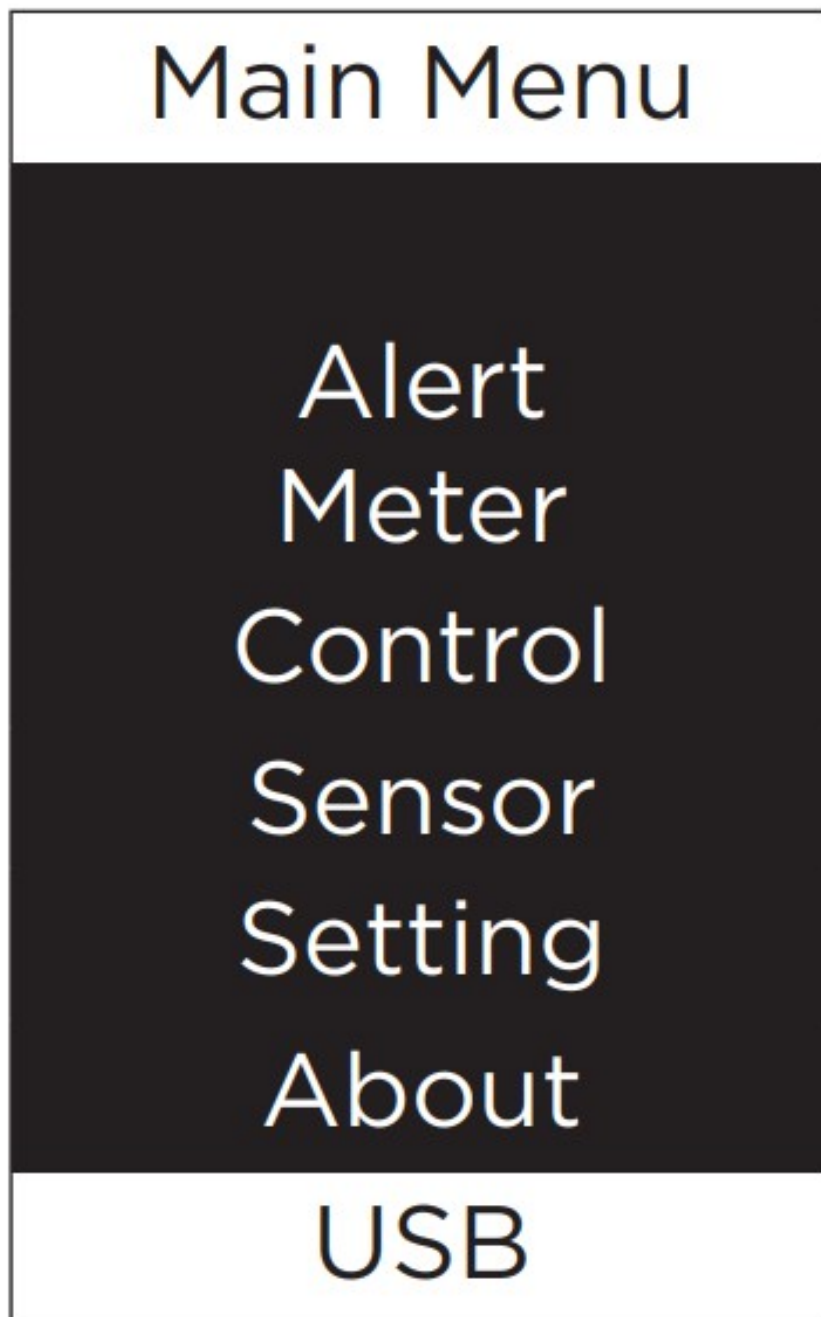
**Note:** If you don't want to wait for the firmware upgrade, you can stop action by choosing Abort in the Action menu. However, it's not recommended because Abort action may cause the device to malfunction.

### Option 3: Use a USB Flash Drive

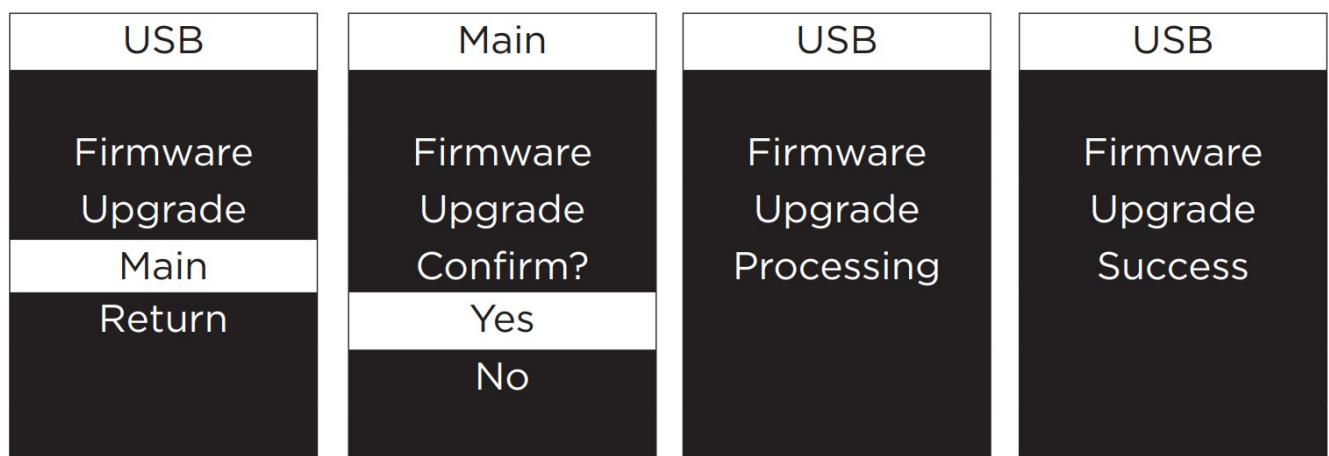
Use the following steps to upgrade the firmware.

1. Download the latest firmware from [www.cyberpower.com](http://www.cyberpower.com).
2. Extract the file to the root directory of a USB flash drive with FAT32 format. Please note that the two files below should be available in order to complete the firmware upgrade process:
  - \* cpsmpdumadata\_xxx.bin
  - \* cpsmpdumafw\_xxx.bin
3. Plug the USB drive into the PDU USB port and press Enter button on the PDU LCD screen to enter Main Menu. The USB option will be displayed.





4. Select USB and press Enter button to enter Firmware Upgrade menu.
5. Select Main and Yes to start the upgrade process.



6. The PDU will reboot after the process is completed.

**Note:** You can check to see if the firmware upgrade is successful by checking the “Firmware version” on the [System->About] screen via web UI.

## Troubleshooting

Problem	Possible Cause	
PDU outlets do not provide power to connected equipment	1. Breaker tripped 2. Power cord is not properly plugged in	Reset Breaker, check connections, contact technical support
Amperage displayed on LCD screen exceeds the unit's capability	Overload	The load indicator shows the load on the PDU. If the problem remains, contact technical support.
Circuit breakers have tripped	1. Sustained overload 2. Excessive ambient or internal temperatures 3. Faulty breaker	Reset Breaker. If the problem remains, contact technical support.

## Conformance Approvals

### FCC Warning

**WARNING!!** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**WARNING!!** This equipment has been tested and found to comply with the limits for a Class A Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Notice: (1) An unshielded-type power cord is required in order to meet FCC emission limits and also to prevent interference to the nearby radio and television reception. It is essential that only the supplied power cord be used. (2) Use only shielded cables to connect I/O devices to this equipment.

Note: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

The Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulation.

### European Union

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

## Customer Service & Warranty

### Product Registration

Thank you for purchasing a CyberPower product. Prompt product registration entitles coverage under the Limited Warranty and also allows the opportunity to be notified of product enhancements, upgrades, and other announcements.

Registration is quick and easy at [www.cyberpowersystems.com/registration](http://www.cyberpowersystems.com/registration) (for USA and Canada) or [www.cyberpower.com/registration](http://www.cyberpower.com/registration) (for all other regions).

### Cyber Power International

Feel free to contact our Tech Support department with installation, troubleshooting, or general product questions.

**Cyber Power Systems, Inc.**

Web: [www.cyberpower.com](http://www.cyberpower.com)

**For USA and Canada:**

4241 12th Ave East, Suite 400 Shakopee, MN55379

Toll-free: (877) 297-6937

**For all other regions:**

Please visit our website for local contact information.

## **Limited Warranty**

Read the following terms and conditions carefully before using the CyberPower PDU series. By using the Product, you consent to be bound by and become a party to the terms and conditions of this Limited Warranty. If you do not agree to the terms and conditions of this Warranty, you should return the Product for a full refund prior to using it.

**Who Is Providing This Warranty?**

CyberPower Systems, Inc. provides this Limited Warranty.

**What Does This Warranty Cover?**

This warranty covers defects in materials and workmanship in the Product under normal use and conditions.

**What Is the Period of Coverage?**

For USA and Canada, CyberPower provides a 3-Year warranty to the original purchaser who owns the Product.

For other regions, please contact your local CyberPower sales team for more information.

**Who Is Covered?**

This warranty only covers the original purchaser. Coverage ends if you sell or otherwise transfer the Product.

**How Do You Get Service?**

1. You can use the contact information mentioned above for instructions.
2. When you contact CyberPower, identify the Product and the Purchase Date.
3. You must provide a purchase receipt (or other proof of the original purchase) and provide a description of the defect.

**What Will We Do To Correct Problems?**

CyberPower will inspect and examine the Product. If the Product is defective in material or workmanship, CyberPower will repair or replace it at CyberPower's expense, or, if CyberPower is unable to or decides not to repair or replace the Product (if defective) within a reasonable time, CyberPower will refund to you the full purchase price you paid for the Product (purchase receipt showing price paid is required).

**Who Pays for Shipping?**

We pay when we send items to you; you pay when you send items to us.

**What Are Some Things This Warranty Does Not Cover?**

1. This Warranty does not cover any software that is damaged or needs to be replaced due to the failure of the Product or any data that is lost as a result of the failure or the restoration of data or records, or the re-installation of software.
2. This Warranty does not cover or apply to: misuse, modification, operation or storage outside environmental limits of the Product or the equipment connected to it, nor for damage while in transit or in storage, nor if there has been improper operation or maintenance, or use with items not designed or intended for use with the Product, such as laser printers, appliances, aquariums, medical or life support devices, etc.

**What are the Limitations?**

1. This Warranty does not apply unless the Product and the equipment that was connected to it were connected to properly wired and grounded outlets (including compliance with electrical and safety codes of the most current electrical code), without the use of any adapters or other connectors.
2. The Product must have been plugged directly into the power source and the equipment connected to the

Product must be directly connected to the Product and not “daisy-chained” together in serial fashion with any extension cords, another Product or device similar to the Product, surge suppressor, or power tap. Any such installation voids the Limited Warranty.

3. The Product and equipment connected to it must have been used properly in a suitable and proper environment and in conformance with any license, instruction manual, or warnings provided with the Product and the equipment connected to it.
4. The Product must have been used at all times within the limitations on the Product’s VA capacity.
5. The sole and exclusive remedies of the Initial Customer are those provided by this Warranty.

## **Appendix A-Hyper Terminal**

Terminal software can be used for basic PDU configuration.

In order for Hyper Terminal to interact with the PDU, the PC/server must be connected directly to the PDU via the serial port with the included RJ45/DB9 serial port connection cable. It utilizes a textbased interface and menu system.

Navigation through the interface is done by typing the number of the menu option and pressing the Enter key.

Setup the COM port settings using the following values.

\* Bits per second: 9600

\* Data bits: 8

\* Parity: None

\* Stop bits: 1

\* Flow control: None

**Note:** The session will timeout and logout after 3 minutes of inactivity. Menu options are shown below:

[Main Menu]

1. Outlet Manager (Switched PDU Series Only)
2. Network Settings
3. System Configuration
4. Account Settings
5. Configure System to Default
6. Logout

### **[Outlet Manager]**

1. Outlet Control
2. Outlet Configuration

### **[Network Setting]**

Physical MAC Address: 00-0C-15-40-08-A9

1. System IP: 192.168.24.20
2. Subnet Mask: 255.255.255.0
3. Default Gateway: 192.168.24.254
4. DHCP: Enabled
5. Http Port: 80
6. Http Access: Enabled

### [System Configuration]

1. Date (mm/dd/yyyy) : 11/11/2011
2. Time (hh:mm:ss): 17:17:25
3. Name:PDU20SW8FNET
4. Contact: Administrator
5. Location: Server Room

### [Account Setting]

1. Administrator
2. Viewer (Web Only)

### [Configure System to Default] ure to Configure System to Default

1. Yes
2. No

## Appendix B-Power Device Network Utility

### Overview

The CyberPower Power Device Network Utility is an easy-to-use interface which is used for establishing IP addresses on CyberPower PDU devices.

### Installation

Step 1. Download the Power Device Network Utility software from [www.cyberpower.com](http://www.cyberpower.com).

Step 2. Select Next in the software wizard (Shown in Figure 1).

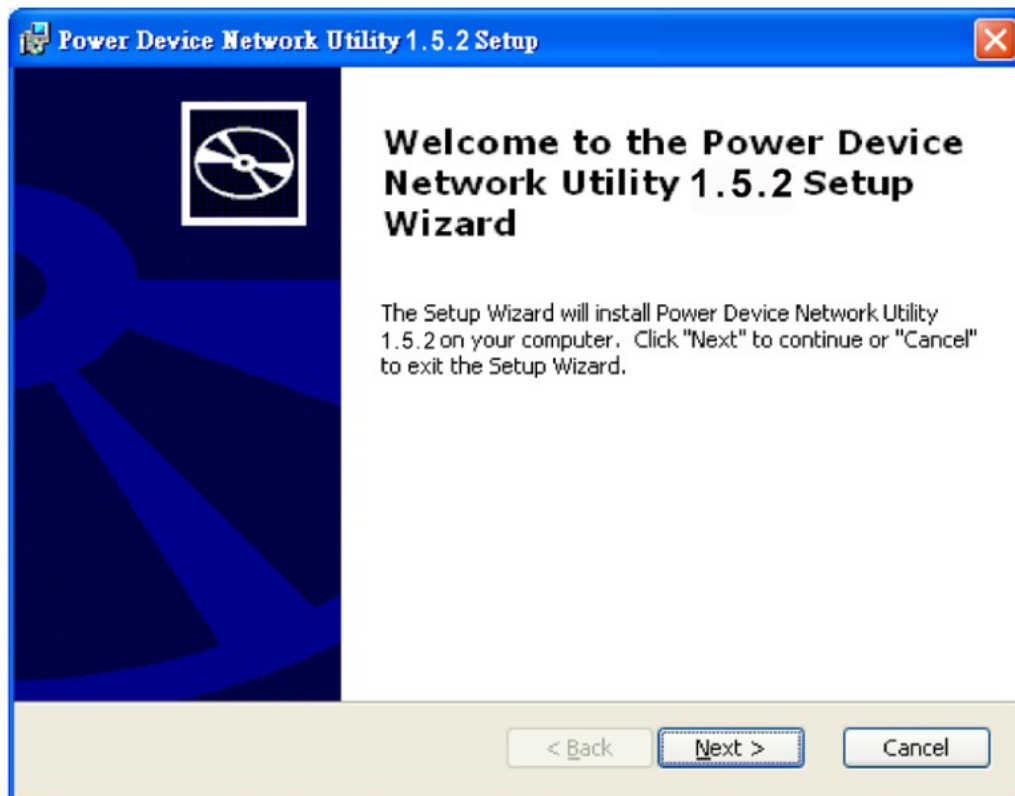


Figure 1

Step 3. Choose an installation directory. Select Next (Shown in Figure 2).

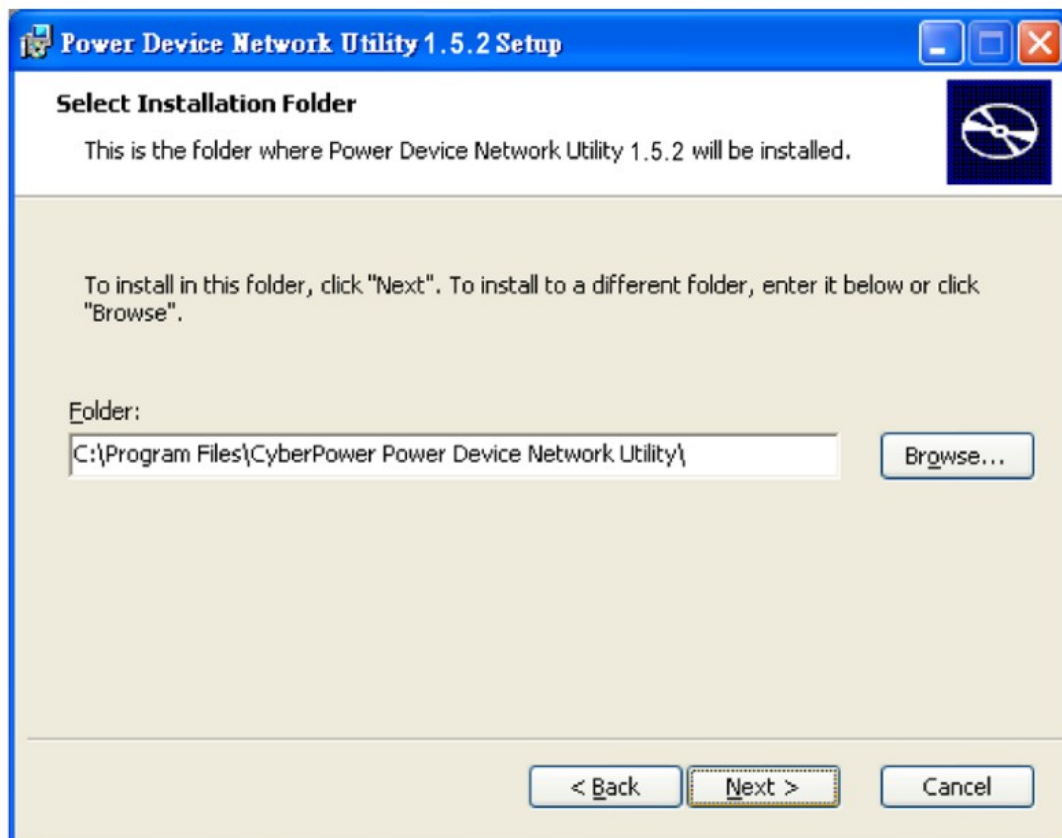


Figure 2

Step 4. Select Install to confirm the settings and install (Shown in Figure 3).

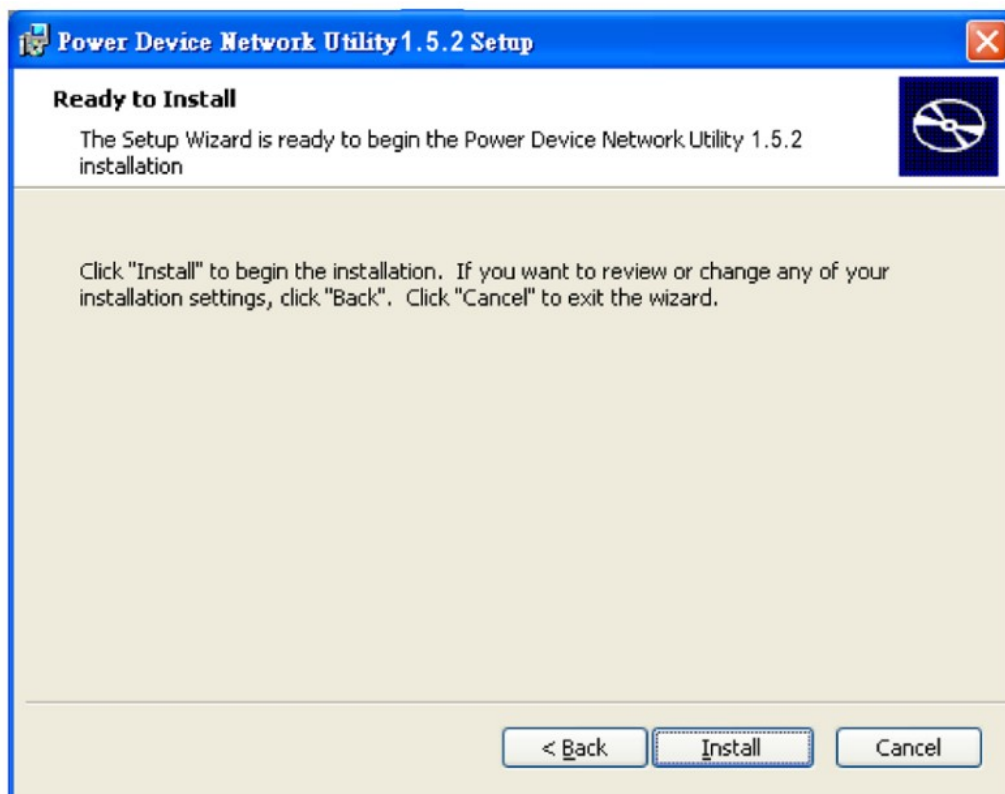


Figure 3

Step 5. Select Finish to finalize the installation (Shown in Figure 4).

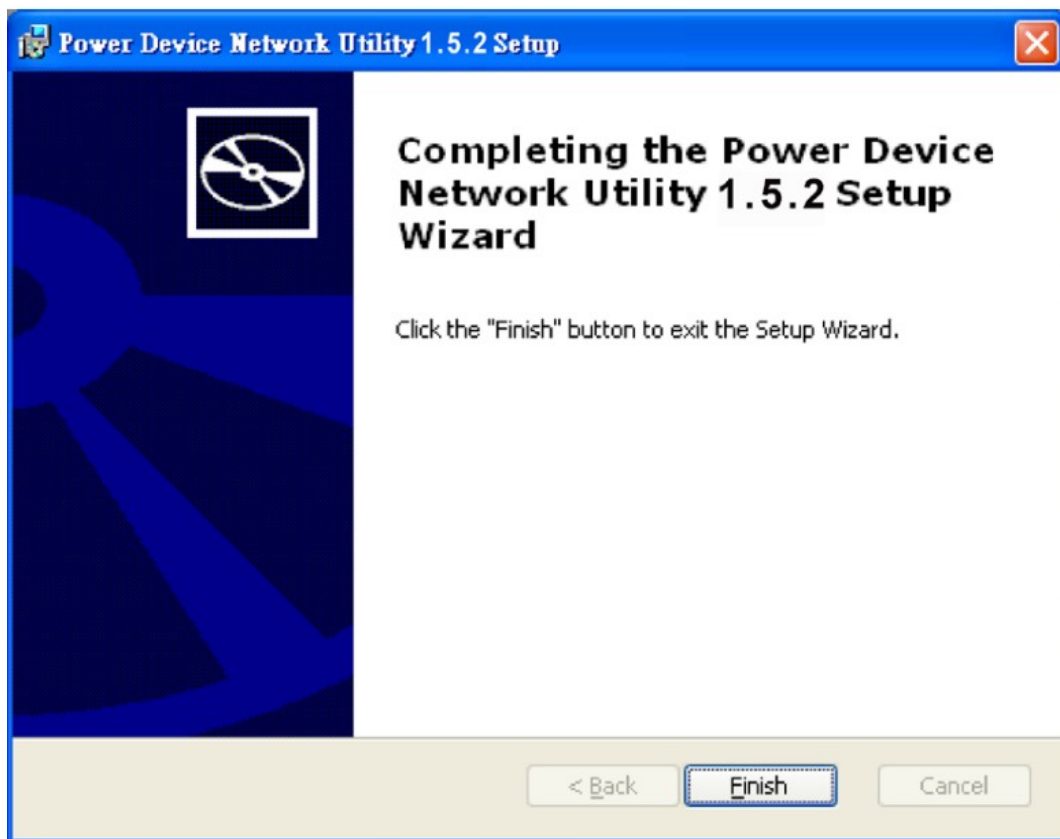


Figure 4

#### Launch Program

To launch the Power Device Network Utility and get started, select Programs from the Start menu in Windows and locate the new folder and icons for Power Device Network Utility. Select Power Device Network Utility from the program folder (Shown in Figure 5).



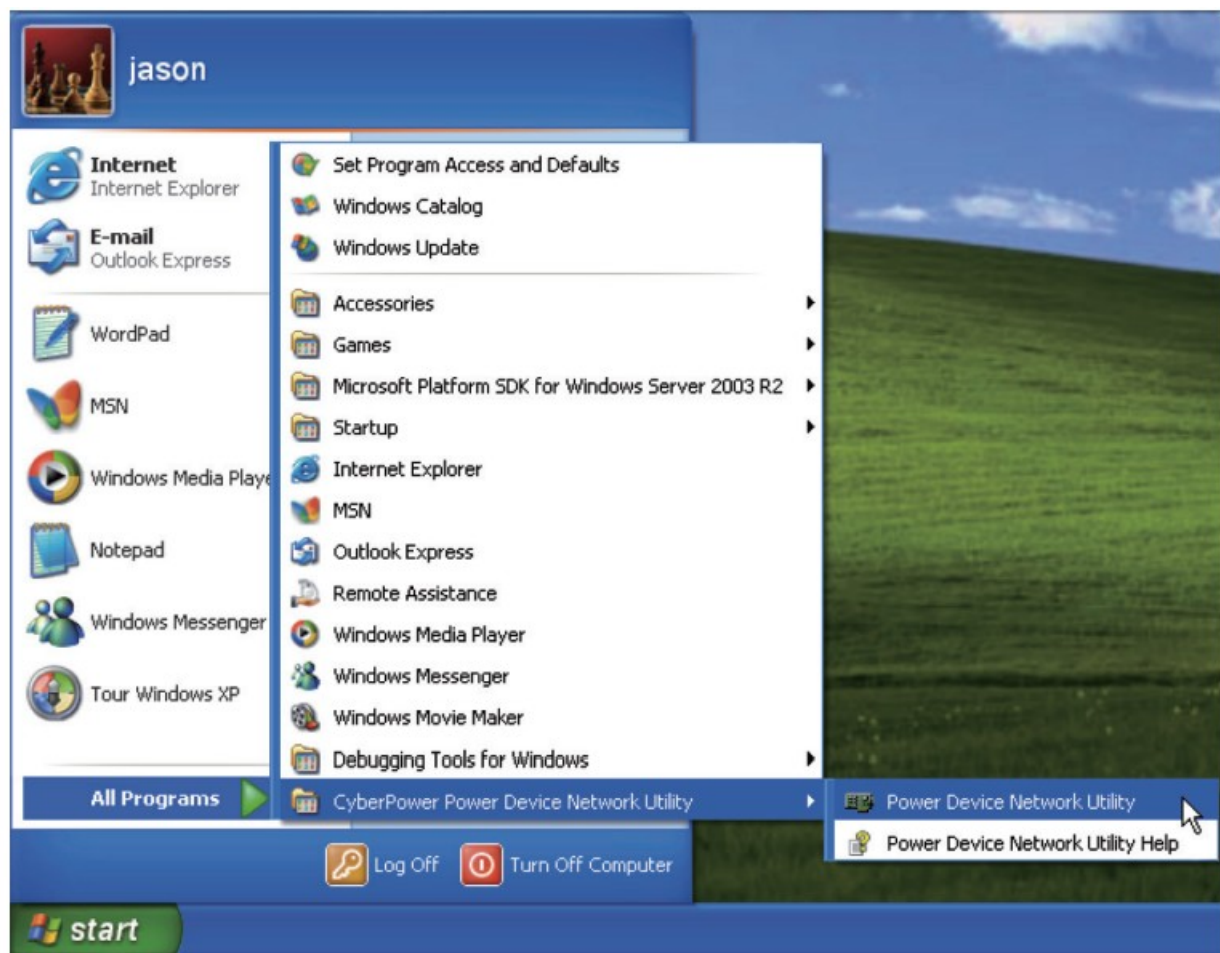


Figure 5. Power Device Network Utility

### Getting Started

The Power Device Network Utility scans the network for devices with MAC addresses that match CyberPower network hardware. Once found, the device(s) can then be figured with a specific IP address, subnet mask, and gateway address. This allows the device(s) to function properly on the network and interface with CyberPower Management Console.

Step 1. Select the appropriate PDU device from the Equipment List (Shown in Figure 6).



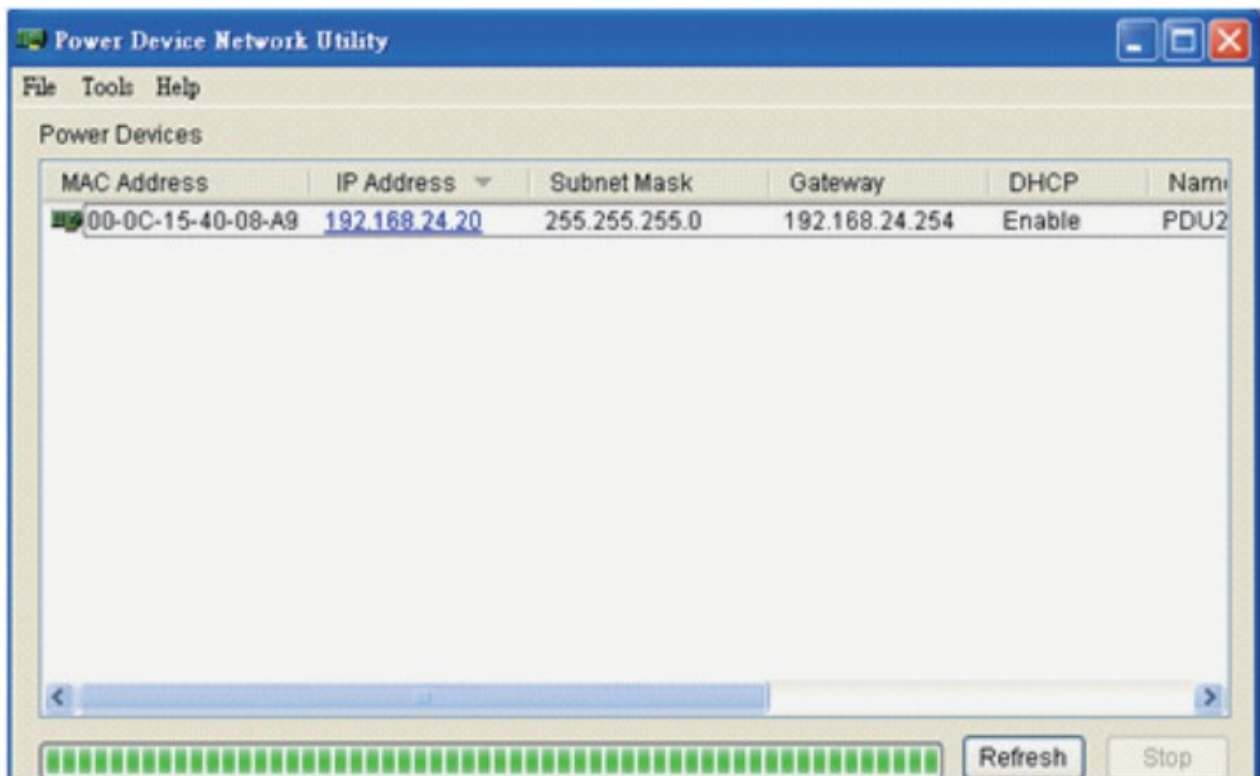


Figure 6. Equipment List

Note: If the PDU does not appear on the list, click the Refresh button to rescan the network. If it still does not appear, ensure that the PDU is turned on and was installed correctly.

Pressing Stop will cancel the scan/refresh process.

Note: If your computer has a software firewall installed, you may see a Windows Security Alert message (Shown in Figure 7).

In Windows XP SP2, the default firewall alert message is shown as Figure 7. You need to allow the Power Device Network Utility access through the firewall. Click Unblock to allow access.



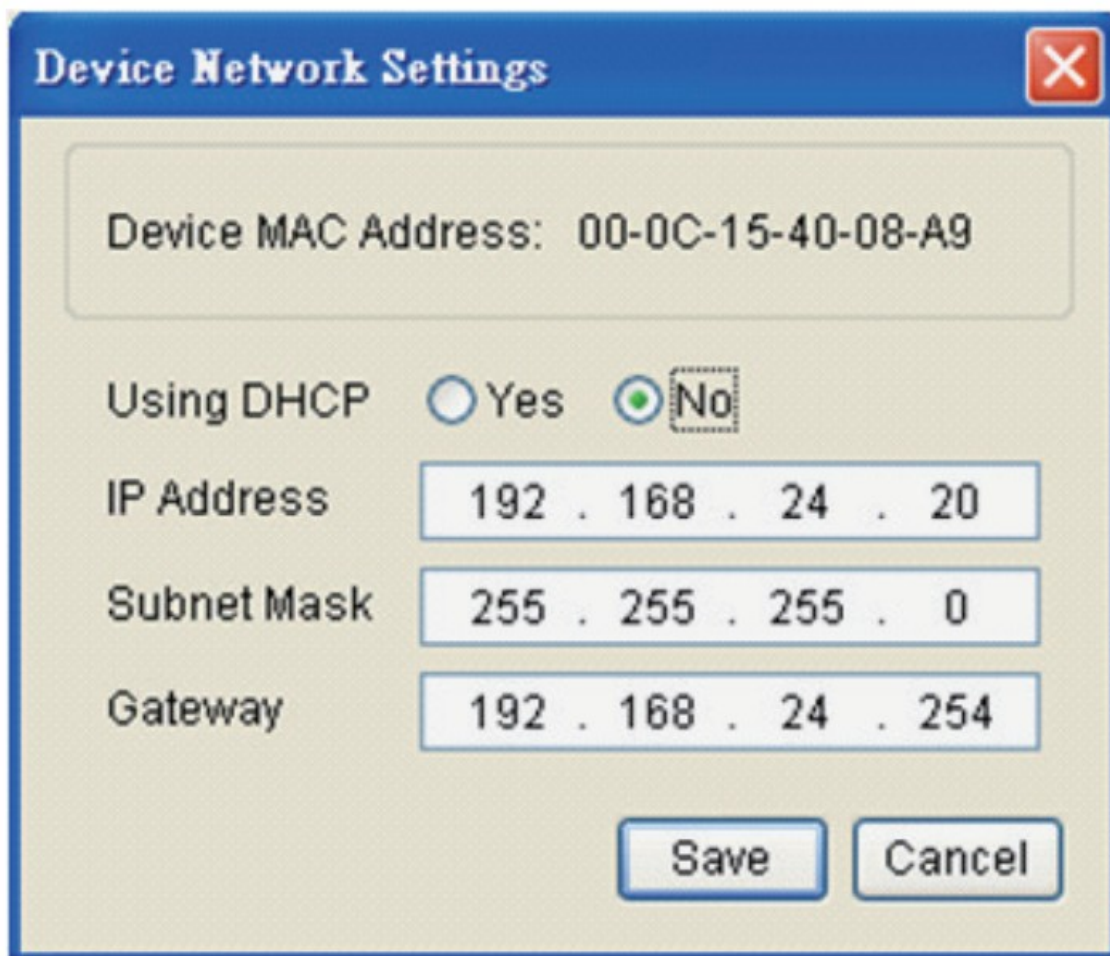
Figure 7. Windows Security Alert

## Step 2. Assign a valid IP Address to the PDU

Option 1: Assisted Setup (recommended)

With the appropriate device selected from the Equipment List, open the Network Settings menu (Shown in Figure 8)

[Tools=>Device Setup]. In the Device Network Setting Menu, enter a valid IP address, subnet mask, and gateway address to setup the PDU device.



The 'Device Network Settings' dialog box has a blue title bar with a red close button. It contains a text field for 'Device MAC Address' with the value '00-0C-15-40-08-A9'. Below this are two radio buttons for 'Using DHCP': 'Yes' (unselected) and 'No' (selected). Underneath are three input fields for 'IP Address' (192 . 168 . 24 . 20), 'Subnet Mask' (255 . 255 . 255 . 0), and 'Gateway' (192 . 168 . 24 . 254). At the bottom right are 'Save' and 'Cancel' buttons.

Figure 8. Network Setting Menu (Device Setup)

**Note:** The DHCP option is not available for all power devices.

### Step 3. Authentication

Enter the user name and password of the PDU device at the Authentication menu (Shown in Figure 9).

**Note:** The default username is “cyber” and the default password is “cyber”.



The 'Authentication' dialog box has a blue title bar with a red close button. It contains the instruction 'Enter the user name and password to save changes.' followed by two input fields: 'User name:' and 'Password:'. At the bottom are 'OK' and 'Cancel' buttons.

Figure 9. Authentication screen



## Timeout Settings

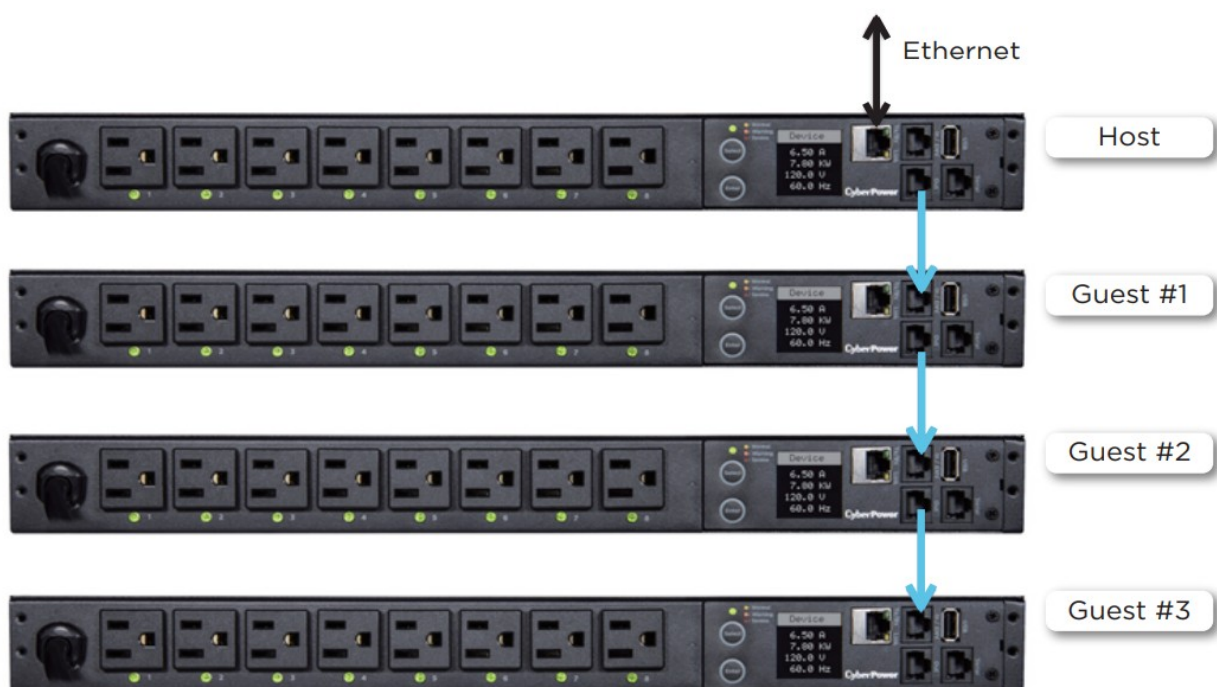
The Timeout Setting (Shown in Figure 10). [Edit=>Timeout Settings] is used to specify the wait time when scanning for network PDU devices. When there are many devices on the local network, it may take extended periods of time to locate all the devices. The timeout function is used to limit the search time. The default setting is 3 seconds. Valid values are 3 to 60 seconds.



Figure 10. Timeout Setting

## Appendix C-PDU Daisy-Chain Function

The daisy-chain function allows up to four PDUs to be connected together to be monitored and controlled from one IP address.

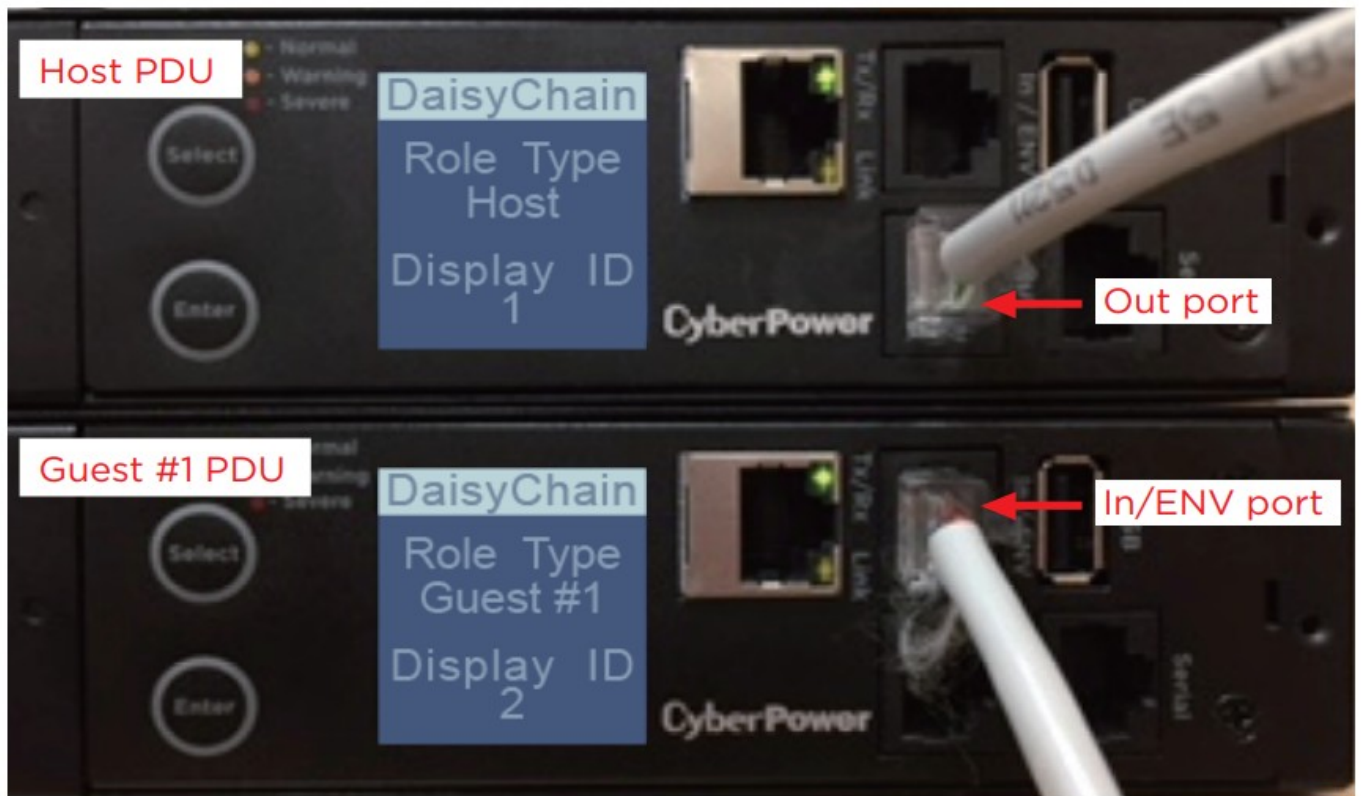


When PDUs are connected, two roles are defined: Host and Guest. Up to three Guest PDUs can be connected to one Host PDU. The Guest PDUs will be recognized by serial number and their order within the daisy-chain.

**Note:** To perform the daisy-chain function, the firmware version of the connected PDUs needs to be the same (v1.08 or above).

### How to connect the PDUs together?

Use one Ethernet cable and connect one end of it to the daisychain (Out) port on the Host PDU and the other end to the daisychain (In/ENV) port on the Guest 1 PDU to connect the PDUs (as shown below).



### What remote management protocols are supported in PDU daisychains?

Currently users can monitor and control daisy-chained PDUs through Web interface (HTTP/HTTPS) or SNMP protocols.

What remote management protocols are supported in PDU daisychains?

Please find in below table:

Summary	Device Status
PDU	Outlet Status
	Device Manager
	Outlet Manager
	Outlet Control
	Outlet Schedule
Log	Status Records
	Energy Records
	Graphing
System	Identification

How to switch between Host and Guest PDUs on the Web interface?

Functionality supported by daisy-chained PDUs will have the Host/Guest # drop down menu displayed on the Web interface (as shown below).

**PDU Remote Management**

Administrator login from 192.168.26.168 [Logout]  
Summary | **PDU** | Envir | Log | System | Help

**CyberPower**

**Status**  
Device  
Outlet  
**Manager**  
**Outlet Action**  
Daisy Chain  
Wake on Lan  
EnergyWise  
PowerPanel® List

**Device Status**

Host  
Host  
Guest #1

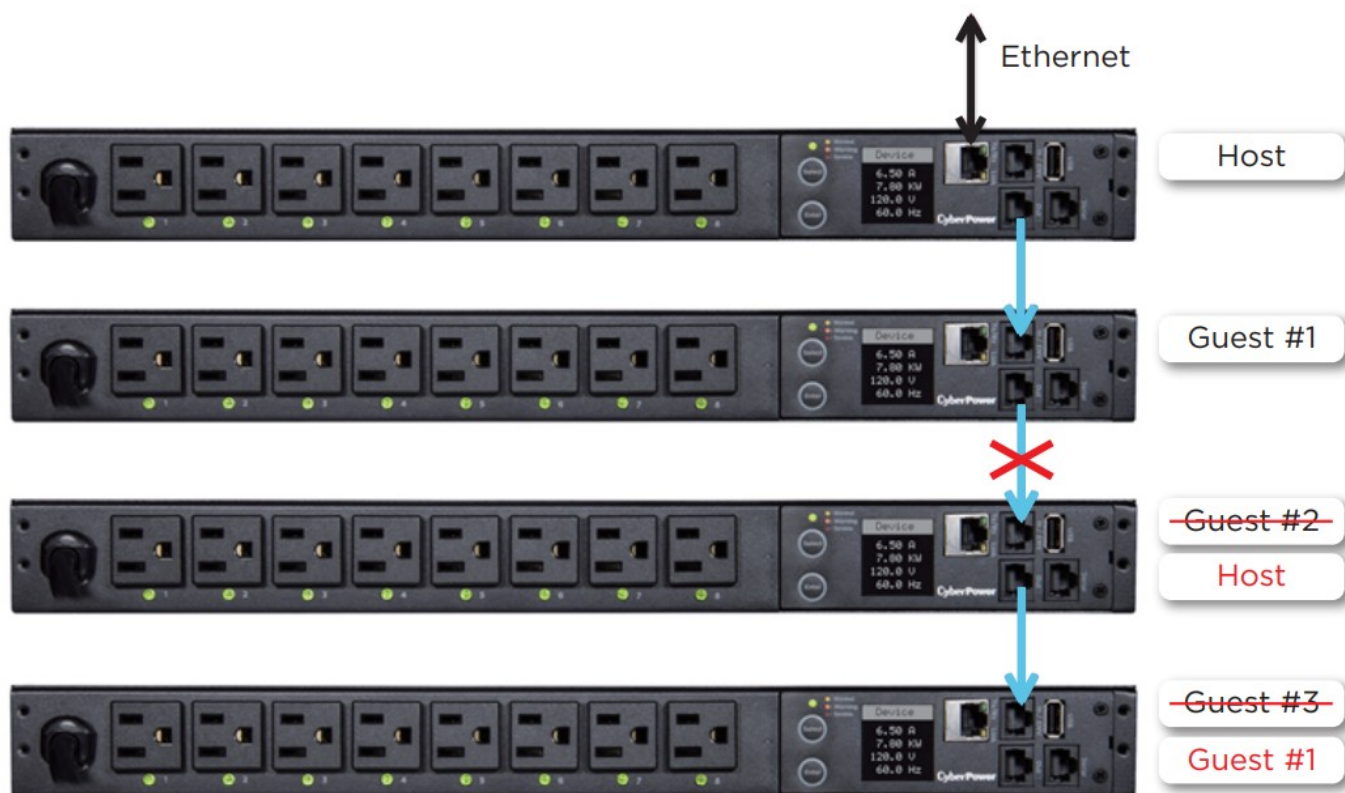
<b>Load</b>		
Device Load	0.00 A / 0 W / 0 VA	
Power Factor	----	
Peak Load	0.00 A	( at 2017/06/26 16:30:43 )
Energy	0.0 kWh	( from 2017/06/26 16:30:43 )
<b>Utility</b>		
Voltage	105.1 V	
Frequency	60.0 Hz	

### Can I upgrade the firmware version of the Guest PDUs through the Host PDU?

Yes, you can upgrade the firmware using the Upgrade and Configuration Utility, FTP (network connection required), or USB port. Once the Host completes the PDU firmware upgrade, it will trigger its Guest PDUs to upgrade the firmware automatically. It takes about 5 minutes for the Guest PDUs to upgrade, regardless of the number of PDUs in the series.

### What will happen if an Ethernet cable is disconnected in the PDU daisy-chain?

For example, if four PDUs are connected and the cable connecting Guest 1 and 2 is disconnected, then Guest 2 and 3 will no longer be detected by the Host PDU. An event showing that Guest 2 and 3 are removed will be recorded in the Host PDU. Meanwhile, Guest 2 and 3 will create a new daisy-chain where Guest 2 becomes a Host and Guest 3 becomes Guest 1 to the new Host.



**In the above example, if the disconnected Ethernet cable is reconnected, will the role of the PDUs stay the same?**

Yes, when the disconnected cable between Guest 1 and 2 is reconnected, Guest 2 and 3 will revert to their previous roles.

### What happens if one PDU in the daisy-chain is powered off?

For example, if four PDUs are connected and Guest 1 is powered off, an event showing that Guest 1, 2 and 3 are removed will be recorded in the Host PDU. Guest 2 and 3 will not create another daisy-chain.

### Does the Host PDU record the logs of the Guest PDUs and itself?

Yes, the Host PDU records the logs from all Guest PDUs daisy-chained to it.

**Will the Logs of the Guest PDUs recorded in the Host PDU be cleared if the Guest PDUs are removed from the Host PDU?**

No, the Logs of the Guest PDUs will remain even after the Guest PDUs are removed.

**Does the Host PDU record the Status Records of the Guest PDUs and itself?**

Yes, the Host PDU records the Status Records for all the PDUs in the daisy-chain.

**Will the Status Records of the Guest PDUs logged in the Host PDU be cleared if the Guest PDUs are disconnected from the Host PDU?**

Yes, once the Guest PDUs are removed, the Status Records logged in the Host PDU will be cleared. As long as the Host PDU does not connect to other PDUs, the Status Records of the disconnected PDU can be displayed when it is re-connected to the Host PDU. If the Host PDU connects to different PDUs, the Status Records of the removed PDU will be entirely cleared.

**Are the Guest PDUs able to connect to the network when they are daisy-chained?**

Yes, even when the PDUs are daisy-chained, the Guest PDUs are able to connect to the network directly. Note that a Guest PDU will require having its own Ethernet cable connected to the network.

**What will happen if a 5th PDU is added to a daisy-chain?**

The maximum number of PDUs that can be connected in one daisychain is 4.

The daisy-chain functionality will not work until the fifth PDU is removed.

**What is the maximum recommended length of the Ethernet cable to daisy-chain the PDUs?**

50 ft (15 m)

## Troubleshooting

Problem	Possible Cause
The PDUs are connected but the daisy-chain function is not working.	<ul style="list-style-type: none"><li>– The firmware version does not support daisy-chain.</li><li>– The PDUs have different firmware versions.</li></ul>
I cannot set the EnergyWise configuration on a Guest PDU.	Only the Host PDU supports EnergyWise.
I cannot set the WoL for Guest PDUs.	Only the Host PDU supports WoL.

# CyberPower

Cyber Power Systems, Inc.


[www.cyberpower.com](http://www.cyberpower.com)

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K01-0000545-02


## Documents / Resources



Power Distribution Unit



USER'S MANUAL



[CyberPower PDU31414 Power Distribution Unit \[pdf\] User Manual](#)  
PDU31414 01, 1U Models, 2U Models, 0U Models, PDU31414 Power Distribution Unit, Distribution Unit, Unit