Manuals+ — User Manuals Simplified.

COX Next Generation Contour Host Instructions

Instructions
Next Generation Contour Host

Contents

Getting started is easy.

Here's what's in your kit:
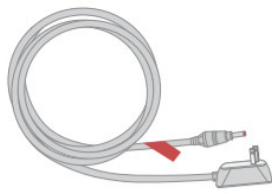
Power cord　　　　Coax cable　　　　HDMI cable

Voice Remote　　　　Next Generation Contour Host Box
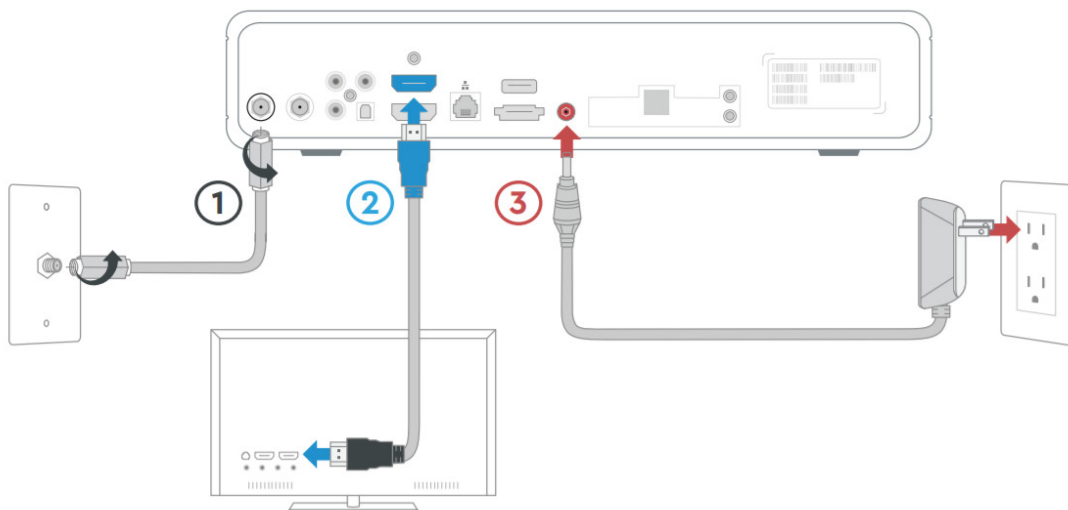
And here's what you'll need:

Your original TV remote　　　　TV

Here's what to do:

IMPORTANT: If you are also installing a Next-Generation Contour Client box, be sure to install this Contour Host box fi first.

1. **Plugin the Contour Host box**

First, connect the **coax cable** 1 to an active cable outlet and to the "Cable from Wall" port on the Contour Host

box.

Then connect the **HDMI cord** ⎵2⎵to your TV and the Contour Host box.

Lastly, connect the **power cord** ⎵3⎵to an electrical outlet and Contour Host box.

TIP: Plug the coax cable into a centrally located cable outlet or use the same outlet where the old device was connected.

2. **Activate the Contour Host box**

Turn on your TV. Then using your **original TV remote,** press the source or input button and select the correct **HDMI connection.**

You'll be prompted to follow **on-screen instructions**. Then hang tight for a few minutes for the activation to fi nish.

3. **Set up your new Voice remote**

Simply follow the **on-screen instructions** to set up your new Voice remote. When you see "All Set", press OK.

We're here to help.

⎵?⎵**FAQs**
Why isn't my Contour Host box working?
Try rebooting— just unplug the power cord from the wall, wait 10 seconds, then plug it back in. It may take a few minutes to reset. Also, make sure all of the connections are tight and completely plugged in.

How do I fi x a "No Input" message on my TV?
The input/source might not be set correctly. Press the "input" or "source" button on your TV remote until you select the HDMI connection that matches the port your HDMI cable is plugged into on your TV.
Where can I view my channel lineup?
Go to Coxbusiness.com → Small Business → TV → TV Channel Lineup.
Bookmark this page or print it for easy reference.
Can I make the text on the Guide larger?
Yes, just press the "B" button on your Voice remote and select "Enhanced Text Readability". Then press "OK" to toggle the setting on and make the font larger.
Where can I fi nd help with my Voice remote?
Press the "A" button for quick access to tutorials and for the Help screen.
Go to **Cox.com/business/support/remote-control-user-guides.html** for more support and troubleshooting.

	TEXT: message an agent at 36009
	WEB: Coxbusiness.com/selfinstall
	CHAT: live chat on Coxbusiness.com/chat
	CALL: 1–844–208–3743
	ACCESSIBILITY: Cox.com/accessibility

♻️ **Help us send zero waste to landfi by recycling the kit once you're finished. It's made with 100% recyclable materials.**

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FPO BARCODE

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Documents / Resources

	COX Next Generation Contour Host [pdf] Instructions COX, Next Generation, Contour, Host
	COX Next Generation Contour Host [pdf] Instructions COX, Next Generation, Contour, Host, CB-EcoKit-XG2

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