



CREALITY 3D Scanner CR Scan Ferret User Guide

[Home](#) » [Creality](#) » CREALITY 3D Scanner CR Scan Ferret User Guide 

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Contents

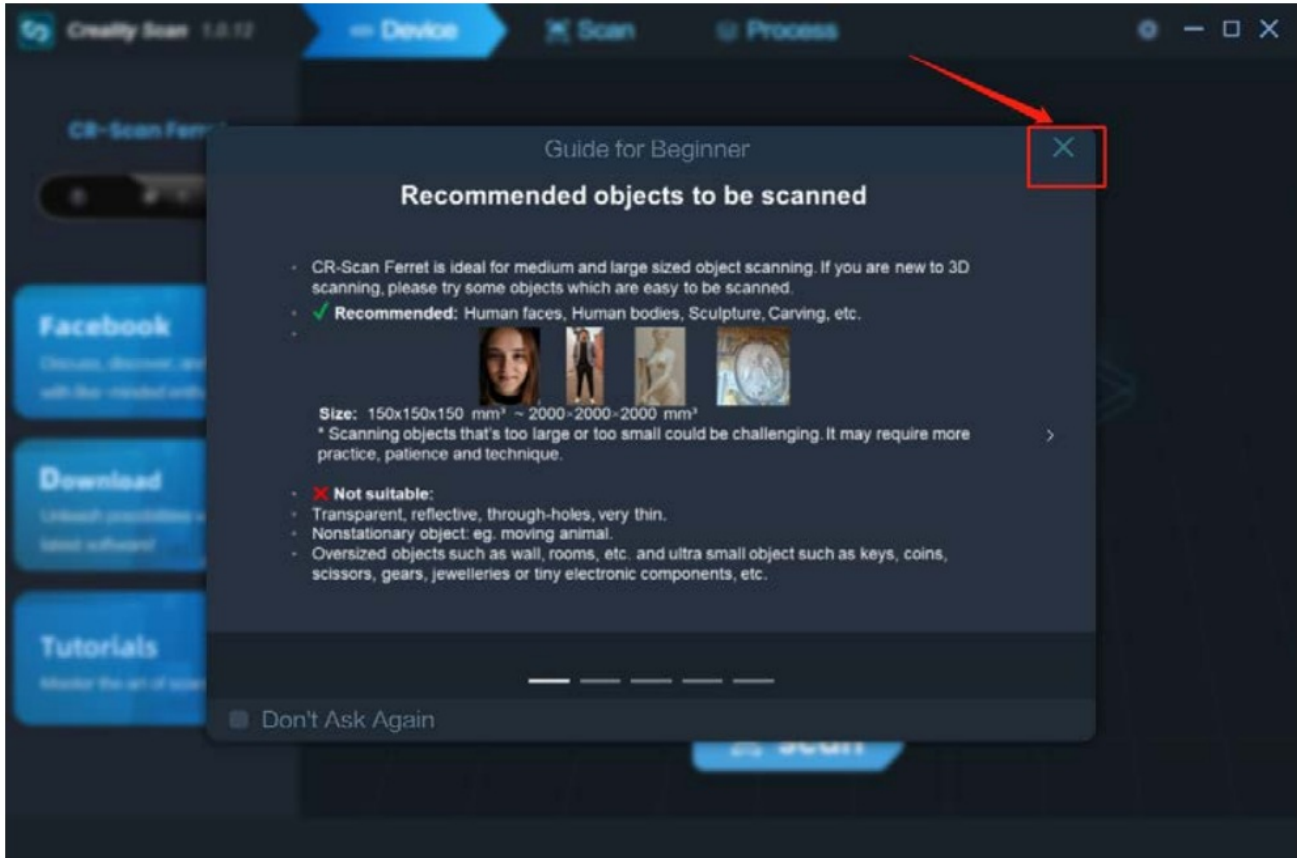
- [1 Important Information](#)
- [2 Please follow the below steps to upgrade the firmware](#)
- [3 Customers Support](#)
- [4 Documents / Resources](#)
 - [4.1 References](#)
- [5 Related Posts](#)


Important Information

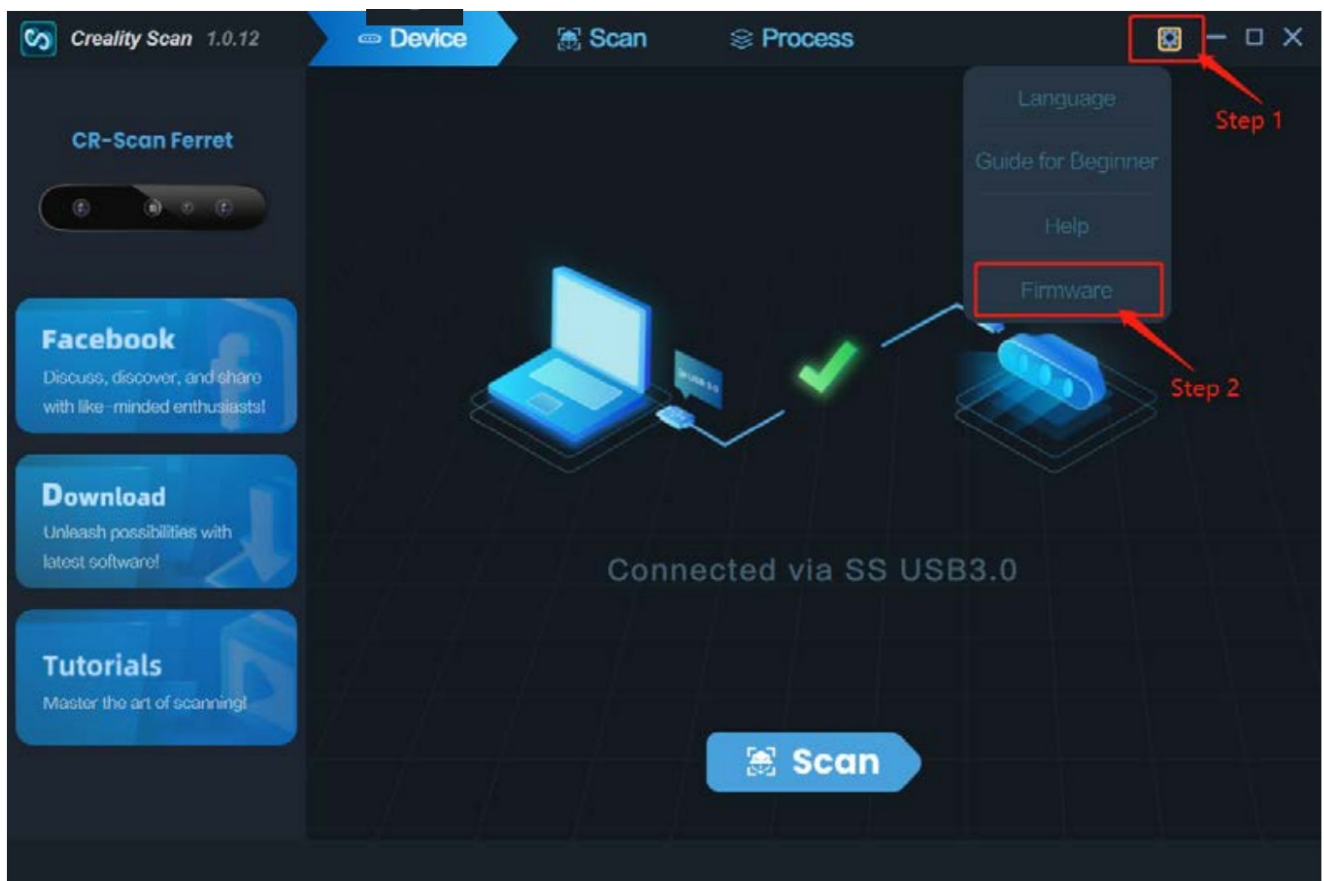
Download Creality Scan software version 1.0.12 and later and install it in an all-English character path; Download Creality_CRScan_Ferret_Firmware, make sure it is downloaded in an all-English character path. For better scanning performance, it is recommended to use the PC with GPU. For integrated GPU and AMD GPU, it may take longer time(about 10 seconds) for streaming.

Please follow the below steps to upgrade the firmware

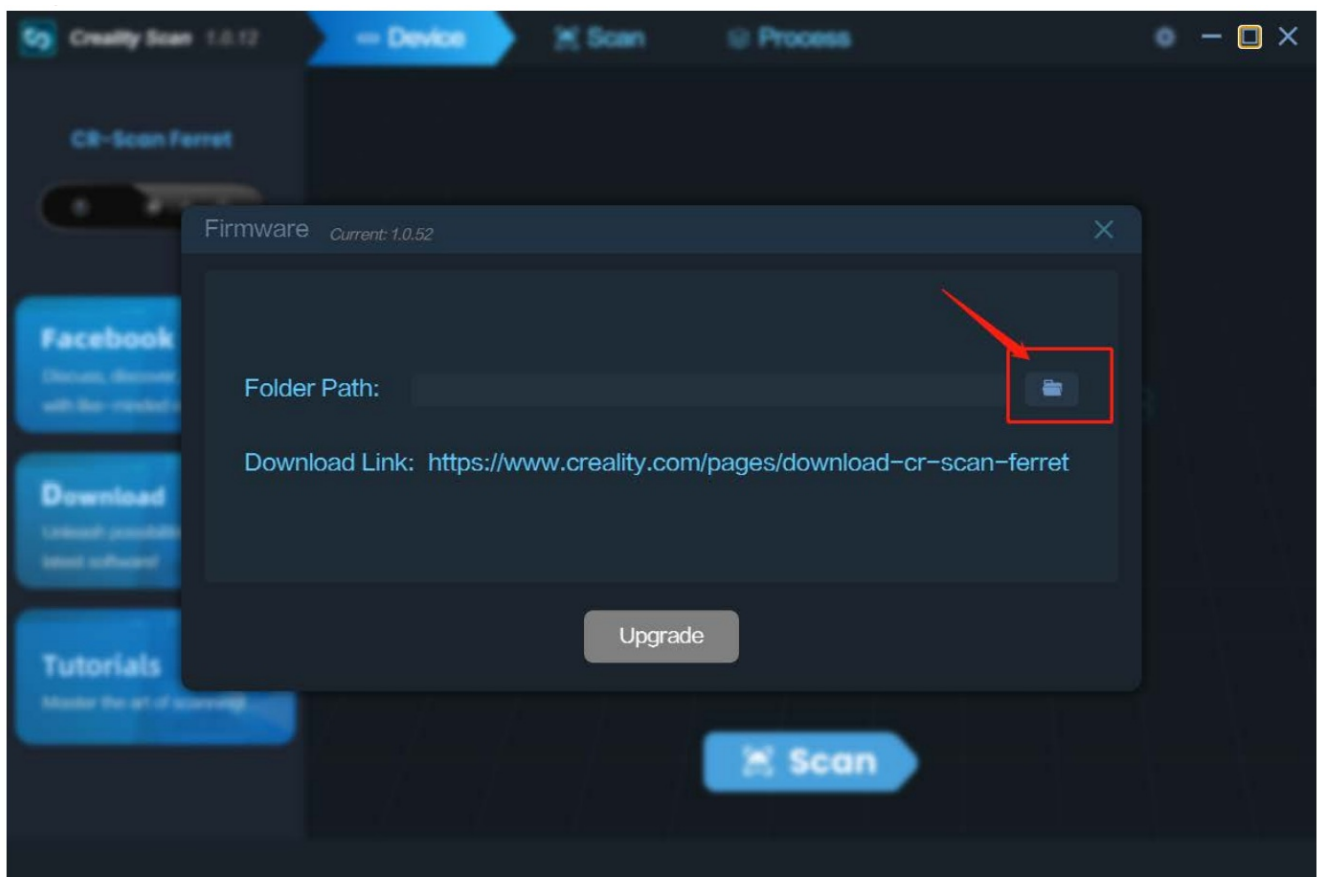
1. Connect the cable to your PC via **SS USB3.0 port**, try different port if necessary. For desktop computers, please connect to the port on the **BACK** of the computer for a sufficient power supply;
2. Connect the cable to the scanner;
- NOTE: Please make sure the scanner is connected and powered well, otherwise it may cause upgrade failure.**
3. Open "Creality Scan" software and close "Guide for Beginner";



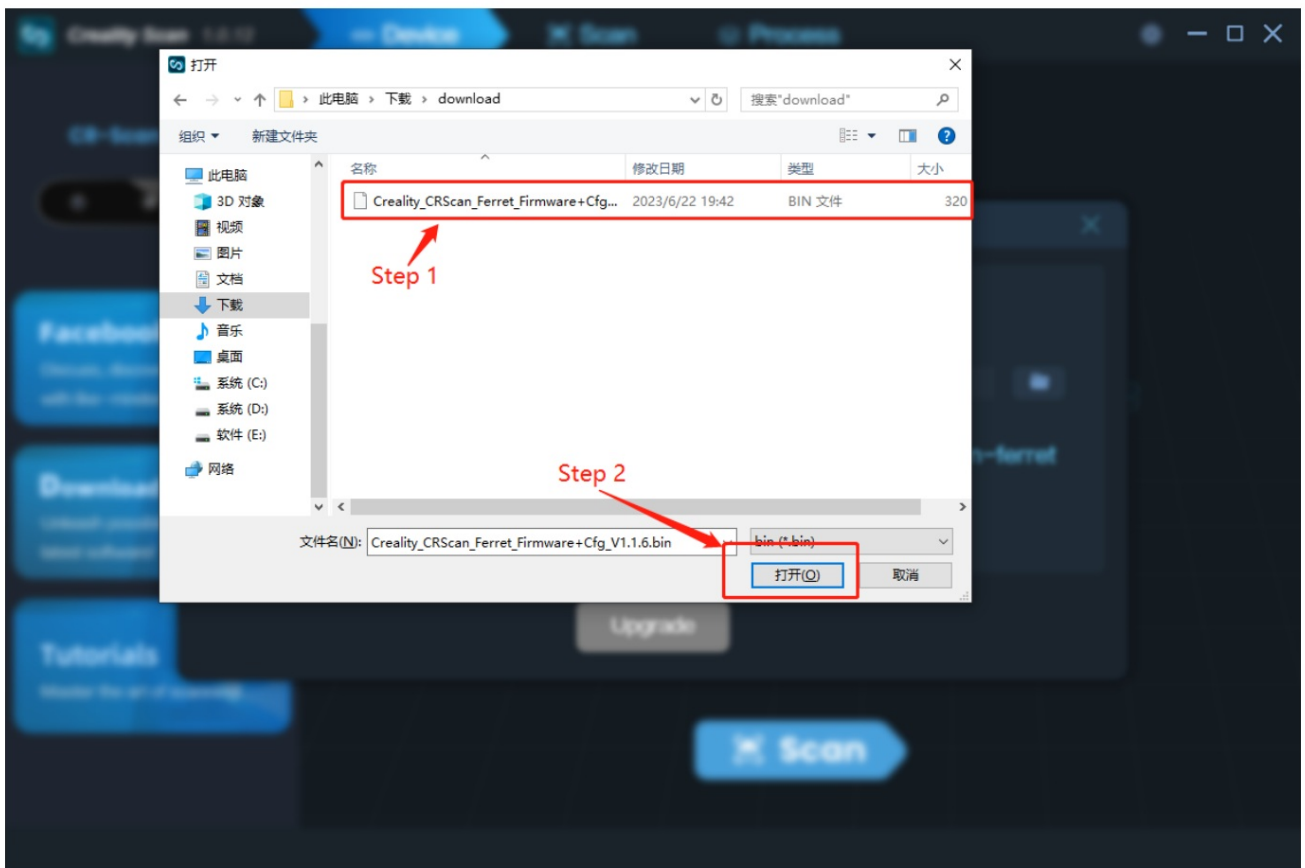
4. Click Settings icon  on the top right corner and Click "Firmware"; (Please make sure you are on **DEVICE** page, otherwise it causes upgrade failure)



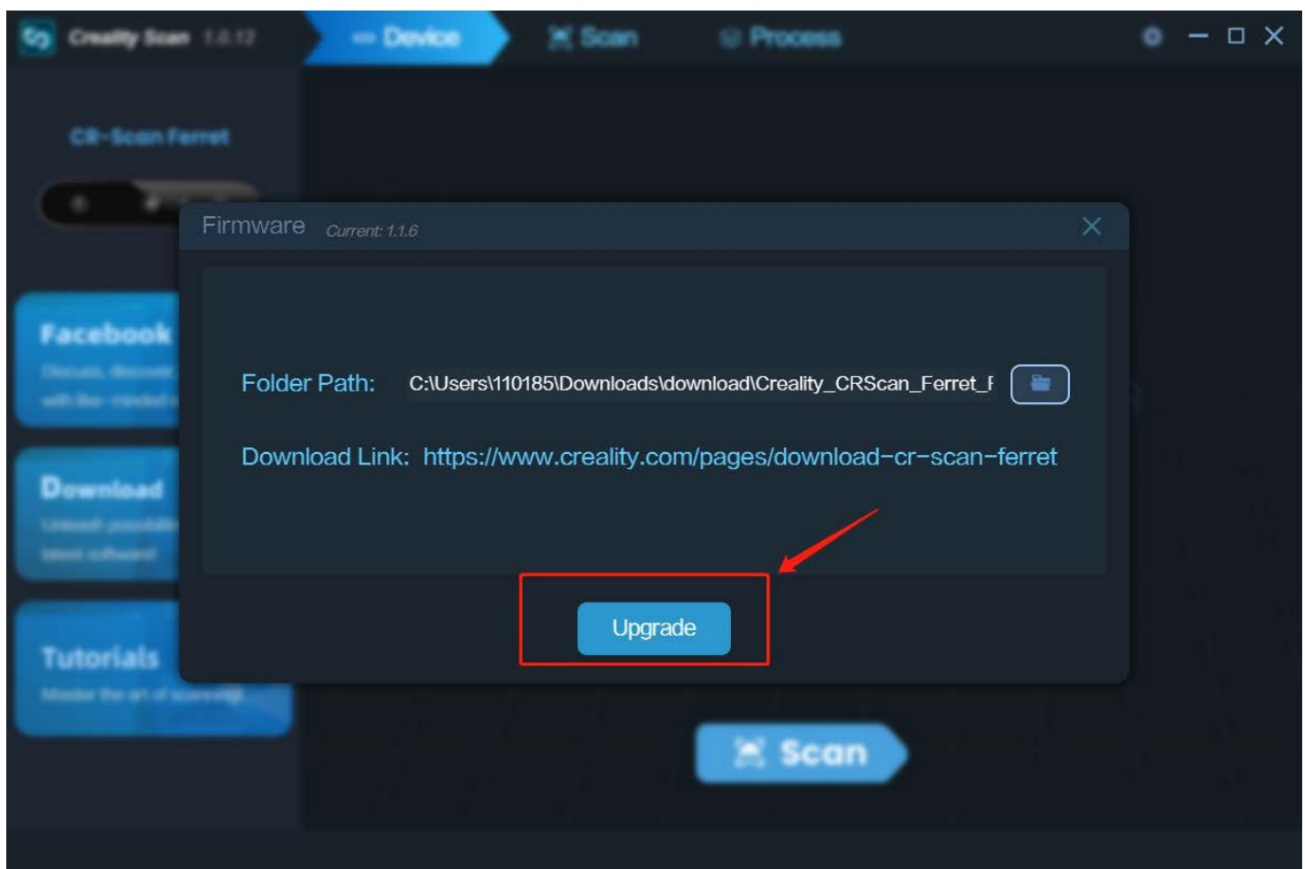
5. Import the latest firmware;



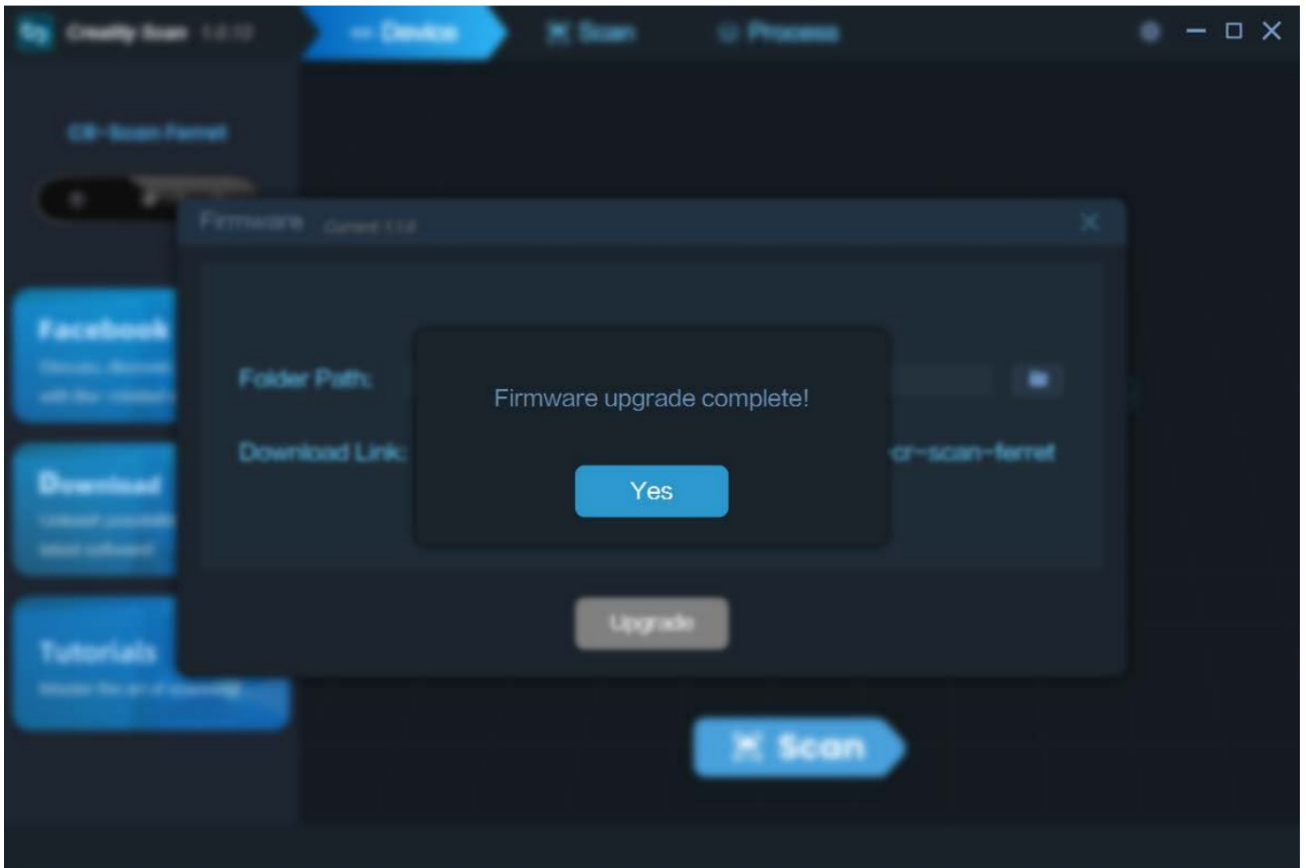
6. Select the firmware file you've download and click 'Open';



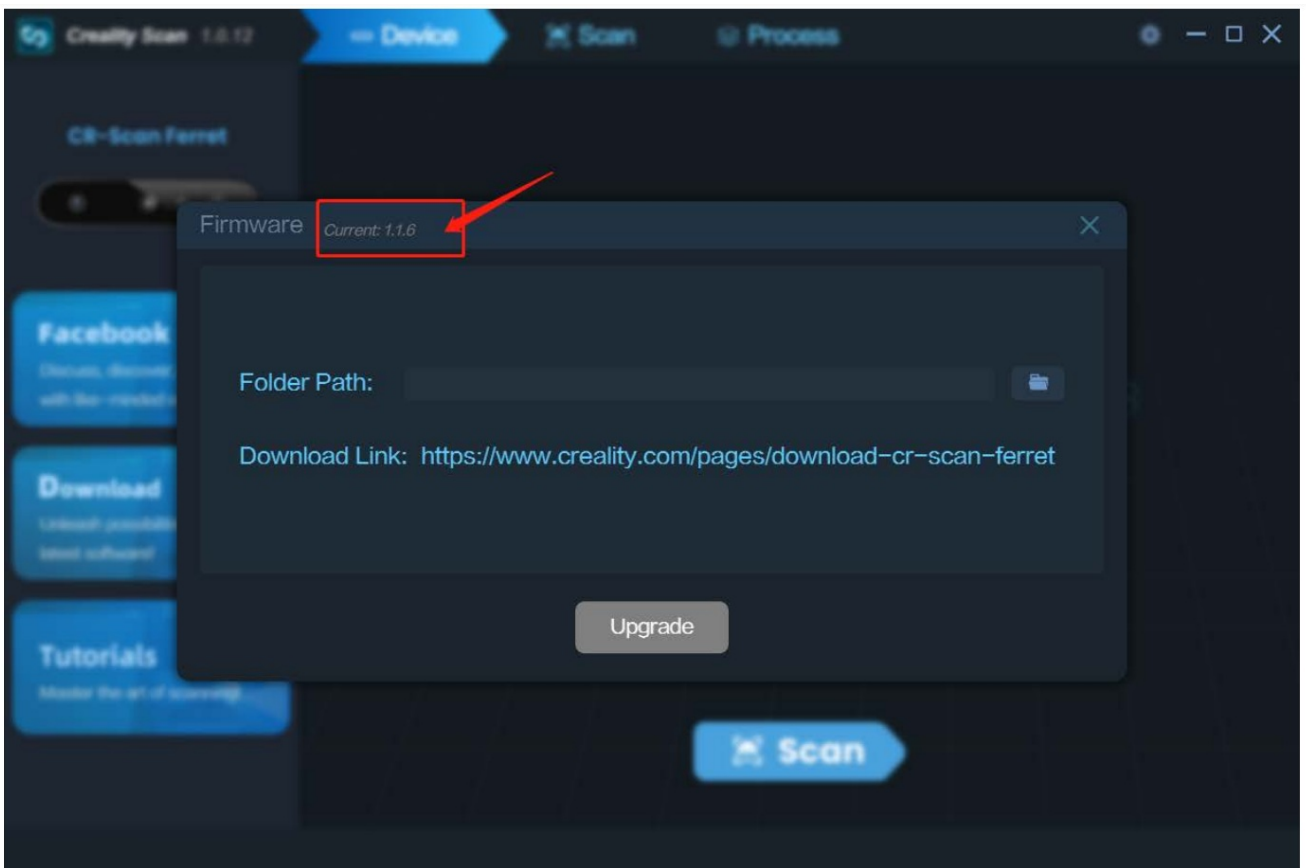
7. Click upgrade. This will take a few seconds, please kindly wait;



8. A pop-up window will appear once the upgrade process is finished. Click "Yes";



9. Check the firmware version below to verify if it is upgraded successfully;




Customers Support

If you have any questions, please contact our customer service team email: cs@creality.com or join our Facebook group for support. Thank you!



Documents / Resources

	<p>CREALITY 3D Scanner CR Scan Ferret [pdf] User Guide 3D Scanner CR Scan Ferret, CR Scan Ferret, Ferret</p>
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References

- [User Manual](#)