

# **CPR V5000 Call Blocker User Guide**

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**CPR V5000 Call Blocker** 



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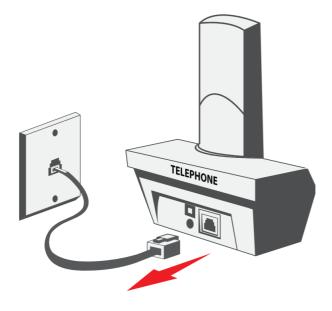
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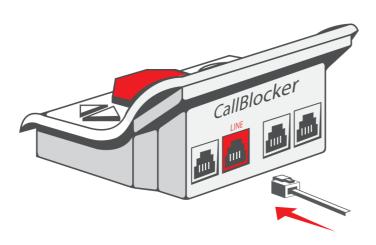
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# **Standard Set Up**

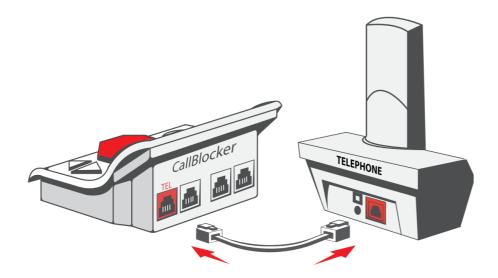
1. Unplug the Line Cable from the telephone.



2. Insert the Line Cable into the LINE port of the Call Blocker.

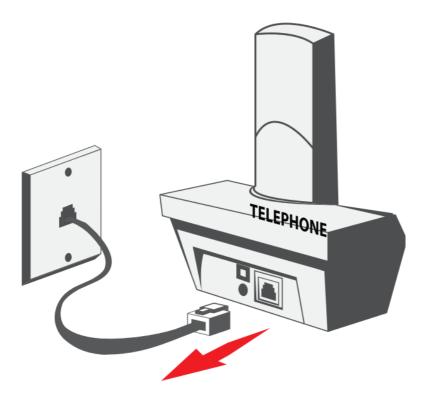


Insert the black cable provided into the TEL port, place the other end into the telephone.
 Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.

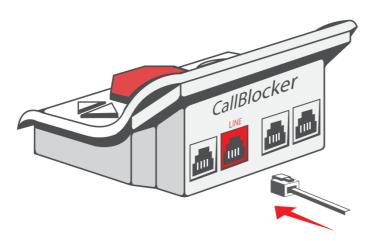


# **Parallel Set Up**

If caller ID issues arise, try the parallel setup method.
 Unplug the Line Cable from the telephone.

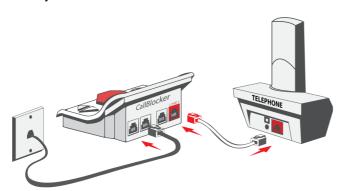


2. Insert the Line Cable into the LINE port of the Call Blocker.

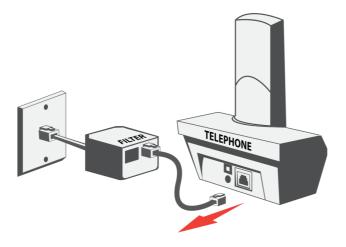


3. Insert the red end of the white cable into the LINE1 port of the Call Blocker and connect the other end to your phone.

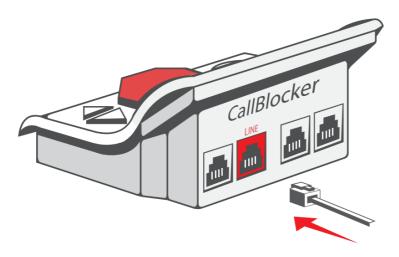
Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.



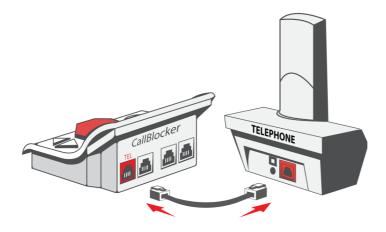
1. Unplug the Line Cable from the telephone.



2. Insert the Line Cable into the LINE port of the Call Blocker.

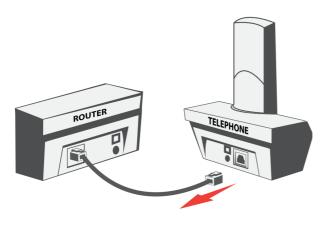


Insert the black cable provided into the TEL port, place the other end into the telephone.
 Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.



# Router/Modem Set Up

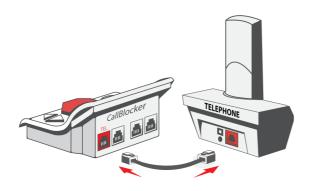
1. Unplug the Line Cable from the telephone.



2. Insert the Line Cable into the LINE port of the Call Blocker.



Insert the black cable provided into the TEL port, place the other end into the telephone.
 Check for a dial tone and an active Call Blocker screen showing '0000' this indicates it has been setup correctly.



### **Your Call Blocker**

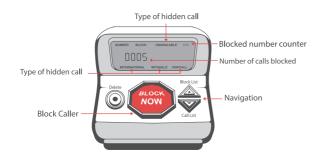


Image shown is for illustration purposes only

### **Controls Description**

**BLOCK LIST:** Scroll up through the blocked number list should you have blocked a number by mistake press DELETE to remove

**CALL LIST:** Scroll down to view a list of the last 20 ca lie rs To add any number to the block list simply press BLOCK NOW

#### **Blocked number counter:**

Displays the number of times a blocked number has tried to call since being blocked

#### Number of calls blocked:

Displays the amount of numbers that have been added to the Block List

### **Your First Unwanted Call**

1. After installing your Call Blocker, take calls in your usual manner.



2. If the call is unwanted, simply press the BLOCK NOW button.

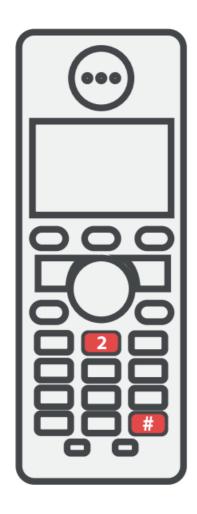


3. The number will then be added to the block list, and cannot call you again.



## **DECT phone# 2 blocking function**

Simply press# then 2 to activate the block now button from any DECT phone. Please remember Call Blocker must be connected to the main base station.



### **Additional Programming Codes**

#### How to enter codes

Pickup the phone and get a dial tone, then enter any of the codes below. You will hear a single "beep" after each # to confirm successful entry. You will hear multiple "beeps" if a code or number has already been entered.

#### Add/Remove blocked numbers or area codes

Add: \* \* 7 # (beep) Number or Area Code# (beep) Remove: \* • 6 # (beep) Number or Area Code# (beep)

#### Additional blocking features

- 1. **Turn on:** Blocking all "Withheld/Private Callers" \* \*7 # (beap) 7 \*# (baep)
  - **Turn off:** Blocking all "Withheld/Private Callers\* \*\* 6 # (beep) 7 \* # (beep)
- 2. **Turn on:** Blocking all "International/Out of Area Callers" \* \*7 # (beep) \* # (beep)
  - **Turn off:** Blocking all "Internationa VOut of Area Callers - \* \* 6 # (beep) •#(beep)
- 3. **Turn on:** Blocking all "International numbers with 00 prefixes" \* \* 71 (beep) 0 0 # (beep)
  - Turn off: Blocking all "International numbers with 00 prefixes - \* \* 6 # (beep) O O # (beepl
- 4. **Turn on:** Blocking all "Unavailable Callers" .. 7 #(beep)# (beep)
  - **Turn off:** Blocking all "unavailable Callers\* .. 6 #(beep)# (beep)
- 5. **Turn on:** Blocking all "VOiP/iP Rogue Dialler Callers• \*\* 7 # (beep) 6 \*#(beep)

**Turn off:** Blocking all "VOiP/iP Rogue Dialler Callers" – .. 61 (beep) 6 \*#(beep)

6. Reset Call Blocker back to factory settings - \*\* 1 #(beep)\* 1 t (beep)

The Call Blocker must be connected using the Standard setup in order to input programming codes

### **FAQ (Frequently Asked Questions)**

Q: Do I need caller ID for the Call Blocker to work?

**A:** Yes, caller ID must be enabled on your telephone line for the Call Blocker to work effectively. (Without caller ID the Call Blocker may block all calls)

Q: Why I am getting a busy signal w hen trying to enter the programming codes?

**A:** Some telephone line providers use network codes that may conflict with the Call Blocker's programming codes. To overcome this, get a dial tone and hold the BLOCK NOW button for 5 seconds. This will set the Call Blocker into programming mode and should now allow the codes to be entered. Alternatively, seek further programming assistance at: <a href="https://www.cprcallblocker.com/programming">www.cprcallblocker.com/programming</a>

#### Q: Can I use the CPR Call Blocker with telephone extent ion sockets?

**A:** Yes, you can. However, problems can arise. The CPR Call Blocker is designed to work on one telephone socket (master socket). If you wish to have additional phones around the house, it is best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets so that the Call Blocker can protect all of the phones connected to the main base station at the master socket/ wall jack.

Q: Why is there an" Err" message on my Call Blocker?

A: This is due to a power surge on the line. Simply disconnect the Call Blocker for 15 minutes and reconnect.

Q: I lose caller ID on my phone when the CPR Call Blocker is attached, w hat do I do?

**A1:** This is usually caused by overloading of additional telephone equipment on your line. Try disconnecting some telephone equipment to see if caller ID returns.

**A2:** Poor quality ADSUDSL filters can also cause caller ID issues. To test this, try removing all the ADSL/DSL filters and internet router to see if caller ID returns. If caller ID returns the ADSL/DSL filter is at fault and will need to be replaced with a high quality, branded version.

A3: If the above workarounds fail, connect the Call Blocker unit up in Parallel as described in this guide.

For more languages please visit <a href="https://www.cprnllblocker.com/languages">www.cprnllblocker.com/languages</a>

### **Extended Warranty**

To extend your warranty please visit the website



did we make you happy? Why not leave a review?

Simply visit:

UK Customers:

USA Customers:



# Did We Do Something Wrong? Let us put it right!

Simply contact our customer service team and we will be happy to fix it for you

#### **Contact Us**

Should you need assistance setting up your Call Blocker or have any questions, please call or email our friendly technical support team who will be happy to help.

Email: support@cprcallblocker.com
UK Tech Support: 0800 652 7780
USA Tech Support: (408) 872 6822
Australia Tech Support: (02) 8005 5793

International Tech Support: (+44) 800 652 7780

Skype: cprcallblocker

#### UK

CPR Call Blocker, Lakeside Tech. Park, Swansea, Wales. SA? 9FF

#### **USA**

CPR Global Tech LLC, 2711 Centerville Road, Wilmington, Delaware. 19808-1645

#### **AUS**

CPR Call Blocker, Level 20 Tower A, 821 Pacific Hwy, Chatswood. NSW 2067

www.cprcallblocker.com



#### **Documents / Resources**



<u>CPR V5000 Call Blocker</u> [pdf] User Guide V5000 Call Blocker, V5000, Call Blocker, Blocker

#### References

- SER Block Nuisance Calls with CPR Call Blocker for Landline Phones.
- <u>Manual-Hub.com Free PDF manuals!</u>
- User Manual

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