

Current T5 and T8 Fluorescent UltraStart Programmed Start User Guide

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Current T5 and T8 Fluorescent UltraStart Programmed Start



Product Information

The product covered by this limited warranty is manufactured by Current Lighting Solutions, LLC. The company's address is 25825 Science Park STE 400 Beachwood, OH 44122-7392. The warranty covers the following models: F17 T8/XL, F25T8/XL, F17T8/XUWM, F25T8/XL/WM, F32T8 (SP, SPP, SPX), F28T8/XUSPP, F32T8/25W/SPP, F32T/XL (SP, SPX), F32T8/XUHL, F28T8/XUSPX, F32T8/SXL, F32T8/25W/SPX, F28T8/SXL, F32T8/25W/SXL, F28WT5.HL, F14TS/WM, F21TS/WM, F28TS/WM, F35TS/WM, F14T5HE, F21T5HE, F28TSHE, F35T5HE,

F54T5/47W, F24T5HO, F39T5HO, F54T5HO, F80TSHO, G54T5/WM, and LED.com.

The warranty period for each model is as follows:

- F17 T8/XL, F25T8/XL, F17T8/XUWM, F25T8/XL/WM, F32T8 (SP, SPP, SPX): 3 years
- F28T8/XUSPP, F32T8/25W/SPP, F32T/XL (SP, SPX), F32T8/XUHL: 4 years
- F28T8/XUSPX, F32T8/SXL, F32T8/25W/SPX: 5 years
- F28T8/SXL, F32T8/25W/SXL: 7 years
- F28WT5.HL: 3 years
- F14TS/WM, F21TS/WM, F28TS/WM, F35TS/WM: 3.5 years
- F14T5HE, F21T5HE, F28TSHE, F35T5HE, F54T5/47W, F24T5HO, F39T5HO, F54T5HO, F80TSHO,
 G54T5/WM: 4 years
- F54T5/XL: 5 years

Product Usage Instructions

To make a warranty claim, follow these steps:

- 1. Retain the failed product.
- 2. Notify your Current sales representative in writing within thirty (30) days of the failure.

Note that this warranty extends only to the Purchaser. However, Current will honor valid warranty claims made by the Purchaser for the remedy set forth above as a result of warranty claims made to the Purchaser by its customers and indirect customers.

Warranty

T5 and T8 Fluorescent UltraStart® Programmed Start System Limited Warranty

- Applies to Current UltraStart® Programmed Start systems purchased directly from Current between May 26,
 2015 and the date on which this Limited Warranty document is later superseded.
- Current Lighting Solutions, LLC ("Current") is pleased to provide the following limited warranty covering the
 Current T5 and T8 fluorescent lamps listed below and Current UltraStart® linear fluorescent programmed start
 electronic ballasts purchased directly from Current from May 26, 2015, until this Limited Warranty document is
 later superseded. Current warrants that the below-referenced lamps and ballasts, when operated together as a
 system, comply with Current's published specifications and are free from defects in materials and workmanship
 for the respective periods of time set forth below.

Lamp Remedy:

• If a Current T5 or T8 lamp mentioned below fails due to defects in materials or workmanship within the time periods indicated below, after date of purchase, then Current will provide a credit to the direct purchaser ("Purchaser") equal to the current price Current charges Purchaser for the lamp. This warranty is based on 4000 annual operating hours and applies only to lamps that are operated on a burning cycle of 15 minutes or more per start; operated on UltraStart® linear fluorescent programmed start electronic ballasts that have been properly wired and installed; and operated within the electrical values shown on the ballast label.

F17 T8/XL, F25T8/XL, F17T8/XUWM, F25T8/XL/WM, F32T8 (SP, SPP, SPX)	3 years
F28T8/XUSPP, F32T8/25W/SPP, F32T/XL (SP, SPX), F32T8/XUHL	4 years
F28T8/XUSPX, F32T8/SXL, F32T8/25W/SPX	5 years
F28T8/SXL, F32T8/25W/SXL	7 years
F28WT5.HL	3 years
F14TS/WM, F21TS/WM, F28TS/WM, F35TS/WM	3.5 years
F14T5HE, F21T5HE, F28TSHE, F35T5HE, F54T5/47W, F24T5HO, F39T5HO, F54T5H O, F80TS- HO, G54T5/WM	4 years
F54T5/XL	5 years

Note: The above warranties also apply to the Current covRguard®(CVG) versions of the products listed here

Ballast Remedy

- If a UltraStart linear fluorescent programmed start electronic ballast fails due to defects in materials or workmanship within either (i) five (5) years after the date of manufacture in applications where the maximum case temperature is <70° C, or (ii) three (3) years after the date of manufacture in applications where the maximum case temperature is between 70° C and 90° C, then Current will, at its option, either (1) provide a credit to Purchaser equal to the current price Current charges Purchaser for the ballast, or (2) provide a free replacement ballast to Purchaser. This warranty applies only to UltraStart® linear fluorescent programmed start electronic ballasts that are operating the Current T5 or T8 lamps referenced above; have been properly wired and installed; and operated within the electrical values shown on the ballast label.
- Terms & Conditions: This warranty is VOID in applications where the case temperature is >90° C. The foregoing lamp and ballast warranties apply only to direct purchases from Current and to lamps and ballasts operated in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system, but do not apply to failures caused by acts of God or as a result of any improper storage or installation, abuse, misuse, abnormal use, or use in violation of any applicable recommendations of Current or any standard, code or instructions for use in installations, including, but not limited to, those contained in the National Electrical Code, the Standards for Safety of Underwriters Laboratory, Inc., Standards for the International Electrotechnical Commission, Standards for the American National Standards Institute or, in Canada, the Canadian Standards Association. Current reserves and has the right to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage. The date of purchase and lamp installation date must be verified to validate the elapsed operating hours if a warranty claim is made. If lamp life is not properly validated, the lamp date code will be used to establish elapsed burning time based on estimated usage. Any replacement Product will be comparable in function, but may not be identical to the original. The replacement Product is warranted for the remainder of the original warranty period. Current is not responsible for any labor or other costs associated with removal or reinstallation.

T5 and T8 Fluorescent UltraStart® Programmed Start System Limited Warranty

AND THE SOLE LIABILITY OF CURRENT FOR CLAIMS BASED ON DEFECT IN OR FAILURE OF PRODUCTS, WHETHER THE CLAIM IS IN CONTRACT, INDEMNITY, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE. THESE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL CURRENT BE LIABLE

FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS, INDIRECT , INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

To Make a Warranty Claim:

To make a warranty claim, retain the failed products and notify your Current sales representative in writing within thirty (30) days of the failure. This warranty extends only to Purchaser. However, Current will honor, under the terms of this Limited Warranty, valid warranty claims made by Purchaser for the remedy set forth above as a result of warranty claims made to Purchaser by its customers and indirect customers.

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Current Lighting Solutions, LLC 25825 Science Park STE 400 Beachwood, OH 44122-7392

Documents / Resources



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