



COX Tuning Adapter Instructions

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Getting started is easy.
Instructions
Tuning Adapter

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Here's what's in your kit:



Coax cables X 2



Power cord

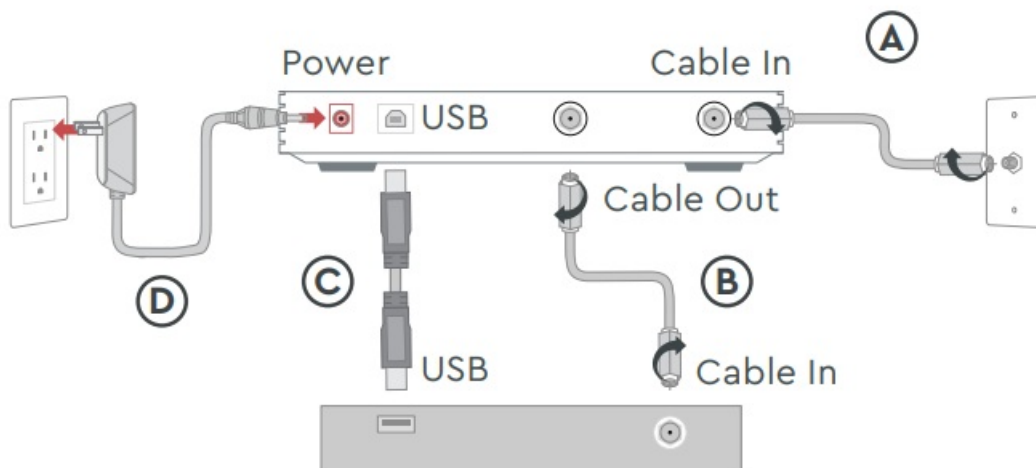


USB cable



Tuning adapter

Here's what to do:



TIP: Swapping an existing Tuning Adapter?

Completely disconnect and remove the older adapter cables and splitter before starting with installation. No need to disconnect HDMI or video cables from your retail device.

1. Connect your Tuning Adapter Kit

A) Locate the active cable outlet coming from your wall then connect one end of the new Coax Cable to the outlet and connect the other end to the Cable In port on the Tuning Adapter.

B) Using the second Coax Cable included in this kit, connect one end to the Cable Out port on the Tuning Adapter and connect the other end to the Cable In port on your retail device.

C) Connect the new USB cable included with this kit to the Tuning Adapter and the other end to your retail device.

D) Connect the new power cord to the tuning adapter and then to the wall outlet.

E) Power on the Tuning Adapter (if needed).

TIP: Your retail device should remain connected to your television by HDMI cable or other video cable.

2. Activate the Tuning Adapter

Once powered on, the Tuning Adapter will initialize and the light on the front will blink.

Once the light starts to blink, contact us at 1-800-699-8151 to complete activation.

TIP: Ensure the Tuning Adapter is powered on prior to calling Cox.

We're here to help.

3. Verify Activation

A. Once activated, the tuning adapter will complete a reboot cycle and the light will stay solid.

B. Power on your retail device and verify that your TV is on and input option is set to view the retail device.

TIP: Try pressing the tuning adapter power button if the light is off.

4. Complete the Installation

On-screen instructions may appear to complete the installation. If so, follow on screen steps to complete.

If instructions do not appear or once onscreen steps are complete the setup is finished. You should now be able to view all channels in your subscription.

TIP: If you see a gray screen instead of your channels, turn off the retail device for one minute and then turn it on again. Many retail devices will require a reboot.



APP: Cox app has 24/7 support & help videos



WEB: Cox.com/installhelp



CHAT: Live chat on Cox.com/chat or text 54512



CALL: 1-888-556-1193



ACCESSIBILITY: Cox.com/accessibility

For Cox Business Customer Support



CALL: 1-844-208-3743



TEXT: message an agent at 36009



WEB: Coxbusiness.com/selfinstall



CHAT: live chat on Coxbusiness.com/chat



ACCESSIBILITY: Cox.com/accessibility



Help us send zero waste to landfills by recycling the kit once you're finished. It's made with 100% recyclable materials.

520-3521



Documents / Resources



[COX Tuning Adapter](#) [pdf] Instructions
Tuning Adapter, Adapter

References

- [Accessibility Features | Cox](#)
- [Contact Cox Residential – Cox Customer Support & Help](#)
- [Residential Self-Install Support | Cox Communications](#)
- Coxbusiness.com/chat
- Coxbusiness.com/selfinstall

