



## Activate Cricket Phone: SIM Kit User Guide

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The Cricket SIM Kit User Guide is an essential tool for those who want to activate their Cricket phone and set up their data. Whether you are a current Cricket customer or a new one, this guide provides step-by-step instructions to help you get started. If you are a current customer, you will need your username and password handy to begin. If you are a new customer, you will need your PIN number, existing account name, and existing phone number to keep your phone number. It is important to note that your phone will not work until you complete activation and data setup. The guide provides instructions on how to activate your phone by inserting the new Cricket SIM card, turning on your device, and following the on-device instructions. If you encounter any issues during activation, you can visit [activate.cricketwireless.com](http://activate.cricketwireless.com) or call 1-855-619-6021 for assistance. Once your phone is activated, the guide also provides instructions on how to set up your data on the Cricket network so you can access the internet and use picture/video messaging. Whether you have an iPhone or Android device, the guide provides detailed instructions on how to complete the setup process.

***cricket SIM Kit User Guide***



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## Before You Begin

**Current Cricket customers:** Have your username and password ready. **New Cricket customers:** If you're keeping your phone number you'll need the following:

- PIN number
- Existing account name
- Existing phone number

**Note:** Your phone will not work until you complete activation and data setup on the next two panels.



## Activate on Your Phone

(1) Insert your new Cricket SIM card (2) Turn on your device and complete device setup You can skip Gmail setup and revisit at a later time. (3) Follow on-device instructions 4 You may need to manually check your messages for a text that includes detailed steps. **Note:** If you have any issues during activation, visit us at [activate.cricketwireless.com](http://activate.cricketwireless.com) or call 1-855-619-6021.



## Set up Your Data

Once you've activated your phone, set up your data on the Cricket network so you can access the internet and use picture/video messaging (MMS). **iPhone** Simply update your software to the latest version. Go to **Settings > General > Software Update** and tap **Download and Install**. **Android** Check the notification bar at the top of your phone or check your texts for a **Configuration Message**. Follow the prompts to **Install** both internet and MMS (picture/video message) settings. **Note:** For complete iPhone, Android and other operating system instructions, visit [cricketwireless.com/BYOD](http://cricketwireless.com/BYOD) and select your phone type under Check Your Data Settings.



## SPECIFICATION

| Product Specifications             | Description   |
|------------------------------------|---|
| Product Name                       | Cricket SIM Kit User Guide  |
| Compatibility                      | Works with Cricket phones   |
| Activation                         | Step-by-step instructions on how to activate your phone by inserting the new Cricket SIM card, turning on your device, and following the on-device instructions                           |
| Requirements for Current Customers | Username and password   |
| Requirements for New Customers     | PIN number, existing account name, and existing phone number to keep your phone number  |
| Data Setup                         | Instructions on how to set up your data on the Cricket network so you can access the internet and use picture/video messaging (MMS)   |
| iPhone Setup                       | Update software to the latest version. Go to Settings > General > Software Update and tap Download and Install  |
| Android Setup                      | Check the notification bar at the top of your phone or check your texts for a Configuration Message. Follow the prompts to Install both internet and MMS (picture/video message) settings |

## FAQS

### Where can I find complete instructions for my specific phone type?

Visit [cricketwireless.com/BYOD](http://cricketwireless.com/BYOD) and select your phone type under Check Your Data Settings.

### How do I set up my data on the Cricket network?

For iPhones, update your software to the latest version. For Androids, check the notification bar or texts for a Configuration Message and follow the prompts to install both internet and MMS settings.

### When will my phone work?

Your phone will not work until you complete activation and data setup.

### What should I do if I encounter any issues during activation?

Visit [activate.cricketwireless.com](http://activate.cricketwireless.com) or call 1-855-619-6021 for assistance.

### What do I do after inserting the new Cricket SIM card?

Turn on your device and complete device setup. Follow the on-device instructions and manually check your messages for a text that includes detailed steps.

### What do I need to activate my Cricket phone?

Current customers need their username and password. New customers need their PIN number, existing account name, and existing phone number to keep their phone number.

## Documents / Resources

|   |   |
|---|---|
|  | <a href="#">cricket SIM Kit</a> [pdf] User Guide<br>SIM Kit |
|---|---|

## References

-  [Cricket Breeze-Thru](#)
-  [BYOP: Bring Your Own Phone | Cricket Wireless](#)