

COX
Cox Wireless 4K
Contour Stream
Player



Cox Wireless 4K Contour Stream Player User Manual

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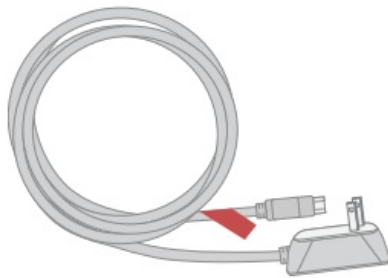
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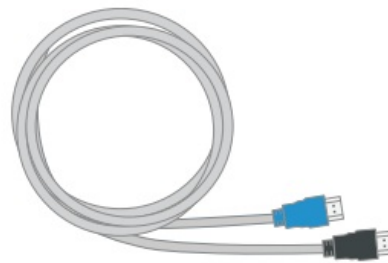
Cox Wireless 4K Contour Stream Player User Manual



Here's what's in your kit



Power cord



HDMI cable



Voice Remote



Contour Stream Player

And here's what you'll need



Gateway

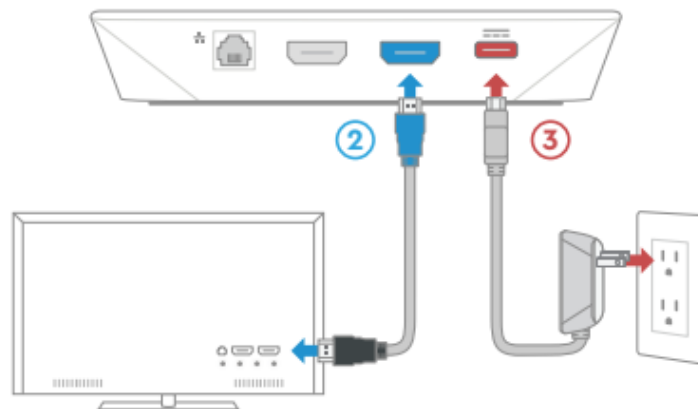


Your original
TV remote



TV

Here's what to do



Plug in the Contour Stream Player

First, verify that your Gateway is installed and the internet works. (Your Gateway may look different than the image above.) Then connect the HDMI cord 2) to the Contour Stream Player and your TV. Lastly, collate the wil cove to the Contour Stream Player and an

TIP: Make sure the power cord isn't plugged into an electrical outlet that's connected to a dimmer.

Activate the Contour Stream Player

Turn on your TV. Then using your original TV remote, press the source or input button and select the correct HDMI connection. You'll be prompted to follow on-screen instructions. Then hang tight for a few minutes for the activation to finish.

Set up your new Voice remote

Simply follow the on-screen instructions to set up your new Voice remote. When you see "All Set", press OK.

We're here to help.

Tips

- Channel Lineup: go to [Cox.com](https://www.cox.com) → Products → TV Channel Lineup.
- On Demands™: watch movies and your favourite shows on your schedule.
- Welcome Guide: walks you through how to use your Contour Stream Player.

FAQS

Why isn't my Contour Stream Player working?

Try rebooting —just unplug the power cord from the wall, wait 10 seconds, and then plug it back in. It may take a few minutes to reset. Also, make sure all of the connections are tight and completely plugged.

How do I fix a "No Input" message on my TV?

Press the "input" or "source" button on your original TV remote and select the HDMI connection that matches the port your HDMI cable is plugged into on your TV.

Can I move my Contour Stream Player to a different location?

Yes, you can move the Contour Stream Player as long as it maintains a strong connection to your Gateway.

Where can I find help for my Voice remote?

Press the "A" button to quickly access tutorials and the Help screen. Visit [Cox.com/remote-help](https://www.cox.com/remote-help) for more information.



APP: The Cox app has 24/7 support & helpful videos



WEB: [Cox.com/installhelp](https://www.cox.com/installhelp) & [Cox.com/learn](https://www.cox.com/learn)



CHAT: live chat on [Cox.com/chat](https://www.cox.com/chat) or text an agent at 54512



CALL: 1-[888-556-1193](tel:888-556-1193)



ACCESSIBILITY: [Cox.com/accessibility](https://www.cox.com/accessibility)

Help us send zero waste to landfills by recycling the kit once you're finished. It's made with 100% recyclable materials.

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References

- [User Manual](#)

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